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INTRODUCTION

Every day in our community disabled or older people and their families are facing the challenge of finding accessible and affordable long-term care services. This directory is designed to help them in their search. It provides information on residential settings for seniors and disabled persons available in our community. This information is subject to change and is listed with that understanding.

Many citizens are unaware of the great variety of social and health services that are available. Until sudden illness or chronic disability forces us to seek them out, we may not be familiar with the opportunities that exist in our communities. This directory offers a place to start the search for long-term care services, and gives individuals and their families a chance to plan for their present and future needs. The different types of long term care residential settings are discussed to assist you in identifying the kind of care you need.

This directory was developed by the Land of Sky Regional Council’s Area Agency on Aging Ombudsman Program. Regulations require that Ombudsmen work as advocates for residents of licensed facilities. This is limited to residents of nursing homes, adult care homes, and family care homes. This directory was expanded to include other types of long term care housing that may or may not offer additional services. Please call us at (828) 251-6622 to obtain copies or go to our website: www.landofsky.org.

HOW TO USE THE GUIDE

Facts about local long term care facilities and senior/disabled rental housing are included to help the consumer learn about and compare available options. Care has been taken to ensure accuracy; however, changes are frequent. Consumers are encouraged to contact the community listed directly to verify and update information. Housing is organized by the County beginning with Buncombe, then Henderson, Madison and Transylvania. Pages are color coded to help you find all housing of a particular type efficiently. Nursing Homes are the purple section. Assisted Living / Adult Care Homes are the green section and Family Care Homes are the gray section. Multiunit Assisted Housing with Services, CCRC’s, Independent Living Communities and Additional Resources are in the blue section.

NOTATIONS:

✓ Indicates a specific service is available

$ Indicates an additional fee charged

ACH Adult Care Home

AL Assisted Living

CCRC Continuing Care Retirement Community

FCH Family Care Home; 6 or fewer residents

MAHS Multiunit Assisted Housing with Services

N/A Information was not applicable

NF Nursing facility; licensed facilities offering regular nursing services and other health services.

SCU Special Care Unit for persons with Alzheimer’s or related disorder in a licensed adult care home.

SN Skilled Nursing
NURSING HOMES

Nursing homes provide care to persons who are chronically ill or recuperating from an illness or injury and need 24 hour nursing care and other health services but not hospitalization. They usually provide rehabilitation programs, assistance with personal care, social activities, supervision, and basic room and food services. Nursing homes are licensed by the North Carolina Division of Health Service Regulation and most are certified for Medicare or Medicaid reimbursement.

Nursing homes have an administrator who has the responsibility of managing the facility. A licensed nurse serves as Director of Nursing (DON) and supervises the residents’ personal care. Certified Nursing Assistants (CNAs) provide routine care. The number of CNA’s on duty depends on the number of residents. Social workers, activity coordinators, physical therapists and dietary staff provide specific services in the facility.

The Division of Health Service Regulation (DHSR) is a part of the North Carolina Department of Health & Human Services (DHHS). DHSR inspections are conducted annually and complaints are investigated when reported. Facilities that accept residents receiving Medicaid and Medicare are certified by the Division of Medical Assistance (DMA) and must post their inspection reports. The Western Regional Office of the Division of Health Service Regulation is located in Black Mountain, (828) 669-3373.

Under North Carolina’s Nursing Home Bill of Rights, all residents are to be treated with respect, consideration, and full recognition of personal dignity and individuality. The Regional Long-Term Care Ombudsman (an advocate for the residents) and your local Nursing Home Community Advisory Committee work to see that these rights are respected.

THE COST OF NURSING HOMES

The cost of nursing home care often seems overwhelming to the resident and his/her family. Facilities typically charge $3700 - $6000 per month. This cost covers 24 hour nursing care, meals and most services. Most facilities will charge additional monthly fees for a private room. Residents receiving Medicaid do not pay an additional fee for laundry services or haircuts. Ask the appropriate facility personnel about these costs and charges.

Over 70 percent of the residents in nursing homes receive Medicaid – an entitlement program for those with limited incomes and resources. Often residents enter a facility with their own resources and then convert to Medicaid when their personal funds are spent. A private pay resident may not be discharged from a facility certified to serve Medicaid residents only because he or she needs Medicaid to reimburse the facility. Medicaid reimburses facilities for the “cost of care” (which includes wheelchairs, medical transportation, bandages, etc.). Residents should inquire about the costs associated with their care before they pay for additional services from their own funds. Call the Medicaid eligibility worker at the Department of Social Services if you have questions about what Medicaid covers and to see if you are eligible.

People who have Medicare and are in a nursing home may receive limited coverage of their stay. Medicare only pays for specific needs and procedures such as rehabilitation therapies. A physician must certify the resident’s medical care needs. The resident is evaluated on admission and a determination is made then about Medicare coverage. Currently, Medicare may cover up to 100 days of nursing home care; however, the resident is responsible for a co-payment after the 20th day of Medicare coverage. This co-payment amount changes annually and is approximately 20%. If the resident has a Medicare supplemental policy the co-payment may be covered, as long as the physician determines that the individual continues to need “skilled care.”

Some older adults have insurance policies that will cover some, if not all, of the costs of nursing home care. These policies should be read carefully to determine what level of care is covered. Veterans may also be eligible for assistance from the Veteran’s Administration. Ask if the facility handles insurance billing. Residents eligible for Medicaid will receive a small Personal Needs Allowance to purchase personal items. Most facilities charge the private pay daily rate to “hold the bed” should the resident have to be hospitalized.

HOW TO APPLY FOR A NURSING HOME

The Admission Coordinator of the nursing home will assess the applicant’s medical and social needs and will provide the necessary forms. A contract will include the cost of care and other services. All residents entering a nursing home are required to have an FL-2 form completed by their physician. This FL-2 form may be obtained from the County Department of Social Services, the physician, or from the nursing home itself.

An individual care plan will be developed to meet the resident’s medical and social needs. The resident and family members should be involved in the care planning at the time of admission and thereafter on an ongoing basis.
LIFE IN THE NURSING HOME
Residents in facilities should be allowed and encouraged to participate in the activities of day-to-day life as much as they are able. A Resident’s Council provides the opportunity for residents to have input into the life of the facility. Family, friends, colleagues, and church members should be encouraged to visit the resident and continue the relationships that they have had in the past. If the resident or the family has a concern, he/she should feel free to discuss the issue with the Administrator.

Many facilities encourage family involvement with family nights and Family Council meetings. Residents who are private pay may leave the nursing home to visit their families as long as the daily rate is paid at the nursing home. Those receiving Medicaid are allowed to take 60 days of therapeutic leave per year to visit their families if they are medically approved.
ASSISTED LIVING

In North Carolina “Assisted Living Residence” means any group housing and services program for two or more unrelated adults, by whatever name it is called, that makes available, at a minimum, one meal a day and housekeeping services and provides personal care services directly or through a formal written agreement with one or more licensed home care or hospice agencies. The department may allow nursing service exceptions on a case-by-case basis. Settings in which services are delivered may include self-contained apartment units or single or shared room units with private or area baths. Assisted living residences are to be distinguished from nursing homes subject to provisions of G.S. 131E-102

There are three types of assisted living residences: adult care homes, group homes for developmentally disabled and multiunit assisted housing with services.

“Adult Care Home” is an assisted living residence in which the housing management provides 24-hour scheduled and unscheduled personal care services to two or more residents, either directly or, for scheduled needs, through formal written agreement with licensed home care or hospice agencies. Some licensed adult care homes provide supervision to people with cognitive impairments whose decisions, if made independently, may jeopardize the safety or well-being of themselves or others and therefore require supervision. Medication in an adult care home may be administered by designated, trained staff. Adult care homes that provide care to two to six unrelated residents are commonly called family care homes. Adult care homes and family care homes are subject to licensure by the Division of Health Service Regulation.

“Group Homes for the Developmentally Disabled” are licensed by the Mental Health Licensure Branch and do not fall under the Ombudsman Program. For more information contact your behavioral health service provider. The Area Agency on Aging at Land of Sky Regional Council is in Region B and the provider is Smoky Mountain Behavioral Health at (828) 586-5501.

“Multi-unit Assisted Housing with Services” means an assisted living residence in which hands-on personal care services and nursing services which are arranged by housing management are provided by a licensed home care or hospice agency, through an individualized written care plan. The housing management has a financial interest or financial affiliation or formal written agreement which makes personal care services accessible and available through at least one licensed home care or hospice agency. The resident has a choice of any provider, and the housing management may not combine charges for housing and personal care services. All residents, or their compensatory agents, must be capable, through informed consent, of entering into a contract and must not be in need of 24-hour supervision. Assistance with self-administration of medications may be provided by appropriately trained staff when delegated by a licensed nurse according to the home care agency’s established plan of care. multi-unit assisted housing with services programs are required to register with the Division of Health Service Regulation.

ADULT CARE HOMES AND FAMILY CARE HOMES

Adult Care may be the answer for the older person who is not able to live independently, but who does not need nursing home care. Commonly referred to as “Rest Homes” or “Assisted Living”, Adult Care Homes are licensed by the NC DHSR to provide assistance with activities of daily living (ADL).

Two types of Adult Care Homes serve disabled and older adults:

Family Care Homes (FCH) are small homes that provide care for up to six people in a family-like setting. These homes are often found in residential communities and have around-the-clock or live-in staff that prepare meals, supervise medications and provide help with dressing and other needs.

Large Adult Care Homes (ACH) serve seven or more people. They, too, provide assistance with meeting the residents’ daily needs, and they have staff on duty 24 hours a day. Some nursing homes have ACH beds on site for those who do not need nursing care.

Adult Care Homes have an administrator who is responsible for managing the facility and a supervisor-in-charge (SIC) who oversees resident care. Aides provide assistance to the resident. The number of aides on duty is determined by the number of residents. Licensed nurses are not required in adult care homes, although some have nurses on duty.
Special Care Units (SCU) for persons with Alzheimer’s disease or related disorders means an entire facility, wing or hallway within an adult care home separated by closed doors from the rest of the home, or a program provided by an adult care home, that is designated or advertised especially for special care of residents with Alzheimer’s disease or related disorders. Refer to page 17 for a list of Special Care Units in the Land of Sky region.

The County Department of Social Services monitors Adult Care Homes at least bi-monthly and may be contacted if a resident or family member has a concern or complaint about the care being provided. Under North Carolina’s Adult Care Home Bill of Rights, all residents are to be treated with respect, consideration and full recognition of their personal dignity and individuality. The Regional Long-Term Care Ombudsman and the local Adult Care Home Community Advisory Committee work to see that these rights are respected.

THE COST OF ADULT CARE HOMES
The cost of adult care varies from facility to facility, ranging from $1200- $6000 a month. This includes three meals daily, activities, transportation to medical appointments, laundry, personal care and the supervision of medication administration. A few facilities require an additional entry fee. For those on limited incomes, State/County Special Assistance (SA) may help cover the cost of adult care homes. An individual’s own income is applied first to the monthly cost of care, then SA supplements this income up to the NC maximum adult care home payment rate. Residents receiving Special Assistance receive a small Personal Needs Allowance ($66) monthly to cover the cost of personal items. Contact your local Department of Social Services to find out if you are eligible.

Some Adult Care Homes only accept “private pay” residents who are able to cover the cost of care themselves. Others accept those who are private pay as well as those who receive Special Assistance. Some facilities increase the private pay rates as additional personal care is needed. All services provided in the monthly rate should be included in the contract. A resident receiving SA should not be charged for additional services.

HOW TO APPLY FOR ADULT CARE HOMES
All people applying for admission into an Adult Care Home are required to have an FL-2 form; a physician authorized medical form describing the residents’ care requirements. This form may be obtained from the facility administrator, a patient’s doctor or the County Department of Social Services. If State/County Special Assistance is needed, the person seeking assistance applies at the Department of Social Services in the county where he/she lives. Otherwise, the resident and the facility simply enter into a contractual agreement. Some facilities require a deposit. A guardian must sign the contract for residents who have been declared legally incompetent.

LIFE IN AN ADULT CARE HOME
The daily routine in adult care homes should resemble, as much as possible, routines followed when living independently. Activities are offered and residents are encouraged to participate. Some residents are able to leave the home on their own. Most are able to participate in organized activities outside of the home such as occasional shopping trips.

Upon admission, the home will provide the resident with a copy of its policies on smoking, visitation and other matters. Private pay residents may leave the facility to visit with their families as they wish. Those who receive Special Assistance may leave for up to 30 days at a time.
MULTIUNIT ASSISTED HOUSING WITH SERVICES

Multi-unit Assisted Housing with Services do not fall under the Ombudsman Program’s jurisdiction; however, if you have concerns that such a facility is operating as an adult care home and not providing services as defined on page 5 please file a complaint with the Complaint Intake Unit at 1-800-624-3004 or call the Ombudsman Program. If you have other concerns about a multi-unit housing residence call Adult Care Licensure at (919) 855-3765.

Under the disclosure statement a Multi-unit Assisted Housing with Services Resident must provide the following to the Department of Health Services Regulation:

a. Emergency response system;
b. Charges for services offered;
c. Limitations of tenancy;
d. Limitations of services;
e. Resident responsibilities;
f. Financial/legal relationship between housing management and home care or hospice agencies;
g. A listing of all home care or hospice agencies and other community services in the area;
h. An appeals process; and
i. Procedures for required initial and annual resident screening and referrals for services.

PURPOSE / MEALS FOR MULTIUNIT ASSISTED HOUSING
The purpose of Multiunit Assisted Housing with Services is to provide housing and assist with coordination of personal and health care services through licensed home care agencies. No resident monitoring or supervision is provided by facility staff. Like any independent apartment setting, a multiunit assisted housing with services tenant commonly signs a lease agreement and pays monthly rent. Multiunit assisted housing with services may be housing with or without subsidized rent. Supportive services are optional to the resident, and the resident must have a choice of care providers. Payments for personal or nursing care may not be combined with charges for housing. One to three meals per day are provided according to individual contract for services agreement.

THE COST OF MULTIUNIT ASSISTED HOUSING
Note that Medicare, Medicaid and State/County Special Assistance (SA) does not cover the cost of living in multiunit assisted housing with services. These residences are strictly private pay. However, the provision of personal and medical care may be covered by long term care insurance or NC Home and Community Care Block Grant, Medicare, or other medical insurance if the services meet coverage requirements of the specified insurance company.

TYPES OF RESIDENTS IN MULTIUNIT ASSISTED HOUSING
It is assumed that all residents will be independent enough to arrange for the provision of their personal care or have an agent acting in their behalf, will be competent to sign a lease agreement; and will not require 24 hour supervision.
Continuing Care Retirement Communities (CCRC) offer an attractive living alternative for retirement age individuals and couples. Also known as continuing care facilities and life-care communities, these communities differ from other retirement options by providing housing and health-related services either for life or for a period in excess of one year. “Continuing Care” is defined by North Carolina General Statutes as, the furnishing to an individual other than an individual related by blood, marriage, or adoption to the person furnishing the care, of lodging together with nursing services, medical services, or other health related services, under a contract approved by the Department (DHSR) for the life of the individual or for a period longer than one year. Continuing care retirement communities, subject to regulation by the Department of Insurance under Chapter 58 of the General Statutes, are exempt from the regulatory requirements for multi-unit assisted housing with services programs. Generally, prospective residents must be capable of independent living when they enter the community.

The typical CCRC provides independent accommodations that may include full or efficiency apartments, villas, or cluster homes as well as community dining, social and recreational areas, and a wide range of services including meals, housekeeping, transportation, and health-related services. In North Carolina, CCRCs offer either nursing home or adult care home level of care, and may provide both. These care levels must meet DHSR regulations. Depending on the individual community, these accommodations, activities, and services may be paid for in a monthly fee or purchased as needed. Usually a substantial entrance fee is charged in addition to monthly fees. Entrance fees can be non-refundable, partially refundable, or fully refundable. The majority of CCRCs are private pay, although a few have some subsidized units.

Continuing care communities typically offer one (or more) of four types of agreements or contracts, as defined below:

Extensive, or life care, contracts provide independent living and health-related services in exchange for a price, usually consisting of an entrance and monthly fees. No additional fees are generally required as one moves from one level another.

Modified contracts provide independent living and a specified amount of health-related services in exchange for an entrance fee and monthly fees. Health-related services are provided at a subsidized rate or are free for a specified number of days.

Fee-for-service contracts provide independent living and guaranteed access to health-related services in exchange for an entrance fee and monthly fees. Health-related services are provided at the going, full per diem rate.

Equity contracts involve an actual real estate purchase, with a transfer of ownership of the unit. Health-related service arrangements vary.

Because CCRCs include contractual requirements where, for certain fees, the facility agrees to provide health care coverage over a given period of time, they are considered an insurance product and are regulated by the NC Department of Insurance.

For more information or additional questions regarding CCRC’s, contact the North Carolina Department of Insurance at:
1-800-546-5664 (NC only)
1-919-807-6750
INDEPENDENT LIVING (RENTAL) COMMUNITIES FOR SENIORS AND DISABLED

Housing for older adults, or retirement housing, does not always fit neatly into categories. Definitions are often confusing. Terms such as “retirement community” are used to describe a wide range of very different housing arrangements. New combinations, services and financial arrangements are emerging rapidly, creating new models that may not easily fit a standard definition.

In this section of the directory, for Region B, we have attempted to include independent living communities that are rented on a monthly basis, limited to residents of a certain age or disability, and that may or may not offer additional services such as meals, transportation, housekeeping, etc. Under the name of each community, in the “rent” category, you should be able to determine if the community is subsidized, accepts Section 8, or is private pay only.

Below are some common terms and definitions used for elderly independent living housing. Because many of North Carolina’s developments and facilities have waiting lists, particularly for moderately priced and subsidized housing, it is wise to plan well in advance to the extent possible.

**Elderly apartment** includes many types of apartments that are specifically intended for older persons, or elderly and disabled. Such apartments may have special features or services for older residents, or may be exactly like any other apartment building except for the age restriction. These apartments may be in public housing or other subsidized housing, or they may be private pay.

**Congregate housing** is a term for a wide range of independent housing where services may vary considerably. Such housing may be subsidized or be a private pay type of housing for seniors where supportive services are available, including the opportunity for residents to have at least one meal per day in a central dining area. Ideally services are tailored to the individual's needs including recreational and social activities, special diets, housekeeping, laundry and transportation.

**Public housing** are federally-supported housing units operated by local public housing authorities. Families or individuals pay 30 percent of their incomes in rent. Units may or may not be specifically designated elderly apartments.

**Subsidized housing** includes a group of housing programs for low-income people. In many, residents pay 30 percent of their adjusted income for rent. Others charge the same rent for all units of the same size, but rents are lower than that in comparable private housing. Units may or may not be designated as elderly apartments.

**Section 8 Vouchers** are a rental assistance program of the U.S. Department of Housing and Urban Development (HUD). These vouchers enable low-income people to rent a dwelling of their choice in the community if it meets certain standards set by HUD. They are provided to eligible individuals through the local public housing authority and HUD pays a portion of the rent based on the tenant’s income. Vouchers are available to adults of all ages and in many communities there are waiting lists.

**Adult Communities** are designed to attract active retirees by offering social activities, recreational facilities, and services of interest to those of retirement age. These developments might consist of single-family (detached) dwellings, manufactured (mobile) home parks, town homes, apartments and other types of dwellings.

“Naturally occurring retirement communities” are communities that are not designed specifically for an older population but still have a majority of older residents. They may attract older adults for various reasons, including their location; services and amenities of interest; nearness to health care, shopping and other services; affordability; and ease of upkeep. Some are simply communities of mostly older adults where long-term residents have “aged in place.” These often are not formal retirement living arrangements.

**Shared housing** can be described in two basic types: shared group residences and home-sharing. Shared group residences are those in which none of the people living there own the dwelling, but they pay rent for private space (e.g., room and bath) and shared common areas. Usually sponsored by non-profit organizations, these residences sometimes offer such supportive services as transportation and meals through agreements with human services providers. In home-sharing, two unrelated people live together in a share home or apartment, each having private space yet sharing common living areas. Home-sharing may be an informal arrangement among individuals or a program through an office on aging or other service agency. Just a few formalized home sharing programs exist in North Carolina where people are screened and matched through an office on aging or other service organization.
SELECTING A LONG-TERM CARE FACILITY

• Allow yourself plenty of time to find a suitable home. If you are assisting a loved one in looking for a facility, include him or her in the selection process as much as possible. Consider his or her interests, ideas and wishes.

• Ask friends, relatives, clergy, home health staff and physician about their experiences in particular facilities. If in the hospital, work with the Discharge Planner to find a facility.

• Review the Inspections History of the facilities you are considering.
  - For nursing homes: www.medicare.gov/nursinghomecompare
  - For adult care homes: www2.ncdhhs.gov/dhsr/acls/star/search.asp

• Contact the County Department of Social Services to determine if you qualify for financial aid. An FL-2 form must be completed by a physician for all residents entering a nursing home or adult care home. FL-2 forms are available from DSS, hospitals or physicians offices.

• Review the state inspection reports prepared by the Division of Health Services Regulation when evaluating nursing homes. If a nursing home is certified for Medicare and Medicaid, the inspection report should be posted in the facility.

• Contact an Adult Home Specialist at your county Department of Social Services for information on adult care home inspection reports on specific adult care homes. You may also want to contact your county Nursing Home/Adult Care Home Community Advisory Committee or the Regional Ombudsman for information. Call Land of Sky Regional Council at 828-251-6622 or 1-800-727-0557 to get a Community Advisory Committee contact number or to speak with the Regional Ombudsman.

• It is important to visit the home! In addition to arranging a meeting with the administrator or supervisor-in-charge, make unexpected visits on weekends (during visiting hours) and at meal times at the home. Identify yourself to the staff and ask if you might walk through the facility to determine if you or your relative could live there comfortably. Remember to respect the residents’ right to privacy as you visit. Use your eyes, ears, and nose to determine if residents are receiving reasonable, proper care. Ask about the administrator’s and the supervisor’s involvement with the facility and its residents - the hours they are on site, the stability of the staff, and the manner in which problems are solved.

• Choose a home that would be convenient for family members and friends to visit.

• Carefully examine the facility’s contract. Note what services are included and what services (such as beauty shop appointments) require additional fees. Before signing an admission contract with a nursing home, be wary of Pre-Dispute Arbitration Agreements in Long-Term Care Facility. “When consumers sign an arbitration agreement, they sign away forever their constitutional right to a trial by jury. Such a decision should be given careful consideration....” (Resource: The Consumer Voice.) It is recommended that you contact an attorney for more information.

• Ask about any special needs the resident might have. For example, what provision is made for one who is allergic to smoke or one who must have a special diet?

WHAT TO LOOK FOR WHEN VISITING

• Are the residents clean, well groomed, shaved, odor-free, active, communicating with each other, involved in age-appropriate activities, satisfied with the care being provided?

• Does the food look tasty, is it nutritious and served at the proper temperature? Are food servings adequate and appropriate? Are menus posted and followed? Are residents given food choices?

• Do staff interact with residents in a pleasant, cheerful manner, promptly responding to call bells? Is there adequate staff to assure proper care for all residents?

• How are concerns addressed?

• Are the linens, walls, floors, windows and bathrooms clean and free of odors and insects? Are residents allowed/encouraged to have personal belongings? Is lighting comfortable and appropriate?

• Are activities varied, interesting and age appropriate? Do residents participate in activities outside of the home such as shopping trips and attending church?
**CHECK LIST FOR CHOOSING A NURSING HOME**

**USING YOUR SENSES: SIGHT, HEARING, SMELL, TOUCH**

| 1. Is there cheerful, respectful, pleasant, warm interaction between staff and residents? | STRONG | WEAK |
| 2. Does the administrator seem to know the residents and enjoy being with them? |  |
| 3. Do staff and administration seem comfortable with each other? |  |
| 4. Do the rooms appear to reflect the individuality of their occupants? Do all the rooms look alike? |  |
| 5. Are residents using the common rooms – for example, the front lounge? |  |
| 6. What is the noise level in the facility? Is it comfortable and homelike? |  |
| 7. Do residents look clean and well groomed? |  |
| 8. Is the home free from unpleasant odors? |  |
| 9. Do you notice a swift response to call lights? |  |
| 10. Are there residents crying out? If so, do they get an appropriate response from staff? |  |
| 11. Is the dining room atmosphere relaxed and conducive to pleasant meals? |  |
| 12. Do the meals look appetizing? Are residents eating most of their food? Do they have assistance if they need it? |  |
| 13. Does the home seem clean, cheerful, uncrowded? |  |
| 14. Are there pleasant areas for family visits? |  |
| 15. Are there residents in physical restraints? |  |
| 16. Do residents appear to be engaged in meaningful activity by themselves or with others? (as opposed to staring at the wall, blaring TV, slumped over, or in a line) |  |

**THINGS YOU CAN ASK OF STAFF**

| 1. What kinds of activities are residents involved in? Is there access to books, gardening, community activities, pets, to retain linkages to former interests? Does the nursing home have a wheelchair accessible van? |  |
| 2. What kind of activities are there for residents with dementia? (structured, walking paths, evening activities, music?) |  |
| 3. Is there permanent assignment of staff to residents? |  |
| 4. How are the nursing assistants involved in the residents care planning process? (They should attend and contribute ideas). |  |
| 5. How does the staff accommodate the family’s schedule to assure participation in care planning meetings? |  |
| 6. What happens if a resident refuses to take a medication? |  |
| 7. What does the facility do for residents who are depressed? Is counseling available? |  |
| 8. What is the facility’s policy toward missing clothing and other possessions? |  |
| 9. What does the facility do to encourage employee retention and continuity? Does the staff receive health benefits? |  |
| 10. Does the facility provide transportation to community activities? |  |
| 11. What kinds of therapies are provided for residents on Medicaid? (Occupational therapy, speech therapy, physical therapy, mental health services, etc.) |  |
| 12. Is there a family council? Are there family members I can speak to? |  |
| 13. What happens when someone has a problem or complaint? Are family/staff conferences available to work out problems? |  |
| 14. Who is your Ombudsman? Does that person visit regularly? |  |
| 15. What are the extra charges not included in the daily rate? |  |
| 16. If paying privately: How often have private pay rates increased? How much notice is given before an increase? Are there charges for extra care which are not included in the daily rate? |  |
| 17. What does staff see as the facility’s main strengths and weakness? |  |
| 18. Who decides for each resident how she bathes and how often? |  |
| 19. Who selects roommates? What do you consider in selecting roommates? How are residents involved in the selection? |  |
| 20. How are smokers and non-smokers accommodated? |  |

**INTRODUCTION**
THINGS YOU CAN LEARN FROM RESIDENTS AND FAMILIES
1. What is your usual routine? Can you get up and go to bed when you wish?  
2. Do you have the same nursing assistant most days? (Does this match the answer to B3?)  
3. Are snacks available when you want one? Are they what you want?  
4. Do you participate in care planning meetings? Is your opinion valued? (Does this match the answer to B5?)  
5. Are care planning conferences held at a time when family members can attend? Do the conferences last until your questions are answered or all of the issues have been taken care of?  
6. What happens when you have missing clothing? (Does this match the answer to B8?)  
7. Are residents able to get help for going to the toilet within a short period of time?  
8. Whom do you go to with problems? What is the response? Are you satisfied?  
9. How does staff help you with your personal interests like reading and gardening?  
10. Do you get outside as often as you wish?  
11. Is there a resident council? How does it work? Who controls the council: residents or staff?  
12. Is there a family council? Is it an effective forum for raising concerns and learning what's happening at the home?  
13. What's the best thing about living here?  
14. What's the worst thing about living here?  
15. What makes a day good for you?  

INFORMATION YOU CAN OBTAIN
1. Copy of state inspection report – either from the agency which licenses and certifies nursing homes, from the facility itself, or from the Ombudsman.  
3. Information about the facility from the local Ombudsman or State Ombudsman.  
4. Information from family members or friends of residents.
WHAT TO LOOK FOR WHEN CHOOSING AN ASSISTED LIVING FACILITY

ATMOSPHERE
1. Good location. YES NO
2. Attractive appearance outside. YES NO
3. Attractive appearance inside. YES NO
4. Residents socialize with each other and appear happy and comfortable. YES NO
5. Staff is appropriately dressed. YES NO
6. Staff is personable and outgoing and helpful. YES NO
7. Staff act in a professional manner. YES NO
8. Visits with residents are welcome at any time. YES NO
9. Decor in the common areas is clean, attractive, and acceptable to you. YES NO
10. You feel comfortable within this environment. YES NO

PHYSICAL FEATURES
1. The building is designed to meet residents needs. YES NO
2. The floor plan is easy to follow. YES NO
3. Doorways and hallways are accommodating to wheelchairs and walkers. YES NO
4. If applicable, elevators are available for those who can’t use the stairs. YES NO
5. Hand rails are available to aid in walking. YES NO
6. Cupboards and shelves are easy to reach. YES NO
7. Floors are of a non-skid material and carpets are firm and secure. YES NO
8. Lighting is good. YES NO
9. Clean. YES NO
10. Odor free. YES NO
11. Appropriately heated and cooled. YES NO
12. Exits are clearly marked. YES NO
13. Doors and windows are lockable. YES NO
14. There are no noticeable hazards to your safety. YES NO
15. Emergency response information posted. YES NO

INDIVIDUAL UNIT FEATURES
1. Are different sizes and types of units available? YES NO
2. Are units for single and double occupancy available? YES NO
3. Can couples live together in the same room? YES NO
4. Do you have any input about your roommate assignment, if applicable? YES NO
5. Do residents have their own lockable doors? YES NO
6. Is a 24-hour emergency response system accessible from the unit? YES NO
7. Are bathrooms private? YES NO
8. Do bathrooms accommodate wheelchairs and walkers? YES NO
9. Do bathrooms have grab bars? YES NO
10. Are residents allowed to bring their own furnishings? YES NO
11. Do all units have a telephone? YES NO
12. Do all units have cable TV? (inquire about billing if the answer is yes) YES NO
13. Do residents have kitchen units or access to a common kitchen? YES NO
14. May residents keep food in their units? YES NO
15. Is smoking allowed? (In rooms? In common area? Outside only?) YES NO

FOOD SERVICE
1. Three nutritionally balanced meals are provided daily, seven days/week. YES NO
2. Snacks available. YES NO
3. May a resident request special foods? YES NO
4. Are common dining areas available? YES NO
5. Are dining areas clean? YES NO
6. May residents eat their meals in their units? YES NO
7. Is there a set time for meals or may a resident decide when to eat? YES NO
8. Food looks good. YES NO
9. Food smells good. YES NO
10. Food portions look appropriate. YES NO

INTRODUCTION
SOCIAL AND RECREATIONAL ACTIVITIES

1. Is there evidence of an organized activities program, such as a posted schedule, events in progress, reading materials, etc.?  
2. Do residents participate in activities outside of the facility?  
3. Do volunteers, including family members, help with or conduct activities?  
4. Are residents required to participate in activities?  
5. Are residents’ pets allowed to live in the facility?  
6. Are residents’ pets allowed to visit in the facility?  
7. Does the facility have a resident pet?  
8. Is transportation provided to other facilities for activities?  
9. Is transportation provided within the community as needed?  
10. Are provided activities in line with what you enjoy?  
11. Do you think you would be comfortable interacting with the residents?

MEDICATION, HEALTH CARE, AND NEEDS ASSESSMENT

1. Residence has specific policies regarding medication such as, storage of, assistance with, training of staff, supervision of staff, and record keeping.  
2. Is self-administration of medication allowed?  
3. A staff person is available to coordinate home care visits from a nurse, physical therapist, occupational therapist, etc. if needed.  
4. Trained staff is available to assist residents who experience memory, orientation, or judgement losses.  
5. A physician or nurse regularly visits the residents.  
6. Residence has a clearly stated procedure for responding to a resident’s medical emergency.  
7. A list of all offered services is provided.  
8. Staff is available to provide 24-hour assistance with activities of daily living (dressing, eating, mobility, hygiene, grooming, bathing, etc.).  
9. Transportation to Doctor appointments is provided.  
10. Housekeeping service for individual units is provided.  
11. Pharmacy, barber/beautician and/or physical therapy services are offered on-site or transportation can be arranged with short notice.  
12. Written plan of care for each resident.  
13. Residence has a process for assessing a potential resident’s need for service.  
14. Residence has a process for ensuring needs and services are reevaluated periodically.  
15. The process includes the resident, his or her family, facility staff, and the resident’s physician.  
16. There is sufficient staff to meet the resident’s needs.

CONTRACTS, COSTS, AND FINANCES

1. May a contract be terminated?  
2. Is there refund language in the contract?  
3. Are other sources of money available and/or accepted to help pay for service such as government, private, or corporate programs?  
4. If the resident’s needs change, would additional services be available?  
5. If nursing care or other care is needed on a temporary basis, is there a method in place to pay for these services?  
6. Are there different costs for various levels or categories of service?  
7. Are residents required to purchase renters’ insurance for personal property in their units?  
8. Are there any other fees or charges?
SELECTING A CONTINUING CARE RETIREMENT COMMUNITY

The questions presented below are offered as a starting point to your evaluation of the facilities that you are considering. Use common sense in evaluating this type of facility. Your family member should feel comfortable in the setting. Remember, this may become your family member’s future home.

<table>
<thead>
<tr>
<th>OBSERVATIONS</th>
<th>YES</th>
<th>NO</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Do you like how the facility looks?</td>
<td></td>
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<tr>
<td>2. Is staff helpful as you tour the facility?</td>
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<tr>
<td>3. Are residents engaged in activities?</td>
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<tr>
<td>4. Do residents seem alert and happy?</td>
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<tr>
<td>5. Is the facility clean and in good repair?</td>
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<td>6. Are there any visible hazards?</td>
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<tr>
<td>7. Is the facility in a location that you like?</td>
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<tr>
<td>8. How far is the nearest grocery and drug store?</td>
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<table>
<thead>
<tr>
<th>ACTIVITIES</th>
<th>YES</th>
<th>NO</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. What activities are offered?</td>
<td></td>
<td></td>
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<tr>
<td>2. Are there activities you like to do?</td>
<td></td>
<td></td>
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<tr>
<td>3. Is there an activities staff person?</td>
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<td></td>
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<tr>
<td>4. Are shopping trips regularly scheduled?</td>
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<tr>
<td>5. To what degree is transportation provided?</td>
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<tr>
<td>6. How is visiting handled for family and friends?</td>
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<table>
<thead>
<tr>
<th>SERVICES</th>
<th>YES</th>
<th>NO</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. What medical services are offered?</td>
<td></td>
<td></td>
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<tr>
<td>2. Do they seem adequate for your current and future needs?</td>
<td></td>
<td></td>
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<tr>
<td>3. What other services are offered?</td>
<td></td>
<td></td>
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<tr>
<td>Transportation (Set times, On demand, Reservation system)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Laundry</td>
<td></td>
<td></td>
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<tr>
<td>Housekeeping</td>
<td></td>
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</tr>
<tr>
<td>Library</td>
<td></td>
<td></td>
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<tr>
<td>Other</td>
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<tr>
<td>4. Are there fees for any of these services? If so, can they be increased in the future?</td>
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<tr>
<td>5. Is there an additional charge for services?</td>
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<tr>
<td>6. What type of facility security is offered?</td>
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<table>
<thead>
<tr>
<th>CONTRACTS</th>
<th>YES</th>
<th>NO</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. What type of contract is needed?</td>
<td></td>
<td></td>
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<tr>
<td>2. Will you own or rent?</td>
<td></td>
<td></td>
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<tr>
<td>3. Is any ownership transferable upon your death?</td>
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<td>4. Is there a lump sum fee?</td>
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<td>5. Is there a monthly charge?</td>
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<td>6. If there is a monthly charge, what happens if you can’t pay?</td>
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<td>7. If you go into the hospital, will your living space be held?</td>
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<tr>
<td>8. Are any monthly charges fixed or can they be increased?</td>
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<td>9. How is routine maintenance handled?</td>
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<tr>
<td>10. Are utilities included?</td>
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<tr>
<td>11. Are there any other fees or charges?</td>
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<tr>
<td>12. Are you able to change your mind about living at the facility?</td>
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<td>13. How long has the company been in business?</td>
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<td>14. Will they provide references?</td>
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<tr>
<td>15. How are transfers made to the Assisted Living section?</td>
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<tr>
<td>16. What if the Assisted Living section is full when you need it?</td>
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<tr>
<td>17. Does your attorney have any questions for you to ask?</td>
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</tbody>
</table>
Residents of licensed long-term care facilities have basic and special rights under Federal and State law. There is a Nursing Home Bill of Rights and an Adult Care Home Bill of Rights. The Bill of Rights guarantees all residents:

- **RIGHT** to be treated with consideration, respect and full recognition of personal dignity and individuality.
- **RIGHT** to know about and exercise your rights
- **RIGHT** to adequate and appropriate care
- **RIGHT** to know about services and charges
- **RIGHT** to privacy in treatment and care
- **RIGHT** to control your finances
- **RIGHT** to be consulted in planning your medical treatment
- **RIGHT** to confidentiality of medical records
- **RIGHT** to freedom from abuse, neglect, and exploitation
- **RIGHT** to freedom from restraints
- **RIGHT** to express grievances without fear of retaliation
- **RIGHT** pertaining to admission, transfers, and discharges

A local Community Advisory Committee, appointed by county commissioners, and the Regional Long-Term Care Ombudsman work to see that these rights are respected in all of the licensed nursing homes and adult care homes. Ombudsmen and Community Advisory Committees do not visit Multiunit Assisted Housing with Services, Continuing Care Retirement Communities (except for the licensed sections), or Independent Living Communities.

Resident Rights Posters should be prominently displayed in every nursing home, adult care home or family care home. These posters should be in large print and easily read by a person in a wheelchair. They should include the name and contact information of the ombudsman serving the facility. For a copy of the rights contact the Ombudsman Program.
NURSING HOMES WITH SECURED DEMENTIA CARE UNITS
in Buncombe, Henderson and Transylvania Counties

ASTON PARK HEALTH CARE CENTER
380 Brevard Road
Asheville, NC
828-253-4437
See facility information on page 26

BLACK MOUNTAIN NEURO-MEDICAL TREATMENT CENTER
932 Old US 70
Black Mountain, NC
828-259-6700
See facility information on page 27

THE GREENS AT WEAVERVILLE
78 Weaver Blvd
Weaverville, NC 28787
828-645-4297
See facility information on page 27

EMERALD RIDGE RETIREMENT AND CARE CENTER
25 Reynolds Mountain Blvd
Asheville, NC 28804
828-645-6619
See facility information on page 29

WNC BAPTIST HOME
213 Richmond Hill Drive
Asheville, NC 28806
828-254-9675
See facility information on page 34

VALLEY HILL HEALTH & REHABILITATION CENTER
1510 Hebron Street
Hendersonville, NC 28739
828-693-8461
See facility information on page 81

THE GREENS AT HENDERSONVILLE
1870 Pisgah Drive
Hendersonville, NC 28791
828-693-9796
See facility information on page 81

SAPPHIRE RIDGE HEALTH AND REHAB
115 North Country Club Road
Brevard, NC 28712
828-884-2031
See facility information on page 137

THE OAKS - BREVARD
300 Morris Road
Brevard, NC 28712
828-877-4020
See facility information on page 137
ADULT CARE HOMES WITH SPECIAL CARE UNITS
in Buncombe, Henderson and Transylvania Counties

Special Care Units (SCU) for persons with Alzheimer’s disease or related disorders means an entire facility, wing or hallway within an adult care home separated by closed doors from the rest of the home, or a program provided by an adult care home, that is designated or advertised especially for special care of residents with Alzheimer’s disease or related disorders.

ARBOR TERRACE OF ASHEVILLE
3199 Sweeten Creek Road
Asheville, NC 28803
828-681-5533
Licensee: SHPIII/Arbor Asheville
# Beds: 70
Alzheimer’s Licensed: 21
See facility information on page 37

BROOKDALE ASHEVILLE WALDEN RIDGE
4 Walden Ridge Drive
Asheville, NC 28803
828-687-0155
Licensee: Brookdale Senior Living
# Beds: 38
Alzheimer’s Licensed: 38
See facility information on page 38

TERRABELLA HENDERSONVILLE
3851 Howard Gap Road
Hendersonville, NC 28792
828-693-0700
Licensee: Carillon Assisted Living
# Beds: 96
Alzheimer’s Licensed: 24
See facility information on page 90

CAROLINA RESERVE OF HENDERSONVILLE
1820 Pisgah Drive
Hendersonville, NC 28739
828-692-6440
Licensee: Carolina Reserve of Hendersonville
# Beds: 61
Alzheimer’s Licensed: 24
See facility information on page 90

PACIFICA HERITAGE HILLS
2500 Heritage Circle
Hendersonville, NC 28739
828-693-8292
Licensee: Emeritus Corporation
# Beds: 24
Alzheimer’s Licensed: 24
See facility information on page 94

MOUNTAIN VIEW ASSISTED LIVING
260 Centerway Drive
Hendersonville, NC 28792
828-692-9960
Licensee: Mizpah Healthcare, Inc
# Beds: 27
Alzheimer’s Licensed: 27
See facility information on page 94

KINGSBRIDGE HOUSE
10 Sugar Loaf Road
Brevard, NC 28712
828-884-6137
Licensee: Kings Bridge House, LLC
# Beds: 60
Alzheimer’s Licensed: 60
See facility information on page 144

ADULT CARE HOMES WITH SECURED UNIT
in Buncombe, Henderson and Transylvania Counties

HARMONY AT REYNOLDS MOUNTAIN
41 Cobbler’s Way
Asheville, NC 28804
828-575-0627
Licensee: Buncombe Operations, LLC
# Beds: 99
Alzheimer’s Licensed: 24
See facility information on page 44

INTRODUCTION
INFORMATION AND REFERRALS FOR SERVICES

2-1-1 United Way/Community Resource Connections (CRC)  
211 or (828) 253-4357 - Toll-Free 1-866-401-6342  
www.211wnc.org

Alzheimer’s Association Western Carolina Chapter  
1-800-272-3900  
www.alz.org/northcarolina

Buncombe County Department of Health and Human Services  
(also referred to as DSS)  
(828) 250-5500  
www.buncombecounty.org/Governing/Depts/Dss/Adults/

Council on Aging of Buncombe County, Inc  
(828) 277-8288  
www.coabc.org

Council on Aging for Henderson County  
(828) 692-4203  
www.coahc.org

Council on Aging of Madison County  
(828) 649-2722  
www.madisoncountync.org/ComServcontact.php

Council on Aging for Transylvania County  
www.transylvania county.org/content/council-aging-transylvania-county

Disability Partners  
(828) 298-1977  
www.disabilitypartners.org

Henderson County Department of Social Services  
(828) 697-5500  
www.hendersoncounty nc.org/dss

Madison County Department of Community Services  
(828) 649-2722

Madison County Department of Social Services (DSS)  
(828) 649-2711  
www2.ncdhh s.gov/dss/local/dir_madi.htm

MemoryCare of Asheville  
(828) 771-2219  
www.memorycare.org

NC DHHS Care-Line  
1-800-662-7030  
www.ncdhhs.gov/ocs/careline OR www.nccarelink.gov

NC Senior Legal Helpline  
1-877-579-7562

Pisgah Legal Services  
(828) 253-0406  
www.pisgahlegal.org

Senior Health Insurance Information Program (SHIIP)  
1-800-443-9354  
www.ncshiip.com

Transylvania County Department of Social Services (DSS)  
(828) 884-3174  
www.transylvania county.org/dss-adult-services

LONG TERM CARE FACILITY INFORMATION

NC Adult Care Home Violation and Penalty Reports  
www2.ncdhhs.gov/dhsr/acls/adultcarepenalties.html

NC Adult Care Home Star Ratings  
www2.ncdhhs.gov/dhsr/acls/star/search.asp

NC Nursing Home Survey Reports and Star Ratings  
www.medicare.gov/nursinghomecompare/search.html

For other questions regarding licensed Long Term Care Facilities  
www.ncdhhs.gov/divisions/daas

ADVOCACY

Disability Rights North Carolina  
1-877-235-4210  
www.disabilityright snc.org

Friends of Residents in Long Term Care  
(919) 782-1530  
www.forltc.org

The National Consumer Voice for Quality Long-Term Care  
(202) 332-2275  
theconsumervoice.org

TO REPORT COMPLAINTS ABOUT AGED OR DISABLED ADULTS

For residents living in Adult Care or Nursing Homes  
(NC Division of Health Service Regulation in Raleigh)  
1-800-624-3004

Regional Office of Long-Term Care Ombudsman  
(828) 251-6622

State Office of Long-Term Care Ombudsman  
(919) 855-3400

Adult Protective Services  
Buncombe County  
(828) 250-5800  
(828) 250-5800 **

Henderson County  
(828) 697-5500  
(828) 697-4911 **

Madison County  
(828) 649-9498  
(828) 649-2721 **

Transylvania County  
(828) 884-3174  
(828) 884-3188 **

** Call after 5 pm and on Holidays and Weekends

Disability Rights  
1-877-235-4210
### ASTON PARK HEALTH CARE CENTER, INC.

380 Brevard Road, Asheville, NC 28806  
(828) 253-4437  Fax: (828) 255-8635  
www.astonparkhcc.org

<table>
<thead>
<tr>
<th>Profit/Non-profit:</th>
<th>Non-Profit</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type of Facility:</td>
<td>Nursing Home</td>
</tr>
<tr>
<td>Year Constructed:</td>
<td>1980</td>
</tr>
<tr>
<td>Licensed Since:</td>
<td>1980</td>
</tr>
</tbody>
</table>

**Cost**

| Payment: | Medicare, Medicaid, Private Pay, Private Insurance, VA |

Call for current pricing.

### BEAR MOUNTAIN HEALTH AND REHAB

500 Beaverdam Road, Asheville, NC 28804  
(828) 254-8833  Fax: (828) 220-6001  
www.accordiushealth.com

<table>
<thead>
<tr>
<th>Profit/Non-profit:</th>
<th>Profit</th>
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<tbody>
<tr>
<td>Type of Facility:</td>
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<tr>
<td>Year Constructed:</td>
<td>1965</td>
</tr>
<tr>
<td>Licensed Since:</td>
<td>1965</td>
</tr>
</tbody>
</table>

**Cost**

| Payment: | Take a multitude of managed care programs along with Medicare, Medicaid, Private Pay, Private Insurance |

Call for current pricing.

### Services and Amenities Available on Site ($=charge)

- Transportation Assistance
- Assistance w/ Arranging Community Services
- Assistance with Shopping
- Laundry Services
- Exercise Program
- Meal Choices
- Resident’s Council
- Beautician / Barber
- Accept Pets (just for visits)
- Emergency Call System
- Rehabilitation Therapies

**Features**

- Is there a separate Alzheimer’s/Dementia unit? Yes
- Respite Care Available: Yes
- Secured / Locked Unit: Yes

**Comments**

Our Alzheimer’s unit is composed of 13 SNF beds and 19 ACH beds.

### BEAR MOUNTAIN HEALTH AND REHAB

500 Beaverdam Road, Asheville, NC 28804  
(828) 254-8833  Fax: (828) 220-6001  
www.accordiushealth.com

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<tbody>
<tr>
<td>Type of Facility:</td>
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<tr>
<td>Year Constructed:</td>
<td>1965</td>
</tr>
<tr>
<td>Licensed Since:</td>
<td>1965</td>
</tr>
</tbody>
</table>

**Cost**

| Payment: | Medicare, Medicaid, Private Pay, Private Insurance, VA |

Call for current pricing.

### Services and Amenities Available on Site ($=charge)

- Transportation Assistance
- Assistance w/ Arranging Community Services
- Assistance with Shopping
- Laundry Services
- Exercise Program
- Meal Choices
- Resident’s Council
- Beautician / Barber
- Accept Pets
- Emergency Call System
- Rehabilitation Therapies

**Features**

- Is there a separate Alzheimer’s/Dementia unit? No
- Respite Care Available: No

**Comments**

- No smoking policy.
<table>
<thead>
<tr>
<th><strong>BLACK MOUNTAIN NEURO-MEDICAL TREATMENT CENTER</strong></th>
</tr>
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<tbody>
<tr>
<td>932 Old US 70, Black Mountain, NC 28711</td>
</tr>
<tr>
<td>(828) 259-6700 Fax: (828) 669-3177</td>
</tr>
<tr>
<td><a href="http://www.bmcnc.org">www.bmcnc.org</a> email: <a href="mailto:bmntc.info@dhhs.nc.gov">bmntc.info@dhhs.nc.gov</a></td>
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<thead>
<tr>
<th><strong>Owned By:</strong></th>
<th>State of North Carolina</th>
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</thead>
<tbody>
<tr>
<td><strong>Profit/Non-profit:</strong></td>
<td>Non-Profit</td>
</tr>
<tr>
<td><strong>Type of Facility:</strong></td>
<td>Nursing Home</td>
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<tr>
<td><strong>Year Constructed:</strong></td>
<td>1920s</td>
</tr>
<tr>
<td><strong>Licensed Since:</strong></td>
<td>1991</td>
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<thead>
<tr>
<th><strong>Cost</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Payment:</strong></td>
</tr>
<tr>
<td><strong>Call for current pricing.</strong></td>
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</table>

<table>
<thead>
<tr>
<th><strong>Types of Units</strong></th>
</tr>
</thead>
<tbody>
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<td><strong># Beds:</strong></td>
</tr>
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</tr>
<tr>
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</tr>
<tr>
<td><strong>All Furnishings Provided?</strong></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Admission Restrictions</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Cannot accept those who:</strong></td>
</tr>
<tr>
<td><strong>Age Range of Residents:</strong></td>
</tr>
<tr>
<td><strong>No smoking policy.</strong></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Services and Amenities Available on Site ($=charge)</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>✓ Transportation Assistance</td>
</tr>
<tr>
<td>✓ Assistance w/ Arranging Community Services</td>
</tr>
<tr>
<td>✓ Assistance with Shopping</td>
</tr>
<tr>
<td>✓ Laundry Services</td>
</tr>
<tr>
<td>✓ Exercise Program</td>
</tr>
<tr>
<td>✓ Meal Choices</td>
</tr>
<tr>
<td>✓ Resident’s Council</td>
</tr>
<tr>
<td>✓ Beautician / Barber</td>
</tr>
<tr>
<td>✓ Accept Pets</td>
</tr>
<tr>
<td>✓ Emergency Call System</td>
</tr>
<tr>
<td>✓ Rehabilitation Therapies (P/T, O/T, &amp; S/T)</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Features</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Is there a separate Alzheimer’s/Dementia unit?</strong></td>
</tr>
<tr>
<td><strong>Respite Care Available:</strong></td>
</tr>
<tr>
<td><strong>Secured / Locked Unit:</strong></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Comments</strong></th>
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<table>
<thead>
<tr>
<th><strong>BROOKS-HOWELL HOME</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>266 Merrimon Avenue , Asheville, NC 28801</td>
</tr>
<tr>
<td>(828) 253-6712 Fax: (828) 367-7978</td>
</tr>
<tr>
<td><a href="http://www.brooks-howell.org">www.brooks-howell.org</a></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Owned By:</strong></th>
<th>United Methodist Women of the United Methodist Church</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Profit/Non-profit:</strong></td>
<td>Non-Profit</td>
</tr>
<tr>
<td><strong>Type of Facility:</strong></td>
<td>Nursing Home</td>
</tr>
<tr>
<td><strong>Year Constructed:</strong></td>
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</tr>
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<td><strong>Licensed Since:</strong></td>
<td>1961</td>
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<th><strong>Cost</strong></th>
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<tr>
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</tr>
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</tr>
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</tr>
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<tbody>
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<td><strong>Cannot accept those who:</strong></td>
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<tr>
<td><strong>No smoking policy.</strong></td>
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<table>
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<tr>
<th><strong>Services and Amenities Available on Site ($=charge)</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>$ Transportation Assistance</td>
</tr>
<tr>
<td>$ Assistance w/ Arranging Community Services</td>
</tr>
<tr>
<td>$ Assistance with Shopping</td>
</tr>
<tr>
<td>$ Laundry Services</td>
</tr>
<tr>
<td>✓ Exercise Program</td>
</tr>
<tr>
<td>✓ Meal Choices</td>
</tr>
<tr>
<td>✓ Resident’s Council</td>
</tr>
<tr>
<td>$ Beautician / Barber</td>
</tr>
<tr>
<td>$ Accept Pets</td>
</tr>
<tr>
<td>✓ Emergency Call System</td>
</tr>
<tr>
<td>$ Rehabilitation Therapies (P/T, O/T, &amp; S/T)</td>
</tr>
<tr>
<td>✓ Pool</td>
</tr>
<tr>
<td>✓ Wandering System Available</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Features</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Is there a separate Alzheimer’s/Dementia unit?</strong></td>
</tr>
<tr>
<td><strong>Respite Care Available:</strong></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Comments</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
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</tbody>
</table>
DEERFIELD EPISCOPAL RETIREMENT COMMUNITY, INC.
1617 Hendersonville Road, Asheville, NC 28803
(828) 274-1531 Fax: (828) 210-1281
www.deerfieldwnc.org/email: marketing@deerfieldwnc.org

Owned By: Episcopal Retirement Community
Profit/Non-profit: Non-Profit
Type of Facility: Nursing Home, CCRC
Year Constructed: 1955
Licensed Since: 2000 (Medicare - 2013)

Cost
Payment: Private Pay, Private Insurance, Medicare
Call for current pricing.

Types of Units
# Beds: Nursing/62 AL/60
Type of Rooms: Private and Two-Person Suite, Semiprivate, Apartment
Type of Baths: Private, Handicap Bath, Shared Bath
All Furnishings Provided? Skilled - Basic (residents can bring their own as well), HA - No

Admission Restrictions
Cannot accept those who: Medicaid
Age Range of Residents: 65+
Smoke free campus.

Services and Amenities Available on Site ($=charge)
✓ Transportation Assistance
✓ Assistance w/ Arranging Community Services
✓ Assistance with Shopping
$ Laundry Services
✓ Exercise Program
✓ Meal Choices
✓ Resident’s Council
$ Beautician / Barber
✓ Accept Pets (cats in HA area)
✓ Emergency Call System
✓ Rehabilitation Therapies (P/T, O/T, & S/T)

Call to inquire about ability to accommodate people who wander.

Features
Is there a separate Alzheimer’s/Dementia unit? No
Respite Care Available: No

Comments
Owned By: Episcopal Retirement Community
Profit/Non-profit: Non-Profit
Type of Facility: Nursing Home, CCRC
Year Constructed: 1955
Licensed Since: 2000 (Medicare - 2013)

Cost
Payment: Private Pay, Private Insurance, Medicare
Call for current pricing.

Types of Units
# Beds: Nursing/120 AL/0
Type of Rooms: Private, Semiprivate
Type of Baths: Private, Handicap Bath, Shared Bath
All Furnishings Provided? Yes

Admission Restrictions
Cannot accept those who: Varies
Age Range of Residents: 30-90
Call to inquire about smoking policy. Must be assessed.

Services and Amenities Available on Site ($=charge)
✓ Transportation Assistance
✓ Assistance w/ Arranging Community Services
✓ Assistance with Shopping
✓ Exercise Program
✓ Meal Choices
✓ Resident’s Council
$ Beautician / Barber
✓ Emergency Call System
✓ Rehabilitation Therapies
✓ Cable TV

Features
Is there a separate Alzheimer’s/Dementia unit? No
Respite Care Available: Yes

Comments
Specializing in short-term rehabilitation. Accelerated Care Plus which includes electrical stimulation, ultrasound, and short-wave diathermy.
### Emerald Ridge Rehabilitation and Care Center

**Address:** 25 Reynolds Mountain Boulevard, Asheville, NC 28804  
**Website:** www.emeraldridgerehabandcare.com  
**Phone:** (828) 645-6619  
**Fax:** (828) 645-3767

<table>
<thead>
<tr>
<th>Profit/Non-profit:</th>
<th>Profit</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type of Facility:</td>
<td>Nursing Home</td>
</tr>
<tr>
<td>Year Constructed:</td>
<td>1996</td>
</tr>
<tr>
<td>Licensed Since:</td>
<td>1996</td>
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</tbody>
</table>

**Services and Amenities Available on Site** ($=charge)
- Transportation Assistance
- Assistance w/ Arranging Community Services
- Assistance with Shopping
- Laundry Services
- Exercise Program
- Meal Choices
- Resident’s Council
- Beautician / Barber
- Accept Pets
- Emergency Call System
- Rehabilitation Therapies

**Call to inquire about ability to accommodate people who wander.**

**Features**
- Is there a separate Alzheimer’s/Dementia unit? **Yes**
- Respite Care Available: **Yes**
- Secured / Locked Unit: **Yes**

**Comments**

---

### Flesher’s Fairview Health Care Center, Inc.

**Address:** 3016 Cane Creek Road, Fairview, NC 28730  
**Website:** fleshers.net  
**Phone:** (828) 628-2800  
**Fax:** (828) 628-3887

<table>
<thead>
<tr>
<th>Profit/Non-profit:</th>
<th>Profit</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type of Facility:</td>
<td>Nursing Home</td>
</tr>
<tr>
<td>Year Constructed:</td>
<td>1992</td>
</tr>
<tr>
<td>Licensed Since:</td>
<td>1992</td>
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</tbody>
</table>

**Cost**
- Payment: Medicare, Medicaid, Private Pay, Private Insurance, Hospice
- Call for current pricing.

**Types of Units**
- # Beds: Nursing/106  
  - AL/14
- Type of Rooms: Private, Semiprivate
- Type of Baths: Private, Bath Shared by Residents
- All Furnishings Provided? Yes. Bed, Dresser, Closet, Night Stand, Chair

**Admission Restrictions**
- Cannot accept those who: Over 300 lb, requires lock unit for wandering
- Age Range of Residents: 65+
- Call to inquire about smoking policy.

**Services and Amenities Available on Site** ($=charge)
- Transportation Assistance
- Assistance w/ Arranging Community Services
- Assistance with Shopping
- Laundry Services
- Exercise Program
- Meal Choices
- Resident’s Council
- Beautician / Barber
- Accept Pets
- Emergency Call System
- Rehabilitation Therapies (P/T, O/T, & S/T)

**Call to inquire about ability to accommodate people who wander.**

**Features**
- Is there a separate Alzheimer’s/Dementia unit? **No**
- Respite Care Available: **Yes**

**Comments**
**GIVENS HEALTH CENTER**  
600 Barrett Lane, Asheville, NC 28803  
(828) 771-2900  Fax: (828) 771-2901  
www.givensestates.org

<table>
<thead>
<tr>
<th>Profit/Non-profit:</th>
<th>Non-Profit</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type of Facility:</td>
<td>Nursing Home</td>
</tr>
<tr>
<td>Year Constructed:</td>
<td>2000</td>
</tr>
<tr>
<td>Licensed Since:</td>
<td>1990</td>
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</tbody>
</table>

**Cost**

Payment: Medicare, Medicaid, Private Pay, Private Insurance, Long Term Care Insurance  
Call for current pricing.

**Services and Amenities Available on Site**  
($=charge)

- Transportation Assistance
- Assistance w/ Arranging Community Services
- Assistance with Shopping
- Laundry Services
- Exercise Program
- Meal Choices
- Resident’s Council
- $ Beautician / Barber
- Accept Pets

- $ Emergency Call System
- $ Rehabilitation Therapies (P/T, O/T, & S/T)
Call to inquire about ability to accommodate people who wander.

**Features**

Is there a separate Alzheimer’s/Dementia unit? Yes

Respite Care Available: Yes

**Comments**

Short-term Rehab Wing. No locked unit but have elopement systems for wanders.

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**GIVENS HIGHLAND FARMS**  
200 Tabernacle Road, Black Mountain, NC 28711  
(828) 669-6473  Fax: (833) 980-0156  
www.givenshighlandfarms.org

<table>
<thead>
<tr>
<th>Profit/Non-profit:</th>
<th>Not for Profit</th>
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<tbody>
<tr>
<td>Type of Facility:</td>
<td>Skilled Nursing Facility &amp; Assisted Living</td>
</tr>
<tr>
<td>Year Constructed:</td>
<td>1969</td>
</tr>
<tr>
<td>Licensed Since:</td>
<td>Unknown</td>
</tr>
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</table>

**Cost**

Payment: Medicare, Private Pay, Private Insurance  
Call for current pricing.

**Types of Units**

# Beds: Nursing/60  AL/30  
Type of Rooms: Private, Semiprivate  
Type of Baths: Handicap Bath, Shared Bath  
All Furnishings Provided? Yes

**Services and Amenities Available on Site**  
($=charge)

- Transportation Assistance
- Assistance w/ Arranging Community Services
- Assistance with Shopping
- Laundry Services
- Exercise Program
- Meal Choices
- Resident’s Council
- $ Beautician / Barber
- Accept Pets
- $ Emergency Call System
- $ Rehabilitation Therapies (P/T, O/T, & S/T)
Call to inquire about ability to accommodate people who wander.

**Features**

Is there a separate Alzheimer’s/Dementia unit? No

Respite Care Available: Yes, based on availability

**Comments**

- Non-smoking campus.
## MOUNTAIN RIDGE HEALTH AND REHAB

611 Old US Highway 70 East, Black Mountain, NC 28711
(828) 669-9991  Fax: (828) 669-9939

### Services and Amenities Available on Site ($=charge)
- [√] Transportation Assistance
- [√] Assistance w/ Arranging Community Services
- [√] Assistance with Shopping
- $ Laundry Services
  - Exercise Program
- [√] Meal Choices
- [√] Resident’s Council
- $ Beautician / Barber
  - Accept Pets
- [√] Emergency Call System
- $ Rehabilitation Therapies

**Call to inquire about ability to accommodate people who wander.**

### Features
- Is there a separate Alzheimer’s/Dementia unit? **No**
- Respite Care Available: **Yes**

### Comments
- Must be 2 year NC residency, veteran with honorable discharge status. Also have indoor aquatic therapy pool and spa tubs.

## NC STATE VETERANS NURSING HOME

62 Lake Eden Road, Black Mountain, NC 28711
(828) 257-6800  Fax: (828) 257-6860

### Services and Amenities Available on Site ($=charge)
- [√] Transportation Assistance
- [√] Assistance w/ Arranging Community Services
- [√] Assistance with Shopping
- $ Laundry Services
  - Exercise Program
- [√] Meal Choices
- [√] Resident’s Council
- $ Beautician / Barber
  - Accept Pets
- [√] Emergency Call System
- $ Rehabilitation Therapies (P/T, O/T, & S/T)

**Call to inquire about ability to accommodate people who wander.**

### Features
- Is there a separate Alzheimer’s/Dementia unit? **Yes**
- Respite Care Available: **Yes**

### Comments
- Must be 2 year NC residency, veteran with honorable discharge status. Also have indoor aquatic therapy pool and spa tubs.
### PISGAH MANOR HEALTH CARE CENTER

104 Holcombe Cove Road, Candler, NC 28715  
(828) 667-9851  Fax: (828) 667-9858  
www.pisgavalley.org

<table>
<thead>
<tr>
<th>Profit/Non-profit:</th>
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<tbody>
<tr>
<td>Type of Facility:</td>
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</tr>
<tr>
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<tr>
<td>Licensed Since:</td>
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</tr>
</tbody>
</table>

**Cost**

Payment: Medicare, Medicaid, Private Pay, Private Insurance  
Call for current pricing.

**Services and Amenities Available on Site ($=charge)**

| ✓ Transportation Assistance |
| ✓ Assistance w/ Arranging Community Services |
| Assistance with Shopping |
| ✓ Laundry Services |
| ✓ Exercise Program |
| ✓ Meal Choices |
| ✓ Resident’s Council |
| $ Beautician / Barber |
| Accept Pets |
| ✓ Emergency Call System |
| $ Rehabilitation Therapies |

Call to inquire about ability to accommodate people who wander.

**Features**

Is there a separate Alzheimer’s/Dementia unit? No  
Respite Care Available: Yes

**Admission Restrictions**

Cannot accept those who:  
Age Range of Residents: 18 - 100+  
No smoking policy.

---

### STONECREEK HEALTH AND REHABILITATION

455 Victoria Road, Asheville, NC 28801   
(828) 252-0099   Fax: (828) 641-9831  
www.sanstonehealth.com

<table>
<thead>
<tr>
<th>Profit/Non-profit:</th>
<th>Profit</th>
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</thead>
<tbody>
<tr>
<td>Type of Facility:</td>
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</tr>
<tr>
<td>Year Constructed:</td>
<td>1979</td>
</tr>
<tr>
<td>Licensed Since:</td>
<td>2011</td>
</tr>
</tbody>
</table>

**Cost**

Payment: Medicare, Medicaid, Private Pay, Private Insurance, Other (PACE)  
Call for current pricing.

**Services and Amenities Available on Site ($=charge)**

| ✓ Transportation Assistance |
| ✓ Assistance w/ Arranging Community Services |
| Assistance with Shopping |
| ✓ Laundry Services |
| ✓ Exercise Program |
| ✓ Meal Choices |
| ✓ Resident’s Council |
| $ Beautician / Barber |
| Accept Pets |
| ✓ Emergency Call System |
| $ Rehabilitation Therapies |

Call to inquire about smoking policy.

**Features**

Is there a separate Alzheimer’s/Dementia unit? Yes

**Admission Restrictions**

Cannot accept those who: TPN, Ventilators  
Age Range of Residents: 36 - 105  
Call to inquire about ability to accommodate people who wander.

---

**Types of Units**

- # Beds: Nursing/118 AL/0  
- Type of Rooms: Private, Semiprivate  
- Type of Baths: Private, Handicap Bath, Shared Bath  
- All Furnishings Provided? Yes  
  - Bed, Wardrobe, Night Stand, Phone, TV

---

**Types of Units**

- # Beds: Nursing/112 AL/0  
- Type of Rooms: Private, Semiprivate  
- Type of Baths: Private, Handicap Bath, Shared Bath  
- All Furnishings Provided? Yes  
  - Yes, Bed, Wardrobe, Night Stand, Phone, TV

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**Admission Restrictions**

Cannot accept those who: TPN, Ventilators  
Age Range of Residents: 36 - 105  
Call to inquire about smoking policy.
SWANNANOVA VALLEY HEALTH AND REHAB
1984 US 70 Highway, Swannanoa, NC 28778
(828) 298-2214  Fax: (828) 298-2037
www.accordiushealth.com

Profit/Non-profit:  Profit
Type of Facility:  Nursing Home
Year Constructed:  1993
Licensed Since:  1993

Cost
Payment:  Medicare, Medicaid, Private Pay, Private Insurance
Call for current pricing.

Types of Units
# Beds:  Nursing/106  AL/0
Type of Rooms:  Private, Semiprivate
Type of Baths:  Private, Handicap Bath, Shared Bath
All Furnishings Provided?  Yes. Bed, dresser, bedside table, over the bed table.

Admission Restrictions
Cannot accept those who:  Ventilator dependent, TBP
Age Range of Residents:  18 - 100
No smoking policy.

Features
Is there a separate Alzheimer’s/Dementia unit?  No
Respite Care Available:  Yes

Comments
Our therapy dept. offers Accelerated Care Plus, a program of therapeutic interventions that may include electrical stimulation, ultrasound, or short-wave diathermy.

THE GREENS AT WEAVERVILLE
78 Weaver Boulevard, Weaverville, NC 28787
(828) 645-4297  Fax: (828) 645-4532
www.savaseniorcare.com

Profit/Non-profit:  Profit
Type of Facility:  Nursing Home
Year Constructed:  1992
Licensed Since:  1992

Cost
Payment:  Medicare, Medicaid, Private Pay, Private Insurance, Other
Call for current pricing.

Types of Units
# Beds:  Nursing/122  AL/10
Type of Rooms:  Private, Semiprivate
Type of Baths:  Private, Handicap Bath, Shared Bath
All Furnishings Provided?  Yes

Admission Restrictions
Cannot accept those who:  Age Range of Residents:  60+
No smoking policy.

Services and Amenities Available on Site ($=charge)
✓ Transportation Assistance
✓ Assistance w/ Arranging Community Services
✓ Assistance with Shopping
✓ Laundry Services
✓ Exercise Program
✓ Meal Choices
✓ Resident’s Council
$ Beautician / Barber
Accept Pets
✓ Emergency Call System
✓ Rehabilitation Therapies (P/T, O/T, & S/T)
Call to inquire about ability to accommodate people who wander.

Features
Is there a separate Alzheimer’s/Dementia unit?  Yes
Respite Care Available:  Yes

Comments
Hospice services also available.
### The Laurels of Greentree Ridge

**Address:** 70 Sweeten Creek Road, Asheville, NC 28803  
**Website:** www.laurelsofgreentreeridge.com  
**Contact:**  
- Main: (828) 274-7646  
- Cell: (828) 230-0370  
- Fax: (828) 277-4766

#### Services and Amenities Available on Site (\(\$\)=charge)
- Transportation Assistance
- Assistance with Arranging Community Services
- Assistance with Shopping
- Laundry Services
- Exercise Program
- Meal Choices
- Resident's Council
- Beautician / Barber
- Accept Pets
- Emergency Call System
- Rehabilitation Therapies
- Call to inquire about ability to accommodate people who wander.

#### Features
- Is there a separate Alzheimer's/Dementia unit? **No**
- Respite Care Available?: **Yes**

#### Comments
- Specializing in short-term rehabilitation, orthopedic and stroke recovery.

### The Laurels of Summit Ridge

**Address:** 100 Riceville Road, Asheville, NC 28805  
**Website:** www.laurelodsummitridge.com  
**Contact:**  
- Phone: (828) 299-1110  
- Fax: (828) 299-4077

#### Services and Amenities Available on Site (\(\$\)=charge)
- Transportation Assistance
- Assistance with Arranging Community Services
- Assistance with Shopping
- Laundry Services
- Exercise Program
- Meal Choices
- Resident's Council
- Beautician / Barber
- Accept Pets
- Emergency Call System
- Rehabilitation Therapies
- Call to inquire about ability to accommodate people who wander.

#### Features
- Is there a separate Alzheimer's/Dementia unit? **No**
- Respite Care Available?: **Yes**

#### Comments
- 18 bed Ortho Center specializing in rehab after orthopedic procedure completely separate from the nursing home.
## WNC BAPTIST HOME

**Address:** 213 Richmond Hill Drive, Asheville, NC 28806  
**Phone:** (828) 254-9675  
**Fax:** (828) 254-0253  
**Website:** www.baptisthomesasheville.org

### Services and Amenities Available on Site ($=charge)
- Transportation Assistance
- Assistance w/ Arranging Community Services
- Assistance with Shopping
- Laundry Services
- Exercise Program
- Meal Choices
- Resident’s Council
- Beautician / Barber
- Accept Pets
- Emergency Call System
- $ Rehabilitation Therapies
- Cable (short-term rehab)

### Features
- Is there a separate Alzheimer’s/Dementia unit? No
- Respite Care Available: Yes

### Comments

## THE OAKS AT SWEETEN CREEK

**Address:** 3864 Sweeten Creek Road, Arden, NC 28704  
**Phone:** (828) 681-0904  
**Fax:** (828) 681-1671  
**Website:** www.oaksatsweetencreek.com

### Services and Amenities Available on Site ($=charge)
- Transportation Assistance
- Assistance w/ Arranging Community Services
- Assistance with Shopping
- Laundry Services
- Exercise Program
- Meal Choices
- Resident’s Council
- Beautician / Barber
- Accept Pets
- Emergency Call System
- $ Rehabilitation Therapies
- Cable (short-term rehab)

### Features
- Is there a separate Alzheimer’s/Dementia unit? No
- Respite Care Available: Yes

### Comments

## BUNCOMBE - NURSING HOMES

### Services and Amenities Available on Site ($=charge)
- Transportation Assistance
- Assistance w/ Arranging Community Services
- Assistance with Shopping
- Laundry Services
- Exercise Program
- Meal Choices
- Resident’s Council
- Beautician / Barber
- Accept Pets
- Emergency Call System
- $ Rehabilitation Therapies

### Features
- Is there a separate Alzheimer’s/Dementia unit? No
- Respite Care Available: No

### Comments

---

**Profit/Non-profit:** Non-Profit  
**Type of Facility:** Nursing Home  
**Year Constructed:** 1993  
**Licensed Since:** 1993

### Types of Units
- # Beds: Nursing/100 AL/50 private room & baths
- Type of Rooms: Private, Semiprivate
- Type of Baths: Private, Handicap bath, Shared Bath
- All Furnishings Provided? Yes (Phone/TV for short-term rehab)

### Admission Restrictions
- Cannot accept those who: Ventilators, Wanders
- Age Range of Residents: 65+
- Call to inquire about smoking policy.

---

**Profit/Non-profit:** Non-Profit  
**Type of Facility:** Nursing Home  
**Year Constructed:** 1993  
**Licensed Since:** 1993

### Types of Units
- # Beds: Nursing/100 AL/14
- Type of Rooms: Private, Semiprivate
- Type of Baths: Private, Handicap Bath, Shared Bath
- All Furnishings Provided? Yes

### Admission Restrictions
- Cannot accept those who: Ventilators, Wanders
- Age Range of Residents: 65+
- Call to inquire about smoking policy.
ARBOUR TERRACE OF ASHEVILLE
3199 Sweeten Creek Road, Asheville, NC 28803
(828) 492-3579  Fax: (828) 681-5554

Profit/Non-profit: Profit
Type of Facility: Adult Care Home
Year Constructed: 1998 - 1999
Licensed Since: 2/4/1999

Cost
Payment: Private Pay
Call for current pricing.

Services and Amenities Available on Site ($=charge)
✓ Transportation Assistance
✓ Assistance w/ Arranging Community Services
✓ Assistance with Shopping
✓ Laundry Services
✓ Exercise Program
✓ Meal Choices
✓ Resident’s Council
✓ Beautician / Barber
✓ Accept Pets
✓ Emergency Call System
✓ Snacks
✓ Worship Services

Features
Is there a separate Alzheimer’s/Dementia unit? Yes
Respite Care Available: Yes

Comments
Laundry, 3 meals, snacks, linens, transportation, and activities.

BECKY’S REST HOME, INC 1 - 2
316 Lower Brush Creek Road, Fletcher, NC 28732
(828) 628-1943 / 628-3395   Fax: (828) 628-9931

Profit/Non-profit: Profit
Type of Facility: Adult Care Home
Year Constructed: 1982
Licensed Since: 1982

Cost
Payment: Private Pay, State/County Assistance, Medicaid
Call for current pricing.

Types of Units
# Beds: 15 each
Type of Rooms: Private, Semiprivate
Type of Baths: Shared Bath
All Furnishings Provided? Yes

Services and Amenities Available on Site ($=charge)
✓ Transportation Assistance
✓ Assistance w/ Arranging Community Services
✓ Assistance with Shopping
✓ Laundry Services
✓ Exercise Program
✓ Meal Choices
✓ Resident’s Council
✓ Beautician / Barber
✓ Accept Pets
✓ Emergency Call System
✓ Snacks
✓ Worship Services

Features
Is there a separate Alzheimer’s/Dementia unit? Yes
Respite Care Available: Yes

Comments
Hospice Care
### BROOKDALE ASHEVILLE OVERLOOK

308 Overlook Road, Asheville, NC 28803  
(828) 684-1982 Fax: (828) 687-2615  
www.brookdaleliving.com

<table>
<thead>
<tr>
<th>Profit/Non-profit:</th>
<th>Profit</th>
<th>Services and Amenities Available on Site ($=charge)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type of Facility:</td>
<td>Adult Care Home</td>
<td>✔ Transportation Assistance</td>
</tr>
<tr>
<td>Year Constructed:</td>
<td>1992</td>
<td>✔ Assistance w/ Arranging Community Services</td>
</tr>
<tr>
<td>Licensed Since:</td>
<td>1992</td>
<td>✔ Assistance with Shopping</td>
</tr>
</tbody>
</table>

**Cost**  
Payment: Private Pay, State/County Assistance, Private Ins.  
Call for current pricing.

<table>
<thead>
<tr>
<th>Types of Units</th>
</tr>
</thead>
<tbody>
<tr>
<td># Beds:</td>
</tr>
<tr>
<td>Type of Rooms:</td>
</tr>
<tr>
<td>Type of Baths:</td>
</tr>
</tbody>
</table>

**Admission Restrictions**  
Cannot accept those who: Wander  
Age Range of Residents: 55+  
Smoking in designated area.

---

### BROOKDALE ASHEVILLE WALDEN RIDGE

4 Walden Ridge Drive, Asheville, NC 28803  
(828) 687-0155 Fax: (828) 687-0511  
www.brookdaleliving.com

<table>
<thead>
<tr>
<th>Profit/Non-profit:</th>
<th>Profit</th>
<th>Services and Amenities Available on Site ($=charge)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type of Facility:</td>
<td>Adult Care Home</td>
<td>✔ Transportation Assistance</td>
</tr>
<tr>
<td>Year Constructed:</td>
<td>1999</td>
<td>✔ Assistance w/ Arranging Community Services</td>
</tr>
<tr>
<td>Licensed Since:</td>
<td>5/11/99</td>
<td>✔ Assistance with Shopping</td>
</tr>
</tbody>
</table>

**Cost**  
Payment: Private Pay  
Call for current pricing.

<table>
<thead>
<tr>
<th>Types of Units</th>
</tr>
</thead>
<tbody>
<tr>
<td># Beds:</td>
</tr>
<tr>
<td>Type of Rooms:</td>
</tr>
<tr>
<td>Type of Baths:</td>
</tr>
</tbody>
</table>

**Admission Restrictions**  
Cannot accept those who:  
Age Range of Residents: No limit, case by case basis  
Call to inquire about smoking policy.

---

### Features

- Is there a separate Alzheimer’s/Dementia unit?: No  
- Respite Care Available: Yes  
- Secured / Locked Unit: Yes

**Comments**  
Offer wander guard bracelets for those transitioning to memory care.
CANDLER LIVING CENTER
136 Robinson Cove Road  Mailing: PO Box 819, Candler, NC 28715
(828) 667-4453  Fax: (828) 667-4296

Profit/Non-profit:  Profit
Type of Facility:  Adult Care Home
Year Constructed:  1977
Licensed Since:  1977

Cost
Payment:  Private Pay, Medicaid
Call for current pricing.

Services and Amenities Available on Site ($=charge)
✓ Transportation Assistance
✓ Assistance w/ Arranging Community Services
✓ Assistance with Shopping
✓ Laundry Services
  Exercise Program
  Meal Choices
✓ Resident’s Council
  Beautician / Barber
  Accept Pets
  Emergency Call System
  Snacks
  Worship Services

Call to inquire about ability to accommodate people who wander.

Features
Is there a separate Alzheimer’s/Dementia unit?  No
Respite Care Available:  No

Comments

CHASE SAMARITAN ASSISTED LIVING
30 Dalea Drive  Mailing: PO Box 9790, Asheville, NC 28805
www.mountainmanorassistedliving.com
(828) 298-7592  Fax: (828) 298-2637

Profit/Non-profit:  Profit
Type of Facility:  Adult Care Home
Year Constructed:  1978
Licensed Since:  

Cost
Payment:  Private Pay, Medicaid
Call for current pricing.

Services and Amenities Available on Site ($=charge)
✓ Transportation Assistance
✓ Assistance w/ Arranging Community Services
✓ Assistance with Shopping
✓ Laundry Services
  Exercise Program
  Meal Choices
✓ Resident’s Council
✓ Beautician / Barber
  Accept Pets
  Emergency Call System
  Snacks
  Worship Services

Call to inquire about ability to accommodate people who wander.

Features
Is there a separate Alzheimer’s/Dementia unit?  No
Respite Care Available:  Yes

Comments

BUENOS AIRES - ADULT CARE HOMES
## FLEISHER'S FAIRVIEW REST HOME, INC.
3016 Cane Creek Road, Fairview, NC 28730  
(828) 628-1066  Fax: (828) 628-4871

### Profit/Non-profit: Profit
### Type of Facility: Adult Care Home
### Year Constructed: 1964
### Licensed Since: 1992

### Cost
Payment: Private Pay, Medicaid  
Call for current pricing.

### Types of Units
- # Beds: 64
- Type of Rooms: Private, Semiprivate
- Type of Baths: Private, Shared Bath, Handicap Bath
- All Furnishings Provided? Yes, most bring their own.

### Admission Restrictions
- Cannot accept those who: Have communicable diseases
- Age Range of Residents: 65 - 100
- Smoking allowed outside in designated areas. Cigarette and lighters are kept at the nursing station.

### Services and Amenities Available on Site ($=charge)
- Transportation Assistance
- Assistance w/ Arranging Community Services
- Assistance with Shopping
- Laundry Services
- Exercise Activities
- Meal Choices
- Resident’s Council
- Beautician / Barber
- Accept Pets
- Emergency Call System
- Snacks
- Worship Services
- Locked Facility

### Features
- Is there a separate Alzheimer’s/Dementia unit? No
- Respite Care Available: Yes
- Secured / Locked Unit: Yes

### Comments
Hospice Care available on-site for terminally ill patients.

## CHUNN'S COVE ASSISTED LIVING
67 Mountain Brook Road, Asheville, NC 28805  
(828) 258-8787  Fax: (828) 258-0351

### Profit/Non-profit: Profit
### Type of Facility: Adult Care Home
### Year Constructed: 1968
### Licensed Since: 1992

### Cost
Payment: Private Pay, Medicaid  
Call for current pricing.

### Types of Units
- # Beds: 67
- Type of Rooms: Private, Semiprivate
- Type of Baths: Shared Bath, Handicap Bath
- All Furnishings Provided? Yes

### Admission Restrictions
- Cannot accept those who: Have communicable diseases
- Age Range of Residents: 65 - 100
- Smoking allowed outside in designated areas.

### Services and Amenities Available on Site ($=charge)
- Transportation Assistance
- Assistance w/ Arranging Community Services
- Assistance with Shopping
- Laundry Services
- Exercise Program
- Meal Choices
- Resident’s Council
- Beautician / Barber
- Accept Pets
- Emergency Call System
- Snacks
- Worship Services
- Locked Facility

### Features
- Is there a separate Alzheimer’s/Dementia unit? Yes
- Respite Care Available: Yes

### Comments
Hospice Care available on-site for terminally ill patients.
## Harmony at Reynolds Mountain

**Address:** 41 Cobbler’s Way, Asheville, NC 28804  
**Phone:** (828) 575-0627  
**Fax:** (828) 412-5404  
**Website:** [www.harmonyseniorservices.com/senior-living/nc/asheville](http://www.harmonyseniorservices.com/senior-living/nc/asheville)

### Services and Amenities Available on Site (\$=charge)
- Transportation Assistance
- Assistance w/ Arranging Community Services
- Assistance with Shopping
- Laundry Services
- Exercise Program
- Meal Choices
- Resident’s Council
- Beautician / Barber
- Accept Pets
- Emergency Call System
- Rehabilitation Therapies
- Worship Services

**Features**
- Is there a separate Alzheimer's/Dementia unit? Yes  
- Respite Care Available: Yes

**Comments**

### Heather Glen at Ardenwoods

**Address:** 103 Appalachian Boulevard, Arden, NC 28704  
**Phone:** (828) 687-7321  
**Fax:** (828) 687-0229  
**Website:** [www.ardenwoodslcs.com](http://www.ardenwoodslcs.com)

### Services and Amenities Available on Site (\$=charge)
- Transportation Assistance
- Assistance w/ Arranging Community Services
- Assistance with Shopping
- Laundry Services
- Exercise Program
- Meal Choices
- Utilities (including cable)
- Beautician / Barber
- Accept Pets
- Emergency Call System
- Rehabilitation Therapies
- Worship Services

**Features**
- Is there a separate Alzheimer's/Dementia unit? No  
- Respite Care Available: Yes

**Comments**
**HOMINY VALLEY RETIREMENT CENTER**  
2189 Smokey Park Hwy  
(828) 667-0158  
Fax: (828) 667-0134

Profit/Non-profit: Profit  
Type of Facility: Adult Care Home  
Year Constructed: 1975  
Licensed Since: 1975

**Cost**  
Payment: Private Pay, Medicaid  
Call for current pricing.

**Types of Units**  
# Beds: 30  
Type of Rooms: Semiprivate  
Type of Baths: Shared Bath, Handicap Bath  
All Furnishings Provided? Yes

**Admission Restrictions**  
Cannot accept those who: Wanders, Violent Behaviors  
Age Range of Residents: 25 - 85  
Smoking allowed outside in designated areas.

---

**MARJORIE MCCUNE MEMORIAL CENTER**  
101 Lions Way, Black Mountain, NC 28711  
(828) 669-8452  
Fax: (828) 669-2377

Profit/Non-profit: Non-Profit  
Type of Facility: Adult Care Home  
Year Constructed: 1979  
Licensed Since: 1979

**Cost**  
Payment: Private Pay, State/County Assistance  
Call for current pricing.

**Types of Units**  
# Beds: 64  
Type of Rooms: Private, Semiprivate  
Type of Baths: Private, Shared Bath, Handicap Bath  
All Furnishings Provided? Yes

**Admission Restrictions**  
Cannot accept those who:  
Age Range of Residents: 18+  
Smoking allowed outside in designated areas.
### RICHARD A. WOOD, JR. ASSISTED LIVING CENTER / GIVENS ESTATES
100 Wesley Drive, Asheville, NC 28803
(828) 274-4800  Fax: (828) 771-2233
www.givensestates.org

<table>
<thead>
<tr>
<th>Owned By:</th>
<th>Givens Estates, Inc.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Profit/Non-profit:</td>
<td>Non-Profit</td>
</tr>
<tr>
<td>Type of Facility:</td>
<td>Adult Care Home</td>
</tr>
<tr>
<td>Year Constructed:</td>
<td>1989</td>
</tr>
<tr>
<td>Licensed Since:</td>
<td>2001</td>
</tr>
</tbody>
</table>

**Cost**
Payment: Private Pay, Private Insurance
Call for current pricing.

**Types of Units**

<table>
<thead>
<tr>
<th># Beds:</th>
<th>56</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type of Rooms:</td>
<td>Private, Studio, 1 Bedroom Units</td>
</tr>
<tr>
<td>Type of Baths:</td>
<td>Private, Handicap Bath, Shared Bath</td>
</tr>
<tr>
<td>All Furnishings Provided?</td>
<td>No</td>
</tr>
</tbody>
</table>

**Admission Restrictions**
Cannot accept those who: Altered Diet
Age Range of Residents: 60 - 100
No smoking policy.

### RICHMOND HILLS REST HOME 1 - 5
95 Richmond Hills Road, Asheville, NC 28806
(828) 252-6229  Fax: (828) 236-9486

<table>
<thead>
<tr>
<th>Profit/Non-profit:</th>
<th>Profit</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type of Facility:</td>
<td>Adult Care Home</td>
</tr>
<tr>
<td>Year Constructed:</td>
<td>1/1989</td>
</tr>
<tr>
<td>Licensed Since:</td>
<td>2021</td>
</tr>
</tbody>
</table>

**Cost**
Payment: Private Pay, Medicaid
Call for current pricing.

**Types of Units**

<table>
<thead>
<tr>
<th># Beds:</th>
<th>12 each</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type of Rooms:</td>
<td>Private</td>
</tr>
<tr>
<td>Type of Baths:</td>
<td>Shared Bath, Handicap Bath</td>
</tr>
<tr>
<td>All Furnishings Provided?</td>
<td>Yes</td>
</tr>
</tbody>
</table>

**Admission Restrictions**
Cannot accept those who: Bed fast or wanders
Age Range of Residents: 21+
Smoking allowed outside in designated areas.

### Services and Amenities Available on Site ($=charge)
- $ Transportation Assistance
- $ Assistance w/ Arranging Community Services
- $ Assistance with Shopping
- $ Laundry Services
- $ Exercise Program
- $ Meal Choices
- $ Resident’s Council
- $ Beautician / Barber
- $ Accept Pets
- $ Emergency Call System
- $ Snacks
- $ Worship Services
- $ Therapy
- $ Wellness Center and Swimming Pool

**Features**
- Is there a separate Alzheimer’s/Dementia unit? No
- Respite Care Available: Yes

**Comments**
Uses elopement system for those who wander.
### TRINITY VIEW

2533 Hendersonville Road, Arden, NC 28704  
(828) 687-0068  Fax: (828) 654-6221

<table>
<thead>
<tr>
<th>Services and Amenities Available on Site ($=charge)</th>
</tr>
</thead>
<tbody>
<tr>
<td>✓ Transportation Assistance</td>
</tr>
<tr>
<td>✓ Assistance w/ Arranging Community Services</td>
</tr>
<tr>
<td>✓ Assistance with Shopping</td>
</tr>
<tr>
<td>✓ Laundry Services</td>
</tr>
<tr>
<td>✓ Exercise Program</td>
</tr>
<tr>
<td>✓ Meal Choices</td>
</tr>
<tr>
<td>✓ Resident’s Council</td>
</tr>
<tr>
<td>$ Beautician / Barber</td>
</tr>
<tr>
<td>Accept Pets</td>
</tr>
<tr>
<td>✓ Emergency Call System</td>
</tr>
<tr>
<td>Snacks</td>
</tr>
<tr>
<td>Worship Services</td>
</tr>
</tbody>
</table>

**Call to inquire about ability to accommodate people who wander.**

### Cost

Payment: **Private Pay**  
Call for current pricing.

### Types of Units

- **# Beds:** 20  
- **Type of Rooms:** Private, Semiprivate  
- **Type of Baths:** Private  
- **All Furnishings Provided?** Upon request

### Admission Restrictions

- **Cannot accept those who:** Per admission contract  
- **Age Range of Residents:** 55+  
- **Call to inquire about smoking policy.**

### WINDWOOD REST HOME

6 Windwood Drive  
Mailing: PO Box 910, Candler, NC 28715  
(828) 665-1021  Fax: (828) 665-1071

<table>
<thead>
<tr>
<th>Services and Amenities Available on Site ($=charge)</th>
</tr>
</thead>
<tbody>
<tr>
<td>✓ Transportation Assistance</td>
</tr>
<tr>
<td>✓ Assistance w/ Arranging Community Services</td>
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<tr>
<td>✓ Assistance with Shopping</td>
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<tr>
<td>✓ Laundry Services</td>
</tr>
<tr>
<td>✓ Exercise Program</td>
</tr>
<tr>
<td>✓ Meal Choices</td>
</tr>
<tr>
<td>✓ Resident’s Council</td>
</tr>
<tr>
<td>$ Beautician / Barber</td>
</tr>
<tr>
<td>Accept Pets</td>
</tr>
<tr>
<td>✓ Emergency Call System</td>
</tr>
<tr>
<td>Snacks</td>
</tr>
<tr>
<td>Worship Services</td>
</tr>
</tbody>
</table>

**Call to inquire about ability to accommodate people who wander.**

### Cost

Payment: **Private Pay, State/County Assistance**  
Call for current pricing.

### Types of Units

- **# Beds:** 12  
- **Type of Rooms:** Semiprivate, Private  
- **Type of Baths:** Shared Bath, Handicap Bath  
- **All Furnishings Provided?** Yes

### Admission Restrictions

- **Cannot accept those who:** Per admission contract  
- **Age Range of Residents:** 55+  
- **Smoking allowed outside in designated areas.**
<table>
<thead>
<tr>
<th><strong>ALVERTA BOLICK HOME</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>80 Baker Avenue, Asheville, NC 28806</td>
</tr>
<tr>
<td>(828) 350-1254 Fax: (828) 350-7787</td>
</tr>
<tr>
<td><a href="http://www.bchfamily.org">www.bchfamily.org</a></td>
</tr>
</tbody>
</table>

| **Profit/Non-profit:** | Non-Profit |
| **Type of Facility:** | Family Care Home |
| **Year Constructed:** | 2006 |
| **Licensed Since:** | 2006 |

| **Services and Amenities Available on Site** ($=charge) |
|---------------|----------------|
| ✓ Transportation Assistance |
| ✓ Assistance w/ Arranging Community Services |
| ✓ Assistance with Shopping |
| ✓ Laundry Services |
| ✓ Exercise Program |
| ✓ Meal Choices |
| ✓ Resident’s Council |
| ✓ Beautician / Barber |
| ✓ Accept Pets |
| ✓ Emergency Call System |
| ✓ Snacks |
| ✓ Rehabilitation Therapies |
| ✓ Worship Services |

<table>
<thead>
<tr>
<th><strong>Features</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Is there a separate Alzheimer’s/Dementia unit?</td>
</tr>
<tr>
<td>Respite Care Available:</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Comments</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Encourages family involvement</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Types of Units</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td># Beds: 6</td>
</tr>
<tr>
<td>Type of Rooms: Private</td>
</tr>
<tr>
<td>Type of Baths: Shared Bath, Handicap Bath</td>
</tr>
<tr>
<td>All Furnishings Provided? Yes. Bed, Night Stand, Dresser, Chest</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Admission Restrictions</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Cannot accept those who: Are dually diagnosed with MH and I/DD</td>
</tr>
<tr>
<td>Age Range of Residents: 32 - 52</td>
</tr>
<tr>
<td>No smoking within 150 ft. of facility.</td>
</tr>
</tbody>
</table>

---

<table>
<thead>
<tr>
<th><strong>ANGEL HOUSE 1 -7</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>60-D, G, A, B, E, F, C Hornot Circle, Asheville, NC 28806</td>
</tr>
</tbody>
</table>

| **Profit/Non-profit:** | Profit |
| **Type of Facility:** | Family Care Home |
| **Year Constructed:** | 1992 |
| **Licensed Since:** | 1992 |

| **Services and Amenities Available on Site** ($=charge) |
|---------------|----------------|
| ✓ Transportation Assistance |
| ✓ Assistance w/ Arranging Community Services |
| ✓ Assistance with Shopping |
| ✓ Laundry Services |
| ✓ Exercise Program |
| ✓ Meal Choices |
| ✓ Resident’s Council |
| ✓ Beautician / Barber |
| ✓ Accept Pets |
| ✓ Emergency Call System |
| ✓ Snacks |
| ✓ Rehabilitation Therapies |
| ✓ Worship Services |

<table>
<thead>
<tr>
<th><strong>Features</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Call to inquire about ability to accommodate people who wander.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Calls to inquire about smoking policy.</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Cannot accept those who: Have a history of physical violence or aggression</td>
</tr>
<tr>
<td>Age Range of Residents: 34 - 99</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Comments</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Encourages family involvement</td>
</tr>
</tbody>
</table>
## AUTUMN VIEW ASSISTED LIVING 1-6
230 - 235 Country Time Circle, Leicester, NC 28748
(828) 694-1146  Fax: (828) 694-1147

<table>
<thead>
<tr>
<th>Profit/Non-profit:</th>
<th>Profit</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type of Facility:</td>
<td>Family Care Home</td>
</tr>
<tr>
<td>Year Constructed:</td>
<td></td>
</tr>
<tr>
<td>Licensed Since:</td>
<td></td>
</tr>
</tbody>
</table>

### Cost
Payment: Private Pay, Medicaid
Call for current pricing.

### Types of Units
<table>
<thead>
<tr>
<th># Beds:</th>
<th>6 each</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type of Rooms:</td>
<td>Private</td>
</tr>
<tr>
<td>Type of Baths:</td>
<td>Shared Bath, Handicap Bath</td>
</tr>
<tr>
<td>All Furnishings Provided?</td>
<td>Yes</td>
</tr>
</tbody>
</table>

### Admission Restrictions
Cannot accept those who: Sexual Offenders, Violent
Age Range of Residents: 55+
Smoking allowed outside in designated areas.

### Services and Amenities Available on Site ($=charge)
- Transportation Assistance
- Assistance w/ Arranging Community Services
- Assistance with Shopping
- Laundry Services
- Exercise Program
- Meal Choices (1 alternative)
- Resident’s Council
- Beautician / Barber
- Accept Pets
- Emergency Call System
- Snacks
- Worship Services
- Rehabilitation Therapies

### Features
- Is there a separate Alzheimer's/Dementia unit? No
- Respite Care Available: No

### Comments
Encourages family involvement.

## DEAVERVIEW HEIGHTS FAMILY CARE HOME
290 Deaverview Road, Asheville, NC 28806
(828) 505-8030  Fax: (828)  Call first

www.  email: fmuckelvene@gmail.com

<table>
<thead>
<tr>
<th>Owned By:</th>
<th>Tina Muckelvene</th>
</tr>
</thead>
<tbody>
<tr>
<td>Profit/Non-profit:</td>
<td>Profit</td>
</tr>
<tr>
<td>Type of Facility:</td>
<td>Family Care Home</td>
</tr>
<tr>
<td>Year Constructed:</td>
<td>1968</td>
</tr>
<tr>
<td>Licensed Since:</td>
<td>1968</td>
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</table>

### Cost
Payment: Private Pay, State/County Assistance
Deposit or Entrance Fee: Amount may vary
Monthly Rates: Private: Call for current prices
Semiprivate: Call for current prices
Other Charges:

### Types of Units
<table>
<thead>
<tr>
<th># Beds:</th>
<th>6</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type of Rooms:</td>
<td>Private, Semiprivate</td>
</tr>
<tr>
<td>Type of Baths:</td>
<td>Shared Bath, Handicap Bath</td>
</tr>
<tr>
<td>All Furnishings Provided?</td>
<td>Yes</td>
</tr>
</tbody>
</table>

### Admission Restrictions
Cannot accept those who: Have history of physical violence or aggression
Age Range of Residents: 21+
Call to inquire about smoking policy.

### Services and Amenities Available on Site ($=charge)
- Transportation Assistance
- Assistance w/ Arranging Community Services
- Assistance with Shopping
- Laundry Services
- Exercise Program
- Meal Choices
- Resident’s Council
- Beautician / Barber
- Accept Pets
- Emergency Call System
- Snacks
- Worship Services

### Features
- Is there a separate Alzheimer's/Dementia unit? No
- Respite Care Available: No

### Comments
Encourages family involvement.
### EVERGREEN LIVING HOME 1 - 3, 10 - 13

**Mailing:** PO Box 2077, Leicester, NC 28748  
(828) 779-5588  Fax: (828) 665-8787  
www.  
email: evergreenlivinghome@gmail.com

<table>
<thead>
<tr>
<th>Profit/Non-profit:</th>
<th>Profit</th>
<th>Services and Amenities Available on Site ($=charge)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type of Facility:</td>
<td>Family Care Home</td>
<td>✓ Transportation Assistance</td>
</tr>
<tr>
<td>Year Constructed:</td>
<td>1995</td>
<td>✓ Assistance w/ Arranging Community Services</td>
</tr>
<tr>
<td>Licensed Since:</td>
<td>2005</td>
<td>✓ Assistance with Shopping</td>
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</table>

**Cost**

<table>
<thead>
<tr>
<th>Payment: Medicaid, Private Insurance</th>
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</thead>
<tbody>
<tr>
<td>Call for current pricing.</td>
</tr>
</tbody>
</table>

**Types of Units**

<table>
<thead>
<tr>
<th># Beds:</th>
<th>6 each</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type of Rooms:</td>
<td>Private</td>
</tr>
<tr>
<td>Type of Baths:</td>
<td>Private, Shared Bath, Handicap Bath</td>
</tr>
</tbody>
</table>

| All Furnishings Provided? | Yes |

**Admission Restrictions**

<table>
<thead>
<tr>
<th>Cannot accept those who:</th>
<th>Chronic wanderer or physically abusive</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Age Range of Residents:</th>
<th>35+</th>
</tr>
</thead>
</table>

| No smoking policy. |

### FAIRVIEW FAMILY CARE HOME 1 - 4

256 Gravely Branch Road, Fletcher, NC 28732  
(828) 628-1685  Fax: (828) 628-1192

**Owned By:** Robert & Shirley Creech  
**Profit/Non-profit:** Profit  
**Type of Facility:** Family Care Home  
**Year Constructed:** 1988  
**Licensed Since:** 1992

**Cost**

<table>
<thead>
<tr>
<th>Payment: Private Pay, State/County Assistance, Private Ins.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Call for current pricing.</td>
</tr>
</tbody>
</table>

**Types of Units**

<table>
<thead>
<tr>
<th># Beds:</th>
<th>6 each</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type of Rooms:</td>
<td>Private, Semiprivate</td>
</tr>
<tr>
<td>Type of Baths:</td>
<td>Shared Bath, Handicap Bath</td>
</tr>
</tbody>
</table>

| All Furnishings Provided? | Yes |

**Admission Restrictions**

<table>
<thead>
<tr>
<th>Cannot accept those who:</th>
<th>Physically abusive</th>
</tr>
</thead>
</table>

| Age Range of Residents: | 21+ |

| Call to inquire about smoking policy. |

**Features**

<table>
<thead>
<tr>
<th>Is there a separate Alzheimer’s/Dementia unit?</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>Respite Care Available:</td>
<td>Yes</td>
</tr>
</tbody>
</table>

**Comments**

We specialize in Korean people. Korean staff, Korean food, and Korean church services.
### Living Waters Elder Care Home

**Address:** 33 Upper Saw Branch Road, Candler, NC 28715  
**Phone:** (828) 707-2727  
**Fax:** (828) 633-2739  
**Website:** lwefch.com

<table>
<thead>
<tr>
<th>Profit/Non-profit:</th>
<th>Profit</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type of Facility:</td>
<td>Family Care Home</td>
</tr>
</tbody>
</table>

**Cost**  
Payment: Private Pay, State/County Assistance  
Call for current pricing.

<table>
<thead>
<tr>
<th>Services and Amenities Available on Site ($=charge)</th>
</tr>
</thead>
<tbody>
<tr>
<td>✓ Transportation Assistance</td>
</tr>
<tr>
<td>✓ Assistance w/ Arranging Community Services</td>
</tr>
<tr>
<td>✓ Assistance with Shopping</td>
</tr>
<tr>
<td>✓ Laundry Services</td>
</tr>
<tr>
<td>✓ Exercise Program</td>
</tr>
<tr>
<td>✓ Meal Choices</td>
</tr>
<tr>
<td>✓ Resident's Council</td>
</tr>
<tr>
<td>✓ Beautician / Barber</td>
</tr>
<tr>
<td>✓ Accept Pets</td>
</tr>
<tr>
<td>✓ Emergency Call System</td>
</tr>
<tr>
<td>✓ Snacks</td>
</tr>
<tr>
<td>✓ Rehabilitation Therapies</td>
</tr>
<tr>
<td>✓ Worship Services</td>
</tr>
<tr>
<td>✓ Medication Management</td>
</tr>
</tbody>
</table>

**Features**  
Is there a separate Alzheimer’s/Dementia unit? No  
Respite Care Available: Yes

**Admission Restrictions**  
Cannot accept those who:  
Wander  
Age Range of Residents: 19 - 90  
Call to inquire about smoking policy.

### Mount Moriah West A - B

**Address:** 119, 121 Richland Street, Asheville, NC 28806  
**Mailing:** PO Box 1807, Leicester, NC 28748  
**Phone:** (828) 281-4863  
**Fax:** (828) 683-0461

<table>
<thead>
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</thead>
<tbody>
<tr>
<td>Type of Facility:</td>
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<tr>
<td>Licensed Since:</td>
<td>1999</td>
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</table>

**Cost**  
Payment: Private Pay, State/County Assistance  
Call for current pricing.

<table>
<thead>
<tr>
<th>Services and Amenities Available on Site ($=charge)</th>
</tr>
</thead>
<tbody>
<tr>
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<td>✓ Meal Choices</td>
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<td>✓ Accept Pets</td>
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</tr>
<tr>
<td>✓ Snacks</td>
</tr>
<tr>
<td>✓ Worship Services</td>
</tr>
</tbody>
</table>

**Features**  
Is there a separate Alzheimer’s/Dementia unit? No  
Respite Care Available:

**Admission Restrictions**  
Cannot accept those who:  
Wander  
Age Range of Residents: 19 - 90  
Call to inquire about smoking policy.
### MOUNT MORIAH NORTH 1 - 5

**Address:** 45, 39, 34, 26, 20 Melody Rose Lane, Asheville, NC 28804  
**Phone:** (828) 645-7943  
**Fax:** (828) 645-1349

<table>
<thead>
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</thead>
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<td>Type of Facility:</td>
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<td>Licensed Since:</td>
<td>1987</td>
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</table>

**Cost**  
Payment: Private Pay, State/County Assistance, Private Ins.  
Call for current pricing.

<table>
<thead>
<tr>
<th>Services and Amenities Available on Site ($=charge)</th>
</tr>
</thead>
<tbody>
<tr>
<td>✔ Transportation Assistance</td>
</tr>
<tr>
<td>✔ Assistance w/ Arranging Community Services</td>
</tr>
<tr>
<td>✔ Assistance with Shopping</td>
</tr>
<tr>
<td>✔ Laundry Services</td>
</tr>
<tr>
<td>✔ Exercise Program</td>
</tr>
<tr>
<td>✔ Meal Choices</td>
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<tr>
<td>✔ Snacks</td>
</tr>
<tr>
<td>✔ Rehabilitation Therapies</td>
</tr>
<tr>
<td>✔ Worship Services</td>
</tr>
</tbody>
</table>

**Call to inquire about ability to accommodate people who wander.**

**Features**  
Is there a separate Alzheimer’s/Dementia unit? No  
Respite Care Available: Yes

**Comments**

**Types of Units**  
# Beds: 6 each  
Type of Rooms: Private, Semiprivate  
Type of Baths: Shared Bath, Handicap Bath  
All Furnishings Provided? Yes

**Admission Restrictions**  
Cannot accept those who: Non-ambulatory, wanderer  
Age Range of Residents:  
Smoking allowed outside in designated areas.

### REDEEMED FAMILY CARE HOME OF BARNARDSVILLE

**Address:** 630 Dillingham Road, Barnardsville, NC 28709  
**Phone:** (828) 206-2324  
**Fax:** (828) 626-2914

<table>
<thead>
<tr>
<th>Profit/Non-profit:</th>
<th>Profit</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type of Facility:</td>
<td>Family Care Home</td>
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<tr>
<td>Year Constructed:</td>
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<tr>
<td>Licensed Since:</td>
<td>2019</td>
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</table>

**Cost**  
Payment: Private Pay, Medicare  
Call for current pricing.

<table>
<thead>
<tr>
<th>Services and Amenities Available on Site ($=charge)</th>
</tr>
</thead>
<tbody>
<tr>
<td>✔ Transportation Assistance</td>
</tr>
<tr>
<td>✔ Assistance w/ Arranging Community Services</td>
</tr>
<tr>
<td>✔ Assistance with Shopping</td>
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<tr>
<td>✔ Laundry Services</td>
</tr>
<tr>
<td>✔ Exercise Program</td>
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<td>✔ Snacks</td>
</tr>
<tr>
<td>✔ Rehabilitation Therapies</td>
</tr>
<tr>
<td>✔ Worship Services</td>
</tr>
</tbody>
</table>

**Features**  
Is there a separate Alzheimer’s/Dementia unit? No  
Respite Care Available: No

**Comments**

**Types of Units**  
# Beds: 6  
Type of Rooms: Private  
Type of Baths: Private, Handicap Bath  
All Furnishings Provided? Yes

**Admission Restrictions**  
Cannot accept those who: Non-ambulatory  
Age Range of Residents: 18+  
Smoking allowed outside in designated areas.
### RIVERSIDE VILLAGE HOMES 3 - 7

3-7: 8, 12, 18, 11, 19 Ella Lane, Alexander, NC 28701  
3: (828) 683-9820 4: (910) 417-7351 5: (828) 683-9908 6: (828) 683-8648 7: (828) 683-8667  
Fax: (828) 738-2283

<table>
<thead>
<tr>
<th>Profit/Non-profit:</th>
<th>Profit</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type of Facility:</td>
<td>Family Care Home</td>
</tr>
<tr>
<td>Year Constructed:</td>
<td>1992</td>
</tr>
<tr>
<td>Licensed Since:</td>
<td>1992</td>
</tr>
</tbody>
</table>

#### Cost

Payment: Private Pay, State/County Assistance  
Call for current pricing.

#### Types of Units

<table>
<thead>
<tr>
<th># Beds:</th>
<th>6 each</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type of Rooms:</td>
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<td>Shared Bath, Handicap Bath</td>
</tr>
<tr>
<td>All Furnishings Provided?</td>
<td>Yes</td>
</tr>
</tbody>
</table>

#### Admission Restrictions

Cannot accept those who: Have a history of physical violence or aggression  
Age Range of Residents: 18+  
Call to inquire about smoking policy.

### Services and Amenities Available on Site ($=charge)

- Transportation Assistance
- Assistance w/ Arranging Community Services
- Assistance with Shopping
- Laundry Services
- Exercise Program
- Meal Choices
- Resident’s Council
- Beautician / Barber
- Accept Pets
- Emergency Call System
- Snacks
- Worship Services
- Call to inquire about ability to accommodate people who wander.

### Features

- Is there a separate Alzheimer’s/Dementia unit? No
- Respite Care Available: No

### Comments

Call for more information and to schedule a tour!

---

### RIVERSIDE VILLAGE HOMES G - J

G-J: 132, 134, 136, 138 Center Avenue, Black Mountain, NC 28711  
(919) 417-7351 1 Fax: (828) 738-2283

<table>
<thead>
<tr>
<th>Profit/Non-profit:</th>
<th>Profit</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type of Facility:</td>
<td>Family Care Home</td>
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<tr>
<td>Year Constructed:</td>
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</tr>
<tr>
<td>Licensed Since:</td>
<td>1995, 2011</td>
</tr>
</tbody>
</table>

#### Cost

Payment: Private Pay, Medicaid  
Call for current pricing.

#### Types of Units

<table>
<thead>
<tr>
<th># Beds:</th>
<th>6 each</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type of Rooms:</td>
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<tr>
<td>Type of Baths:</td>
<td>Private, Shared Bath, Handicap Bath</td>
</tr>
<tr>
<td>All Furnishings Provided?</td>
<td>Yes</td>
</tr>
</tbody>
</table>

#### Admission Restrictions

Cannot accept those who: Alzheimer’s dementia  
Age Range of Residents: 18+  
Smoking allowed outside in designated areas.

### Services and Amenities Available on Site ($=charge)

- Transportation Assistance
- Assistance w/ Arranging Community Services
- Assistance with Shopping
- Laundry Services
- Exercise Program
- Meal Choices
- Resident’s Council
- Beautician / Barber
- Accept Pets
- Emergency Call System
- Snacks
- Rehabilitation Therapies
- Worship Services

### Features

- Is there a separate Alzheimer’s/Dementia unit? No
- Respite Care Available: No

### Comments

Call for more information and to schedule a tour!
ST. MARY ROSA’S FAMILY CARE HOME
483 Caribou Road, Asheville, NC 28803
(828) 274-0065  Fax: (828) 274-0065 (call first)

Profit/Non-profit: Profit
Type of Facility: Family Care Home
Year Constructed: 1974
Licensed Since: 

Cost
Payment: Private Pay, State/County Assistance
Call for current pricing.

Types of Units
# Beds: 5
Type of Rooms: Private, Semiprivate
Type of Baths: Shared Bath, Handicap Bath
All Furnishings Provided? Yes

Admission Restrictions
Cannot accept those who: Active drug or alcohol addition
Age Range of Residents: 40+
Smoking allowed outside in designated areas.

Services and Amenities Available on Site ($=charge)
√ Transportation Assistance
√ Assistance w/ Arranging Community Services
√ Assistance with Shopping
√ Laundry Services
√ Exercise Program
Meal Choices
Resident’s Council
Beautician / Barber
Accept Pets
√ Emergency Call System
Snacks
Rehabilitation Therapies
Worship Services
Call to inquire about ability to accommodate people who wander.

Features
Is there a separate Alzheimer’s/Dementia unit? No
Respite Care Available: No

Comments

ST. MARY ROSA’S FAMILY CARE HOME
483 Caribou Road, Asheville, NC 28803
(828) 274-0065  Fax: (828) 274-0065 (call first)

Profit/Non-profit: Profit
Type of Facility: Family Care Home
Year Constructed: 1974
Licensed Since: 

Cost
Payment: Private Pay, State/County Assistance
Call for current pricing.

Types of Units
# Beds: 5
Type of Rooms: Private, Semiprivate
Type of Baths: Shared Bath, Handicap Bath
All Furnishings Provided? Yes

Admission Restrictions
Cannot accept those who: Active drug or alcohol addition
Age Range of Residents: 40+
Smoking allowed outside in designated areas.

Services and Amenities Available on Site ($=charge)
√ Transportation Assistance
√ Assistance w/ Arranging Community Services
√ Assistance with Shopping
√ Laundry Services
√ Exercise Program
Meal Choices
Resident’s Council
Beautician / Barber
Accept Pets
√ Emergency Call System
Snacks
Rehabilitation Therapies
Worship Services
Call to inquire about ability to accommodate people who wander.

Features
Is there a separate Alzheimer’s/Dementia unit? No
Respite Care Available: No

Comments
### ARDENWOODS
2400 Appalachian Boulevard, Arden, NC 28704
(828) 684-0041  Fax: (828) 684-7800
www.ardenwoodslcs.com

**Services and Amenities Available on Site**
- Dementia Units Available
- Direct Admission to Assisted Living
- Direct Admission to Nursing
- Medicaid Certified
- Medicare Certified
- Emergency Call System
- Exercise Room or Programs
- Housekeeping (some or all) in Monthly Fees
- Meal (some or all) in Monthly Fees
- Pets (some) Allowed
- Transportation Available
- Utilities (some or all) in Monthly Fees
- Other:

**Fees**
- Deposit or Entrance Fee: Call for current pricing.
- Monthly Rates: Call for current pricing.
- Note: Fees listed have been provided by the community. Please contact the facility for more information.

**Contract and Refund Options**
- Contract Options: N/A
- Entrance Fee Refund Options: 90% Refund

**Types of Units**
- Independent Living Units: 95
- Assisted Living Units: 60
- Nursing Beds: 0

### BROOKS-HOWELL HOME
266 Merrimon Avenue, Asheville, NC 28801
(828) 253-6712  Fax: (828) 252-7071

**Services and Amenities Available on Site**
- Dementia Units Available
- Direct Admission to Assisted Living
- Direct Admission to Nursing
- Medicaid Certified
- Medicare Certified
- Emergency Call System
- Exercise Room or Programs
- Housekeeping (some or all) in Monthly Fees
- Meal (some or all) in Monthly Fees
- Pets (some) Allowed
- Transportation Available
- Utilities (some or all) in Monthly Fees
- Other: Low income and rental options available.

**Fees**
- Deposit or Entrance Fee: Call for current pricing.
- Monthly Rates: Call for current pricing.
- Note: Fees listed have been provided by the community. Please contact the facility for more information.

**Contract and Refund Options**
- Contract Options: N/A
- Entrance Fee Refund Options: No Refund

**Types of Units**
- Independent Living Units: 61
- Assisted Living Units: 14
- Nursing Beds: 44

BUNCOMBE - CCRC
### DEERFIELD EPISCOPAL RETIREMENT COMMUNITY

Address: 1617 Hendersonville Road, Asheville, NC 28803  
Phone: (828) 274-1531  Fax: (828) 210-1281  
Website: www.deerfieldwnc.org

<table>
<thead>
<tr>
<th>Service/Feature</th>
<th>Available/Provided</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dementia Units Available</td>
<td>√</td>
</tr>
<tr>
<td>Direct Admission to Assisted Living</td>
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</tr>
<tr>
<td>Direct Admission to Nursing</td>
<td>√</td>
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<tr>
<td>Medicaid Certified</td>
<td>√</td>
</tr>
<tr>
<td>Medicare Certified</td>
<td>√</td>
</tr>
<tr>
<td>Emergency Call System</td>
<td>√</td>
</tr>
<tr>
<td>Exercise Room or Programs</td>
<td>√</td>
</tr>
<tr>
<td>Housekeeping (some or all) in Monthly Fees</td>
<td>√</td>
</tr>
<tr>
<td>Meal (some or all) in Monthly Fees</td>
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<tr>
<td>Pets (some) Allowed</td>
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<tr>
<td>Transportation Available</td>
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<tr>
<td>Utilities (some or all) in Monthly Fees</td>
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</tbody>
</table>

### Services and Amenities Available on Site

#### Fees
- Deposit or Entrance Fee: Call for current pricing.
- Monthly Rates: Call for current pricing.

#### Contract and Refund Options
- Contract Options: Life Care Contract
- Entrance Fee Refund Options: Fully Declined Refund; 50% Refund; 90% Refund

### Types of Units
- Independent Living Residences: 351
- Assisted Living Apartments: 60

### GIVENS ESTATES

Address: 2360 Sweeten Creek Road, Asheville, NC 28803  
Phone: (828) 274-4800  Fax: (828) 771-2232  
Website: www.givensestates.org

<table>
<thead>
<tr>
<th>Service/Feature</th>
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<td>Dementia Units Available</td>
<td>√</td>
</tr>
<tr>
<td>Direct Admission to Assisted Living</td>
<td>√</td>
</tr>
<tr>
<td>Direct Admission to Nursing</td>
<td>√</td>
</tr>
<tr>
<td>Medicaid Certified</td>
<td>√</td>
</tr>
<tr>
<td>Medicare Certified</td>
<td>√</td>
</tr>
<tr>
<td>Emergency Call System</td>
<td>√</td>
</tr>
<tr>
<td>Exercise Room or Programs</td>
<td>√</td>
</tr>
<tr>
<td>Housekeeping (some or all) in Monthly Fees</td>
<td>√</td>
</tr>
<tr>
<td>Meal (some or all) in Monthly Fees</td>
<td>√</td>
</tr>
<tr>
<td>Pets (some) Allowed</td>
<td>√</td>
</tr>
<tr>
<td>Transportation Available</td>
<td>√</td>
</tr>
<tr>
<td>Utilities (some or all) in Monthly Fees</td>
<td>√</td>
</tr>
</tbody>
</table>

### Services and Amenities Available on Site

#### Fees
- Deposit or Entrance Fee: $35,350 to $1,015,500
- Monthly Rates: $1,260 to $4,720

#### Contract and Refund Options
- Contract Options: Fee for service
- Entrance Fee Refund Options: 0%, 50% or 90% Refund

### Types of Units
- Independent Living Units: 412
- Assisted Living Units: 56
- Nursing Beds: 84
### Givens Highland Farms

**Address:** 200 Tabernacle Road, Black Mountain, NC 28711  
**Website:** www.givenshighlandfarms.org  
**Phone:** (828) 669-6473  
**Fax:** (828) 669-2817

**Services and Amenities Available on Site**
- Dementia Units Available
- Direct Admission to Assisted Living
- Direct Admission to Nursing
- Medicaid Certified
- Medicare Certified
- Emergency Call System
- Exercise Room or Programs
- Housekeeping (some or all) in Monthly Fees
- Meal (some or all) in Monthly Fees
- Pets (some) Allowed
- Transportation Available
- Utilities (some or all) in Monthly Fees

**Fees**
- Deposit or Entrance Fee: $7,500 to $375,000
- Monthly Rates: $877 to $4,966

**Contract and Refund Options**
- Contract Options: Fee for service; Purchase; Rental; No Entrance Fee option
- Entrance Fee Refund Options: Fully Declining Refund; 50% Refund

**Types of Units**
- Independent Living Units: 218  
- Assisted Living Units: 30  
- Nursing Beds: 60

---

### Pisgah Valley Retirement Community

**Address:** 95 Holcombe Cove Road, Candler, NC 28715  
**Website:** www.pisgahvalley.org  
**Phone:** (828) 667-9851  
**Fax:** (828) 667-9858

**Services and Amenities Available on Site**
- Dementia Units Available
- Direct Admission to Assisted Living
- Direct Admission to Nursing
- Medicaid Certified
- Medicare Certified
- Emergency Call System
- Exercise Room or Programs
- Housekeeping (some or all) in Monthly Fees
- Meal (some or all) in Monthly Fees
- Pets (some) Allowed
- Transportation Available
- Utilities (some or all) in Monthly Fees

**Fees**
- Deposit or Entrance Fee: Varies  
- Monthly Rates: Varies

**Contract and Refund Options**
- Contract Options: Varies  
- Entrance Fee Refund Options: Varies

**Types of Units**
- Independent Living Units: 72  
- Assisted Living Units: 24  
- Nursing Beds: 118
### Arrowhead Apartments

**100 Cheerio Lane, Asheville, NC 28803**  
(828) 298-9390  
www.alcomgt.com/apartments

**Type of Facility:** Independent Living for Senior & Disabled

<table>
<thead>
<tr>
<th>Housing Information</th>
<th>Services and Amenities Available on Site</th>
</tr>
</thead>
</table>
| # of Units: 116 | ✓ Food Pantry  
| Age: 62+ or disabled | ✓ Transportation (Busline)  
| Rent: 30% of adjusted income if eligible | ✓ Laundry Facility  
| Utilities: Gas, water, trash | ✓ Service Coordinator  
|                     | ✓ Pets (1 under 30 lbs. w/ deposit)  
|                     | ✓ Maintenance  
|                     | ✓ Library  
|                     | ✓ Community Garden & Community Room |

### Asheville Terrace Apartments

**200 Tunnel Road, Asheville, NC 28805**  
(828) 274-8368  
www.haca.org

**Type of Facility:** Independent Living for Senior & Disabled

<table>
<thead>
<tr>
<th>Housing Information</th>
<th>Services and Amenities Available on Site</th>
</tr>
</thead>
</table>
| # of Units: 248 | ✓ Meals  
| Age: 62+ or disabled | ✓ Transportation (Scheduled trips)  
| Rent: 30% of adjusted gross income if eligible | ✓ Laundry Facility  
| Utilities: Water, trash, recycling | ✓ Housekeeping  
|                     | ✓ Pets (30 lbs. w/ deposit)  
|                     | ✓ Maintenance |

### Ashewood Manor

**200 Riceville Road, Asheville, NC 28805**  
(828) 299-1110

**Type of Facility:** Independent Living for Senior & Disabled

<table>
<thead>
<tr>
<th>Housing Information</th>
<th>Services and Amenities Available on Site</th>
</tr>
</thead>
</table>
| # of Units: 22 | ✓ Meals (one mid-day meal)  
| Age: 62+ | ✓ Transportation (charge)  
| Rent: $1,985 deluxe $1,750 mid size | ✓ Laundry Facility  
| Utilities: All included | ✓ Housekeeping  
|                     | ✓ Pets (small w/ deposit)  
|                     | ✓ Maintenance |

### Battery Park Apartments

**1 Battle Square, Asheville, NC 28801**  
(828) 252-5277  
www.ncr.org

**Type of Facility:** Independent Living for Senior & Disabled

<table>
<thead>
<tr>
<th>Housing Information</th>
<th>Services and Amenities Available on Site</th>
</tr>
</thead>
</table>
| # of Units: 121 | Meals  
| Age: 62+ | Transportation  
| Rent: 30% of adjusted income if eligible | ✓ Laundry Facility  
| Utilities: All except phone and cable | Housekeeping  
|                     | Pets  
<p>|                     | ✓ Maintenance |</p>
<table>
<thead>
<tr>
<th>Location</th>
<th>Address</th>
<th>Phone Numbers</th>
<th>Website/Email</th>
<th>Type of Facility</th>
<th>Housing Information</th>
<th>Services and Amenities Available on Site</th>
</tr>
</thead>
<tbody>
<tr>
<td>BELLA VISTA GRACIOUS</td>
<td>55 Piney Mountain Drive, Asheville, NC 28805</td>
<td>(828) 255-8255 Fax: (828) 505-8261</td>
<td><a href="http://www.hawthornretirementgroup.com">www.hawthornretirementgroup.com</a> email: <a href="mailto:dwayne.faircloth@hawthornret.com">dwayne.faircloth@hawthornret.com</a></td>
<td>Independent Living for Senior &amp; Disabled</td>
<td># of Units: 120 Age: 55+ Rent: $1,795 - $3,795 Utilities: All except phone</td>
<td>Meals (3 meals served daily) Transportation Laundry Facility, Linen Service Housekeeping Pets Maintenance</td>
</tr>
<tr>
<td>BLUE RIDGE APARTMENTS</td>
<td>108 North Blue Ridge Road, Black Mountain, NC 28711</td>
<td>(828) 669-5948 Fax: (828) 669-5950</td>
<td></td>
<td>Independent Living for Senior &amp; Disabled</td>
<td># of Units: 78 (w/ 6 2-bed units) Age: 62+ or disabled Rent: 30% of adjusted gross income if eligible Utilities: Water</td>
<td>Meals (Meals on Wheels) Transportation Laundry Facility Housekeeping Pets (20 lbs. w/ deposit) Maintenance</td>
</tr>
<tr>
<td>COMPTON PLACE</td>
<td>547 Eliada Home Road, Asheville, NC 28806</td>
<td>(828) 350-0707</td>
<td><a href="http://www.comptonplaceapartments.com">www.comptonplaceapartments.com</a></td>
<td>Independent Living for Senior &amp; Disabled</td>
<td># of Units: 40 Age: 55+ Rent: Call for rates Utilities: Water</td>
<td>Meals Transportation (Mountain Mobility, not on bus line) Laundry Facility Housekeeping Pets (under 25 lbs with $200 fee) Maintenance</td>
</tr>
<tr>
<td>CROWELL SQUARE</td>
<td>209 Crowell Square Court, Asheville, NC 28806</td>
<td>(828) 665-1417</td>
<td></td>
<td>Independent Living for Senior &amp; Disabled</td>
<td># of Units: 40 Age: 55+ Rent: Tax credit Utilities: Water, sewer, trash provided</td>
<td>Meals (Meals on Wheels) Transportation (Mountain Mobility) Laundry Facility Housekeeping Pets (25 lbs limit with $250 fee) Maintenance</td>
</tr>
<tr>
<td><strong>Type of Facility:</strong></td>
<td>Independent Living for Senior &amp; Disabled</td>
<td></td>
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<tr>
<td><strong>Housing Information</strong></td>
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<td></td>
<td></td>
</tr>
<tr>
<td><strong># of Units:</strong></td>
<td>63</td>
<td></td>
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<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Age:</strong></td>
<td>55+</td>
<td></td>
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<td></td>
<td></td>
</tr>
<tr>
<td><strong>Rent:</strong></td>
<td>60% AMI Max</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Utilities:</strong></td>
<td>Water, sewer, trash</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Services and Amenities Available on Site</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Meals</strong></td>
<td>√</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Transportation (Busline)</strong></td>
<td>√</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Laundry Facility</strong></td>
<td>√</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Housekeeping</strong></td>
<td>√</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Pets (under 20 lbs)</strong></td>
<td>√</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Maintenance</strong></td>
<td>√</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Type of Facility:</strong></th>
<th>Independent Living for Senior &amp; Disabled</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Housing Information</strong></td>
<td></td>
</tr>
<tr>
<td><strong># of Units:</strong></td>
<td>120</td>
</tr>
<tr>
<td><strong>Age:</strong></td>
<td>55+</td>
</tr>
<tr>
<td><strong>Rent:</strong></td>
<td>Income based, HUD</td>
</tr>
<tr>
<td><strong>Utilities:</strong></td>
<td>Gas, water</td>
</tr>
<tr>
<td><strong>Services and Amenities Available on Site</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Meals (Cafe)</strong></td>
<td>√</td>
</tr>
<tr>
<td><strong>Transportation (Nearby)</strong></td>
<td>√</td>
</tr>
<tr>
<td><strong>Laundry</strong></td>
<td>√</td>
</tr>
<tr>
<td><strong>Housekeeping</strong></td>
<td>√</td>
</tr>
<tr>
<td><strong>Pets (Indoor pets)</strong></td>
<td>√</td>
</tr>
<tr>
<td><strong>Maintenance</strong></td>
<td>√</td>
</tr>
<tr>
<td><strong>MAHEC Primary Care Clinic</strong></td>
<td>√</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Type of Facility:</strong></th>
<th>Independent Living for Senior &amp; Disabled</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Housing Information</strong></td>
<td></td>
</tr>
<tr>
<td><strong># of Units:</strong></td>
<td>78</td>
</tr>
<tr>
<td><strong>Age:</strong></td>
<td>62+ and handicapped</td>
</tr>
<tr>
<td><strong>Rent:</strong></td>
<td>30% of adjusted gross income if eligible, Section 8</td>
</tr>
<tr>
<td><strong>Utilities:</strong></td>
<td>Water, sewer, trash</td>
</tr>
<tr>
<td><strong>Services and Amenities Available on Site</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Meals</strong></td>
<td>√</td>
</tr>
<tr>
<td><strong>Transportation</strong></td>
<td>√</td>
</tr>
<tr>
<td><strong>Laundry Facility</strong></td>
<td>√</td>
</tr>
<tr>
<td><strong>Housekeeping</strong></td>
<td>√</td>
</tr>
<tr>
<td><strong>Pets</strong></td>
<td>√</td>
</tr>
<tr>
<td><strong>Maintenance</strong></td>
<td>√</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Type of Facility:</strong></th>
<th>Independent Living for Senior &amp; Disabled</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Housing Information</strong></td>
<td></td>
</tr>
<tr>
<td><strong># of Units:</strong></td>
<td>50</td>
</tr>
<tr>
<td><strong>Age:</strong></td>
<td>62+</td>
</tr>
<tr>
<td><strong>Rent:</strong></td>
<td>30% of adjusted income if eligible, HUD</td>
</tr>
<tr>
<td><strong>Utilities:</strong></td>
<td>Water, trash, sewer, lawn services</td>
</tr>
<tr>
<td><strong>Services and Amenities Available on Site</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Meals</strong></td>
<td>√</td>
</tr>
<tr>
<td><strong>Transportation</strong></td>
<td>√</td>
</tr>
<tr>
<td><strong>Laundry Facility</strong></td>
<td>√</td>
</tr>
<tr>
<td><strong>Housekeeping</strong></td>
<td>√</td>
</tr>
<tr>
<td><strong>Pets</strong></td>
<td>√</td>
</tr>
<tr>
<td><strong>Maintenance</strong></td>
<td>√</td>
</tr>
</tbody>
</table>
### LIFE HOUSE OF ASHEVILLE

100 Peachtree Road, Asheville, NC 28803  
(828) 277-3574  Fax: (828)  

<table>
<thead>
<tr>
<th>Housing Information</th>
<th>Services and Amenities Available on Site</th>
</tr>
</thead>
<tbody>
<tr>
<td># of Units: 20</td>
<td>Meals</td>
</tr>
<tr>
<td>Age: Disabled</td>
<td>Transportation</td>
</tr>
<tr>
<td>Rent: Income limit, Section 8</td>
<td>Laundry Facility</td>
</tr>
<tr>
<td>Utilities: Water</td>
<td>Housekeeping</td>
</tr>
<tr>
<td></td>
<td>Pets</td>
</tr>
<tr>
<td></td>
<td>Maintenance</td>
</tr>
</tbody>
</table>

#### MARJORIE MCCUNE MEMORIAL CENTER

101 Lions Way, Black Mountain, NC 28711  
(828) 669-8452  Fax: (828) 669-5003  

<table>
<thead>
<tr>
<th>Housing Information</th>
<th>Services and Amenities Available on Site</th>
</tr>
</thead>
<tbody>
<tr>
<td># of Units: 6</td>
<td>Meals (one meal a day)</td>
</tr>
<tr>
<td>Age: 55+</td>
<td>Transportation</td>
</tr>
<tr>
<td>Rent: $1,500</td>
<td>Laundry Facility</td>
</tr>
<tr>
<td>Utilities: All included</td>
<td>Housekeeping</td>
</tr>
<tr>
<td></td>
<td>Pets (small w/ deposit)</td>
</tr>
<tr>
<td></td>
<td>Maintenance</td>
</tr>
</tbody>
</table>

### MOUNTAIN SPRINGS APARTMENTS

66 Mountain Street, Asheville, NC 28801  
(828) 253-4540  Fax: (828)  

<table>
<thead>
<tr>
<th>Housing Information</th>
<th>Services and Amenities Available on Site</th>
</tr>
</thead>
<tbody>
<tr>
<td># of Units: 44</td>
<td>Meals (Meals on Wheels)</td>
</tr>
<tr>
<td>Age: 55+</td>
<td>Transportation (Busline)</td>
</tr>
<tr>
<td>Rent: $402, accept vouchers, income restricted</td>
<td>Laundry Facility</td>
</tr>
<tr>
<td>Utilities: Water, trash, sewer</td>
<td>Housekeeping</td>
</tr>
<tr>
<td></td>
<td>Pets (30 lbs. w/ $150 deposit)</td>
</tr>
<tr>
<td></td>
<td>Maintenance</td>
</tr>
</tbody>
</table>

### OVERLOOK APARTMENTS

127 Bartlett Street, Asheville, NC 28801  
(828) 253-0013  Fax: (828)  

<table>
<thead>
<tr>
<th>Housing Information</th>
<th>Services and Amenities Available on Site</th>
</tr>
</thead>
<tbody>
<tr>
<td># of Units: 48</td>
<td>Meals (Meals on Wheels)</td>
</tr>
<tr>
<td>Age: 55+</td>
<td>Transportation (Busline)</td>
</tr>
<tr>
<td>Rent: Income restricted, tax credit property, accept vouchers, 10 units @ 50%, 38 units @ 60%</td>
<td>Laundry Facility</td>
</tr>
<tr>
<td>Utilities: Water, trash, sewer</td>
<td>Housekeeping</td>
</tr>
<tr>
<td></td>
<td>Pets (20 lbs. w/ deposit)</td>
</tr>
<tr>
<td></td>
<td>Maintenance</td>
</tr>
<tr>
<td><strong>RIDGE APARTMENTS</strong></td>
<td>373 Fairview Road, Asheville, NC 28803</td>
</tr>
<tr>
<td>----------------------</td>
<td>-----------------------------------------</td>
</tr>
<tr>
<td><strong>Type of Facility:</strong> Independent Living for Senior &amp; Disabled</td>
<td><strong>Services and Amenities Available on Site</strong></td>
</tr>
<tr>
<td><strong>Housing Information</strong></td>
<td></td>
</tr>
<tr>
<td># of Units:</td>
<td></td>
</tr>
<tr>
<td>Age: Disabled</td>
<td></td>
</tr>
<tr>
<td>Rent:</td>
<td></td>
</tr>
<tr>
<td>Utilities:</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>ROSS CREEK COMMONS</strong></th>
<th>16 Old Chunn's Cove Road, Asheville, NC 28805</th>
<th>(828) 575-2098 Fax: (828)</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Type of Facility:</strong> Independent Living for Senior &amp; Disabled</td>
<td><strong>Services and Amenities Available on Site</strong></td>
<td>Meals (Meals on Wheels)</td>
</tr>
<tr>
<td><strong>Housing Information</strong></td>
<td></td>
<td>Transportation</td>
</tr>
<tr>
<td># of Units:</td>
<td></td>
<td>Laundry Facility</td>
</tr>
<tr>
<td>Age: Disabled</td>
<td></td>
<td>Housekeeping</td>
</tr>
<tr>
<td>Rent:</td>
<td></td>
<td>Pets</td>
</tr>
<tr>
<td>Utilities:</td>
<td></td>
<td>Maintenance</td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>SKYLAND APARTMENTS</strong></th>
<th>138 Springside Road, Asheville, NC 28803</th>
<th>(828) 684-2116 Fax: (828)</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Type of Facility:</strong> Independent Living for Senior &amp; Disabled</td>
<td><strong>Services and Amenities Available on Site</strong></td>
<td>Meals</td>
</tr>
<tr>
<td><strong>Housing Information</strong></td>
<td></td>
<td>Transportation - Senior Companions</td>
</tr>
<tr>
<td># of Units:</td>
<td></td>
<td>Laundry Facility</td>
</tr>
<tr>
<td>Age: 55+</td>
<td></td>
<td>Housekeeping - Senior Companions</td>
</tr>
<tr>
<td>Rent: $4050 - $750</td>
<td></td>
<td>Pets (Under 25 lbs)</td>
</tr>
<tr>
<td>Utilities: Water, sewer, trash</td>
<td></td>
<td>Maintenance</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>THE VANDERBILT APARTMENTS</strong></th>
<th>75 Haywood Street, Asheville, NC 28801</th>
<th>(828) 254-0027 Fax: (828)</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Type of Facility:</strong> Independent Living for Senior &amp; Disabled</td>
<td><strong>Services and Amenities Available on Site</strong></td>
<td>Meals (Meals on Wheels)</td>
</tr>
<tr>
<td><strong>Housing Information</strong></td>
<td></td>
<td>Transportation</td>
</tr>
<tr>
<td># of Units: 123</td>
<td></td>
<td>Laundry Facility</td>
</tr>
<tr>
<td>Age: 62+ or disabled</td>
<td></td>
<td>Housekeeping</td>
</tr>
<tr>
<td>Rent: 30% of adjusted income if eligible</td>
<td></td>
<td>Pets (20 lbs w/ $200 deposit)</td>
</tr>
<tr>
<td>Utilities: Heat, electric, water, basic cable</td>
<td></td>
<td>Maintenance</td>
</tr>
<tr>
<td>Facility</td>
<td>Address</td>
<td>Website</td>
</tr>
<tr>
<td>----------</td>
<td>---------</td>
<td>---------</td>
</tr>
<tr>
<td>TRINITY VIEW</td>
<td>2533 Hendersonville Road, Arden, NC 28704</td>
<td><a href="http://www.trinityview.net">www.trinityview.net</a></td>
</tr>
<tr>
<td>VILLAS AT FALLEN SPRUCE</td>
<td>15 Fallen Spruce Drive, Asheville, NC 28806</td>
<td><a href="http://www.villasatfallenspruce.com">www.villasatfallenspruce.com</a></td>
</tr>
<tr>
<td>WNC KING NANTAHALA APARTMENTS</td>
<td>20 Martin Luther King Jr. Drive, Asheville, NC 28801</td>
<td>www.</td>
</tr>
</tbody>
</table>

**Type of Facility:** Independent Living for Senior & Disabled

**Housing Information**
- **# of Units:** 78
- **Age:** 55+
- **Rent:** $1,781 - $3,262
- **Utilities:** All but cable

**Services and Amenities Available on Site**
- Meals
- Transportation
- Laundry Facility
- Housekeeping
- Pets
- Maintenance

**Housing Information**
- **# of Units:** 55
- **Age:** 55+ or 45+ with a disability
- **Rent:** 30% of adjusted income if eligible
- **Utilities:** Trash, water

**Services and Amenities Available on Site**
- Meals
- Transportation
- Laundry Facility
- Housekeeping
- Pets ($200 deposit)
- Maintenance

**Housing Information**
- **# of Units:** 78
- **Age:** 55+
- **Rent:** $1,781 - $3,262
- **Utilities:** All but cable

**Services and Amenities Available on Site**
- Meals
- Transportation
- Laundry Facility
- Housekeeping
- Pets
- Maintenance
COUNTY RESOURCES

INFORMATION AND REFERRALS FOR SERVICES

2-1-1 United Way/Community Resource Connections (CRC)
211 or (828) 253-4357 - Toll-Free 1-866-401-6342
www.211wnc.org

Alzheimer’s Association Western Carolina Chapter
1-800-272-3900
www.alz.org/northcarolina

Buncombe County Department of Health and Human Services
(also referred to as DSS)
(828) 250-5500
www.buncombecounty.org/Governing/Depts/Dss/Adults/

Council on Aging of Buncombe County, Inc
(828) 277-8288
www.coabc.org

Council on Aging for Henderson County
(828) 692-4203
www.coahc.org

Council on Aging of Madison County
(828) 649-2722
www.madisoncountync.org/ComServcontact.php

Council on Aging for Transylvania County
www.transylvaniacounty.org/content/council-aging-transylvania-county

Disability Partners
(828) 298-1977
www.disabilitypartners.org

Henderson County Department of Social Services
(828) 697-5500
www.hendersoncountync.org/dss

Madison County Department of Community Services
(828) 649-2722

Madison County Department of Social Services (DSS)
(828) 649-2711
www2.ncdhhs.gov/dss/local/dir_madi.htm

MemoryCare of Asheville
(828) 771-2219
www.memorycare.org

NC DHHS Care-Line
1-800-662-7030
www.ncdhhs.gov/ocs/careline OR www.nccarelink.gov

NC Senior Legal Helpline
1-877-579-7562

Pisgah Legal Services
(828) 253-0406
www.pisgahlegal.org

Senior Health Insurance Information Program (SHIIP)
1-800-443-9354
www.ncshiip.com

Transylvania County Department of Social Services (DSS)
(828) 884-3174
www.transylvaniacounty.org/dss-adult-services

LONG TERM CARE FACILITY INFORMATION

NC Adult Care Home Violation and Penalty Reports
www2.ncdhhs.gov/dhsr/acls/adultcarepenalties.html

NC Adult Care Home Star Ratings
www2.ncdhhs.gov/dhsr/acls/star/search.asp

NC Nursing Home Survey Reports and Star Ratings
www.medicare.gov/nursinghomecompare/search.html

For other questions regarding licensed Long Term Care Facilities
www.ncdhhs.gov/divisions/daas

ADVOCACY

Disability Rights North Carolina
1-877-235-4210
www.disabilityrightsnc.org

Friends of Residents in Long Term Care
(919) 782-1530
www.forltc.org

The National Consumer Voice for Quality Long-Term Care
(202) 332-2275
theconsumervoice.org

TO REPORT COMPLAINTS ABOUT AGED OR DISABLED ADULTS

For residents living in Adult Care or Nursing Homes
(NC Division of Health Service Regulation in Raleigh)
1-800-624-3004

Regional Office of Long-Term Care Ombudsman
(828) 251-6622

State Office of Long-Term Care Ombudsman
(919) 855-3400

Adult Protective Services

Buncombe County
(828) 250-5800
(828) 250-5800 **

Henderson County
(828) 697-5500
(828) 697-4911 **

Madison County
(828) 649-9498
(828) 649-2721 **

Transylvania County
(828) 884-3174
(828) 884-3188 **

** Call after 5 pm and on Holidays and Weekends

Disability Rights
1-877-235-4210
### CAROLINA VILLAGE

600 Carolina Village Road, Hendersonville, NC 28792  
(828) 692-6275  Fax: (828) 692-6273  
www.carolinavillage.com

<table>
<thead>
<tr>
<th>Profit/Non-profit:</th>
<th>Non-Profit</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type of Facility:</td>
<td>Nursing Home</td>
</tr>
<tr>
<td>Year Constructed:</td>
<td>1974 / 2000</td>
</tr>
<tr>
<td>Licensed Since:</td>
<td>1974</td>
</tr>
</tbody>
</table>

**Cost**

Payment: Medicare, Private Pay, Private Insurance  
Call for current pricing.

**Services and Amenities Available on Site**  
($=charge)

- Transportation Assistance
- Assistance w/ Arranging Community Services
- Assistance with Shopping
- Laundry Services
- Exercise Program
- Meal Choices
- Resident’s Council
- Beautician / Barber
- Accept Pets
- Emergency Call System
- Rehabilitation Therapies (P/T, O/T, S/T)
  
$ 24 Hour Licensed Nursing

Call to inquire about ability to accommodate people who wander.

**Types of Units**

<table>
<thead>
<tr>
<th># Beds:</th>
<th>Nursing/58  AL/60</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type of Rooms:</td>
<td>Private</td>
</tr>
</tbody>
</table>
| Type of Baths: | Private, Handicap Bath, Shared Bath.  
Skilled has 4 spa rooms. Assisted has showers in each residents room. |

All Furnishings Provided?  Yes

**Admission Restrictions**

Cannot accept those who: Seeking Medicaid application.  
Age Range of Residents: 62 and up

No smoking on campus.

---

### HENDERSONVILLE HEALTH AND REHABILITATION

104 College Drive, Flat Rock, NC 28731  
(828) 693-8600 Fax: (828) 693-1955  
www.sanstonehealthandrehab.com

<table>
<thead>
<tr>
<th>Profit/Non-profit:</th>
<th>Non-Profit</th>
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<tr>
<td>Type of Facility:</td>
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<tr>
<td>Year Constructed:</td>
<td>1999</td>
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<tr>
<td>Licensed Since:</td>
<td>1999</td>
</tr>
</tbody>
</table>

**Cost**

Payment: Medicare, Medicaid, Private Pay, Private Insurance  
Call for current pricing.

**Services and Amenities Available on Site**  
($=charge)

- Transportation Assistance
- Assistance w/ Arranging Community Services  
  Assistance with Shopping
- Laundry Services
- Exercise Program  
  Meal Choices
- Resident’s Council
- Beautician / Barber
- Accept Pets  
  Emergency Call System
- Rehabilitation Therapies
  
$ 24 Hour Licensed Nursing

Call to inquire about ability to accommodate people who wander.

**Types of Units**

<table>
<thead>
<tr>
<th># Beds:</th>
<th>Nursing/130  AL/0</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type of Rooms:</td>
<td>Private, Semiprivate</td>
</tr>
<tr>
<td>Type of Baths:</td>
<td>Private, Handicap Bath, Shared Bath</td>
</tr>
</tbody>
</table>

All Furnishings Provided?  Yes

**Admission Restrictions**

Cannot accept those who: Pregnant or under 18  
Age Range of Residents: 18+

Call to inquire about smoking policy.
**LIFE CARE CENTER OF HENDERSONVILLE**
400 Thompson Street, Hendersonville, NC 28792  
(828) 697-4348  Fax: (828) 696-1668

**Services and Amenities Available on Site** ($=charge)
- √ Transportation Assistance
- √ Assistance w/ Arranging Community Services
- √ Assistance with Shopping
- √ Laundry Services
- Exercise Program
- √ Meal Choices
- √ Resident's Council
- Beautician / Barber
- Accept Pets
- √ Emergency Call System
- $ Rehabilitation Therapies

**Cost**
Payment: Medicare, Medicaid, Private Pay, Private Insurance
Call for current pricing.

**Types of Units**
- # Beds: Nursing/80  AL/0
- Type of Rooms: Private, SemiPrivate
- Type of Baths: Private, Handicap Bath, Shared Bath
- All Furnishings Provided? Yes

**Admission Restrictions**
Cannot accept those who: Wanders, Violent Behavior
Age Range of Residents: 54+
No smoking policy.

---

**ORCHARD VALLEY HEALTH AND REHAB**
200 Heritage Way, Hendersonville, NC 28791  
(828) 693-5849  Fax: (828) 697-5707

**Services and Amenities Available on Site** ($=charge)
- √ Transportation Assistance
- √ Assistance w/ Arranging Community Services
- √ Assistance with Shopping
- √ Laundry Services
- Exercise Program
- √ Meal Choices
- √ Resident's Council
- Beautician / Barber
- Accept Pets
- √ Emergency Call System
- $ Rehabilitation Therapies

**Cost**
Payment: Medicare, Medicaid, Private Pay, Private Insurance
Call for current pricing.

**Types of Units**
- # Beds: Nursing/126  AL/0
- Type of Rooms: SemiPrivate
- Type of Baths: Handicap Bath, Shared Bath
- All Furnishings Provided? Yes

**Admission Restrictions**
Cannot accept those who: wanders, violent behavior
Age Range of Residents: 18+
Call to inquire about smoking policy.

---

**Profit/Non-profit:** Profit
**Type of Facility:** Nursing Home
**Year Constructed:** 1994
**Licensed Since:** 1994

**Features**
- Is there a separate Alzheimer's/Dementia unit? No
- Respite Care Available: Yes - Private Pay

---

**Profit/Non-profit:** Profit
**Type of Facility:** Nursing Home
**Year Constructed:** 1984
**Licensed Since:** 1986

**Features**
- Is there a separate Alzheimer's/Dementia unit? No
- Respite Care Available: Yes

---

**Comments**

---

**Profit/Non-profit:** Profit
**Type of Facility:** Nursing Home
**Year Constructed:** 1994
**Licensed Since:** 1994

**Features**
- Is there a separate Alzheimer's/Dementia unit? No
- Respite Care Available: Yes

---

**Comments**
### THE GREENS AT HENDERSONVILLE
1870 Pisgah Drive, Hendersonville, NC 28791  
(828) 693-9796  Fax: (828) 693-1321

<table>
<thead>
<tr>
<th>Profit/Non-profit</th>
<th>Profit</th>
<th>Type of Facility</th>
<th>Nursing Home</th>
<th>Year Constructed</th>
<th>1989</th>
<th>Licensed Since</th>
<th>1989</th>
</tr>
</thead>
</table>

**Cost**
- **Payment:** Medicare, Medicaid, Private Pay, Private Insurance
  - Call for current pricing.

**Types of Units**
- **# Beds:** Nursing/120  AL/0
- **Type of Rooms:** Private, Semiprivate
- **Type of Baths:** Private, Handicap Bath, Shared Bath
- **All Furnishings Provided?** Yes

**Admission Restrictions**
- Cannot accept those who: Vents
- Age Range of Residents: 18+
- No smoking policy.

**Services and Amenities Available on Site** ($=charge)
- ✓ Transportation Assistance
- ✓ Assistance w/ Arranging Community Services
- ✓ Assistance with Shopping
- ✓ Laundry Services
- ✓ Exercise Program
- ✓ Meal Choices
- ✓ Resident’s Council
- $ Beautician / Barber
  - Accept Pets
- ✓ Emergency Call System
- $ Rehabilitation Therapies
  - Call to inquire about ability to accommodate people who wander.

**Features**
- Is there a separate Alzheimer’s/Dementia unit? No
- Respite Care Available: Yes

**Comments**

### THE LAURELS OF HENDERSONVILLE
290 Clear Creek Road, Hendersonville, NC 28792  
(828) 692-6000  Fax: (828) 696-9246  
www.laurelsofhendersonville.com  
email: [email:]

<table>
<thead>
<tr>
<th>Owned By</th>
<th>Laurel Healthcare Corporation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Profit/Non-profit</td>
<td>Profit</td>
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<tr>
<td>Type of Facility</td>
<td>Nursing Home</td>
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<tr>
<td>Year Constructed</td>
<td>1987</td>
</tr>
<tr>
<td>Licensed Since</td>
<td>1990</td>
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</tbody>
</table>

**Cost**
- **Payment:** Medicare, Medicaid, Private Pay, Private Insurance, Hospice
  - Call for current pricing.

**Types of Units**
- **# Beds:** Nursing/100  AL/20
- **Type of Rooms:** Private, Semiprivate
- **Type of Baths:** Private, Handicap Bath, Shared Bath
- **All Furnishings Provided?** Yes

**Admission Restrictions**
- Cannot accept those who: Vents, Weight limit of 350
- Age Range of Residents: 40+
- Smoking is allowed at set time and supervised.

**Services and Amenities Available on Site** ($=charge)
- ✓ Transportation Assistance
- ✓ Assistance w/ Arranging Community Services
- ✓ Assistance with Shopping
- ✓ Laundry Services
- ✓ Exercise Program
- ✓ Meal Choices
- ✓ Resident’s Council
- ✓ Beautician / Barber
  - Accept Pets
- ✓ Emergency Call System
- ✓ Rehabilitation Therapies

**Features**
- Is there a separate Alzheimer’s/Dementia unit? No
- Respite Care Available: Yes

**Comments**
- Physical occupational and speech therapy.
### UNIVERSEAL HEALTH CARE / FLETCHER

5 Old Airport Road, Fletcher, NC 28732  
(828) 654-9060  Fax: (828) 654-9071  
www.univhealthcare.com

<table>
<thead>
<tr>
<th>Profit/Non-profit:</th>
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<tbody>
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<td>Type of Facility:</td>
<td>Nursing Home</td>
</tr>
<tr>
<td>Year Constructed:</td>
<td>2002</td>
</tr>
<tr>
<td>Licensed Since:</td>
<td>2002</td>
</tr>
</tbody>
</table>

**Cost**

- Payment: Medicare, Medicaid, Private Pay, Private Insurance
- Call for current pricing.

**Types of Units**

- # Beds: Nursing/90  AL/0
- Type of Rooms: Private, Semiprivate
- Type of Baths: Private, Handicap Bath, Shared Bath
- All Furnishings Provided? Yes

**Admission Restrictions**

- Cannot accept those who: Dialysis
- Age Range of Residents: 18+
- No smoking policy.

**Services and Amenities Available on Site ($=charge)**

| √ Transportation Assistance |
| √ Assistance w/ Arranging Community Services |
| √ Assistance with Shopping |
| √ Laundry Services |
| √ Exercise Program |
| √ Meal Choices |
| √ Resident’s Council |
| √ Beautician / Barber |
| √ Accept Pets |
| √ Emergency Call System |
| √ Rehabilitation Therapies |

**Features**

- Is there a separate Alzheimer's/Dementia unit? No
- Respite Care Available: Yes

**Comments**

Average length of stay is 32 days. Sun room, activity room, 2 dining rooms, and 2 courtyards for residents enjoyment. 24/7 nursing services.

---

### THE LODGE AT MILLS RIVER

5593 Old Haywood Road, Mills River, NC 28759  
(828) 684-4857  Fax: (828) 654-8966  
www.sanstonehealth.com/locations/mills-river

<table>
<thead>
<tr>
<th>Profit/Non-profit:</th>
<th>Profit</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type of Facility:</td>
<td>Nursing Home</td>
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<tr>
<td>Year Constructed:</td>
<td>2014</td>
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<tr>
<td>Licensed Since:</td>
<td>2014</td>
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</tbody>
</table>

**Cost**

- Payment: Medicare, Medicaid, Private Pay, Private Insurance
- Call for current pricing.

**Types of Units**

- # Beds: Nursing/50  AL/0
- Type of Rooms: Private, Semiprivate
- Type of Baths: Private, Handicap Bath, Shared Bath
- All Furnishings Provided? Yes, Bed, Chair, Shower Chair, Wheelchair, Walker

**Admission Restrictions**

- Cannot accept those who: Dialysis
- Age Range of Residents: 18+
- No smoking policy.

**Services and Amenities Available on Site ($=charge)**

| √ Transportation Assistance |
| √ Assistance w/ Arranging Community Services |
| √ Assistance with Shopping |
| √ Laundry Services |
| √ Exercise Program |
| √ Meal Choices |
| √ Resident’s Council |
| √ Beautician / Barber |
| √ Accept Pets |
| √ Emergency Call System |
| √ Rehabilitation Therapies |

**Features**

- Is there a separate Alzheimer's/Dementia unit? No
- Respite Care Available: Yes

**Comments**

50 bed facility consisting of 38 private and 6 semiprivate rooms. Focuses primarily on short term rehab, but also has LTC beds.
VALLEY HILL HEALTH AND REHAB CENTER  
1510 Hebron Street, Hendersonville, NC 28739  
(828) 693-8461  Fax: (828) 693-1905

<table>
<thead>
<tr>
<th>Profit/Non-profit:</th>
<th>Profit</th>
</tr>
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<tbody>
<tr>
<td>Type of Facility:</td>
<td>Nursing Home</td>
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<tr>
<td>Year Constructed:</td>
<td>1979</td>
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<tr>
<td>Licensed Since:</td>
<td>1979</td>
</tr>
</tbody>
</table>

**Cost**  
Payment: Medicare, Medicaid, Private Pay, Private Insurance  
Call for current pricing.

**Types of Units**  
# Beds: Nursing/150  AL/0  
Type of Rooms: Private, Semiprivate, Companion (3 beds)  
Type of Baths: Private, Handicap Bath, Shared Bath  
All Furnishings Provided? Yes

**Admission Restrictions**  
Cannot accept those who: Call for questions  
Age Range of Residents: 40+  
Smoking allowed outside in designated areas at scheduled times.

---

**Services and Amenities Available on Site** (\$=charge)  
✓ Transportation Assistance  
✓ Assistance w/ Arranging Community Services  
✓ Assistance with Shopping  
✓ Laundry Services  
✓ Exercise Program  
✓ Meal Choices  
✓ Resident's Council  
§ Beautician / Barber  
Accept Pets  
✓ Emergency Call System  
§ Rehabilitation Therapies  
Call to inquire about ability to accommodate people who wander.

**Features**  
Is there a separate Alzheimer’s/Dementia unit? Yes  
Respite Care Available: Yes  
Secured / Locked Unit: Yes

**Comments**  
Long and short term rehab available.
CAROLINA RESERVE OF HENDERSONVILLE
1820 Pisgah Drive, Hendersonville, NC 28739
(828) 633-4688  Fax: (828)

Owned By: Profit
Type of Facility: Adult Care Home
Year Constructed: 1996
Licensed Since: 9/96

Cost
Payment: Private Pay, State/County Assistance, Private Ins
Call for current pricing.

Services and Amenities Available on Site ($=charge)
√ Transportation Assistance
√ Assistance w/ Arranging Community Services
√ Assistance with Shopping
√ Laundry Services
√ Exercise Program
√ Meal Choices
√ Resident’s Council
$ Beautician / Barber
Accept Pets
√ Emergency Call System
Snacks
√ Worship Services
√ Alzheimer’s / Dementia Secured Program

Call to inquire about ability to accommodate people who wander.

Features
Is there a separate Alzheimer’s/Dementia unit? Yes
Respite Care Available: Yes

Comments

CAROLINA RESERVE OF LAUREL PARK
1825 Pisgah Drive, Hendersonville, NC 28739
(828) 697-7800  Fax: (828) 697-9797

Profit/Non-profit: Profit
Type of Facility: Adult Care Home
Year Constructed: 1995
Licensed Since: 1995

Cost
Payment: Private Pay
Call for current pricing.

Services and Amenities Available on Site ($=charge)
√ Transportation Assistance
√ Assistance w/ Arranging Community Services
√ Assistance with Shopping
√ Laundry Services
√ Exercise Program
√ Meal Choices
√ Resident’s Council
$ Beautician / Barber
$ Accept Pets
√ Emergency Call System
Snacks
√ Worship Services

Features
Is there a separate Alzheimer’s/Dementia unit? No
Respite Care Available: Yes

Comments
CAROLINA VILLAGE
600 Carolina Village Road, Hendersonville, NC 28792
(828) 692-6275  Fax: (828) 692-6273
www.carolinavillage.com

Profit/Non-profit: Non-Profit
Type of Facility: Adult Care Home
Year Constructed: 1974 / 2009
Licensed Since: 12/1/2000

Cost
Payment: Private Pay, Private Insurance, Medicare
Call for current pricing.

Services and Amenities Available on Site ($=charge)
√ Transportation Assistance
√ Assistance w/ Arranging Community Services
√ Assistance with Shopping
√ Laundry Services
√ Exercise Program
√ Meal Choices
√ Resident’s Council
√ Beautician / Barber
Accept Pets
√ Emergency Call System
√ Snacks
√ Worship Services
Call to inquire about ability to accommodate people who wander.

Features
Is there a separate Alzheimer’s/Dementia unit? No
Respite Care Available: No

Comments

CHERRY SPRINGS VILLAGE
358 Clear Creek Road, Hendersonville, NC 28792
(828) 698-6501  Fax: (828) 698-6504
www.cherryspringsvillage.net

Owned By: Hendersonville Health Holdings, LLC
Profit/Non-profit: Profit
Type of Facility: Adult Care Home
Year Constructed: 1999
Licensed Since: 1999

Cost
Payment: Private Pay, State/County Assistance, Private Ins
Call for current pricing.

Types of Units
# Beds: 60
Type of Rooms: Private SN, 60 Private AL
Type of Baths: Private, Handicap Bath
All Furnishings Provided? Yes

Services and Amenities Available on Site ($=charge)
√ Transportation Assistance
√ Assistance w/ Arranging Community Services
√ Assistance with Shopping
√ Laundry Services
√ Exercise Program
√ Meal Choices
√ Resident’s Council
√ Beautician / Barber
Accept Pets
√ Emergency Call System
√ Snacks
√ Worship Services
Call to inquire about ability to accommodate people who wander.

Features
Is there a separate Alzheimer’s/Dementia unit? No
Respite Care Available: Yes

Comments

Admission Restrictions
Cannot accept those who: Seeking Medicaid Application
Age Range of Residents: 62 and up
No smoking policy.

Comments

Admission Restrictions
Cannot accept those who: Wander
Age Range of Residents: 59 - 100+
Call to inquire about smoking policy.

Admission Restrictions
Cannot accept those who: Wander
Age Range of Residents: 59 - 100+
Call to inquire about smoking policy.
## HENDERSON’S ASSISTED LIVING

72 Lotus Lane, Hendersonville, NC 28792  
(828) 692-2220  Fax: (828) 696-9116  

www.mizpahcare.com

<table>
<thead>
<tr>
<th>Profit/Non-profit:</th>
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<tbody>
<tr>
<td>Type of Facility:</td>
<td>Adult Care Home</td>
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<tr>
<td>Year Constructed:</td>
<td>1969</td>
</tr>
<tr>
<td>Licensed Since:</td>
<td>1969</td>
</tr>
</tbody>
</table>

**Cost**

Payment: Private Pay, State/County Assistance
Call for current pricing.

**Types of Units**

- # Beds: 26
- Type of Rooms: Semiprivate, 2-person & 4-person Suites
- Type of Baths: Shared Bath, Handicap Bath
- All Furnishings Provided? Yes

**Admission Restrictions**

Cannot accept those who: Wanders
Age Range of Residents: 65+

Call to inquire about smoking policy.

**Services and Amenities Available on Site** ($=charge)

- Transportation Assistance
- Assistance w/ Arranging Community Services
- Assistance with Shopping
- Laundry Services
- Exercise Program
- Meal Choices
- Resident’s Council
- Beautician / Barber
- Accept Pets (in independent only)
- Emergency Call System
- Snacks
- Worship Services

Call to inquire about ability to accommodate people who wander.

**Features**

- Is there a separate Alzheimer’s/Dementia unit? No
- Respite Care Available: No

**Comments**

---

## MCCULLOUGH’S REST HOME

720 Orr’s Camp Road, Hendersonville, NC 28739  
(828) 693-7976  Fax: (828) 693-7946

<table>
<thead>
<tr>
<th>Profit/Non-profit:</th>
<th>Profit</th>
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<tbody>
<tr>
<td>Type of Facility:</td>
<td>Adult Care Home</td>
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<td>Year Constructed:</td>
<td>1956</td>
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<tr>
<td>Licensed Since:</td>
<td>1956</td>
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**Cost**

Payment: Private Pay, State/County Assistance, Private Ins
Call for current pricing.

**Types of Units**

- # Beds: 13
- Type of Rooms: Private, Semiprivate
- Type of Baths: Private, Shared Bath, Handicap Bath
- All Furnishings Provided? Yes

**Admission Restrictions**

Cannot accept those who:
Age Range of Residents: 45+

Smoking allowed outside in designated areas.

**Services and Amenities Available on Site** ($=charge)

- Transportation Assistance
- Assistance w/ Arranging Community Services
- Assistance with Shopping
- Laundry Services
- Exercise Program
- Meal Choices
- Resident’s Council
- Beautician / Barber
- Accept Pets
- Emergency Call System - Bells
- Snacks
- Worship Services

Call to inquire about ability to accommodate people who wander.

**Features**

- Is there a separate Alzheimer’s/Dementia unit? Yes
- Respite Care Available: Yes

**Comments**
### MOUNTAIN VIEW ASSISTED LIVING

**Address:** 260 Centerway Drive, Hendersonville, NC 28792  
**Website:** www.mizpahcare.com  
**Phone:** (828) 692-9960  
**Fax:** (828) 692-8911

<table>
<thead>
<tr>
<th>Profit/Non-profit:</th>
<th>Profit</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type of Facility:</td>
<td>Adult Care Home</td>
</tr>
<tr>
<td>Year Constructed:</td>
<td>1963</td>
</tr>
<tr>
<td>Licensed Since:</td>
<td>1969</td>
</tr>
</tbody>
</table>

#### Cost

**Payment:** Private Pay, Medicare, Private Insurance  
**Call for current pricing.**

#### Types of Units

- **# Beds:** 27  
- **Type of Rooms:** Private, Semiprivate, 2-3 party rooms  
- **Type of Baths:** Private, Semiprivate, Handicap Bath, Shared Bath  
- **All Furnishings Provided?** Yes

#### Admission Restrictions

- **Cannot accept those who:** All must have Alzheimer’s or dementia  
- **Age Range of Residents:** 65+  
- **Smoking allowed outside in designated areas.**

#### Services and Amenities Available on Site $(=charge)$

- Transportation Assistance  
- Assistance w/ Arranging Community Services  
- Assistance with Shopping  
- Laundry Services  
- Exercise Program  
- Meal Choices  
- Resident’s Council  
- **$ Beautician / Barber**  
- Accept Pets  
- Emergency Call System  
- Snacks  
- Worship Services

**Call to inquire about ability to accommodate people who wander.**

#### Features

- Is there a separate Alzheimer’s/Dementia unit? Yes  
- Respite Care Available: No

#### Comments

---

### PACIFICA HERITAGE HILLS

**Address:** 3200 Heritage Circle, Hendersonville, NC 28791  
**Website:** www.pacificaseniorliving.com  
**Phone:** (828) 693-8292  
**Fax:** (828) 694-3546

<table>
<thead>
<tr>
<th>Profit/Non-profit:</th>
<th>Profit</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type of Facility:</td>
<td>Adult Care Home &amp; Memory Care</td>
</tr>
<tr>
<td>Year Constructed:</td>
<td>1985</td>
</tr>
<tr>
<td>Licensed Since:</td>
<td>1985</td>
</tr>
</tbody>
</table>

#### Cost

**Payment:** Private Pay, State/County Assistance  
**Call for current pricing.**

#### Types of Units

- **# Beds:** 24  
- **Type of Rooms:** Private, Semiprivate  
- **Type of Baths:** Private, Handicap Bath  
- **All Furnishings Provided?** No

#### Admission Restrictions

- **Cannot accept those who:**  
- **Age Range of Residents:** 65+  
- **Call to inquire about smoking policy.**

#### Services and Amenities Available on Site $(=charge)$

- Transportation Assistance  
- Assistance w/ Arranging Community Services  
- Assistance with Shopping  
- Laundry Services  
- Exercise Program  
- Meal Choices  
- Resident’s Council  
- Beautician / Barber  
- Accept Pets (weight limitations)  
- Emergency Call System  
- Snacks  
- Worship Services  
- Secured Doors

**Call to inquire about ability to accommodate people who wander.**

#### Features

- Is there a separate Alzheimer’s/Dementia unit? Yes  
- Respite Care Available: Yes  
- Secured / Locked Unit: Yes

#### Comments
### TERRABELLA HENDERSONVILLE

**Address:** 3851 Howard Gap Road, Hendersonville, NC 28792  
**Phone:** (828) 693-0700  
**Website:** www.carillonassistedliving.com

<table>
<thead>
<tr>
<th>Profit/Non-profit:</th>
<th>Profit</th>
<th><strong>Services and Amenities Available on Site</strong> ($=charge)</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Type of Facility:</strong></td>
<td>Adult Care Home</td>
<td>✓ Transportation Assistance</td>
</tr>
<tr>
<td><strong>Year Constructed:</strong></td>
<td>2005</td>
<td>✓ Assistance w/ Arranging Community Services</td>
</tr>
<tr>
<td><strong>Licensed Since:</strong></td>
<td>10/2005</td>
<td>✓ Assistance with Shopping</td>
</tr>
<tr>
<td><strong>Cost</strong>&lt;br&gt;<strong>Payment:</strong></td>
<td>Private Pay, Private Ins</td>
<td>✓ Laundry Services</td>
</tr>
<tr>
<td><strong>Call for current pricing.</strong></td>
<td></td>
<td>✓ Exercise Program</td>
</tr>
</tbody>
</table>

| **Types of Units**<br>**# Beds:** | 96 | ✓ Meal Choices |
| **Type of Rooms:** | Private, Semiprivate | ✓ Resident’s Council |
| **Type of Baths:** | Private, Handicap Bath | ✓ Beautician / Barber |
| **All Furnishings Provided?** | Yes | ✓ Accept Pets |

| **Admission Restrictions**<br>**Cannot accept those who:** |  |
| **Age Range of Residents:** | 60 - 110 | ✓ Emergency Call System |
| **Call to inquire about smoking policy.** | | Snacks |

| **Features**<br>**Is there a separate Alzheimer’s/Dementia unit?** | Yes |
| **Respite Care Available:** | Yes |
| **Secured / Locked Unit:** | Yes |

| **Comments** | Respect, dignity and giving tender loving care is our #1 goal. The affordable alternative to nursing home care. |

### THE GARDENS OF HENDERSONVILLE

**Address:** 1000 West Allen Street, Hendersonville, NC 28739  
**Phone:** (828) 693-3388  
**Website:** hendersonvilleseniors.com

<table>
<thead>
<tr>
<th>Profit/Non-profit:</th>
<th>Non-Profit</th>
<th><strong>Services and Amenities Available on Site</strong> ($=charge)</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Type of Facility:</strong></td>
<td>Adult Care Home</td>
<td>✓ Transportation Assistance</td>
</tr>
<tr>
<td><strong>Year Constructed:</strong></td>
<td>1988</td>
<td>✓ Assistance w/ Arranging Community Services</td>
</tr>
<tr>
<td><strong>Licensed Since:</strong></td>
<td>1988</td>
<td>✓ Assistance with Shopping</td>
</tr>
<tr>
<td><strong>Cost</strong>&lt;br&gt;<strong>Payment:</strong></td>
<td>Private Pay, Medicaid</td>
<td>✓ Laundry Services</td>
</tr>
<tr>
<td><strong>Call for current pricing.</strong></td>
<td></td>
<td>✓ Exercise Program</td>
</tr>
</tbody>
</table>

| **Types of Units**<br>**# Beds:** | 60 | ✓ Meal Choices |
| **Type of Rooms:** | Private, Semiprivate | ✓ Resident’s Council |
| **Type of Baths:** | Private, Shared Bath, Handicap Bath | ✓ Beautician / Barber |
| **All Furnishings Provided?** | Yes | ✓ Accept Pets |

| **Admission Restrictions**<br>**Cannot accept those who:** |  |
| **Age Range of Residents:** | 18+ | ✓ Emergency Call System |
| **Call to inquire about smoking policy.** | | Snacks |

| **Features**<br>**Is there a separate Alzheimer’s/Dementia unit?** | No |
| **Respite Care Available:** | Yes |

| **Comments** | |
| **Respect, dignity and giving tender loving care is our #1 goal. The affordable alternative to nursing home care.** | |
### Profit/Non-profit:
Profit

### Type of Facility:
Adult Care Home

### Year Constructed:
2018

### Cost
Payment: Private Pay, Medicaid
Call for current pricing.

### Services and Amenities Available on Site ($=charge)
- Transportation Assistance
- Assistance w/ Arranging Community Services
- Assistance with Shopping
- Laundry Services
- Exercise Program
- Meal Choices
- Resident’s Council
- Beautician / Barber
- Accept Pets
- Emergency Call System
- Snacks
- Worship Services
- Hospice Care
- Rehabilitation Therapies

Call to inquire about ability to accommodate people who wander.

### Features
- Is there a separate Alzheimer’s/Dementia unit? Yes

### Admission Restrictions
Cannot accept those who:
- Age Range of Residents: 18+

### No smoking policy.

### Types of Units
- # Beds: 65
- Type of Rooms: Private, Semiprivate
- Type of Baths: Private, Shared Bath, Handicap Bath

### All Furnishings Provided?
No

### Comments
### HEBRON FAMILY CARE HOME

1310 Hebron Street, Hendersonville, NC 28739  
(828) 216-8376  Fax: (828) 434-9360

<table>
<thead>
<tr>
<th>Profit/Non-profit:</th>
<th>Profit</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type of Facility:</td>
<td>Family Care Home</td>
</tr>
<tr>
<td>Year Constructed:</td>
<td>1995</td>
</tr>
<tr>
<td>Licensed Since:</td>
<td>1995</td>
</tr>
</tbody>
</table>

#### Cost

Payment: Private Pay, State/County Assistance  
Call for current pricing.

#### Services and Amenities Available on Site ($=charge)

- Transportation Assistance
- Assistance w/ Arranging Community Services
- Assistance with Shopping
- Laundry Services
- Exercise Program
- Meal Choices
- Resident’s Council
- Beautician / Barber
- Accept Pets
- Emergency Call System
- Snacks
- Worship Services

**Call to inquire about ability to accommodate people who wander.**

#### Features

- Is there a separate Alzheimer’s/Dementia unit? No
- Respite Care Available: No

#### Admission Restrictions

Cannot accept those who:  
- Wheelchair bound or violent

Age Range of Residents 18 - 100

**Call to inquire about smoking policy.**

### JUST IN TIME FAMILY CARE HOME 1 - 2

226, 254 Kendrick Court, Flat Rock, NC 28731  
(828) 1:693-5179  2:692-9683  Fax: (828) call for fax

<table>
<thead>
<tr>
<th>Profit/Non-profit:</th>
<th>Profit</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type of Facility:</td>
<td>Family Care Home</td>
</tr>
<tr>
<td>Year Constructed:</td>
<td>1998</td>
</tr>
<tr>
<td>Licensed Since:</td>
<td>2011</td>
</tr>
</tbody>
</table>

#### Cost

Payment: Private Pay, Medicaid  
Call for current pricing.

#### Services and Amenities Available on Site ($=charge)

- Transportation Assistance
- Assistance w/ Arranging Community Services
- Assistance with Shopping
- Laundry Services
- Exercise Program
- Meal Choices
- Resident’s Council
- Beautician / Barber
- Accept Pets
- Emergency Call System
- Snacks
- Worship Services

**Call to inquire about ability to accommodate people who wander.**

#### Features

- Is there a separate Alzheimer’s/Dementia unit? No
- Respite Care Available: No

#### Admission Restrictions

Cannot accept those who:  
- Wanders, Patients needing 2-person assistance

Age Range of Residents 21+

Smoking allowed outside from 7am - 10pm.

#### Comments
KAY FAMILY CARE HOME, LLC
337 Overlook Terrace, Hendersonville, NC 28739
(828) 692-8402   Fax: (828) 692-8402

Profit/Non-profit: Profit
Type of Facility: Family Care Home
Year Constructed: 1998
Licensed Since: May 2003

Cost
Payment: Private Pay, Medicare, Medicaid, Private Insurance
Call for current pricing.

Types of Units
# Beds: 4
Type of Rooms: Private, Semiprivate
Type of Baths: Private, Shared Bath, Handicap Bath
All Furnishings Provided? Yes

Admission Restrictions
Cannot accept those who: Dementia and Alzheimer’s
Age Range of Residents: 30-75
Call to inquire about smoking policy.

Features
Is there a separate Alzheimer’s/Dementia unit? No
Respite Care Available: No

Comments

SOUNDVIEW ASSISTED LIVING #3
178 Kendrick Court, Flat Rock, NC 28731
(828) 458-7341   Fax: (828) 333-5506

Profit/Non-profit: Profit
Type of Facility: Family Care Home
Year Constructed: 1998
Licensed Since: May 2003

Cost
Payment: Private Pay, State/County Assistance
Call for current pricing.

Types of Units
# Beds: 6 each
Type of Rooms: Private
Type of Baths: Shared Bath (2 share 1 bath), Handicap Bath
All Furnishings Provided? Yes

Admission Restrictions
Cannot accept those who: Under 18
Age Range of Residents: 18 - 97
Call to inquire about smoking policy.

Features
Is there a separate Alzheimer’s/Dementia unit? No
Respite Care Available:

Comments
Every person deserves respect and dignity.
SOUNDVIEW FAMILY CARE HOMES A - F, M - O
A, B, D, E: 70, 32, 43, 69 Oxbow Lane  C, M: 247, 151 Kendrick Court  F, N, O: 24, 15, 34 East Monet Court
Flat Rock, NC 28731
Office: (828) 694-1147  Fax: (828) 694-1147

Owned By: Soundview Family Care Home, Inc
Profit/Non-profit: Profit
Type of Facility: Family Care Home
Year Constructed: 1997 - 1998
Licensed Since: May 2003

Cost
Payment: Private Pay, State/County Assistance
Call for current pricing.

Services and Amenities Available on Site ($=charge)
√ Transportation Assistance
√ Assistance w/ Arranging Community Services
√ Assistance with Shopping
√ Laundry Services
Exercise Program
Meal Choices
√ Resident’s Council
√ Beautician / Barber
√ Accept Pets
√ Emergency Call System
Snacks
√ Worship Services

Call to inquire about ability to accommodate people who wander.

Features
Is there a separate Alzheimer’s/Dementia unit? No
Respite Care Available: No

Comments
We bring the caring home.

TORE’S HOME 21 & 22
21: 2408 Spartenburg Hwy  22: 41 Tore’s Drive, East Flat Rock, NC 28726
21: (828) 513-5002  22: (828) 513-5076 Fax: (828) same

Owned By: Tore’s Home, Inc
Profit/Non-profit: Profit
Type of Facility: Family Care Home

Cost
Payment: Private Pay, State/County Assistance
Call for current pricing.

Types of Units
# Beds: 6 each
Type of Rooms: Private
Type of Baths: Private, Shared Bath, Handicap Bath
All Furnishings Provided? Yes

Services and Amenities Available on Site ($=charge)
Transportation Assistance
Assistance w/ Arranging Community Services
Assistance with Shopping
Laundry Services
Exercise Program
Meal Choices
Resident’s Council
Beautician / Barber
Accept Pets
Emergency Call System
Snacks
Worship Services

Call to inquire about ability to accommodate people who wander.

Features
Is there a separate Alzheimer’s/Dementia unit? No
Respite Care Available: No

Comments
We bring the caring home.
**BROOKDALE HENDERSONVILLE EAST**

2601 Chimney Rock Road, Hendersonville, NC 28792  
(828) 692-1911  Fax: (828) 696-3713  

<table>
<thead>
<tr>
<th>Profit/Non-profit:</th>
<th>Profit</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type of Facility:</td>
<td>Independent with Assisting Services</td>
</tr>
<tr>
<td>Year Opened:</td>
<td>1997</td>
</tr>
</tbody>
</table>

**Fees**

Deposit or Entrance Fee: $2,500  
Monthly Rates: $2,350 to $3,640  

Note: Fees listed have been provided by the community. Please contact the facility for more information.

**Types of Units**

- Studio: 47  
- One Bedroom: 57  
- Two Bedroom: 6  
- More: 0

**Contract and Refund Options**

Entrance Fee Refund Options: None

**Services and Amenities Available on Site**

- Emergency Call System
- Exercise Room or Programs
- Housekeeping (some or all) in Monthly Fees
- Meal (all - 3/day) in Monthly Fees
- Pets (some) Allowed - Weight Limit
- Transportation Available
- Utilities (some or all) in Monthly Fees
- Other: Basic Cable, Daily Activity Program

---

**LAKE POINT LANDING**

333 Thompson Street, Hendersonville, NC 28792  
(828) 693-7800  Fax: (828) 697-8984  

<table>
<thead>
<tr>
<th>Profit/Non-profit:</th>
<th>Profit</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type of Facility:</td>
<td>Multi-Unit Housing</td>
</tr>
<tr>
<td>Year Opened:</td>
<td>1998</td>
</tr>
</tbody>
</table>

**Fees**

Deposit or Entrance Fee: $2,500  
Monthly Rates: $2,800 to $4,550  

Note: Fees listed have been provided by the community. Please contact the facility for more information.

**Types of Units**

- Studio: 2  
- One Bedroom: 70  
- Two Bedroom: 33  
- More: 20
### SUNNYBROOK ASSISTED LIVING

306 Spring Street, Hendersonville, NC 28739  
(828) 693-5417  Fax: (828) 693-5251

**Profit/Non-profit:** Profit  
**Type of Facility:** Multi-Unit Housing  
**Year Opened:** 1996

#### Fees

<table>
<thead>
<tr>
<th>Deposit or Entrance Fee:</th>
<th>$0</th>
</tr>
</thead>
<tbody>
<tr>
<td>Monthly Rates:</td>
<td>$3,000 to $5,000</td>
</tr>
</tbody>
</table>

Note: Fees listed have been provided by the community. Please contact the facility for more information.

#### Types of Units

<table>
<thead>
<tr>
<th>Type</th>
<th>Quantity</th>
</tr>
</thead>
<tbody>
<tr>
<td>Studio</td>
<td>2</td>
</tr>
<tr>
<td>One Bedroom</td>
<td>50</td>
</tr>
<tr>
<td>Two Bedroom</td>
<td>0</td>
</tr>
<tr>
<td>More</td>
<td>0</td>
</tr>
</tbody>
</table>

### THE BRIDGE AT LAKE POINT LANDING

334 Thompson Street, Hendersonville, NC 28792  
(828) 692-7601  Fax: (828) 694-5459

**Profit/Non-profit:** Profit  
**Type of Facility:** Multi-Unit Housing  
**Year Opened:** 2009

#### Fees

<table>
<thead>
<tr>
<th>Deposit or Entrance Fee:</th>
<th>$2,000</th>
</tr>
</thead>
<tbody>
<tr>
<td>Monthly Rates:</td>
<td>$4,178 to $7,678</td>
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</tbody>
</table>

Note: Fees listed have been provided by the community. Please contact the facility for more information.

#### Types of Units

<table>
<thead>
<tr>
<th>Type</th>
<th>Quantity</th>
</tr>
</thead>
<tbody>
<tr>
<td>Studio</td>
<td>34</td>
</tr>
<tr>
<td>One Bedroom</td>
<td>61</td>
</tr>
<tr>
<td>Two Bedroom</td>
<td>6</td>
</tr>
<tr>
<td>More</td>
<td>0</td>
</tr>
</tbody>
</table>
### Profits/Non-profit
- Profit

### Type of Facility
- CCRC

### Year Opened
- 1974

### Fees
- **Deposit or Entrance Fee:** $95,400 to $373,700
- **Monthly Rates:** $1,496 to $5,083

**Note:** Fees listed have been provided by the community. Please contact the facility for more information.

### Contract and Refund Options
- **Contract Options:** Extensive
- **Entrance Fee Refund Options:** Declining Refund

### Types of Units
- **Independent Living Units:** 344
- **Assisted Living Units:**
- **Nursing Beds:**

### Services and Amenities Available on Site
- Dementia Units Available
- Direct Admission to Assisted Living
- Direct Admission to Nursing
- Medicaid Certified
- Medicare Certified - Skilled Only
- Emergency Call System
- Exercise Room or Programs
- Housekeeping (some or all) in Monthly Fees
- Meal (some or all) in Monthly Fees
- Pets (some) Allowed
- Transportation Available
- Utilities (some or all) in Monthly Fees

### Other:

### CAROLINA VILLAGE
- **600 Carolina Village Road, Hendersonville, NC 28792**
- **(828) 692-6275** Fax: **(828) 692-7876**
- www.carolinavillage.com
- email:
### DAVIS HOUSE RETIREMENT HOME
320 4th Avenue West, Hendersonville, NC 28739  
(828) 693-4470   Fax: (828)

<table>
<thead>
<tr>
<th>Type of Facility: Independent Living for Senior &amp; Disabled</th>
<th>Services and Amenities Available on Site</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Meals (3 meal per day)</td>
</tr>
<tr>
<td></td>
<td>Transportation (Doctor appointments, etc)</td>
</tr>
<tr>
<td></td>
<td>Laundry</td>
</tr>
<tr>
<td></td>
<td>Housekeeping</td>
</tr>
<tr>
<td></td>
<td>Pets (w/ $200 fee)</td>
</tr>
<tr>
<td></td>
<td>Maintenance</td>
</tr>
</tbody>
</table>

**Housing Information**

- #: Units: 8 (Furnished w/ private bath)
- Age: 62+ or Handicap
- Rent: Normal rate
- Utilities: Water, trash

### DELLWOOD GARDEN APARTMENTS
47 Dellwood View Lane, Hendersonville, NC 28791  
(828) 692-5200   Fax: (828)

<table>
<thead>
<tr>
<th>Type of Facility: Independent Living for Senior &amp; Disabled</th>
<th>Services and Amenities Available on Site</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Meals</td>
</tr>
<tr>
<td></td>
<td>Transportation (Apple Country Transport)</td>
</tr>
<tr>
<td></td>
<td>Laundry Facility</td>
</tr>
<tr>
<td></td>
<td>Housekeeping</td>
</tr>
<tr>
<td></td>
<td>Pets</td>
</tr>
<tr>
<td></td>
<td>Maintenance</td>
</tr>
</tbody>
</table>

**Housing Information**

- #: Units: 118
- Age: 55+
- Rent: Normal rate
- Utilities: Water, trash

### DOGWOOD RETIREMENT VILLAS
602 Brookside Camp Road, Hendersonville, NC 28791  
(828) 692-2222   Fax: (828)

<table>
<thead>
<tr>
<th>Type of Facility: Independent Living for Senior &amp; Disabled</th>
<th>Services and Amenities Available on Site</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Meals</td>
</tr>
<tr>
<td></td>
<td>Transportation (Apple Country Transport)</td>
</tr>
<tr>
<td></td>
<td>Laundry</td>
</tr>
<tr>
<td></td>
<td>Housekeeping</td>
</tr>
<tr>
<td></td>
<td>Pets</td>
</tr>
<tr>
<td></td>
<td>Maintenance</td>
</tr>
</tbody>
</table>

**Housing Information**

- #: Units: 22
- Age: 55+
- Rent: Normal rate
- Utilities: All except phone

### EAST WINDS APARTMENTS
133 Tracy Grove Road, Hendersonville, NC 28792  
(828) 697-2473   Fax: (828)

<table>
<thead>
<tr>
<th>Type of Facility: Independent Living for Senior &amp; Disabled</th>
<th>Services and Amenities Available on Site</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Meals</td>
</tr>
<tr>
<td></td>
<td>Transportation (Apple Country Transport)</td>
</tr>
<tr>
<td></td>
<td>Laundry</td>
</tr>
<tr>
<td></td>
<td>Housekeeping</td>
</tr>
<tr>
<td></td>
<td>Pets (20 lbs)</td>
</tr>
<tr>
<td></td>
<td>Maintenance</td>
</tr>
</tbody>
</table>

**Housing Information**

- #: Units: 30
- Age: 62+ or disabled
- Rent: HUD
- Utilities: Water, sewer, trash
# FLETCHER PARK INN RETIREMENT CENTER
150 Tulip Trail, Hendersonville, NC 28792  
(828) 209-6930  Fax: (828) 209-6939  
www.fletcherparkinn.com

**Type of Facility:** Independent Living for Senior & Disabled  
**Services and Amenities Available on Site**
- Meals (1 meal buffet(veg, vegan, and meat option))
- Transportation
- Laundry Facility
- Housekeeping
- Aquatics and Fitness Center
- Maintenance

## Housing Information
- **# of Units:** 67 apartments plus duplexes
- **Age:** 55+
- **Rent:** Normal rate, Private Pay Only
- **Utilities:** All except phone

---

# HILLSIDE COMMONS
189 Hillside Commons Drive, Hendersonville, NC 28792  
(828) 696-2774  Fax: (828)

**Type of Facility:** Independent Living for Senior & Disabled

## Housing Information
- **# of Units:** 36
- **Age:** 62+
- **Rent:** 30% of adjusted income if eligible
- **Utilities:** Trash service only

## Services and Amenities Available on Site
- Meals
- Transportation
- Laundry Facility
- Housekeeping
- Pets (30 lbs w/ deposit)
- Maintenance

---

# KING CREEK COTTAGES
201 King Creek Boulevard, Hendersonville, NC 28792  
(828) 698-0290  Fax: (828)

**Type of Facility:** Independent Living for Senior & Disabled

## Housing Information
- **# of Units:**
- **Age:** Disabled
- **Rent:** Income based
- **Utilities:** Trash and water

## Services and Amenities Available on Site
- Meals
- Transportation
- Laundry Facility
- Housekeeping
- Pets
- Maintenance

---

# LAKE POINT LANDING
333 Thompson Street, Hendersonville, NC 28792  
(828) 693-7800  Fax: (828)

**Type of Facility:** Independent Living for Senior & Disabled

## Housing Information
- **# of Units:** 126
- **Age:** 55+
- **Rent:**
- **Utilities:** All except phone and internet

## Services and Amenities Available on Site
- Meals
- Transportation
- Laundry
- Housekeeping
- Pets (25 lbs w/ deposit)
- Maintenance
- 24 HR Emergency Medical Assistance
### PACIFICA HERITAGE HILLS
1308 Old Spartanburg Road, Hendersonville, NC 28792
(828) 697-6191   Fax: (828)

<table>
<thead>
<tr>
<th>Housing Information</th>
<th>Services and Amenities Available on Site</th>
</tr>
</thead>
<tbody>
<tr>
<td># of Units: 100</td>
<td>Meals (1 meal)</td>
</tr>
<tr>
<td>Age: 65+</td>
<td>Transportation</td>
</tr>
<tr>
<td>Rent: Call for current prices</td>
<td>Laundry (In home)</td>
</tr>
<tr>
<td>Utilities: All except phone</td>
<td>Housekeeping (Biweekly)</td>
</tr>
<tr>
<td></td>
<td>Pets (No deposit)</td>
</tr>
<tr>
<td></td>
<td>Maintenance</td>
</tr>
</tbody>
</table>

### PARKSIDE COMMONS
107 East Blue Ridge Road, East Flat Rock, NC 28726
(828) 697-6191   Fax: (828)

<table>
<thead>
<tr>
<th>Housing Information</th>
<th>Services and Amenities Available on Site</th>
</tr>
</thead>
<tbody>
<tr>
<td># of Units: 25</td>
<td>Meals</td>
</tr>
<tr>
<td>Age: 55+</td>
<td>Transportation</td>
</tr>
<tr>
<td>Rent: 62+</td>
<td>Laundry</td>
</tr>
<tr>
<td>Utilities: All except cable and phone</td>
<td>Housekeeping</td>
</tr>
<tr>
<td></td>
<td>Pets</td>
</tr>
<tr>
<td></td>
<td>Maintenance</td>
</tr>
</tbody>
</table>

### REGAL OAKS APARTMENTS
1310 Old Spartanburg Road, Hendersonville, NC 28792
(828)   Fax: (828)

<table>
<thead>
<tr>
<th>Housing Information</th>
<th>Services and Amenities Available on Site</th>
</tr>
</thead>
<tbody>
<tr>
<td># of Units: 24</td>
<td>Meals</td>
</tr>
<tr>
<td>Age: 62+</td>
<td>Transportation</td>
</tr>
<tr>
<td>Rent:</td>
<td>Laundry</td>
</tr>
<tr>
<td>Utilities:</td>
<td>Housekeeping</td>
</tr>
<tr>
<td></td>
<td>Pets</td>
</tr>
<tr>
<td></td>
<td>Maintenance</td>
</tr>
</tbody>
</table>
### SUGAR HILL APARTMENTS
66 Ladies Mantle Court, Hendersonville, NC 28792  
(828) 692-1401  Fax: (828) 692-1401

<table>
<thead>
<tr>
<th>Housing Information</th>
<th>Services and Amenities Available on Site</th>
</tr>
</thead>
<tbody>
<tr>
<td># of Units:</td>
<td>Meals</td>
</tr>
<tr>
<td></td>
<td>Transportation</td>
</tr>
<tr>
<td></td>
<td>√ Laundry Facilities</td>
</tr>
<tr>
<td></td>
<td>Housekeeping</td>
</tr>
<tr>
<td></td>
<td>√ Pets</td>
</tr>
<tr>
<td></td>
<td>√ Maintenance</td>
</tr>
<tr>
<td>10 - 2 Bedroom, 30 - 1 Bedroom</td>
<td></td>
</tr>
<tr>
<td>55+ or disabled</td>
<td></td>
</tr>
<tr>
<td>Income limits</td>
<td></td>
</tr>
</tbody>
</table>

#### Type of Facility:
Independent Living for Senior & Disabled

### THE BRIDGE AT LAKE POINT LANDING
334 Thompson Street, Hendersonville, NC 28792  
(828) 692-7601   Fax: (828)

<table>
<thead>
<tr>
<th>Housing Information</th>
<th>Services and Amenities Available on Site</th>
</tr>
</thead>
<tbody>
<tr>
<td># of Units:</td>
<td>Meals (3 meals per day)</td>
</tr>
<tr>
<td></td>
<td>Transportation</td>
</tr>
<tr>
<td></td>
<td>√ Laundry</td>
</tr>
<tr>
<td></td>
<td>Housekeeping</td>
</tr>
<tr>
<td></td>
<td>Pets</td>
</tr>
<tr>
<td></td>
<td>√ Maintenance</td>
</tr>
<tr>
<td></td>
<td>Assistance w/ medication, hygiene, dressing, bathing</td>
</tr>
<tr>
<td></td>
<td>24 HR Nursing Service</td>
</tr>
<tr>
<td>101</td>
<td></td>
</tr>
<tr>
<td>55+</td>
<td></td>
</tr>
</tbody>
</table>

#### Type of Facility:
Assisted Living for Senior & Disabled

### Utilities:
- All except phone

#### Housing Information

- # of Units: 101
- Age: 55+

#### Rent:
- Income limits

#### Age:
- 55+
COUNTY RESOURCES

INFORMATION AND REFERRALS FOR SERVICES

2-1-1 United Way/Community Resource Connections (CRC)
211 or (828) 253-4357 - Toll-Free 1-866-401-6342
www.211wnc.org

Alzheimer's Association Western Carolina Chapter
1-800-272-3900
www.alz.org/northcarolina

Buncombe County Department of Health and Human Services
(also referred to as DSS)
(828) 250-5500
www.buncombecounty.org/Governing/Depts/Dss/Adults/

Council on Aging of Buncombe County, Inc
(828) 277-8288
www.coabc.org

Council on Aging for Henderson County
(828) 692-4203
www.coahc.org

Council on Aging of Madison County
(828) 649-2722
www.madisoncountync.org/ComServcontact.php

Council on Aging for Transylvania County
www.transylvaniacounty.org/content/council-aging-transylvania-county

Disability Partners
(828) 298-1977
www.disabilitypartners.org

Henderson County Department of Social Services
(828) 697-5500
www.hendersoncountync.org/dss

Madison County Department of Community Services
(828) 649-2722

Madison County Department of Social Services (DSS)
(828) 649-2711
www2.ncdhhs.gov/dss/local/dir_madi.htm

MemoryCare of Asheville
(828) 771-2219
www.memorycare.org

NC DHHS Care-Line
1-800-662-7030
www.ncdhhs.gov/ocs/careline OR www.nccarelink.gov

NC Senior Legal Helpline
1-877-579-7562

Pisgah Legal Services
(828) 253-0406
www.pisgahlegal.org

Senior Health Insurance Information Program (SHIIP)
1-800-443-9354
www.ncshiip.com

Transylvania County Department of Social Services (DSS)
(828) 884-3174
www.transylvaniacounty.org/dss-adult-services

LONG TERM CARE FACILITY INFORMATION

NC Adult Care Home Violation and Penalty Reports
www2.ncdhhs.gov/dhshr/acls/adultcarepenalties.html

NC Adult Care Home Star Ratings
www2.ncdhhs.gov/dhshr/acls/star/search.asp

NC Nursing Home Survey Reports and Star Ratings
www.medicare.gov/nursinghomecompare/search.html

For other questions regarding licensed Long Term Care Facilities
www.ncdhhs.gov/divisions/daas

ADVOCACY

Disability Rights North Carolina
1-877-235-4210
www.disabilityrightnc.org

Friends of Residents in Long Term Care
(919) 782-1530
www.forltc.org

The National Consumer Voice for Quality Long-Term Care
(202) 332-2275
theconsumervoice.org

TO REPORT COMPLAINTS ABOUT AGED OR DISABLED ADULTS

For residents living in Adult Care or Nursing Homes
(NC Division of Health Service Regulation in Raleigh)
1-800-624-3004

Regional Office of Long-Term Care Ombudsman
(828) 251-6622

State Office of Long-Term Care Ombudsman
(919) 855-3400

Adult Protective Services

Buncombe County
(828) 250-5800
(828) 250-5800 **

Henderson County
(828) 697-5500
(828) 697-4911 **

Madison County
(828) 649-9498
(828) 649-2721 **

Transylvania County
(828) 884-3174
(828) 884-3188 **

** Call after 5 pm and on Holidays and Weekends

Disability Rights
1-877-235-4210
ELDERBERRY HEALTH CARE
415 Elderberry Lane, Marshall, NC 28753
(828) 252-1790  Fax: (828) 649-9348

Profit/Non-profit:  Profit  
Type of Facility:  Nursing Home  
Year Constructed:  1990  
Licensed Since:  1990  

Cost
Payment:  Medicare, Medicaid, Private Pay, Private Insurance, VA, Hospice  
Call for current pricing.

Types of Units
# Beds:  Nursing/80  HA/20  
Type of Rooms:  Private, Semiprivate  
Type of Baths:  Private (some), Handicap Bath, Shared Bath  
All Furnishings Provided?  Yes  

Admission Restrictions
Cannot accept those who:  
Age Range of Residents:  18+  
Call to inquire about smoking policy.

Services and Amenities Available on Site ($=charge)
√ Transportation Assistance  
√ Assistance w/ Arranging Community Services  
√ Assistance with Shopping  
√ Laundry Services  
√ Exercise Program  
√ Meal Choices  
√ Resident's Council  
√ Beautician / Barber  
Accept Pets  
√ Emergency Call System  
$ Rehabilitation Therapies  
Call to inquire about ability to accommodate people who wander.

Features
Is there a separate Alzheimer’s/Dementia unit?  No  
Respite Care Available:  Yes  

Comments
We accept VA contracted residents and most of the commercial and Medicare replacement insurances.

MADISON HEALTH AND REHABILITATION
345 Manor Road, Mars Hill, NC 28754
(828) 689-5200  Fax: (828) 689-2958

Profit/Non-profit:  Profit  
Type of Facility:  Nursing Home  
Year Constructed:  1980  
Licensed Since:  1980  

Cost
Payment:  Medicare, Medicaid, Private Pay, Private Ins, VA  
Call for current pricing.

Types of Units
# Beds:  Nursing/100  HA/0  
Type of Rooms:  Private, Semiprivate  
Type of Baths:  Handicap Bath, Shared Bath  
All Furnishings Provided?  Yes  

Admission Restrictions
Cannot accept those who:  Under 18  
Age Range of Residents:  55 - 102  
We can accept smokers, independent and assisted.

Services and Amenities Available on Site ($=charge)
√ Transportation (handicapped van)  
√ Assistance w/ Arranging Community Services  
√ Assistance with Shopping  
√ Laundry Services  
√ Exercise Program  
√ Meal Choices  
√ Resident’s Council  
$ Beautician / Barber  
Accept Pets  
√ Emergency Call System  
$ Rehabilitation Therapies  
Outpatient Therapy  
Call to inquire about ability to accommodate people who wander.

Features
Is there a separate Alzheimer’s/Dementia unit?  No  
Respite Care Available:  Yes  

Comments
We accept VA contracted residents and most of the commercial and Medicare replacement insurances.
## Mars Hill Manor

**Address:** 170 South Main Street, Mars Hill, NC 28754  
**Phone:** (828) 689-7900  
**Fax:** (828) 689-7972  

**Website:** [www.marshillretire.com](http://www.marshillretire.com)

### Services and Amenities Available on Site (\$=charge)
- ✔ Transportation Assistance
- ✔ Assistance w/ Arranging Community Services
- ✔ Assistance with Shopping
- ✔ Laundry Services
- ✔ Exercise Program
- ✔ Meal Choices
- ✔ Resident's Council
- ✔ Beautician / Barber
- ✔ Accept Pets
- ✔ Emergency Call System
- ✔ Snacks
- ✔ Worship Services

**Call to inquire about ability to accommodate people who wander.**

### Features
- Is there a separate Alzheimer’s/Dementia unit?  
  - **No**
- Respite Care Available:  
  - **Yes - under certain conditions**

### Comments
- 56 apartment units, studio to 2 bedrooms.

---

### Cost
- **Payment:** Private Pay  
  - Call for current pricing.

### Types of Units
- **# Beds:** 69
- **Type of Rooms:** Private
- **Type of Baths:** Private
- **All Furnishings Provided?** No

### Admission Restrictions
- Cannot accept those who: Alzheimer’s / dementia
- **Age Range of Residents:** 62+
- **Call to inquire about smoking policy.**

---

### Profit/Non-profit
- **Profit**

### Type of Facility
- **Adult Care Home**

### Year Constructed
- 2000

### Licensed Since
- 5/24/2000

---

**MADISON - ADULT CARE HOMES**  
113
MADISON COUNTY
FAMILY CARE HOMES

Hot Springs
A

B1

B2

Pisgah National Forest

MADISON

A - HOT SPRINGS FAMILY CARE HOMES 1-2
B1 - MINTZ CARE HOMES 1-3
B2 - MINTZ CARE HOMES 4-5
### HOT SPRINGS FAMILY CARE HOMES 1 - 2
311 Surpentine Avenue, Hot Springs, NC 28753  
Office: (828) 778-2693  Fax: (828) 622-9845

<table>
<thead>
<tr>
<th>Profit/Non-profit:</th>
<th>Profit</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type of Facility:</td>
<td>Family Care Home</td>
</tr>
<tr>
<td>Year Constructed:</td>
<td>1991</td>
</tr>
<tr>
<td>Licensed Since:</td>
<td>1991</td>
</tr>
</tbody>
</table>

#### Cost
Payment: Private Pay, State/County Assistance, Private Ins  
Call for current pricing.

#### Types of Units
- # Beds: 6 each
- Type of Rooms: Private, Semiprivate
- Type of Baths: Shared Bath, Handicap Bath
- All Furnishings Provided? Yes

#### Admission Restrictions
- Cannot accept those who:
- Age Range of Residents: 18+
- Smoking allowed outside in designated areas.

#### Services and Amenities Available on Site ($=charge)
- Transportation Assistance
- Assistance w/ Arranging Community Services
- Assistance with Shopping
- Laundry Services
- Exercise Program
- Meal Choices
- Resident’s Council
- Beautician / Barber
- Accept Pets
- Emergency Call System
- Snacks
- Worship Services

#### Features
- Is there a separate Alzheimer’s/Dementia unit? No
- Respite Care Available: No

#### Comments
<table>
<thead>
<tr>
<th>Type of Facility:</th>
<th>Independent Living for Senior &amp; Disabled</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Housing Information</strong></td>
<td></td>
</tr>
<tr>
<td># of Units:</td>
<td>34</td>
</tr>
<tr>
<td>Age:</td>
<td>62+ or disabled</td>
</tr>
<tr>
<td>Rent:</td>
<td>30% of adjusted income if eligible (rental assistance available)</td>
</tr>
<tr>
<td>Utilities:</td>
<td>Water</td>
</tr>
</tbody>
</table>

| **Services and Amenities Available on Site** | |
| Meals | |
| Transportation | ✓ |
| **Laundry Facility** | ✓ |
| **Housekeeping** | ✓ |
| Pets | ✓ |
| Maintenance | ✓ |
| ADA Accessible Units | ✓ |
COUNTY RESOURCES

INFORMATION AND REFERRALS FOR SERVICES

2-1-1 United Way/Community Resource Connections (CRC)  
211 or (828) 253-4357 - Toll-Free 1-866-401-6342  
www.211wnc.org

Alzheimer’s Association Western Carolina Chapter  
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www.alz.org/northcarolina

Buncombe County Department of Health and Human Services  
(also referred to as DSS)  
(828) 250-5500  
www.buncombecounty.org/Governing/Depts/Dss/Adults/

Council on Aging of Buncombe County, Inc  
(828) 277-8288  
www.coabc.org

Council on Aging for Henderson County  
(828) 692-4203  
www.coahc.org

Council on Aging of Madison County  
(828) 649-2722  
www.madisoncounty.nc.gov/ComServContact.php

Council on Aging for Transylvania County  
www.transylvaniacounty.org/content/council-aging-transylvaniacounty

Disability Partners  
(828) 298-1977  
www.disabilitypartners.org

Henderson County Department of Social Services  
(828) 697-5500  
www.hendersoncountync.org/dss

Madison County Department of Community Services  
(828) 649-2722

Madison County Department of Social Services (DSS)  
(828) 649-2711  
www2.ncdhhs.gov/dss/local/dir_madi.htm

MemoryCare of Asheville  
(828) 771-2219  
www.memorycare.org

NC DHHS Care-Line  
1-800-662-7030  
www.ncdhhs.gov/ocs/careline OR www.nccarelink.gov

NC Senior Legal Helpline  
1-877-579-7562

Pisgah Legal Services  
(828) 253-0406  
www.pisgahlegal.org

Senior Health Insurance Information Program (SHIIP)  
1-800-443-9354  
www.ncshiip.com

Transylvania County Department of Social Services (DSS)  
(828) 884-3174  
www.transylvaniacounty.org/dss-adult-services

LONG TERM CARE FACILITY INFORMATION

NC Adult Care Home Violation and Penalty Reports  
www2.ncdhhs.gov/dhsr/acls/adultcarepenalties.html

NC Adult Care Home Star Ratings  
www2.ncdhhs.gov/dhsr/acls/star/search.asp

NC Nursing Home Survey Reports and Star Ratings  
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For other questions regarding licensed Long Term Care Facilities  
www.ncdhhs.gov/divisions/daas

ADVOCACY

Disability Rights North Carolina  
1-877-235-4210  
www.disabilityrightsnc.org

Friends of Residents in Long Term Care  
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www.forltc.org

The National Consumer Voice for Quality Long-Term Care  
(202) 332-2275  
theconsumervoice.org

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For residents living in Adult Care or Nursing Homes  
(NC Division of Health Service Regulation in Raleigh)  
1-800-624-3004

Regional Office of Long-Term Care Ombudsman  
(828) 251-6622

State Office of Long-Term Care Ombudsman  
(919) 855-3400

Adult Protective Services

Buncombe County  
(828) 250-5800  
(828) 250-5800 **

Henderson County  
(828) 697-5500  
(828) 697-4911 **

Madison County  
(828) 649-9498  
(828) 649-2721 **

Transylvania County  
(828) 884-3174  
(828) 884-3188 **

** Call after 5 pm and on Holidays and Weekends

Disability Rights  
1-877-235-4210
TRANSYLVANIA COUNTY
NURSING HOMES

A - SAPPHIRE RIDGE HEALTH AND REHAB
B - THE OAKS - BREVARD
C - TRANSYLVANIA REGIONAL HOSPITAL - TRANSITIONAL CARE UNIT
### SAPPHIRE RIDGE HEALTH AND REHAB

**Address:** 115 North Country Club Road, Brevard, NC 28712  
**Website:** www.accordiushealth.com  
**Phone:** (828) 884-2031  
**Fax:** (828) 884-2123

<table>
<thead>
<tr>
<th>Profit/Non-profit:</th>
<th>Profit</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type of Facility:</td>
<td>Nursing Home</td>
</tr>
<tr>
<td>Year Constructed:</td>
<td>1942</td>
</tr>
</tbody>
</table>

**Cost**  
Payment: Medicare, Medicaid, Private Pay, Private Insurance  
Call for current pricing.

**Types of Units**  
# Beds: Nursing/147 AL/0  
Type of Rooms: Private, Semiprivate  
Type of Baths: Private, Handicap Bath, Shared Bath  
All Furnishings Provided? Yes. TV in some rooms

**Admission Restrictions**  
Cannot accept those who:  
Age Range of Residents: 18+  
Tobacco Free

**Services and Amenities Available on Site** ($=charge)  
√ Transportation Assistance  
√ Assistance w/ Arranging Community Services  
√ Assistance with Shopping  
√ Laundry Services  
√ Exercise Program  
√ Meal Choices  
√ Resident’s Council  
$ Beautician / Barber  
Accept Pets  
√ Emergency Call System  
√ Rehabilitation Therapies  
Call to inquire about ability to accommodate people who wander.

**Features**  
Is there a separate Alzheimer’s/Dementia unit? No  
Respite Care Available: Yes

**Comments**

---

### THE OAKS - BREVARD

**Address:** 300 Morris Road  
**Mailing:** PO Box 1156, Brevard, NC 28712  
**Website:** www.pruitthealth.com  
**Phone:** (828) 877-4020  
**Fax:** (828) 877-5318

<table>
<thead>
<tr>
<th>Profit/Non-profit:</th>
<th>Profit</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type of Facility:</td>
<td>Nursing Home</td>
</tr>
<tr>
<td>Year Constructed:</td>
<td>1994</td>
</tr>
<tr>
<td>Licensed Since:</td>
<td>1994</td>
</tr>
</tbody>
</table>

**Cost**  
Payment: Medicare, Medicaid, Private Pay, Private Insurance  
Call for current pricing.

**Types of Units**  
# Beds: Nursing/120 AL/3  
Type of Rooms: Private, Semiprivate  
Type of Baths: Private, Shared Bath  
All Furnishings Provided? Yes. Hospital Bed, Night Stand, Bedside Table, Wardrobe, Pull TV

**Admission Restrictions**  
Cannot accept those who: Psychiatric with behaviors that cannot be managed in the setting, active drug use, Bariatric patients greater that 400 lbs will need to be discussed for further evaluation, cannot administer blood transfusion and IV chemo.  
Age Range of Residents: 65+, less than 65 also considered but not young adults or adolescent.  
No smoking policy.

**Services and Amenities Available on Site** ($=charge)  
√ Transportation Assistance  
√ Assistance w/ Arranging Community Services  
√ Assistance with Shopping  
√ Laundry Services  
√ Exercise Program  
√ Meal Choices  
√ Resident’s Council  
√ Beautician / Barber  
Accept Pets  
√ Emergency Call System  
√ Rehabilitation Therapies  
Call to inquire about ability to accommodate people who wander.

**Features**  
Is there a separate Alzheimer’s/Dementia unit? Yes*  
Respite Care Available: Yes

**Comments**  
*Private pay only and have to use PruittHealth Pharmacy for medications due to packaging.
TRANSYLVANIA REGIONAL HOSPITAL - TRANSITIONAL CARE UNIT
260 Hospital Drive, Brevard, NC 28712
(828) 883-5156   Fax: (828) 883-5160

www.trhospital.org

Services and Amenities Available on Site ($=charge)
Transportation Assistance
√ Assistance w/ Arranging Community Services
√ Assistance with Shopping
Laundry Services
√ Exercise Program
√ Meal Choices
   Resident’s Council
   Beautician / Barber
√ Accept Pets
√ Emergency Call System
√ Rehabilitation Therapies

Call to inquire about ability to accommodate people
who wander.

Cost
Payment: Medicare, Medicaid, Private Pay, Private
Insurance
Call for current pricing.

Types of Units
# Beds: Nursing/10   AL/0
Type of Rooms: Private
Type of Baths: Private, Handicap Bath
All Furnishings Provided? Yes

Admission Restrictions
Cannot accept those who:
Age Range of Residents:

Call to inquire about smoking policy.

Profit/Non-profit: Non-Profit
Type of Facility: Nursing Home
Year Constructed:
Licensed Since:

Features
Is there a separate Alzheimer’s/Dementia unit? No
Respite Care Available: Yes

Comments
The Transitional Care Unit provides skilled therapy
services and skilled nursing services to help patients
make a safe transition from in patient, acute hospital
stay to home. Our average length of stay is 14 days.
CEDAR MOUNTAIN HOUSE
11 Sherwood Ridge Road, Brevard, NC 28712
(828) 884-9510   Fax: (828) 884-3920
www.cedarmountainhouse.com

Profit/Non-profit: Profit
Type of Facility: Adult Care Home
Year Constructed: 1999
Licensed Since: 2000

Cost
Payment: Private Pay, State/County Assistance
Call for current pricing.

Types of Units
# Beds: 64
Type of Rooms: Private, Semiprivate
Type of Baths: Private, Shared Bath, Handicap Bath
All Furnishings Provided? Yes

Admission Restrictions
Cannot accept those who: Will accept residents with mid-moderate dementia depending on behavior profile.
Age Range of Residents: Unlimited
Call to inquire about smoking policy.

Features
Is there a separate Alzheimer’s/Dementia unit? No
Respite Care Available: Yes

Comments
FL-2 evaluated upon admission. Residents living area is secured and can only be accessed by key coded entry.

KINGSBRIDGE HOUSE
10 Sugar Loaf Road, Brevard, NC 28712
(828) 884-6137   Fax: (828) 883-4625
www.kingsbridgehouse.com

Profit/Non-profit: Profit
Type of Facility: Adult Care Home
Year Constructed: 1999
Licensed Since: 1999

Cost
Payment: Private Pay, State/County Assistance
Call for current pricing.

Types of Units
# Beds: 60
Type of Rooms: Private, Semiprivate
Type of Baths: Private, Handicap Bath
All Furnishings Provided? Yes

Admission Restrictions
Cannot accept those who: FL-2 evaluated upon admission
Age Range of Residents: 55+
Call to inquire about smoking policy.

Features
Is there a separate Alzheimer’s/Dementia unit? No
Respite Care Available: Yes - $150 / day

Comments
Call to inquire about ability to accommodate people who wander.
**TORE’S HOME, INC**

1: 261 Woodland Terrace  
2: 1586 South Country Club Rd  
3: 65 Torres Dr  
4: 51 Torres Dr  
5: 39,41,43 Torres Dr  
Brevard, NC 28712  
Office: (828) 884-5007  
Fax: (828) 966-3886

**Services and Amenities Available on Site** ($=charge)
- Transportation Assistance
- Assistance w/ Arranging Community Services
- Assistance with Shopping
- Laundry Services
- Exercise Program
- Meal Choices
- Resident’s Council
- Beautician / Barber
- Accept Pets (some pets)
- Emergency Call System
- Snacks (Everyday)
- Worship Services

**Call to inquire about ability to accommodate people who wander.**

**Features**
- Is there a separate Alzheimer’s/Dementia unit? Yes
- Respite Care Available: Yes
- Secured / Locked Unit: Yes

**Comments**
Alzheimer’s and dementia residents welcome. We also have 3 Multiunit Assisted Housing w/ Services facilities, see page 135.

---

**Profit/Non-profit:** Profit  
**Type of Facility:** Family Care Home  
**Year Constructed:** 2006 - 2009  
**Licensed Since:** 1996

**Cost**
Payment: Private Pay, Medicare, Medicaid, Private Insurance

Call for current pricing.

**Types of Units**
- **# Beds:** 6 each
- **Type of Rooms:** Private
- **Type of Baths:** Private, Handicap Bath
- All Furnishings Provided? Yes - Not Bedroom

**Admission Restrictions**
- Cannot accept those who: None
- Age Range of Residents: 64 - 100
- Smoking allowed outside in designated areas.
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<td>100 North College Row, Brevard, NC 28712</td>
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<tr>
<td>(828) 884-5800  Fax: (828) 884-5840</td>
</tr>
<tr>
<td>email:</td>
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<tr>
<td>Profit/Non-profit: Profit</td>
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<tr>
<td>Type of Facility: Multi-Unit Housing</td>
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<tr>
<td>Deposit or Entrance Fee: $1,500 to $17,000</td>
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<tr>
<td>Monthly Rates: $900 to $4,550</td>
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<tr>
<td>Note: Fees listed have been provided by the community. Please contact the facility for more information.</td>
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<tr>
<td><strong>Contract and Refund Options</strong></td>
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<tr>
<td>Entrance Fee Refund Options: None</td>
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<tr>
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<tr>
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</tr>
<tr>
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<tr>
<th>TORE’S HOME 4-6</th>
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<tr>
<td>51, 43, 41, 39, 23 Tore’s Drive, Brevard, NC 28712</td>
</tr>
<tr>
<td>(828) 884-5007  Fax: (828)</td>
</tr>
<tr>
<td>email: <a href="mailto:tore@toreshome.com">tore@toreshome.com</a></td>
</tr>
<tr>
<td>Profit/Non-profit: Profit</td>
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<tr>
<td>Type of Facility: Multi-Unit Housing</td>
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<tr>
<td>Year Opened: 1997</td>
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<tr>
<td><strong>Fees</strong></td>
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<tr>
<td>Deposit or Entrance Fee: $500</td>
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<tr>
<td>Monthly Rates: $4,500</td>
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<tr>
<td>Note: Fees listed have been provided by the community. Please contact the facility for more information.</td>
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<tr>
<td>✔ Pets (some) Allowed - Weight Limit</td>
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<td>✔ Transportation Available</td>
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<tr>
<td>✔ Utilities (some or all) in Monthly Fees</td>
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<tr>
<td>✔ Other: Home Care Services</td>
</tr>
<tr>
<td><strong>Types of Units</strong></td>
</tr>
<tr>
<td>Total Units: 3 (w/4 - 12 residents in each home)</td>
</tr>
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### BALSAM GROVE APARTMENTS

**Type of Facility:** Senior & Disabled Independent Living  

**Housing Information**  
- **# of Units:** 22  
- **Age:** 62+ or disabled  
- **Rent:** 30% of adjusted income if eligible  
- **Utilities:** Not included

**Services and Amenities Available on Site**  
- Meals  
- Transportation  
- Laundry hook-ups  
- Housekeeping  
- Pets  
- Maintenance

---

### CEDAR HILLS APARTMENTS

**Type of Facility:** Senior & Disabled Independent Living  

**Housing Information**  
- **# of Units:** 33  
- **Age:** 62+ or handicapped / disabled  
- **Rent:** 30% of adjusted income if eligible (any age)  
- **Utilities:** Water, sewer, trash

**Services and Amenities Available on Site**  
- Meals  
- Transportation  
- Laundry facilities  
- Housekeeping  
- Pets  
- Maintenance

---

### COLLEGE WALK RETIREMENT COMMUNITY

**Type of Facility:** Senior & Disabled Independent Living  

**Housing Information**  
- **# of Units:** 213  
- **Age:** 55+  
- **Rent:** Varies  
- **Utilities:** All except phone and cable (may vary)

**Services and Amenities Available on Site**  
- Meals (evening meal)  
- Transportation  
- Laundry facilities  
- Housekeeping  
- Pets (35 lbs)  
- Maintenance

---

### LAUREL VILLAGE

**Type of Facility:** Senior & Disabled Independent Living  

**Housing Information**  
- **# of Units:** 28  
- **Age:** 62+ or disabled  
- **Rent:** Income based  
- **Utilities:** Not included

**Services and Amenities Available on Site**  
- Meals  
- Transportation  
- Laundry facilities  
- Housekeeping  
- Pets (25 lbs or under)  
- Maintenance
COUNTY RESOURCES

INFORMATION AND REFERRALS FOR SERVICES

2-1-1 United Way/Community Resource Connections (CRC)
211 or (828) 253-4357 - Toll-Free 1-866-401-6342
www.211wnc.org

Alzheimer’s Association Western Carolina Chapter
1-800-272-3900
www.alz.org/northcarolina

Buncombe County Department of Health and Human Services
(also referred to as DSS)
(828) 250-5500
www.buncombecounty.org/Governing/Depts/Dss/Adults/

Council on Aging of Buncombe County, Inc
(828) 277-8288
www.coabc.org

Council on Aging for Henderson County
(828) 692-4203
www.coahc.org

Council on Aging of Madison County
(828) 649-2722
www.madisoncountync.org/ComServcontact.php

Council on Aging for Transylvania County
www.transylvaniacounty.org/content/council-aging-transylvania-county

Disability Partners
(828) 298-1977
www.disabilitypartners.org

Henderson County Department of Social Services
(828) 697-5500
www.hendersoncountync.org/dss

Madison County Department of Community Services
(828) 649-2722

Madison County Department of Social Services (DSS)
(828) 649-2711
www2.ncdhhs.gov/dss/local/dir_madi.htm

MemoryCare of Asheville
(828) 771-2219
www.memorycare.org

NC DHHS Care-Line
1-800-662-7030
www.ncdhhs.gov/ocs/careline OR www.nccarelink.gov

NC Senior Legal Helpline
1-877-579-7562

Pisgah Legal Services
(828) 253-0406
www.pisgahlegal.org

Senior Health Insurance Information Program (SHIIP)
1-800-443-9354
www.nchsiip.com

Transylvania County Department of Social Services (DSS)
(828) 884-3174
www.transylvaniacounty.org/dss-adult-services

LONG TERM CARE FACILITY INFORMATION

NC Adult Care Home Violation and Penalty Reports
www2.ncdhhs.gov/dhsr/acs/adultcarepenalties.html

NC Adult Care Home Star Ratings
www2.ncdhhs.gov/dhsr/acs/star/search.asp

NC Nursing Home Survey Reports and Star Ratings
www.medicare.gov/nursinghomecompare/search.html

For other questions regarding licensed Long Term Care Facilities
www.ncdhhs.gov/divisions/daas

ADVOCACY

Disability Rights North Carolina
1-877-235-4210
www.disabilityrightsnc.org

Friends of Residents in Long Term Care
(919) 782-1530
www.forltc.org

The National Consumer Voice for Quality Long-Term Care
(202) 332-2275
theconsumervoice.org

TO REPORT COMPLAINTS ABOUT AGED OR DISABLED ADULTS

For residents living in Adult Care or Nursing Homes
(NC Division of Health Service Regulation in Raleigh)
1-800-624-3004

Regional Office of Long-Term Care Ombudsman
(828) 251-6622

State Office of Long-Term Care Ombudsman
(919) 855-3400

Adult Protective Services

Buncombe County
(828) 250-5800
(828) 250-5800 **

Henderson County
(828) 697-5500
(828) 697-4911 **

Madison County
(828) 649-9498
(828) 649-2721 **

Transylvania County
(828) 884-3174
(828) 884-3188 **

** Call after 5 pm and on Holidays and Weekends

Disability Rights
1-877-235-4210
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MISSION STATEMENT

The Area Agency on Aging is a regional leader and catalyst in supporting older adults to lead more independent, vibrant lives.