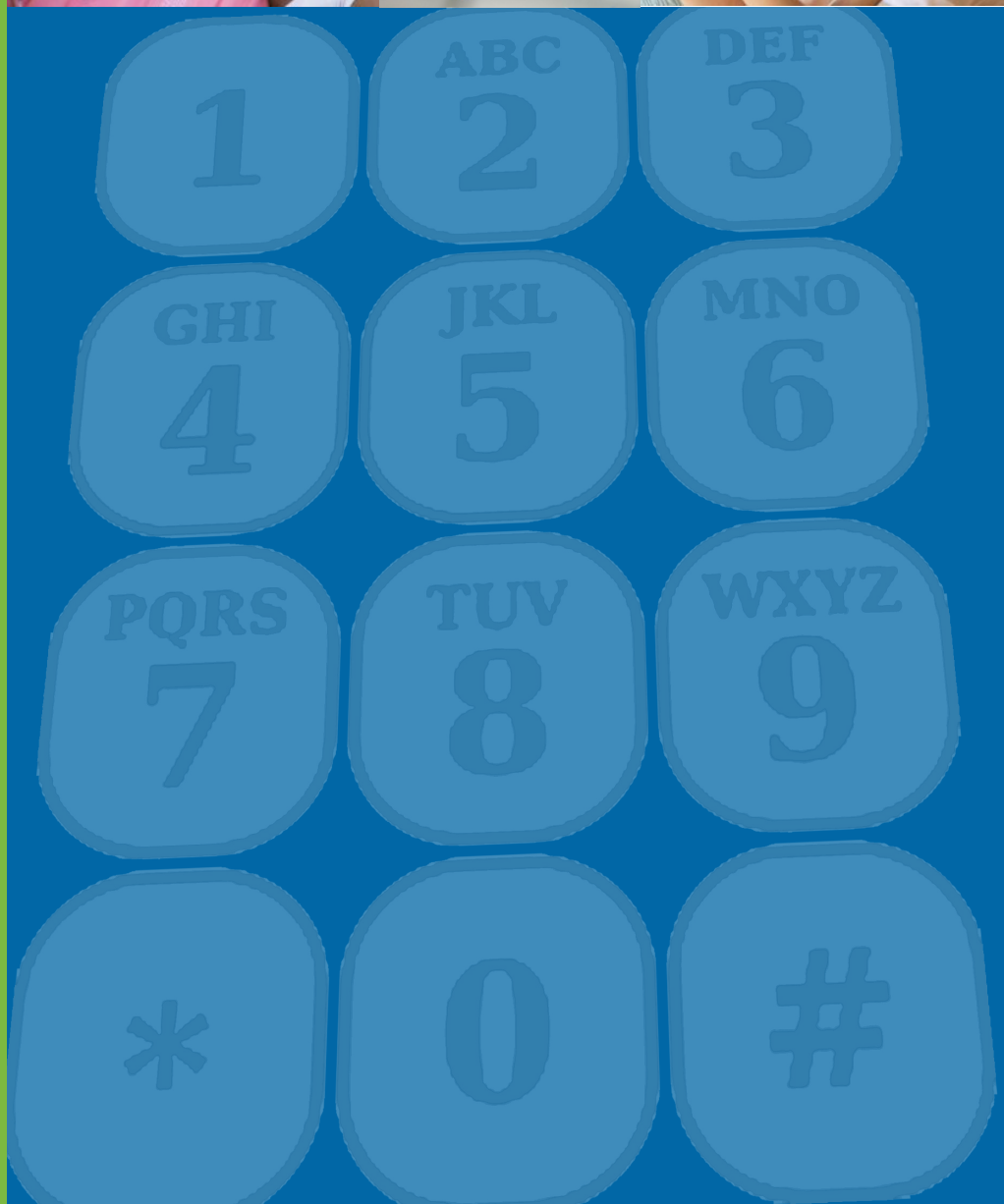


Madison County Senior Services Directory 3rd Edition - 2012



This directory is not all-inclusive and inclusion in this directory does not imply endorsement by Land-of-Sky Regional Council or the Madison County Department of Community Services.

This directory prepared in collaboration by:

Land-of-Sky Regional Council

Carol McLimans, Family Caregiver Resource Specialist

&

Madison County Department of Community Services

Penny Buckner, Director

With the help of Mary Burgess RSVP volunteer who called the agencies included to verify and update their information.

TABLE OF CONTENTS

Adult Day Care.....	3
Alzheimer's Disease and Memory.....	3
Area Agency on Aging	4
Cancer	4
Caregiver Support	4
Chronic Disease Self Management Program (Living Healthy)	4
Clothing	4
Counseling	4
Disabled	5
Elder Abuse, Neglect, Domestic Violence.....	5
Elderhostel / Road Scholar (new name for program)	5
Emergency and Safety	5-6
Employment	6
Energy Assistance	6-7
Financial Assistance and Counseling	7
Financial Emergency Assistance	7
Food and Nutrition	7-9
Foster Grandparent Program	9
Geriatric Care Management	9
Health Department	9
Home Health Care, Home Care and Housekeeping	10-11
Hospice	11
Hospitals, Medical Centers and Medical Programs	11
Housing and Home Repair	12
In Home Services and Respite	12
Information and Referral	12-13
Land-of-Sky Regional Council	13
Legal Assistance	13
Long-Term Care Facilities	13-14
Madison County Departments of Community and Social Services	14
Mental Health	14-15
North Carolina Department of Health and Human Services	15
Nursing Homes	15
Senior Activities	15
Senior Centers	15-16
Senior Companion Program	16
Social Security	16
Support Groups	16
Transportation	16
Veterans Benefits	17
Victims Services.....	17
Vocational Rehabilitation	17
Volunteerism	17
Websites and phone numbers	19-20
Disease Specific Resources	20
Index	21-24
Notes	25-27
Personal Contact Information	28

ADULT DAY CARE

Irene Wortham Center, Inc.

916 W. Chapel Road, Asheville, NC 28803

Phone: (828) 274-7518

Fax: (828) 274-1582

Office Hours: M-F 8:30 am - 4:30 pm

Web site: IWCNC.org

CarePartners Adult Day Services

68 A Sweeten Creek Road, Asheville, NC 28803

Phone: (828) 277-3399

Fax: (828) 277-4855

Office Hours: M-F 7:30 am - 6 pm, Sat 9 am - 5 pm

Adult day Services (Adult Day Care and Adult Day Health) Health surveillance, social and therapeutic activities, respite care

Heritage Adult Day Retreat

1724 W US Hwy 19, Burnsville, NC 28714

Mail: PO Box 546, Burnsville, NC 28714

Contact: Millie Randolph

Phone: (828) 682-1556

Fax: (828) 682-1556

Office Hours: M-F 7:30 am-5:30 pm

E-mail: Hert.ad.daycetr@yahoo.com

Respite for caregivers, assistance with medications, personal care, showers, outings, arts and crafts, nutritious meals and snacks. RN on staff.

Transportation and financial aid available.

ALZHEIMER'S DISEASE AND MEMORY

Alzheimer's Association of Western North Carolina Mountain Regional Office

PO Box 748, Asheville, NC 28802

24 HR Helpline 1-800-272-3900

Fax: (704) 255-0948

Agency Type: Not For Profit

Office Hours: M-F 8:30 am - 5 pm

E-mail: larry.reeves@ALZ.ORG

Website: alz.org/NORTHCAROLINA

Black Mountain Neuro-Medical Treatment Center

932 Old US 70 Highway, Black Mountain, NC 28711

Phone: (828) 259-6700

Office Hours: M-F 8 am - 5 pm

Website: BMCNC.org

Fees: Medicaid, private pay or insurance

Eligibility: Applicants must be residents of NC, referred through the local area mental health authority, nursing homes, etc.

Intake procedure: Screened through admissions committee

Service Area Description: Western North Carolina

Duke Family Support Program

3600 DUMC, Durham NC 27710

Phones: (919) 660-7510 or (800) 646-2028

Fax: (919) 684-8569

E-mail: Lpg@geri.duke.edu

Free confidential personalized tips on caring for people with memory disorders for any NC resident. Free telephone help with care decisions or coping strategies.

MemoryCare

100 Far Horizons Lane, Asheville, NC 28803

Phone: (828) 771-2219

Fax: (828) 771-2634

Office Hours: M-F 8:30 am - 4 pm

E-mail: office@memorycare.org

Website: www.MemoryCare.org

Fees: care management fee \$460

Eligibility: Physician referral, geriatric patient, or younger adult with chronic debilitating diagnosis.

Intake procedure: Referrals by phone mail or fax

Service Area: Western North Carolina

Project C.A.R.E. (Caregivers Alternative to Running on Empty)

Land-of-Sky Regional Council

Phone: (828) 251-6622

Services Offered: This program provides training and resources for family caregivers, care providers and the community. This program has links to the local Alzheimer's Association and the local area agencies on aging. Project C.A.R.E. provides respite care, family consultation and other services.

See also **Alzheimer's Support Group**, page 16.

AREA AGENCY ON AGING

Land-of-Sky Regional Council

339 New Leicester Highway, Suite 140

Asheville NC 28806

Phone: (828) 251-6622 Fax: (828) 251-6353

E-mail: aging@landofsky.org

Website: www.landofsky.org/aaa

Chronic Disease Self-Management Program

Family Caregiver Support Program

Long-Term Care Ombudsman Program

Senior Community Service Employment Program

CANCER

Madison County Department of Community Services

American Cancer Society Resource Room

462 Long Branch Road, Marshall, NC 28753

Phone: (828) 649-3587 (Jan Franklin)

Breast & Cervical Cancer Program (BCCP)

Madison County Health Department

493 Medical Park Drive, Marshall, NC 28753

Phone: (828) 649-3531 ext. 242 (Lisa Payne-RN)

Fax: (828) 649-9078

Office Hours: M-F 8 am - 4:30 pm

Eligibility: Madison county resident. Income depends on the number in household and insurance status.

Intake procedure: Phone call for appointment

Service Area Description: Madison County

Provides clinical breast exam, Pap smear and mammogram, education, for women age 40-64, if they meet clinical and financial guidelines. Referral for additional testing and follow-up, if needed.

CAREGIVER SUPPORT

Family Caregiver Support Program

Land-of-Sky Regional Council

339 New Leicester Hwy, Suite 140, Asheville, NC 28806

Phone: (828) 251-6622 Fax: (828) 251-6353

Office Hours: M-F 8 am - 5 pm

Eligibility: Caregiver for person with Alzheimer's

Disease or someone age 60 + and older relative raising child (age 18 and under) who lives in the household.

Intake procedure: Call Caregiver Resource Specialist

Service Area: Buncombe, Henderson, Madison and

Transylvania Counties

CHRONIC DISEASE SELF MANAGEMENT PROGRAM

Chronic Disease Self Management Program (also know as Living Healthy Program)

Land-of-Sky Regional Council

339 New Leicester Highway, Suite 140

Asheville, NC 28806

Phone: (828) 251-6622 Fax: (828) 251-6353

Office Hours: M-F 8 am - 5 pm

Eligibility: Any person with any type of ongoing health problems. This program is a six-week workshop to learn better ways of coping and managing your health.

Cost: \$30 with some scholarships available.

Intake procedure: Call Rebecca Chaplin

Service Area: Buncombe, Henderson, Madison and Transylvania Counties

CLOTHING

Clothes Closet, Mars Hill Baptist Church

67 North Main Street, Mars Hill, NC 28754

Phone: (828) 689-2911

Fax: (828) 689-4923

Agency Type: Church Based

Office Hours: Wed 10:30 am - 12:30 pm

E-mail: tjustus@mhc.edu

Website: www.marshillbaptistchurch.com

Eligibility: Any age

Intake procedure: Apply in person

Service Area: Madison County

Provides clothes for the needy and medical equipment such as wheel chairs, commode chairs and more.

Accepts donations any time. Also a congregated meal site serving lunch on Mon, Tues, Wed and Fri.

Pastoral Counseling sessions all day on Thursdays.

See also **Salvation Army**, page 7.

COUNSELING

Madison Healing Center

20 South Main Street, Marshall NC 28753

Phone: (828) 649-9361

Office Hours: Monday-Friday by appointment

Service Area Description: Counseling for adults, children and families for anxiety, depression and school problems, marital problems and issues that have required DSS involvement.

DISABLED

Disability Partners

108 New Leicester Highway, Asheville NC 28806
Phone: (828) 298-1977
Office Hours: M-F 9 am - 5 pm
Provides independent living services, community education, advocacy and more for people with all types of disabilities.

ELDER ABUSE/NEGLECT, DOMESTIC VIOLENCE AND SEXUAL ASSAULT

My Sister's Place

103 South Main Street, P.O. Box 457
Marshall, NC 28753
Contact: Joyce Cody
Phone: (828) 649-2446
Fax: (828) 649-1287
Office Hours: M-F 9 am - 5:30 pm
E-mail: helpmatemad@yahoo.com
Website: www.mysisterplace.org
Assists Madison County victims of domestic violence and sexual assault. 24-hour crisis line, emergency shelter available. Court advocacy if needed. Hospital accompaniment. Case management and support groups. Child care provided.

North Carolina Department of Justice Office of Victims and Citizens Services

Phone: (919) 716-6780

See also **Madison County Department of Social Services**, page 14.

ELDERHOSTEL (ROAD SCHOLAR) PROGRAM

Road Scholar, Mars Hill College

P.O. Box 6785
Mars Hill, NC 28754
Phone: 828-689-1167
Fees: Fee varies, usually \$500 for a week-long course
Eligibility: Must be 50 or older
Intake procedure: Phone call
Service Area Description: Western North Carolina
Website for conferences: www.mhc.edu/conferences

EMERGENCY AND SAFETY

Hot Springs Police and Fire Department

186 Bridge Street, Hot Springs, NC 28743
Phone: (828) 622-3214
Fax: (828) 622-7408

Madison County Sheriff

33 Bailey's Branch Road, Marshall, NC 28753
Phone: (828) 649-2721
Fax: (828) 649-2485
Office hours: 24/7; detectives M-F 8 am - 5 pm
Daily calls to check on elderly. Call to be added to this contact list.

Mars Hill Police Department

PO Box 368, Mars Hill, NC 28754
Phone: (828) 689-2301
Fax: (828) 689-3333
Agency Type: Governmental
Office Hours: 7 days a week 24 hours per day

Calling Senior Citizens, Mars Hill Police Department

280 North Main Street, Mars Hill, NC 28754
Phone: (828) 689-2301
Intake procedure: Phone Call, Apply In Person
Service Area: City limits only
Sheriff's Dept. handles county residents
Calling seniors every morning at about 8:30. If we are unable to contact them by phone, we go to their home and check on them.
Website: www.townofmarshill.org

Marshall Police Department

180 South Main Street, Marshall, NC 28753
Phone: (828) 649-2111
Fax: (828) 649-3413
Offers services to check on seniors.

Poison Control

P.O. Box 32861, Charlotte, NC 28232-2861
Phone: (800) 222-1222
Fax: (704) 395-3754
Poisoning Emergency Available 24 hours

EMERGENCY AND SAFETY, continued

Special Needs Registry

Madison County Health Department

493 Medical Park Drive, Marshall, NC 28753

Phone: (828) 649-3531

Provides emergency responders with information when responding to a 9-1-1- call from a resident with special health care needs. The registry is maintained by the 9-1-1- office.

See also **Financial Emergency Assistance**, page 7.

EMPLOYMENT

Employment Security Commission

48 Grove Street, Asheville, NC 28801

Phone: (828) 251-6200

Fax: (828) 251-6005t

Contact: William Elingburg

Irene Wortham Center, Inc.

Supported Employment

50 S. French Broad Avenue, Suite 258

Asheville, NC 28801

Phone: (828) 274-7518

Fax: (828) 274-1582

Office Hours: M-F 8 am - 4 pm

Intake procedure: referral by vocational rehab

Service Area: Western North Carolina

Job Link Career Center, Madison County

4646 US Highway 25-70, Marshall, NC 28753

Phone: (828) 649-2577

Fax: (828) 649-0358

E-mail: joblink-madison@abtech.edu

Contact: David Rogers, Coordinator

Career planning, training and placement services

Office Hours: M-F 8:30 am – 4:30 pm

Senior Community Service Employment Program

Land-of-Sky Regional Council

339 New Leicester Hwy, Suite 140

Asheville, NC 28806

Phone: (828) 251-6622

Fax: (828) 251-6353

Office Hours: M-F 8 am - 5 pm

Eligibility: 55+ and 125% poverty level

Intake procedure: application form, interview

Service Area: Buncombe, Henderson, Madison and Transylvania Counties

Vocational Rehabilitation

8 Barbetta Drive, Asheville, NC 28808

Phone: (828) 670-3377 and (877) 832-3832

Fax: (828) 670-3387

Contact: Lori Massey

ENERGY ASSISTANCE

Community Action Opportunity

Emergency Assistance

25 Gaston Street, Asheville, NC

Phone: (828) 252-2495

Fax: (828) 253-6319

Eligibility: Must meet poverty income guidelines, elderly or disabled.

Agency Type: Not For Profit

Office Hours: M–F 8:30 am - 5 pm

Service Area: Buncombe/Madison

Weatherizing homes, purchasing oil or wood for heat, help with electric bill. Remove people from poverty and teach customers how to deal with crisis

French Broad Electric Membership Corporation

P.O. Box 9, Marshall, NC 28753-2989

Phone: (828) 649-2051

Fax: (828) 649-2989

Provides electricity.

Mars Hill Baptist Church

67 North Main Street, Mars Hill, NC 28754

Phone: (828) 689-2911

Fax: (828) 689-4923

Agency Type: Church Based

Office Hours: M-F 9 am – 4 pm

Neighbors in Need, Inc.

Marshall Presbyterian Church

165 South Main Street, Marshall, NC 28753

Phone: (828) 649-3622

Agency Type: Not for profit

Office Hours: Tues 1 pm - 3 pm

Fees: None

Eligibility: Elderly or children on disability/once every 3 months

Intake procedure: Phone call if application is on file

Service Area: Madison County Only

Serving people who are in crisis and in need of utility, housing, food and medical assistance.

Salvation Army

P.O. Box 295, Hot Springs, NC 28743

Phone: (828) 622-3355

Fax: (828) 622-0076

Office Hours: M-W-Thurs 9 am - 3 pm

Provides assistance with electricity, fuel, food, and clothing expenses if funds are available.

See also **Madison County Department of Social Services**, page 14.

FINANCIAL ASSISTANCE AND COUNSELING

OnTrack Financial Education and Counseling

United Way Building

50 S French Broad Avenue, Suite 227

Asheville NC 28801

Phone: (828) 255-5166 or (800) 737-5485

Fax: (828) 255-5129

Office Hours: M-F 8 am - 5 pm

Financial education and counseling, foreclosure prevention programs, homebuyer education, reverse mortgage counseling

Website: www.ontrackwnc.org

FINANCIAL EMERGENCY ASSISTANCE

Salvation Army

171 Jackson Street, Hot Springs, NC 28743

Phone: (828) 622-3355

Hours: M/W/Th 9 am - 4 pm

Food Pantry Thurs 9 am - 12 pm

24 hour answering machine provides emergency financial assistance to families in need with utilities, firewood, rent, medication, food, clothing, etc.

Website: www.salvationarmyusa.org

See also **Madison County Department of Social Services**, page 14.

FOOD AND NUTRITION

Beacon of Hope Services

120 Calvary Drive, Marshall NC 28753

Phone: 649-3470

Provides emergency clothing

Beech Glen Community Center (Greater Ivy) / Nutrition Site

2936 Beech Glen Road, Mars Hill, NC 28754

Phone: (828) 680-9525

Office Hours: M-F 10 am - 2 pm No meals Thursday

Eligibility: Elderly male and female individuals who are age 60+ and/or their caregivers.

Intake procedure: Phone call, apply in person, referral

Center Community Center (CCC) / Nutrition Site

2 East Fork Road, Marshall, NC 28753

Phone: (828) 689-9021

Office Hours: M-F 10 am - 2 pm No meals Thursday

Eligibility: Elderly male and female individuals who are age 60+ and/or their caregivers.

Intake procedure: Phone call, apply in person, referral

Congregate and Home Delivered Meals

Madison County Department of Community Services

462 Long Branch Road, Marshall, NC 28753

Phone: (828) 649-2722

Office Hours: M-F 8 am - 4:30pm

Fees: Consumer Contributions

Eligibility: Age 60 and over

Intake procedure: Phone call, referral or visit meal site

Service Area: Madison County

FOOD AND NUTRITION, continued

Food Stamps (SNAP)

Madison County Department of Social Services

PO Box 219, Marshall, NC 28753

Phone: (828) 649-2711

Fax: (828) 649-3687

Friends of Madison County Animals Pet Pantry

107 S. Main Street, Marshall NC 28753

Phone: (828) 649-9798

Provides free dog and cat food

Hours: M-F 2 pm - 4 pm

Website: www.fomca.org

Hearts with Hope Food Pantry / Clothing Closet

6700 Hwy. 212, Marshall NC 28753

Phone: (828) 656-8125

Hours: 3rd Tuesday of month at 6 pm

Home Delivered Meals

Madison County Department of Community Services

462 Long Branch Road, Marshall, NC 28753

Phone: (828) 649-2722

Office Hours: M-F 8:30 am - 5 pm

No meals served on Thursday

Service Area: Madison County

Hot Springs Nutrition Site

356 NW Highway 25/70, Hot Springs, NC 28743

Phone: (828) 622-7427

Office Hours: M-F 9 am - 1 pm No meals Thursday

Eligibility: Elderly male and female individuals who are age 60+ and/or their caregivers.

Intake procedure: Phone call, apply in person, referral

Madison County Cooperative Extension Nutrition Program

258 Carolina Lane, Marshall, NC 28753

Phone: (828) 649-2411

Fax: (828) 649-2020

Office Hours: M-F 8:30 am - 5 pm

Website: madison.ces.ncsu.edu

Madison County Center gives our county's residents easy access to the resources and expertise of NC State University and NC A&T State University. Through educational programs, publications, and events, Cooperative Extension agents deliver unbiased, research-based information to Madison County citizens. We can answer your questions on a wide array of topics. To find out how we can help you, browse our website or contact us by email or phone.

Madison County Department of Community Services

462 Long Branch Road, Marshall, NC 28753

Phone: (828) 649-2722

Fax: (828) 649-2359

Agency Type: Public

Office Hours: M-F 8:30 am – 5 pm

E-mail: pbuck@madisoncountync.org

Website: www.madisoncountync.org

Mars Hill Nutrition Site

67 North Main Street, Mars Hill, NC 28754

Phone: (828) 689-2911

Office Hours: M-F 10 am - 2 pm No meals Thursday

Eligibility: Elderly male and female individuals who are age 60+ and/or their caregivers.

Intake procedure: Phone call, apply in person, referral

Marshall Nutrition Site

462 Long Branch Road, Marshall, NC 28753

Phone: (828) 649-2722

Office Hours: M-F 10 am - 2 pm No meals Thursday

Eligibility: Elderly male and female individuals who are age 60+ and/or their caregivers.

Intake procedure: Phone call, apply in person

Marshall Senior Center

462 Long Branch Road, Marshall, NC 28753

Phone: (828) 649-2722

Hours: 8 am - 5 pm

Providing Services to Madison County

Director: Penny Buckner

Shelton Laurel Nutrition Site

4100 Highway 212, Marshall, NC 28753

Phone: (828) 656-2759

Office Hours: M-F 10 am - 2 pm No meals Thursday

Eligibility: Elderly male and female individuals who are age 60+ and/or their caregivers.

Intake procedure: Phone call, apply in person, referral

Spring Creek Nutrition Site

13077 Highway 209, Hot Springs, NC 28743

Phone: (828) 622-7544

Office Hours: M-F 10 am - 2 pm No meals Thursday

Eligibility: Elderly male and female individuals who are age 60+ and/or their caregivers.

Intake procedure: Phone call, apply in person, referral

Upper Laurel Nutrition Site (Ebbs Chapel)

281 Laurel Valley Road, Mars Hill, NC 28754

Phone: (828) 680-9343

Office Hours: M-F 10 am - 2 pm No meals Thursday

Eligibility: Elderly male and female individuals who are age 60+ and/or their caregivers.

Intake procedure: Phone call, apply in person, referral

See also **Madison County Department of Social Services**, page 14.

FOSTER GRANDPARENT PROGRAM

Foster Grandparent Program

Land-of-Sky Regional Council

339 New Leicester Hwy., Suite 140

Asheville, NC 28806

Phone: (828) 251-6622

Fax: (828) 251-6353

Office Hours: M-F 8 am - 5 pm

Eligibility: 60+/Income 125% poverty level

Intake procedure: Application and interview

Service Area: Buncombe, Henderson, Madison and Transylvania Counties

GERIATRIC CARE MANAGEMENT

Provides patient assessments and create custom care plans, arrange care services, provide referrals and locate community resources

Aging Advocates

33 Cox Avenue, Asheville NC 28801

Phone: (828) 225-0790

CarePartners at Home

68 Sweeten Creek Road, Asheville NC 28803

Phone: (828) 277-4886

Senior Care Consulting

348 Merrimon Avenue, Asheville NC 28801

Phone: (828) 337-1776

HEALTH DEPARTMENT

Madison County Health Department

493 Medical Park Drive, Marshall, NC 28753

Phone: (828) 649-3531

Dental Center (828) 649-1271

Fax: (828) 649-9078

Agency Type: Public

Office Hours: M-F 8 am - 5 pm

The Madison County Health Department is dedicated to the purpose of disease prevention and health promotion for all Madison County residents.

Employees assist clients in achieving the highest physical mental and social wellbeing through a variety of health department programs that range from child health to adult health.

Wise Women's Program: Provides no cost screening and education to reduce the risk of heart disease. M-F 8 am - 5 pm

Website: www.madisoncountypublichealthnow.com

HOME HEALTH CARE AND HOME CARE HOUSEKEEPING

In-Home Assistance Agencies

These can generally be divided into three types: home health agencies, home care agencies and companion services. It is important to ask any agency to outline all of their services and programs to determine what might be pertinent for you.

Home Health Agencies

Provide comprehensive home health services such as skilled nursing, physical therapy, occupational therapy, speech therapy, medical social work and certified nursing assistants (CNA). They are generally Medicare-certified and usually also accept Medicaid as well as other insurances. Private pay arrangements are possible.

Bayada Nurses

200 Ridgefield Court Suite 214, Asheville NC 28806
Phone: (828) 681-5100
Website: www.bayada.com

Bright Star of Asheville

1340-F Patton Avenue, Asheville, NC 28806
Phone: (828) 255-1733
Website: www.brightstarcare.com

CarePartners at Home

68 Sweeten Creek Road, Asheville NC 28803
Phone: (828) 277-4800
Main office will direct your call

Gentiva

9 Old Eastwood Village Blvd., Asheville, NC 28803
Phone: (828) 298-1370

High Country Home Care

430 Pineola Baptist Church Road, Newland, NC 28657
Phone: (828) 733-1248 or (800) 241-2564

Home Carefree and Pro-Temp Medical Staffing

900 Hendersonville Road, Asheville, NC 28803-1734
Phone: (828) 277-1580
Fax: (828) 277-1697

Hot Springs Health Program

590 Medical Park Road, Marshall NC 28753
Phone: (828) 649-9566
Home nursing, home health aide services

Maxim Healthcare Services

1269 Tunnel Road, Asheville, NC 28805
Phone: (828) 299-4388
Fax: (828) 299-9323
Contact: Chris Stephens
Website: www.maximhomecare.com

Home Care Agencies

May provide skilled nursing services, but at least provide certified nursing assistants (CNA) to assist with personal care needs, such as bathing and dressing and the monitoring of vital signs. May also provide companion aides to assist with other needs, such as meal preparation, light housekeeping, and errands. Usually Medicaid-certified and accept some private insurances as well as private pay.

Home Instead Senior Care

1293 Hendersonville Road, Asheville, NC 28803
Phone: (828) 274-4406
No Medical
Website: www.homeinstead.com

ResCare Health Care

40 North Merrimon Avenue, Asheville, NC 28801
Phone: (828) 252-0891
276 East Chestnut Street, Asheville, NC 28801
Phone: (828) 258-8881
CNA, Home Health Aides, Meals, Bathing, Shopping
R.N. checks clients monthly
Website: www.rescare.com

Seniors Helping Seniors

Contact: Robert Patterson
20 Crestwood Road, Asheville, NC 28804
Phone: (828) 236-0662
E-mail: seniorshelpingseniors@bellsouth.net
Website: www.seniorshelpingseniors.com/Asheville

See also **Madison County Department of Community Services**, page 14; **Madison County Department of Social Services**, page 14; and **Madison Home Care and Hospice**, page 11.

Companion Agencies

Provide companion aides only to assist with non-medical needs such as meal preparation, errands, companionship, organizational tasks, etc. Private pay or private insurance.

See also **Senior Companion Program**, Page 16, 17.

HOSPICE

Madison Home Care and Hospice

590 Medical Park Drive, Marshall, NC 28753

Phone: (828) 649-2705

Fax: (828) 649-0687

Office Hours: M-F 8 am - 4:30 pm

Agency Type: Not For Profit

E-mail: Info@Hotspringshealthnc.org

Service Area: Madison, Buncombe, and Yancey Counties

Services: In-Home Aide, Medical Social Worker, Nursing Services, Nutrition, Occupational Therapy, Physical Therapy, Speech Therapy and Hospice

HOSPITALS, MEDICAL CENTERS AND MEDICAL PROGRAMS

Black Mountain Neuro-Medical Treatment Center

932 Old US 70 Highway, Black Mountain, NC 28711

Phone: (828) 259-6700

Office Hours: M-F 8 am - 5 pm

Agency Type: Public

Eligibility: Accepts some Medicaid and private insurance

Services: Specialized programs for persons in mid-stage Alzheimer's, persons with developmental disabilities and respite programs for both groups

Charles George VA Medical Center

1100 Tunnel Road, Asheville, NC 28805

Phone: (828) 298-7911

Agency Type: Public

Office Hours: M-F 8 am – 5 pm

24-hour facility

Hot Springs Health Program

590 Medical Park Drive, Marshall, NC 28753

Mailing Address: PO Box 69, Marshall, NC 28753

Phone: (828) 649-9566

Agency Type: Not For Profit

E-mail: Info@Hotspringshealthnc.org

Office Hours: M-F 8 am - 4:30 pm

Hot Springs Medical Center

66 NW Hwy 25/70, Hot Springs, NC 28743

Phone: (828) 622-3246

Fax: (828) 622-7446

Office Hours: M-F 9 am - 5 pm, Sat 9 am - 12 pm

Website: www.hotspringshealth-nc.org

Laurel Medical Center

80 Gunter Town Road, Marshall, NC 28753

Phone: (828) 656-2611

Service Area: Marshall, NC

Office Hours: M-F 9 am - 5 pm

Mars Hill Medical Center

119 Mountain View Road, Mars Hill, NC 28754

Phone: (828) 689-3507

Office Hours: M-Sat 9 am - 7 pm and Sun 1 pm - 7 pm

Medical care

Mashburn Medical Center

590 Medical Park Drive, Marshall, NC 28753

Phone: (828) 649-3500

Fax: (828) 649-1032

Office Hours: M-F 9 am - 7 pm

Service Area: Marshall, Walnut Creek, NC

Medical care

Mission Health and Hospital, Memorial Campus

509 Biltmore Avenue, Asheville, NC 28801

Phone: (828) 255-4000

Mission Health and Hospital, St. Joseph Campus

428 Biltmore Avenue

Asheville, NC 28801

Phone: 828-255-3100

HOUSING AND HOME REPAIR

Hot Springs Housing Authority

P.O. Box 296, Hot Springs, NC 28743

Phone: (828) 622-3237

Fax: (828) 622-7111

Office Hours: MWF 8 am - 4 pm

Provides low income housing

Madison County Housing Authority

160 Ivy Ridge Apt Drive, Mars Hill, NC 28754

Phone: (828) 689-2721

Fax: (828) 689-3394

Office Hours: M-F 9 am – 4 pm

Public Housing Section 8 rental assistance.

Mars Hill Housing Authority

PO Box 186, Mars Hill, NC 28754

28 N Main Street, Mars Hill, NC 28754

Phone: (828) 689-4531

Fax: (828) 689-4531

Office Hours: M-W 8 am - 4 pm

E-mail: MARHHALocate@Frontier.com

Fees: Rent Is Based On Income

Eligibility: Elderly (62) Low Income Families

Intake procedure: Phone call, apply in person.

Ensure safe decent and affordable housing for low-income, very low-income families and elderly.

Marshall Housing Authority

630 Main Street, Marshall, NC 28753

Phone: (828) 649-2545

Fax: (828) 649-0495

Office Hours: M-T-F 8:30 am - 4 pm

Eligibility: Elderly, disabled, families with children

Intake procedure: Apply in person

Mashburn Gap Apartments

1140 N Main Street, Marshall NC 28753

Phone: (828) 649-3317

Senior and disabled independent living.

Operation Inasmuch, Mars Hill Baptist Church

67 North Main Street, Mars Hill, NC 28754

Phone: (828) 689-2911

Fax: (828) 689-4923

E-mail: marshillbaptistchurch@main.nc.us

Contact: Tommy Justus

A program to meet local needs by involving most of the church, on one weekend annually, in some kind of work.

See also **Madison County Department of Social Services**, page 14.

IN-HOME SERVICES AND RESPITE

In-Home Services Program

462 Long Branch Road, Marshall, NC 28753

Phone: (828) 649-0547

Contact: Peggy Balding

E-Mail: peggybalding@madisoncountync.org

Office Hours: M-F 8 am – 5 pm

Website: www.madisoncountync.org

In-Home Social Worker

Phone: (828) 649-0547

Contact: Crystal Pike

E-Mail: cpike@madisoncountync.org

See also **Home Health Care Home Care and Housekeeping**, page 10-11; **Madison County Department of Social Services**, page 14.

INFORMATION AND REFERRAL

211 of Western North Carolina

Phone: Dial 211

E-Mail: 211info@unitedwayabc.org

Website: www.211wnc.org

Community Resource Connections - CRC

Madison County Department of Community Services

462 Long Branch Road, Marshall, NC 28753

Phone: (828) 649-0547

Contact: Penny Buckner or Peggy Balding

E-Mail: pbuck@madisoncountync.org or

peggybalding@madisoncountync.org

Website: www.crclandofsky.org

Eldercare Locator

1730 Rhode Island Avenue NW, Suite 1200
Washington, DC
Phone: (800) 677-1116
Agency Type: Public
Office Hours: M-F 9 am - 8 pm
National toll free number for information on programs and services for older adults living anywhere in the U.S. Information specialists assist callers and help them locate services in any community.
Service Area Description: Nationwide
Website: www.eldercare.gov

Seniors' Health Insurance Information Program (SHIP)

11 South Boylan Avenue, Raleigh, NC 27603
Phones: (800) 443-9354 or (919) 733-0111
Fax: (919) 733-3682

Madison County SHIP Counseling Site

462 Long Branch Road, Marshall, NC 28753
Phone: (828) 649-2722
Contact: Penny Buckner and Peggy Balding
E-mail: pbuck@madisoncountync.org or peggybalding@madisoncountync.org
Agency Type: Not for profit
Office Hours: M-F 8 am - 5 pm
Intake procedure: Phone call
Service Area: North Carolina/Madison County

LAND-OF-SKY REGIONAL COUNCIL

See **Area Agency on Aging**, page 4.

LEGAL ASSISTANCE

Legal Aid of North Carolina

547 Haywood Road, Asheville NC 28806
Phone: (828) 236-1080 or (877) 439-3480
FAX: (828) 236-2008
Email: angied@legallaidnc.org
Provides high quality legal assistance in civil matters to eligible, low-income clients who have problems with their basic needs and live in the eight-county area: Buncombe, Henderson, Madison, Mitchell, Polk, Rutherford, Transylvania or Yancey
Website: www.legallaidnc.org

Pisgah Legal Services

89 Montford Avenue, Asheville, NC 28802
PO Box 2276, Asheville, NC 28802
Phones: (800) 489-6144 or (828) 253-0406
Fax: (828) 252-8927
Agency Type: Not for profit
Office Hours: M-F 8:30 am - 5:30 pm
Eligibility: Low-income, or age 60 +
Intake procedure: Phone Call
Service Area: Buncombe, Henderson, Madison and Transylvania Counties
Free legal representation and advice for clients meeting income guidelines who have problems affecting basic needs, such as: housing (evictions, foreclosures, substandard conditions), medical care (Medicaid, Medicare), subsistence income (SSI, SSDI, Social Security Benefits, TANF), safety from domestic violence, or essential assets.

See also **Madison County Department of Social Services**, page 14.

LONG-TERM CARE FACILITIES

Call Land-of-Sky Regional Council (828) 251-6622 for a Long-Term Care Housing Directory

Hot Springs Family Care Homes 1-2

311 Serpentine Avenue, Hot Springs, NC 28753
Phone: (828) 649-3420
Fax: (828) 683-1409
Office hours: M-S 9 am - 8 pm
24 hour Assisted living

Long-Term Care Ombudsman

Land-of-Sky Regional Council

339 New Leicester Hwy., Suite 140
Asheville, NC 28806
Phone: (828) 251-6622
Fax: (828) 251-6353
Web: www.landofsky.org
Office Hours: M-F 8 am - 5 pm
Eligibility: Resident of long-term care facilities (nursing, domiciliary or DDA home), or family member, public at large.
Intake procedure: Call Long-term Care Ombudsman
Service Area: Buncombe, Henderson, Madison and Transylvania Counties

LONG-TERM CARE FACILITIES, continued

Mars Hill Retirement Community

170 South Main Street, Mars Hill, NC 28754

Phone: (828) 689-7900 and (888) 420-6983

E-Mail: rick.pridgen@marshallretire.com

Offers assisted living in an apartment community, with four levels of assisted living care depending on needs.

Website: marshallretire.com

Mintz Family Care Homes 1-5

1-3: 196 Miller Road, Marshall, NC 28753

4-5: 222 Mato Road, Marshall, NC 28753

Phone: (828) 649-3420

Fax: (828) 683-1409

Office hours: M-S 9 am - 8 pm

Description: 24 hour assisted living

See also **Nursing Homes**, page 15; **Madison County Department of Social Services**, page 14.

MADISON COUNTY COMMUNITY AND SOCIAL SERVICES

Madison County Department of Community Services

462 Long Branch Road, Marshall, NC 28753

Phone: (828) 649-2722

Fax: (828) 649-2359

Agency Type: Not For Profit

Office Hours: M-F 8:30 am -5 pm

Contact: Penny Buckner, Director

E-mail: pbuck@madisoncountync.org

Programs: Provides a variety of community support services with an emphasis on older adults. Programs include socialization, meals and transportation services.

Website: www.madisoncountync.org

Madison County Department of Social Services

5707 US Hwy. 25/70, Marshall, NC 28753

Phone: (828) 649-2711

Adult & child protective services (828) 649-9498, 24 hour on call services

Food assistance program (828) 649-0697

Fax: (828) 649-2097

Office Hours: M-F 8 am - 5 pm

Agency Type: Not For Profit

Helps Madison County citizens achieve and maintain an adequate level of social and economic well-being and dignity through financial and non-financial human services.

Services: Adult case management, adult and child protective services, crisis intervention program (CIP), Medicaid for adults special assistance/in home program. Adult Care home licensing; Emergency Assistance, Families with dependent children; food stamp/food assistance; guardianship for adults; Work First and low-income energy assistance. Public assistance agency for Madison County.

County Office Hours: M-F 8 am – 5 pm

MENTAL HEALTH

Copestone, Adult Inpatient Service

Mission Hospitals, St. Joseph Campus

428 Biltmore Avenue, Asheville, NC 28801

Phone: (828) 213-4055

Healthcare Solutions Network Mental Health Program

170 Old Naples Road, Hendersonville, NC 28792

Phone: (828) 684-4228

Hours: M-F 8:30 am – 2 pm

Partial hospitalization programs for older adults, veterans and those with chronic mental illness. Breakfast and lunch provided. Accepts Medicare, Medicaid and private insurance. Transportation provided.

Western Highlands

493 Medical Park Drive, Marshall, NC 28753

Phone: (828) 225-2800 or (828) 225-2785

Emergency After Hours call (800) 951-3792

Fax: (828) 252-9584

Contact: (800) 951-3792

Website: www.westernhighlands.org

Website: www.new-vistas.org

Office Hours: M-F 8 am - 5 pm

Service Area: Buncombe, Henderson, Madison, Mitchell, Polk, Rutherford, Transylvania, and Yancey Counties.

See also **Hot Springs Health Program**, page 10 & 11.

NORTH CAROLINA DEPARTMENT OF HEALTH & HUMAN SERVICES

Division of Aging and Adult Services, Taylor Hall

693 Palmer Drive, Raleigh, NC 27626-0537

Mailing Address: 2101 Mail Service Center

Raleigh, NC 27603

Phone: (919) 733-3983

Fax: (919) 733-0443

Office Hours: M-F 8 am - 5 pm

Website: www.ncdhhs.gov/aging/index.htm

NURSING HOMES

Call Land-of-Sky Regional Council (828) 251-6622 for a Long-Term Care Housing Directory

Elderberry Health Care

415 Elderberry Lane, Marshall, NC 28753

Phones: (828) 649-9345 or (828) 252-1790

Fax: (828) 649-9348

Agency Type: For profit

Office Hours: M-Sun 24 Hours

E-mail: ehc1990@aol.com

Long-term care facility. Skilled, intermediate and rest (adult care) home levels of care.

Madison Health & Rehabilitation Center

345 Manor Road, Mars Hill, NC 28754

Phones: (828) 252-3646 or (828) 689-5200

Fax: (828) 689-2729

Fees: Accepts Medicare and Medicaid

Licensed physical, occupational, swallowing, and speech therapy 7 days a week.

SENIOR ACTIVITIES

Seniors of the Greater Mars Hill Area

Rock Hill School Building

Mars Hill, NC 28754

Provides information about safety, id theft, scams and health issues to seniors. Provides activities through meetings, trips, picnics, etc.

3rd Tuesday of the month at 2 pm

North Carolina Center for Creative Retirement

Reuter Center, CPO #5000

University of North Carolina at Asheville

One University Heights, Asheville NC 28804-8516

Phone: (828) 251-6140

E-mail: ncccr@unca.edu

Provides comprehensive array of programs, classes and events for seniors. Catalog available on website.

Website: www2.unca.edu/ncccr

SENIOR CENTERS

Two county senior centers provide information and referral, activities, trips, socialization and support services to older adults. These centers also serve as nutrition sites.

Hot Springs Senior Center

356 NW Hwy 25/70, Hot Springs, NC 28743

Phone: (828) 622-7427

Marshall Senior Center

462 Long Branch Road, Marshall, NC 28753

Phone: (828) 649-2722

Office Hours: M-F 8:30 am - 5 pm

SENIOR CENTERS, continued

Senior Services Center

Madison County Council on Aging

462 Long Branch Road, Marshall, NC 28753

Phone: (828) 649-2722

Office Hours: M-F 8:30 am - 5 pm

Fees: Fee is charged for classes

Eligibility: 60+

Intake procedure: Call or go by center to sign-up

SENIOR COMPANION PROGRAM

Senior Companion Program

Land-of-Sky Regional Council

339 New Leicester Hwy., Suite 140

Asheville, NC 28806

Phone: (828) 251-6622

Fax: (828) 251-6353

Office Hours: M-F 8 am - 5 pm

Eligibility to become a Senior Companion: 55 years, 125% of poverty level and resident of Region B

Intake procedure: Interview

Service Area: Buncombe, Henderson, Madison and Transylvania Counties

To be served by a Senior Companion call (828) 251-6622

See also **Home Health Care, Home Care and Housekeeping**, page 10-11 and **Volunteerism**, page 17.

SOCIAL SECURITY

Social Security Administration

800 Center Park Drive, Asheville, NC 28805

Phones: (800) 772-1213 or (828) 251-9941

Phone TTY: (800) 325-0778

Office Hours: M-F 9 am - 4:30 pm

Website: www.ssa.gov

Agency Type: Public

SUPPORT GROUPS

Alzheimer's Support Group

Madison Health & Rehabilitation Center

345 Manor Road, Mars Hill, NC 28754

Phone: (828) 689-5200 or (828) 777-3574

Eligibility: Caregivers of Alzheimer's patients.

Fees: None

Intake procedure: Attend a meeting

Service Area: Unrestricted

Meets last Tuesday of each month at 6 pm

Parkinson's Support Group

68 Sweeten Creek Road, Asheville, NC 28803

Meetings: 1st Tuesday of each month at 10:30 am

Eligibility: Anyone who has Parkinson's Disease or cares for someone with Parkinson's disease

Intake procedure: Call Lisa Laney (828) 277-4886

Service Area Description: Buncombe and surrounding counties

See also **Alzheimer's Association Western Carolina Chapter**, page 3.

TRANSPORTATION

Transportation Authority

Madison County Department of Community Services

462 Long Branch Road, Marshall, NC 28753

Phone: (828) 649-2219

Office Hours: M-F 8:30 am - 5 pm

This program provides an efficient and effective service delivery system critical to meeting the needs of individuals who have the greatest need for transportation to nutrition sites and medical facilities in Madison County.

VETERANS BENEFITS

Veterans Benefits for Madison County

Madison County does not have a veterans service office. Mr. Shaw travels once a week to Marshall and provides veterans benefit assistance by appointment to the citizens of Madison County.

Phone: (828) 274-5559

Website: www.doa.state.us/vets/va

VICTIMS SERVICES (FRAUD AND SCAMS)

North Carolina Department of Justice

Attorney General's Office

9001 Mail Service Center, Raleigh NC 27699-9001

Phone: (919) 716-6400

Fax: (91) 716-6750

North Carolina Department of the Secretary of State Securities Division

PO Box 29622, Raleigh, NC 27626-0622

Phone: (919) 733-3924 or (800) 688-4507

E-mail: secdiv@soshc.com

Website: www.sosnc.com

Victims and Citizens Services

Phone: (919) 716-6780

VOCATIONAL REHABILITATION

Division of Vocational Rehabilitation - Madison County

190 Healthcare Lane, Marshall NC 28753

Phone: (828) 649-2962

Website: www.dvr.dhhs.state.nc.us

VOLUNTEERISM

Foster Grandparent Program

Land-of-Sky Regional Council

339 New Leicester Hwy., Suite 140

Asheville, NC 28806

Phone: (828) 251-6622

Fax: (828) 251-6353

Office Hours: M-F 8 am - 5 pm

Eligibility: 60+/Income 125% poverty level

Intake procedure: Application and interview

Service Area: Buncombe, Henderson, Madison and Transylvania Counties

Retired and Senior Volunteer Program (RSVP)

Land-of-Sky Regional Council

339 New Leicester Hwy., Suite 140

Asheville NC 28806

Phone: (828) 251-6622

Office Hours: M-F 8 am - 5 pm

Eligibility: 55+ years

Intake procedure: Call for application

Service Area: Buncombe, Henderson, Madison and Transylvania Counties

Senior Companion Program

Land-of-Sky Regional Council

339 New Leicester Hwy., Suite 140

Asheville, NC 28806

Phone: (828) 251-6622

Fax: (828) 251-6353

Office Hours: M-F 8 am - 5 pm

Eligibility: 55 years, 125% of poverty level and resident of Region B

Intake procedure: Interview

Service Area: Buncombe, Henderson, Madison and Transylvania Counties

WEBSITES & PHONE NUMBERS

Need Internet Access? Contact your local library or senior center.

AARP

National - www.aarp.org/life/caregiving(888) 687-2277
NC State Office - www.aarp.org/states/nc (866) 389-5650
Toll Free Spanish.....(877) 627-3350
Toll Free TTY.....(877) 434-7598

Advance HealthCare Directive Registry - www.secretary.state.nc.us/ahedr/

Benefits Check Up - www.BenefitsCheckUp.org

Quickly and easily identify what programs and services persons may qualify for and how to access them.

Community Services Information and Referrals - www.211WNC.org.....211

If you can find a phone, you can find help. Call 2-1-1

Duke Family Support Program - www.geri.duke.edu/service/dfsp.services.html

Elder Care Locator - www.eldercare.gov/Eldercare.Net/public/Index.aspx

Information about community resources for seniors - anywhere in the country.....(800) 677-1116

Calls taken, Monday through Friday, 9 am - 8 pm (ET). When you call you should have this information available:

- The county, city or zip code of the older person requiring assistance.
- A brief description of the type of assistance you are seeking.

Family Caregiving 101 - www.familycaregiving101.org

National Family Caregivers Association and the National Alliance for Caregiving

Full Circle of Care - www.fullcirclecare.org

Helping family caregivers complete the cycle of care.

Healthfinder - www.healthfinder.gov

Links to support and self-help groups, general information, tips, managing stress, and information on most diseases. Can access in Spanish.

Hospice Net - www.hospicenet.org

For patients and families facing life-threatening illness.

Land-of-Sky Regional Council's Area Agency on Aging - www.landofsky.org/aaa.....(828) 251-6622
or (800) 727-0557

Medicare - www.medicare.gov.....(800) MEDICARE or (800) 633-4227-3

Medicare Rights Center - www.medicarerights.org.....(800) 333-4114

National Academy of Elder Law Attorneys, Inc. - www.naela.org.....(703) 942-5711

Resources to those involved with legal services to the elderly and disabled.

National Association of Professional Geriatric Managers - www.caremanager.org.....(520) 881-8008

Membership directory is listed on their website.

National Family Caregiver Alliance - www.caregiver.org.....(800) 445-8106

Central source of information and technical assistance on caregiving for policy makers, families, health and service providers and program developers.

- National Family Caregiver Support Program** - www.aoa.gov/aoaroot/aoa_programs/acltc/caregiver/index.aspx
- National Family Caregivers Association** - www.nfccares.org.....(800) 896-3650
Educational and informational materials for family caregivers.
- Next Step in Care** - www.nextstepincare.org
Easy to use guides to help family caregivers and health care providers work together to plan for care. (United Hospital Fund) Has smart phone.
- North Carolina Division of Aging and Adult Services** - www.ncdhhs.gov/aging.....(919) 733-3983
- Senior’s Health Insurance Information Program** - www.ncdoi.com/consumer/SHIIP/SHIIP.asp.....(800) 443-9354
Madison County SHIIP Counseling Site.....(828) 649-2772
- Social Security Administration** - www.ssa.gov.....(800) 772-1213
- VA Benefits for Caregivers of Veterans** - www.caregiver.va.gov.....(855) 260-3274
- Well Spouse Organization** - www.wellspouse.org.....(800) 838-0879
Virtual support community for spouses of the frail elderly including message boards and live internet chats with other spouse caregivers.

DISEASE SPECIFIC RESOURCES

- Alzheimer’s Association** - www.alz.org.....(800) 272-3900
- Alzheimer’s Association Western Carolina Chapter** - www.alz.org/northcarolina.....Helpline: (800) 272-3900
- Arthritis Foundation** (Carolina’s Chapter) - www.arthritis.org.....(800) 365-3811
National Office: (800) 283-7800
- Brain Injury Association of North Carolina** - www.biane.net.....(828) 277-4868
- Brain Tumor Support** (WNC) - www.wncbraintumor.org.....(800) 770-8287
- Cancer Society** (American Cancer Society) - www.cancer.org.....Asheville: (828) 254-6931
24 Hour Call Service: (800) 227-2345
- Cancer Survival Toolbox** - www.cancersurvivaltoolbox.org
Provided by the National Coalition for Cancer Survivorship. Available in Chinese, Spanish and English.
- Diabetes** (American Diabetes Association) - www.diabetes.org.....(800) 342-2383
- Heart Disease / Stroke** (American Heart Association) - www.heart.org.....(800) 242-8721
- Huntington’s Disease Society of America** - www.hdsa.org.....(888) 345-4372
- Lou Gehrig’s Disease** (ALS Association) - www.alsa.org.....(800) 782-4747
- Lung Disease** - www.lungusa.org.....(800) 586-4872
- Osteoporosis** (National Osteoporosis Foundation) - www.nof.org.....(800) 231-4222
- Parkinson’s Disease** (American Parkinson’s Disease Association) - www.apdaparkinson.org.....(800) 223-2732
- Stroke** (American Stroke Association) - www.stroke.org.....(888) 478-7653

INDEX

211 of Western North Carolina	211.....	12
A		
Aging Advocates	(828) 225-0790.....	9
Americans Association of Retired Persons (AARP)	(888) 687-2277.....	19
Alzheimer's Association Western Carolina Chapter	(828) 254-7363.....	3
Alzheimer's Nursing Home - Black Mountain	(828) 259-6700.....	3
Alzheimer's Support Group - Madison Manor	(828) 689-5200.....	16
American Cancer Society - Asheville	(828) 254-6931.....	20
American Cancer Society Resource Room - Madison County	(828) 649-3587.....	4
American Diabetes Association	(800) 342-2383.....	20
American Heart Association	(800) 242-8721.....	20
American Lung Association	(800) 586-4872.....	20
American Stroke Association	(888) 478-7653.....	20
Area Agency on Aging.....	(828) 251-6622.....	4,13
Arthritis Foundation - Carolina's Chapter	(800) 365-3811.....	20
Attorney General's Office - NC Department of Justice	(919) 716-6780.....	17
B		
Bayada Nurses	(828) 681-5100.....	10
Beacon of Hope Services	(828) 649-3470.....	7
Beech Glen Community Center / Nutrition Site	(828) 680-9525.....	7
Black Mountain Neuro Medical Treatment Center.....	(828) 259-6700.....	3,11
Breast & Cervical Cancer Program - Madison County Health Department	(828) 649-3531.....	4
Bright Star of Asheville	(828) 255-1733.....	10
C		
Calling Senior Citizens, Mars Hill Police Department	(828) 689-2301.....	5
CarePartners Adult Day Services	(828) 277-3399.....	3
CarePartners at Home	(828) 277-4800.....	9,10
Center Community Center (CCC) Nutrition Site	(828) 689-9021.....	7
Charles George VA Medical Center	(828) 298-7911.....	11
Chronic Disease Self-Management Program	(828) 251-6622.....	4
Clothes Closet - Mars Hill Baptist Church	(828) 689-2911.....	4
Community Action Opportunity Emergency Assistance.....	(828) 252-2495.....	6
Community Resource Connections (CRC)	(828) 649-0547.....	12
Congregate and Home Delivered Meals.....	(828) 649-2722.....	7
Copestone	(828) 213-4055.....	14
D		
Disability Partners	(828) 298-1977.....	5
Division of Vocational Rehabilitation - Madison County	(828) 649-2962.....	17
Duke Family Support Program.....	(800) 646-2028.....	3
E		
Elderberry Health Care.....	(828) 649-9345.....	15
Eldercare Locator.....	(800) 677-1116.....	13
Elderhostel / Road Scholar Program - Mars Hill	(828) 689-1167.....	5
Employment Security Commission.....	(828) 251-6200.....	6

F

Family Caregiver Support Program.....	(828) 251-6622	4
Food Stamps (SNAP).....	(828) 649-2711	8
Foster Grandparent Program.....	(828) 251-6622	9,17
French Broad Electric Membership Corporation	(828) 649-2051	6
Friends of Madison County Animals Pet Pantry	(828) 649-9798	8

G, H

Gentiva	(828) 298-1370	10
HealthCare Solutions Network Mental Health Program.....	(828) 684-4228.....	14
Hearts with Hope Food Pantry	(828) 656-8125	8
Heritage Adult Day Retreat.....	(828) 682-1556	3
High Country Home Care.....	(828) 733-1248	10
Home Carefree and Pro-Temp Medical Staffing	(828) 277-1580	10
Home Delivered Meals	(828) 649-2722	8
Home Instead Senior Care	(828) 274-4406	10
Hot Springs Family Care Homes 1-2	(828) 649-3420	13
Hot Springs Health Program	(828) 649-9566	10,11
Hot Springs Housing Authority	(828) 622-3237	12
Hot Springs Nutrition Site.....	(828) 622-7427	8
Hot Springs Medical Center	(828) 622-3246	11
Hot Springs Police and Fire Department	(828) 622-3214	5
Hot Springs Senior Center	(828) 622-7427	15

I

In-Home Services Program	(828) 649-0547	12
In-Home Social Worker.....	(828) 649-0547	12
Irene Wortham Center, Inc. Adult Day Programs	(828) 274-7518	3
Irene Wortham Center, Inc. Supported Employment.....	(828) 274-7518	6

J, L

JobLink Career Center, Madison County.....	(828) 649-2577	6
Land-of-Sky Regional Council	(828) 251-6622	4,6,9,13,15,17
Laurel Medical Center	(828) 656-2611	11
Legal Aide of NC - Asheville Office.....	(828) 236-1080	13
Long-Term Care Ombudsman.....	(828) 251-6622	13

M

Madison County Cooperative Extension Nutrition Program	(828) 649-2411	8
Madison County Council on Aging (see MC Dept of Community Services)	(828) 649-2722	15
Madison County Department of Community Services.....	(828) 649-2722	4,7,8,12,14,16
Madison County Department of Social Services	(828) 649-2711	8,14
Madison County Health Department	(828) 649-3531	4,6,9
Madison County Housing Authority	(828) 689-2721	12
Madison County Sheriff.....	(828) 649-2721	5
Madison Healing Center	(828) 649-9361	4
Madison Home Care and Hospice	(828) 649-2705	11
Madison Health & Rehabilitation Center	(828) 252-3646	15,16
Mars Hill Baptist Church	(828) 689-2911	4,6,12
Mars Hill College.....	(828) 689-1167	5
Mars Hill Housing Authority	(828) 689-4531	12
Mars Hill Nutrition Site	(828) 689-2911	8
Mars Hill Medical Center	(828) 689-3507	11

Mars Hill Police Department	(828) 689-2301	5
Mars Hill Retirement Community.....	(828) 689-7900	14
Marshall Housing Authority	(828) 649-2545	12
Marshall Nutrition Site	(828) 649-2722	8
Marshall Police Department.....	(828) 649-2111	5
Marshall Senior Center.....	(828) 649-2722	8,15
Masburn Gap Apartments.....	(828) 649-3317	12
Masburn Medical Center.....	(828) 649-3500	11
Maxim Healthcare Services	(828) 299-4388	10
MemoryCare	(828) 771-2219	3
Mintz Family Care Homes 1-5.....	(828) 649-3420	14
Mission Health and Hospital - Memorial Campus	(828) 255-4000	11,14
Mission Health and Hospital - St. Joseph Campus.....	(828) 255-3100	11,14
My Sister's Place.....	(828) 649-2446	5

N

Neighbor's In Need, Inc. - Marshall Presbyterian Church.....	(828) 649-3622	7
North Carolina Center for Creative Retirement.....	(828) 251-6140	15
North Carolina Department of Health and Human Services	(919) 855-4800	15
North Carolina Department of Justice - Victims and Citizens Services.....	(919) 716-6780	5,17
North Carolina Department of the Secretary of State - Securities Division.....	(919) 733-3924	17
North Carolina Division of Aging and Adult Services.....	(919) 733-3983	15

O

OnTrack Financial Education and Counseling	(828) 255-5166	7
Operation Inasmuch - Mars Hill Baptist Church	(828) 689-2911	12

P

Parkinson's Support Group (Lisa Laney)	(828) 277-4886	16
Pisgah Legal Services	(828) 253-0406	13
Poison Control	(800) 222-1222	5
Project C.A.R.E.....	(828) 251-6622	3

R

ResCare Health Care.....	(828) 252-0891	10
Retired and Senior Volunteer Program (RSVP)	(828) 251-6622	17
Road Scholar Program	(828) 689-1167	5

S

Salvation Army	(828) 622-3355	7
Senior Care Consulting	(828) 337-1776	9
Senior Community Service Employment Program	(828) 251-6622	6
Senior Companion Program	(828) 251-6622	16,17
Seniors Helping Seniors	(828) 236-0662	10
Senior of the Greater Mars Hill Area		15
Senior Services Center.....	(828) 649-2722	15
Shelton Laurel Nutrition Site	(828) 656-2759	9
SHIIP - Seniors' Health Insurance Information Program.....	(800) 443-9354	13
SHIIP - Madison County Counseling Site	(828) 649-2722	13
Social Security Administration - Asheville Office	(828) 251-9941	16
Social Security Administration - National Office.....	(800) 772-1213	20
Social Security Administration - TTY	(800) 325-0778	16
Special Needs Registry - Madison County	(828) 649-3531	6
Spring Creek Nutrition Site.....	(828) 622-7544	9

T

Transportation Authority.....	(828) 649-2219	16
-------------------------------	----------------------	----

U, V

Upper Laurel Nutrition Site	(828) 680-9343	9
Veterans (Charles George VA) Medical Center	(828) 298-7911	11
Veterans Benefits of Madison County	(828) 274-5559	17
Victims and Citizen Services	(919) 716-6780	17
Vocational Rehabilitation - Asheville	(828) 670-3377	6
Vocational Rehabilitation - Madison County	(828) 649-2962	17

W

Western Highlands	(828) 225-2800	15
-------------------------	----------------------	----

NOTES

[illegible]

NOTES

[illegible]

[illegible]

PERSON CONTACT INFORMATION

My Contact Information

Name _____
E-Mail _____
Home Phone _____
Mobile Phone _____
Work Phone _____

Family Members

Name _____
Date of Birth _____
SSN _____

Name _____
Date of Birth _____
SSN _____

Name _____
Date of Birth _____
SSN _____

Home

Address _____
Phone _____

Work

Address _____
Phone _____

Address _____
Phone _____

School

Address _____
Phone _____

Address _____
Phone _____

Doctor

Name _____
Phone _____
Policy Number _____

Name _____
Phone _____
Policy Number _____

Name _____
Phone _____
Policy Number _____

Name _____
Phone _____
Policy Number _____

Pharmacist

Name _____
Phone _____
Policy Number _____

Medical Insurance

Name _____
Phone _____
Policy Number _____

Homeowners / Rental Insurance

Name _____
Phone _____
Policy Number _____

Veterinarian / Kennel

Name _____
Phone _____
Policy Number _____



Land-of-Sky Regional Council

Buncombe • Henderson • Madison • Transylvania Counties NC

Land-of-Sky Regional Council's Area Agency on Aging Family Caregiver Support Program

339 New Leicester Hwy., Suite 140

Asheville, NC 28806

Phone: (828) 251-6622

Fax: (828) 251-6353

www.landofsky.org

caregiver@landofsky.org