Community Advisory Committee Quarterly/Annual Visitation Report

County: Henderson
Facility Type: Family Care Home
Facility Name: Key Family Care Home
Visit Date: 01-22-19
Time Spent in Facility: 1 hr
Arrival Time: 11:30 am
Name of Person Exit interview was held with: [Name]
Number of Residents who received personal visits from committee members: 6
Resident Rights Information is clearly visible: Yes
The most recent survey was readily accessible: Yes
Ombudsman contact information is correct and clearly posted: Yes
Staffing Information is posted: Yes

Resident Profile

1. Do the residents appear neat, clean and odor free? Yes
2. Did residents say they receive assistance with personal care activities, Ex. brushing their teeth, combing their hair, inserting dentures or cleaning their eyeglasses? Yes
3. Did you see or hear residents being encouraged to participate in their care by staff members? Yes
4. Were residents interacting with staff, other residents & visitors? Yes
5. Did staff respond to/interact with residents who had difficulty communicating or making their needs known verbally? Yes
6. Did you observe restraints in use? Yes
7. If so, did you ask staff about the facility's restraint policies? Yes

Comments & Other Observations

cold residents are not as you would expect for. They are always happy. Living on the phone, and have access to transportation & community outings. They get paid on the first of the month.
Living conditions are excellent.

Resident Living Accommodations

8. Did residents describe their living environment as homelike? Yes
9. Did you notice unpleasant odors in commonly used areas? Yes
10. Did you see items that could cause harm or be hazardous? Yes
11. Did residents feel their living areas were too noisy? Yes
12. Does the facility accommodate smokers? Yes
12a. Where? Outside only
13. Were residents able to reach their call bells with ease? Yes
14. Did staff answer call bells in a timely & courteous manner? Yes
14a. If no, did you share this with the administrative staff? Yes

Comments & Other Observations

The entire facility was spotless. Very clean outside patio with tables and chairs. Bedrooms are sparsely and well-appointed. Pool of personal items is well maintained.

Resident Services

15. Were residents asked their preferences or opinions about the activities planned for them at the facility? Yes
16. Do residents have the opportunity to purchase personal items from their monthly needs funds? Yes
16a. Can residents access their monthly needs funds at their convenience? Yes
17. Are residents asked their preferences about meal & snack choices? Yes
17a. Are they given a choice about where they prefer to dine? Yes
18. Do residents have privacy in making and receiving phone calls? Yes
19. Is there evidence of community involvement from other civic, volunteer or religious groups? Yes
20. Does the Facility have a Resident's Council? Yes

Comments & Other Observations

Residents told us they love to shop, and have access to personal items. They have opportunities to go shopping. The administrator has told us that the administrators cannot be replaced by anyone else. Residents were very good according to our report.

We found nothing that warranted corrective action. Could be a model for family care homes!