Community Advisory Committee Quarterly/Annual Visitation Report

County: Buncombe
Facility Type: Adult Care Home
Family Care Home
Nursing Home
Combination Home
Facility Name: Chase Samaritan

Visit Date: 3/12/19
Time Spent in Facility: 1 hr — min
Arrival Time: 3:00 am — pm
Interview was held: In-Person

Name of Person Exit Interview was held with:
Phone: 
Admin.
SIC (Supervisor in Charge): Other staff
Rep: Melani McRea
(Name & Title)

Committee Members Present: Adam, L2H2
Report Completed by:

Number of Residents who received personal visits from committee members: NINE
Resident Rights Information is clearly visible. Yes No
Ombudsman contact information is correct and clearly posted. Yes No

The most recent survey was readily accessible. Yes No
Staffing information is posted. Yes No

(Required for Nursing Homes Only)

Resident Profile

1. Do the residents appear neat, clean and odor free? Yes No
2. Did residents say they receive assistance with personal care activities, Ex. brushing their teeth, combing their hair, inserting dentures or cleaning their eyeglasses? Yes No
3. Did you see or hear residents being encouraged to participate in their care by staff members? Yes No
4. Were residents interacting w/ staff, other residents & visitors? Yes No
5. Did staff respond to or interact with residents who had difficulty communicating or making their needs known verbally? Yes No
6. Did you observe restraints in use? Yes No
7. If so, did you ask staff about the facility's restraint policies? Yes No

Comments & Other Observations

Residents of mixed ages and abilities.

Resident Living Accommodations

8. Did residents describe their living environment as homelike? Yes No
9. Did you notice unpleasant odors in commonly used areas? Yes No
10. Did you see items that could cause harm or be hazardous? Yes No
11. Did residents feel their living areas were too noisy? Yes No
12. Does the facility accommodate smokers? Yes No
12a. Where? [✓] Outside only [ ] Inside only [ ] Both Inside and Outside.
13. Were residents able to reach their call bells with ease? Yes No
14. Did staff answer call bells in a timely & courteous manner? Yes No
14a. If no, did you share this with the administrative staff? Yes No

Comments & Other Observations

Home continues to try to improve facility. Dining room newly decorated.

Resident Services

15. Were residents asked their preferences or opinions about the activities planned for them at the facility? Yes No
16. Do residents have the opportunity to purchase personal items of their choice using their monthly needs funds? Yes No
16a. Can residents access their monthly needs funds at their convenience? On Fridays
17. Are residents asked their preferences about meal & snack choices? Unknown
17a. Are they given a choice about where they prefer to dine? Yes No
18. Do residents have privacy in making and receiving phone calls? Yes No

Comments & Other Observations

Activities calendar not robust. Only one 2nd activity per day. Today, activity listed is 'Church group', no church group was on the premises during the activity time.
Resident can ride for a meal substitution if you do it in advance.

This Document is a PUBLIC RECORD. Do not identify any Resident(s) by name or inference on this form.
Top Copy is for the Regional Ombudsman's Record. Bottom Copy is for the CAC's Records.

HHS DOA-022/2004
<table>
<thead>
<tr>
<th>Areas of Concern</th>
<th>Exit Summary</th>
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</thead>
<tbody>
<tr>
<td>Are there resident issues or topics that need follow-up or review at a later time or during the next visit?</td>
<td></td>
</tr>
<tr>
<td>Check that chemicals are locked up.</td>
<td></td>
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<tr>
<td>Discuss items from &quot;Areas of Concern&quot; Section as well as any changes observed during the visit.</td>
<td></td>
</tr>
<tr>
<td>Discussed laundry room being unlocked.</td>
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<tr>
<td>Discussed lack of meaningful activity.</td>
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