Community Advisory Committee Quarterly / Annual Visitation Report

County: Buncombe

Facility Type: X Adult Care Home   Family Care Home
Combination Home   Nursing Home

Facility Name: BROOKDALE WALDEN RIDGE

Visit Date: 3.8.2019
Time Spent in Facility: 0 H 40 M

Arrival Time: 11:05 a.m.

Interview was held: X In-Person or xxx circle

Person Exit Interview was held with:
J R CURETON

J R CURETON X Sic(Supervisor in Charge)

Other Staff: (Name & Title)
We were introduced to ALL!!

From management to custodians!! FRIENDLY

Committee Members Present:
JERI HAHNER  MARSHA SAFIAN  SHARON WHITE

Report Completed by:
JERI HAHNER

Number of Residents who received personal visits from committee members: One resident was quite alert and aware. WE TALKED WITH 3 – ALSO TALKED TO A FAMILY MEMBER WHO WAS HIGHLY COMPLIMENTARY OF FACILITY.

Resident Rights Information is clearly visible. X Y N

Ombudsman contact information is correct and clearly posted. X Yes No

The most recent survey was readily accessible. (Required for Nursing Homes Only) X Y N

Staffing information is posted. Did not observe X Yes No

Resident Profile

1. Do the residents appear neat, clean and odor free? X Yes No

2. Did residents say they receive assistance with personal care activities, Ex. brushing their teeth, combing their hair, inserting dentures or cleaning their eyeglasses? X Yes No

3. Did you see or hear residents being encouraged to participate in their care by staff members? X Yes No

4. Were residents interacting w/ staff, other residents & visitors? X Yes No

5. Did staff respond to or interact with residents who had difficulty communicating or making their needs known verbally? X Yes No

6. Did you observe restraints in use? X Yes X No

7. If so, did you ask staff about the facility’s restraint policies? X Yes No

Comments & Other Observation

THERE ARE ABOUT 34 RESIDENTS. ONE IS PENDING ARRIVAL. 8 MALE 25 FEMALE AVERAGE AGE IN 80s

THIS IS A DEDICATED ACH DEMENTIA FACILITY IN BUNCOMBE COUNTY. ALL OF THE RESIDENTS NEED SPECIAL CARE.

UPON ARRIVAL 16+ RESIDENTS WERE GATHERED AND PARTICIPATING IN AN ACTIVITY WITH NOODLES. THE LEADER WAS CHATTING WITH CONVERSATIONAL TIDBITS AS WELL AS DIRECTING THE ACTIVITY. WHEN THEY FINISHED THE LEADER HANDED OUT SNACKS AND DRINKS EXCELENT JOB WAS DONE WITH THAT!!
### Resident Living Accommodations

<table>
<thead>
<tr>
<th>Question</th>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>8. Did residents describe their living environment as homelike?</td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
<td>9. Did you notice unpleasant odors in commonly used areas?</td>
<td>Yes</td>
<td>X</td>
</tr>
<tr>
<td>10. Did you see items that could cause harm or be hazardous?</td>
<td>Yes</td>
<td>X</td>
</tr>
<tr>
<td>11. Did residents feel their living areas were too noisy?</td>
<td>Yes</td>
<td>X</td>
</tr>
<tr>
<td>12. Does the facility accommodate smokers?</td>
<td></td>
<td></td>
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<tr>
<td>Where?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>[ ] Outside only</td>
<td></td>
<td></td>
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<tr>
<td>[ ] Inside only</td>
<td></td>
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<tr>
<td>[ ] Both Inside and Outside</td>
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### Comments & Other Observations

- **THE FACILITY HAS A COMFORTABLE LOBBY WITH SOFAS WHERE ONE WOMAN WAS ASLEEP. THERE IS A TV ROOM OFF TO ONE SIDE OF THE LOBBY WITH AN AQUARIUM WHERE A WOMAN WAS SITTING. BOTH AREAS INVITING AND ACCOMMODATING.**
- **FACILITY HAS A GENERATOR IN CASE OF POWER OUTAGES.**
- **DID NOT OBSERVE ROOMS OR APPOINTMENTS IN THE ROOMS.**

### Resident Services

<table>
<thead>
<tr>
<th>Question</th>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>13. Were residents able to reach their call bells with ease?</td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
<td>14. Did staff answer call bells in a timely &amp; courteous manner?</td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
<td>If no, did you share this with the administrative staff?</td>
<td>Yes</td>
<td>No</td>
</tr>
</tbody>
</table>

### Comments & Other Observations

- **SINCE THIS FACILITY HAS A POPULATION OF DEMENTIA RESIDENTS ONLY, THE FAMILIES ARE THE ONES THAT PROBABLY DECIDE HOW THE DETAILS ARE HANDLED IN THEIR CARE. THE ACTIVITY TAKING PLACE ON OUR ARRIVAL WAS EXTREMELY APPROPRIATE AND WELL ATTENDED.**
- **WE DID HAVE A CONVERSATION WITH ONE RESIDENT THAT WAS VERY ALERT. SHE WOULD HAVE LIKED TO HAVE MORE CHALLENGING ACTIVITIES. SHE HAD BEEN A GOLFER.**
<table>
<thead>
<tr>
<th>Areas of Concern</th>
<th>Exit Summary</th>
</tr>
</thead>
<tbody>
<tr>
<td>Are there resident issues or topics that need follow-up or review at a later time or during the next visit?</td>
<td>Discuss items from “Areas of Concern” Section as well as any changes observed during the visit.</td>
</tr>
</tbody>
</table>

This Document is a PUBLIC RECORD. Do not identify any Resident(s) by name or inference on this form.