Community Advisory Committee Quarterly/Annual Visitation Report

County: Buncombe
Facility Type: 
- [ ] Family Care Home
- [ ] Adult Care Home
- [ ] Nursing Home
- [ ] Combination Home
Facility Name: Brian Center Waiver

Visit Date: 6-10-19
Time Spent in Facility: 30 min
Arrival Time: 11:00 a.m.
Name of Person Exit Interview was held with: Amber Ramson
Other Staff Present: [ ] D.O.N. [ ] Resident
Committee Members Present: [ ] Juanita Stolle [ ] Judy McDonald
Number of Residents who received personal visits from committee members: 8
Report Completed by: Juanita Stolle

Resident Rights Information is clearly visible: [ ] Yes [ ] No
The most recent survey was readily accessible: [ ] Yes [ ] No
(Required for Nursing Homes Only)
Ombudsman contact information is correct and clearly posted: [ ] Yes [ ] No
Staffing information is posted: [ ] Yes [ ] No

Resident Profile

1. Do the residents appear neat, clean and odor free? [ ] Yes [ ] No
2. Did residents receive assistance with personal care activities, Ex: brushing their teeth, combing their hair, inserting dentures or cleaning their eyeglasses? [ ] Yes [ ] No
3. Did you see or hear residents being encouraged to participate in their care by staff members? [ ] Yes [ ] No
4. Were residents interacting w/ staff, other residents & visitors? [ ] Yes [ ] No
5. Did staff respond to or interact with residents who had difficulty communicating or making their needs known verbally? [ ] Yes [ ] No
6. Did you observe restraints in use? [ ] Yes [ ] No
7. If so, did you ask staff about the facility’s restraint policies? [ ] Yes [ ] No

Comments & Other Observations

Resident Living Accommodations

8. Did residents describe their living environment as home-like? [ ] Yes [ ] No
9. Did you notice unpleasant odors in commonly used areas? [ ] Yes [ ] No
10. Did you see items that could cause harm or be hazardous? [ ] Yes [ ] No
11. Did residents feel their living areas were too noisy? [ ] Yes [ ] No
12. Does the facility accommodate smokers? [ ] Yes [ ] No
13. Are residents able to reach their call bells with ease? [ ] Yes [ ] No
14. Did staff answer call bells in a timely & courteous manner? [ ] Yes [ ] No
15. If no, did you share this with the administrative staff? [ ] Yes [ ] No

Comments & Other Observations

Resident Services

15. Were residents asked their preferences or opinions about the activities planned for them at the facility? [ ] Yes [ ] No
16. Do residents have the opportunity to purchase personal items of their choice using their monthly needs funds? [ ] Yes [ ] No
17. Are residents asked their preferences about meal & snack choices? [ ] Yes [ ] No
18. Are they given a choice about where they prefer to dine? [ ] Yes [ ] No
19. Do residents have privacy in making and receiving phone calls? [ ] Yes [ ] No
20. Is there evidence of community involvement from other civic, volunteer or religious groups? [ ] Yes [ ] No

Monthly Educational Meetings

Areas of Concern

Are there resident issues or topics that need follow-up or review at a later time or during the next visit? [ ] No concerns or major problems

Exit Summary

Discuss items from “Areas of Concern” Section as well as any changes observed during the visit.

This Document is a PUBLIC RECORD. Do not identify any Resident(s) by name or inference on this form. Top Copy is for the Regional Ombudsman’s Record. Bottom Copy is for the CAC’s Records.

DHHS DOA-022/2004
Nurse - solicitous & caring
locked unit - activity of "when 9 met 10"
Kudos -

Garden planted on Memory Care

Narada extremely caring - good listener