## Community Advisory Committee Quarterly/Annual Visitation Report

### County:
Buncombe

### Facility Type:
- **X** Adult Care Home
- Family Care Home
- Combination Home
- Nursing Home

### Facility Name:
RICHMOND HILLS REST HOME #3

### Visit Date:
3.9.2017

### Time Spent in Facility:
0 hr 15 min

### Arrival Time:
11:00 am

### Interview Details:
- Interview was held in person
- In-Person or xxx circle

### Person Exit Interview was held with:
- TONYA CRAIG Sic
- STARLA FORE Admin

### Committee Members Present:
- JUDY DEWITT, JERI HAHNER, BOB TOMASULO

### Number of Residents who received personal visits from committee members:
2 – 4 seemed content

### Resident Rights Information:
- **X** clearly visible
- **Y** Yes
- **N** No

### Ombudsman Contact Information:
- **X** Yes
- **N** No
- NEW TEAM MEMBER LIST WAS POSTED

### The Most Recent Survey:
- **Y** Yes
- **N** No
- Did not observe

### Resident Profile

<table>
<thead>
<tr>
<th>Question</th>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Do the residents appear neat, clean and odor free?</td>
<td><strong>X</strong></td>
<td></td>
</tr>
<tr>
<td>2. Did residents say they receive assistance with personal care activities, Ex. brushing their teeth, combing their hair, inserting dentures or cleaning their eyeglasses?</td>
<td><strong>X</strong></td>
<td></td>
</tr>
<tr>
<td>3. Did you see or hear residents being encouraged to participate in their care by staff members?</td>
<td><strong>X</strong></td>
<td></td>
</tr>
<tr>
<td>4. Were residents interacting w/ staff, other residents &amp; visitors?</td>
<td><strong>X</strong></td>
<td></td>
</tr>
<tr>
<td>5. Did staff respond to or interact with residents who had difficulty communicating or making their needs known verbally?</td>
<td><strong>X</strong></td>
<td></td>
</tr>
<tr>
<td>6. Did you observe restraints in use?</td>
<td><strong>X</strong></td>
<td></td>
</tr>
<tr>
<td>7. If so, did you ask staff about the facility's restraint policies?</td>
<td><strong>X</strong></td>
<td></td>
</tr>
</tbody>
</table>

### Comments & Other Observations

- **THERE ARE 12 RESIDENTS - 3 MEN / 9 WOMEN APPROXIMATION AGES 40s - 80s**
- 3 Residents need some help showering.
- Laundry room, Hazard room, Mop room, Linen room, were all locked. Meds were locked.
- All Security Lights were functional.
THINGS SEEMED IN VERY GOOD ORDER.