## Community Advisory Committee Quarterly/Annual Visitation Report

### Facility Information
- **County:** Buncombe
- **Facility Name:** Richmond Hill #1
  - 95 Richmond Hills Rd
  - Asheville, NC 28806
- **Facility Type:** Adult Care Home
- **Visit Date:** 03/09/17
- **Time Spent in Facility:** 20 hr
- **Arrival Time:** 10:05 am
- **Person Exit Interview:** In-person

### Committee Members Present:
- Bob Tomasulo, Jeri Hahner, Judy Olevnik

### Person Exit Interview
- **Interview Held In:** Person or Phone (Circle)
  - In-person

### Staffing Information
- **Staffing Information:** Yes

### Resident Rights Information
- **Resident Rights Information:** Yes
- **Ombudsman Contact Information:** Yes

### Resident Profile
1. Do the residents appear neat, clean and odor free?
   - Yes
2. Did residents say they receive assistance with personal care activities, *Ex. brushing their teeth, combing their hair, inserting dentures or cleaning their eyeglasses*?
   - Yes
3. Did you see or hear residents being encouraged to participate in their care by staff members?
   - Yes
4. Were residents interacting with staff, other residents & visitors?
   - Yes
5. Did staff respond to or interact with residents who had difficulty communicating or making their needs known verbally?
   - Yes
6. Did you observe restraints in use?
   - Yes
7. If so, did you ask staff about the facility’s restraint policies?
8. Did residents describe their living environment?
   - Yes

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### Comments & Other Observations
- **Resident Living Accommodations Observations**
- **Comments & Other Observations**

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### Report Completed by:
Bob Tomasulo
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as homelike?
9. Did you notice unpleasant odors in commonly used areas?
10. Did you see items that could cause harm or be hazardous?
11. Did residents feel their living areas were too noisy?
12. Does the facility accommodate smokers?
12a. Where? [x] Outside only [ ] Inside only [ ] Both Inside and Outside.
13. Were residents able to reach their call bells with ease?
14. Did staff answer call bells in a timely & courteous manner?
14a. If no, did you share this with the administrative staff?

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Areas of Concern
Are there resident issues or topics that need follow-up or review at a later time or during the next visit?

- Activity calendar still there from February (visit was March 9).
- Menu not posted

Exit Summary
Discuss items from “Areas of Concern” Section as well as any changes observed during the visit.