Community Advisory Committee Quarterly/Annual Visitation Report

County: Buncombe

Visit Date: 2/15/17

Time Spent in Facility: hr 15 min

Arrival Time: 10:00 AM

Person Exit Interview was held with: Interview was held with: In-Person or Phone (Circle)

Interview with _ Administrator O SIC (Supervisor in Charge) _ Other Staff: (Name & Title)

Committee Members Present: John Bernhardt, Brad Alexander, Susan Stuart

Report Completed by: Susan Stuart

Number of Residents who received personal visits from committee members:

Resident Rights Information are clearly visible. Ombudsman contact information is correct and clearly posted.

The most recent survey was readily accessible. (Required for Nursing Homes Only) Staffing information is posted.

Resident Profile

1. Do the residents appear neat, clean and odor free? _ Yes _ No

2. Did residents say they receive assistance with personal care activities? _ Yes _ No

3. Did you see or hear residents being encouraged to participate in their care by staff members? _ Yes _ No

4. Were residents interacting w/ staff, other residents & visitors? _ Yes _ No

5. Did staff respond to or interact with residents who had difficulty communicating or making their needs known verbally? _ Yes _ No

6. Did you observe restraints in use? _ Yes _ No

7. If so, did you ask staff about the facility's restraint policies? _ Yes _ No

Resident Living Accommodations

8. Did residents describe their living environment as homelike? _ Yes _ No

9. Did you notice unpleasant odors in commonly used areas? _ Yes _ No

10. Did you see items that could cause harm or be hazardous? _ Yes _ No

11. Did residents feel their living areas were too noisy? _ Yes _ No

12. Does the facility accommodate smokers? _ Yes _ No

12a. Where? [x] Outside only [ ] Inside only [ ] Both Inside and Outside.

13. Were residents able to reach their call bells with ease? _ Yes _ No

14. Did staff answer call bells in a timely & courteous manner? _ Yes _ No

14a. If no, did you share this with the administrative staff? _ Yes _ No

Resident Services

15. Did residents ask their preferences or opinions about

Comments & Other Observations

Excessive for swimming pool hazard outdoors.

not observed
### Areas of Concern

<table>
<thead>
<tr>
<th>Question</th>
<th>Yes</th>
<th>No</th>
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<tbody>
<tr>
<td>16. Do residents have the opportunity to purchase personal items of their choice using their monthly needs funds?</td>
<td>Yes</td>
<td>No</td>
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<tr>
<td>16a. Can residents access their monthly needs funds at their convenience?</td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
<td>17. Are residents asked their preferences about meal &amp; snack choices?</td>
<td>Yes</td>
<td>No</td>
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<tr>
<td>17a. Are they given a choice about where they prefer to dine?</td>
<td>Yes</td>
<td>No</td>
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<tr>
<td>18. Do residents have privacy in making and receiving phone calls?</td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
<td>19. Is there evidence of community involvement from other civic, volunteer or religious groups?</td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
<td>20. Does the Facility have a Resident's Council?</td>
<td>Yes</td>
<td>No</td>
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</tbody>
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### Exit Summary

Discuss items from "Areas of Concern" Section as well as any changes observed during the visit.

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**Instructions For Completing**

**Community Advisory Committee Quarterly / Annual Visit Worksheet**

1. County: List the county in which the facility is located
2. Date: Self-explanatory
3. Facility: List the name of the facility and the type of facility (i.e. nursing, adult care, or combination home)
4. Committee member present: List the names of members who participated in the official quarterly (or annual) visit.
5. Committee met with: Explained on form
6. Report completed by: Include name(s)
7. Overview of residents' status: Explained on form
8. Physical environment: Explained on form
9. Services / Activities / Volunteer involvement: Explained on form
10. State needs: Explained on form
11. Problems: Explained on form
12. Summary of Administrator's or SIC's comments: Self-explanatory
13. Copies: Submit the original copy to the Regional Ombudsman