Community Advisory Committee Quarterly/Annual Visitation Report

<table>
<thead>
<tr>
<th>County</th>
<th>Henderson</th>
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<tbody>
<tr>
<td>Facility Type:</td>
<td>Family Care Home</td>
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<tr>
<td></td>
<td>Adult Care Home</td>
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<td></td>
<td>Nursing Home</td>
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<td>Combination Home</td>
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<tr>
<td>Facility Name</td>
<td>MOUNTAIN HOME HEALTH &amp; REHAB.</td>
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Visit Date: 1-17-17
Time Spent in Facility: 15 min
Arrival Time: 09am
Interview was held: In-Person

Committee Members Present:
- DONNA SHENE
- ANNE HESS
- PATRICIA GROTTZ
- BUDDY EDWARDS
- Number of Residents who received personal visits from committee members: 3

Resident Rights Information is clearly visible: Yes
The most recent survey was readily accessible: No

1. Do the residents appear neat, clean and odor free? Yes
2. Did residents say they receive assistance with personal care activities, such as brushing their teeth, combing their hair, inserting dentures or cleaning their eyeglasses? Yes
3. Did you see or hear residents being encouraged to participate in their care by staff members? Yes
4. Were residents interacting with staff, other residents & visitors? Yes
5. Did staff respond to residents who had difficulty communicating or making their needs known verbally? Yes
6. Did you observe restraints in use? No
7. If so, did you ask staff about the facility's restraint policies? No

Due to illness in facility we did not evaluate.

8. Did residents describe their living environment as homelike? Yes
9. Did you notice unpleasant odors in commonly used areas? No
10. Did you see items that could cause harm or be hazardous? No
11. Did residents feel their living areas were too noisy? No
12. Does the facility accommodate smokers? No
12a. Where? Outside only
13. Were residents able to reach their call bells with ease? Yes
14. Did staff answer call bells in a timely & courteous manner? Yes
14a. If so, did you share this with the administrative staff? Yes

15. Were residents asked their preferences or opinions about the activities planned for them at the facility? Yes
16. Do residents have the opportunity to purchase personal items of their choice using their monthly needs funds? Yes
16a. Can residents access their monthly needs funds at their convenience? Yes
17. Are residents asked about meal & snack choices? Yes
17a. Are they given a choice about where they prefer to dine? Yes
18. Do residents have privacy in making and receiving phone calls? Yes
19. Is there evidence of community involvement from other civic, volunteer or religious groups? Yes
20. Does the facility have a Resident's Council? Yes

Family Council: Yes

Areas of Concern
Are there resident issues or topics that need follow-up or review at a later time or during the next visit?

Exit Summary
Discuss items from "Areas of Concern" Section as well as any changes observed during the visit.

This Document is a PUBLIC RECORD. Do not identify any Resident(s) by name or inference on this form.
Top Copy is for the Regional Ombudsman's Record. Bottom Copy is for the CAC's Records.

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