Community Advisory Committee Quarterly/Annual Visitation Report

County: Henderson
Facility Type: ☐ Family Care Home ☐ Adult Care Home ☐ Nursing Home ☐ Combination Home
Facility Name: Mom's Care "Sunflower"
52- Will St (Flats)

Visit Date: 11-24-2011
Time Spent in Facility: 1 hr
Arrival Time: 11:00 AM
Interview was held by: Sandy Morse
Phone: Admin.
SIC (Superior in Charge):
Other Staff Rep:

Name of Person Exit Interview was held with: Martha Seck
Interview was held by: in Person
Phone: Admin.
SIC (Superior in Charge):

Committee Members Present: Bernice Brody, Calvin T. Jr., Sandy Morse, Martha Seck, Sharon Seck
Report Completed by: Bernice Brody

Number of Residents who received personal visits from committee members:
Ombudsman contact information is correct and clearly posted. ☐ Yes ☐ No
The most recent survey was readily accessible. ☐ Yes ☐ No
Staffing information is posted. ☐ Yes ☐ No
(Required for Nursing Homes Only)

Resident Profile
1. Do the residents appear neat, clean and odor free? ☐ Yes ☐ No
2. Did residents say they receive assistance with personal care activities,
   Ex: brushing their teeth, combing their hair, inserting dentures or cleaning
   their eyeglasses? ☐ Yes ☐ No
3. Did you see or hear residents being encouraged to participate in their care
   by staff members? ☐ Yes ☐ No
4. Were residents interacting w/ staff, other residents & visitors? ☐ Yes ☐ No
5. Did staff respond to or interact with residents who had difficulty
   communicating or making their needs known verbally? ☐ Yes ☐ No
6. Did you observe restraints in use? ☐ Yes ☐ No
7. If so, did you ask staff about the facility's restraint policies? ☐ Yes ☐ No

Resident Living Accommodations
8. Did residents describe their living environment as homelike? ☐ Yes ☐ No
9. Did you notice unpleasant odors in commonly used areas? ☐ Yes ☐ No
10. Did you see items that could cause harm or be hazardous? ☐ Yes ☐ No
11. Did residents feel their living areas were too noisy? ☐ Yes ☐ No
12. Does the facility accommodate smokers? ☐ Yes ☐ No
12a. Where? ☐ Outside only ☐ Inside only ☐ Both Inside & Outside
13. Were residents able to reach their call bells with ease? ☐ Yes ☐ No
14. Did staff answer call bells in a timely & courteous manner? ☐ Yes ☐ No
14a. If no, did you share this with the administrative staff? ☐ Yes ☐ No

Resident Services
15. Were residents asked their preferences or opinions about the activities
    planned for them at the facility? ☐ Yes ☐ No
16. Do residents have the opportunity to purchase personal items of their
    choice using their monthly needs funds? ☐ Yes ☐ No
16a. Can residents access their monthly needs funds at their convenience? ☐ Yes ☐ No
17. Are residents asked their preferences about meal & snack choices?
    ☐ Yes ☐ No
17a. Are they given a choice about where they prefer to dine? ☐ Yes ☐ No
18. Do residents have privacy in making and receiving phone calls?
    ☐ Yes ☐ No
19. Is there evidence of community involvement from other civic, volunteer or
    religious groups? ☐ Yes ☐ No
20. Does the facility have a Resident's Council? ☐ Yes ☐ No
    Family Council? ☐ Yes ☐ No

Areas of Concern
Are there resident issues or topics that need follow-up or review at a later time or during the next
visit?

Exit Summary
Discuss items from "Areas of Concern" Section as well as any changes observed during the visit.
New Ownership
Follow up on future progress

This Document is a PUBLIC RECORD. Do not identify any Resident(s) by name or inference on this form.
Top Copy is for the Regional Ombudsman's Record. Bottom Copy is for the CAC's Records.