**Resident Profile**

1. Do the residents appear neat, clean and odor free? ✗ Yes ☐ No
2. Did residents say they receive assistance with personal care activities, Ex. brushing their teeth, combing their hair, inserting dentures or cleaning their eyeglasses? ✗ Yes ☐ No
3. Did you see or hear residents being encouraged to participate in their care by staff members? ✗ Yes ☐ No
4. Were residents interacting w/ staff, other residents & visitors? ✗ Yes ☐ No
5. Did staff respond to or interact with residents who had difficulty communicating or making their needs known verbally? ✗ Yes ☐ No
6. Did you observe restraints in use? ✗ Yes ☐ No
7. If so, did you ask staff about the facility's restraint policies? ✗ Yes ☐ No

**Resident Living Accommodations**

8. Did residents describe their living environment as homelike? ✗ Yes ☐ No
9. Did you notice unpleasant odors in commonly used areas? ✗ Yes ☐ No
10. Did you see items that could cause harm or be hazardous? ✗ Yes ☐ No
11. Did residents feel their living areas were too noisy? ✗ Yes ☐ No
12. Does the facility accommodate smokers? ✗ Yes ☐ No
12a. Where? [ ] Outside only [ ] Inside only [ ] Both Inside and Outside.
13. Were residents able to reach their call bells with ease? ✗ Yes ☐ No
14. Did staff answer call bells in a timely & courteous manner? ✗ Yes ☐ No
14a. If no, did you share this with the administrative staff? ✗ Yes ☐ No

**Resident Services**

15. Were residents asked their preferences or opinions about the activities planned for them at the facility? ✗ Yes ☐ No
16. Do residents have the opportunity to purchase personal items of their choice using their monthly needs funds? ✗ Yes ☐ No
16a. Can residents access their monthly needs funds at their convenience? ✗ Yes ☐ No
17. Are residents asked their preferences about meal & snack choices? ✗ Yes ☐ No
17a. Are they given a choice about where they prefer to dine? ✗ Yes ☐ No
18. Do residents have privacy in making and receiving phone calls? ✗ Yes ☐ No
19. Is there evidence of community involvement from other civic, volunteer or religious groups? ✗ Yes ☐ No
20. Does the Facility have a Resident's Council? ✗ Yes ☐ No

**Comments & Other Observations**

- Residents all paid they very much like the food and activities.
- We spoke to residents in the smoking area. On inclement weather they have a small out-building.

**Additional Notes:**
- About 10 residents eating an old (1945) moose together.