Community Advisory Committee Quarterly/Annual Visitation Report

County: Henderson
Facility Type: X Adult Care Home
Facility Name: Carolina Reserve

Visit Date: 10/19/17
Time Spent in Facility: 30 min
Arrival Time: 10:30

Person Exit Interview was held with: Tia RCC
Interview was held with: Tia RCC
In-Person or Phone (Circle)

Interview with Administrator: O
SIC (Supervisor in Charge): O
Other Staff: (Name & Title) Tia RCC

Committee Members Present:
Larry Roswsky, Barbara Nesbit

Number of Residents who received personal visits from committee members:
Ombudsman contact information is correct and clearly posted.

Resident Rights Information are clearly visible.
The most recent survey was readily accessible. (Required for Nursing Homes Only)
Staffing information is posted.

Resident Profile

1. Do the residents appear neat, clean and odor free? [X] Yes [ ] No
2. Did residents say they receive assistance with personal care activities, Ex. brushing their teeth, combing their hair, inserting dentures or cleaning their eyeglasses? [X] Yes [ ] No
3. Did you see or hear residents being encouraged to participate in their care by staff members? [X] Yes [ ] No
4. Were residents interacting w/ staff, other residents & visitors? [X] Yes [ ] No
5. Did staff respond to or interact with residents who had difficulty communicating or making their needs known verbally? [X] Yes [ ] No
6. Did you observe restraints in use? [X] Yes [ ] No
7. If so, did you ask staff about the facility's restraint policies? [X] Yes [ ] No

Resident Living Accommodations

8. Did residents describe their living environment as homelike? [X] Yes [ ] No
9. Did you notice unpleasant odors in commonly used areas? [X] Yes [ ] No
10. Did you see items that could cause harm or be hazardous? [X] Yes [ ] No
11. Did residents feel their living areas were too noisy? [X] Yes [ ] No
12. Does the facility accommodate smokers? [X] Yes [ ] No
12a. Where? [X] Outside only [ ] Inside only [ ] Both Inside and Outside.
13. Were residents able to reach their call bells with ease? [X] Yes [ ] No
14. Did staff answer call bells in a timely & courteous manner? [X] Yes [ ] No
14a. If no, did you share this with the administrative staff? [X] Yes [ ] No

Resident Services

15. Were residents asked their preferences or opinions about

Comments & Other Observations

Jaked with 3 residents and everyone was happy with living conditions.
the activities planned for them at the facility?
16. Do residents have the opportunity to purchase personal items of their choice using their monthly needs funds?
17. Are residents asked their preferences about meal & snack choices?
17a. Are they given a choice about where they prefer to dine?
18. Do residents have privacy in making and receiving phone calls?
19. Is there evidence of community involvement from other civic, volunteer or religious groups?
20. Does the Facility have a Resident's Council?

Exit Summary
Discuss items from "Areas of Concern" Section as any changes observed during the visit.

Walls were being worked on due to Water pipe problems.

Good Activities were posted.

Areas of Concern
Are there resident issues or topics that need follow-up or review at a later time or during the next visit?

Instructions For Completing
Community Advisory Committee Quarterly / Annual Visit Worksheet

1. County: List the county in which the facility is located
2. Date: Self-explanatory
3. Facility: List the name of the facility and the type of facility (i.e. nursing, adult care, or combination home)
4. Committee member present: List the names of members who participated in the official quarterly (or annual) visit.
5. Committee met with: Explained on form
6. Report completed by: Include name(s)
7. Overview of residents’ status: Explained on form
8. Physical environment: Explained on form
9. Services / Activities / Volunteer involvement: Explained on form
10. State needs: Explained on form
11. Problems: Explained on form
12. Summary of Administrator’s or SLIC’s comments: Self-explanatory
13. Copies: Submit the original copy to the Regional Ombudsman