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INTRODUCTION

Every day in our community disabled or older people and their families are facing the challenge of finding accessible and affordable long-term care services. This directory is designed to help them in their search. It provides information on residential settings for seniors and disabled persons available in our community. This information is subject to change and is listed with that understanding.

Many citizens are unaware of the great variety of social and health services that are available. Until sudden illness or chronic disability forces us to seek them out, we may not be familiar with the opportunities that exist in our communities. This directory offers a place to start the search for long-term care services, and gives individuals and their families a chance to plan for their present and future needs. The different types of long term care residential settings are discussed to assist you in identifying the kind of care you need.

This directory was developed by the Land of Sky Regional Council’s Area Agency on Aging Ombudsman Program. Regulations require that Ombudsmen work as advocates for residents of licensed facilities. This is limited to residents of nursing homes, adult care homes, and family care homes. This directory was expanded to include other types of long term care housing that may or may not offer additional services. Please call us at (828) 251-6622 to obtain copies or go to our website: www.landofsky.org.

HOW TO USE THE GUIDE

Facts about local long term care facilities and senior/disabled rental housing are included to help the consumer learn about and compare available options. Care has been taken to ensure accuracy; however, changes are frequent. Consumers are encouraged to contact the community listed directly to verify and update information. Housing is organized by the County beginning with Buncombe, then Henderson, Madison and Transylvania. Pages are color coded to help you find all housing of a particular type efficiently. Nursing Homes are the purple section. Assisted Living / Adult Care Homes are the green section and Family Care Homes are the gray section. Multiunit Assisted Housing with Services, CCRC’s, Independent Living Communities and Additional Resources are in the blue section.

NOTATIONS:

✓ Indicates a specific service is available

$ Indicates an additional fee charged

ACH Adult Care Home

AL Assisted Living

CCRC Continuing Care Retirement Community

FCH Family Care Home; 6 or fewer residents

MAHS Multiunit Assisted Housing with Services

N/A Information was not applicable

NF Nursing facility; licensed facilities offering regular nursing services and other health services.

SCU Special Care Unit for persons with Alzheimer’s or related disorder in a licensed adult care home.

SN Skilled Nursing
NURSING HOMES

Nursing homes provide care to persons who are chronically ill or recuperating from an illness or injury and need 24 hour nursing care and other health services but not hospitalization. They usually provide rehabilitation programs, assistance with personal care, social activities, supervision, and basic room and food services. Nursing homes are licensed by the North Carolina Division of Health Service Regulation and most are certified for Medicare or Medicaid reimbursement.

Nursing homes have an administrator who has the responsibility of managing the facility. A licensed nurse serves as Director of Nursing (DON) and supervises the residents' personal care. Certified Nursing Assistants (CNAs) provide routine care. The number of CNA’s on duty depends on the number of residents. Social workers, activity coordinators, physical therapists and dietary staff provide specific services in the facility.

The Division of Health Service Regulation (DHSR) is a part of the North Carolina Department of Health & Human Services (DHHS). DHSR inspections are conducted annually and complaints are investigated when reported. Facilities that accept residents receiving Medicaid and Medicare are certified by the Division of Medical Assistance (DMA) and must post their inspection reports. The Western Regional Office of the Division of Health Service Regulation is located in Black Mountain, (828) 669-3373.

Under North Carolina’s Nursing Home Bill of Rights, all residents are to be treated with respect, consideration, and full recognition of personal dignity and individuality. The Regional Long-Term Care Ombudsman (an advocate for the residents) and your local Nursing Home Community Advisory Committee work to see that these rights are respected.

THE COST OF NURSING HOMES

The cost of nursing home care often seems overwhelming to the resident and his/her family. Facilities typically charge $3700 - $6000 per month. This cost covers 24 hour nursing care, meals and most services. Most facilities will charge additional monthly fees for a private room. Residents receiving Medicaid do not pay an additional fee for laundry services or haircuts. Ask the appropriate facility personnel about these costs and charges.

Over 70 percent of the residents in nursing homes receive Medicaid – an entitlement program for those with limited incomes and resources. Often residents enter a facility with their own resources and then convert to Medicaid when their personal funds are spent. A private pay resident may not be discharged from a facility certified to serve Medicaid residents only because he or she needs Medicaid to reimburse the facility. Medicaid reimburses facilities for the “cost of care” (which includes wheelchairs, medical transportation, bandages, etc.). Residents should inquire about the costs associated with their care before they pay for additional services from their own funds. Call the Medicaid eligibility worker at the Department of Social Services if you have questions about what Medicaid covers and to see if you are eligible.

People who have Medicare and are in a nursing home may receive limited coverage of their stay. Medicare only pays for specific needs and procedures such as rehabilitation therapies. A physician must certify the resident’s medical care needs. The resident is evaluated on admission and a determination is made then about Medicare coverage. Currently, Medicare may cover up to 100 days of nursing home care; however, the resident is responsible for a co-payment after the 20th day of Medicare coverage. This co-payment amount changes annually and is approximately 20%. If the resident has a Medicare supplemental policy the co-payment may be covered, as long as the physician determines that the individual continues to need “skilled care.”

Some older adults have insurance policies that will cover some, if not all, of the costs of nursing home care. These policies should be read carefully to determine what level of care is covered. Veterans may also be eligible for assistance from the Veteran’s Administration. Ask if the facility handles insurance billing. Residents eligible for Medicaid will receive a small Personal Needs Allowance to purchase personal items. Most facilities charge the private pay daily rate to “hold the bed” should the resident have to be hospitalized.

HOW TO APPLY FOR A NURSING HOME

The Admission Coordinator of the nursing home will assess the applicant’s medical and social needs and will provide the necessary forms. A contract will include the cost of care and other services. All residents entering a nursing home are required to have an FL-2 form completed by their physician. This FL-2 form may be obtained from the County Department of Social Services, the physician, or from the nursing home itself.

An individual care plan will be developed to meet the resident’s medical and social needs. The resident and family members should be involved in the care planning at the time of admission and thereafter on an ongoing basis.
LIFE IN THE NURSING HOME
Residents in facilities should be allowed and encouraged to participate in the activities of day-to-day life as much as they are able. A Resident’s Council provides the opportunity for residents to have input into the life of the facility. Family, friends, colleagues, and church members should be encouraged to visit the resident and continue the relationships that they have had in the past. If the resident or the family has a concern, he/she should feel free to discuss the issue with the Administrator.

Many facilities encourage family involvement with family nights and Family Council meetings. Residents who are private pay may leave the nursing home to visit their families as long as the daily rate is paid at the nursing home. Those receiving Medicaid are allowed to take 60 days of therapeutic leave per year to visit their families if they are medically approved.
ASSISTED LIVING

In North Carolina “Assisted Living Residence” means any group housing and services program for two or more unrelated adults, by whatever name it is called, that makes available, at a minimum, one meal a day and housekeeping services and provides personal care services directly or through a formal written agreement with one or more licensed home care or hospice agencies. The department may allow nursing service exceptions on a case-by-case basis. Settings in which services are delivered may include self-contained apartment units or single or shared room units with private or area baths. Assisted living residences are to be distinguished from nursing homes subject to provisions of G.S. 131E-102.

There are three types of assisted living residences: adult care homes, group homes for developmentally disabled and multiunit assisted housing with services.

“Adult Care Home” is an assisted living residence in which the housing management provides 24-hour scheduled and unscheduled personal care services to two or more residents, either directly or, for scheduled needs, through formal written agreement with licensed home care or hospice agencies. Some licensed adult care homes provide supervision to people with cognitive impairments whose decisions, if made independently, may jeopardize the safety or well-being of themselves or others and therefore require supervision. Medication in an adult care home may be administered by designated, trained staff. Adult care homes that provide care to two to six unrelated residents are commonly called family care homes. Adult care homes and family care homes are subject to licensure by the Division of Health Service Regulation.

“Group Homes for the Developmentally Disabled” are licensed by the Mental Health Licensure Branch and do not fall under the Ombudsman Program. For more information contact your behavioral health service provider. The Area Agency on Aging at Land of Sky Regional Council is in Region B and the provider is Smoky Mountain Behavioral Health at (828) 586-5501.

“Multi-unit Assisted Housing with Services” means an assisted living residence in which hands-on personal care services and nursing services which are arranged by housing management are provided by a licensed home care or hospice agency, through an individualized written care plan. The housing management has a financial interest or financial affiliation or formal written agreement which makes personal care services accessible and available through at least one licensed home care or hospice agency. The resident has a choice of any provider, and the housing management may not combine charges for housing and personal care services. All residents, or their compensatory agents, must be capable, through informed consent, of entering into a contract and must not be in need of 24-hour supervision. Assistance with self-administration of medications may be provided by appropriately trained staff when delegated by a licensed nurse according to the home care agency’s established plan of care. multi-unit assisted housing with services programs are required to register with the Division of Health Service Regulation.

ADULT CARE HOMES AND FAMILY CARE HOMES

Adult Care may be the answer for the older person who is not able to live independently, but who does not need nursing home care. Commonly referred to as “Rest Homes” or “Assisted Living”, Adult Care Homes are licensed by the NC DHSR to provide assistance with activities of daily living (ADL).

Two types of Adult Care Homes serve disabled and older adults:

Family Care Homes (FCH) are small homes that provide care for up to six people in a family-like setting. These homes are often found in residential communities and have around-the-clock or live-in staff that prepare meals, supervise medications and provide help with dressing and other needs.

Large Adult Care Homes (ACH) serve seven or more people. They, too, provide assistance with meeting the residents’ daily needs, and they have staff on duty 24 hours a day. Some nursing homes have ACH beds on site for those who do not need nursing care.

Adult Care Homes have an administrator who is responsible for managing the facility and a supervisor-in-charge (SIC) who oversees resident care. Aides provide assistance to the resident. The number of aides on duty is determined by the number of residents. Licensed nurses are not required in adult care homes, although some have nurses on duty.
Special Care Units (SCU) for persons with Alzheimer’s disease or related disorders means an entire facility, wing or hallway within an adult care home separated by closed doors from the rest of the home, or a program provided by an adult care home, that is designated or advertised especially for special care of residents with Alzheimer’s disease or related disorders. Refer to page 17 for a list of Special Care Units in the Land of Sky region.

The County Department of Social Services monitors Adult Care Homes at least bi-monthly and may be contacted if a resident or family member has a concern or complaint about the care being provided. Under North Carolina’s Adult Care Home Bill of Rights, all residents are to be treated with respect, consideration and full recognition of their personal dignity and individuality. The Regional Long-Term Care Ombudsman and the local Adult Care Home Community Advisory Committee work to see that these rights are respected.

THE COST OF ADULT CARE HOMES
The cost of adult care varies from facility to facility, ranging from $1200- $6000 a month. This includes three meals daily, activities, transportation to medical appointments, laundry, personal care and the supervision of medication administration. A few facilities require an additional entry fee. For those on limited incomes, State/County Special Assistance (SA) may help cover the cost of adult care homes. An individual’s own income is applied first to the monthly cost of care, then SA supplements this income up to the NC maximum adult care home payment rate. Residents receiving Special Assistance receive a small Personal Needs Allowance ($66) monthly to cover the cost of personal items. Contact your local Department of Social Services to find out if you are eligible.

Some Adult Care Homes only accept “private pay” residents who are able to cover the cost of care themselves. Others accept those who are private pay as well as those who receive Special Assistance. Some facilities increase the private pay rates as additional personal care is needed. All services provided in the monthly rate should be included in the contract. A resident receiving SA should not be charged for additional services.

HOW TO APPLY FOR ADULT CARE HOMES
All people applying for admission into an Adult Care Home are required to have an FL-2 form; a physician authorized medical form describing the residents’ care requirements. This form may be obtained from the facility administrator, a patient’s doctor or the County Department of Social Services. If State/County Special Assistance is needed, the person seeking assistance applies at the Department of Social Services in the county where he/she lives. Otherwise, the resident and the facility simply enter into a contractual agreement. Some facilities require a deposit.

A guardian must sign the contract for residents who have been declared legally incompetent.

LIFE IN AN ADULT CARE HOME
The daily routine in adult care homes should resemble, as much as possible, routines followed when living independently. Activities are offered and residents are encouraged to participate. Some residents are able to leave the home on their own. Most are able to participate in organized activities outside of the home such as occasional shopping trips.

Upon admission, the home will provide the resident with a copy of its policies on smoking, visitation and other matters. Private pay residents may leave the facility to visit with their families as they wish. Those who receive Special Assistance may leave for up to 30 days at a time.
MULTIUNIT ASSISTED HOUSING WITH SERVICES

Multi-unit Assisted Housing with Services do not fall under the Ombudsman Program’s jurisdiction; however, if you have concerns that such a facility is operating as an adult care home and not providing services as defined on page 5 please file a complaint with the Complaint Intake Unit at 1-800-624-3004 or call the Ombudsman Program. If you have other concerns about a multi-unit housing residence call Adult Care Licensure at (919) 855-3765.

Under the disclosure statement a Multi-unit Assisted Housing with Services Resident must provide the following to the Department of Health Services Regulation:

a. Emergency response system;
b. Charges for services offered;
c. Limitations of tenancy;
d. Limitations of services;
e. Resident responsibilities;
f. Financial/legal relationship between housing management and home care or hospice agencies;
g. A listing of all home care or hospice agencies and other community services in the area;
h. An appeals process; and
i. Procedures for required initial and annual resident screening and referrals for services.

PURPOSE / MEALS FOR MULTIUNIT ASSISTED HOUSING

The purpose of Multiunit Assisted Housing with Services is to provide housing and assist with coordination of personal and health care services through licensed home care agencies. No resident monitoring or supervision is provided by facility staff. Like any independent apartment setting, a multiunit assisted housing with services tenant commonly signs a lease agreement and pays monthly rent. Multiunit assisted housing with services may be housing with or without subsidized rent. Supportive services are optional to the resident, and the resident must have a choice of care providers. Payments for personal or nursing care may not be combined with charges for housing. One to three meals per day are provided according to individual contract for services agreement.

THE COST OF MULTIUNIT ASSISTED HOUSING

Note that Medicare, Medicaid and State/County Special Assistance (SA) does not cover the cost of living in multiunit assisted housing with services. These residences are strictly private pay. However, the provision of personal and medical care may be covered by long term care insurance or NC Home and Community Care Block Grant, Medicare, or other medical insurance if the services meet coverage requirements of the specified insurance company.

TYPES OF RESIDENTS IN MULTIUNIT ASSISTED HOUSING

It is assumed that all residents will be independent enough to arrange for the provision of their personal care or have an agent acting in their behalf; will be competent to sign a lease agreement; and will not require 24 hour supervision.
CONTINUING CARE RETIREMENT COMMUNITIES (CCRC)

Continuing Care Retirement Communities (CCRC) offer an attractive living alternative for retirement age individuals and couples. Also known as continuing care facilities and life-care communities, these communities differ from other retirement options by providing housing and health-related services either for life or for a period in excess of one year. “Continuing Care” is defined by North Carolina General Statutes as, the furnishing to an individual other than an individual related by blood, marriage, or adoption to the person furnishing the care, of lodging together with nursing services, medical services, or other health related services, under a contract approved by the Department (DHSR) for the life of the individual or for a period longer than one year. Continuing care retirement communities, subject to regulation by the Department of Insurance under Chapter 58 of the General Statutes, are exempt from the regulatory requirements for multi-unit assisted housing with services programs. Generally, prospective residents must be capable of independent living when they enter the community.

The typical CCRC provides independent accommodations that may include full or efficiency apartments, villas, or cluster homes as well as community dining, social and recreational areas, and a wide range of services including meals, housekeeping, transportation, and health-related services. In North Carolina, CCRCs offer either nursing home or adult care home level of care, and may provide both. These care levels must meet DHSR regulations. Depending on the individual community, these accommodations, activities, and services may be paid for in a monthly fee or purchased as needed. Usually a substantial entrance fee is charged in addition to monthly fees. Entrance fees can be non-refundable, partially refundable, or fully refundable. The majority of CCRCs are private pay, although a few have some subsidized units.

Continuing care communities typically offer one (or more) of four types of agreements or contracts, as defined below:

- **Extensive, or life care, contracts** provide independent living and health-related services in exchange for a price, usually consisting of an entrance and monthly fees. No additional fees are generally required as one moves from one level another.

- **Modified contracts** provide independent living and a specified amount of health-related services in exchange for an entrance fee and monthly fees. Health-related services are provided at a subsidized rate or are free for a specified number of days.

- **Fee-for-service contracts** provide independent living and guaranteed access to health-related services in exchange for an entrance fee and monthly fees. Health-related services are provided at the going, full per diem rate.

- **Equity contracts** involve an actual real estate purchase, with a transfer of ownership of the unit. Health-related service arrangements vary.

Because CCRCs include contractual requirements where, for certain fees, the facility agrees to provide health care coverage over a given period of time, they are considered an insurance product and are regulated by the NC Department of Insurance.

For more information or additional questions regarding CCRC’s, contact the North Carolina Department of Insurance at:  
1-800-546-5664 (NC only)  
1-919-807-6750
INDEPENDENT LIVING (RENTAL) COMMUNITIES FOR SENIORS AND DISABLED

Housing for older adults, or retirement housing, does not always fit neatly into categories. Definitions are often confusing. Terms such as “retirement community” are used to describe a wide range of very different housing arrangements. New combinations, services and financial arrangements are emerging rapidly, creating new models that may not easily fit a standard definition.

In this section of the directory, for Region B, we have attempted to include independent living communities that are rented on a monthly basis, limited to residents of a certain age or disability, and that may or may not offer additional services such as meals, transportation, housekeeping, etc. Under the name of each community, in the “rent” category, you should be able to determine if the community is subsidized, accepts Section 8, or is private pay only.

Below are some common terms and definitions used for elderly independent living housing. Because many of North Carolina’s developments and facilities have waiting lists, particularly for moderately priced and subsidized housing, it is wise to plan well in advance to the extent possible.

**Elderly apartment** includes many types of apartments that are specifically intended for older persons, or elderly and disabled. Such apartments may have special features or services for older residents, or may be exactly like any other apartment building except for the age restriction. These apartments may be in public housing or other subsidized housing, or they may be private pay.

**Congregate housing** is a term for a wide range of independent housing where services may vary considerably. Such housing may be subsidized or be a private pay type of housing for seniors where supportive services are available, including the opportunity for residents to have at least one meal per day in a central dining area. Ideally services are tailored to the individual’s needs including recreational and social activities, special diets, housekeeping, laundry and transportation.

**Public housing** are federally-supported housing units operated by local public housing authorities. Families or individuals pay 30 percent of their incomes in rent. Units may or may not be specifically designated elderly apartments.

**Subsidized housing** includes a group of housing programs for low-income people. In many, residents pay 30 percent of their adjusted income for rent. Others charge the same rent for all units of the same size, but rents are lower than that in comparable private housing. Units may or may not be designated as elderly apartments.

**Section 8 Vouchers** are a rental assistance program of the U.S. Department of Housing and Urban Development (HUD). These vouchers enable low-income people to rent a dwelling of their choice in the community if it meets certain standards set by HUD. They are provided to eligible individuals through the local public housing authority and HUD pays a portion of the rent based on the tenant’s income. Vouchers are available to adults of all ages and in many communities there are waiting lists.

**Adult Communities** are designed to attract active retirees by offering social activities, recreational facilities, and services of interest to those of retirement age. These developments might consist of single-family (detached) dwellings, manufactured (mobile) home parks, town homes, apartments and other types of dwellings.

“Naturally occurring retirement communities” are communities that are not designed specifically for an older population but still have a majority of older residents. They may attract older adults for various reasons, including their location; services and amenities of interest; nearness to health care, shopping and other services; affordability; and ease of upkeep. Some are simply communities of mostly older adults where long-term residents have “aged in place.” These often are not formal retirement living arrangements.

**Shared housing** can be described in two basic types: shared group residences and home-sharing. Shared group residences are those in which none of the people living there own the dwelling, but they pay rent for private space (e.g., room and bath) and shared common areas. Usually sponsored by non-profit organizations, these residences sometimes offer such supportive services as transportation and meals through agreements with human services providers. In home-sharing, two unrelated people live together in a share home or apartment, each having private space yet sharing common living areas. Home-sharing may be an informal arrangement among individuals or a program through an office on aging or other service agency. Just a few formalized home sharing programs exist in North Carolina where people are screened and matched through an office on aging or other service organization.
SELECTING A LONG-TERM CARE FACILITY

- Allow yourself plenty of time to find a suitable home. If you are assisting a loved one in looking for a facility, include him or her in the selection process as much as possible. Consider his or her interests, ideas and wishes.
- Ask friends, relatives, clergy, home health staff and physician about their experiences in particular facilities. If in the hospital, work with the Discharge Planner to find a facility.
- Review the Inspections History of the facilities you are considering.
  - For nursing homes:  www.medicare.gov/nursinghomecompare
  - For adult care homes:  www2.ncdhhs.gov/dhsr/acls/star/search.asp
- Contact the County Department of Social Services to determine if you qualify for financial aid. An FL-2 form must be completed by a physician for all residents entering a nursing home or adult care home. FL-2 forms are available from DSS, hospitals or physicians offices.
- Review the state inspection reports prepared by the Division of Health Services Regulation when evaluating nursing homes. If a nursing home is certified for Medicare and Medicaid, the inspection report should be posted in the facility.
- Contact an Adult Home Specialist at your county Department of Social Services for information on adult care home inspection reports on specific adult care homes. You may also want to contact your county Nursing Home/Adult Care Home Community Advisory Committee or the Regional Ombudsman for information. Call Land of Sky Regional Council at 828-251-6622 or 1-800-727-0557 to get a Community Advisory Committee contact number or to speak with the Regional Ombudsman.
- It is important to visit the home! In addition to arranging a meeting with the administrator or supervisor-in-charge, make unexpected visits on weekends (during visiting hours) and at meal times at the home. Identify yourself to the staff and ask if you might walk through the facility to determine if you or your relative could live there comfortably. Remember to respect the residents’ right to privacy as you visit. Use your eyes, ears, and nose to determine if residents are receiving reasonable, proper care. Ask about the administrator’s and the supervisor’s involvement with the facility and its residents - the hours they are on site, the stability of the staff, and the manner in which problems are solved.
- Choose a home that would be convenient for family members and friends to visit.
- Carefully examine the facility’s contract. Note what services are included and what services (such as beauty shop appointments) require additional fees. Before signing an admission contract with a nursing home, be wary of Pre-Dispute Arbitration Agreements in Long-Term Care Facility. “When consumers sign an arbitration agreement, they sign away forever their constitutional right to a trial by jury. Such a decision should be given careful consideration….” (Resource: The Consumer Voice.) It is recommended that you contact an attorney for more information.
- Ask about any special needs the resident might have. For example, what provision is made for one who is allergic to smoke or one who must have a special diet?

WHAT TO LOOK FOR WHEN VISITING

- Are the residents clean, well groomed, shaved, odor-free, active, communicating with each other, involved in age-appropriate activities, satisfied with the care being provided?
- Does the food look tasty, is it nutritious and served at the proper temperature? Are food servings adequate and appropriate? Are menus posted and followed? Are residents given food choices?
- Do staff interact with residents in a pleasant, cheerful manner, promptly responding to call bells? Is there adequate staff to assure proper care for all residents?
- How are concerns addressed?
- Are the linens, walls, floors, windows and bathrooms clean and free of odors and insects? Are residents allowed/encouraged to have personal belongings? Is lighting comfortable and appropriate?
- Are activities varied, interesting and age appropriate? Do residents participate in activities outside of the home such as shopping trips and attending church?
## CHECK LIST FOR CHOOSING A NURSING HOME

### USING YOUR SENSES: SIGHT, HEARING, SMELL, TOUCH

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<th>STRONG</th>
<th>WEAK</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Is there cheerful, respectful, pleasant, warm interaction between staff and residents?</td>
<td></td>
</tr>
<tr>
<td>2.</td>
<td>Does the administrator seem to know the residents and enjoy being with them?</td>
<td></td>
</tr>
<tr>
<td>3.</td>
<td>Do staff and administration seem comfortable with each other?</td>
<td></td>
</tr>
<tr>
<td>4.</td>
<td>Do the rooms appear to reflect the individuality of their occupants? Do all the rooms look alike?</td>
<td></td>
</tr>
<tr>
<td>5.</td>
<td>Are residents using the common rooms – for example, the front lounge?</td>
<td></td>
</tr>
<tr>
<td>6.</td>
<td>What is the noise level in the facility? Is it comfortable and homelike?</td>
<td></td>
</tr>
<tr>
<td>7.</td>
<td>Do residents look clean and well groomed?</td>
<td></td>
</tr>
<tr>
<td>8.</td>
<td>Is the home free from unpleasant odors?</td>
<td></td>
</tr>
<tr>
<td>9.</td>
<td>Do you notice a swift response to call lights?</td>
<td></td>
</tr>
<tr>
<td>10.</td>
<td>Are there residents crying out? If so, do they get an appropriate response from staff?</td>
<td></td>
</tr>
<tr>
<td>11.</td>
<td>Is the dining room atmosphere relaxed and conducive to pleasant meals?</td>
<td></td>
</tr>
<tr>
<td>12.</td>
<td>Do the meals look appetizing? Are residents eating most of their food? Do they have assistance if they need it?</td>
<td></td>
</tr>
<tr>
<td>13.</td>
<td>Does the home seem clean, cheerful, uncrowded?</td>
<td></td>
</tr>
<tr>
<td>14.</td>
<td>Are there pleasant areas for family visits?</td>
<td></td>
</tr>
<tr>
<td>15.</td>
<td>Are there residents in physical restraints?</td>
<td></td>
</tr>
<tr>
<td>16.</td>
<td>Do residents appear to be engaged in meaningful activity by themselves or with others? (as opposed to staring at the wall, blaring TV, slumped over, or in a line)</td>
<td></td>
</tr>
</tbody>
</table>

### THINGS YOU CAN ASK OF STAFF

<table>
<thead>
<tr>
<th></th>
<th>STRONG</th>
<th>WEAK</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>What kinds of activities are residents involved in? Is there access to books, gardening, community activities, pets, to retain linkages to former interests? Does the nursing home have a wheelchair accessible van?</td>
<td></td>
</tr>
<tr>
<td>2.</td>
<td>What kind of activities are there for residents with dementia? (structured, walking paths, evening activities, music?)</td>
<td></td>
</tr>
<tr>
<td>3.</td>
<td>Is there permanent assignment of staff to residents?</td>
<td></td>
</tr>
<tr>
<td>4.</td>
<td>How are the nursing assistants involved in the residents care planning process? (They should attend and contribute ideas).</td>
<td></td>
</tr>
<tr>
<td>5.</td>
<td>How does the staff accommodate the family’s schedule to assure participation in care planning meetings?</td>
<td></td>
</tr>
<tr>
<td>6.</td>
<td>What happens if a resident refuses to take a medication?</td>
<td></td>
</tr>
<tr>
<td>7.</td>
<td>What does the facility do for residents who are depressed? Is counseling available?</td>
<td></td>
</tr>
<tr>
<td>8.</td>
<td>What is the facility’s policy toward missing clothing and other possessions?</td>
<td></td>
</tr>
<tr>
<td>9.</td>
<td>What does the facility do to encourage employee retention and continuity? Does the staff receive health benefits?</td>
<td></td>
</tr>
<tr>
<td>10.</td>
<td>Does the facility provide transportation to community activities?</td>
<td></td>
</tr>
<tr>
<td>11.</td>
<td>What kinds of therapies are provided for residents on Medicaid? (Occupational therapy, speech therapy, physical therapy, mental health services, etc.)</td>
<td></td>
</tr>
<tr>
<td>12.</td>
<td>Is there a family council? Are there family members I can speak to?</td>
<td></td>
</tr>
<tr>
<td>13.</td>
<td>What happens when someone has a problem or complaint? Are family/staff conferences available to work out problems?</td>
<td></td>
</tr>
<tr>
<td>14.</td>
<td>Who is your Ombudsman? Does that person visit regularly?</td>
<td></td>
</tr>
<tr>
<td>15.</td>
<td>What are the extra charges not included in the daily rate?</td>
<td></td>
</tr>
<tr>
<td>16.</td>
<td>If paying privately: How often have private pay rates increased? How much notice is given before an increase? Are there charges for extra care which are not included in the daily rate?</td>
<td></td>
</tr>
<tr>
<td>17.</td>
<td>What does staff see as the facility’s main strengths and weakness?</td>
<td></td>
</tr>
<tr>
<td>18.</td>
<td>Who decides for each resident how she bathes and how often?</td>
<td></td>
</tr>
<tr>
<td>19.</td>
<td>Who selects roommates? What do you consider in selecting roommates? How are residents involved in the selection?</td>
<td></td>
</tr>
<tr>
<td>20.</td>
<td>How are smokers and non-smokers accommodated?</td>
<td></td>
</tr>
</tbody>
</table>
## THINGS YOU CAN LEARN FROM RESIDENTS AND FAMILIES

1. **What is your usual routine?** Can you get up and go to bed when you wish?
2. **Do you have the same nursing assistant most days?** (Does this match the answer to B3?)
3. **Are snacks available when you want one?** Are they what you want?
4. **Do you participate in care planning meetings?** Is your opinion valued? (Does this match the answer to B5?)
5. **Are care planning conferences held at a time when family members can attend?** Do the conferences last until your questions are answered or all of the issues have been taken care of?
6. **What happens when you have missing clothing?** (Does this match the answer to B8?)
7. **Are residents able to get help for going to the toilet within a short period of time?**
8. **Whom do you go to with problems?** What is the response? Are you satisfied?
9. **How does staff help you with your personal interests like reading and gardening?**
10. **Do you get outside as often as you wish?**
11. **Is there a resident council?** How does it work? Who controls the council: residents or staff?
12. **Is there a family council?** Is it an effective forum for raising concerns and learning what's happening at the home?
13. **What's the best thing about living here?**
14. **What's the worst thing about living here?**
15. **What makes a day good for you?**

## INFORMATION YOU CAN OBTAIN

1. **Copy of state inspection report** – either from the agency which licenses and certifies nursing homes, from the facility itself, or from the Ombudsman.
2. **Star Quality Rating. Visit www.medicare.gov**
3. **Information about the facility from the local Ombudsman or State Ombudsman.**
4. **Information from family members or friends of residents.**
## WHAT TO LOOK FOR WHEN CHOOSING AN ASSISTED LIVING FACILITY

### ATMOSPHERE

<table>
<thead>
<tr>
<th></th>
<th>YES</th>
<th>NO</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Good location.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2. Attractive appearance outside.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>3. Attractive appearance inside.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>4. Residents socialize with each other and appear happy and comfortable.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>5. Staff is appropriately dressed.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>6. Staff is personable and outgoing and helpful.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>7. Staff act in a professional manner.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>8. Visits with residents are welcome at any time.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>9. Decor in the common areas is clean, attractive, and acceptable to you.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>10. You feel comfortable within this environment.</td>
<td></td>
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</tbody>
</table>

### PHYSICAL FEATURES

<table>
<thead>
<tr>
<th></th>
<th>YES</th>
<th>NO</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. The building is designed to meet residents needs.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2. The floor plan is easy to follow.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>3. Doorways and hallways are accommodating to wheelchairs and walkers.</td>
<td></td>
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<tr>
<td>4. If applicable, elevators are available for those who can’t use the stairs.</td>
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<tr>
<td>5. Hand rails are available to aid in walking.</td>
<td></td>
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<tr>
<td>6. Cupboards and shelves are easy to reach.</td>
<td></td>
<td></td>
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<tr>
<td>7. Floors are of a non-skid material and carpets are firm and secure.</td>
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<tr>
<td>8. Lighting is good.</td>
<td></td>
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<tr>
<td>10. Odor free.</td>
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<tr>
<td>11. Appropriately heated and cooled.</td>
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<tr>
<td>12. Exits are clearly marked.</td>
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<tr>
<td>13. Doors and windows are lockable.</td>
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<tr>
<td>14. There are no noticeable hazards to your safety.</td>
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<tr>
<td>15. Emergency response information posted.</td>
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</tbody>
</table>

### INDIVIDUAL UNIT FEATURES

<table>
<thead>
<tr>
<th></th>
<th>YES</th>
<th>NO</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Are different sizes and types of units available?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2. Are units for single and double occupancy available?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>3. Can couples live together in the same room?</td>
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<tr>
<td>4. Do you have any input about your roommate assignment, if applicable?</td>
<td></td>
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</tr>
<tr>
<td>5. Do residents have their own lockable doors?</td>
<td></td>
<td></td>
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<tr>
<td>6. Is a 24-hour emergency response system accessible from the unit?</td>
<td></td>
<td></td>
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<tr>
<td>7. Are bathrooms private?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>8. Do bathrooms accommodate wheelchairs and walkers?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>9. Do bathrooms have grab bars?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>10. Are residents allowed to bring their own furnishings?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>11. Do all units have a telephone?</td>
<td></td>
<td></td>
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<tr>
<td>12. Do all units have cable TV? (inquire about billing if the answer is yes)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>13. Do residents have kitchen units or access to a common kitchen?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>14. May residents keep food in their units?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>15. Is smoking allowed? (In rooms? In common area? Outside only?)</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### FOOD SERVICE

<table>
<thead>
<tr>
<th></th>
<th>YES</th>
<th>NO</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Three nutritionally balanced meals are provided daily, seven days/week.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2. Snacks available.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>3. May a resident request special foods?</td>
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<td></td>
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<tr>
<td>4. Are common dining areas available?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>5. Are dining areas clean?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>6. May residents eat their meals in their units?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>7. Is there a set time for meals or may a resident decide when to eat?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>8. Food looks good.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>10. Food portions look appropriate.</td>
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</tbody>
</table>

INTRODUCTION
## SOCIAL AND RECREATIONAL ACTIVITIES

1. Is there evidence of an organized activities program, such as a posted schedule, events in progress, reading materials, etc.? | YES | NO |
2. Do residents participate in activities outside of the facility? | | |
3. Do volunteers, including family members, help with or conduct activities? | | |
4. Are residents required to participate in activities? | | |
5. Are residents’ pets allowed to live in the facility? | | |
6. Are residents’ pets allowed to visit in the facility? | | |
7. Does the facility have a resident pet? | | |
8. Is transportation provided to other facilities for activities? | | |
9. Is transportation provided within the community as needed? | | |
10. Are provided activities in line with what you enjoy? | | |
11. Do you think you would be comfortable interacting with the residents? | | |

## MEDICATION, HEALTH CARE, AND NEEDS ASSESSMENT

1. Residence has specific policies regarding medication such as, storage of, assistance with, training of staff, supervision of staff, and record keeping. | | |
2. Is self-administration of medication allowed? | | |
3. A staff person is available to coordinate home care visits from a nurse, physical therapist, occupational therapist, etc. if needed. | | |
4. Trained staff is available to assist residents who experience memory, orientation, or judgement losses. | | |
5. A physician or nurse regularly visits the residents. | | |
6. Residence has a clearly stated procedure for responding to a resident’s medical emergency. | | |
7. A list of all offered services is provided. | | |
8. Staff is available to provide 24-hour assistance with activities of daily living (dressing, eating, mobility, hygiene, grooming, bathing, etc.). | | |
9. Transportation to Doctor appointments is provided. | | |
10. Housekeeping service for individual units is provided. | | |
11. Pharmacy, barber/beautician and/or physical therapy services are offered on-site or transportation can be arranged with short notice. | | |
12. Written plan of care for each resident. | | |
13. Residence has a process for assessing a potential resident’s need for service. | | |
14. Residence has a process for ensuring needs and services are reevaluated periodically. | | |
15. The process includes the resident, his or her family, facility staff, and the resident’s physician. | | |
16. There is sufficient staff to meet the resident’s needs. | | |

## CONTRACTS, COSTS, AND FINANCES

1. May a contract be terminated? | | |
2. Is there refund language in the contract? | | |
3. Are other sources of money available and/or accepted to help pay for service such as government, private, or corporate programs? | | |
4. If the resident’s needs change, would additional services be available? | | |
5. If nursing care or other care is needed on a temporary basis, is there a method in place to pay for these services? | | |
6. Are there different costs for various levels or categories of service? | | |
7. Are residents required to purchase renters’ insurance for personal property in their units? | | |
8. Are there any other fees or charges? | | |
SELECTING A CONTINUING CARE RETIREMENT COMMUNITY

The questions presented below are offered as a starting point to your evaluation of the facilities that you are considering. Use common sense in evaluating this type of facility. Your family member should feel comfortable in the setting. Remember, this may become your family member’s future home.

OBSERVATIONS

1. Do you like how the facility looks? ____________
2. Is staff helpful as you tour the facility? ____________
3. Are residents engaged in activities? ____________
4. Do residents seem alert and happy? ____________
5. Is the facility clean and in good repair? ____________
6. Are there any visible hazards? ____________
7. Is the facility in a location that you like? ____________
8. How far is the nearest grocery and drug store? ____________

ACTIVITIES

1. What activities are offered? ____________
2. Are there activities you like to do? ____________
3. Is there an activities staff person? ____________
4. Are shopping trips regularly scheduled? ____________
5. To what degree is transportation provided? ____________
6. How is visiting handled for family and friends? ____________

SERVICES

1. What medical services are offered? ____________
2. Do they seem adequate for your current and future needs? ____________
3. What other services are offered?
   Transportation (Set times, On demand, Reservation system) ____________
   Laundry ____________
   Housekeeping ____________
   Library ____________
   Other ____________
4. Are there fees for any of these services? If so, can they be increased in the future? ____________
5. Is there an additional charge for services? ____________
6. What type of facility security is offered? ____________

CONTRACTS

1. What type of contract is needed? ____________
2. Will you own or rent? ____________
3. Is any ownership transferable upon your death? ____________
4. Is there a lump sum fee? ____________
5. Is there a monthly charge? ____________
6. If there is a monthly charge, what happens if you can’t pay? ____________
7. If you go into the hospital, will your living space be held? ____________
8. Are any monthly charges fixed or can they be increased? ____________
9. How is routine maintenance handled? ____________
10. Are utilities included? ____________
11. Are there any other fees or charges? ____________
12. Are you able to change your mind about living at the facility? ____________
13. How long has the company been in business? ____________
14. Will they provide references? ____________
15. How are transfers made to the Assisted Living section? ____________
16. What if the Assisted Living section is full when you need it? ____________
17. Does your attorney have any questions for you to ask? ____________

INTRODUCTION 17
Residents of licensed long-term care facilities have basic and special rights under Federal and State law. There is a Nursing Home Bill of Rights and an Adult Care Home Bill of Rights. The Bill of Rights guarantees all residents:

**RIGHT** to be treated with consideration, respect and full recognition of personal dignity and individuality.

**RIGHT** to know about and exercise your rights

**RIGHT** to adequate and appropriate care

**RIGHT** to know about services and charges

**RIGHT** to privacy in treatment and care

**RIGHT** to control your finances

**RIGHT** to be consulted in planning your medical treatment

**RIGHT** to confidentiality of medical records

**RIGHT** to freedom from abuse, neglect, and exploitation

**RIGHT** to freedom from restraints

**RIGHT** to express grievances without fear of retaliation

**RIGHT** pertaining to admission, transfers, and discharges

A local Community Advisory Committee, appointed by county commissioners, and the Regional Long-Term Care Ombudsman work to see that these rights are respected in all of the licensed nursing homes and adult care homes. Ombudsmen and Community Advisory Committees do not visit Multiunit Assisted Housing with Services, Continuing Care Retirement Communities (except for the licensed sections), or Independent Living Communities.

Resident Rights Posters should be prominently displayed in every nursing home, adult care home or family care home. These posters should be in large print and easily read by a person in a wheelchair. They should include the name and contact information of the ombudsman serving the facility. For a copy of the rights contact the Ombudsman Program.
### Nursing Homes with Secured Dementia Care Units

in Buncombe, Henderson and Transylvania Counties

<table>
<thead>
<tr>
<th>Nursing Home</th>
<th>Address</th>
<th>Phone Number</th>
<th>See Facility Information On Page</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Aston Park Health Care Center</strong></td>
<td>380 Brevard Road, Asheville, NC 28804</td>
<td>828-253-4437</td>
<td>26</td>
</tr>
<tr>
<td><strong>Black Mountain Neuro-Medical Treatment Center</strong></td>
<td>932 Old US 70, Black Mountain, NC 28711</td>
<td>828-259-6700</td>
<td>27</td>
</tr>
<tr>
<td><strong>Brian Center Health and Rehab - Weaverville</strong></td>
<td>78 Weaver Blvd, Weaverville, NC 28787</td>
<td>828-645-4297</td>
<td>27</td>
</tr>
<tr>
<td><strong>Emerald Ridge Retirement and Care Center</strong></td>
<td>25 Reynolds Mountain Blvd, Asheville, NC 28804</td>
<td>828-645-6619</td>
<td>29</td>
</tr>
<tr>
<td><strong>WNC Baptist Home</strong></td>
<td>213 Richmond Hill Drive, Asheville, NC 28806</td>
<td>828-254-9675</td>
<td>34</td>
</tr>
<tr>
<td><strong>Blue Ridge Health &amp; Rehabilitation Center</strong></td>
<td>1510 Hebron Street, Hendersonville, NC 28739</td>
<td>828-693-8461</td>
<td>81</td>
</tr>
<tr>
<td><strong>Brian Center Health and Rehab - Hendersonville</strong></td>
<td>1870 Pisgah Drive, Hendersonville, NC 28791</td>
<td>828-693-9796</td>
<td>81</td>
</tr>
<tr>
<td><strong>Brian Center Health and Rehab - Brevard</strong></td>
<td>115 North Country Club Road, Brevard, NC 28712</td>
<td>828-884-2031</td>
<td>137</td>
</tr>
<tr>
<td><strong>The Oaks - Brevard</strong></td>
<td>300 Morris Road, Brevard, NC 28712</td>
<td>828-877-4020</td>
<td>137</td>
</tr>
</tbody>
</table>
ADULT CARE HOMES WITH SPECIAL CARE UNITS
in Buncombe, Henderson and Transylvania Counties

Special Care Units (SCU) for persons with Alzheimer’s disease or related disorders means an entire facility, wing or hallway within an adult care home separated by closed doors from the rest of the home, or a program provided by an adult care home, that is designated or advertised especially for special care of residents with Alzheimer’s disease or related disorders.

ARBOR TERRACE OF ASHEVILLE
3199 Sweeten Creek Road
Asheville, NC 28803
828-681-5533
Licensee: SHPIII/Arbor Asheville
# Beds: 70
Alzheimer’s Licensed: 21
See facility information on page 37

BROOKDALE ASHEVILLE WALDEN RIDGE
4 Walden Ridge Drive
Asheville, NC 28803
828-687-0155
Licensee: Brookdale Senior Living
# Beds: 38
Alzheimer’s Licensed: 38
See facility information on page 38

CARILLON ASSISTED LIVING OF HENDERSONVILLE
3851 Howard Gap Road
Hendersonville, NC 28792
828-693-0700
Licensee: Carillon Assisted Living
# Beds: 96
Alzheimer’s Licensed: 24
See facility information on page 90

CAROLINA RESERVE OF HENDERSONVILLE
1820 Pisgah Drive
Hendersonville, NC 28739
828-692-6440
Licensee: Carolina Reserve of Hendersonville
# Beds: 61
Alzheimer’s Licensed: 24
See facility information on page 90

PACIFICA HERITAGE HILLS
2500 Heritage Circle
Hendersonville, NC 28739
828-693-8292
Licensee: Emeritus Corporation
# Beds: 24
Alzheimer’s Licensed: 24
See facility information on page 94

MOUNTAIN VIEW ASSISTED LIVING
260 Centerway Drive
Hendersonville, NC 28792
828-692-9960
Licensee: Mizpah Healthcare, Inc
# Beds: 27
Alzheimer’s Licensed: 27
See facility information on page 94

KINGSBRIDGE HOUSE
10 Sugar Loaf Road
Brevard, NC 28712
828-884-6137
Licensee: Kings Bridge House, LLC
# Beds: 60
Alzheimer’s Licensed: 60
See facility information on page 144

ADULT CARE HOMES WITH SECURED UNIT
in Buncombe, Henderson and Transylvania Counties

THE CROSSINGS AT REYNOLDS MOUNTAIN
41 Cobblers Way
Asheville, NC 28804
828-575-0627
Licensee: Buncombe Operations, LLC
# Beds: 99
Alzheimer’s Licensed: 24
See facility information on page 44
INFORMATION AND REFERRALS FOR SERVICES

2-1-1 United Way/Community Resource Connections (CRC)  
211 or (828) 253-4357 - Toll-Free 1-866-401-6342  
www.211wnc.org

Alzheimer’s Association Western Carolina Chapter  
1-800-272-3900  
www.alz.org/northcarolina

Buncombe County Department of Health and Human Services  
(also referred to as DSS)  
(828) 250-5500  
www.buncombecounty.org/Governing/Depts/Dss/Adults/

Council on Aging of Buncombe County, Inc  
(828) 277-8288  
www.coabc.org

Council on Aging for Henderson County  
(828) 692-4203  
www.coahc.org

Council on Aging of Madison County  
(828) 649-2722  
www.madisoncountync.org/ComServcontact.php

Council on Aging for Transylvania County  
www.transylvaniacounty.org/content/council-aging-transylvania-county

Disability Partners  
(828) 298-1977  
www.disabilitypartners.org

Henderson County Department of Social Services  
(828) 697-5500  
www.hendersoncountync.org/dss

Madison County Department of Community Services  
(828) 649-2722

Madison County Department of Social Services (DSS)  
(828) 649-2711  
www2.ncdhhs.gov/dss/local/dir_madi.htm

MemoryCare of Asheville  
(828) 771-2219  
www.memorycare.org

NC DHHS Care-Line  
1-800-662-7030  
www.ncdhhs.gov/ocs/careline OR www.nccarelink.gov

NC Senior Legal Helpline  
1-877-579-7562

Pisgah Legal Services  
(828) 253-0406  
www.pisgahlegal.org

Senior Health Insurance Information Program (SHIIP)  
1-800-443-9354  
www.ncshiip.com

Transylvania County Department of Social Services (DSS)  
(828) 884-3174  
www.transylvaniacounty.org/dss-adult-services

LONG TERM CARE FACILITY INFORMATION

NC Adult Care Home Violation and Penalty Reports  
www2.ncdhhs.gov/dhsr/acls/adultcarepenalties.html

NC Adult Care Home Star Ratings  
www2.ncdhhs.gov/dhsr/acls/star/search.asp

NC Nursing Home Survey Reports and Star Ratings  
www.medicare.gov/nursinghomecompare/search.html

For other questions regarding licensed Long Term Care Facilities  
www.ncdhhs.gov/divisions/daas

ADVOCACY

Disability Rights North Carolina  
1-877-235-4210  
www.disabilityrightnc.org

Friends of Residents in Long Term Care  
(919) 782-1530  
www.forltc.org

The National Consumer Voice for Quality Long-Term Care  
(202) 332-2275  
theconsumervoice.org

TO REPORT COMPLAINTS ABOUT AGED OR DISABLED ADULTS

For residents living in Adult Care or Nursing Homes  
(NC Division of Health Service Regulation in Raleigh)  
1-800-624-3004

Regional Office of Long-Term Care Ombudsman  
(828) 251-6622

State Office of Long-Term Care Ombudsman  
(919) 855-3400

Adult Protective Services

Buncombe County  
(828) 250-5800  
(828) 250-5800 **

Henderson County  
(828) 697-5500  
(828) 697-4911 **

Madison County  
(828) 649-9498  
(828) 649-2721 **

Transylvania County  
(828) 884-3174  
(828) 884-3188 **

** Call after 5 pm and on Holidays and Weekends

Disability Rights  
1-877-235-4210
ASHELAND RIDGE HEALTH CENTER
91 Victoria Road, Asheville, NC 28801
(828) 255-0076  Fax: (828) 285-0437

Owned By: Maximus Healthcare Group
Profit/Non-profit: Profit
Type of Facility: Nursing Home
Year Constructed: 1977
Licensed Since: 1977

Cost
Payment: Medicare, Medicaid, Private Pay, Private Insurance
Deposit or Entrance Fee: No
Daily Rates: SN: $225/Private, $212/Semiprivate

Types of Units
# Beds: Nursing/120  AL/0
Type of Rooms: Private, Semiprivate
Type of Baths: Private, Handicap Bath, Shared Bath
All Furnishings Provided? Yes

Admission Restrictions
Cannot accept those who: Ventilator dependent, specialty youth
Age Range of Residents: 30 - 103+
No smoking policy.

Features
Is there a separate Alzheimer’s/Dementia unit? No
Respite Care Available: Yes

Comments
Specializing in short-term rehabilitation. Accelerated Care Plus which includes electrical stimulation, ultrasound, and short-wave diathermy.

ASHEVILLE HEALTH CARE CENTER
1984 US 70 Highway, Swannanoa, NC 28778
(828) 298-2214  Fax: (828) 285-0437

Owned By: Medical Facilities of America
Profit/Non-profit: Profit
Type of Facility: Nursing Home
Year Constructed: 1992
Licensed Since: 12/22/92

Cost
Payment: Medicare, Medicaid, Private Pay, Private Insurance
Deposit or Entrance Fee: $0
Daily Rates: SN: $233 to $251

Types of Units
# Beds: Nursing/106  AL/0
Type of Rooms: Private, Semiprivate
Type of Baths: Private, Handicap Bath, Shared Bath
All Furnishings Provided? Yes

Admission Restrictions
Cannot accept those who: Ventilator dependent, specialty youth
Age Range of Residents: 30 - 103+
No smoking policy.

Features
Is there a separate Alzheimer’s/Dementia unit? No
Respite Care Available: Yes

Comments
Our therapy dept. offers Accelerated Care Plus, a program of therapeutic interventions that may include electrical stimulation, ultrasound, or short-wave diathermy.
## ASTON PARK HEALTH CARE CENTER, INC.

**Address:** 380 Brevard Road, Asheville, NC 28806  <br>**Phone:** (828) 253-4437  <br>**Fax:** (828) 255-8365  <br>**Website:** www.astonparkhcc.org  <br>**Email:** admissions@astonparkhcc.org

**Owned By:** Aston Park Board of Trustees  <br>**Profit/Non-profit:** Non-Profit  <br>**Type of Facility:** Nursing Home  <br>**Year Constructed:** 1980  <br>**Licensed Since:** 1991

**Cost**  <br>**Payment:** Medicare, Medicaid, Private Pay, Private Insurance, VA  <br>**Deposit or Entrance Fee:** N/A  <br>**Daily Rates:**  <br>- SN: $215 to $235  <br>- AL: $165 to $180

**Types of Units**  <br>**# Beds:** Nursing/120  AL/19  <br>**Type of Rooms:** Private, Semiprivate  <br>**Type of Baths:** Private, Handicap Bath  <br>**All Furnishings Provided?** Yes

**Admission Restrictions**  <br>**Cannot accept those who:** Have ventilators  <br>**Age Range of Residents:** 62 - 103  <br>**No smoking policy.**

**Services and Amenities Available on Site ($=charge)**  <br>- Transportation Assistance  <br>- Assistance w/ Arranging Community Services  <br>- Assistance with Shopping  <br>- Laundry Services  <br>- Exercise Program  <br>- Meal Choices  <br>- Resident’s Council  <br>- Beautician / Barber  <br>- Accept Pets (just for visits)  <br>- Emergency Call System  <br>- Rehabilitation Therapies

**Features**  <br>Is there a separate Alzheimer’s/Dementia unit? Yes  <br>Respite Care Available: Yes

**Comments**  <br>Special Unit for ambulatory residents with dementia (13 SNF and 19 AL).

## BLACK MOUNTAIN NEURO-MEDICAL TREATMENT CENTER

**Address:** 932 Old US 70, Black Mountain, NC 28711  <br>**Phone:** (828) 259-6700  <br>**Fax:** (828) 669-3346  <br>**Website:** www.bmcnc.org  <br>**Email:** bmntc.info@dhhs.nc.gov

**Owned By:** State of North Carolina  <br>**Profit/Non-profit:** Non-Profit  <br>**Type of Facility:** Nursing Home  <br>**Year Constructed:** 1990  <br>**Licensed Since:** 1991

**Cost**  <br>**Payment:** Medicare, Medicaid, Private Pay, Private Insurance  <br>**Deposit or Entrance Fee:** N/A  <br>**Daily Rates:**  <br>- SN: All rooms cost the same  <br>- AL: $200 to $235

**Types of Units**  <br>**# Beds:** Nursing/161  AL/0  <br>**Type of Rooms:** Semiprivate  <br>**Type of Baths:** Handicap Bath, Shared Bath  <br>**All Furnishings Provided?** Yes

**Admission Restrictions**  <br>**Cannot accept those who:**  <br>Age Range of Residents: 18+  <br>Call to inquire about smoking policy.

**Services and Amenities Available on Site ($=charge)**  <br>- Transportation Assistance  <br>- Assistance w/ Arranging Community Services  <br>- Assistance with Shopping  <br>- Laundry Services  <br>- Exercise Program  <br>- Meal Choices  <br>- Resident’s Council  <br>- Beautician / Barber  <br>- Accept Pets  <br>- Emergency Call System  <br>- Rehabilitation Therapies (P/T, O/T, & S/T)

**Features**  <br>Is there a separate Alzheimer’s/Dementia unit? Yes  <br>Respite Care Available: Yes

**Comments**
BRIAN CENTER HEALTH AND REHABILITATION / WEAVERVILLE
78 Weaver Boulevard, Weaverville, NC 28787
(828) 645-4297  Fax: (828) 645-4532
www.
email:

Owned By: Sava Senior Care
Profit/Non-profit: Profit
Type of Facility: Nursing Home
Year Constructed: 1992
Licensed Since: 1992

Cost
Payment: Medicare, Medicaid, Private Pay, Private Insurance, Other
Deposit or Entrance Fee: N/A
Daily Rates: SN: $246 to $267
               AL: $164

Types of Units
# Beds: Nursing/122 AL/10
Type of Rooms: Private, Semiprivate
Type of Baths: Private, Handicap Bath, Shared Bath
All Furnishings Provided? Yes

Admission Restrictions
Cannot accept those who: Communicable diseases
Age Range of Residents: 40 - 111
Call to inquire about smoking policy.

Services and Amenities Available on Site ($=charge)
$ Transportation Assistance
✓ Assistance w/ Arranging Community Services
✓ Assistance with Shopping
$ Laundry Services
✓ Exercise Program
✓ Meal Choices
✓ Resident’s Council
$ Beautician / Barber
✓ Accept Pets
✓ Emergency Call System
$ Rehabilitation Therapies
Call to inquire about ability to accommodate people who wander.

Features
Is there a separate Alzheimer’s/Dementia unit? Yes
Respite Care Available: Yes

Comments
Hospice services also available.

BROOKS-HOWELL HOME
266 Merrimon Avenue , Asheville, NC 28801
(828) 253-6712  Fax: (828) 225-2992
www.brooks-howell.org
email: bwelch@brooks-howell.org

Owned By: United Methodist Women of the United Methodist Church
Profit/Non-profit: Non-Profit
Type of Facility: Nursing Home
Year Constructed: 1960 - 1998
Licensed Since: 1960

Cost
Payment: Private Pay, Private Insurance
Deposit or Entrance Fee: Amount may vary - call for more info
Daily Rates: SN: $185 to $201
               AL:

Types of Units
# Beds: Nursing/58 AL/0
Type of Rooms: Private
Type of Baths: Private, Handicap Bath
All Furnishings Provided? Yes

Admission Restrictions
Cannot accept those who: 
Age Range of Residents: 56 - 104
No smoking policy.

Services and Amenities Available on Site ($=charge)
$ Transportation Assistance
✓ Assistance w/ Arranging Community Services
✓ Assistance with Shopping
$ Laundry Services
✓ Exercise Program
✓ Meal Choices
✓ Resident’s Council
$ Beautician / Barber
✓ Accept Pets (visitors)
✓ Emergency Call System
✓ Rehabilitation Therapies (P/T, O/T, & S/T)
Call to inquire about ability to accommodate people who wander.

Features
Is there a separate Alzheimer’s/Dementia unit? No
Respite Care Available: Yes

Comments
Only a few of nursing beds are available to local community. We’re a home for retired missionaries and deaconesses.
### COMPLETE CARE AT ASHEVILLE

500 Beaverdam Road, Asheville, NC 28804  
(828) 254-8833  Fax: (828) 254-9923  
www.  
email:

| Owned By: | Episcopal Retirement Community  
Profit/Non-profit: | Non-Profit  
Type of Facility: | Nursing Home  
Year Constructed: | 1965  
Licensed Since: | 1965  

#### Cost

- **Payment:** Take a multitude of managed care programs along with Medicare, Medicaid, Private Pay  
- **Deposit or Entrance Fee:** N/A  
- **Daily Rates:**  
  - Private: $240  
  - Semiprivate: $219  

#### Services and Amenities Available on Site ($=charge)

- Transportation Assistance  
- Assistance w/ Arranging Community Services  
- Assistance with Shopping  
- Laundry Services  
- Exercise Program  
- Meal Choices  
- Resident’s Council  
- $ Beautician / Barber  
- Accept Pets  
- Emergency Call System  
- Rehabilitation Therapies  

Call to inquire about ability to accommodate people who wander.

#### Features

- Is there a separate Alzheimer’s/Dementia unit? **No**  
- Respite Care Available: **Yes**

#### Admission Restrictions

- Cannot accept those who:  
  - Age Range of Residents: 18+  
  - Call to inquire about smoking policy.

### DEERFIELD EPISCOPAL RETIREMENT COMMUNITY, INC.

1617 Hendersonville Road, Asheville, NC 28803  
(828) 274-1531  Fax: (828) 274-0238  
www.deerfieldwnc.org  
email: marketing@deerfieldwnc.org

| Owned By: | Episcopal Retirement Community  
Profit/Non-profit: | Non-Profit  
Type of Facility: | Nursing Home  
Year Constructed: | 1995  
Licensed Since: | 2000  

#### Cost

- **Payment:** Private Pay, Private Insurance  
- **Deposit or Entrance Fee:** $25,410/AL  
  $8,474/Skilled  
- **Daily Rates:**  
  - SN: $236 to $305  
  - Monthly AL: $3,717 to $4,555  

#### Services and Amenities Available on Site ($=charge)

- Transportation Assistance  
- Assistance w/ Arranging Community Services  
- Assistance with Shopping  
- Laundry Services  
- Exercise Program  
- Meal Choices  
- Resident’s Council  
- $ Beautician / Barber  
- Accept Pets (cats in HA area)  
- Emergency Call System  
- Rehabilitation Therapies (P/T, O/T, & S/T)  

Call to inquire about ability to accommodate people who wander.

#### Features

- Is there a separate Alzheimer’s/Dementia unit? **No**  
- Respite Care Available: **No**

#### Admission Restrictions

- Cannot accept those who:  
  - Age Range of Residents: 62+  
  - Smoke free campus.
EMERALD RIDGE REHABILITATION AND CARE CENTER
25 Reynolds Mountain Boulevard, Asheville, NC 28804
(828) 645-6619  Fax: (828) 645-3767

Owned By: Emerald Ridge Healthcare, LLC
Profit/Non-profit: Profit
Type of Facility: Nursing Home
Year Constructed: 1993
Licensed Since: 1993

Cost
Payment: Medicare, Medicaid, Private Pay, Private Insurance, Managed Care
Deposit or Entrance Fee: No
Daily Rates: SN: $244/Private, $229/Semiprivate
             AL: $134/Semiprivate

Services and Amenities Available on Site ($=charge)
✓ Transportation Assistance
✓ Assistance w/ Arranging Community Services
✓ Assistance with Shopping
✓ Laundry Services
✓ Exercise Program
✓ Meal Choices
✓ Resident’s Council
✓ Beautician / Barber
✓ Accept Pets (visitors)
✓ Emergency Call System
$ Rehabilitation Therapies

Features
Is there a separate Alzheimer’s/Dementia unit? Yes
Respite Care Available: Yes

Comments
All considered on individual basis

FLESHER’S FAIRVIEW HEALTH CARE CENTER, INC.
3016 Cane Creek Road, Fairview, NC 28730
(828) 628-2800  Fax: (828) 628-3887

Owned By: Cheri Mitchell, Susie Cole & Lisa Dee
Profit/Non-profit: Profit
Type of Facility: Nursing Home
Year Constructed: 1991
Licensed Since: 1991

Cost
Payment: Medicare, Medicaid, Private Pay, Private Insurance
Deposit or Entrance Fee: 1st month
Daily Rates: SN: $200 to $215
             AL:

Services and Amenities Available on Site ($=charge)
$ Transportation Assistance
✓ Assistance w/ Arranging Community Services
✓ Assistance with Shopping
✓ Laundry Services
✓ Exercise Program
✓ Meal Choices
✓ Resident’s Council
✓ Beautician / Barber
✓ Accept Pets (visitors)
✓ Emergency Call System
✓ Rehabilitation Therapies (P/T, O/T, & S/T)

Features
Is there a separate Alzheimer’s/Dementia unit? No
Respite Care Available: Yes

Comments
All considered on individual basis

BUNCOMBE - NURSING HOMES
<table>
<thead>
<tr>
<th><strong>GIVENS HEALTH CENTER</strong></th>
<th>2360 Sweeten Creek Road, Asheville, NC 28803</th>
<th><a href="http://www.givensestates.org">www.givensestates.org</a></th>
</tr>
</thead>
<tbody>
<tr>
<td>(828) 771-2900</td>
<td>Fax: (828) 771-2901</td>
<td>email: <a href="mailto:info@givensestates.org">info@givensestates.org</a></td>
</tr>
</tbody>
</table>

**Services and Amenities Available on Site** ($=charge)
- √ Transportation Assistance
- √ Assistance w/ Arranging Community Services
- √ Assistance with Shopping
- √ Laundry Services
- √ Exercise Program
- √ Meal Choices
- √ Resident’s Council
- $ Beautician / Barber
- Accept Pets
- ✓ Emergency Call System
- $ Rehabilitation Therapies (P/T, O/T, & S/T)

Call to inquire about ability to accommodate people who wander.

**Features**
- Is there a separate Alzheimer’s/Dementia unit? No
- Respite Care Available: Yes

**Comments**
- Short-term Rehab Wing

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<table>
<thead>
<tr>
<th><strong>GIVENS HIGHLAND FARMS</strong></th>
<th>200 Tabernacle Road, Black Mountain, NC 28711</th>
<th><a href="http://www.givenshighlandfarms.org">www.givenshighlandfarms.org</a></th>
</tr>
</thead>
<tbody>
<tr>
<td>(828) 669-6473</td>
<td>Fax: (828) 357-1054</td>
<td>email: <a href="mailto:apinney@givenshighlandfarms.org">apinney@givenshighlandfarms.org</a></td>
</tr>
</tbody>
</table>

**Services and Amenities Available on Site** ($=charge)
- √ Transportation Assistance
- √ Assistance w/ Arranging Community Services
- √ Assistance with Shopping
- √ Laundry Services
- √ Exercise Program
- √ Meal Choices
- √ Resident’s Council
- $ Beautician / Barber
- Accept Pets
- ✓ Emergency Call System
- $ Rehabilitation Therapies (P/T, O/T, & S/T)

Call to inquire about ability to accommodate people who wander.

**Features**
- Is there a separate Alzheimer’s/Dementia unit? No
- Respite Care Available: Yes, based on availability

**Comments**
- Buffet selection offered at lunch & dinner in residents’ dining area. Wander Guard alert system. Full service retirement community with independent living, assisted living, rest home and nursing facility.
**MOUNTAIN RIDGE HEALTH AND REHAB**

611 Old US Highway 70 East, Black Mountain, NC 28711  
(828) 669-9991  Fax: (828) 669-9939  

<table>
<thead>
<tr>
<th><strong>Services and Amenities Available on Site</strong> ((\text{$}=\text{charge}))</th>
</tr>
</thead>
<tbody>
<tr>
<td>✔ Transportation Assistance</td>
</tr>
<tr>
<td>✔ Assistance w/ Arranging Community Services</td>
</tr>
<tr>
<td>✔ Assistance with Shopping</td>
</tr>
<tr>
<td>$ Laundry Services</td>
</tr>
<tr>
<td>Exercise Program</td>
</tr>
<tr>
<td>✔ Meal Choices</td>
</tr>
<tr>
<td>✔ Resident’s Council</td>
</tr>
<tr>
<td>$ Beautician / Barber</td>
</tr>
<tr>
<td>Accept Pets</td>
</tr>
<tr>
<td>✔ Emergency Call System</td>
</tr>
<tr>
<td>$ Rehabilitation Therapies</td>
</tr>
</tbody>
</table>

**Features**

Call to inquire about ability to accommodate people who wander.

**Comments**

Owned By: Mt. Ridge Wellness Center, LLC  
Profit/Non-profit: Profit  
Type of Facility: Nursing Home  
Year Constructed: 1998  
Licensed Since: 1998  

<table>
<thead>
<tr>
<th><strong>Cost</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Payment: Medicare, Medicaid, Private Pay, Private Insurance, Hospice</td>
</tr>
<tr>
<td>Deposit or Entrance Fee:</td>
</tr>
<tr>
<td>Daily Rates: SN: $210 to $375</td>
</tr>
<tr>
<td>AL: N/A</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Types of Units</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td># Beds: Nursing/97 AL/3</td>
</tr>
<tr>
<td>Type of Rooms: Private, Semiprivate</td>
</tr>
<tr>
<td>Type of Baths: Private, Handicap Bath, Shared Bath</td>
</tr>
<tr>
<td>All Furnishings Provided? Yes</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Admission Restrictions</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Cannot accept those who: Age Range of Residents: 8 - 100</td>
</tr>
</tbody>
</table>

**Call to inquire about smoking policy.**

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**NC STATE VETERANS NURSING HOME**

62 Lake Eden Road, Black Mountain, NC 28711  
(828) 257-6800  Fax: (828) 257-6860  

<table>
<thead>
<tr>
<th><strong>Services and Amenities Available on Site</strong> ((\text{$}=\text{charge}))</th>
</tr>
</thead>
<tbody>
<tr>
<td>✔ Transportation Assistance</td>
</tr>
<tr>
<td>✔ Assistance w/ Arranging Community Services</td>
</tr>
<tr>
<td>✔ Assistance with Shopping</td>
</tr>
<tr>
<td>✔ Laundry Services</td>
</tr>
<tr>
<td>Exercise Program</td>
</tr>
<tr>
<td>✔ Meal Choices</td>
</tr>
<tr>
<td>✔ Resident’s Council</td>
</tr>
<tr>
<td>✔ Beautician / Barber</td>
</tr>
<tr>
<td>Accept Pets visit with shot records</td>
</tr>
<tr>
<td>✔ Emergency Call System</td>
</tr>
<tr>
<td>✔ Rehabilitation Therapies (P/T, O/T, &amp; S/T)</td>
</tr>
</tbody>
</table>

**Features**

Call to inquire about ability to accommodate people who wander.

**Comments**

Owned By: NC Division of Veterans Affairs  
Profit/Non-profit: Self Supporting State Agency  
Type of Facility: Nursing Home  
Year Constructed: 2012  
Licensed Since: 2012  

<table>
<thead>
<tr>
<th><strong>Cost</strong></th>
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</thead>
<tbody>
<tr>
<td>Payment: Medicare, Medicaid, Private Pay, Private Insurance</td>
</tr>
<tr>
<td>Deposit or Entrance Fee: $0</td>
</tr>
<tr>
<td>Daily Rates: SN: $225</td>
</tr>
<tr>
<td>AL: N/A</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Types of Units</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td># Beds: Nursing/100 AL/0</td>
</tr>
<tr>
<td>Type of Rooms: Private</td>
</tr>
<tr>
<td>Type of Baths: Private</td>
</tr>
<tr>
<td>All Furnishings Provided? Yes</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Admission Restrictions</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Cannot accept those who: Are ventilator dependent</td>
</tr>
<tr>
<td>Age Range of Residents: 18+</td>
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</tbody>
</table>

**Call to inquire about smoking policy.**

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BUNCOMBE - NURSING HOMES 31
### PISGAH MANOR HEALTH CARE CENTER

104 Holcombe Cove Road, Candler, NC 28715  
(828) 667-9851  Fax: (828) 667-9858  
www.pisgavalley.org  
email: mgrandy@pisgahmanor.com

**Services and Amenities Available on Site ($=charge)**
- Transportation Assistance
- Assistance w/ Arranging Community Services
- Assistance with Shopping
- Laundry Services
- Exercise Program
- Meal Choices
- Resident’s Council
- Beautician / Barber
- Accept Pets
- Emergency Call System
- Rehabilitation Therapies

**Features**
- Is there a separate Alzheimer’s/Dementia unit? No
- Respite Care Available: Yes

**Comments**
- Call to inquire about ability to accommodate people who wander.

### Types of Units
- # Beds: Nursing/118  AL/0
- Type of Rooms: Private, Semiprivate
- Type of Baths: Private, Handicap Bath, Shared Bath
- All Furnishings Provided? Yes

### Admission Restrictions
- Cannot accept those who: Administrator or DON determine needs cannot be met
- Age Range of Residents: 18 - 100+
- No smoking.

### Cost
- Payment: Medicare, Medicaid, Private Pay, Private Insurance, Other
- Deposit or Entrance Fee: N/A
- Daily Rates: SN: $250  Hospice: $250

### Type of Facility:
- Nursing Home
- Year Constructed: 2013
- Licensed Since: 1975

### Owned By:
- Carolina Conference of SDA

### Profit/Non-profit:
- Non-Profit

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### STONECREEK HEALTH AND REHABILITATION

455 Victoria Road, Asheville, NC 28801  
(828) 252-0099  Fax: (828) 225-3829  
www.sanstonehealth.com  
email: hniebes@sanstonehealth.com

**Services and Amenities Available on Site ($=charge)**
- Transportation Assistance
- Assistance w/ Arranging Community Services
- Assistance with Shopping
- Laundry Services
- Exercise Program
- Meal Choices
- Resident’s Council
- Beautician / Barber
- Accept Pets
- Emergency Call System
- Rehabilitation Therapies

**Features**
- Is there a separate Alzheimer’s/Dementia unit? No
- Respite Care Available: Yes

**Comments**
- Private rehab rooms available. Enclosed courtyard with gazebo.

### Types of Units
- # Beds: Nursing/112  AL/0
- Type of Rooms: Private, Semiprivate
- Type of Baths: Private, Handicap Bath, Shared Bath
- All Furnishings Provided? Yes

### Admission Restrictions
- Cannot accept those who: Administrator or DON determine needs cannot be met
- Age Range of Residents: 36 - 105
- Call to inquire about smoking policy.

### Cost
- Payment: Medicare, Medicaid, Private Pay, Private Insurance, Other
- Deposit or Entrance Fee: $0
- Daily Rates: SN: $225 to $250  AL: N/A

### Type of Facility:
- Nursing Home
- Year Constructed: 1981
- Licensed Since: 2011

### Owned By:
- SsanStone Health and Rehab, LLC

### Profit/Non-profit:
- Profit

---

### BUNCOMBE - NURSING HOMES
### The Laurels of Greentree Ridge

**Address:** 70 Sweeten Creek Road, Asheville, NC 28803  
**Website:** www.laurelsofgreentreeridge.com  
**Contact:** Cell: (828) 230-0370  
**Fax:** (828) 277-4752  
**Email:** alyle@laurelhealth.com

**Services and Amenities Available on Site** ($=charge)
- Transportation Assistance
- Assistance w/ Arranging Community Services
- Assistance with Shopping
- Laundry Services
- Exercise Program
- Meal Choices
- Resident’s Council
- Beautician / Barber
- Accept Pets
- Emergency Call System
- Rehabilitation Therapies

**Features**
- Is there a separate Alzheimer’s/Dementia unit? No
- Respite Care Available: Yes

**Comments**
- Specializing in short-term rehabilitation, orthopedic and stroke recovery.

---

### The Laurels of Summit Ridge

**Address:** 100 Riceville Road, Asheville, NC 28805  
**Website:** www.laurelodsummitridge.com  
**Contact:** Fax: (828) 299-4077  
**Email:** jboyer@laurelhealth.com

**Services and Amenities Available on Site** ($=charge)
- Transportation Assistance
- Assistance w/ Arranging Community Services
- Assistance with Shopping
- Laundry Services
- Exercise Program
- Meal Choices
- Resident’s Council
- Beautician / Barber
- Accept Pets
- Emergency Call System
- Rehabilitation Therapies

**Features**
- Is there a separate Alzheimer’s/Dementia unit? No
- Respite Care Available: Yes

**Comments**
- 18 bed Ortho Center specializing in rehab after orthopedic procedure completely separate from the nursing home.
### THE OAKS AT SWEETEN CREEK
3864 Sweeten Creek Road, Arden, NC 28704  
(828) 681-0904  Fax: (828) 681-1671  
www.oaksatsweetencreek.com  
email: admin@oaksatsweetencreek.com

**Owned By:** The Oaks at Sweeten Creek, LLC  
**Profit/Non-profit:** Profit  
**Type of Facility:** Nursing Home  
**Year Constructed:** 1996  
**Licensed Since:** 1996

**Cost**  
**Payment:** Medicare, Medicaid, Private Pay, Private  
**Insurance** Deposit or Entrance Fee:  
**Daily Rates:**  
- SN: $185 to $225  
- AL:  

**Types of Units**  
- # Beds: Nursing/100 AL/14  
- Type of Rooms: Private, Semiprivate  
- Type of Baths: Private, Handicap Bath, Shared Bath  
- All Furnishings Provided? Yes (Phone/TV for short-term rehab)

**Admission Restrictions**  
- Cannot accept those who:  
- Age Range of Residents: 62+  
- Call to inquire about smoking policy.

**Features**  
- Is there a separate Alzheimer’s/Dementia unit? No  
- Respite Care Available: Yes

**Comments**

---

### WNC BAPTIST HOME
213 Richmond Hill Drive, Asheville, NC 28806  
(828) 254-9675  Fax: (828) 254-0253  
www.baptisthomesasheville.org  
email: celmer@brh.org

**Owned By:** Baptist Retirement Home, Inc.  
**Profit/Non-profit:** Non-Profit  
**Type of Facility:** Nursing Home  
**Year Constructed:** 1993  
**Licensed Since:** 1993

**Cost**  
**Payment:** Medicare, Medicaid, Private Pay  
**Deposit or Entrance Fee:** None  
**Daily Rates:**  
- SN: $250 to $260  
- AL: $3,916.38 to $6,266.21 per month

**Types of Units**  
- # Beds: Nursing/100 AL/50 (private room & baths)  
- Type of Rooms: Private, Semiprivate  
- Type of Baths: Private, Handicap bath, Shared Bath  
- All Furnishings Provided? Yes

**Admission Restrictions**  
- Cannot accept those who:  
- Age Range of Residents: 62+  
- Call to inquire about smoking policy.

**Features**  
- Is there a separate Alzheimer’s/Dementia unit? Yes  
- Respite Care Available: Yes

**Comments**  
Individuals must complete applications. All applicants must be assessed briefly by our nursing staff prior to admission. Assisted Living, Memory Enhanced Residents & Nursing Home.
### ARBOR TERRACE OF ASHEVILLE
3199 Sweeten Creek Road, Asheville, NC 28803  
(828) 681-5533   Fax: (828) 681-5554  
www.at-asheville.com  
email: asheville@arborcompany.com

- **Owned By:** The Arbor Company  
- **Profit/Non-profit:** Profit  
- **Type of Facility:** Adult Care Home  
- **Year Constructed:** 1998 - 1999  
- **Licensed Since:** 2/4/1999

#### Services and Amenities Available on Site (=$charge)
- ✓ Transportation Assistance  
- ✓ Assistance w/ Arranging Community Services  
- ✓ Assistance with Shopping  
- ✓ Laundry Services  
- ✓ Exercise Program  
- ✓ Meal Choices  
- ✓ Resident’s Council  
- $ Beautician / Barber  
- ✓ Accept Pets  
- ✓ Emergency Call System  
- ✓ Snacks  
- ✓ Worship Services

Call to inquire about ability to accommodate people who wander.

#### Features
- Is there a separate Alzheimer’s/Dementia unit?  
  - Yes  
- Respite Care Available:  
  - Yes

#### Comments
- Laundry, 3 meals, snacks, linens, transportation, and activities.

### BECKY’S REST HOME, INC 1 - 2
316 Lower Brush Creek Road, Fletcher, NC 28732  
(828) 628-1943 / 628-3395   Fax: (828) 628-9931  
www.beckysresthome@gmail.com

- **Owned By:** Becky’s Rest Home, Inc  
- **Profit/Non-profit:** Profit  
- **Type of Facility:** Adult Care Home  
- **Year Constructed:** 1982  
- **Licensed Since:** 1982

#### Services and Amenities Available on Site (=$charge)
- ✓ Transportation Assistance  
- ✓ Assistance w/ Arranging Community Services  
- ✓ Assistance with Shopping  
- ✓ Laundry Services  
- ✓ Exercise Program  
- ✓ Meal Choices  
- ✓ Resident’s Council  
- $ Beautician / Barber  
- ✓ Accept Pets  
- ✓ Emergency Call System  
- ✓ Snacks  
- ✓ Worship Services

Call to inquire about ability to accommodate people who wander.

#### Features
- Is there a separate Alzheimer’s/Dementia unit?  
  - Yes  
- Respite Care Available:  
  - Yes

#### Comments
- Cannot accept those who:  
  - Cannot transfer independently  
- Age Range of Residents:  62 - 100+  
- Call to inquire about smoking policy.
**BROOKDALE ASHEVILLE OVERLOOK**

308 Overlook Road, Asheville, NC 28803
(828) 684-1982 Fax: (828) 684-1917

**Services and Amenities Available on Site** ($=charge)
- Transportation Assistance
- Assistance w/ Arranging Community Services
- Assistance with Shopping
- Laundry Services
- Exercise Program
- Meal Choices
- Resident’s Council
- Beautician / Barber
- Accept Pets (in private rooms)
- Emergency Call System
- Snacks
- Worship Services

**Features**
- Is there a separate Alzheimer’s/Dementia unit? **No**
- Respite Care Available: **Yes**

**Comments**

Owned By: Southern Assisted Living, Inc.
Profit/Non-profit: Profit
Type of Facility: Adult Care Home
Year Constructed: 1992
Licensed Since: 1992

---

**Services and Amenities Available on Site** ($=charge)
- Transportation Assistance
- Assistance w/ Arranging Community Services
- Assistance with Shopping
- Laundry Services
- Exercise Program
- Meal Choices
- Resident’s Council
- Beautician / Barber
- Accept Pets
- Emergency Call System
- Snacks
- Worship Services

**Features**
- Is there a separate Alzheimer’s/Dementia unit? **All**
- Respite Care Available: **Yes**

**Comments**
- We are a free standing residence for persons with dementia. We also provide day care and night time care.

---

**BROOKDALE ASHEVILLE WALDEN RIDGE**

4 Walden Ridge Drive, Asheville, NC 28803
(828) 687-0155 Fax: (828) 687-0511

---

**BUNCOMBE - ADULT CARE HOMES**
<table>
<thead>
<tr>
<th>CANDLER LIVING CENTER</th>
<th>CHASE SAMARITAN ASSISTED LIVING</th>
</tr>
</thead>
<tbody>
<tr>
<td>136 Robinson Cove Road</td>
<td>30 Dalea Drive</td>
</tr>
<tr>
<td>Mailing: PO Box 819, Candler, NC 28715</td>
<td>Mailing: PO Box 9790, Asheville, NC 28805</td>
</tr>
<tr>
<td>(828) 667-4453 Fax: (828) 667-4296</td>
<td>(828) 298-7592 Fax: (828) 298-2637</td>
</tr>
<tr>
<td>www.</td>
<td><a href="http://www.mountainmanorassistedliving.com">www.mountainmanorassistedliving.com</a></td>
</tr>
<tr>
<td>email: <a href="mailto:wwright41@yahoo.com">wwright41@yahoo.com</a></td>
<td>email: <a href="mailto:spal1014@bellsouth.net">spal1014@bellsouth.net</a></td>
</tr>
</tbody>
</table>

**Services and Amenities Available on Site** ($=charge)
- Transportation Assistance
- Assistance w/ Arranging Community Services
- Assistance with Shopping
- Laundry Services
- Exercise Program
- Meal Choices
- Resident’s Council
- Beautician / Barber
- Accept Pets
- Emergency Call System
- Snacks
- Worship Services

**Features**
- Is there a separate Alzheimer’s/Dementia unit? No
- Respite Care Available: Yes

**Cost**
- Payment: Private Pay, State/County Assistance
- Deposit or Entrance Fee: Monthly Rates: Private: $2,000 and up
- Semiprivate: $1,500
- Other Charges:

**Types of Units**
- # Beds: 29
- Type of Rooms: Semiprivate
- Type of Baths: Shared Bath, Handicap Bath
- All Furnishings Provided? Yes

**Admission Restrictions**
- Cannot accept those who: Have communicable diseases
- Age Range of Residents: 18+
- Call to inquire about smoking policy.

**Owned By:** Integrity - Candler Living Center, LLC
**Profit/Non-profit:** Profit
**Type of Facility:** Adult Care Home
**Year Constructed:** 1970
**Licensed Since:** 1970

**Cost**
- Payment: Private Pay, State/County Assistance
- Deposit or Entrance Fee: Monthly Rates: Private: $0
- Semiprivate: Call for current prices
- Other Charges:

**Types of Units**
- # Beds: 54
- Type of Rooms: Private, Semiprivate
- Type of Baths: Private, Shared Bath, Handicap Bath
- All Furnishings Provided? Yes

**Admission Restrictions**
- Cannot accept those who: Wanders
- Age Range of Residents: 25 - 92
- Call to inquire about smoking policy.

**Owned By:** Davis & Davis Associates, LLC
**Profit/Non-profit:** Profit
**Type of Facility:** Adult Care Home
**Year Constructed:** 1978
**Licensed Since:**

**Cost**
- Payment: Private Pay, State/County Assistance
- Deposit or Entrance Fee: Monthly Rates: Private: Call for current prices
- Semiprivate: Call for current prices
- Other Charges:

**Types of Units**
- # Beds: 54
- Type of Rooms: Private, Semiprivate
- Type of Baths: Private, Shared Bath, Handicap Bath
- All Furnishings Provided? Yes

**Admission Restrictions**
- Cannot accept those who: Wanders
- Age Range of Residents: 25 - 92
- Call to inquire about smoking policy.

**Owned By:** Davis & Davis Associates, LLC
**Profit/Non-profit:** Profit
**Type of Facility:** Adult Care Home
**Year Constructed:** 1978
**Licensed Since:**
CHUNN'S COVE ASSISTED LIVING
67 Mountain Brook Road, Asheville, NC 28805
(828) 258-8787  Fax: (828) 258-0351

Services and Amenities Available on Site ($=charge)
✓ Transportation Assistance
✓ Assistance w/ Arranging Community Services
✓ Assistance with Shopping
✓ Laundry Services
✓ Exercise Program
✓ Meal Choices
✓ Resident’s Council
✓ Beautician / Barber
Accept Pets
✓ Emergency Call System
Snacks
✓ Worship Services
✓ Locked Facility

Features
Is there a separate Alzheimer’s/Dementia unit?  Yes
Respite Care Available:  Yes

Comments
Hospice Care available on-site for terminally ill patients.

FLESHER’S FAIRVIEW REST HOME, INC.
3016 Cane Creek Road, Fairview, NC 28730
(828) 628-1066  Fax: (828) 628-0351

Owned By:  Chunn’s Cove of Asheville, LLC
Profit/Non-profit:  Profit
Type of Facility:  Adult Care Home
Year Constructed:  1968
Licensed Since:  1992

Cost
Payment:  Private Pay, State/County Assistance
Deposit or Entrance Fee:  Amount may vary
Monthly Rates:  Private:  $2,550 to $3,000
                          Semiprivate:  $2,000 to $2,420

Types of Units
# Beds:  67
Type of Rooms:  Private, Semiprivate
Type of Baths:  Shared Bath, Handicap Bath
All Furnishings Provided?  Yes

Admission Restrictions
Cannot accept those who:  Require higher care
Age Range of Residents:  65+
Call to inquire about smoking policy.

Services and Amenities Available on Site ($=charge)
✓ Transportation Assistance
✓ Assistance w/ Arranging Community Services
✓ Assistance with Shopping
✓ Laundry Services
✓ Exercise Activities
✓ Meal Choices
✓ Resident’s Council
✓ Beautician / Barber
Accept Pets
✓ Emergency Call System
Snacks
✓ Worship Services
✓ Locked Facility

Features
Is there a separate Alzheimer’s/Dementia unit?  No
Respite Care Available:  Yes

Comments
Call to inquire about ability to accommodate people who wander.

BUNCOMBE - ADULT CARE HOMES
<table>
<thead>
<tr>
<th>HEATHER GLEN AT ARDENWOODS</th>
<th><a href="http://www.ardenwoodslcs.com">www.ardenwoodslcs.com</a></th>
<th>email: <a href="mailto:slaterpamela@ardenwoodslcs.com">slaterpamela@ardenwoodslcs.com</a></th>
</tr>
</thead>
<tbody>
<tr>
<td>103 Appalachian Boulevard, Arden, NC 28704</td>
<td>(828) 684-0041</td>
<td>Fax: (828) 684-7800</td>
</tr>
<tr>
<td>Owned By: Ardenwoods, LLC</td>
<td>Profit/Non-profit: Profit</td>
<td>Type of Facility: Adult Care Home</td>
</tr>
<tr>
<td><strong>Cost</strong></td>
<td></td>
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</tr>
<tr>
<td>Payment: Private Pay</td>
<td>Deposit or Entrance Fee: $4,610</td>
<td>Monthly Rates: Private: $4,610</td>
</tr>
<tr>
<td>Other Charges:</td>
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<td></td>
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<tr>
<td><strong>Types of Units</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td># Beds: 50</td>
<td>Type of Rooms: Private</td>
<td>Type of Baths: Private</td>
</tr>
<tr>
<td>All Furnishings Provided?: Yes - rental program</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Admission Restrictions</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Cannot accept those who: Need secured environment</td>
<td>Age Range of Residents: 62+</td>
<td>Call to inquire about smoking policy.</td>
</tr>
<tr>
<td><strong>Services and Amenities Available on Site</strong> ($=charge)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>✓ Transportation Assistance</td>
<td>✓ Assistance w/ Arranging Community Services</td>
<td>✓ Assistance with Shopping</td>
</tr>
<tr>
<td>✓ Laundry Services</td>
<td>✓ Exercise Program</td>
<td>✓ Meal Choices (3 course restaurant-style meals)</td>
</tr>
<tr>
<td>✓ Utilities (Including cable)</td>
<td>✓ Beautician / Barber</td>
<td>✓ Accept Pets</td>
</tr>
<tr>
<td>✓ Emergency Call System</td>
<td>✓ Bathing Assistance and Medication Administration</td>
<td>✓ Worship Services</td>
</tr>
<tr>
<td>✓ Call to inquire about ability to accommodate people who wander.</td>
<td></td>
<td></td>
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<tr>
<td><strong>Features</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Is there a separate Alzheimer’s/Dementia unit? No</td>
<td>Respite Care Available: Yes</td>
<td></td>
</tr>
<tr>
<td><strong>Comments</strong></td>
<td></td>
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</tr>
<tr>
<td>Licensed health professionals support services provided under the supervision of our fill-time Registered Nurse. Call for details on services. End of Life Care on site through partnership with area Hospice providers.</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>HOMINY VALLEY RETIREMENT CENTER</th>
<th>www.</th>
<th>email: <a href="mailto:wwright41@yahoo.com">wwright41@yahoo.com</a></th>
</tr>
</thead>
<tbody>
<tr>
<td>2189 Smokey Park Hwy</td>
<td>Mailing: PO Box 1810, Candler, NC 28715</td>
<td>(828) 667-0158</td>
</tr>
<tr>
<td>Owned By: Reality Residential, Inc</td>
<td>Profit/Non-profit: Profit</td>
<td>Type of Facility: Adult Care Home</td>
</tr>
<tr>
<td>Year Constructed: 4/2000</td>
<td>Licensed Since:</td>
<td></td>
</tr>
<tr>
<td><strong>Cost</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Payment: Private Pay, State/County Assistance</td>
<td>Deposit or Entrance Fee:</td>
<td>Monthly Rates: Private: Call for current prices</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Semiprivate: Call for current prices</td>
</tr>
<tr>
<td>Other Charges:</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Types of Units</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td># Beds: 30</td>
<td>Type of Rooms: Private, Semiprivate</td>
<td>Type of Baths: Shared Bath, Handicap Bath</td>
</tr>
<tr>
<td>All Furnishings Provided?: Yes</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Admission Restrictions</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Cannot accept those who:</td>
<td>Age Range of Residents: Mid 50’s - 100+</td>
<td>Call to inquire about smoking policy.</td>
</tr>
<tr>
<td><strong>Services and Amenities Available on Site</strong> ($=charge)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>$ Transportation Assistance</td>
<td>✓ Assistance w/ Arranging Community Services</td>
<td>✓ Assistance with Shopping</td>
</tr>
<tr>
<td>✓ Laundry Services</td>
<td>✓ Exercise Program</td>
<td>✓ Meal Choices</td>
</tr>
<tr>
<td>✓ Resident’s Council</td>
<td>✓ Beautician / Barber</td>
<td>✓ Accept Pets</td>
</tr>
<tr>
<td>✓ Emergency Call System</td>
<td>✓ Snacks</td>
<td>✓ Worship Services</td>
</tr>
<tr>
<td>✓ Call to inquire about ability to accommodate people who wander.</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Features</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Is there a separate Alzheimer’s/Dementia unit? No</td>
<td>Respite Care Available:</td>
<td></td>
</tr>
<tr>
<td><strong>Comments</strong></td>
<td></td>
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<td></td>
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</tr>
</tbody>
</table>
MARJORIE MCCUNE MEMORIAL CENTER
101 Lions Way, Black Mountain, NC 28711
(828) 669-8452 Fax: (828) 669-2377

Owned By: WNC Lions, Inc.
Profit/Non-profit: Non-Profit
Type of Facility: Adult Care Home
Year Constructed: 1979
Licensed Since: 1979

Cost
Payment: Private Pay, State/County Assistance
Deposit or Entrance Fee:
Monthly Rates: Private: $4,500
Semiprivate: $2,750

Types of Units
# Beds: 64
Type of Rooms: Private, Semiprivate
Type of Baths: Private, Shared Bath, Handicap Bath
All Furnishings Provided? Yes

Admission Restrictions
Cannot accept those who: Are violent and abusive
Age Range of Residents: 18 - 96

Services and Amenities Available on Site ($=charge)
✓ Transportation Assistance
✓ Assistance w/ Arranging Community Services
✓ Assistance with Shopping
✓ Laundry Services
✓ Exercise Program
✓ Meal Choices
✓ Resident’s Council
$ Beautician / Barber
✓ Accept Pets (medically ordered)
✓ Emergency Call System
✓ Snacks (24 HR snack bar, 3 snacks served)
✓ Worship Services
Call to inquire about ability to accommodate people who wander.

Features
Is there a separate Alzheimer’s/Dementia unit? No
Respite Care Available: Yes

Comments

NANA’S ASSISTED LIVING FACILITY
114 Montreat Road, Black Mountain 28711
(828) 669-8921 Fax: (828) 669-1545

Owned By: Nana’s Assisted Living, LLC
Profit/Non-profit: Profit
Type of Facility: Adult Care Home
Year Constructed: 1998
Licensed Since: 1998

Cost
Payment: Private Pay, State/County Assistance
Deposit or Entrance Fee:
Monthly Rates: Private: $1,400
Semiprivate: $1,250

Types of Units
# Beds: 49
Type of Rooms: Private, Semiprivate
Type of Baths: Private, Shared Bath, Handicap Bath
All Furnishings Provided? Yes

Admission Restrictions
Cannot accept those who: Have IV fluids
Age Range of Residents: 34 - 99

Services and Amenities Available on Site ($=charge)
✓ Transportation Assistance
✓ Assistance w/ Arranging Community Services
✓ Assistance with Shopping
✓ Laundry Services
✓ Exercise Program
✓ Meal Choices
✓ Resident’s Council
$ Beautician / Barber
✓ Accept Pets
✓ Emergency Call System
✓ Snacks
✓ Worship Services
Call to inquire about ability to accommodate people who wander.

Features
Is there a separate Alzheimer’s/Dementia unit? No
Respite Care Available: Yes

Comments

42 BUNCOMBE - ADULT CARE HOMES
## RICHARD A. WOOD, JR. ASSISTED LIVING CENTER / GIVENS ESTATES

**100 Wesley Drive, Asheville, NC 28803**  
(828) 771-2225  Fax: (828) 771-2233  
www.givensestates.org  
email: 

<table>
<thead>
<tr>
<th>Information</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Owned By:</td>
<td>Givens Estates, Inc.</td>
</tr>
<tr>
<td>Profit/Non-profit:</td>
<td>Non-Profit</td>
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<tr>
<td>Type of Facility:</td>
<td>Adult Care Home</td>
</tr>
<tr>
<td>Year Constructed:</td>
<td>1989</td>
</tr>
<tr>
<td>Licensed Since:</td>
<td>2001</td>
</tr>
</tbody>
</table>

### Cost

- **Payment:** Private Pay, Private Insurance  
- Deposit or Entrance Fee: **$8,000 to $16,000**  
- Monthly Rates:  
  - Private: **$8,000 to $16,000**  
  - Semi-private: **$4,508 to $9,069**  
  - Semi-private: **$3,630**
- Other Charges: 

### Types of Units

- **# Beds:** 56  
- **Type of Rooms:** Private, Semi-Private  
- **Type of Baths:** Private, Handicap Bath  
- **All Furnishings Provided?** No

### Admission Restrictions

- Cannot accept those who: **Smoke**  
- Age Range of Residents: **55+**  
- Call to inquire about smoking policy.

### Features

- Is there a separate Alzheimer’s/Dementia unit? **No**  
- Respite Care Available: **No**

### Comments

---

## RICHMOND HILLS REST HOME 1 - 5

**95 Richmond Hills Road, Asheville, NC 28806**  
(828) 252-6229  Fax: (828) 236-9486  
www.  
email: imdresthomes@gmail.com

<table>
<thead>
<tr>
<th>Information</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Owned By:</td>
<td>Family Care Homes, Inc.</td>
</tr>
<tr>
<td>Profit/Non-profit:</td>
<td>Profit</td>
</tr>
<tr>
<td>Type of Facility:</td>
<td>Adult Care Home</td>
</tr>
<tr>
<td>Year Constructed:</td>
<td>1/1989</td>
</tr>
<tr>
<td>Licensed Since:</td>
<td>1989</td>
</tr>
</tbody>
</table>

### Cost

- **Payment:** Private Pay, State/County Assistance, Private Ins.  
- Deposit or Entrance Fee: **None**  
- Monthly Rates:  
  - Private: **Call for rates**  
  - Semi-private: **Call for rates**
- Other Charges: 

### Types of Units

- **# Beds:** 12 each  
- **Type of Rooms:** Private  
- **Type of Baths:** Shared Bath, Handicap Bath  
- **All Furnishings Provided?** Yes

### Admission Restrictions

- Cannot accept those who: **Bed fast or wanders**  
- Age Range of Residents: **18+**  
- Call to inquire about smoking policy.

### Features

- Is there a separate Alzheimer’s/Dementia unit? **No**  
- Respite Care Available: **No**

### Comments

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**THE CROSSINGS AT REYNOLDS MOUNTAIN**  
41 Cobbler’s Way, Asheville, NC 28804  
(828) 575-0627  Fax: (828) 424-7192

**www.thecrossingsatreynoldsmountain.com**  
email: rminfo@thecrossingsatreynoldsmountain.com

Owned By: Buncombe Operations, LLC  
Profit/Non-profit: Profit  
Type of Facility: Adult Care Home  
Year Constructed: 2016  
Licensed Since: 2016

**Cost**  
Payment: Private Pay  
Deposit or Entrance Fee: $3,500  
Monthly Rates: Private: $3,400 to $6,000  
Semiprivate: Call for rates  
Other Charges:

**Services and Amenities Available on Site** ($=charge)  
√ Transportation Assistance  
√ Assistance w/ Arranging Community Services  
√ Assistance with Shopping  
√ Laundry Services  
Exercise Program  
√ Meal Choices  
Resident’s Council  
Beautician / Barber  
Accept Pets  
√ Emergency Call System  
Snacks  
Worship Services  
Call to inquire about ability to accommodate people who wander.

**Features**  
Is there a separate Alzheimer’s/Dementia unit? Yes  
Respite Care Available: Yes

**Admission Restrictions**  
Cannot accept those who:  
Age Range of Residents: 55+  
No smoking policy.

---

**TRINITY VIEW**  
2533 Hendersonville Road, Arden, NC 28704  
(828) 687-0068  Fax: (828) 684-8929

**www.trinityview.net**  
email: wstafford@trinityview.net

Owned By: Lutheran Retirement Center at Lutheridge, Inc  
Profit/Non-profit: Non-Profit  
Type of Facility: Adult Care Home  
Year Constructed: 1992  
Licensed Since: 1992

**Cost**  
Payment: Private Pay  
Deposit or Entrance Fee: Call for rates  
Monthly Rates: Private: Based on floor plan  
Semiprivate: Based on floor plan  
Other Charges:

**Types of Units**  
# Beds: 99  
Type of Rooms: Private, Semiprivate  
Type of Baths: Private  
All Furnishings Provided? No

**Services and Amenities Available on Site** ($=charge)  
√ Transportation Assistance  
√ Assistance w/ Arranging Community Services  
√ Assistance with Shopping  
√ Laundry Services  
Exercise Program  
√ Meal Choices  
Resident’s Council  
√ Beautician / Barber  
Accept Pets  
√ Emergency Call System  
Snacks  
Worship Services  
Call to inquire about ability to accommodate people who wander.

**Features**  
Is there a separate Alzheimer’s/Dementia unit? Yes  
Respite Care Available: Yes

**Admission Restrictions**  
Cannot accept those who: Per admission contract  
Age Range of Residents: 55+  
Call to inquire about smoking policy.
WINDWOOD REST HOME  
6 Windwood Drive  Mailing: PO Box 910, Candler, NC 28715  
(828) 665-1021  Fax: (828) 665-1071

Owned By: Mountain Area Enterprises, Inc.  
Profit/Non-profit: Profit  
Type of Facility: Adult Care Home  
Year Constructed: 1980  
Licensed Since: 1980

Cost  
Payment: Private Pay, State/County Assistance  
Deposit or Entrance Fee: None  
Monthly Rates: Private: $1,370 to $1,450  
Other Charges:

<table>
<thead>
<tr>
<th>Services and Amenities Available on Site  ($=charge)</th>
<th>√ Transportation Assistance</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>√ Assistance w/ Arranging Community Services</td>
</tr>
<tr>
<td></td>
<td>√ Assistance with Shopping</td>
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<td></td>
<td>√ Laundry Services</td>
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<td>Exercise Program</td>
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<td>Resident’s Council</td>
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<td></td>
<td>Beautician / Barber</td>
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<tr>
<td></td>
<td>Snacks</td>
</tr>
<tr>
<td></td>
<td>Worship Services</td>
</tr>
</tbody>
</table>

Features  
Is there a separate Alzheimer’s/Dementia unit? No  
Respite Care Available: No

Admission Restrictions  
Cannot accept those who:  
Age Range of Residents: 25 - 80  
Call to inquire about smoking policy.

<table>
<thead>
<tr>
<th>Types of Units</th>
</tr>
</thead>
<tbody>
<tr>
<td># Beds: 12</td>
</tr>
<tr>
<td>Type of Rooms: Semiprivate</td>
</tr>
<tr>
<td>Type of Baths: Shared Bath, Handicap Bath</td>
</tr>
<tr>
<td>All Furnishings Provided? Yes</td>
</tr>
</tbody>
</table>

Comments

Features  
Is there a separate Alzheimer’s/Dementia unit? No  
Respite Care Available: No
ALVERTA BOLICK HOME
80 Baker Avenue, Asheville, NC 28806
(828) 350-1254 Fax: (828) 350-7787
www.bchfamily.org
email: seffler@bchfamily.org

Services and Amenities Available on Site ($=charge)
✓ Transportation Assistance
✓ Assistance w/ Arranging Community Services
✓ Assistance with Shopping
✓ Laundry Services
✓ Exercise Program
✓ Meal Choices
✓ Resident’s Council
✓ Beautician / Barber
✓ Accept Pets
✓ Emergency Call System
✓ Snacks
✓ Worship Services

Call to inquire about ability to accommodate people who wander.

Features
Is there a separate Alzheimer’s/Dementia unit? No
Respite Care Available: No

Comments
Encourages family involvement

ANGEL HOUSE 1 -7
60-D, G, A, B, E, F, C Hornot Circle, Asheville, NC 28806

Services and Amenities Available on Site ($=charge)
✓ Transportation Assistance
✓ Assistance w/ Arranging Community Services
✓ Assistance with Shopping
✓ Laundry Services
✓ Exercise Program
✓ Meal Choices
✓ Resident’s Council
✓ Beautician / Barber
✓ Accept Pets
✓ Emergency Call System
✓ Snacks
✓ Worship Services

Call to inquire about ability to accommodate people who wander.

Features
Is there a separate Alzheimer’s/Dementia unit? No
Respite Care Available:

Comments
Encourages family involvement
## AUTUMN VIEW ASSISTED LIVING 1-6
230 - 235 Country Time Circle, Leicester, NC 28748  
(828) 694-1146  Fax: (828) 694-1147  
**Services and Amenities Available on Site** ($=charge)  
- Transportation Assistance  
- Assistance w/ Arranging Community Services  
- Assistance with Shopping  
- Laundry Services  
- Exercise Program  
- Meal Choices  
- Resident’s Council  
- Beautician / Barber  
- Accept Pets  
- Emergency Call System  
- Snacks  
- Worship Services  
*Call to inquire about ability to accommodate people who wander.*

### Features
Is there a separate Alzheimer’s/Dementia unit?
- No

### Admission Restrictions
- Cannot accept those who:  
  - Have history of physical violence or aggression
- Age Range of Residents:  
  - 21+  
*Call to inquire about smoking policy.*

---

## DEAVERVIEW HEIGHTS FAMILY CARE HOME
290 Deaverview Road, Asheville, NC 28806  
(828) 505-8030  Fax: (828)  Call first  
**Services and Amenities Available on Site** ($=charge)  
- Transportation Assistance  
- Assistance w/ Arranging Community Services  
- Assistance with Shopping  
- Laundry Services  
- Exercise Program  
- Meal Choices  
- Resident’s Council  
- Beautician / Barber  
- Accept Pets  
- Emergency Call System  
- Snacks  
- Worship Services  
*Call to inquire about ability to accommodate people who wander.*

### Features
Is there a separate Alzheimer’s/Dementia unit?
- No

### Admission Restrictions
- Cannot accept those who:  
  - Have history of physical violence or aggression
- Age Range of Residents:  
  - 21+  
*Call to inquire about smoking policy.*

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## BUNCOMBE - FAMILY CARE HOMES

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EVERGREEN LIVING HOME 1 - 3, 10 - 13
1-3: 101 - 103 Country Time Circle, 10 - 13: 236, 351 - 353 Family Ridge Road
Mailing: PO Box 2077, Leicester, NC 28748
(828) 683-3828 Fax: (828) 665-8787

Owned By: Evergreen Living Home, Inc
Profit/Non-profit: Profit
Type of Facility: Family Care Home
Year Constructed: 3/1996
Licensed Since: 6/1996

Cost
Payment: Private Pay, State/County Assistance
Deposit or Entrance Fee:
Monthly Rates: Private: $1,650 to $2,250
Semiprivate:
Other Charges: Cable TV and Telephone

Services and Amenities Available on Site ($=charge)
✓ Transportation Assistance
✓ Assistance w/ Arranging Community Services
✓ Assistance with Shopping
✓ Laundry Services
✓ Exercise Program
✓ Meal Choices
✓ Resident’s Council
✓ Beautician / Barber
✓ Accept Pets
✓ Emergency Call System
✓ Snacks
✓ Worship Services

Features
Is there a separate Alzheimer’s/Dementia unit? No
Respite Care Available:

Comments
To help with daily living skills.

FAIRVIEW FAMILY CARE HOME 1 - 4
256 Gravely Branch Road, Fletcher, NC 28732
(828) 628-1685 Fax: (828) 628-1192

Owned By: Robert & Shirley Creech
Profit/Non-profit: Profit
Type of Facility: Family Care Home
Year Constructed: 1988
Licensed Since: 1992

Cost
Payment: Private Pay, State/County Assistance, Private Ins.
Deposit or Entrance Fee:
Monthly Rates: Private: $1,600
Semiprivate: $1,062
Other Charges:

Services and Amenities Available on Site ($=charge)
✓ Transportation Assistance
✓ Assistance w/ Arranging Community Services
✓ Assistance with Shopping
✓ Laundry Services
✓ Exercise Program
✓ Meal Choices
✓ Resident’s Council
✓ Beautician / Barber
✓ Accept Pets
✓ Emergency Call System
✓ Snacks
✓ Worship Services

Features
Is there a separate Alzheimer’s/Dementia unit? Yes
Respite Care Available:

Comments
To help with daily living skills.
GOLDEN BROOK ASSISTED LIVING
10 South Turkey Creek Road, Leicester, NC 28748
(828) 683-4792  Fax: (828) 515-0180
www.
email: mfclp@msn.com

Owned By: Mitchell Heights, LLC
Profit/Non-profit: Profit
Type of Facility: Family Care Home
Year Constructed: 1992
Licensed Since: 2013

Cost
Payment: Private Pay, State/County Assistance, Private Insurance
Deposit or Entrance Fee: NA
Monthly Rates: Private: Call for current rates
              Semiprivate: Call for current rates
Other Charges:

Services and Amenities Available on Site ($=charge)
√ Transportation Assistance
   Assistance w/ Arranging Community Services
√ Assistance with Shopping
√ Laundry Services
√ Exercise Program
  Meal Choices
  Resident’s Council
$ Beautician / Barber
   Accept Pets
√ Emergency Call System
Snacks
√ Worship Services
Call to inquire about ability to accommodate people who wander.

Features
Is there a separate Alzheimer’s/Dementia unit? No
Respite Care Available: No

Comments
All private rooms with private bath and 24 hour care.

HAYWOOD HEIGHTS FAMILY CARE HOME
17 Euclid Boulevard, Asheville, NC 28806
(828) 505-8025  Call first
www.
email: fmuckelvene@gmail.com

Owned By: Tina Muckelvene
Profit/Non-profit: Profit
Type of Facility: Family Care Home
Year Constructed: 1996
Licensed Since: 1998

Cost
Payment: Private Pay, State/County Assistance
Deposit or Entrance Fee: Amount may vary
Monthly Rates: Private: Call for current prices
              Semiprivate: Call for current prices
Other Charges:

Types of Units
# Beds: 6
Type of Rooms: Private
Type of Baths: Private
All Furnishings Provided? Yes

Services and Amenities Available on Site ($=charge)
√ Transportation Assistance
   Assistance w/ Arranging Community Services
√ Assistance with Shopping
√ Laundry Services
√ Exercise Program
  Meal Choices
  Resident’s Council
$ Beautician / Barber
   Accept Pets
√ Emergency Call System
Snacks
√ Worship Services
Call to inquire about ability to accommodate people who wander.

Features
Is there a separate Alzheimer’s/Dementia unit? No
Respite Care Available: No

Comments
Encourages family involvement.

Call to inquire about ability to accommodate people who wander.

Features
Is there a separate Alzheimer’s/Dementia unit? No
Respite Care Available: No

Comments
Encourages family involvement.

Call to inquire about smoking policy.
HEART AND HEARTH
2200 New Leicester Highway, Asheville, NC 28806
(828) 683-9441  Fax: (828) 693-9441 (call first)
www.heartandhearthforelders.com
e-mail: stevejim@hotmail.com

Owned By: Heart and Hearth, LLC
Profit/Non-profit: Profit
Type of Facility: Family Care Home
Year Constructed: 1960’s

Cost
Payment: Private Pay, State/County Assistance, Medicaid
Deposit or Entrance Fee: Amount may vary
Monthly Rates: Private: $2,600 minimum
                   Semiprivate: 
Other Charges:

Types of Units
# Beds: 6
Type of Rooms: Private, Semiprivate
Type of Baths: Shared Bath, Handicap Bath
All Furnishings Provided? If you need it

Admission Restrictions
Cannot accept those who: Non-ambulatory
Age Range of Residents: 55+

Features
Is there a separate Alzheimer’s/Dementia unit? No
Respite Care Available: No

Comments
Assessment of residents prior to admission establishes fees from base rate.

HOLMES FAMILY CARE HOME
28 Crest Avenue, Asheville, NC 28803
(828) 274-1374  Fax: (828) 274-8666
www.
email: holmesfamilycare@bellsouth.net

Owned By: Debora Holmes-Young
Profit/Non-profit: Profit
Type of Facility: Family Care Home
Year Constructed: 1986
Licensed Since: 1987

Cost
Payment: Private Pay
Deposit or Entrance Fee: Amount may vary
Monthly Rates: Private: See comments below
                   Semiprivate: 
Other Charges:

Types of Units
# Beds: 6
Type of Rooms: Private, Semiprivate
Type of Baths: Shared Bath, Handicap Bath
All Furnishings Provided? Yes

Admission Restrictions
Cannot accept those who: Wander
Age Range of Residents: 60 - 90+

Features
Is there a separate Alzheimer’s/Dementia unit? No
Respite Care Available: Yes

Comments
Assessment of residents prior to admission establishes fees from base rate.
JOANN’S FAMILY CARE HOME
245 Anchor Drive, Alexander, NC 28701
(828) 683-0898  Fax: (828) 683-0604

Owned By: Newland & JoAnn Reese
Profit/Non-profit: Profit
Type of Facility: Family Care Home
Year Constructed: 1965
Licensed Since: 1984

Cost
Payment: Private Pay, State/County Assistance
Deposit or Entrance Fee: Amount may vary
Monthly Rates: Private: $1,500
Semiprivate: $1,500
Other Charges:

Types of Units
# Beds: 5
Type of Rooms: Private, Semiprivate
Type of Baths: Shared Bath
All Furnishings Provided? Yes

Admission Restrictions
Cannot accept those who: With serious Alzheimer’s/dementia
Age Range of Residents: 50 - 70
Call to inquire about smoking policy.

Services and Amenities Available on Site ($=charge)
✓ Transportation Assistance
✓ Assistance w/ Arranging Community Services
✓ Assistance with Shopping
✓ Laundry Services
✓ Exercise Program
✓ Meal Choices
✓ Resident’s Council
✓ Beautician / Barber
✓ Accept Pets
✓ Emergency Call System
✓ Snacks
✓ Worship Services
Call to inquire about ability to accommodate people who wander.

Features
Is there a separate Alzheimer’s/Dementia unit? No
Respite Care Available: No

Comments

KNOB HILL FAMILY CARE HOME
90 Knob Hill Road, Asheville, NC 28806
Mailing: PO Box 1071, Candler, NC 28715
(828) 779-5088  Fax: (828) 665-8787

Owned By: Evergreen Living Homes, Inc
Profit/Non-profit: Profit
Type of Facility: Family Care Home
Year Constructed: 1964
Licensed Since: 1998

Cost
Payment: Private Pay, State/County Assistance
Deposit or Entrance Fee: Amount may vary
Monthly Rates: Private: Call for current prices
Semiprivate: Call for current prices
Other Charges:

Types of Units
# Beds: 6
Type of Rooms: Private, Semiprivate
Type of Baths: Private, Shared Bath, Handicap Bath
All Furnishings Provided? Yes

Admission Restrictions
Cannot accept those who: Chronic wander or physically abusive
Age Range of Residents: 60+
Call to inquire about smoking policy.

Services and Amenities Available on Site ($=charge)
✓ Transportation Assistance
✓ Assistance w/ Arranging Community Services
✓ Assistance with Shopping
✓ Laundry Services
✓ Exercise Program
✓ Meal Choices
✓ Resident’s Council
✓ Beautician / Barber
✓ Accept Pets
✓ Emergency Call System
✓ Snacks
✓ Worship Services
Call to inquire about ability to accommodate people who wander.

Features
Is there a separate Alzheimer’s/Dementia unit? No
Respite Care Available: Yes

Comments
## LEICESTER HEIGHTS FAMILY CARE

16 Overlook Drive, Leicester, NC 28748  
(828) 258-3678  Fax: (828) 683-3771

**Owned By:** Alma Plemons  
**Profit/Non-profit:** Profit  
**Type of Facility:** Family Care Home  
**Year Constructed:** 1994  
**Licensed Since:**

**Cost**  
- Payment: Private Pay, State/County Assistance  
- Deposit or Entrance Fee: 1st month  
- Monthly Rates: Private: Call for current prices  
  - Semiprivate: Call for current prices  
- Other Charges: Personal items

**Services and Amenities Available on Site (\$=charge)**  
- Transportation Assistance  
- Assistance w/ Arranging Community Services  
- Assistance with Shopping  
- Laundry Services  
- Exercise Program  
- Meal Choices  
- Resident's Council  
- Beautician / Barber  
- Accept Pets  
- Emergency Call System  
- Snacks  
- Worship Services  
- Call to inquire about ability to accommodate people who wander.

**Features**  
Is there a separate Alzheimer's/Dementia unit? No  
Respite Care Available: 2 openings

**Comments**  
Beautiful scenery, screened in sun room. Have plenty of outings for patients that are capable. All laundry done immediately.

## MAYFLOWER SENIOR CARE, INC.

48 Robert Cove Road, Weaverville, NC 28787  
(828) 645-5284  Fax: (828) 658-3257

**Owned By:** Mayflower Senior Care, Inc  
**Profit/Non-profit:** Profit  
**Type of Facility:** Family Care Home  
**Year Constructed:** 2004  
**Licensed Since:**

**Cost**  
- Payment: Private Pay, State/County Assistance  
- Deposit or Entrance Fee: $0  
- Monthly Rates: Private: $4,000  
  - Semiprivate: $2,800  
- Other Charges: Beauty shop, Medication, Message Therapy

**Types of Units**  
- # Beds: 6  
- Type of Rooms: Private, Semiprivate  
- Type of Baths: Shared Bath, Handicap Bath  
- All Furnishings Provided? Yes (residents my furnish if choose)

**Admission Restrictions**  
Cannot accept those who: Wanderers, those who are abusive or violent, male, under 70  
Age Range of Residents: 70+  
Call to inquire about smoking policy.

**Services and Amenities Available on Site (\$=charge)**  
- Transportation Assistance  
- Assistance w/ Arranging Community Services  
- Assistance with Shopping  
- Laundry Services  
- Exercise Program  
- Meal Choices  
- Resident's Council  
- Beautician / Barber  
- Accept Pets  
- Emergency Call System  
- Snacks  
- Worship Services  
- Call to inquire about ability to accommodate people who wander.

**Features**  
Is there a separate Alzheimer's/Dementia unit? No  
Respite Care Available: Yes

**Comments**  
Weaverville's best kept secret! Assisted living the way it should be!
### MOUNTAIN VALLEY RETIREMENT HOME

630 Dillingham Road, Barnardsville, NC 28709  
(828) 626-2914  Fax: (828) 626-2889  

**Services and Amenities Available on Site** ($=charge)
- ✓ Transportation Assistance
- ✓ Assistance w/ Arranging Community Services
- ✓ Assistance with Shopping
- ✓ Laundry Services
  - Exercise Program
  - Meal Choices
  - Resident’s Council
- ✓ Beautician / Barber
- ✓ Accept Pets
- ✓ Emergency Call System
- ✓ Snacks
- ✓ Worship Services

**Features**
- Call to inquire about ability to accommodate people who wander.

**Admission Restrictions**
- Cannot accept those who: No skilled nursing
- Age Range of Residents: No age limit
- Call to inquire about smoking policy.

**Owned By:** Mountain Valley Retirement Home  
**Profit/Non-profit:** Profit  
**Type of Facility:** Family Care Home  
**Year Constructed:** 1980  
**Licensed Since:** 1995  

**Cost**  
**Payment:** Private Pay, State/County Assistance  
**Deposit or Entrance Fee:** $0  
**Monthly Rates:**  
  - Private: $1,750  
  - Semiprivate:  

**Types of Units**  
# Beds: 6  
**Type of Rooms:** Private  
**Type of Baths:** Private, Shared Bath, Handicap Bath  
**All Furnishings Provided?** Yes

**Admission Restrictions**
- Cannot accept those who: No skilled nursing
- Age Range of Residents: No age limit
- Call to inquire about smoking policy.

### MT. PISGAH FAMILY CARE HOME

33 Upper Sawbranch Road, Route 1, Candler, NC 28715  
(828) 779-5588  Fax: (828) 665-8787  

**Services and Amenities Available on Site** ($=charge)
- ✓ Transportation Assistance
- ✓ Assistance w/ Arranging Community Services
- ✓ Assistance with Shopping
- ✓ Laundry Services
  - Exercise Program
  - Meal Choices
  - Resident’s Council
- ✓ Beautician / Barber
- ✓ Accept Pets
- ✓ Emergency Call System
- ✓ Snacks
- ✓ Worship Services

**Features**
- Call to inquire about ability to accommodate people who wander.

**Admission Restrictions**
- Cannot accept those who: No skilled nursing
- Age Range of Residents: 60+
- Call to inquire about smoking policy.

**Owned By:** Evergreen Living Home, Inc  
**Profit/Non-profit:** Profit  
**Type of Facility:** Family Care Home  
**Year Constructed:** 4/1972  
**Licensed Since:** 4/1972  

**Cost**  
**Payment:** Private Pay, State/County Assistance  
**Deposit or Entrance Fee:** $0  
**Monthly Rates:**  
  - Private: Call for current prices  
  - Semiprivate: Call for current prices  

**Types of Units**  
# Beds: 6  
**Type of Rooms:** Private, Semiprivate  
**Type of Baths:** Shared Bath  
**All Furnishings Provided?** Yes

**Admission Restrictions**
- Cannot accept those who: No skilled nursing
- Age Range of Residents: 60+
- Call to inquire about smoking policy.

**Comment**
- No Respite Care Available:
### NORTH RIDGE ASSISTED LIVING 1 - 5

- **Owned By:** Tammy Tate (1, 2, 4), Wanda Caldwell (3), Jon McDonald (5)
- **Profit/Non-profit:** Profit
- **Type of Facility:** Family Care Home
- **Year Constructed:** 1987
- **Licensed Since:** 1987

#### Services and Amenities Available on Site ($=charge)
- [✓] Transportation Assistance
- [✓] Assistance w/ Arranging Community Services
- [✓] Assistance with Shopping
- [✓] Laundry Services
- [✓] Exercise Program
- Meal Choices
- Resident’s Council
- [✓] Beautician / Barber
- Accept Pets
- [✓] Emergency Call System
- Snacks
- [✓] Worship Services

**Call to inquire about ability to accommodate people who wander.**

#### Features
- Is there a separate Alzheimer’s/Dementia unit? No
- Respite Care Available: Yes

#### Comments
- Beautiful scenery, have plenty of outings for residents that are capable. All laundry done immediately.

### PLEMMONS FAMILY CARE 1

- **Owned By:** Plemmons Family Care Home, Inc
- **Profit/Non-profit:** Profit
- **Type of Facility:** Family Care Home
- **Year Constructed:** 1994
- **Cost**
  - **Payment:** Private Pay, State/County Assistance
  - **Deposit or Entrance Fee:** One month
  - **Monthly Rates:** Private: $1,800 and up, Semiprivate: Call for current prices
  - **Other Charges:**

#### Services and Amenities Available on Site ($=charge)
- [✓] Transportation Assistance
- [✓] Assistance w/ Arranging Community Services
- [✓] Assistance with Shopping
- [✓] Laundry Services
- [✓] Exercise Program
- Meal Choices
- Resident’s Council
- [✓] Beautician / Barber
- Accept Pets
- [✓] Emergency Call System
- Snacks
- [✓] Worship Services

**Call to inquire about ability to accommodate people who wander.**

#### Features
- Is there a separate Alzheimer’s/Dementia unit? Yes
- Respite Care Available: No

#### Comments
- Beautiful scenery, have plenty of outings for residents that are capable. All laundry done immediately.
REDEEMED FAMILY CARE HOME OF LEICESTER
10 Mint Lane, Asheville, NC 28806
(828) 206-2324  Fax: (828) 412-5094

Owned By: Teresa Surrett
Profit/Non-profit: Profit
Type of Facility: Family Care Home
Year Constructed: Licensed Since:

Cost
Payment: Private Pay, State/County Assistance
Deposit or Entrance Fee: Call for current prices
Monthly Rates: Private: Call for current prices
Semiprivate: Call for current prices
Other Charges:

Types of Units
# Beds: 5
Type of Rooms: Private, Semiprivate
Type of Baths: Private, Shared Bath, Handicap Bath
All Furnishings Provided? Yes

Admission Restrictions
Cannot accept those who:
Age Range of Residents: Call to inquire about smoking policy.

Services and Amenities Available on Site ($=charge)
- Transportation Assistance
- Assistance w/ Arranging Community Services
- Assistance with Shopping
- Laundry Services
- Exercise Program
- Meal Choices
- Resident's Council
- Beautician / Barber
- Accept Pets
- Emergency Call System
- Snacks
- Worship Services

Features
Is there a separate Alzheimer’s/Dementia unit? Yes
Respite Care Available: No

Comments
Beautiful scenery, have plenty of outings for residents that are capable. All laundry done immediately.

RIVERSIDE VILLAGE HOMES G - J
G-J: 132, 134, 136, 138 Center Avenue, Black Mountain, NC 28711

Owned By: Riverside Village Homes, Inc.
Profit/Non-profit: Profit
Type of Facility: Family Care Home
Year Constructed: 1995, 2011
Licensed Since: 1995, 2011

Cost
Payment: Private Pay, State/County Assistance
Deposit or Entrance Fee:
Monthly Rates: Private: Call for current prices
Semiprivate: Call for current prices
Other Charges:

Types of Units
# Beds: 6 each
Type of Rooms: Private, Semiprivate
Type of Baths: Private, Shared Bath, Handicap Bath
All Furnishings Provided? Yes

Admission Restrictions
Cannot accept those who: Alzheimer’s dementia
Age Range of Residents: 18 - 120
Call to inquire about smoking policy.

Services and Amenities Available on Site ($=charge)
- Transportation Assistance
- Assistance w/ Arranging Community Services
- Assistance with Shopping
- Laundry Services
- Exercise Program
- Meal Choices
- Resident's Council
- Beautician / Barber
- Accept Pets
- Emergency Call System
- Snacks
- Worship Services

Features
Is there a separate Alzheimer’s/Dementia unit? No
Respite Care Available: No

Comments
Call for more information and to schedule a tour!
### Smith Street Village FCH, LLC

- **Owned By:** Smith Street Village FCH, LLC
- **Profit/Non-profit:** Profit
- **Type of Facility:** Family Care Home
- **Year Constructed:**
- **Licensed Since:**

#### Cost
- **Payment:** Private Pay, SA
- **Deposit or Entrance Fee:** Amount may vary
- **Monthly Rates:** Private: Call for current prices
  - SA: $1,182
- **Other Charges:**

#### Types of Units
- **# Beds:** 6 each
- **Type of Rooms:** Private
- **Type of Baths:** Shared Bath, Handicap Bath
- **All Furnishings Provided?** Yes

#### Admission Restrictions
- **Cannot accept those who:** Have history of physical violence or aggression
- **Age Range of Residents:** Varies
- **Call to inquire about smoking policy:**

### ST. MARY ROSA’S FAMILY CARE HOME

- **Owned By:** C Gail Atkinson
- **Profit/Non-profit:** Profit
- **Type of Facility:** Family Care Home
- **Year Constructed:** 1985
- **Licensed Since:**

#### Cost
- **Payment:** Private Pay, State/County Assistance
- **Deposit or Entrance Fee:** $0
- **Monthly Rates:** Private: Call for current prices
  - Semiprivate: Call for current prices
- **Other Charges:**

#### Types of Units
- **# Beds:** 6
- **Type of Rooms:** Private, Semiprivate
- **Type of Baths:** Shared Bath, Handicap Bath
- **All Furnishings Provided?** Yes

#### Admission Restrictions
- **Cannot accept those who:** Active drug addition
- **Age Range of Residents:** 18+
- **Call to inquire about smoking policy:**
WESTSIDE ASSISTED LIVING A - B
119, 121 Richland Street, Asheville, NC 28806
Mailing: PO Box 1807, Leicester, NC 28748
(828) A:281-4863 B:505-1839 Fax: (828) 683-0461

Owner By: Tammy Tate
Profit/Non-profit: Profit
Type of Facility: Family Care Home
Year Constructed: 1999
Licensed Since: 1999

Cost:
Payment: Private Pay, State/County Assistance
Deposit or Entrance Fee: $0
Monthly Rates: Private: $1,900 and up
Semiprivate:
Other Charges:

Services and Amenities Available on Site ($=charge)
- Transportation Assistance
- Assistance w/ Arranging Community Services
- Assistance with Shopping
- Laundry Services
- Exercise Program
- Meal Choices
- Resident's Council
- Beautician / Barber
- Accept Pets
- Emergency Call System
- Snacks
- Worship Services

Call to inquire about ability to accommodate people who wander.

Features
Is there a separate Alzheimer's/Dementia unit? No
Respite Care Available:

Comments

-----

WHITE FAWN FAMILY CARE HOME
96 White Fawn Drive, Asheville, NC 28803
(828) 505-7858 Fax: (828) Call first

Owner By: Tina Muckelvene
Profit/Non-profit: Profit
Type of Facility: Family Care Home
Year Constructed: 1974
Licensed Since: 1974

Cost:
Payment: Private Pay, State/County Assistance
Deposit or Entrance Fee: Amount may vary
Monthly Rates: Private: Call for current prices
Semiprivate: Call for current prices
Other Charges:

Types of Units
# Beds: 6
Type of Rooms: Private, Semiprivate
Type of Baths: Shared Bath, Handicap Bath
All Furnishings Provided? Yes

Services and Amenities Available on Site ($=charge)
- Transportation Assistance
- Assistance w/ Arranging Community Services
- Assistance with Shopping
- Laundry Services
- Exercise Program
- Meal Choices
- Resident's Council
- Beautician / Barber
- Accept Pets
- Emergency Call System
- Snacks
- Worship Services

Call to inquire about ability to accommodate people who wander.

Features
Is there a separate Alzheimer's/Dementia unit? No
Respite Care Available: No

Comments
Encourages family involvement.

-----
<table>
<thead>
<tr>
<th>Services and Amenities Available on Site ($=charge)</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Transportation Assistance</strong></td>
</tr>
<tr>
<td><strong>Assistance w/ Arranging Community Services</strong></td>
</tr>
<tr>
<td><strong>Assistance with Shopping</strong></td>
</tr>
<tr>
<td><strong>Laundry Services</strong></td>
</tr>
<tr>
<td><strong>Exercise Program</strong></td>
</tr>
<tr>
<td><strong>Meal Choices</strong></td>
</tr>
<tr>
<td><strong>Resident’s Council</strong></td>
</tr>
<tr>
<td><strong>Beautician / Barber</strong></td>
</tr>
<tr>
<td><strong>Accept Pets</strong></td>
</tr>
<tr>
<td><strong>Emergency Call System</strong></td>
</tr>
<tr>
<td><strong>Snacks</strong></td>
</tr>
<tr>
<td><strong>Worship Services</strong></td>
</tr>
<tr>
<td><strong>Call to inquire about ability to accommodate people who wander.</strong></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Features</th>
</tr>
</thead>
<tbody>
<tr>
<td>Is there a separate Alzheimer’s/Dementia unit? No</td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>Respite Care Available:</td>
</tr>
</tbody>
</table>

---

**Woodland Terrace 2 - 7**

- **2:** 32 Smith Graveyard Road, Asheville, NC 28806
- **3-7:** 8, 12, 18, 11, 19 Ella Lane, Alexander, NC 28701

- Owned By: Ricardo Duprey Jr.
- Profit/Non-profit: Profit
- Type of Facility: Family Care Home
- Year Constructed: 1992
- Licensed Since: 1992

### Cost
- Payment: Private Pay, State/County Assistance
- Deposit or Entrance Fee: Amount may vary
- Monthly Rates: Private: Call for current prices Semiprivate: Call for current prices

### Types of Units
- # Beds: 6 each
- Type of Rooms: Private, Semiprivate
- Type of Baths: Shared Bath, Handicap Bath
- All Furnishings Provided? Yes

### Admission Restrictions
- Cannot accept those who: Have a history of physical violence or aggression
- Age Range of Residents: 18+
- Call to inquire about smoking policy.
**ARDENWOODS**

2400 Appalachian Boulevard, Arden, NC 28704  
(828) 684-0041 Fax: (828) 684-7800

<table>
<thead>
<tr>
<th>Profit/Non-profit:</th>
<th>Profit</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type of Facility:</td>
<td>CCRC</td>
</tr>
<tr>
<td>Year Opened:</td>
<td>2002</td>
</tr>
</tbody>
</table>

**Fees**

- Deposit or Entrance Fee: **$145,000 to $285,000**
- Monthly Rates: **$2,025 to $2,565**

Note: Fees listed have been provided by the community. Please contact the facility for more information.

**Services and Amenities Available on Site**

- Dementia Units Available
- Direct Admission to Assisted Living
- Direct Admission to Nursing
- Medicaid Certified
- Medicare Certified
- Emergency Call System
- Exercise Room or Programs
- Housekeeping (some or all) in Monthly Fees
- Meal (some or all) in Monthly Fees
- Pets (some) Allowed
- Transportation Available
- Utilities (some or all) in Monthly Fees

**Contract and Refund Options**

- Contract Options: **N/A**
- Entrance Fee Refund Options: **90% Refund**

**Types of Units**

- Independent Living Units: **95**
- Assisted Living Units: **60**
- Nursing Beds: **0**

---

**BROOKS-HOWELL HOME**

266 Merrimon Avenue, Asheville, NC 28801  
(828) 253-6712 Fax: (828) 252-7071

<table>
<thead>
<tr>
<th>Profit/Non-profit:</th>
<th>Non-Profit</th>
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</thead>
<tbody>
<tr>
<td>Type of Facility:</td>
<td>CCRC</td>
</tr>
<tr>
<td>Year Opened:</td>
<td>1957</td>
</tr>
</tbody>
</table>

**Fees**

- Deposit or Entrance Fee: **$0 to $100,000**
- Monthly Rates: **$1,298 to $6,104**

Note: Fees listed have been provided by the community. Please contact the facility for more information.

**Services and Amenities Available on Site**

- Dementia Units Available
- Direct Admission to Assisted Living
- Direct Admission to Nursing
- Medicaid Certified
- Medicare Certified
- Emergency Call System
- Exercise Room or Programs
- Housekeeping (some or all) in Monthly Fees
- Meal (some or all) in Monthly Fees
- Pets (some) Allowed
- Transportation Available
- Utilities (some or all) in Monthly Fees

**Contract and Refund Options**

- Contract Options: **N/A**
- Entrance Fee Refund Options: **No Refund**

**Types of Units**

- Independent Living Units: **61**
- Assisted Living Units: **0**
- Nursing Beds: **58**

---

**BUNCOMBE - CCRC**
### DEERFIELD EPISCOPAL RETIREMENT COMMUNITY

1617 Hendersonville Road, Asheville, NC 28803  
(828) 274-1531  Fax: (828) 274-0238  
www.deerfieldwnc.org  
email:

<table>
<thead>
<tr>
<th>Profit/Non-profit:</th>
<th>Non-Profit</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type of Facility:</td>
<td>CCRC</td>
</tr>
<tr>
<td>Year Opened:</td>
<td>1955</td>
</tr>
</tbody>
</table>

### Fees

<table>
<thead>
<tr>
<th>Deposit or Entrance Fee:</th>
<th>Starts at $194,016</th>
</tr>
</thead>
<tbody>
<tr>
<td>Monthly Rates:</td>
<td>Starts at $2,667</td>
</tr>
</tbody>
</table>

Note: Fees listed have been provided by the community. Please contact the facility for more information.

### Contract and Refund Options

<table>
<thead>
<tr>
<th>Contract Options:</th>
<th>Life Care Contract</th>
</tr>
</thead>
<tbody>
<tr>
<td>Entrance Fee Refund Options:</td>
<td>Fully Declined Refund; 50% Refund; 90% Refund</td>
</tr>
</tbody>
</table>

### Other:

**Services and Amenities Available on Site**

- Dementia Units Available
- Direct Admission to Assisted Living
- Direct Admission to Nursing
- Medicaid Certified
- Medicare Certified
- Emergency Call System
- Exercise Room or Programs
- Housekeeping (some or all) in Monthly Fees
- Meal (some or all) in Monthly Fees
- Pets (some) Allowed
- Transportation Available
- Utilities (not cable or phone) in Monthly Fees

### Types of Units

- Independent Living Residences: 351
- Assisted Living Apartments: 60
- Nursing Rooms: 62

---

### GIVENS ESTATES

2360 Sweeten Creek Road, Asheville, NC 28803  
(828) 274-4800  Fax: (828) 771-2232  
www.givensestates.org  
email:

<table>
<thead>
<tr>
<th>Profit/Non-profit:</th>
<th>Non-Profit</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type of Facility:</td>
<td>CCRC</td>
</tr>
<tr>
<td>Year Opened:</td>
<td>1979</td>
</tr>
</tbody>
</table>

### Fees

<table>
<thead>
<tr>
<th>Deposit or Entrance Fee:</th>
<th>$35,350 to $1,015,500</th>
</tr>
</thead>
<tbody>
<tr>
<td>Monthly Rates:</td>
<td>$1,260 to $4,720</td>
</tr>
</tbody>
</table>

Note: Fees listed have been provided by the community. Please contact the facility for more information.

### Contract and Refund Options

<table>
<thead>
<tr>
<th>Contract Options:</th>
<th>Fee for service</th>
</tr>
</thead>
<tbody>
<tr>
<td>Entrance Fee Refund Options:</td>
<td>0%, 50% or 90% Refund</td>
</tr>
</tbody>
</table>

### Other:

**Services and Amenities Available on Site**

- Dementia Units Available
- Direct Admission to Assisted Living
- Direct Admission to Nursing
- Medicaid Certified
- Medicare Certified
- Emergency Call System
- Exercise Room or Programs
- Housekeeping (some or all) in Monthly Fees
- Meal (some or all) in Monthly Fees
- Pets (some) Allowed
- Transportation Available
- Utilities (not cable or phone) in Monthly Fees

### Types of Units

- Independent Living Units: 412
- Assisted Living Units: 56
- Nursing Beds: 84
GIVENS HIGHLAND FARMS
200 Tabernacle Road, Black Mountain, NC 28711
(828) 669-6473  Fax: (828) 669-2817
www.givenshighlandfarms.org
email:

Services and Amenities Available on Site
- Dementia Units Available
- Direct Admission to Assisted Living
- Direct Admission to Nursing
- Medicaid Certified
- Medicare Certified
- Emergency Call System
- Exercise Room or Programs
- Housekeeping (some or all) in Monthly Fees
- Meal (some or all) in Monthly Fees
- Pets (some) Allowed
- Transportation Available
- Utilities (some or all) in Monthly Fees

Fees
Deposit or Entrance Fee: $7,500 to $375,000
Monthly Rates: $877 to $4,966
Note: Fees listed have been provided by the community. Please contact the facility for more information.

Contract and Refund Options
Contract Options: Fee for service; Purchase; Rental; No Entrance Fee option
Entrance Fee Refund Options: Fully Declining Refund; 50% Refund

Types of Units
Independent Living Units: 218
Assisted Living Units: 30
Nursing Beds: 60

PISGAH VALLEY RETIREMENT COMMUNITY
95 Holcombe Cove Road, Candler, NC 28715
(828) 667-9851  Fax: (828) 667-9858
www.pisgahvalley.org
email: kpoole@pisgahmanor.com

Services and Amenities Available on Site
- Dementia Units Available
- Direct Admission to Assisted Living
- Direct Admission to Nursing
- Medicaid Certified
- Medicare Certified
- Emergency Call System
- Exercise Room or Programs
- Housekeeping (some or all) in Monthly Fees
- Meal (some or all) in Monthly Fees
- Pets (some) Allowed
- Transportation Available
- Utilities (some or all) in Monthly Fees

Fees
Deposit or Entrance Fee: Varies
Monthly Rates: Varies
Note: Fees listed have been provided by the community. Please contact the facility for more information.

Contract and Refund Options
Contract Options: Varies
Entrance Fee Refund Options: Varies

Types of Units
Independent Living Units: 72
Assisted Living Units: 24
Nursing Beds: 118
<table>
<thead>
<tr>
<th>ARROWHEAD APARTMENTS</th>
<th>100 Cheerio Lane, Asheville, NC 28803</th>
<th>(828) 298-9390  Fax: (828)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type of Facility:</td>
<td>Independent Living for Senior &amp; Disabled</td>
<td></td>
</tr>
<tr>
<td>Services and Amenities Available on Site</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Food Pantry</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Transportation (Busline)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Laundry Facility</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Service Coordinator</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Pets (1 under 30 lbs. w/ deposit)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Maintenance</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Library</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Community Garden &amp; Community Room</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Housing Information</td>
<td></td>
<td></td>
</tr>
<tr>
<td># of Units: 116</td>
<td></td>
<td></td>
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<tr>
<td>Age: 62+ or disabled</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Rent: 30% of adjusted income if eligible</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Utilities: Water, trash, sewage</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>ASHEVILLE TERRACE APARTMENTS</th>
<th>200 Tunnel Road, Asheville, NC 28805</th>
<th>(828) 255-8345  Fax: (828)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type of Facility:</td>
<td>Independent Living for Senior &amp; Disabled</td>
<td></td>
</tr>
<tr>
<td>Services and Amenities Available on Site</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Meals</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Transportation (Scheduled trips)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Laundry Facility</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Housekeeping</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Pets (30 lbs. w/ deposit)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Maintenance</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Housing Information</td>
<td></td>
<td></td>
</tr>
<tr>
<td># of Units: 248</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Age: 62+ or disabled</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Rent: 30% of adjusted gross income if eligible</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Utilities: Water, trash, recycling</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>BATTERY PARK APARTMENTS</th>
<th>1 Battle Square, Asheville, NC 28801</th>
<th>(828) 252-5277  Fax: (828)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type of Facility:</td>
<td>Independent Living for Senior &amp; Disabled</td>
<td></td>
</tr>
<tr>
<td>Services and Amenities Available on Site</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Meals</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Transportation</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Laundry Facility</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Housekeeping</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Pets</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Maintenance</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Housing Information</td>
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<td></td>
</tr>
<tr>
<td># of Units: 121</td>
<td></td>
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<tr>
<td>Age: 62+</td>
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<td></td>
</tr>
<tr>
<td>Rent: 30% of adjusted income if eligible</td>
<td></td>
<td></td>
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<tr>
<td>Utilities: All except phone and cable</td>
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<td></td>
</tr>
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</table>

<table>
<thead>
<tr>
<th>ASHEWOOD MANOR</th>
<th>100 Riceville Road, Asheville, NC 28805</th>
<th>(828) 299-1111  Fax: (828)</th>
</tr>
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<tbody>
<tr>
<td>Type of Facility:</td>
<td>Independent Living for Senior &amp; Disabled</td>
<td></td>
</tr>
<tr>
<td>Services and Amenities Available on Site</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Meals (one mid-day meal)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Transportation (charge)</td>
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<tr>
<td>Laundry Facility</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Housekeeping</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Pets (small w/ deposit)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Maintenance</td>
<td></td>
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<tr>
<td>Housing Information</td>
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<tr>
<td># of Units: 22</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Age: 62+</td>
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<td></td>
</tr>
<tr>
<td>Rent: $1,985 deluxe $1,750 mid size</td>
<td></td>
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<tr>
<td>Utilities: All included</td>
<td></td>
<td></td>
</tr>
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</table>

BUNCOMBE - INDEPENDENT LIVING
<table>
<thead>
<tr>
<th>Facility Name</th>
<th>Address</th>
<th>Website</th>
<th>Phone</th>
<th>Fax</th>
<th>Email</th>
<th>Type of Facility: Independent Living for Senior &amp; Disabled</th>
<th>Housing Information</th>
<th>Services and Amenities Available on Site</th>
</tr>
</thead>
<tbody>
<tr>
<td>Blue Ridge Apartments</td>
<td>108 North Blue Ridge Road, Black Mountain, NC 28711</td>
<td>www.</td>
<td>(828) 669-5948</td>
<td>Fax: (828) 669-5950</td>
<td></td>
<td>Meals (Meals on Wheels)</td>
<td>√ Meals (3 meals served daily)</td>
<td>Transportation (Busline)</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>Transportation</td>
<td>√</td>
<td>Laundry Facility</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>Housekeeping</td>
<td>√</td>
<td>Pets</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>Maintenance</td>
<td>√</td>
<td></td>
</tr>
<tr>
<td>Bella Vista Gracious Retirement Living</td>
<td>55 Piney Mountain Drive, Asheville, NC 28805</td>
<td><a href="http://www.hawthornretirementgroup.com">www.hawthornretirementgroup.com</a></td>
<td>(828) 255-8255</td>
<td>Fax: (828) 505-8261</td>
<td>email: <a href="mailto:dwayne.faircloth@hawthornret.com">dwayne.faircloth@hawthornret.com</a></td>
<td></td>
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</tr>
<tr>
<td></td>
<td></td>
<td></td>
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<td></td>
<td></td>
<td>Meals (3 meals served daily)</td>
<td></td>
<td>Transportation</td>
</tr>
<tr>
<td></td>
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<td></td>
<td></td>
<td></td>
<td>Laundry Facility</td>
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<td>Housekeeping</td>
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<td></td>
<td></td>
<td></td>
<td>Pets</td>
<td></td>
<td>Maintenance</td>
</tr>
<tr>
<td>Compton Place</td>
<td>547 Eliada Home Road, Asheville, NC 28806</td>
<td><a href="http://www.comptonplaceapartments.com">www.comptonplaceapartments.com</a></td>
<td>(828) 350-0707</td>
<td>Fax: (828)</td>
<td></td>
<td></td>
<td></td>
<td>Meals (Meals on Wheels)</td>
</tr>
<tr>
<td></td>
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<td></td>
<td></td>
<td>Transportation (Mountain Mobility, not on bus line)</td>
<td></td>
<td>Laundry Facility</td>
</tr>
<tr>
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<td></td>
<td></td>
<td></td>
<td>Housekeeping</td>
<td></td>
<td>Pets (20 lbs. w/ deposit)</td>
</tr>
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<td></td>
<td></td>
<td>Maintenance</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Crowell Square</td>
<td>209 Crowell Square Court, Asheville, NC 28806</td>
<td>www.</td>
<td>(828) 665-1417</td>
<td>Fax: (828)</td>
<td>email: <a href="mailto:crowellsquare@epmsites.com">crowellsquare@epmsites.com</a></td>
<td></td>
<td></td>
<td>Meals (Meals on Wheels)</td>
</tr>
<tr>
<td></td>
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<td></td>
<td></td>
<td>Transportation (Mountain Mobility)</td>
<td></td>
<td>Laundry Facility</td>
</tr>
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<td></td>
<td></td>
<td></td>
<td></td>
<td>Housekeeping</td>
<td></td>
<td>Pets (25 lbs limit with $250 fee)</td>
</tr>
<tr>
<td></td>
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<td></td>
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<td></td>
<td>Maintenance</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Facility Name</td>
<td>Address</td>
<td>Phone</td>
<td>Email</td>
<td>Services and Amenities Available on Site</td>
<td>Type of Facility</td>
<td>Housing Information</td>
<td></td>
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<td></td>
</tr>
<tr>
<td>GEORGE KNIGHT HOMES AT SKYLAND</td>
<td>138 Springside Road, Asheville, NC 28806</td>
<td>(828) 684-2116 Fax: (828)</td>
<td>www.</td>
<td>Meals</td>
<td>√ Transportation (Busline)</td>
<td>√ Laundry Facility</td>
<td>√ Pets (under 20 lbs)</td>
<td>Maintenance</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td><img src="" alt=" " /></td>
<td>√ Meals</td>
<td>√ Transportation (Busline)</td>
<td>√ Housekeeping</td>
<td>√ Pets</td>
</tr>
<tr>
<td>GIVENS GERMER PARK</td>
<td>40 Gerber Road, Asheville, NC 28803</td>
<td>(828) 771-2207 Fax: (828)</td>
<td><a href="http://www.givensgerberpark.org">www.givensgerberpark.org</a></td>
<td>Meals</td>
<td>√ Meals (Cafe)</td>
<td>√ Transportation (Nearby)</td>
<td>√ Laundry</td>
<td>√ Pets</td>
</tr>
<tr>
<td>GIVENS HOUSING, INC</td>
<td>2360 Sweeten Creek Road, Asheville, NC 28803</td>
<td>(828) 274-4800 Fax: (828)</td>
<td><a href="http://www.givensestate.org">www.givensestate.org</a></td>
<td>Meals</td>
<td>√ Meals</td>
<td>√ Transportation</td>
<td>√ Laundry</td>
<td>√ Pets</td>
</tr>
<tr>
<td>LAUREL WOODS APARTMENTS</td>
<td>650 Caribou Road, Asheville, NC 28803</td>
<td>(828) 277-1733 Fax: (828)</td>
<td>www.</td>
<td>Meals</td>
<td>√ Meals</td>
<td>√ Transportation</td>
<td>√ Laundry</td>
<td>√ Pets</td>
</tr>
</tbody>
</table>
**LIFE HOUSE OF ASHEVILLE**  
100 Peachtree Road, Asheville, NC 28803  
(828) 277-3574  Fax: (828)  
www.  email:  

<table>
<thead>
<tr>
<th>Housing Information</th>
<th>Services and Amenities Available on Site</th>
</tr>
</thead>
<tbody>
<tr>
<td># of Units: 20</td>
<td>Meals</td>
</tr>
<tr>
<td>Age: Disabled</td>
<td>√ Transportation</td>
</tr>
<tr>
<td>Rent: Income limit, Section 8</td>
<td>√ Laundry Facility</td>
</tr>
<tr>
<td>Utilities: Water</td>
<td>√ Housekeeping</td>
</tr>
<tr>
<td></td>
<td>√ Pets</td>
</tr>
<tr>
<td></td>
<td>√ Maintenance</td>
</tr>
</tbody>
</table>

**MARJORIE MCCUNE MEMORIAL CENTER**  
101 Lions Way, Black Mountain, NC 28711  
(828) 669-8452  Fax: (828) 669-5003  
www.  email:  

<table>
<thead>
<tr>
<th>Housing Information</th>
<th>Services and Amenities Available on Site</th>
</tr>
</thead>
<tbody>
<tr>
<td># of Units: 6</td>
<td>Meals (one meal a day)</td>
</tr>
<tr>
<td>Age: 55+</td>
<td>√ Transportation</td>
</tr>
<tr>
<td>Rent: $1,500</td>
<td>√ Laundry Facility</td>
</tr>
<tr>
<td>Utilities: All included</td>
<td>√ Housekeeping</td>
</tr>
<tr>
<td></td>
<td>√ Pets (small w/ deposit)</td>
</tr>
<tr>
<td></td>
<td>√ Maintenance</td>
</tr>
</tbody>
</table>

**MOUNTAIN SPRINGS APARTMENTS**  
66 Mountain Street, Asheville, NC 28801  
(828) 253-4540  Fax: (828)  
www.  email: mountainsprings@intermarkmgt.com  

<table>
<thead>
<tr>
<th>Housing Information</th>
<th>Services and Amenities Available on Site</th>
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</thead>
<tbody>
<tr>
<td># of Units: 44</td>
<td>Meals (Meals on Wheels)</td>
</tr>
<tr>
<td>Age: 55+</td>
<td>√ Transportation</td>
</tr>
<tr>
<td>Rent: $402, accept vouchers, income restricted</td>
<td>√ Laundry Facility</td>
</tr>
<tr>
<td>Utilities: Water, trash, sewer</td>
<td>√ Housekeeping</td>
</tr>
<tr>
<td></td>
<td>√ Pets (30 lbs. w/ $150 deposit)</td>
</tr>
<tr>
<td></td>
<td>√ Maintenance</td>
</tr>
</tbody>
</table>

**OVERLOOK APARTMENTS**  
127 Bartlett Street, Asheville, NC 28801  
(828) 253-0013  Fax: (828)  
www.  email: overlook@intermarkmgt.com  

<table>
<thead>
<tr>
<th>Housing Information</th>
<th>Services and Amenities Available on Site</th>
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</thead>
<tbody>
<tr>
<td># of Units: 48</td>
<td>Meals (Meals on Wheels)</td>
</tr>
<tr>
<td>Age: 55+</td>
<td>√ Transportation</td>
</tr>
<tr>
<td>Rent: Income restricted, tax credit property, accept vouchers, 10 units @ 50%, 38 units @ 60%</td>
<td>√ Laundry Facility</td>
</tr>
<tr>
<td>Utilities: Water, trash, sewer</td>
<td>√ Housekeeping</td>
</tr>
<tr>
<td></td>
<td>√ Pets (20 lbs. w/ deposit)</td>
</tr>
<tr>
<td></td>
<td>√ Maintenance</td>
</tr>
</tbody>
</table>
### SKYLAND APARTMENTS
373 Fairview Road, Asheville, NC 28803  
(828) 258-8388  Fax: (828)

<table>
<thead>
<tr>
<th>Type of Facility: Independent Living for Senior &amp; Disabled</th>
</tr>
</thead>
<tbody>
<tr>
<td>Housing Information</td>
</tr>
<tr>
<td># of Units:</td>
</tr>
<tr>
<td>Age: Disabled</td>
</tr>
<tr>
<td>Rent:</td>
</tr>
<tr>
<td>Utilities:</td>
</tr>
</tbody>
</table>

### Services and Amenities Available on Site
- Meals (Meals on Wheels)
- Transportation
- Laundry Facility
- Housekeeping
- Pets
- Maintenance

### ROSS CREEK COMMONS
16 Old Chunn’s Cove Road, Asheville, NC 28805  
(828) 575-2098  Fax: (828)

<table>
<thead>
<tr>
<th>Type of Facility: Independent Living for Senior &amp; Disabled</th>
</tr>
</thead>
<tbody>
<tr>
<td>Housing Information</td>
</tr>
<tr>
<td># of Units:</td>
</tr>
<tr>
<td>Age: Disabled</td>
</tr>
<tr>
<td>Rent:</td>
</tr>
<tr>
<td>Utilities:</td>
</tr>
</tbody>
</table>

### Services and Amenities Available on Site
- Meals (Meals on Wheels)
- Transportation
- Laundry Facility
- Housekeeping
- Pets
- Maintenance

### SKYLAND APARTMENTS
138 Springside Road, Asheville, NC 28803  
(828) 684-2116  Fax: (828)

<table>
<thead>
<tr>
<th>Type of Facility: Independent Living for Senior &amp; Disabled</th>
</tr>
</thead>
<tbody>
<tr>
<td>Housing Information</td>
</tr>
<tr>
<td># of Units:</td>
</tr>
<tr>
<td>Age: 55+</td>
</tr>
<tr>
<td>Rent: $4050 - $750</td>
</tr>
<tr>
<td>Utilities: Water, sewer, trash</td>
</tr>
</tbody>
</table>

### Services and Amenities Available on Site
- Meals
- ✓ Transportation - Senior Companions
- ✓ Laundry Facility
- ✓ Housekeeping - Senior Companions
- ✓ Pets (Under 25 lbs)
- Maintenance

### RIDGE APARTMENTS
373 Fairview Road, Asheville, NC 28803  
(828) 258-8388  Fax: (828)

<table>
<thead>
<tr>
<th>Type of Facility: Independent Living for Senior &amp; Disabled</th>
</tr>
</thead>
<tbody>
<tr>
<td>Housing Information</td>
</tr>
<tr>
<td># of Units:</td>
</tr>
<tr>
<td>Age: Disabled</td>
</tr>
<tr>
<td>Rent:</td>
</tr>
<tr>
<td>Utilities:</td>
</tr>
</tbody>
</table>

### Services and Amenities Available on Site
- Meals (Meals on Wheels)
- ✓ Transportation
- Laundry Facility
- Housekeeping
- Pets
- Maintenance

### THE VANDERBILT APARTMENTS
75 Haywood Street, Asheville, NC 28801  
(828) 254-0027  Fax: (828)

<table>
<thead>
<tr>
<th>Type of Facility: Independent Living for Senior &amp; Disabled</th>
</tr>
</thead>
<tbody>
<tr>
<td>Housing Information</td>
</tr>
<tr>
<td># of Units:</td>
</tr>
<tr>
<td>Age: 62+ or disabled</td>
</tr>
<tr>
<td>Rent: 30% of adjusted income if eligible</td>
</tr>
<tr>
<td>Utilities: Heat, electric, water, basic cable</td>
</tr>
</tbody>
</table>

### Services and Amenities Available on Site
- Meals (Meals on Wheels)
- ✓ Transportation
- ✓ Laundry Facility
- Housekeeping
- ✓ Pets (20 lbs w/ $200 deposit)
- ✓ Maintenance
### Type of Facility:
- **Independent Living for Senior & Disabled**

### Housing Information
- **# of Units:** 78
- **Age:** 55+
- **Rent:** $1,781 - $3,262
- **Utilities:** All but cable

### Services and Amenities Available on Site
- **Meals**
- **Transportation**
- **Laundry Facility**
- **Housekeeping**
- **Pets**
- **Maintenance**

---

### VILLAS AT FALLEN SPRUCE
15 Fallen Spruce Drive, Asheville, NC 28806
(828) 774-5998  Fax: (828)

- **Type of Facility:** Independent Living for Senior & Disabled

### Housing Information
- **# of Units:** 55
- **Age:** 55+ or 45+ with a disability
- **Rent:** 30% of adjusted income if eligible
- **Utilities:** Trash, water

### Services and Amenities Available on Site
- **Meals**
- **Transportation**
- **Laundry Facility**
- **Housekeeping**
- **Pets ($200 deposit)**
- **Maintenance**

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### WNC KING NANTAHALA APARTMENTS
20 Martin Luther King Jr. Drive, Asheville, NC 28801
(828) 651-9780   Fax: (828)

- **Type of Facility:** Independent Living for Senior & Disabled

### Housing Information
- **# of Units:** 78
- **Age:** Disabled
- **Rent:**
- **Utilities:**

### Services and Amenities Available on Site
- **Meals**
- **Transportation**
- **Laundry Facility**
- **Housekeeping**
- **Pets**
- **Maintenance**
COUNTY RESOURCES

INFORMATION AND REFERRALS FOR SERVICES

2-1-1 United Way/Community Resource Connections (CRC)
211 or (828) 253-4357 - Toll-Free 1-866-401-6342
www.211wnc.org

Alzheimer’s Association Western Carolina Chapter
1-800-272-3900
www.alz.org/northcarolina

Buncombe County Department of Health and Human Services
(also referred to as DSS)
(828) 250-5500
www.buncombecounty.org/Governing/Depts/Dss/Adults/

Council on Aging of Buncombe County, Inc
(828) 277-8288
www.coabc.org

Council on Aging for Henderson County
(828) 692-4203
www.coahc.org

Council on Aging of Madison County
(828) 649-2722
www.madisoncountync.org/ComServcontact.php

Council on Aging for Transylvania County
www.transylvaniaCounty.org/content/council-aging-transylvania-county

Disability Partners
(828) 298-1977
www.disabilitypartners.org

Henderson County Department of Social Services
(828) 697-5500
www.hendersoncountync.org/dss

Madison County Department of Community Services
(828) 649-2722

Madison County Department of Social Services (DSS)
(828) 649-2711
www.dcdhhs.gov/dss/local/dir_madi.htm

MemoryCare of Asheville
(828) 771-2219
www.memorycare.org

NC DHHS Care-Line
1-800-662-7030
www.ncdhhs.gov/ocs/careline OR www.nccarelink.gov

NC Senior Legal Helpline
1-877-579-7562

Pisgah Legal Services
(828) 253-0406
www.pisgahlegal.org

Senior Health Insurance Information Program (SHIIP)
1-800-443-9354
www.ncshiip.com

Transylvania County Department of Social Services (DSS)
(828) 884-3174
www.transylvaniaCounty.org/dss-adult-services

LONG TERM CARE FACILITY INFORMATION

NC Adult Care Home Violation and Penalty Reports
www2.ncdhhs.gov/dhsr/acls/adultcarepenalties.html

NC Adult Care Home Star Ratings
www2.ncdhhs.gov/dhsr/acls/star/search.asp

NC Nursing Home Survey Reports and Star Ratings
www.medicare.gov/nursinghomecompare/search.html

For other questions regarding licensed Long Term Care Facilities
www.ncdhhs.gov/divisions/daas

ADVOCACY

Disability Rights North Carolina
1-877-235-4210
www.disabilityrightsnc.org

Friends of Residents in Long Term Care
(919) 782-1530
www.forltc.org

The National Consumer Voice for Quality Long-Term Care
(202) 332-2275
theconsumervoice.org

TO REPORT COMPLAINTS ABOUT AGED OR DISABLED ADULTS

For residents living in Adult Care or Nursing Homes
(NC Division of Health Service Regulation in Raleigh)
1-800-624-3004

Regional Office of Long-Term Care Ombudsman
(828) 251-6622

State Office of Long-Term Care Ombudsman
(919) 855-3400

Adult Protective Services

Buncombe County (828) 250-5800
(828) 250-5800 **

Henderson County (828) 697-5500
(828) 697-4911 **

Madison County (828) 649-9498
(828) 649-2721 **

Transylvania County (828) 884-3174
(828) 884-3188 **

** Call after 5 pm and on Holidays and Weekends

Disability Rights
1-877-235-4210
### Brian Center Health and Rehabilitation / Hendersonville

**BRIAN CENTER HEALTH AND REHABILITATION / HENDERSONVILLE**  
1870 Pigsah Drive, Hendersonville, NC 28791  
(828) 693-9796 Fax: (828) 693-1905  
www.savaseniorcare.com  
email: ajabela@savas.com

<table>
<thead>
<tr>
<th>Owned By:</th>
<th>Sava Senior Care</th>
</tr>
</thead>
<tbody>
<tr>
<td>Profit/Non-profit:</td>
<td>Profit</td>
</tr>
<tr>
<td>Type of Facility:</td>
<td>Nursing Home</td>
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<tr>
<td>Year Constructed:</td>
<td>1989</td>
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<tr>
<td>Licensed Since:</td>
<td>1989</td>
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</table>

**Cost**

- Payment: Medicare, Medicaid, Private Pay, Private Insurance
- Daily Rates: 
  - SN: $215 to $366
  - AL: Amount may vary

**Types of Units**

- # Beds: Nursing/120 AL/0
- Type of Rooms: Private, Semiprivate
- Type of Baths: Private, Handicap Bath, Shared Bath
- All Furnishings Provided?: Yes

**Admission Restrictions**

- Cannot accept those who: Call for questions
- Age Range of Residents: 18+
- Call to inquire about smoking policy.

**Services and Amenities Available on Site ($=charge)**

- Transportation Assistance
- Assistance w/ Arranging Community Services
- Assistance with Shopping
- Laundry Services
- Exercise Program
- Meal Choices
- Resident’s Council
- Beautician / Barber
  - Accept Pets
- Emergency Call System
- Rehabilitation Therapies
  - Call to inquire about ability to accommodate people who wander.

**Features**

- Is there a separate Alzheimer’s/Dementia unit?: Yes
- Respite Care Available?: Yes

**Comments**

- Deficiency free survey in November 2010. 4 Star rating in 2010 (CMS 5 Star System)
CAROLINA VILLAGE
600 Carolina Village Road, Hendersonville, NC 28792
(828) 692-6275  Fax: (828) 692-6273
www.carolinavillage.com
email: info@carolinavillage.com

Owned By: Carolina Village, Inc.
Profit/Non-profit: Non-Profit
Type of Facility: Nursing Home
Year Constructed: 1974 / 2000
Licensed Since: 1974

Cost
Payment: Medicare, Private Pay, Private Insurance
Deposit or Entrance Fee: One month
Daily Rates: SN: $260 / day
AL:

Types of Units
# Beds: Nursing/58  AL/0
Type of Rooms: Private
Type of Baths: Private, Handicap Bath, Shared Bath
All Furnishings Provided? Yes

Admission Restrictions
Cannot accept those who:
Age Range of Residents: 62 and up
Call to inquire about smoking policy.

HENDERSONVILLE HEALTH AND REHABILITATION
104 College Drive, Flat Rock, NC 28731
(828) 693-8600 Fax: (828) 693-1955
www.sanstonehealthandrehab.com
email: cromeo@sanstonehealth.com

Owned By: Hendersonville Physicians & Associates
Profit/Non-profit: Non-Profit
Type of Facility: Nursing Home
Year Constructed: 1999
Licensed Since: 1999

Cost
Payment: Medicare, Medicaid, Private Pay, Private Insurance
Deposit or Entrance Fee: 
Daily Rates: SN: $169 to $177
AL:

Types of Units
# Beds: Nursing/130  AL/0
Type of Rooms: Private, Semiprivate
Type of Baths: Private, Handicap Bath, Shared Bath
All Furnishings Provided? Yes

Admission Restrictions
Cannot accept those who: Pregnant or under 18
Age Range of Residents: 18+
Call to inquire about smoking policy.
**LIFE CARE CENTER OF HENDERSONVILLE**

400 Thompson Street, Hendersonville, NC 28792  
(828) 697-4348  Fax: (828) 696-1668

- **Owned By:** Life Care Center of America
- **Profit/Non-profit:** Profit
- **Type of Facility:** Nursing Home
- **Year Constructed:** 1994
- **Licensed Since:** 1994

**Cost**
- **Payment:** Medicare, Medicaid, Private Pay, Private Insurance
- **Deposit or Entrance Fee:** $0
- **Daily Rates:** SN: $220.50 to $355.75  
  AL:

**Types of Units**
- **# Beds:** Nursing/80  AL/0
- **Type of Rooms:** Private, Semiprivate
- **Type of Baths:** Private, Handicap Bath, Shared Bath
- **All Furnishings Provided?** Yes

**Admission Restrictions**
- **Cannot accept those who:** Under 18, vents
- **Age Range of Residents:** 18+
- **Call to inquire about smoking policy.**

**Services and Amenities Available on Site** ($=charge)
- Transportation Assistance
- Assistance w/ Arranging Community Services
- Assistance with Shopping
- Laundry Services
- Exercise Program
- Meal Choices
- Resident’s Council
- Beautician / Barber
- Accept Pets
- Emergency Call System
- Rehabilitation Therapies
- Call to inquire about ability to accommodate people who wander.

**Features**
- Is there a separate Alzheimer’s/Dementia unit? No
- Respite Care Available: Yes - Private Pay

**Comments**

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**MOUNTAIN HOME HEALTH AND REHABILITATION**

200 Heritage Way, Hendersonville, NC 28791  
(828) 693-5849  Fax: (828) 697-5707

- **Owned By:** Health Services, Inc.
- **Profit/Non-profit:** Profit
- **Type of Facility:** Nursing Home
- **Year Constructed:** 1984
- **Licensed Since:** 1986

**Cost**
- **Payment:** Medicare, Medicaid, Private Pay, Private Ins, VA
- **Deposit or Entrance Fee:** $0
- **Daily Rates:** SN: $195 to $210  
  AL:

**Types of Units**
- **# Beds:** Nursing/134  AL/0
- **Type of Rooms:** Private, Semiprivate
- **Type of Baths:** Private, Handicap Bath, Shared Bath
- **All Furnishings Provided?** Yes

**Admission Restrictions**
- **Cannot accept those who:**
- **Age Range of Residents:** 18+
- **Call to inquire about smoking policy.**

**Services and Amenities Available on Site** ($=charge)
- Transportation Assistance
- Assistance w/ Arranging Community Services
- Assistance with Shopping
- Laundry Services
- Exercise Program
- Meal Choices
- Resident’s Council
- Beautician / Barber
- Accept Pets
- Emergency Call System
- Rehabilitation Therapies
- Call to inquire about ability to accommodate people who wander.

**Features**
- Is there a separate Alzheimer’s/Dementia unit? No
- Respite Care Available: Yes

**Comments**
THE LAURELS OF HENDERSONVILLE
290 Clear Creek Road, Hendersonville, NC 28792
(828) 692-6000  Fax: (828) 696-9246

Services and Amenities Available on Site ($=charge)
✓ Transportation Assistance
✓ Assistance w/ Arranging Community Services
✓ Assistance with Shopping
✓ Laundry Services
✓ Exercise Program
✓ Meal Choices
✓ Resident's Council
✓ Beautician / Barber
✓ Accept Pets
✓ Emergency Call System
✓ Rehabilitation Therapies

Features
Is there a separate Alzheimer's/Dementia unit?  No
Respite Care Available:  Yes

Comments
Physical occupational and speech therapy.

Services and Amenities Available on Site ($=charge)
✓ Transportation Assistance
✓ Assistance w/ Arranging Community Services
✓ Assistance with Shopping
✓ Laundry Services
✓ Exercise Program
✓ Meal Choices
✓ Resident's Council
✓ Beautician / Barber
✓ Accept Pets
✓ Emergency Call System
✓ Rehabilitation Therapies

Features
Is there a separate Alzheimer's/Dementia unit?  No
Respite Care Available:  Yes

Comments
Physical occupational and speech therapy.
## UNIVERSAL HEALTH CARE / FLETCHER

86 Old Airport Road, Fletcher, NC 28732  
(828) 654-9060  Fax: (828) 654-9071

www.univhealthcare.com  
email: info-uf@univhealthcare.com

| Owned By: | Choice Healthcare Management |
| Profit/Non-profit: | Profit |
| Type of Facility: | Nursing Home |
| Year Constructed: | 2003 |
| Licensed Since: | 2003 |

### Services and Amenities Available on Site ($=charge)
- ✓ Transportation Assistance
- ✓ Assistance w/ Arranging Community Services
- ✓ Assistance with Shopping
- ✓ Laundry Services
- ✓ Exercise Program
- ✓ Meal Choices
- ✓ Resident's Council
- ✓ Beautician / Barber
- ✓ Accept Pets
- ✓ Emergency Call System
- ✓ Rehabilitation Therapies

**Call to inquire about ability to accommodate people who wander.**

### Features
- Is there a separate Alzheimer’s/Dementia unit? **No**
- Respite Care Available: **Yes**

### Comments
- Features an 18 bed rehab wing, The Link for short term stays.  
  Private entrance dining room and outdoor patio.

### Cost

| Payment: | Medicare, Medicaid, Private Pay, Private Insurance  
Medicare Ad, Hospice |
| Deposit or Entrance Fee: | Amount may vary |
| Daily Rates: | SN: Call for current rates  
AL: |

### Types of Units

| # Beds: | Nursing/90  
AL/0 |
| Type of Rooms: | Private, Semiprivate |
| Type of Baths: | Private, Handicap Bath, Shared Bath |
| All Furnishings Provided? | Yes |

### Admission Restrictions

| Cannot accept those who: | Vents |
| Age Range of Residents: | 18+ |
| Call to inquire about smoking policy. | |

### Notes

- Texts and entries related to healthcare services and facility details are organized in a clear and structured manner, enhancing readability and comprehension.
- Specific amenities and services are highlighted, ensuring that the information is easy to find and understand for potential residents and their families.
- The layout effectively communicates the essential aspects of the facility, including its ownership, payment options, and available amenities.

---

**HENDERSON - NURSING HOMES**  
85
BLUE RIDGE RETIREMENT
1003 9th Avenue West, Hendersonville, NC 28791
(828) 693-0871  Fax: (828) 693-8574

Owned By: Cardinal Care, Inc.
Profit/Non-profit: Profit
Type of Facility: Adult Care Home
Year Constructed: 1965
Licensed Since: 1965

Cost
Payment: Private Pay, State/County Assistance, Private Ins
Deposit or Entrance Fee: $0
Monthly Rates: Private: $2,200
Semiprivate: $1,173
Other Charges:

Types of Units
# Beds: 43
Type of Rooms: Private, Semiprivate
Type of Baths: Private, Shared Bath, Handicap Bath
All Furnishings Provided?: Yes

Admission Restrictions
Cannot accept those who: Dialysis
Age Range of Residents: 18+
Call to inquire about smoking policy.

Services and Amenities Available on Site ($=charge)
✓ Transportation Assistance
✓ Assistance w/ Arranging Community Services
✓ Assistance with Shopping
✓ Laundry Services
✓ Exercise Program
✓ Meal Choices
✓ Resident’s Council
✓ Beautician / Barber
✓ Accept Pets
✓ Emergency Call System
✓ Snacks
✓ Worship Services

Call to inquire about ability to accommodate people who wander.

Features
Is there a separate Alzheimer’s/Dementia unit? No
Respite Care Available: Yes

Comments
Respect, dignity and giving tender loving care is our #1 goal. The affordable alternative to nursing home care.

CARDINAL CARE CENTER - HENDERSONVILLE
1000 West Allen Street, Hendersonville, NC 28739
(828) 693-3388  Fax: (828) 697-5461

Owned By: Cardinal Care, Inc.
Profit/Non-profit: Profit
Type of Facility: Adult Care Home
Year Constructed: 1988
Licensed Since: 1988

Cost
Payment: Private Pay, State/County Assistance, Private Insurance, Veterans Assistance & Widows of VA
Deposit or Entrance Fee: $1,000
Monthly Rates: Private: $2,950 to $3,250
Semiprivate: $2,300
Other Charges:

Types of Units
# Beds: 60
Type of Rooms: Private, Semiprivate
Type of Baths: Private, Shared Bath, Handicap Bath
All Furnishings Provided?: Yes

Admission Restrictions
Cannot accept those who:
Age Range of Residents: 18+
Call to inquire about smoking policy.

Services and Amenities Available on Site ($=charge)
✓ Transportation Assistance
✓ Assistance w/ Arranging Community Services
✓ Assistance with Shopping
✓ Laundry Services
✓ Exercise Program
✓ Meal Choices
✓ Resident’s Council
✓ Beautician / Barber
✓ Accept Pets
✓ Emergency Call System
✓ Snacks
✓ Worship Services
✓ Hospice Care

Call to inquire about ability to accommodate people who wander.

Features
Is there a separate Alzheimer’s/Dementia unit? No
Respite Care Available: Yes

Comments
Respect, dignity and giving tender loving care is our #1 goal. The affordable alternative to nursing home care.
### CARILLON ASSISTED LIVING OF HENDERSONVILLE

3851 Howard Gap Road, Hendersonville, NC 28792  
(828) 693-0700 Fax: (828) 697-0027  
www.carillonassistedliving.com  
email:

<table>
<thead>
<tr>
<th>Services and Amenities Available on Site ($=charge)</th>
</tr>
</thead>
<tbody>
<tr>
<td>√ Transportation Assistance</td>
</tr>
<tr>
<td>√ Assistance w/ Arranging Community Services</td>
</tr>
<tr>
<td>√ Assistance with Shopping</td>
</tr>
<tr>
<td>√ Laundry Services</td>
</tr>
<tr>
<td>√ Exercise Program</td>
</tr>
<tr>
<td>√ Meal Choices</td>
</tr>
<tr>
<td>√ Resident's Council</td>
</tr>
<tr>
<td>$ Beautician / Barber</td>
</tr>
<tr>
<td>√ Accept Pets</td>
</tr>
<tr>
<td>√ Emergency Call System</td>
</tr>
<tr>
<td>Snacks</td>
</tr>
<tr>
<td>√ Worship Services</td>
</tr>
<tr>
<td>Call to inquire about ability to accommodate people who wander.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Cost</th>
</tr>
</thead>
<tbody>
<tr>
<td>Payment: <strong>Private Pay, State/County Assistance, Private Ins</strong></td>
</tr>
<tr>
<td>Deposit or Entrance Fee: <strong>$500</strong></td>
</tr>
<tr>
<td>Monthly Rates: Private: <strong>$3,550</strong></td>
</tr>
<tr>
<td>Semiprivate: <strong>$2,495</strong></td>
</tr>
<tr>
<td>Other Charges: <strong>Incontinence fee $50 per month</strong></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Types of Units</th>
</tr>
</thead>
<tbody>
<tr>
<td># Beds: <strong>96</strong></td>
</tr>
<tr>
<td>Type of Rooms: <strong>Private, Semiprivate</strong></td>
</tr>
<tr>
<td>Type of Baths: <strong>Private, Handicap Bath</strong></td>
</tr>
<tr>
<td>All Furnishings Provided? <strong>Yes</strong></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Admission Restrictions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cannot accept those who: <strong>Violent behavior</strong></td>
</tr>
<tr>
<td>Age Range of Residents: <strong>60 - 110</strong></td>
</tr>
<tr>
<td>Call to inquire about smoking policy.</td>
</tr>
</tbody>
</table>

| Owned By: Carillon Assisted Living of Hendersonville, LLC          |
| Profit/Non-profit: **Profit**                                      |
| Type of Facility: **Adult Care Home**                              |
| Year Constructed: **2005**                                         |
| Licensed Since: **10/2005**                                        |

<table>
<thead>
<tr>
<th>Features</th>
</tr>
</thead>
<tbody>
<tr>
<td>Is there a separate Alzheimer's/Dementia unit? <strong>Yes</strong></td>
</tr>
<tr>
<td>Respite Care Available: <strong>Yes</strong></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>We provide quality care for our residents while seeking to enrich</td>
</tr>
<tr>
<td>their physical, social and emotional well-being. We believe the</td>
</tr>
<tr>
<td>preservation of dignity and independence through quality resident</td>
</tr>
<tr>
<td>care.</td>
</tr>
</tbody>
</table>

### CAROLINA RESERVE OF HENDERSONVILLE

1820 Pisgah Drive, Hendersonville, NC 28739  
(828) 633-4688 Fax: (828)  
www.crhendersonville.com  
email:

<table>
<thead>
<tr>
<th>Services and Amenities Available on Site ($=charge)</th>
</tr>
</thead>
<tbody>
<tr>
<td>√ Transportation Assistance</td>
</tr>
<tr>
<td>√ Assistance w/ Arranging Community Services</td>
</tr>
<tr>
<td>√ Assistance with Shopping</td>
</tr>
<tr>
<td>√ Laundry Services</td>
</tr>
<tr>
<td>√ Exercise Program</td>
</tr>
<tr>
<td>√ Meal Choices</td>
</tr>
<tr>
<td>√ Resident's Council</td>
</tr>
<tr>
<td>$ Beautician / Barber</td>
</tr>
<tr>
<td>√ Accept Pets</td>
</tr>
<tr>
<td>√ Emergency Call System</td>
</tr>
<tr>
<td>Snacks</td>
</tr>
<tr>
<td>√ Worship Services</td>
</tr>
<tr>
<td><strong>Call to inquire about ability to accommodate people who wander.</strong></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Cost</th>
</tr>
</thead>
<tbody>
<tr>
<td>Payment: <strong>Private Pay, State/County Assistance, Private Ins</strong></td>
</tr>
<tr>
<td>Deposit or Entrance Fee: <strong>$1,000</strong></td>
</tr>
<tr>
<td>Monthly Rates: Private: <strong>$3,085</strong></td>
</tr>
<tr>
<td>Semiprivate: <strong>$2,650</strong></td>
</tr>
<tr>
<td>Other Units: <strong>$3,805</strong></td>
</tr>
<tr>
<td>Other Charges:</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Types of Units</th>
</tr>
</thead>
<tbody>
<tr>
<td># Beds: <strong>61</strong></td>
</tr>
<tr>
<td>Type of Rooms: <strong>Private, Semiprivate</strong></td>
</tr>
<tr>
<td>Type of Baths: <strong>Private, Shared Bath, Handicap Bath</strong></td>
</tr>
<tr>
<td>All Furnishings Provided? <strong>Yes</strong></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Admission Restrictions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cannot accept those who: <strong>Not weight bearing</strong></td>
</tr>
<tr>
<td>Age Range of Residents: <strong>55+</strong></td>
</tr>
<tr>
<td>Call to inquire about smoking policy.</td>
</tr>
</tbody>
</table>

| Owned By: **Carillon Assisted Living of Hendersonville, LLC**      |
| Profit/Non-profit: **Profit**                                      |
| Type of Facility: **Adult Care Home**                              |
| Year Constructed: **1996**                                         |
| Licensed Since: **9/96**                                           |

<table>
<thead>
<tr>
<th>Features</th>
</tr>
</thead>
<tbody>
<tr>
<td>Is there a separate Alzheimer's/Dementia unit? <strong>Yes</strong></td>
</tr>
<tr>
<td>Respite Care Available: <strong>Yes</strong></td>
</tr>
</tbody>
</table>

<table>
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</thead>
<tbody>
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<td>Cannot accept those who: <strong>Violent behavior</strong></td>
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<tr>
<td>Age Range of Residents: <strong>55+</strong></td>
</tr>
<tr>
<td>Call to inquire about smoking policy.</td>
</tr>
</tbody>
</table>
### CAROLINA VILLAGE

**Address:** 600 Carolina Village Road, Hendersonville, NC 28792  
**Phone:** (828) 692-6275  
**Fax:** (828) 692-7876  
**Website:** www.carolinavillage.com  
**Email:** info@carolinavillage.com

#### Owned By:
- **Profit/Non-profit:** Profit  
- **Type of Facility:** Adult Care Home  
- **Year Constructed:** 2004  
- **Licensed Since:** 9/14/2004  

#### Cost
- **Payment:** Private Pay, Private Insurance  
- **Deposit or Entrance Fee:** $1,000  
- **Monthly Rates:**  
  - Private: $3,975  
  - Semiprivate: $4,495  
  - Other Units:  

#### Types of Units
- **# Beds:** 60  
- **Type of Rooms:** Private w/ sitting area  
- **Type of Baths:** Private, Handicap Bath  
- **All Furnishings Provided?** Yes

#### Admission Restrictions
- **Cannot accept those who:** Wander or are not weight bearing  
- **Age Range of Residents:** 55+  
- **Call to inquire about smoking policy.**

#### Services and Amenities
- **Services and Amenities Available on Site** ($=charge)  
  - Transportation Assistance  
  - Assistance w/ Arranging Community Services  
  - Assistance with Shopping  
  - Laundry Services  
  - Exercise Program  
  - Meal Choices  
  - Resident’s Council  
  - Beautician / Barber  
  - Accept Pets  
  - Emergency Call System  
  - Snacks  
  - Worship Services  

**Call to inquire about ability to accommodate people who wander.**

#### Features
- Is there a separate Alzheimer’s/Dementia unit? **Yes**  
- Respite Care Available: **Yes**

#### Comments
- All apartments have kitchenettes with refrigerators and microwaves.

---

### CAROLINA RESERVE OF LAUREL PARK

**Address:** 1825 Pisgah Drive, Hendersonville, NC 28739  
**Phone:** (828) 633-4694  
**Fax:**  
**Website:** www.crlaurelpark.com  
**Email:**

#### Owned By:
- **Profit/Non-profit:** Profit  
- **Type of Facility:** Adult Care Home  
- **Year Constructed:** 2004  
- **Licensed Since:** 9/14/2004  

#### Cost
- **Payment:** Private Pay, Private Insurance  
- **Deposit or Entrance Fee:** $1,000  
- **Monthly Rates:**  
  - Private: $3,975  
  - Semiprivate: $4,495  
  - Other Units:  

#### Types of Units
- **# Beds:** 45  
- **Type of Rooms:** Private  
- **Type of Baths:** Private, Handicap Bath  
- **All Furnishings Provided?** Yes

#### Admission Restrictions
- **Cannot accept those who:** Wander or are not weight bearing  
- **Age Range of Residents:** 55+  
- **Call to inquire about smoking policy.**

#### Services and Amenities
- **Services and Amenities Available on Site** ($=charge)  
  - Transportation Assistance  
  - Assistance w/ Arranging Community Services  
  - Assistance with Shopping  
  - Laundry Services  
  - Exercise Program  
  - Meal Choices  
  - Resident’s Council  
  - Beautician / Barber  
  - Accept Pets  
  - Emergency Call System  
  - Snacks  
  - Worship Services  

**Call to inquire about ability to accommodate people who wander.**

#### Features
- Is there a separate Alzheimer’s/Dementia unit? **Yes**  
- Respite Care Available: **Yes**

#### Comments
- All apartments have kitchenettes with refrigerators and microwaves.

---

### CAROLINA VILLAGE

**Address:** 600 Carolina Village Road, Hendersonville, NC 28792  
**Phone:** (828) 692-6275  
**Fax:** (828) 692-7876  
**Website:** www.carolinavillage.com  
**Email:** info@carolinavillage.com

#### Owned By:
- **Profit/Non-profit:** Non-Profit  
- **Type of Facility:** Adult Care Home  
- **Year Constructed:** 1974 / 2009  
- **Licensed Since:** 12/1/2000  

#### Cost
- **Payment:** Private Pay, Private Insurance  
- **Deposit or Entrance Fee:** $1,000  
- **Monthly Rates:**  
  - Private: $150 / day  
  - Semiprivate:  

#### Types of Units
- **# Beds:** 60  
- **Type of Rooms:** Private w/ sitting area  
- **Type of Baths:** Private, Handicap Bath  
- **All Furnishings Provided?** Yes

#### Admission Restrictions
- **Cannot accept those who:**  
- **Age Range of Residents:** 62 and up  
- **Call to inquire about smoking policy.**

#### Services and Amenities
- **Services and Amenities Available on Site** ($=charge)  
  - Transportation Assistance  
  - Assistance w/ Arranging Community Services  
  - Assistance with Shopping  
  - Laundry Services  
  - Exercise Program  
  - Meal Choices  
  - Resident’s Council  
  - Beautician / Barber  
  - Accept Pets  
  - Emergency Call System  
  - Snacks  
  - Worship Services  

**Call to inquire about ability to accommodate people who wander.**

#### Features
- Is there a separate Alzheimer’s/Dementia unit? **No**  
- Respite Care Available: **Yes**

#### Comments
- We are part of a CCRC campus. Assisted living services available when the need arises. 24/hr Licensed Nursing.
### COUNTRY MEADOW REST HOME

**Address:** 129 Hazelton Drive, Hendersonville, NC 28739  
**Phone:** (828) 693-6170  
**Fax:** (828) 693-6398  
**Website:** www.cherryspringsvillage.net  
**Email:** cher.adm@meridiansenior.com

<table>
<thead>
<tr>
<th><strong>Owned By:</strong></th>
<th>The Meadows, Inc</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Profit/Non-profit:</strong></td>
<td>Profit</td>
</tr>
<tr>
<td><strong>Type of Facility:</strong></td>
<td>Adult Care Home</td>
</tr>
<tr>
<td><strong>Year Constructed:</strong></td>
<td>1996</td>
</tr>
<tr>
<td><strong>Licensed Since:</strong></td>
<td></td>
</tr>
</tbody>
</table>

**Cost**

- **Payment:** Private Pay, State/County Assistance, Private Ins  
- **Deposit or Entrance Fee:** $0  
- **Monthly Rates:**  
  - Private: $1,768  
  - Semiprivate: $1,700

**Types of Units**

- **# Beds:** 15  
- **Type of Rooms:** Private, Semiprivate  
- **Type of Baths:** Shared Bath, Handicap Bath  
- **All Furnishings Provided?** Yes

**Admission Restrictions**

- Cannot accept those who: Wander, vent  
- **Age Range of Residents:** 30 - 95  
- **Call to inquire about smoking policy.**

**Services and Amenities Available on Site** ($=charge)

- Transportation Assistance  
- Assistance w/ Arranging Community Services  
- Assistance with Shopping  
- Laundry Services  
- Exercise Program  
- Meal Choices  
- Resident’s Council  
- Beautician / Barber  
- Accept Pets  
- Emergency Call System  
- Snacks  
- Worship Services

**Features**

- Is there a separate Alzheimer’s/Dementia unit? No  
- Respite Care Available: Yes

**Comments**

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### CHERY SPRINGS VILLAGE

**Address:** 358 Clear Creek Road, Hendersonville, NC 28792  
**Phone:** (828) 698-6501  
**Fax:** (828) 698-6504  
**Website:** www.cherryspringsvillage.net  
**Email:** cher.adm@meridiansenior.com

<table>
<thead>
<tr>
<th><strong>Owned By:</strong></th>
<th>Hendersonville Health Holdings, LLC</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Profit/Non-profit:</strong></td>
<td>Profit</td>
</tr>
<tr>
<td><strong>Type of Facility:</strong></td>
<td>Adult Care Home</td>
</tr>
<tr>
<td><strong>Year Constructed:</strong></td>
<td>1999</td>
</tr>
<tr>
<td><strong>Licensed Since:</strong></td>
<td>1999</td>
</tr>
</tbody>
</table>

**Cost**

- **Payment:** Private Pay, State/County Assistance, Private Ins  
- **Deposit or Entrance Fee:** $500  
- **Monthly Rates:**  
  - Private: $3,250  
  - Semiprivate: $2,550

**Types of Units**

- **# Beds:** 60  
- **Type of Rooms:** Private, Semiprivate  
- **Type of Baths:** Private, Shared Bath, Handicap Bath  
- **All Furnishings Provided?** All / None

**Admission Restrictions**

- Cannot accept those who: Wander  
- **Age Range of Residents:** 59 - 100+  
- **Call to inquire about smoking policy.**

**Services and Amenities Available on Site** ($=charge)

- Transportation Assistance  
- Assistance w/ Arranging Community Services  
- Assistance with Shopping  
- Laundry Services  
- Exercise Program  
- Meal Choices  
- Resident’s Council  
- Beautician / Barber  
- Accept Pets  
- Emergency Call System  
- Snacks  
- Worship Services

**Features**

- Is there a separate Alzheimer’s/Dementia unit? No  
- Respite Care Available: Yes

**Comments**
**HENDERSON’S ASSISTED LIVING**

602 Brookside Camp Road, Hendersonville, NC 28791
(828) 692-2220  Fax: (828) 696-9116

Owned By: Dogwood Villas, Inc
Profit/Non-profit: Profit
Type of Facility: Adult Care Home
Year Constructed: 1969
Licensed Since: 1969

**Cost**
Payment: Private Pay, State/County Assisances
Deposit or Entrance Fee: $0
Monthly Rates: Private: $3,000
Semiprivate: $1,650 to $2,000
Depends on level of care

Other Charges:

**Types of Units**
# Beds: 26
Type of Rooms: Semiprivate, 2-person & 4-person Suites
Type of Baths: Shared Bath, Handicap Bath
All Furnishings Provided? Yes

**Admission Restrictions**
Cannot accept those who: Do not have a medical necessity
Age Range of Residents: 58 - 95
Call to inquire about smoking policy.

**Services and Amenities Available on Site ($=charge)**
- Transportation Assistance
- Assistance w/ Arranging Community Services
- Assistance with Shopping
- Laundry Services
- Exercise Program
- Meal Choices
- Resident’s Council
- Beautician / Barber
- Accept Pets (in independent only)
- Emergency Call System
- Snacks
- Worship Services

Call to inquire about ability to accommodate people who wander.

**Features**
Is there a separate Alzheimer’s/Dementia unit? All
Respite Care Available: Yes

**Comments**
Wander guard unit available.

---

**MCCULLOUGH’S REST HOME**

720 Orr’s Camp Road, Hendersonville, NC 28739
(828) 693-7976   Fax: (828) 693-7946

Owned By: Virginia McCullough
Profit/Non-profit: Profit
Type of Facility: Adult Care Home
Year Constructed: 1956
Licensed Since: 1956

**Cost**
Payment: Private Pay, State/County Assistance, Private Ins
Deposit or Entrance Fee: One month
Monthly Rates: Private: Call for current prices
Semiprivate: Call for current prices

Other Charges:

**Types of Units**
# Beds: 13
Type of Rooms: Private, Semiprivate
Type of Baths: Private, Shared Bath, Handicap Bath
All Furnishings Provided? Yes

**Admission Restrictions**
Cannot accept those who: Must be 21+
Age Range of Residents: 21+
Call to inquire about smoking policy.

**Services and Amenities Available on Site ($=charge)**
- Transportation Assistance
- Assistance w/ Arranging Community Services
- Assistance with Shopping
- Laundry Services
- Exercise Program
- Meal Choices
- Resident’s Council
- Beautician / Barber
- Accept Pets
- Emergency Call System
- Snacks
- Worship Services

Call to inquire about ability to accommodate people who wander.

**Features**
Is there a separate Alzheimer’s/Dementia unit? No
Respite Care Available: Yes

**Comments**
**PACIFICA HERITAGE HILLS**  
3200 Heritage Circle, Hendersonville, NC 28791  
(828) 693-8510  Fax: (828) 692-8911  
www.pacificaheritagehills.com  
email:

<table>
<thead>
<tr>
<th>Services and Amenities Available on Site ($=charge)</th>
</tr>
</thead>
<tbody>
<tr>
<td>✓ Transportation Assistance</td>
</tr>
<tr>
<td>✓ Assistance w/ Arranging Community Services</td>
</tr>
<tr>
<td>✓ Assistance with Shopping</td>
</tr>
<tr>
<td>✓ Laundry Services</td>
</tr>
<tr>
<td>✓ Exercise Program</td>
</tr>
<tr>
<td>✓ Meal Choices</td>
</tr>
<tr>
<td>✓ Resident’s Council</td>
</tr>
<tr>
<td>$ Beautician / Barber</td>
</tr>
<tr>
<td>✓ Accept Pets (weight limitations)</td>
</tr>
<tr>
<td>✓ Emergency Call System</td>
</tr>
<tr>
<td>✓ Snacks</td>
</tr>
<tr>
<td>✓ Worship Services</td>
</tr>
<tr>
<td>✓ Secured Doors</td>
</tr>
</tbody>
</table>

Call to inquire about ability to accommodate people who wander.

<table>
<thead>
<tr>
<th>Features</th>
</tr>
</thead>
<tbody>
<tr>
<td>Is there a separate Alzheimer’s/Dementia unit? No</td>
</tr>
</tbody>
</table>

Respite Care Available:  Yes - Private Pay, $65 daily

<table>
<thead>
<tr>
<th>Admission Restrictions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cannot accept those who:</td>
</tr>
<tr>
<td>Age Range of Residents: 55+</td>
</tr>
</tbody>
</table>

Call to inquire about smoking policy.

---

**PACIFICA HERITAGE HILLS**  
3200 Heritage Circle, Hendersonville, NC 28791  
(828) 693-8510  Fax: (828) 692-8911  
www.pacificaheritagehills.com  
email:

<table>
<thead>
<tr>
<th>Services and Amenities Available on Site ($=charge)</th>
</tr>
</thead>
<tbody>
<tr>
<td>✓ Transportation Assistance</td>
</tr>
<tr>
<td>✓ Assistance w/ Arranging Community Services</td>
</tr>
<tr>
<td>✓ Assistance with Shopping</td>
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<td>✓ Worship Services</td>
</tr>
<tr>
<td>✓ Secured Doors</td>
</tr>
</tbody>
</table>

Call to inquire about ability to accommodate people who wander.

<table>
<thead>
<tr>
<th>Features</th>
</tr>
</thead>
<tbody>
<tr>
<td>Is there a separate Alzheimer’s/Dementia unit? No</td>
</tr>
</tbody>
</table>

Respite Care Available: Yes

<table>
<thead>
<tr>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>Requires 24 hour nursing care</td>
</tr>
<tr>
<td>Age Range of Residents: 55+</td>
</tr>
</tbody>
</table>

Call to inquire about smoking policy.

---

**HENDERSON - ADULT CARE HOMES**
<table>
<thead>
<tr>
<th>Owned By:</th>
<th>Hendersonville AL Holdings, LLC</th>
</tr>
</thead>
<tbody>
<tr>
<td>Profit/Non-profit:</td>
<td>Profit</td>
</tr>
<tr>
<td>Type of Facility:</td>
<td>Adult Care Home</td>
</tr>
<tr>
<td>Year Constructed:</td>
<td>1964</td>
</tr>
<tr>
<td>Licensed Since:</td>
<td>1964</td>
</tr>
</tbody>
</table>

**Cost**
- Payment: **Private Pay, State/County Assistance**
- Deposit or Entrance Fee: **$0**
- Monthly Rates: Private: **Call for current prices**
  - Semiprivate: **Call for current prices**
- Other Charges:

**Types of Units**
- # Beds: 1: **10** 2: **30**
- Type of Rooms: **Semiprivate**
- Type of Baths: **Shared Bath, Handicap Bath**
- All Furnishings Provided? **Yes**

**Admission Restrictions**
- Cannot accept those who: **Under 18**
- Age Range of Residents: **20+**
- Call to inquire about smoking policy.

**Services and Amenities Available on Site** ($=charge)
- Transportation Assistance
- Assistance w/ Arranging Community Services
- Assistance with Shopping
- Laundry Services
- Exercise Program
- Meal Choices
- Resident's Council
- Beautician / Barber
- Accept Pets
- Emergency Call System
- Snacks
- Worship Services

Call to inquire about ability to accommodate people who wander.

**Features**
- Is there a separate Alzheimer's/Dementia unit? **No**
- Respite Care Available: **Yes**

**Comments**
COUNTRY MEADOW FAMILY CARE HOME
121 Hazelton Drive, Hendersonville, NC 28739
(828) 693-9795  Fax: (828) 693-6398

Owned By: The Meadows, Inc
Profit/Non-profit: Profit
Type of Facility: Family Care Home
Year Constructed: 1996
Licensed Since: 1996

Cost
Payment: Private Pay, State/County Assistance
Deposit or Entrance Fee: $0
Monthly Rates: Private: $1,768  Semiprivate: $1,700
Other Charges:

Types of Units
# Beds: 5
Type of Rooms: Private, Semiprivate
Type of Baths: Private, Shared Bath
All Furnishings Provided? Yes

Admission Restrictions
Cannot accept those who: Non-Ambulatory
Age Range of Residents: 30 - 75
Call to inquire about smoking policy.

Services and Amenities Available on Site ($=charge)
✓ Transportation Assistance
✓ Assistance w/ Arranging Community Services
✓ Assistance with Shopping
✓ Laundry Services
✓ Exercise Program
✓ Meal Choices
✓ Resident’s Council
✓ Beautician / Barber
Accept Pets
✓ Emergency Call System
✓ Snacks
✓ Worship Services
Call to inquire about ability to accommodate people who wander.

Features
Is there a separate Alzheimer’s/Dementia unit? No
Respite Care Available: Yes
Comments

FLETCHER VIEW INN
51 Fletcher View Drive, Fletcher, NC 28732
(828) 684-5414  Fax: (828) 684-2107

Owned By: Fletcher View, LLC
Profit/Non-profit: Profit
Type of Facility: Family Care Home
Year Constructed: 1978
Licensed Since: 1978

Cost
Payment: Private Pay, Private Insurance
Deposit or Entrance Fee: $0
Monthly Rates: Private: $3,200 to $4,000  Semiprivate:
Other Charges:

Types of Units
# Beds: 6
Type of Rooms: Private
Type of Baths: Private, Shared Bath Handicap Bath
All Furnishings Provided? No

Admission Restrictions
Cannot accept those who: Are using medicaid
Age Range of Residents: 55+
Call to inquire about smoking policy.

Services and Amenities Available on Site ($=charge)
✓ Transportation Assistance
✓ Assistance w/ Arranging Community Services
✓ Assistance with Shopping
✓ Laundry Services
✓ Exercise Program
✓ Meal Choices
✓ Resident’s Council
✓ Beautician / Barber
Accept Pets
✓ Emergency Call System
✓ Snacks
✓ Worship Services
Call to inquire about ability to accommodate people who wander.

Features
Is there a separate Alzheimer’s/Dementia unit? No
Respite Care Available: No
Comments
Elder care with Bed & Breakfast flare.
### JUST IN TIME FAMILY CARE HOME 1 - 2

226, 254 Kendrick Court, Flat Rock, NC 28731  
(828) 1:693-5179  2:692-9683  Fax: (828) call for fax

**Services and Amenities Available on Site** ($=charge)
- ✓ Transportation Assistance
- ✓ Assistance w/ Arranging Community Services
- ✓ Assistance with Shopping
- ✓ Laundry Services
- ✓ Exercise Program
- ✓ Meal Choices
- ✓ Resident’s Council
- ✓ Beautician / Barber
- ✓ Accept Pets
- ✓ Emergency Call System
- ✓ Snacks
- ✓ Worship Services

**Call to inquire about ability to accommodate people who wander.**

**Features**
- Is there a separate Alzheimer's/Dementia unit?  No
- Respite Care Available:  No

**Comments**

### KAY FAMILY CARE HOME, LLC

337 Overlook Terrace, Hendersonville, NC 28739  
(828) 337-2776  Fax: (828) 692-8402

**Services and Amenities Available on Site** ($=charge)
- ✓ Transportation Assistance
- ✓ Assistance w/ Arranging Community Services
- ✓ Assistance with Shopping
- ✓ Laundry Services
- ✓ Exercise Program
- ✓ Meal Choices
- ✓ Resident’s Council
- ✓ Beautician / Barber
- ✓ Accept Pets
- ✓ Emergency Call System
- ✓ Snacks
- ✓ Worship Services

**Call to inquire about ability to accommodate people who wander.**

**Features**
- Is there a separate Alzheimer's/Dementia unit?  No
- Respite Care Available:  Yes

**Comments**
### MONISCARE

52 Will Road, Hendersonville, NC 28792  
(828) 483-6854  Fax: (828) 687-1067  

Owned By: Jane Njuno  
Profit/Non-profit: Profit  
Type of Facility: Family Care Home  
Year Constructed: 2016  
Licensed Since: May 2003  

**Cost**  
Payment: Private Pay, State/County Assistance  
Deposit or Entrance Fee: $0  
Monthly Rates:  
- Private: Call for current prices  
- Semiprivate: Call for current prices  
Other Charges:  

**Types of Units**  
- # Beds: 6  
- Type of Rooms: Private, Semiprivate  
- Type of Baths: Private, Shared Bath, Handicap Bath  

**Admission Restrictions**  
Cannot accept those who: Wheelchairs or walkers  
Age Range of Residents: 18+  
Call to inquire about smoking policy.  

**Services and Amenities Available on Site** ($=charge)  
- Transportation Assistance  
- Assistance w/ Arranging Community Services  
- Assistance with Shopping  
- Laundry Services  
- Exercise Program  
- Meal Choices  
- Resident’s Council  
- Beautician / Barber  
- Accept Pets  
- Emergency Call System  
- Snacks  
- Worship Services  

**Features**  
Is there a separate Alzheimer’s/Dementia unit? No  
Respite Care Available:  

**Comments**  

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### SOUNDVIEW ASSISTED LIVING #3

178 Kendrick Court, Flat Rock, NC 28731  
(828) 458-7341  Fax: (828) 333-5506  

Owned By: Soundview Family Care Home, Inc  
Profit/Non-profit: Profit  
Type of Facility: Family Care Home  
Year Constructed: 1998  
Licensed Since: May 2003  

**Cost**  
Payment: Private Pay, State/County Assistance  
Deposit or Entrance Fee: $0  
Monthly Rates:  
- Private: $1,182  
- Semiprivate: Call for current prices  
Other Charges:  

**Types of Units**  
- # Beds: 6 each  
- Type of Rooms: Private  
- Type of Baths: Shared Bath (2 share 1 bath), Handicap Bath  

**Admission Restrictions**  
Cannot accept those who: Under 18  
Age Range of Residents: 18 - 97  
Call to inquire about smoking policy.  

**Services and Amenities Available on Site** ($=charge)  
- Transportation Assistance  
- Assistance w/ Arranging Community Services  
- Assistance with Shopping  
- Laundry Services  
- Exercise Program  
- Meal Choices  
- Resident’s Council  
- Beautician / Barber  
- Accept Pets  
- Emergency Call System  
- Snacks  
- Worship Services  

**Features**  
Is there a separate Alzheimer’s/Dementia unit? Yes  
Respite Care Available:  

**Comments**  
Every person deserves respect and dignity.
SOUNDVIEW FAMILY CARE HOMES A - F, M - O
A, B, D, E: 70, 32, 43, 69 Oxbow Lane  C, M: 247, 151 Kendrick Court  F, N, O: 24, 15, 34 East Monet Court
Flat Rock, NC 28731  www.
Office: (828) 694-1147  Fax: (828) 694-1147

Owned By:  Soundview Family Care Home, Inc
Profit/Non-profit:  Profit
Type of Facility:  Family Care Home
Year Constructed:  1997 - 1998
Licensed Since:  May 2003

Cost
Payment:  Private Pay, State/County Assistance
Deposit or Entrance Fee:  $0
Monthly Rates:  Private:  Call for current prices
                Semiprivate:  Call for current prices
Other Charges:

Types of Units
# Beds:  6 each
Type of Rooms:  Private
Type of Baths:  Private, Shared Bath, Handicap Bath
All Furnishings Provided?  Yes

Admission Restrictions
Cannot accept those who:  Violent or suicidal
Age Range of Resident:  18+
Call to inquire about smoking policy.

Services and Amenities Available on Site ($=charge)
√ Transportation Assistance
√ Assistance w/ Arranging Community Services
√ Assistance with Shopping
√ Laundry Services
  Exercise Program
  Meal Choices
√ Resident’s Council
√ Beautician / Barber
√ Accept Pets
√ Emergency Call System
  Snacks
√ Worship Services
Call to inquire about ability to accommodate people who wander.

Features
Is there a separate Alzheimer’s/Dementia unit?  No
Respite Care Available:  No

Comments
We bring the caring home.

TORE’S HOME 21 & 22
21: (828) 513-5002  22: (828) 513-5076 Fax: (828) same  email:

Owned By:  Tore’s Home, Inc
Profit/Non-profit:  Profit
Type of Facility:  Family Care Home
Year Constructed: 
Licensed Since: 

Cost
Payment:  Private Pay, State/County Assistance
Deposit or Entrance Fee:  No
Monthly Rates:  Private:  Call for current prices
                Semiprivate:  Call for current prices
Other Charges:

Types of Units
# Beds:  6
Type of Rooms:  Private
Type of Baths:  Private, Shared Bath, Handicap Bath
All Furnishings Provided?  Yes

Admission Restrictions
Cannot accept those who:
Age Range of Residents:
Call to inquire about smoking policy.

Services and Amenities Available on Site ($=charge)
Transportation Assistance
 Assistance w/ Arranging Community Services
 Assistance with Shopping
Laundry Services
 Exercise Program
 Meal Choices
 Resident’s Council
 Beautician / Barber
 Accept Pets
 Emergency Call System
  Snacks
 Worship Services
Call to inquire about ability to accommodate people who wander.

Features
Is there a separate Alzheimer’s/Dementia unit?  No
Respite Care Available:  No

Comments
## WILLOW SPRING ASSISTED LIVING #2

1310 Hebron Street, Hendersonville, NC 28739  
(828) 692-4500  Fax: (828) same  
www.  
email: 2willowsprings@gmail.com

<table>
<thead>
<tr>
<th>Services and Amenities Available on Site  ($)=charge</th>
</tr>
</thead>
<tbody>
<tr>
<td>✓ Transportation Assistance</td>
</tr>
<tr>
<td>✓ Assistance w/ Arranging Community Services</td>
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<tr>
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<tr>
<td>✓ Meal Choices</td>
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<tr>
<td>✓ Resident's Council</td>
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<tr>
<td>✓ Beautician / Barber</td>
</tr>
<tr>
<td>✓ Accept Pets</td>
</tr>
<tr>
<td>✓ Emergency Call System</td>
</tr>
<tr>
<td>✓ Snacks</td>
</tr>
<tr>
<td>✓ Worship Services</td>
</tr>
</tbody>
</table>

Call to inquire about ability to accommodate people who wander.

### Features

- Is there a separate Alzheimer's/Dementia unit?  **No**
- Respite Care Available:  **No**

### Admission Restrictions

- Cannot accept those who:  **Wheelchair bound or violent**
- Age Range of Residents  **18 - 100**
- Call to inquire about smoking policy.

### Types of Units

- # Beds:  **6**
- Type of Rooms:  **Private**
- Type of Baths:  **Private, Shared Bath, Handicap Bath**
- All Furnishings Provided?  **Yes**

### Cost

- Payment:  **Private Pay, State/County Assistance**
- Deposit or Entrance Fee:  **No**
- Monthly Rates:  **Private:**,  **$1,707**  
  **Semiprivate:**
- Other Charges:

### Owned By

- Tammy McDonald Tate

### Profit/Non-profit

- Profit

### Type of Facility

- Family Care Home

### Year Constructed

- 1995

### Licensed Since

- 1995

### Call to inquire about ability to accommodate people who wander.
HENDERSON COUNTY
MULTI-UNIT ASSISTED HOUSING W/ SERVICES, CONTINUING CARE RETIREMENT COMMUNITIES (CCRC)

MULTI-UNIT ASSISTED HOUSING
A - BROOKDALE HENDERSONVILLE EAST
B - LAKE POINT LANDING
C - SUNNYBROOK ASSISTED LIVING
D - THE BRIDGE AT LAKE POINT LANDING

CCRCs
E - CAROLINA VILLAGE
### LAKE POINT LANDING

- **Address:** 333 Thompson Street, Hendersonville, NC 28792
- **Phone:** (828) 693-7800  Fax: (828) 697-8984
- **Website:** www.lakepointeretirement.com
- **Contract and Refund Options**
  - **Entrance Fee Refund Options:** 95% Refund in 90 days
- **Services and Amenities Available on Site**
  - Emergency Call System
  - Exercise Room or Programs
  - Housekeeping (some or all) in Monthly Fees
  - Meal (some or all) in Monthly Fees
  - Pets (some) Allowed - Weight Limit
  - Transportation Available
  - Utilities (some or all) in Monthly Fees
  - Other: Indoor Pool & Theatre
- **Profit/Non-profit:** Profit
- **Type of Facility:** Multi-Unit Housing
- **Year Opened:** 1998
- **Fees**
  - Deposit or Entrance Fee: $2,500
  - Monthly Rates: $2,800 to $4,550
  - Note: Fees listed have been provided by the community. Please contact the facility for more information.
- **Types of Units**
  - Studio: 2
  - One Bedroom: 70
  - Two Bedroom: 33
  - More: 20

### BROOKDALE HENDERSONVILLE EAST

- **Address:** 2601 Chimney Rock Road, Hendersonville, NC 28792
- **Phone:** (828) 692-1911  Fax: (828) 696-3713
- **Website:** www.brookdale.com
- **Contract and Refund Options**
  - **Entrance Fee Refund Options:** None
- **Services and Amenities Available on Site**
  - Emergency Call System
  - Exercise Room or Programs
  - Housekeeping (some or all) in Monthly Fees
  - Meal (all - 3/day) in Monthly Fees
  - Pets (some) Allowed
  - Transportation Available
  - Utilities (some or all) in Monthly Fees
  - Other: Basic Cable, Daily Activity Program
- **Profit/Non-profit:** Profit
- **Type of Facility:** Independent with Assisting Services
- **Year Opened:** 1997
- **Fees**
  - Deposit or Entrance Fee: $2,500
  - Monthly Rates: $2,350 to $3,640
  - Note: Fees listed have been provided by the community. Please contact the facility for more information.
- **Types of Units**
  - Studio: 47
  - One Bedroom: 57
  - Two Bedroom: 6
  - More: 0

---

**HENDERSON - MULTI-UNIT & CCRC**

107
## SUNNYBROOK ASSISTED LIVING
306 Spring Street, Hendersonville, NC 28739  
(828) 693-5417  Fax: (828) 693-5251

**Contract and Refund Options**

<table>
<thead>
<tr>
<th>Entrance Fee Refund Options:</th>
<th>Pro Rate Month</th>
</tr>
</thead>
</table>

**Services and Amenities Available on Site**

- Emergency Call System
- Exercise Room or Programs
- Housekeeping (some or all) in Monthly Fees
- Meal (some or all) in Monthly Fees
  - *Uses fresh and organic foods
- Pets (some) Allowed
- Transportation Available
- Utilities (some or all) in Monthly Fees

**Types of Units**

| Studio: 2  |
| One Bedroom: 50  |
| Two Bedroom: 0  |
| More: 0  |

## THE BRIDGE AT LAKE POINT LANDING
334 Thompson Street, Hendersonville, NC 28792  
(828) 692-7601  Fax: (828) 694-5459

**Contract and Refund Options**

<table>
<thead>
<tr>
<th>Entrance Fee Refund Options:</th>
<th>75% Refund in 90 days</th>
</tr>
</thead>
</table>

**Services and Amenities Available on Site**

- 24 Hour Nursing Assistance
- LPNs and CNAs, under RN supervision, assist with medication management and Activities of Daily Living
- 3 Meals/Day included in Monthly Fee
- Weekly Housekeeping, Laundry & Linen Service included in Monthly Fee
- Transportation, Planned Activities, Exercise Room, Wellness and Therapy Services
- All Utilities included in Monthly Fee
- Pets Allowed (some) - Weight Limit
- Emergency Call System
- Month to Month Lease; No Level of Care Charges

**Types of Units**

| Studio: 34  |
| One Bedroom: 61  |
| Two Bedroom: 6  |
| More: 0  |
### CAROLINA VILLAGE
600 Carolina Village Road, Hendersonville, NC 28792
(828) 692-6275  Fax: (828) 692-7876

<table>
<thead>
<tr>
<th>Profit/Non-profit:</th>
<th>Profit</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type of Facility:</td>
<td>CCRC</td>
</tr>
<tr>
<td>Year Opened:</td>
<td>1974</td>
</tr>
</tbody>
</table>

#### Fees
- Deposit or Entrance Fee: $95,400 to $373,700
- Monthly Rates: $1,496 to $5,083

Note: Fees listed have been provided by the community. Please contact the facility for more information.

#### Contract and Refund Options
- Contract Options: Extensive
- Entrance Fee Refund Options: Declining Refund

#### Types of Units
- Independent Living Units: 344
- Assisted Living Units:
- Nursing Beds:

#### Services and Amenities Available on Site
- Dementia Units Available
- Direct Admission to Assisted Living
- Direct Admission to Nursing
- Medicaid Certified
- Medicare Certified - Skilled Only
- Emergency Call System
- Exercise Room or Programs
- Housekeeping (some or all) in Monthly Fees
- Meal (some or all) in Monthly Fees
- Pets (some) Allowed
- Transportation Available
- Utilities (some or all) in Monthly Fees

Other:
## DAVIS HOUSE RETIREMENT HOME
320 4th Avenue West, Hendersonville, NC 28739
(828) 693-4470  Fax: (828)

<table>
<thead>
<tr>
<th>Type of Facility</th>
<th>Independent Living for Senior &amp; Disabled</th>
</tr>
</thead>
<tbody>
<tr>
<td>Housing Information</td>
<td></td>
</tr>
<tr>
<td># of Units</td>
<td>8 (Furnished w/ private bath)</td>
</tr>
<tr>
<td>Age</td>
<td>62+ or Handicap</td>
</tr>
<tr>
<td>Rent</td>
<td>Normal rate</td>
</tr>
<tr>
<td>Utilities</td>
<td>Water, trash</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Services and Amenities Available on Site</th>
</tr>
</thead>
<tbody>
<tr>
<td>√ Meals (3 meal per day)</td>
</tr>
<tr>
<td>√ Transportation (Doctor appointments, etc)</td>
</tr>
<tr>
<td>√ Laundry</td>
</tr>
<tr>
<td>√ Housekeeping</td>
</tr>
<tr>
<td>√ Pets (w/ $200 fee)</td>
</tr>
<tr>
<td>√ Maintenance</td>
</tr>
</tbody>
</table>

## DELLWOOD GARDEN APARTMENTS
47 Dellwood View Lane, Hendersonville, NC 28791
(828) 692-5200  Fax: (828)

<table>
<thead>
<tr>
<th>Type of Facility</th>
<th>Independent Living for Senior &amp; Disabled</th>
</tr>
</thead>
<tbody>
<tr>
<td>Housing Information</td>
<td></td>
</tr>
<tr>
<td># of Units</td>
<td>118</td>
</tr>
<tr>
<td>Age</td>
<td>55+</td>
</tr>
<tr>
<td>Rent</td>
<td></td>
</tr>
<tr>
<td>Utilities</td>
<td>Water, trash</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Services and Amenities Available on Site</th>
</tr>
</thead>
<tbody>
<tr>
<td>Meals</td>
</tr>
<tr>
<td>√ Transportation (Apple Country Transport)</td>
</tr>
<tr>
<td>√ Laundry</td>
</tr>
<tr>
<td>Housekeeping</td>
</tr>
<tr>
<td>Pets</td>
</tr>
<tr>
<td>√ Maintenance</td>
</tr>
</tbody>
</table>

## DOGWOOD RETIREMENT VILLAS
602 Brookside Camp Road, Hendersonville, NC 28791
(828) 692-2222  Fax: (828)

<table>
<thead>
<tr>
<th>Type of Facility</th>
<th>Independent Living for Senior &amp; Disabled</th>
</tr>
</thead>
<tbody>
<tr>
<td>Housing Information</td>
<td></td>
</tr>
<tr>
<td># of Units</td>
<td>22</td>
</tr>
<tr>
<td>Age</td>
<td>55+</td>
</tr>
<tr>
<td>Rent</td>
<td>Normal rate</td>
</tr>
<tr>
<td>Utilities</td>
<td>All except phone</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Services and Amenities Available on Site</th>
</tr>
</thead>
<tbody>
<tr>
<td>√ Meals (3 meal a day)</td>
</tr>
<tr>
<td>√ Transportation (Apple Country Transport)</td>
</tr>
<tr>
<td>√ Laundry</td>
</tr>
<tr>
<td>Housekeeping</td>
</tr>
<tr>
<td>Pets</td>
</tr>
<tr>
<td>√ Maintenance</td>
</tr>
</tbody>
</table>

## EAST WINDS APARTMENTS
133 Tracy Grove Road, Hendersonville, NC 28792
(828) 697-2473  Fax: (828)

<table>
<thead>
<tr>
<th>Type of Facility</th>
<th>Independent Living for Senior &amp; Disabled</th>
</tr>
</thead>
<tbody>
<tr>
<td>Housing Information</td>
<td></td>
</tr>
<tr>
<td># of Units</td>
<td>30</td>
</tr>
<tr>
<td>Age</td>
<td>62+ or disabled</td>
</tr>
<tr>
<td>Rent</td>
<td>HUD</td>
</tr>
<tr>
<td>Utilities</td>
<td>Water, sewer, trash</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Services and Amenities Available on Site</th>
</tr>
</thead>
<tbody>
<tr>
<td>Meals</td>
</tr>
<tr>
<td>√ Transportation (Apple Country Transport)</td>
</tr>
<tr>
<td>√ Laundry</td>
</tr>
<tr>
<td>Housekeeping</td>
</tr>
<tr>
<td>Pets (20 lbs)</td>
</tr>
<tr>
<td>√ Maintenance</td>
</tr>
</tbody>
</table>
### FLETCHER PARK INN RETIREMENT CENTER

150 Tulip Trail, Hendersonville, NC 28792  
(828) 209-6930  Fax: (828) 209-6939  
www.fletcherparkinn.com  
email: lm McIntyre@fletcherparkinn.com  

**Type of Facility:** Independent Living for Senior & Disabled  

**Housing Information**  
- # of Units: 67 apartments plus duplexes  
- Age: 55+  
- Rent: Normal rate, Private Pay Only  
- Utilities: All except phone  

**Services and Amenities Available on Site**  
- Meals (1 meal buffet (veg, vegan, and meat option))  
- Transportation  
- Laundry Facility  
- Housekeeping  
- Aquatics and Fitness Center  
- Maintenance  

### HILLSIDE COMMONS

189 Hillside Commons Drive, Hendersonville, NC 28792  
(828) 696-2774  Fax: (828)  
www.  
email:  

**Type of Facility:** Independent Living for Senior & Disabled  

**Housing Information**  
- # of Units: 36  
- Age: 62+  
- Rent: 30% of adjusted income if eligible  
- Utilities: Trash service only  

**Services and Amenities Available on Site**  
- Meals  
- Transportation  
- Laundry Facility  
- Housekeeping  
- Pets (30 lbs w/ deposit)  
- Maintenance  

### KING CREEK COTTAGES

201 King Creek Boulevard, Hendersonville, NC 28792  
(828) 698-0290  Fax: (828)  
www.  
email:  

**Type of Facility:** Independent Living for Senior & Disabled  

**Housing Information**  
- # of Units:  
- Age: Disabled  
- Rent: Income based  
- Utilities: Trash and water  

**Services and Amenities Available on Site**  
- Meals  
- Transportation  
- Laundry Facility  
- Housekeeping  
- Pets  
- Maintenance  

### LAKE POINT LANDING

333 Thompson Street, Hendersonville, NC 28792  
(828) 693-7800  Fax: (828)  
www.  
email:  

**Type of Facility:** Independent Living for Senior & Disabled  

**Housing Information**  
- # of Units: 126  
- Age: 55+  
- Rent:  
- Utilities: All except phone and internet  

**Services and Amenities Available on Site**  
- Meals  
- Transportation  
- Laundry  
- Housekeeping  
- Pets (25 lbs w/ deposit)  
- Maintenance  
- 24 HR Emergency Medical Assistance
<table>
<thead>
<tr>
<th>FACILITY NAME</th>
<th>ADDRESS</th>
<th>CONTACT INFO</th>
<th>WEBSITE</th>
<th>TYPE OF FACILITY</th>
<th>HOUSING INFORMATION</th>
<th>SERVICES AND AMENITIES AVAILABLE ON SITE</th>
</tr>
</thead>
<tbody>
<tr>
<td>OAK HAVEN</td>
<td>1308 Old Spartanburg Road, Hendersonville, NC 28792</td>
<td>(828) 693-6922  Fax: (828)</td>
<td>www.</td>
<td>Independent Living for Senior &amp; Disabled</td>
<td># of Units: 100  Age: 55+  Rent: $1,350 to $2,400  Utilities: All except phone</td>
<td>Meals (1 meal)  Transportation  Laundry  Housekeeping  Pets  Maintenance</td>
</tr>
<tr>
<td>PACIFICA HERITAGE HILLS</td>
<td>3200 Heritage Circle, Hendersonville, NC 28792</td>
<td>(828) 693-8292  Fax: (828)</td>
<td>www.</td>
<td>Independent Living for Senior &amp; Disabled</td>
<td># of Units: 100  Age: 55+  Rent: $1,350 to $2,400  Utilities: All except phone</td>
<td>Meals (1 meal)  Transportation  Laundry  Housekeeping (Biweekly)  Pets (No deposit)  Maintenance</td>
</tr>
<tr>
<td>PARKSIDE COMMONS</td>
<td>107 East Blue Ridge Road, East Flat Rock, NC 28726</td>
<td>(828) 697-6191  Fax: (828)</td>
<td>www.</td>
<td>Independent Living for Senior &amp; Disabled</td>
<td># of Units: 25  Age: 55+</td>
<td>Meals  Transportation  Laundry  Housekeeping  Pets  Maintenance</td>
</tr>
<tr>
<td>REGAL OAKS APARTMENTS</td>
<td>1310 Old Spartanburg Road, Hendersonville, NC 28792</td>
<td>(828)  Fax: (828)</td>
<td>www.</td>
<td>Independent Living for Senior &amp; Disabled</td>
<td># of Units: 24  Age: 62+</td>
<td>Meals  Transportation  Laundry  Housekeeping  Pets  Maintenance</td>
</tr>
</tbody>
</table>
## SUGAR HILL APARTMENTS
66 Ladies Mantle Court, Hendersonville, NC 28792  
(828) 692-1401  Fax: (828) 692-1401  
www.  
email: sugarhill@partnershippm.com

### Type of Facility:
**Independent Living for Senior & Disabled**

### Housing Information
- **# of Units:** 10 - 2 Bedroom, 30 - 1 Bedroom
- **Age:** 55+ or disabled
- **Rent:** Income limits
- **Utilities:**

### Services and Amenities Available on Site
- Meals
- Transportation
- ☑ Laundry Facilities
- Housekeeping
- ☑ Pets
- ☑ Maintenance

## THE BRIDGE AT LAKE POINT LANDING
334 Thompson Street, Hendersonville, NC 28792  
(828) 692-7601  Fax: (828)

### Type of Facility:
**Assisted Living for Senior & Disabled**

### Housing Information
- **# of Units:** 101
- **Age:** 55+
- **Rent:**
- **Utilities:** All except phone

### Services and Amenities Available on Site
- ☑ Meals (3 meals per day)
- ☑ Transportation
- ☑ Laundry
- ☑ Housekeeping
- ☑ Pets (25 lbs w/ deposit)
- ☑ Maintenance
- ☑ Assistance w/ medication, hygiene, dressing, bathing
- ☑ 24 HR Nursing Service
INFORMATION AND REFERRALS FOR SERVICES

COUNTY RESOURCES

INFORMATION AND REFERRALS FOR SERVICES

2-1-1 United Way/Community Resource Connections (CRC)  
211 or (828) 253-4357 - Toll-Free 1-866-401-6342  
www.211wnc.org

Alzheimer’s Association Western Carolina Chapter  
1-800-272-3900  
www.alz.org/northcarolina

Buncombe County Department of Health and Human Services  
(also referred to as DSS)  
(828) 250-5500  
www.buncombecounty.org/Governing/Depts/Dss/Adults/

Council on Aging of Buncombe County, Inc  
(828) 277-8288  
www.coabc.org

Council on Aging for Henderson County  
(828) 692-4203  
www.coahc.org

Council on Aging of Madison County  
(828) 649-2722  
www.madisoncountync.org/ComServcontact.php

Council on Aging for Transylvania County  
www.transylvaniacounty.org/content/council-aging-transylvaniacounty

Disability Partners  
(828) 298-1977  
www.disabilitypartners.org

Henderson County Department of Social Services  
(828) 697-5500  
www.hendersoncountync.org/dss

Madison County Department of Community Services  
(828) 649-2722

Madison County Department of Social Services (DSS)  
(828) 649-2711  
www2.ncdhhs.gov/dss/local/dir_madi.htm

MemoryCare of Asheville  
(828) 771-2219  
www.memorycare.org

NC DHHS Care-Line  
1-800-662-7030  
www.ncdhhs.gov/ocs/careline OR www.nccarelink.gov

NC Senior Legal Helpline  
1-877-579-7562

Pisgah Legal Services  
(828) 253-0406  
www.pisgahlegal.org

Senior Health Insurance Information Program (SHIIP)  
1-800-443-9354  
www.ncshiip.com

Transylvania County Department of Social Services (DSS)  
(828) 884-3174  
www.transylvaniacounty.org/dss-adult-services

LONG TERM CARE FACILITY INFORMATION

NC Adult Care Home Violation and Penalty Reports  
www2.ncdhhs.gov/dhsr/acts/adultcarepenalties.html

NC Adult Care Home Star Ratings  
www2.ncdhhs.gov/dhsr/acts/star/search.asp

NC Nursing Home Survey Reports and Star Ratings  
www.medicare.gov/nursinghomecompare/search.html

For other questions regarding licensed Long Term Care Facilities  
www.ncdhhs.gov/divisions/daas

ADVOCACY

Disability Rights North Carolina  
1-877-235-4210  
www.disabilityrightscn.org

Friends of Residents in Long Term Care  
(919) 782-1530  
www.forltc.org

The National Consumer Voice for Quality Long-Term Care  
(202) 332-2275  
theconsumervoice.org

TO REPORT COMPLAINTS ABOUT AGED OR DISABLED ADULTS

For residents living in Adult Care or Nursing Homes  
(NC Division of Health Service Regulation in Raleigh)  
1-800-624-3004

Regional Office of Long-Term Care Ombudsman  
(828) 251-6622

State Office of Long-Term Care Ombudsman  
(919) 855-3400

Adult Protective Services

Buncombe County  
(828) 250-5800  
(828) 250-5800 **

Henderson County  
(828) 697-5500  
(828) 697-4911 **

Madison County  
(828) 649-9498  
(828) 649-2721 **

Transylvania County  
(828) 884-3174  
(828) 884-3188 **

** Call after 5 pm and on Holidays and Weekends

Disability Rights  
1-877-235-4210
ELDERBERRY HEALTH CARE
415 Elderberry Lane, Marshall, NC 28753
(828) 252-1790   Fax: (828) 649-9348

- Owned By: Tullock Management
- Profit/Non-profit: Profit
- Type of Facility: Nursing Home
- Year Constructed: 1990
- Licensed Since: 1990

**Cost**
- Payment: Medicare, Medicaid, Private Pay, Private Insurance, Hospice
- Deposit or Entrance Fee: 1st month in advance
- Daily Rates: SN: $160, HA: $90

**Types of Units**
- # Beds: Nursing/80, HA/20
- Type of Rooms: Private, Semiprivate
- Type of Baths: Private (some), Handicap Bath, Shared Bath
- All Furnishings Provided? Yes

**Admission Restrictions**
- Cannot accept those who: Under 18
- Age Range of Residents: 40 - 101
- Call to inquire about smoking policy.

**Services and Amenities Available on Site** ($=charge)
- Transportation Assistance
- Assistance w/ Arranging Community Services
- Assistance with Shopping
- Laundry Services
- Exercise Program
- Meal Choices
- Resident’s Council
- $ Beautician / Barber
- Accept Pets
- $ Emergency Call System
- Rehabilitation Therapies

Call to inquire about ability to accommodate people who wander.

**Features**
- Is there a separate Alzheimer’s/Dementia unit? No
- Respite Care Available: Yes

**Comments**
- We provide rehab therapy seven days a week.

MADISON HEALTH AND REHABILITATION
345 Manor Road, Mars Hill, NC 28754
(828) 689-5200 / 252-3646   Fax: (828) 689-2729

- Owned By: SanStone Health & Rehab, Inc
- Profit/Non-profit: Profit
- Type of Facility: Nursing Home
- Year Constructed: 1982
- Licensed Since: 1982

**Cost**
- Payment: Medicare, Medicaid, Private Pay, Private Ins, VA
- Deposit or Entrance Fee: Varies on private pay
- Daily Rates: SN: $175/semiprivate, HA: 

**Types of Units**
- # Beds: Nursing/100, HA/0
- Type of Rooms: Private, Semiprivate
- Type of Baths: Handicap Bath, Shared Bath
- All Furnishings Provided? Yes

**Admission Restrictions**
- Cannot accept those who: Under 18
- Age Range of Residents: 55 - 102
- Call to inquire about smoking policy.

**Services and Amenities Available on Site** ($=charge)
- Transportation (handicapped van)
- Assistance w/ Arranging Community Services
- Assistance with Shopping
- Laundry Services
- Exercise Program
- Meal Choices
- Resident’s Council
- $ Beautician / Barber
- Accept Pets
- Emergency Call System
- Rehabilitation Therapies
- ✗ Outpatient Therapy

Call to inquire about ability to accommodate people who wander.

**Features**
- Is there a separate Alzheimer’s/Dementia unit? No
- Respite Care Available: Yes

**Comments**
- Remodeled facility with new therapy room.
### MARS HILL RETIREMENT COMMUNITY

**Address:** 170 South Main Street, Mars Hill, NC 28754  
**Phone:** (828) 689-7900  
**Fax:** (828) 689-7972  
**Website:** www.marshillretire.com  
**Email:** rick.pridgen@marshillretire.com

<table>
<thead>
<tr>
<th>Services and Amenities Available on Site ($=charge)</th>
</tr>
</thead>
<tbody>
<tr>
<td>✓ Transportation Assistance</td>
</tr>
<tr>
<td>✓ Assistance w/ Arranging Community Services</td>
</tr>
<tr>
<td>✓ Assistance with Shopping</td>
</tr>
<tr>
<td>✓ Laundry Services</td>
</tr>
<tr>
<td>✓ Exercise Program</td>
</tr>
<tr>
<td>✓ Meal Choices</td>
</tr>
<tr>
<td>✓ Meal Choices</td>
</tr>
<tr>
<td>✓ Resident’s Council</td>
</tr>
<tr>
<td>✓ Beautician / Barber</td>
</tr>
<tr>
<td>✓ Accept Pets</td>
</tr>
<tr>
<td>✓ Emergency Call System</td>
</tr>
<tr>
<td>✓ Snacks</td>
</tr>
<tr>
<td>✓ Worship Services</td>
</tr>
</tbody>
</table>

**Call to inquire about ability to accommodate people who wander.**

### Features

- Is there a separate Alzheimer's/Dementia unit? **No**
- Respite Care Available: **Yes - under certain conditions**

### Comments

56 apartment units, studio to 2 bedrooms.

---

**Owned By:** WNC Retirement, LLC  
**Profit/Non-profit:** Profit  
**Type of Facility:** Adult Care Home  
**Year Constructed:** 2000  
**Licensed Since:** 5/24/2000

**Cost**

- **Payment:** Private Pay
- **Deposit or Entrance Fee:** $350
- **Monthly Rates:**  
  - Private: $4,268 - Studio  
  - $5,763 - 2 Bedroom  
- **Other Charges:**  
  - 2nd Person in Same Unit: $1,500 additional

### Types of Units

- **# Beds:** 69  
- **Type of Rooms:** Private  
- **Type of Baths:** Private  
- **All Furnishings Provided?** No

### Admission Restrictions

- Cannot accept those who: Alzheimer’s / dementia  
- **Age Range of Residents:** 62+

**Call to inquire about smoking policy.**
### HOT SPRINGS FAMILY CARE HOMES 1 - 2

311 Surpentine Avenue, Hot Springs, NC 28753  
**Mailing:** PO Box 41, Marshall, NC 28753  
**Office:** (828) 649-3420  
**Fax:** (828) 649-3347

<table>
<thead>
<tr>
<th>Services and Amenities Available on Site ($=charge)</th>
</tr>
</thead>
<tbody>
<tr>
<td>✅ Transportation Assistance</td>
</tr>
<tr>
<td>✅ Assistance w/ Arranging Community Services</td>
</tr>
<tr>
<td>✅ Assistance with Shopping</td>
</tr>
<tr>
<td>✅ Laundry Services</td>
</tr>
<tr>
<td>Exercise Program</td>
</tr>
<tr>
<td>Meal Choices</td>
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</tr>
<tr>
<td>Worship Services</td>
</tr>
</tbody>
</table>

**Call to inquire about ability to accommodate people who wander.**

<table>
<thead>
<tr>
<th>Features</th>
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<tbody>
<tr>
<td>Is there a separate Alzheimer’s/Dementia unit?</td>
</tr>
<tr>
<td>Respite Care Available:</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>Quality care with our personal touch in a home-like environment, all in a small town setting.</td>
</tr>
</tbody>
</table>

| Owners: Boyd & Edwina Mintz  
| Profit/Non-profit: Profit  
| Type of Facility: Family Care Home  
| Year Constructed: 1990  
| Licensed Since: 1990 |

<table>
<thead>
<tr>
<th>Cost</th>
</tr>
</thead>
</table>
| Payment: Private Pay, State/County Assistance, Private Ins  
| Deposit or Entrance Fee: $0  
| Monthly Rates: Private: Call for current prices  
| Semiprivate: Call for current prices |

<table>
<thead>
<tr>
<th>Other Charges:</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Types of Units</th>
</tr>
</thead>
</table>
| # Beds: 6 each  
| Type of Rooms: Private, Semiprivate  
| Type of Baths: Shared Bath, Handicap Bath |

| All Furnishings Provided? Yes |

<table>
<thead>
<tr>
<th>Admission Restrictions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cannot accept those who: Persons w/ communicable diseases</td>
</tr>
</tbody>
</table>

| Age Range of Residents: 18+ |

| Call to inquire about smoking policy. |

---

### MINTZ CARE HOMES 1 - 5

1-3: 302, 300, 196 Miller Road  
4-5: 192, 222 Mato Road  
**Mailing:** PO Box 41, Marshall, NC 28753  
**Office:** (828) 649-3420  
**Fax:** (828) 649-3347

<table>
<thead>
<tr>
<th>Services and Amenities Available on Site ($=charge)</th>
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</thead>
<tbody>
<tr>
<td>✅ Transportation Assistance</td>
</tr>
<tr>
<td>✅ Assistance w/ Arranging Community Services</td>
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<tr>
<td>✅ Assistance with Shopping</td>
</tr>
<tr>
<td>✅ Laundry Services</td>
</tr>
<tr>
<td>Exercise Program</td>
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<tr>
<td>Meal Choices</td>
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**Call to inquire about ability to accommodate people who wander.**

<table>
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<th>Features</th>
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</thead>
<tbody>
<tr>
<td>Is there a separate Alzheimer’s/Dementia unit?</td>
</tr>
<tr>
<td>Respite Care Available:</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Comments</th>
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</thead>
<tbody>
<tr>
<td>Quality care with our personal touch in a home-like environment, all in a small town setting.</td>
</tr>
</tbody>
</table>

| Owners: Boyd & Edwina Mintz  
| Profit/Non-profit: Profit  
| Type of Facility: Family Care Home  
| Year Constructed: 1979 - 1985  
| Licensed Since: 1980 |

<table>
<thead>
<tr>
<th>Cost</th>
</tr>
</thead>
</table>
| Payment: Private Pay, State/County Assistance, Private Ins  
| Deposit or Entrance Fee: $0  
| Monthly Rates: Private: Call for current prices  
| Semiprivate: Call for current prices |

<table>
<thead>
<tr>
<th>Other Charges:</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Types of Units</th>
</tr>
</thead>
</table>
| # Beds: 6 each  
| Type of Rooms: Semiprivate  
| Type of Baths: Shared Bath |

| All Furnishings Provided? Yes |

<table>
<thead>
<tr>
<th>Admission Restrictions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cannot accept those who: Not ambulatory or with communicable diseases</td>
</tr>
</tbody>
</table>

| Age Range of Residents: 18+ |

<p>| Call to inquire about smoking policy. |</p>
<table>
<thead>
<tr>
<th>Type of Facility:</th>
<th>Independent Living for Senior &amp; Disabled</th>
</tr>
</thead>
<tbody>
<tr>
<td>Housing Information</td>
<td></td>
</tr>
<tr>
<td># of Units:</td>
<td>34</td>
</tr>
<tr>
<td>Age:</td>
<td>62+ or disabled</td>
</tr>
<tr>
<td>Rent:</td>
<td>30% of adjusted income if eligible (rental assistance available)</td>
</tr>
<tr>
<td>Utilities:</td>
<td>Water</td>
</tr>
<tr>
<td>Services and Amenities Available on Site</td>
<td></td>
</tr>
<tr>
<td>Meals</td>
<td></td>
</tr>
<tr>
<td>Transportation</td>
<td>√</td>
</tr>
<tr>
<td>Laundry Facility</td>
<td>√</td>
</tr>
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<td>Housekeeping</td>
<td>√</td>
</tr>
<tr>
<td>Pets</td>
<td>√</td>
</tr>
<tr>
<td>Maintenance</td>
<td>√</td>
</tr>
<tr>
<td>ADA Accessible Units</td>
<td>√</td>
</tr>
</tbody>
</table>
COUNTY RESOURCES

INFORMATION AND REFERRALS FOR SERVICES

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Council on Aging of Madison County
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www.madisoncountync.org/ComServcontact.php

Council on Aging for Transylvania County
www.transylvaniacounty.org/content/council-aging-transylvania-county

Disability Partners
(828) 298-1977
www.disabilitypartners.org

Henderson County Department of Social Services
(828) 697-5500
www.hendersoncountync.org/dss

Madison County Department of Community Services
(828) 649-2722

Madison County Department of Social Services (DSS)
(828) 649-2711
www2.ncdhhs.gov/dss/local/dir_madi.htm

MemoryCare of Asheville
(828) 771-2219
www.memorycare.org

NC DHHS Care-Line
1-800-662-7030
www.ncdhhs.gov/ocs/careline OR www.nccarelink.gov

NC Senior Legal Helpline
1-877-579-7562

Pisgah Legal Services
(828) 253-0406
www.pisgahlegal.org

Senior Health Insurance Information Program (SHIIP)
1-800-443-9354
www.ncshii.com

Transylvania County Department of Social Services (DSS)
(828) 884-3174
www.transylvaniacounty.org/dss-adult-services

LONG TERM CARE FACILITY INFORMATION

NC Adult Care Home Violation and Penalty Reports
www2.ncdhhs.gov/dhsr/acls/adultcarepenalties.html

NC Adult Care Home Star Ratings
www2.ncdhhs.gov/dhsr/acls/star/search.asp

NC Nursing Home Survey Reports and Star Ratings
www.medicare.gov/nursinghomecompare/search.html

For other questions regarding licensed Long Term Care Facilities
www.ncdhhs.gov/divisions/daas

ADVOCACY

Disability Rights North Carolina
1-877-235-4210
www.disabilityrightsnc.org

Friends of Residents in Long Term Care
(919) 782-1530
www.forltc.org

The National Consumer Voice for Quality Long-Term Care
(202) 332-2275
theconsumervoice.org

TO REPORT COMPLAINTS ABOUT AGED OR DISABLED ADULTS

For residents living in Adult Care or Nursing Homes
(NC Division of Health Service Regulation in Raleigh)
1-800-624-3004

Regional Office of Long-Term Care Ombudsman
(828) 251-6622

State Office of Long-Term Care Ombudsman
(919) 855-3400

Adult Protective Services

Buncombe County (828) 250-5800
(828) 250-5800 **

Henderson County (828) 697-5500
(828) 697-4911 **

Madison County (828) 649-9498
(828) 649-2721 **

Transylvania County (828) 884-3174
(828) 884-3188 **

** Call after 5 pm and on Holidays and Weekends

Disability Rights 1-877-235-4210
BRIAN CENTER HEALTH AND REHABILITATION / BREVARD
115 North Country Club Road, Brevard, NC 28712
(828) 884-2031   Fax: (828) 884-2123
www.savaseniorcare.com
djmorgan-kelley@savasc.com

Owned By: Sava Senior Care
Profit/Non-profit: Profit
Type of Facility: Nursing Home
Year Constructed: 1942
Licensed Since: 1975

Services and Amenities Available on Site ($=charge)
√ Transportation Assistance
√ Assistance w/ Arranging Community Services
√ Assistance with Shopping
√ Laundry Services
√ Exercise Program
√ Meal Choices
√ Resident's Council
$ Beautician / Barber
Accept Pets
√ Emergency Call System
√ Rehabilitation Therapies

Call to inquire about ability to accommodate people who wander.

Features
Is there a separate Alzheimer's/Dementia unit? Yes
Respite Care Available: Yes

Comments
We have a Snoezelen Sensory Stimulation room and Psychiatric services.

THE OAKS - BREVARD
300 Morris Road   Mailing: PO Box 1156, Brevard, NC 28712
(828) 877-4020   Fax: (828) 887-3858
www.uhs-pruitt.com
dbeyson@pruitthealth.com

Owned By: The Oaks - Brevard
Profit/Non-profit: Profit
Type of Facility: Nursing Home
Year Constructed: 1994
Licensed Since: 1994

Services and Amenities Available on Site ($=charge)
√ Transportation Assistance
√ Assistance w/ Arranging Community Services
√ Assistance with Shopping
$ Laundry Services
√ Exercise Program
√ Meal Choices
√ Resident's Council
$ Beautician / Barber
Accept Pets
√ Emergency Call System
$ Rehabilitation Therapies

Call to inquire about ability to accommodate people who wander.

Features
Is there a separate Alzheimer's/Dementia unit? Yes
Respite Care Available: Yes

Comments
Call to inquire about smoking policy.
## TRANSYLVANIA REGIONAL HOSPITAL - TRANSITIONAL CARE UNIT

260 Hospital Drive, Brevard, NC 28712  
(828) 883-5156    Fax: (828) 883-5160  
www.trhospital.org  
email:

<table>
<thead>
<tr>
<th>Owned By:</th>
<th>Transylvania Regional Hospital</th>
</tr>
</thead>
<tbody>
<tr>
<td>Profit/Non-profit:</td>
<td>Non-Profit</td>
</tr>
<tr>
<td>Type of Facility:</td>
<td>Nursing Home</td>
</tr>
<tr>
<td>Year Constructed:</td>
<td></td>
</tr>
<tr>
<td>Licensed Since:</td>
<td></td>
</tr>
</tbody>
</table>

### Cost

- **Payment:** Medicare, Medicaid, Private Pay, Private Insurance  
- **Deposit or Entrance Fee:**  
- **Daily Rates:**  
  - SN: Call for current prices  
  - AL:  

### Services and Amenities Available on Site ($=charge)

- Transportation Assistance
- Assistance w/ Arranging Community Services
- Assistance with Shopping
- Laundry Services
- Exercise Program
- Meal Choices
- Resident’s Council
- Beautician / Barber
- Accept Pets
- Emergency Call System
- Rehabilitation Therapies

**Call to inquire about ability to accommodate people who wander.**

### Types of Units

- **# Beds:**  
  - Nursing: 10  
  - AL: 0  
- **Type of Rooms:** Private  
- **Type of Baths:** Private, Handicap Bath  
- **All Furnishings Provided?** Yes

### Admission Restrictions

- Cannot accept those who:  
- Age Range of Residents:  
- **Call to inquire about smoking policy.**

### Features

- Is there a separate Alzheimer’s/Dementia unit? No  
- Respite Care Available: Yes

### Comments

The Transitional Care Unit provides skilled therapy services and skilled nursing services to help patients make a safe transition from in patient, acute hospital stay to home. Our average length of stay is 14 days.
<table>
<thead>
<tr>
<th><strong>CEDAR MOUNTAIN HOUSE</strong></th>
<th></th>
<th><strong><a href="http://www.cedarmountainhouse.com">www.cedarmountainhouse.com</a></strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>11 Sherwood Ridge Road, Brevard, NC 28712</strong></td>
<td><strong>(828) 884-9510</strong></td>
<td><strong>Fax: (828) 884-3920</strong></td>
</tr>
<tr>
<td><strong>Owned By:</strong></td>
<td>Brevard Health Holdings, LLC</td>
<td><strong>Services and Amenities Available on Site ($=charge)</strong></td>
</tr>
<tr>
<td><strong>Profit/Non-profit:</strong></td>
<td>Profit</td>
<td><strong>Transportation Assistance</strong></td>
</tr>
<tr>
<td><strong>Type of Facility:</strong></td>
<td>Adult Care Home</td>
<td><strong>Assistance w/ Arranging Community Services</strong></td>
</tr>
<tr>
<td><strong>Year Constructed:</strong></td>
<td>1999</td>
<td><strong>Assistance with Shopping</strong></td>
</tr>
<tr>
<td><strong>Licensed Since:</strong></td>
<td>2000</td>
<td><strong>Laundry Services</strong></td>
</tr>
<tr>
<td><strong>Cost</strong></td>
<td></td>
<td><strong>Exercise Program</strong></td>
</tr>
<tr>
<td>Payment:</td>
<td>Private Pay, State/County Assistance</td>
<td><strong>Meal Choices</strong></td>
</tr>
<tr>
<td>Deposit or Entrance Fee:</td>
<td>$500</td>
<td><strong>Resident’s Council</strong></td>
</tr>
<tr>
<td>Monthly Rates: Private:</td>
<td>$4,200</td>
<td><strong>Beautician / Barber</strong></td>
</tr>
<tr>
<td></td>
<td>Semiprivate:</td>
<td>Accept Pets</td>
</tr>
<tr>
<td></td>
<td>$2,700</td>
<td><strong>Emergency Call System</strong></td>
</tr>
<tr>
<td>Other Charges:</td>
<td></td>
<td><strong>Snacks</strong></td>
</tr>
<tr>
<td>Types of Units</td>
<td>64</td>
<td><strong>Worship Services</strong></td>
</tr>
<tr>
<td># Beds:</td>
<td></td>
<td>Call to inquire about ability to accommodate people who wander.</td>
</tr>
<tr>
<td>Type of Rooms:</td>
<td>Private, Semiprivate</td>
<td><strong>Features</strong></td>
</tr>
<tr>
<td>Type of Baths:</td>
<td>Private, Shared Bath, Handicap Bath</td>
<td>Is there a separate Alzheimer’s/Dementia unit?</td>
</tr>
<tr>
<td>All Furnishings Provided?</td>
<td>Yes</td>
<td>Respite Care Available:</td>
</tr>
<tr>
<td>Admission Restrictions</td>
<td></td>
<td><strong>Comments</strong></td>
</tr>
<tr>
<td>Cannot accept those who:</td>
<td>Will accept residents with mid-moderate dementia depending on behavior profile.</td>
<td>FL-2 evaluated upon admission. Residents living area is secured and can only be accessed by key coded entry.</td>
</tr>
<tr>
<td>Age Range of Residents:</td>
<td>Unlimited</td>
<td></td>
</tr>
<tr>
<td>Call to inquire about smoking policy.</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>KINGSBRIDGE HOUSE</strong></th>
<th></th>
<th><strong><a href="http://www.kingsbridgehouse.com">www.kingsbridgehouse.com</a></strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>10 Sugar Loaf Road, Brevard, NC 28712</strong></td>
<td><strong>(828) 884-6137</strong></td>
<td><strong>email: <a href="mailto:king.adm@meridiansenior.com">king.adm@meridiansenior.com</a></strong></td>
</tr>
<tr>
<td><strong>Owned By:</strong></td>
<td>Brevard Health Holdings II, LLC</td>
<td><strong>Services and Amenities Available on Site ($=charge)</strong></td>
</tr>
<tr>
<td><strong>Profit/Non-profit:</strong></td>
<td>Profit</td>
<td><strong>Transportation Assistance</strong></td>
</tr>
<tr>
<td><strong>Type of Facility:</strong></td>
<td>Adult Care Home</td>
<td><strong>Assistance w/ Arranging Community Services</strong></td>
</tr>
<tr>
<td><strong>Year Constructed:</strong></td>
<td>1999</td>
<td><strong>Assistance with Shopping</strong></td>
</tr>
<tr>
<td><strong>Licensed Since:</strong></td>
<td>1999</td>
<td><strong>Laundry Services</strong></td>
</tr>
<tr>
<td><strong>Cost</strong></td>
<td></td>
<td><strong>Exercise Program</strong></td>
</tr>
<tr>
<td>Payment:</td>
<td>Private Pay, State/County Assistance</td>
<td><strong>Meal Choices</strong></td>
</tr>
<tr>
<td>Deposit or Entrance Fee:</td>
<td>$400 reserve room</td>
<td><strong>Resident’s Council</strong></td>
</tr>
<tr>
<td>Monthly Rates: Private:</td>
<td>$4,300</td>
<td><strong>Beautician / Barber</strong></td>
</tr>
<tr>
<td></td>
<td>Semiprivate:</td>
<td>Accept Pets</td>
</tr>
<tr>
<td></td>
<td>$3,700</td>
<td><strong>Emergency Call System</strong></td>
</tr>
<tr>
<td>Other Charges:</td>
<td></td>
<td><strong>Snacks</strong></td>
</tr>
<tr>
<td>Types of Units</td>
<td>60</td>
<td><strong>Worship Services</strong></td>
</tr>
<tr>
<td># Beds:</td>
<td></td>
<td><strong>Secure Door Locks</strong></td>
</tr>
<tr>
<td>Type of Rooms:</td>
<td>Private, Semiprivate</td>
<td>Call to inquire about ability to accommodate people who wander.</td>
</tr>
<tr>
<td>Type of Baths:</td>
<td>Private, Handicap Bath</td>
<td><strong>Features</strong></td>
</tr>
<tr>
<td>All Furnishings Provided?</td>
<td>Yes</td>
<td>Is there a separate Alzheimer’s/Dementia unit?</td>
</tr>
<tr>
<td>Admission Restrictions</td>
<td>FL-2 evaluated upon admission</td>
<td>Respite Care Available:</td>
</tr>
<tr>
<td>Cannot accept those who:</td>
<td></td>
<td><strong>Comments</strong></td>
</tr>
<tr>
<td>Age Range of Residents:</td>
<td>55+</td>
<td></td>
</tr>
<tr>
<td>Call to inquire about smoking policy.</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**TRANSYLVANIA - ADULT CARE HOMES**

141
Services and Amenities Available on Site ($=charge)

- Transportation Assistance
- Assistance w/ Arranging Community Services
- Assistance with Shopping
- Laundry Services
- Exercise Program
- Meal Choices
- Resident’s Council
- Beautician / Barber
- Accept Pets (some pets)
- Emergency Call System
- Snacks (Everyday)
- Worship Services

Call to inquire about ability to accommodate people who wander.

Features
Is there a separate Alzheimer’s/Dementia unit? Yes
Respite Care Available: Yes

Comments
Alzheimer’s and dementia residents welcome. We also have 3 Multiunit Assisted Housing w/ Services facilities, see page 135.
### College Walk

**Address:** 100 North College Row, Brevard, NC 28712  
**Phone:** (828) 884-5800  
**Fax:** (828) 884-5840  
**Website:** www.collegewalkretirement.com  
**Email:**

**Profit/Non-profit:** Profit  
**Type of Facility:** Multi-Unit Housing  
**Year Opened:** 1997

**Fees**  
- **Deposit or Entrance Fee:** $1,500 to $17,000  
- **Monthly Rates:** $900 to $4,550  
**Note:** Fees listed have been provided by the community.  
- **Please contact the facility for more information.**

**Contract and Refund Options**  
- **Entrance Fee Refund Options:** None

**Services and Amenities Available on Site**
- Emergency Call System
- Exercise Room or Programs
- Housekeeping (some or all) in Monthly Fees
- Meal (some or all) in Monthly Fees
- Pets (some) Allowed - Weight Limit
- Transportation Available
- Utilities (some or all) in Monthly Fees
- **Other:** Home Care Services, Assisted Living

**Types of Units**
- Apartments & Cottages to rent  
- Home Ownership available  
- **Total Units:** 213

---

### Tore’s Home 4-6

**Address:** 51, 43, 41, 39, 23 Tore’s Drive, Brevard, NC 28712  
**Phone:** (828) 884-5007  
**Fax:** (828)  
**Website:** www.toreshome.com  
**Email:** tore@toreshome.com

**Profit/Non-profit:** Profit  
**Type of Facility:** Multi-Unit Housing  
**Year Opened:** 1997

**Fees**  
- **Deposit or Entrance Fee:** $500  
- **Monthly Rates:** $4,500  
**Note:** Fees listed have been provided by the community.  
- **Please contact the facility for more information.**

**Contract and Refund Options**  
- **Entrance Fee Refund Options:** Refundable

**Services and Amenities Available on Site**
- Emergency Call System
- Exercise Room or Programs
- Housekeeping (some or all) in Monthly Fees
- Meal (some or all) in Monthly Fees
- Pets (some) Allowed - Weight Limit
- Transportation Available
- Utilities (some or all) in Monthly Fees
- **Other:** Home Care Services

**Types of Units**
- **Total Units:** 3 (w/4 - 12 residents in each home)
TRANSYLVANIA COUNTY
INDEPENDENT LIVING COMMUNITIES

A - BALSAM GROVE APARTMENTS
B - CEDAR HILLS APARTMENTS
C - COLLEGE WALK RETIREMENT COMMUNITY
D - LAUREL VILLAGE
BALSAM GROVE APARTMENTS
PO Box 1726, Brevard, NC 28712
(828) 884-3648  Fax: (828) 884-3648

Type of Facility: Senior & Disabled Independent Living

Housing Information
# of Units: 22
Age: 62+ or disabled
Rent: 30% of adjusted income if eligible
Utilities: Not included

Services and Amenities Available on Site
Meals
Transportation
√ Laundry hook-ups
Housekeeping
√ Pets
√ Maintenance

CEDAR HILLS APARTMENTS
93 Hospital Road, Brevard, NC 28712
(828) 884-7232  Fax: (828) 884-7232

Type of Facility: Senior & Disabled Independent Living

Housing Information
# of Units: 33
Age: 62+ or handicapped / disabled
Rent: 30% of adjusted income if eligible (any age)
Utilities: Water, sewer, trash

Services and Amenities Available on Site
Meals
Transportation
√ Laundry facilities
Housekeeping
√ Pets
√ Maintenance

COLLEGE WALK RETIREMENT COMMUNITY
100 North College Row, Brevard, NC 28712
(828) 884-5800  Fax: (828) 884-5800

Type of Facility: Senior & Disabled Independent Living

Housing Information
# of Units: 213
Age: 55+
Rent: Varies
Utilities: All except phone and cable (may vary)

Services and Amenities Available on Site
√ Meals (evening meal)
√ Transportation
√ Laundry facilities
√ Housekeeping
√ Pets (35 lbs)
√ Maintenance

LAUREL VILLAGE
21 East Laurel Court, Brevard, NC 28712
(828) 883-3015  Fax: (828) 707-9603

Type of Facility: Senior & Disabled Independent Living

Housing Information
# of Units: 28
Age: 62+ or disabled
Rent: Income based
Utilities: Not included

Services and Amenities Available on Site
Meals
Transportation
√ Laundry facilities
Housekeeping
√ Pets (25 lbs or under)
√ Maintenance
COUNTY RESOURCES

INFORMATION AND REFERRALS FOR SERVICES

2-1-1 United Way/Community Resource Connections (CRC)
211 or (828) 253-4357 - Toll-Free 1-866-401-6342
www.211wnc.org

Alzheimer’s Association Western Carolina Chapter
1-800-272-3900
www.alz.org/northcarolina

Buncombe County Department of Health and Human Services
(also referred to as DSS)
(828) 250-5500
www.buncombecounty.org/Governing/Depts/Dss/Adults/

Council on Aging of Buncombe County, Inc
(828) 277-8288
www.coabc.org

Council on Aging for Henderson County
(828) 692-4203
www.coahc.org

Council on Aging of Madison County
(828) 649-2722
www.madisoncountync.org/ComServcontact.php

Council on Aging for Transylvania County
www.transylvaniacounty.org/content/council-aging-transylvania-county

Disability Partners
(828) 298-1977
www.disabilitypartners.org

Henderson County Department of Social Services
(828) 697-5500
www.hendersoncountync.org/dss

Madison County Department of Community Services
(828) 649-2722

Madison County Department of Social Services (DSS)
(828) 649-2711
www2.ncdhhs.gov/dss/local/dir_madi.htm

MemoryCare of Asheville
(828) 771-2219
www.memorycare.org

NC DHHS Care-Line
1-800-662-7030
www.ncdhhs.gov/ocs/careline OR www.nccarelink.gov

NC Senior Legal Helpline
1-877-579-7562

Pisgah Legal Services
(828) 253-0406
www.pisgahlegal.org

Senior Health Insurance Information Program (SHIIP)
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www.ncshiip.com

Transylvania County Department of Social Services (DSS)
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www.disabilityrightsnc.org

Friends of Residents in Long Term Care
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www.forltc.org

The National Consumer Voice for Quality Long-Term Care
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theconsumervoice.org

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Regional Office of Long-Term Care Ombudsman
(828) 251-6622

State Office of Long-Term Care Ombudsman
(919) 855-3400

Adult Protective Services

Buncombe County
(828) 250-5800
(828) 250-5800 **

Henderson County
(828) 697-5500
(828) 697-4911 **

Madison County
(828) 649-9498
(828) 649-2721 **

Transylvania County
(828) 884-3174
(828) 884-3188 **

** Call after 5 pm and on Holidays and Weekends

Disability Rights
1-877-235-4210

TRANSYLVANIA - INDEPENDENT LIVING
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MISSION STATEMENT

The Area Agency on Aging is a regional leader and catalyst in supporting older adults to lead more independent, vibrant lives.