This directory is not all-inclusive and inclusion in this directory does not imply endorsement by Land of Sky Regional Council or the Madison County Department of Community Services.

This directory prepared in collaboration by:

**Land of Sky Regional Council**  
Carol McLimans, Family Caregiver Resource Specialist

&

**Madison County Department of Community Services**  
Regina Sams, Director

With the help of Mary Burgess RSVP volunteer who called the agencies included to verify and update their information.
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ADULT DAY CARE

Irene Wortham Center, Inc.
916 W. Chapel Road, Asheville, NC  28803
Phone: (828) 274-7518
Fax: (828) 274-1582
Office Hours: M-F 8:30 am - 4:30 pm
Web site: IWCNC.org

CarePartners Adult Day Services
68 A Sweeten Creek Road, Asheville, NC 28803
Phone: (828) 277-3399
Fax: (828) 277-4855
Office Hours: M-F 7:30 am - 6 pm, Sat 9 am - 5 pm
Adult day Services (Adult Day Care and Adult Day Health) Health surveillance, social and therapeutic activities, respite care

Heritage Adult Day Retreat
1724 W US Hwy 19, Burnsville, NC 28714
Mail: PO Box 546, Burnsville, NC 28714
Contact: Millie Randolph
Phone: (828) 682-1556
Fax: (828) 682-1556
Office Hours: M-F 7 am - 5:30 pm
E-mail: HeritageAdultDayRetreat@yahoo.com
Respite for caregivers, assistance with medications, personal care, showers, outings, arts and crafts, nutritious meals and snacks. RN on staff. Transportation and financial aid available.

ALZHEIMER’S DISEASE AND MEMORY

Alzheimer’s Association of Western North Carolina
Mountain Regional Office
3800 Shamrock Drive, Charlotte, NC 28215
24 HR Helpline 1-800-272-3900
Fax: (704) 255-0948
Agency Type: Not For Profit
Office Hours: M-F 8:30 am - 5 pm
E-mail: dyoung@alz.org
Website: alz.org/NORTHCAROLINA

Black Mountain Neuro-Medical Treatment Center
932 Old US 70 Highway, Black Mountain, NC 28711
Phone: (828) 259-6700
Office Hours: M-F 8 am - 5 pm
Website: BMCNC.org
Fees: Medicaid, private pay or insurance
Eligibility: Applicants must be residents of NC and must submit application.
Intake procedure: Screened through admissions committee
Service Area Description: Western North Carolina

Duke Family Support Program
3600 DUMC, Durham NC 27710
Phones: (919) 660-7510 or (800) 646-2028
Fax: (919) 684-8569
E-mail: Bobbi.Matcher@duke.edu
Free confidential personalized tips on caring for people with memory disorders for any NC resident. Free telephone help with care decisions or coping strategies.

MemoryCare
100 Far Horizons Lane, Asheville, NC 28803
Phone: (828) 771-2219
Fax: (828) 771-2634
Office Hours: M-F 8:30 am - 4 pm
E-mail: office@memorycare.org
Website: www.MemoryCare.org
Fees: care management fee $495
Eligibility: Physician referral, geriatric patient, or younger adult with chronic debilitating diagnosis.
Intake procedure: Referrals by phone mail or fax
Service Area: Unlimited

Project C.A.R.E. (Caregivers Alternatives to Running on Empty)
Land of Sky Regional Council
339 New Leicester Hwy, Suite 140
Asheville, NC 28806
Phone: (828) 251-6622
This program provides information, referrals, care management and respite funding for family caregivers who are caring for a loved one with dementia in the home.

See also Alzheimer’s Support Group, page 16.
AREA AGENCY ON AGING

Land of Sky Regional Council
339 New Leicester Highway, Suite 140
Asheville, NC 28806
Phone: (828) 251-6622  Fax: (828) 251-6353
E-mail: aging@landofsky.org
Website: www.landofsky.org/aaa

Chronic Disease Self-Management Program
Family Caregiver Support Program
Long-Term Care Ombudsman Program
Senior Community Service Employment Program

CANCER

Madison County Department of Community Services
American Cancer Society Resource Room
462 Long Branch Road, Marshall, NC 28753
Phone: (828) 649-2722 (Regina Sams)

Breast & Cervical Cancer Program (BCCP)
Madison County Health Department
493 Medical Park Drive, Marshall, NC 28753
Phone: (828) 649-3531 ext. 242 (Lisa Payne-RN)
Fax: (828) 649-9078
Office Hours: M-F 8 am - 4:30 pm
Eligibility: Madison county resident. Income depends on the number in household and insurance status.
Intake procedure: Phone call for appointment
Service Area Description: Madison County
Provides clinical breast exam, Pap smear and mammogram, education, for women age 40-64, if they meet clinical and financial guidelines. Referral for additional testing and follow-up, if needed.

CLOTHING

See Salvation Army, page 7.

DISABLED

Disability Partners
108 New Leicester Highway, Asheville NC 28806
Phone: (828) 298-1977
Office Hours: M-F 9 am - 5 pm
Provides independent living services, community education, advocacy and more for people with all types of disabilities.

ELDER ABUSE/NEGLECT, DOMESTIC VIOLENCE AND SEXUAL ASSAULT

My Sister’s Place
103 South Main Street, P.O. Box 457
Marshall, NC 28753
Contact: Joyce Cody
Phone: (828) 649-2446
Fax: (828) 649-1287
Office Hours: M-F 9 am - 5:30 pm
E-mail: helpmate_mad@yahoo.com
Website: www.mysisterplace.org
Assists Madison County victims of domestic violence and sexual assault. 24-hour crisis line, emergency shelter available. Court advocacy if needed. Hospital accompaniment. Case management and support groups. Child care provided.
North Carolina Department of Justice
Office of Victims and Citizens Services
Phone: (919) 716-6780

See also Madison County Department of Social Services, page 14.

ELDERHOSTEL (ROAD SCHOLAR) PROGRAM

Road Scholar, Mars Hill University
P.O. Box 6785
Mars Hill, NC  28754
Phone: 828-689-1167
Website: www.RoadScholar.org
Service Area Description: Western North Carolina
Website for conferences: www.mhu.edu/conferences

EMERGENCY AND SAFETY

Hot Springs Police and Fire Department
186 Bridge Street, Hot Springs, NC 28743 (Town Hall)
Phone: (828) 622-7591
Fax: (828) 622-7408

Madison County Sheriff
348 Medical Park Drive, Marshall, NC 28753
Phone: (828) 649-2721
Fax: (828) 649-2485
Office hours: 24/7; detectives M-F 8 am - 5 pm
Daily calls to check on elderly. Call to be added to this contact list.

Mars Hill Police Department
PO Box 368, Mars Hill, NC  28754
Phone: (828) 689-2301
Fax: (828) 689-3333
Agency Type: Governmental
Office Hours: 7 days a week 24 hours per day

Calling Senior Citizens, Mars Hill Police Department
280 North Main Street, Mars Hill, NC  28754
Phone: (828) 689-2301
Intake procedure: Phone Call, Apply In Person
Service Area: City limits only
Sheriff’s Dept. handles county residents
Calling seniors every morning at about 8:30. If we are unable to contact them by phone, we go to their home and check on them.
Website: www.townofmarshill.org

Marshall Police Department
180 South Main Street, Marshall, NC 28753
Phone: (828) 649-2111
Fax: (828) 649-3413
Offers services to check on seniors.

Poison Control
P.O. Box 32861, Charlotte, NC 28232-2861
Phone: (800) 222-1222
Fax: (704) 512-3754
Poisoning Emergency Available 24 hours

See also Financial Emergency Assistance, page 7.

EMPLOYMENT

Irene Wortham Center, Inc.
Supported Employment
32 Compton Drive, Asheville, NC 28806
Phone: (828) 350-9810
Fax: (828) 274-1582
Office Hours: M-F 8 am - 4 pm
Intake procedure: referral by vocational rehab
Service Area: Western North Carolina

Madison County Career Center
A/B Tech Campus, US Hwy 25-70, Marshall, NC 28753
Phone: (828) 649-2577 or (828) 251-6200
Fax: (828) 649-0358
Contact: Norris Gentry, Coordinator
Career planning, training and placement services
Office Hours: M-F 8:30 am – 4:30 pm

NCWorks Career Center
48 Grove Street, Asheville, NC 28801
Phone: (828) 251-6200
Fax: (828) 251-6005
Contact: William Elingburg
EMPLOYMENT, continued

Senior Community Service Employment Program
Land of Sky Regional Council
339 New Leicester Hwy, Suite 140
Asheville, NC 28806
Phone: (828) 251-6622
Fax: (828) 251-6353
Office Hours: M-F 8 am - 5 pm
Eligibility: 55+ and 125% poverty level
Intake procedure: application form, interview
Service Area: Buncombe, Henderson, Madison and Transylvania Counties

Vocational Rehabilitation
8 Barbetta Drive, Asheville, NC 28806
Phone: (828) 670-3377 and (877) 832-3832
Fax: (828) 670-3387
Contact: Intake worker

ENERGY AND EMERGENCY ASSISTANCE

Community Action Opportunity
Emergency Assistance
25 Gaston Street, Asheville, NC
Phone: (828) 252-2495
Fax: (828) 253-6319
Eligibility: Must meet poverty income guidelines, elderly or disabled.
Agency Type: Not For Profit
Office Hours: M–F 8:30 am - 5 pm
Service Area: Buncombe/Madison
Weatherizing homes, purchasing oil or wood for heat, help with electric bill. Remove people from poverty and teach customers how to deal with crisis

French Broad Electric Membership Corporation
P.O. Box 9, Marshall, NC 28753-2989
Phone: (828) 649-2051
Fax: (828) 649-2989
Provides electricity.

Mars Hill Baptist Church
67 North Main Street, Mars Hill, NC 28754
Phone: (828) 689-2911
Fax: (828) 689-4923
Agency Type: Church Based
Office Hours: M-F 9 am – 4 pm

Neighbors in Need, Inc.
Marshall Presbyterian Church
165 South Main Street, Marshall, NC 28753
Phone: (828) 649-3622
Agency Type: Not for profit. Food drive held Friday and Saturday prior to Thanksgiving at Ingles in Marshall and Mars Hill.
Office Hours: Tues 1 pm - 3 pm
Fees: None
Eligibility: Elderly or children on disability/once every 4 months
Intake procedure: Apply in person
Service Area: Madison County Only
Serving people who are in crisis and in need of utility, food, heating and limited medical assistance.

Salvation Army
P.O. Box 295, Hot Springs, NC 28743
Phone: (828) 622-3355
Fax: (828) 622-0076
Office Hours: M-W-Thurs 9 am - 3 pm
Provides assistance with electricity, fuel and clothing expenses if funds are available.

Salvation Army Food Pantry
3421 Hwy 25-70, Hot Springs, NC 28743
Phone: (828) 622-3355
Office Hours: 2nd Wednesday of each month 9 am - 12 pm. Food Only
OR
13075 Hwy 209, Hot Springs, NC 28743
Phone: (828) 622-3355
Office Hours: 2nd and 4th Friday each month 1-12 pm. Food Only

See also Madison County Department of Social Services, page 14.
FINANCIAL ASSISTANCE AND COUNSELING

OnTrack Financial Education and Counseling
United Way Building
50 S French Broad Avenue, Suite 227
Asheville NC 28801
Phone: (828) 255-5166 or (800) 737-5485
Fax: (828) 255-5129
Office Hours: M-F 8:30 am - 5 pm
Financial education and counseling, foreclosure prevention programs, homebuyer education, reverse mortgage counseling
Website: www.ontrackwnc.org

FINANCIAL EMERGENCY ASSISTANCE

See Madison County Department of Social Services, page 14.

FOOD AND NUTRITION

Beacon of Hope Services
120 Calvary Drive, Marshall NC 28753
Phone: 649-3470
Provides emergency clothing

Beech Glen Community Center (Greater Ivy) / Nutrition Site
2936 Beech Glen Road, Mars Hill, NC 28754
Phone: (828) 680-9525
Office Hours: M-W, F 8 am - 1 pm No meals Thursday
Eligibility: Elderly male and female individuals who are age 60+ and/or their caregivers.
Intake procedure: Phone call, apply in person, referral

Center Community Center (CCC) / Nutrition Site
2 East Fork Road, Marshall, NC 28753
Phone: (828) 689-9021
Office Hours: M-F 9:30 am - 1 pm No meals Thursday
Eligibility: Elderly male and female individuals who are age 60+ and/or their caregivers.
Intake procedure: Phone call, apply in person, referral

Madison County and Home Delivered Meals
Madison County Department of Community Services
462 Long Branch Road, Marshall, NC 28753
Phone: (828) 649-2722
Office Hours: M-F 8 am - 5 pm
Fees: Consumer Contributions
Eligibility: Age 60 and over
Intake procedure: Phone call, referral or visit meal site
Service Area: Madison County
Director: Regina Sams

Food Stamps (SNAP)
Madison County Department of Social Services
PO Box 219, Marshall, NC 28753
Phone: (828) 649-2711
Fax: (828) 649-3687

Friends of Madison County Animals Pet Pantry
115 Blannahassett Island - Studio 104
Marshall NC 28753
Phone: (828) 649-9798
Provides free dog and cat food
Hours: M-Thurs 9 am - 1 pm, F 8 - 11 am
Website: www.fomca.org
E-mail: fomca@yahoo.com

Hearts with Hope Food Pantry / Clothing Closet
6700 Hwy. 212, Marshall NC 28753
Phone: (828) 656-2215
Hours: 3rd Tuesday of month at 6 pm

Home Delivered Meals
Madison County Department of Community Services
462 Long Branch Road, Marshall, NC 28753
Phone: (828) 649-2722
Office Hours: M-F 8:30 am - 5 pm
No meals served on Thursday
Service Area: Madison County

Hot Springs Nutrition Site
356 NW Highway 25/70, Hot Springs, NC 28743
Phone: (828) 622-7427
Office Hours: M-F 9 am - 1 pm No meals Thursday
Eligibility: Elderly male and female individuals who are age 60+ and/or their caregivers.
Intake procedure: Phone call, apply in person, referral
FOOD AND NUTRITION, continued

Hot Springs Senior Center
462 Long Branch Road, Marshall, NC 28753
Phone: (828) 649-2722
Hours: 8 am - 5 pm
Providing Services to Madison County
Director: Regina Sams

Madison County Cooperative Extension Nutrition Program
258 Carolina Lane, Marshall, NC 28753
Phone: (828) 649-2411
Fax: (828) 649-2020
Office Hours: M-F 8:30 am - 4:30 pm
Website: madison.ces.ncsu.edu
Madison County Center gives our county’s residents easy access to the resources and expertise of NC State University and NC A&T State University. Through educational programs, publications, and events. Cooperative Extension agents deliver unbiased, research-based information to Madison County citizens. We can answer your questions on a wide array of topics. To find out how we can help you, browse our website or contact us by email or phone.

Madison County Department of Community Services
462 Long Branch Road, Marshall, NC 28753
Phone: (828) 649-2722
Fax: (828) 649-2359
Agency Type: Public
Office Hours: M-F 8 am – 5 pm
Website: www.madisoncountync.gov

Mars Hill Nutrition Site
67 North Main Street, Mars Hill, NC 28754
Phone: (828) 689-2911
Office Hours: M-F 10 am - 2 pm No meals Thursday
Eligibility: Elderly male and female individuals who are age 60+ and/or their caregivers.
Intake procedure: Phone call, apply in person, referral

Marshall Senior Center
462 Long Branch Road, Marshall, NC 28753
Phone: (828) 649-2722
Hours: 8 am - 5 pm
Providing Services to Madison County
Director: Regina Sams

Shelton Laurel Nutrition Site
4100 Highway 212, Marshall, NC 28753
Phone: (828) 656-2759
Office Hours: M-F 8:30 am - 1:30 pm No meals Thurs
Eligibility: Elderly male and female individuals who are age 60+ and/or their caregivers.
Intake procedure: Phone call, apply in person, referral

Spring Creek Nutrition Site
13077 Highway 209, Hot Springs, NC 28743
Phone: (828) 622-7544
Office Hours: M-W, F 10 am - 2 pm No meals Thursday
Eligibility: Elderly male and female individuals who are age 60+ and/or their caregivers.
Intake procedure: Phone call, apply in person, referral

Upper Laurel Nutrition Site (Ebbs Chapel)
281 Laurel Valley Road, Mars Hill, NC 28754
Phone: (828) 680-9343
Office Hours: M-F 10 am - 2 pm No meals Thursday
Eligibility: Elderly male and female individuals who are age 60+ and/or their caregivers.
Intake procedure: Phone call, apply in person, referral

See also Madison County Department of Social Services, page 14.

FOSTER GRANDPARENT PROGRAM

Foster Grandparent Program
Land of Sky Regional Council
339 New Leicester Hwy., Suite 140
Asheville, NC 28806
Phone: (828) 251-6622
Fax: (828) 251-6353
Office Hours: M-F 8 am - 5 pm
Eligibility: 55+/Income 200% poverty level
Intake procedure: Application and interview
Service Area: Buncombe, Henderson, Madison and Transylvania Counties
Contact: Stacy Friesland
**Geriatric Care Management**

Provides patient assessments and create custom care plans, arrange care services, provide referrals and locate community resources

**Aging Advocates**

33 Cox Avenue, Asheville NC 28801
Phone: (828) 225-0790

**Mountain Area Premier Care Navigation (MAP-CN)**

659 Kimberly Avenue, Asheville, NC 28804
Phone: (828) 772-0002
Website: www.elderpages.com/wnc
Contact: Lisa Laney

**Senior Care Consulting**

348 Merrimon Avenue, Asheville NC 28801
Phone: (828) 337-1776
E-mail: seniorcareWNC@yahoo.com

**Health Department**

**Madison County Health Department**

493 Medical Park Drive, Marshall, NC 28753
Phone: (828) 649-3531
Dental Center (828) 649-1271
Fax: (828) 649-9078
Agency Type: Public
Office Hours: M-F 8 am - 5 pm
The Madison County Health Department is dedicated to the purpose of disease prevention and health promotion for all Madison County residents. Employees assist clients in achieving the highest physical mental and social wellbeing through a variety of health department programs that range from child health to adult health.
Website: www.madisoncountypublichealthnow.com

**Home Health Care and Home Care Housekeeping**

**In-Home Assistance Agencies**

These can generally be divided into three types: home health agencies, home care agencies and companion services. It is important to ask any agency to outline all of their services and programs to determine what might be pertinent for you.

**Home Health Agencies**

Provide comprehensive home health services such as skilled nursing, physical therapy, occupational therapy, speech therapy, medical social work and certified nursing assistants (CNA). They are generally Medicare-certified and usually also accept Medicaid as well as other insurances. Private pay arrangements are possible.

**Bayada Nurses**

200 Ridgefield Court Suite 214, Asheville NC 28806
Phone: (828) 681-5100
Website: www.bayada.com

**Bright Star Care of Asheville**

1340-F Patton Avenue, Asheville, NC 28806
Phone: (828) 255-1733
Website: www.brightstarcare.com

**Gentiva**

9 Old Eastwood Village Blvd., Asheville, NC 28803
Phone: (828) 298-1370

**High Country Home Care**

430 Pineola Road, Newland, NC 28657
Phone: (828) 733-1248 or (800) 241-2564

**Home Carefree and Pro-Temp Medical Staffing**

900 Hendersonville Road, Asheville, NC 28803-1734
Phone: (828) 277-1580
Fax: (828) 277-1697

**Hot Springs Health Program**

590 Medical Park Road, Marshall NC 28753
Phone: (828) 649-9566
Home nursing, home health aide services
HOME HEALTH CARE AND HOME CARE
HOUSEKEEPING, continued

Maxim Healthcare Services
1269 Tunnel Road, Asheville, NC 28805
Phone: (828) 299-4388
Fax: (828) 299-9323
Contact: Duncan Melott
Website: www.maximhomecare.com

Home Care Agencies
May provide skilled nursing services, but at least provide certified nursing assistants (CNA) to assist with personal care needs, such as bathing and dressing and the monitoring of vital signs. May also provide companion aides to assist with other needs, such as meal preparation, light housekeeping, and errands. Usually Medicaid-certified and accept some private insurances as well as private pay.

Home Instead Senior Care
1293 Hendersonville Road, Asheville, NC 28803
Phone: (828) 274-4406
No Medical
Website: www.homeinstead.com

ResCare Health Care
40 North Merrimon Avenue, Asheville, NC 28804
Phone: (828) 252-0891
276 East Chestnut Street, Asheville, NC 28801
Phone: (828) 258-8881
CNA, Home Health Aides, Meals, Bathing, Shopping
R.N. checks clients monthly
Website: www.rescare.com

Seniors Helping Seniors
Contact: Robert Patterson
20 Crestwood Road, Asheville, NC 28804
Phone: (828) 236-0662
E-mail: seniorshelseniors@bellsouth.net
Website: www.seniorshelpingseniors/Asheville.com

See also Madison County Department of Community Services, page 14; Madison County Department of Social Services, page 14; and Madison Home Care and Hospice, page 11.

Companion Agencies
Provide companion aides only to assist with non-medical needs such as meal preparation, errands, companionship, organizational tasks, etc. Private pay or private insurance.

See also Senior Companion Program, Page 16, 17.

HOSPICE

Madison Home Care and Hospice
590 Medical Park Drive, Marshall, NC 28753
Phone: (828) 649-2705
Fax: (828) 649-0687
Office Hours: M-F 8 am - 4:30 pm
Agency Type: Not For Profit
E-mail: Info@Hotspringshealthnc.org
Service Area: Madison, Buncombe, and Yancey Counties
Services: Nursing Services, CNAs, Medical Social Worker, Nursing Services, Nutrition, Occupational Therapy, Physical Therapy, Speech Therapy and Hospice

HOSPITALS, MEDICAL CENTERS AND MEDICAL PROGRAMS

Black Mountain Neuro-Medical Treatment Center
932 Old US 70 Highway, Black Mountain, NC 28711
Phone: (828) 259-6700
Office Hours: M-F 8:30 am - 5 pm
Agency Type: Public
Eligibility: Accepts Medicaid and private insurance
Services: Specialized programs for persons with dementia related disease that cannot be supported in nursing homes due to behavior difficulties, persons with intellectual disabilities that require skilled nursing level of support, and respite services.

Charles George VA Medical Center
1100 Tunnel Road, Asheville, NC 28805
Phone: (828) 298-7911
Office Hours: M-F 8 am – 5 pm
24-hour facility
Hospitals, Medical Centers and Medical Programs - Housing and Home Repair

**Hot Springs Health Program**  
590 Medical Park Drive, Marshall, NC 28753  
Mailing Address: PO Box 69, Marshall, NC 28753  
Phone: (828) 649-9566  
Agency Type: Not For Profit  
Website: [www.hotspringshealth-nc.org](http://www.hotspringshealth-nc.org)  
Office Hours: M-F 8 am - 4:30 pm

**Hot Springs Medical Center**  
66 NW Hwy 25/70, Hot Springs, NC 28743  
Phone: (828) 622-3245  
Fax: (828) 622-7446  
Office Hours: M-F 9 am - 5 pm, Sat 9 am - 12 pm  
Website: [www.hotspringshealth-nc.org](http://www.hotspringshealth-nc.org)

**Laurel Medical Center**  
80 Gunter Town Road, Marshall, NC 28753  
Phone: (828) 656-2611  
Service Area: Marshall, NC  
Office Hours: M-F 9 am - 5 pm

**Mars Hill Medical Center**  
119 Mountain View Road, Mars Hill, NC 28754  
Phone: (828) 689-3507  
Office Hours: M-Sat 9 am - 7 pm and Sun 1 pm - 7 pm  
Medical care

**Mashburn Medical Center**  
590 Medical Park Drive, Marshall, NC 28753  
Phone: (828) 649-3500  
Fax: (828) 649-1032  
Office Hours: M-F 9 am - 7 pm  
Service Area: Marshall and Walnut Creek, NC  
Medical care

**Mission Health**  
Memorial Campus: 509 Biltmore Avenue  
St. Joseph Campus: 428 Biltmore Avenue  
Asheville, NC 28801  
Phone: (828) 213-1111

**HOUSING AND HOME REPAIR**

**Hot Springs Housing Authority**  
P.O. Box 296, Hot Springs, NC 28743  
Phone: (828) 622-3237  
Fax: (828) 622-7111  
Office Hours: MWF 8 am - 4 pm  
Provides low income housing

**Madison County Housing Authority**  
160 Ivy Ridge Apt Drive, Mars Hill, NC 28754  
Phone: (828) 689-2721  
Fax: (828) 689-3394  
Office Hours: M-F 9 am – 4 pm  
Public Housing and Section 8 rental assistance.

**Mars Hill Housing Authority**  
PO Box 186, Mars Hill, NC 28754  
28 N Main Street, Mars Hill, NC 28754  
Phone: (828) 689-4531  
Fax: (828) 689-4531  
Office Hours: M-W 8 am - 4 pm  
E-mail: MARHHALocate@Frontier.com  
Fees: Rent Is Based On Income  
Eligibility: Elderly (62) and Low Income Families  
Intake procedure: Phone call, apply in person.  
Ensure safe decent and affordable housing for low-income, very low-income families and elderly.

**Marshall Housing Authority**  
630 Main Street, Marshall, NC 28753  
Phone: (828) 649-2545  
Fax: (828) 649-0495  
Office Hours: M-W-F 8:30 am - 4 pm  
Eligibility: Elderly, disabled, families with children  
Intake procedure: Apply in person  
Director: Linda Payne

**Mashburn Gap Apartments**  
1140 N Main Street, Marshall NC 28753  
Phone: (828) 649-3317  
Senior and disabled independent living.

**Operation Inasmuch, Mars Hill Baptist Church**  
67 North Main Street, Mars Hill, NC 28754  
Phone: (828) 689-2911  
Fax: (828) 689-4923  
E-mail: stblackwell@marshillbc.org  
Contact: Tommy Justus  
A program to meet local needs by involving most of the church, on one weekend annually, in some kind of work.

See also [Madison County Department of Social Services](#), page 14.
IN-HOME SERVICES AND RESPITE

In-Home Services Program
462 Long Branch Road, Marshall, NC  28753
Phone: (828) 649-0547
Contact: Peggy Balding
E-Mail: peggybalding@madisoncountync.gov
Office Hours: M-F 8  am – 5 pm
Website: www.madisoncountync.gov

In-Home Social Worker
Phone: (828) 649-0547
Contact: Crystal Meadows

See also Home Health Care Home Care and
Housekeeping, page 10-11; Madison County
Department of Social Services, page 14.

INFORMATION AND REFERRAL

211 of Western North Carolina
Phone: Dial 211
E-Mail: 211info@unitedwayabc.org
Website: www.NC211.org
Contact: Marla Browne

Community Resource Connections - CRC
Madison County Department of Community Services
462 Long Branch Road, Marshall, NC  28753
Phone: (828) 649-0547
Contact: Regina Sams or Peggy Balding
E-Mail: rsams@madisoncountync.gov or peggybalding@madisoncountync.gov
Website: www.crclandofsky.org

Eldercare Locator
1730 Rhode Island Avenue NW, Suite 1200
Washington, DC
Phone: (800) 677-1116 or 919-855-3400 (Raleigh, NC)
Agency Type: Public
Office Hours: M-F 9 am - 8 pm
National toll free number for information on programs
and services for older adults living anywhere in the
U.S. Information specialists assist callers and help
them locate services in any community.
Service Area Description: Nationwide
Website: www.eldercare.gov

Seniors’ Health Insurance Information Program
(SHIIP)
11 South Boylan Avenue, Raleigh, NC  27603
Phones: (800) 408-1212 or (919) 807-6901
Email: ncshiip@ncdoi.gov

Madison County SHIIP Counseling Site
462 Long Branch Road, Marshall, NC  28753
Phone: (828) 649-2722
Contact: Peggy Balding
E-mail: peggybalding@madisoncountync.gov
Agency Type: Not for profit
Office Hours: M-F 8 am - 5 pm
Intake procedure: Phone call
Service Area: North Carolina/Madison County

LAND OF SKY REGIONAL COUNCIL

See Area Agency on Aging, page 4.

LEGAL ASSISTANCE

Legal Aid of North Carolina
547 Haywood Road, Asheville NC 28806
Phone: (800) 682-4592 or (877) 439-3480
FAX: (828) 236-2008
Email: angied@legalaidnc.org
Provides high quality legal assistance in civil matters
to eligible, low-income clients who have problems
with their basic needs and live in the eight-county
area: Buncombe, Henderson, Madison, Mitchell, Polk,
Rutherford, Transylvania or Yancey
Website: www.legalaidnc.org
Pisgah Legal Services  
89 Montford Avenue, Asheville, NC 28802  
PO Box 2276, Asheville, NC 28802  
Phones: (800) 489-6144 or (828) 253-0406  
Fax: (828) 252-8927  
Agency Type: Not for profit  
Office Hours: M-F 8:30 am - 5:30 pm  
Eligibility: Low-income, or age 60+  
Intake procedure: Phone Call  
Service Area: Buncombe, Henderson, Madison, Polk  
and Transylvania Counties  
Free legal representation and advice for clients  
meeting income guidelines who have problems  
affecting basic needs, such as: housing (evictions,  
foreclosures, substandard conditions), medical care  
(Medicaid, Medicare), subsistence income (SSI, SSDI,  
Social Security Benefits, TANF), safety from domestic  
violece, or essential assets.  

See also Madison County Department of Social Services, page 14.  

LONG-TERM CARE FACILITIES  
Call Land of Sky Regional Council (828) 251-6622  
for a Long-Term Care Housing Directory  

Hot Springs Family Care Homes 1-2  
311 Serpentine Avenue, Hot Springs, NC 82753  
Phone: (828) 649-3420  
Fax: (828) 683-1409  
Office hours: M-S 9 am - 8 pm  
24 hour Assisted living  

Mars Hill Retirement Community  
170 South Main Street, Mars Hill, NC 28754  
Phone: (828) 689-7900 and (888) 420-6983  
E-Mail: rick.pridgen@marshillretire.com  
Offers assisted living in an apartment community, with  
six levels of assisted living care depending on needs.  
Website: www.marthillretire.com  

Mintz Family Care Homes 1-5  
1-3: 196 Miller Road, Marshall, NC 28753  
4-5: 222 Mato Road, Marshall, NC 28753  
Phone: (828) 649-3420  
Fax: (828) 683-1409  
Office hours: M-S 9 am - 8 pm  
Description: 24 hour assisted living  
See also Nursing Homes, page 15; Madison County  
Department of Social Services, page 14.  

MADISON COUNTY COMMUNITY AND SOCIAL SERVICES  
Madison County Department of Community Services  
462 Long Branch Road, Marshall, NC 28753  
Phone: (828) 649-2722  
Fax: (828) 649-2359  
Agency Type: Not For Profit  
Office Hours: M-F 8:30 am -5 pm  
Contact: Regina Sams, Director  
E-mail: rsams@madisoncountync.gov  
Programs: Provides a variety of community support  
services with an emphasis on older adults. Programs  
include socialization, meals and transportation  
services.  
Website: www.madisoncountync.gov  

Long-Term Care Ombudsman  
Land of Sky Regional Council  
339 New Leicester Hwy., Suite 140  
Asheville, NC 28806  
Phone: (828) 251-6622  
Fax: (828) 251-6353  
Web: www.landofsky.org  
Office Hours: M-F 8 am - 5 pm  
Eligibility: Resident of long-term care facilities  
(nursing, domiciliary or DDA home), or family  
member, public at large.  
Intake procedure: Call Long-term Care Ombudsman  
Service Area: Buncombe, Henderson, Madison and  
Transylvania Counties
MADISON COUNTY COMMUNITY AND SOCIAL SERVICES, continued

Madison County Department of Social Services
5707 US Hwy. 25/70, Marshall, NC  28753
Phone: (828) 649-2711
Adult & child protective services (828) 649-9498, 24 hour on call services
Food assistance program (828) 649-0697
Fax: (828) 649-2097
Office Hours: M-F 8 am - 5 pm
Agency Type: Not For Profit
Helps Madison County citizens achieve and maintain an adequate level of social and economic well-being and dignity through financial and non-financial human services.
Services: Adult case management, adult and child protective services, crisis intervention program (CIP), Medicaid for adults special assistance/in home program. Adult Care home licensing; Emergency Assistance, Families with dependent children; food stamp/food assistance; guardianship for adults; Work First and low-income energy assistance. Public assistance agency for Madison County.
County Office Hours: M-F 8 am – 5 pm

MENTAL HEALTH

Copestone, Adult Inpatient Service
Mission Hospitals, St. Joseph Campus
428 Biltmore Avenue, Asheville, NC 28801
Phone: (828) 213-4055

Smoky Mountain LME/MCO
356 Biltmore Avenue, Asheville, NC 28801
Phones: (800) 849-6127 - 24 hours a day, 7 days a week, every day of the year to provide information, screenings and referrals. All calls are confidential.
Business Phone: (828) 225-2787
Business Fax: (828) 225-2796
Mobile Crisis Services: (888) 573-1006
Website: www.smokymountaincenter.com
Office Hours: M-F 8:30 am - 5 pm

NORTH CAROLINA DEPARTMENT OF HEALTH & HUMAN SERVICES

Division of Aging and Adult Services, Taylor Hall
693 Palmer Drive, Raleigh, NC  27626-0537
Mailing Address: 2101 Mail Service Center
Raleigh, NC 27603
Phone: (919) 855-3400
Fax: (919) 733-0443
Office Hours: M-F 8 am - 5 pm
Website: www.ncdhhs.gov/aging/index.htm

NURSING HOMES

Call Land of Sky Regional Council (828) 251-6622 for a Long-Term Care Housing Directory

Elderberry Health Care
415 Elderberry Lane, Marshall, NC 28753
Phones: (828) 649-9345 or (828) 252-1790
Fax: (828) 649-9348
Agency Type: For profit
Office Hours: M-Sun 24 Hours
E-mail: karencutshall@aol.com
Long-term care facility. Skilled nursing and all other levels of care.

Madison Health & Rehabilitation Center
345 Manor Road, Mars Hill, NC 28754
Phones: (828) 252-3646 or (828) 689-5200
Fax: (828) 689-2729
Fees: Accepts Medicare and Medicaid
Licensed physical, occupational, swallowing, and speech therapy 7 days a week.

SENIOR ACTIVITIES

Seniors of the Greater Mars Hill Area
Rock Hill School Building
Mars Hill, NC 28754
Provides information about safety, id theft, scams and health issues to seniors. Provides activities through meetings, trips, picnics, etc.
3rd Tuesday of the month at 2 pm
North Carolina Center for Creative Retirement
Reuter Center, CPO #5000
University of North Carolina at Asheville
One University Heights, Asheville NC 28804-8516
Phone: (828) 251-6140
E-mail: ncccr@unca.edu
Provides comprehensive array of programs, classes and events for seniors. Catalog available on website.
Website: www2.unca.edu/ncccr

SENIOR CENTERS
Two county senior centers provide information and referral, activities, trips, socialization and support services to older adults. These centers also serve as nutrition sites.

Hot Springs Senior Center
356 NW Hwy 25/70, Hot Springs, NC 28743
Phone: (828) 622-7427

Marshall Senior Center
462 Long Branch Road, Marshall, NC 28753
Phone: (828) 649-2722
Office Hours: M-F 8:30 am - 5 pm
Providing services to Madison County
Director: Regina Sams

Senior Services Center
Madison County Council on Aging
462 Long Branch Road, Marshall, NC 28753
Phone: (828) 649-2722
Office Hours: M-F 8:30 am - 5 pm
Fees: Fee is charged for classes
Eligibility: 60+
Intake procedure: Call or go by center to sign-up
Contact: Regina Sams and Peggy Balding
E-mail: rsams@madisoncountync.gov or peggybalding@madisoncountync.gov

SENIOR COMPANION PROGRAM
Senior Companion Program
Land of Sky Regional Council
339 New Leicester Hwy., Suite 140
Asheville, NC 28806
Phone: (828) 251-6622
Fax: (828) 251-6353
Office Hours: M-F 8 am - 5 pm
Eligibility to become a Senior Companion: 55 years, 125% of poverty level and resident of Region B
Intake procedure: Interview
Service Area: Buncombe, Henderson, Madison and Transylvania Counties
To be served by a Senior Companion call (828) 251-6622

See also Home Health Care, Home Care and Housekeeping, page 10-11 and Volunteerism, page 17.

SOCIAL SECURITY
Social Security Administration
800 Center Park Drive, Asheville, NC 28805
Phones: (800) 772-1213
Phone TTY: (800) 325-0778
Office Hours: M-F 9 am - 4:30 pm
Website: www.ssa.gov
Agency Type: Public

SUPPORT GROUPS
Alzheimer's Support Group
Madison Health & Rehabilitation Center
345 Manor Road, Mars Hill, NC 28754
Phone: (828) 689-5200 or (828) 777-3574
Eligibility: Caregivers of Alzheimer’s patients.
Fees: None
Intake procedure: Attend a meeting
Service Area: Unrestricted
Meets last Tuesday of each month at 6 pm
SUPPORT GROUPS, continued

Parkinson’s Support Group
68 Sweeten Creek Road, Asheville, NC 28803
Meetings: 1st Tuesday of each month at 10:30 am
Eligibility: Anyone who has Parkinson’s Disease or cares for someone with Parkinson’s disease
Intake procedure: Call Lisa Laney (828) 277-4886
Service Area Description: Buncombe and surrounding counties

See also Alzheimer’s Association Western Carolina Chapter, page 3.

TRANSPORTATION

Transportation Authority
Madison County Department of Community Services
462 Long Branch Road, Marshall, NC 28753
Phone: (828) 649-2219
Office Hours: M-F 7:30 am - 4 pm
This program provides an efficient and effective service delivery system critical to meeting the needs of individuals who have the greatest need for transportation to nutrition sites and medical facilities in Madison County.

VETERANS BENEFITS

Veterans Service Officer for Madison County
Office: 280 N Main Street/Mars Hill Town Hall
Mars Hill, NC 28754
Mailing Address: Canton Veterans Service Center
120 Main Street, Canton, NC 28716
Phone: (828) 646-6937
Fax: (828) 646-3486
Contact: Eddie Padgett
Office Hours: T - Thurs 2 - 4 pm
E-mail: eddie.padgett@doa.nc.gov

VICTIMS SERVICES (FRAUD AND SCAMS)

North Carolina Department of the Secretary of State Securities Division
PO Box 29622, Raleigh, NC 27626-0622
Phone: (919) 733-3924 or (800) 688-4507
E-mail: secdiv@sosnc.com
Website: www.sosnc.com

Victims and Citizens Services
Phone: (919) 716-6780

VOCATIONAL REHABILITATION

Division of Vocational Rehabilitation - Madison County
190 Healthcare Lane, Marshall NC 28753
Phone: (877) 832-3833
Website: www.dvr.dhhs.state.nc.us

VOLUNTEERISM

Foster Grandparent Program
Land of Sky Regional Council
339 New Leicester Hwy., Suite 140
Asheville, NC 28806
Phone: (828) 251-6622
Fax: (828) 251-6353
Office Hours: M-F 8 am - 5 pm
Eligibility: 55+/Income 200% poverty level
Intake procedure: Application and interview
Service Area: Buncombe, Henderson, Madison and Transylvania Counties
Contact: Stacy Friesland

Retired and Senior Volunteer Program (RSVP)
Land of Sky Regional Council
339 New Leicester Hwy., Suite 140
Asheville NC 28806
Phone: (828) 251-6622
Fax: (828) 251-6353
Contact: Ann Whisenhunt

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Senior Companion Program
Land of Sky Regional Council
339 New Leicester Hwy., Suite 140
Asheville, NC  28806
Phone: (828) 251-6622
Fax: (828) 251-6353
Office Hours: M-F 8 am - 5 pm
Eligibility: 55+ years, 200% of poverty level and resident of Region B
Intake procedure: Interview
Service Area: Buncombe, Henderson, Madison and Transylvania Counties
Contact: Vicki Jennings
WEBSITES & PHONE NUMBERS

Need Internet Access? Contact your local library or senior center.

AARP
National - www.aarp.org/life/caregiving ................................................................. (888) 687-2277
NC State Office - www.aarp.org/states/nc ............................................................... (866) 389-5650
Toll Free Spanish ......................................................................................................... (877) 627-3350
Toll Free TTY ............................................................................................................... (877) 434-7598

Advance HealthCare Directive Registry - www.secretary.state.nc.us/ahedr/

Benefits Check Up - www.BenefitsCheckUp.org
Quickly and easily identify what programs and services persons may qualify for and how to access them.

Community Services Information and Referrals - www.211WNC.org............................211
If you can find a phone, you can find help. Call 2-1-1


Information about community resources for seniors - anywhere in the country...................(800) 677-1116
Calls taken, Monday through Friday, 9 am - 8 pm (ET). When you call you should have this information available:
• The county, city or zip code of the older person requiring assistance.
• A brief description of the type of assistance you are seeking.

Family Caregiving 101 - www.familycaregiving101.org
National Family Caregivers Association and the National Alliance for Caregiving

Full Circle of Care - www.fullcirclecare.org
Helping family caregivers complete the cycle of care.

Healthfinder - www.healthfinder.gov
Links to support and self-help groups, general information, tips, managing stress, and information on most diseases. Can access in Spanish.

Hospice Net - www.hospicenet.org
For patients and families facing life-threatening illness.

Land of Sky Regional Council’s Area Agency on Aging - www.landofsky.org/aaa...................(828) 251-6622
or (800) 727-0557

Medicare - www.medicare.gov ............................................................................... (800) MEDICARE or (800) 633-4227-3

Medicare Rights Center - www.medicarerights.org...................................................... (800) 333-4114

National Academy of Elder Law Attorneys, Inc. - www.naela.org.................................(703) 942-5711
Resources to those involved with legal services to the elderly and disabled.

National Association of Professional Geriatric Managers - www.caremanager.org.............(520) 881-8008
Membership directory is listed on their website.

National Family Caregiver Alliance - www.caregiver.org.............................................(800) 445-8106
Central source of information and technical assistance on caregiving for policy makers, families, health and service providers and program developers.

National Family Caregivers Association - www.nfccares.org.................................................................(800) 896-3650
Educational and informational materials for family caregivers.

Next Step in Care - www.nextstepincare.org
Easy to use guides to help family caregivers and health care providers work together to plan for care. (United Hospital Fund) Has smart phone.

North Carolina Division of Aging and Adult Services - www.ncdhhs.gov/aging.................................(919) 733-3983

Senior’s Health Insurance Information Program - www.ncdoi.com/consumer/SHIIP/SHIIP.asp..............(800) 443-9354
Madison County SHIIP Counseling Site..................................................(828) 649-2772

Social Security Administration - www.ssa.gov..............................................................................(800) 772-1213

VA Benefits for Caregivers of Veterans - www.caregiver.va.gov.........................................................(855) 260-3274

Well Spouse Organization - www.wellspouse.org..............................................................................(800) 838-0879
Virtual support community for spouses of the frail elderly including message boards and live internet chats with other spouse caregivers.

DISEASE SPECIFIC RESOURCES

Alzheimer’s Association - www.alz.org....................................................................................................(800) 272-3900

Alzheimer’s Association Western Carolina Chapter - www.alz.org/northcarolina..........................Helpline: (800) 272-3900

Arthritis Foundation (Carolina’s Chapter) - www.arthritis.org............................................................(800) 365-3811
National Office: (800) 283-7800

Brain Injury Association of North Carolina - www.biane.net...............................................................(828) 277-4868

Brain Tumor Support (WNC) - www.wncbraintumor.org.................................................................(800) 770-8287

Cancer Society (American Cancer Society) - www.cancer.org...........................................................(800) 254-6931
Asheville: (828) 254-6931
24 Hour Call Service: (800) 227-2345

Cancer Survival Toolbox - www.cancersurvivaltoolbox.org
Provided by the National Coalition for Cancer Survivorship. Available in Chinese, Spanish and English.

Diabetes (American Diabetes Association) - www.diabetes.org...........................................................(800) 342-2383

Heart Disease / Stroke (American Heart Association) - www.heart.org.............................................(800) 242-8721

Huntington’s Disease Society of America - www.hdsa.org.................................................................(888) 345-4372

Lou Gehrig’s Disease (ALS Association) - www.alsa.org.................................................................(800) 782-4747

Lung Disease - www.lungusa.org........................................................................................................(800) 586-4872

Osteoporosis (National Osteoporosis Foundation) - www.nof.org.......................................................(800) 231-4222

Parkinson’s Disease (American Parkinson’s Disease Association) - www.apdaparkinson.org............(800) 223-2732

Stroke (American Stroke Association) - www.stroke.org.................................................................(888) 478-7653
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Hot Springs Senior Center ........................................... (828) 622-7427 .......... 8,15

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In-Home Services Program ........................................... (828) 649-0547 .......... 12
In-Home Social Worker ............................................. (828) 649-0547 .......... 12
Irene Wortham Center, Inc. Adult Day Programs ........ (828) 274-7518 .......... 3
Irene Wortham Center, Inc. Supported Employment .... (828) 350-9810 .......... 5

J, L
Land of Sky Regional Council ..................................... (828) 251-6622 4,6,8,12,13,15,17
Laurel Medical Center .............................................. (828) 656-2611 .......... 11
Legal Aide of NC - Asheville Office ........................... (800) 682-4592 .......... 12
Long-Term Care Ombudsman ..................................... (828) 251-6622 .......... 13

M
Madison County Career Center .................................... (828) 649-2577 .......... 5
Madison County Cooperative Extension Nutrition Program (828) 649-2411 .......... 8
Madison County Council on Aging (see MC Dept of Community Services) (828) 649-2722 .......... 15
Madison County Department of Community Services (828) 649-2722 4,7,8,13,16
Madison County Department of Social Services ........ (828) 649-2711 .......... 7,14
Madison County Health Department ......................... (828) 649-3531 .......... 4,6,9
Madison County Housing Authority ............................ (828) 689-2721 .......... 11
Madison County Sheriff ........................................... (828) 649-2721 .......... 5
Madison Home Care and Hospice ................................ (828) 649-2705 .......... 10
Madison Health & Rehabilitation Center .................... (828) 252-3646 .......... 14,15
Mars Hill Baptist Church ......................................... (828) 689-2911 .......... 6
Mars Hill University .............................................. (828) 689-1167 .......... 5
Mars Hill Housing Authority ..................................... (828) 689-4531 .......... 11
Mars Hill Nutrition Site ........................................... (828) 689-2911 .......... 8
Mars Hill Medical Center ......................................... (828) 689-3507 .......... 11
Mars Hill Police Department ..................................... (828) 689-2301 .......... 5
Mars Hill Retirement Community .............................. (828) 689-7900 .......... 13
Marshall Housing Authority ...................................... (828) 649-2545 .......... 11
Marshall Nutrition Site ........................................... (828) 649-2722 .......... 8
Marshall Police Department ..................................... (828) 649-2111 .......... 5
Marshall Senior Center ........................................... (828) 649-2722 8,15
Masburn Gap Apartments ....................................... (828) 649-3317 .......... 11
Masburn Medical Center ......................................... (828) 649-3500 .......... 11
Maxim Healthcare Services ..................................... (828) 299-4388 .......... 10
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<td>MemoryCare</td>
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<td>Mountain Area Premier Care Navigation</td>
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<td>My Sister’s Place</td>
<td>(828) 649-2446</td>
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<td>NC Works Career Center</td>
<td>(828) 251-6200</td>
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<td>Neighbor’s In Need, Inc. - Marshall Presbyterian Church</td>
<td>(828) 649-3622</td>
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<td>North Carolina Center for Creative Retirement</td>
<td>(828) 251-6140</td>
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<td>North Carolina Department of Health and Human Services</td>
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<td>(919) 716-6780</td>
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<td>(919) 733-3924</td>
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<td>North Carolina Division of Aging and Adult Services</td>
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<td>OnTrack Financial Education and Counseling</td>
<td>(828) 255-5166</td>
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<td>Operation Inasmuch - Mars Hill Baptist Church</td>
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<td>Parkinson’s Support Group (Lisa Laney)</td>
<td>(828) 277-4886</td>
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<td>Pisgah Legal Services</td>
<td>(828) 253-0406</td>
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<td>Poison Control</td>
<td>(800) 222-1222</td>
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<td>Project C.A.R.E.</td>
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<td>ResCare Health Care</td>
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<td>Retired and Senior Volunteer Program (RSVP)</td>
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<td>Salvation Army and Salvation Army Food Pantry</td>
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<td>Seniors Helping Seniors</td>
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<td>Senior of the Greater Mars Hill Area</td>
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<td>Shelton Laurel Nutrition Site</td>
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<td>SHIIP - Seniors’ Health Insurance Information Program</td>
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<td>Smoky Mountain LME/MCO</td>
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<td>Social Security Administration - Asheville Office</td>
<td>(828) 251-9941</td>
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<td>Social Security Administration - TTY</td>
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<td>Spring Creek Nutrition Site</td>
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<td>Transportation Authority</td>
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<td>Upper Laurel Nutrition Site</td>
<td>(828) 680-9343</td>
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<td>Veterans (Charles George VA) Medical Center</td>
<td>(828) 298-7911</td>
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<td>Veterans Service Officer for Madison County</td>
<td>(828) 646-6937</td>
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<td>Victims and Citizen Services</td>
<td>(919) 716-6780</td>
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<td>Vocational Rehabilitation - Asheville</td>
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<td>North Carolina Division of Aging and Adult Services</td>
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### PERSON CONTACT INFORMATION

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<tr>
<th><strong>My Contact Information</strong></th>
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<th><strong>Pharmacist</strong></th>
<th><strong>Medical Insurance</strong></th>
<th><strong>Homeowners / Rental Insurance</strong></th>
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My Contact Information
- Name ________________________
- E-Mail ________________________
- Home Phone ____________________
- Mobile Phone __________________
- Work Phone ____________________

Family Members
1. Name ________________________
   - Date of Birth __________________
   - SSN ________________________
2. Name ________________________
   - Date of Birth __________________
   - SSN ________________________
3. Name ________________________
   - Date of Birth __________________
   - SSN ________________________

Home
- Address ________________________
- Phone ________________________

Work
- Address ________________________
- Phone ________________________

School
- Address ________________________
- Phone ________________________

Doctor
- Name ________________________
- Phone ________________________
- Policy Number ________________________

Medical Insurance
- Name ________________________
- Phone ________________________
- Policy Number ________________________

Veterinarian / Kennel
- Name ________________________
- Phone ________________________
- Policy Number ________________________
Land of Sky Regional Council’s
Area Agency on Aging
Family Caregiver Support Program

339 New Leicester Hwy., Suite 140
Asheville, NC 28806
Phone: (828) 251-6622
Fax: (828) 251-6353
www.landofsky.org