



Senior Services Directory 2013 for Henderson County



COUNCIL ON AGING
for HENDERSON COUNTY

SENIOR SERVICES
DIRECTORY
FOR
HENDERSON
COUNTY
2013 Edition





We are pleased to present the fourth annual edition of the Council on Aging's Senior Services Directory for 2013.

The Council on Aging has made an effort to include a comprehensive listing of services of particular interest to older adults and their families, within the constraints of our resources. The listings of nonprofit and for-profit agencies is as complete as we could make them, but we do not claim that they are all-inclusive, nor that the directory is free of errors. Inclusion in this directory does not constitute an endorsement or recommendation by the Council on Aging, nor does exclusion imply a negative evaluation.

We would like to thank our directory sponsors:

Carolina Village
Land-of-Sky Regional Council

for their generosity in sponsoring our 2013 Senior Services Directory for Henderson County. These sponsors provide the financial backing that allows us to publish this directory.

For information about opportunities to sponsor next year's directory, please contact the Council on Aging at (828) 692-4203.

Please notify the Council on Aging of any changes, additions, or deletions of the content of this directory.

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Counseling-Support for Survivors (The Healing Place)	(828)692-0495	50
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Counseling-Support for Survivors (The Healing Place)	(828)692-0495	50
Crisis Assistance (Interfaith Assistance Ministry)	(828)697-7029	40
Partnership for Independent Living (Council on Aging)	(828)692-4203	27

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The Opportunity House	(828)692-0575	50
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Dementia

Alzheimer's Assoc. – Western Carolina Chapter	(828)254-7363	22
Memory Care	(828)771-2219	43

Dental Care

Dental Extraction Clinic (The Free Clinics)	(828)697-8422	48
William F. Stokes Dental Center (Blue Ridge Community Health)	(828)692-4289	23

Developmental Disabilities

Thrive	(828)697-1581	51
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Diabetes

Diabetic Life Management Clinic (The Free Clinics)	(828)697-8422	48
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Disabled, Adults

At-Risk Case Management (Henderson County DSS)	(828)697-5500	34
DisAbility Partners	(828)298-1977	28
Elderly & Disabled Transportation Assistance Program (WCCA)	(828)698-8571	52
Handicapped, Ramps (Housing Assistance Corporation)	(828)692-4744	39
Henderson County CAP/DA (Henderson Cty. Community Alternatives)	(828)687-5261	32

Disabled, Home Care

Henderson County CAP/CA (Henderson Cty. Community Alternatives)	(828)687-5261	32
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Disaster Relief

American Red Cross	(828)693-5605	22
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Divorce Mediation

Family Mediation (Dispute Settlement Center)	(828)697-7055	29
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Medical Clinic (The Free Clinics)	(828)697-8422	49
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Mainstay	(828)693-3840	42
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Diabetic Life Management Clinic (The Free Clinics)	(828)697-8422	48
Health Promotion and Wellness (Henderson County Health Dept.)	(828)692-4223	33
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Pardee Signature Care Center	(828)692-4600	42

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Elderly		
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Elderly, Services		
Elder Law Project (Pisgah Legal Services)	(828)692-7622	47
Elderly & Disabled Transportation Assistance Program (WCCA)	(828)698-8571	52
Partnership for Independent Living (Council on Aging)	(828)692-4203	27
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Emergency Care (Margaret R. Pardee Memorial Hospital)	(828)696-1000	42
Emergency and Urgent Care (Park Ridge Hospital)	(828)684-8501	46
Employee Assistance Program		
Veterans Employment Services (Div. of Workforce Solutions)	(828)693-1703	30
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Senior Community Service Employment (Land-of-Sky Regional Council)	(828)251-6622	42
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Job Service (Division of Workforce Solutions)	(828)693-1703	30
Errand Running		
Bright Star Healthcare, Inc.	(828)255-1733	24
Companion/Home Helper/Sleepover (Home Instead Senior Care)	(828)274-4406	38
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Sammy Williams Center for Active Living (Council on Aging)	(828)692-3320	28
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Dental Extraction Clinic (The Free Clinics)	(828)697-8422	48
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Eye Clinic (The Free Clinics)	(828)697-8422	49
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Long-Term Care Directory (Land-of-Sky Regional Council)	(828)251-6622	40
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Youth Mediation (Dispute Settlement Center)	(828)697-7055	29
Family Mediation		
Family Mediation (Dispute Settlement Center)	(828)697-7055	29

Financial Assistance

Budget/Money Management Counseling(OnTrack Financial Education)	(828)255-5166	44
C & C Senior Services	(828)273-7406	24
Needy Persons Fund (Hendersonville Police Dept.)	(828)697-3031	37

Financial Counseling

Budget/Money Management Counseling(OnTrack Financial Education)	(828)255-5166	44
Interfaith Assistance Ministry	(828)697-7029	40
Housing Counseling Education (Housing Assistance Corporation)	(828)692-4744	39

First Aid Training

American Red Cross	(828)693-5605	22
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Food Borne Outbreaks

Food Borne Outbreaks (Henderson County Dept. of Public Health)	(828)692-4223	33
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Etowah United Methodist Church	(828)891-4360	30
Food Pantry (Interfaith Assistance Ministry)	(828)697-7029	40
The Storehouse	(828)692-8300	51

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Food Borne Outbreaks (Henderson County Dept. of Public Health)	(828)692-4223	33
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Foster Grandparent Program (Land-of-Sky Regional Council)	(828)251-6622	40
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Free Medical Clinic

Hendersonville Rescue Mission	(828)697-1354	
Dental Extraction Clinic (The Free Clinics)	(828)697-8422	48
Diabetic Life Management Clinic (The Free Clinics)	(828)697-8422	48
Eye Clinic (The Free Clinics)	(828)697-8422	49
Good Samaritan Clinic (The Free Clinics)	(828)697-8422	49
Medical Clinic (The Free Clinics)	(828)697-8422	49
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G . E. D. Program

Blue Ridge Literacy Council, Inc.	(828)696-3811	24
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Grandparents

Foster Grandparent Program (Land-of-Sky Regional Council)	(828)251-6622	40
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Bereavement (Four Seasons Compassion for Life)	(828)692-6178	31
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Cancer Screening (Henderson Cty. Dept. of Public Health)	(828)692-4223	32
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Communicable Disease Control (Henderson Cty. Dept. of Public Health)	(828)692-4223	32

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Arthritis Foundation Carolinas Chapter	(704)529-5166	23
Sammy Williams Center for Active Living (Council on Aging)	(828)692-3320	28
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Blue Ridge Family Practice (Blue Ridge Community Health)	(828)692-4289	23
Health Education		
Alzheimer's Association – Western Carolina Chapter	(828)254-7363	22
Arthritis Foundation Carolinas Chapter	(704)529-5166	23
Health Education (Henderson County Dept. of Public Health)	(828)692-4223	33
Pardee Signature Care Center	(828)692-4600	42
Heart Services		
Park Ridge Cardiology	(828)681-2713	46
Heating Assistance		
Crisis Intervention Program (DSS)	(828)697-5500	36
Interfaith Assistance Ministry	(828)697-7029	40
Social Services Program (The Salvation Army)	(828)693-4181	51
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Palliative Care Program (Four Seasons Compassion for Life)	(828)692-6178	31
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Housing Assistance Corporation	(828)692-4744	39
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CarePartners Home Health Services	(828)277-4800	26
Compassionate Home Care, Inc.	(828)696-0946	27
Henderson County CAP/DA (Henderson Cty Community Alternatives)	(828)687-5261	32
Park Ridge Home Health	(828)687-5261	45

Home Health Care

BrightStar Healthcare, Inc.	(828)255-1733	24
CarePartners Home Health Services	(828)277-4800	26
Henderson County CAP/CA (Henderson Cty. Communtiy Alternatives)	(828)687-5261	32
Home Instead Senior Care	(828)274-4406	38
Homewatch CareGivers	(828)676-1585	39
Mountain Home Care	(828)684-6444	44
Pardee Home Care (Margaret R. Pardee Memorial. Hospital)	(828)692-1846	43

Home Improvement

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Compassionate Home Care, Inc.	(828)696-0946	27
Hospice (Four Seasons Compassion for Life)	(828)692-6178	31

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Emergency and Urgent Care (Park Ridge Hospital)	(828)684-8501	46
Margaret R. Pardee Memorial Hospital	(828)696-1000	42

Housekeeping, Light

BrightStar Healthcare, Inc.	(828)255-1733	24
Companion/Home Helper/Sleepover (Home Instead Senior Care)	(828)274-4406	38

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Hendersonville Housing Authority	(828)692-6175	37
Housing Assistance Corporation	(828)692-4744	39

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Hospice (Four Seasons Compassion for Life)	(828)692-6178	31
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CarePartners Private Duty Services (Care Partners Health Serv.)	(828)233-4777	25
Companion/Home Helper/Sleepover (Home Instead Senior Care)	(828)274-4406	38
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Homewatch CareGivers	(828)676-1585	39
Hospice (Four Seasons Compassion for Life)	(828)692-6178	31
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Compassionate Home Care, Inc.	(828)696-0946	27
Pardee Home Health	(828)692-1846	43
Park Ridge Home Health	(828)687-5261	45

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Partnership for Independent Living (Council on Aging)	(828)692-4203	27
WNC Geriatric Care Management	(828)776-4269	53

Inpatient Rehabilitation

Rehabilitation Hospital (CarePartners Health Service)	(828)274-6151	25
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Inpatient Surgeries

Margaret R. Pardee Memorial Hospital	(828)696-1000	42
Park Ridge Hospital	(828)684-8501	46

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Food Borne Outbreaks (Henderson County Dept. of Public Health)	(828)692-4223	33
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Seniors’ Health Insurance Information Program (SHIIP)	(828)692-4600	47
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Job Opportunities

Senior Community Service Employment(Land-of-Sky Regional Council)	(828)251-6622	42
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Job Placement

Division of Workforce Solutions – Hendersonville	(828)693-1703	30
Veterans Employment Services (Division of Workforce Solutions)	(828)693-1703	30

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Senior Community Service Employment (Land-of-Sky Regional Council)	(828)251-6622	42
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Youth Mediation (Dispute Settlement Center)	(828)697-7055	29
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Labor Department		
Division of Workforce Solutions – Hendersonville	(828)693-1703	30
Landlord/Tenant		
Community Mediation (Dispute Settlement Center)	(828)697-7055	29
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Surgical Services (Park Ridge Hospital)	(828)684-8501	46
Legal Counseling		
Elder Law Project (Pisgah Legal Services)	(828)692-7622	47
Legal Services Network (AARP)	(828)696-9181	22
Legal Representation		
Elder Law Project (Pisgah Legal Services)	(828)692-7622	47
Life-Line		
LifeLine (Pardee Hospital)	(828)692-9061	43
Liquid Nutrition		
Liquid Nutrition (Western Carolina Community Action)	(828)693-1711	53
Literacy Programs		
Blue Ridge Literacy Council, Inc.	(828)696-3811	24
Loan Closet		
Medical Loan Closet (St. James)	(828)692-8850	48
Long Term Care Facility		
Long-Term Care Ombudsman Prgm.(Land-of-Sky Regional Council)	(828)251-6622	41
Long-Term Care Directory (Land-of-Sky Regional Council)	(828)251-6622	40
Low-Income		
Apple Country Transportation (WCCA)	(828)698-8571	52
Blue Ridge Family Practice(Blue Ridge Community Health Serv.)	(828)692-4289	23
Crisis Assistance (Interfaith Assistance Ministry)	(828)697-7029	40
Elder Law Project (Pisgah Legal Services)	(828)692-7622	47
Handicapped, Ramps (Housing Assistance Corporation)	(828)692-4744	39
Home Repairs (Housing Assistance Corporation)	(828)692-4744	39
Medi-Find (The Free Clinics)	(828)697-8422	49
Medical Clinic (The Free Clinics)	(828)697-8422	49
Senior Community Service Employment(Land-of-Sky Regional Council)	(828)251-6622	42
Senior Companion Program (Land-of-Sky Regional Council)	(828)251-6622	42
William F. Stokes Dental Center (Blue Ridge Community Health)	(828)696-0512	23
Low-Income Housing		
Housing Assistance Corporation	(828)692-4744	39
Public Housing (Hendersonville Housing Authority)	(828)697-6175	37
Mammogram		
Cancer Screening (Henderson County Dept. of Public Health)	(828)692-4223	32

Meal Delivery		
Meals on Wheels (Council on Aging)	(828)692-4203	27
Meal Preparation		
BrightStar Healthcare, Inc.	(828)255-1733	24
Companion/Home Helper/Sleepover)Home Instead Senior Care)	(828)274-4406	38
Meal Sites		
Feeding Program (Hendersonville Rescue Mission)	(828)697-1354	38
Golden Agers (The Salvation Army)	(828)693-4181	51
Sammy Williams Center for Active Living (Council on Aging)	(828)692-3320	28
Mediation		
Community Mediation (Dispute Settlement Center)	(828)697-7055	29
Family Mediation (Dispute Settlement Center)	(828)697-7055	29
Long-Term Care Ombudsman Prgm. (Land-of-Sky Regional Council)	(828)251-6622	41
Youth Mediation (Dispute Settlement Center)	(828)697-7055	29
Medicaid		
Henderson County DSS	(828)697-5500	35
Medical Care, Uninsured		
Blue Ridge Family Practice (Blue Ridge Community Health Service)	(828)692-4289	23
Hendersonville Rescue Mission	(828)697-1354	37
The Free Clinics	(828)697-8422	48
Medical Equipment		
Ameri-Quipt of North Carolina, Inc.	(828)692-5577	23
Medical Loan Closet (St. James)	(828)692-9005	48
Medical Insurance		
Senior's Health Insurance Information Program (SHIIP)	(828)692-4600	47
Medical Services		
Blue Ridge Family Practice (Blue Ridge Community Health Serv.)	(828)692-4289	23
The Free Clinics	(828)697-8422	48
Medical, Oncology		
Cancer Services (Park Ridge Hospital)	(828)681-2917	46
Medicare		
CarePartners Home Health Services (CarePartners Health Service)	(828)692-3174	26
Medicare Supplements		
Senior's Health Insurance Information Program (SHIIP)	(828)692-4600	47
Medication		
The Free Clinics	(828)697-8422	48
Medication Assistance		
Crisis Assistance (Interfaith Assistance Ministry)	(828)697-7029	40
Medi-Find (The Free Clinics)	(828)697-7029	49
Pharmacy (The Free Clinics)	(828)697-8422	49
Social Services Program (The Salvation Army)	(828)693-4181	51

Mental Health		
Fresh Start	(828)862-6394	31
HOPE Behavioral Health Service (Park Ridge Hospital)	(800)954-HOPE	46
Mental Health, Info/Education		
HOPE Behavioral Health Service (Park Ridge Hospital)	(800)954-HOPE	46
Mental Health, Support Groups		
HOPE Behavioral Health Service (Park Ridge Hospital)	(800)954-HOPE	46
Mental Illness		
HOPE Behavioral Health Service (Park Ridge Hospital)	(800)954-HOPE	46
Thrive	(828)697-1581	51
Migrants		
Blue Ridge Family Practice (Blue Ridge Community Health Serv.)	(828)692-4289	23
Military Families		
American Red Cross	(828)693-5605	22
Money Management		
Education Program (OnTrack Financial Education)	(828)255-5166	45
Monitoring		
Adult Care, Home/Family Monitoring (Henderson County DSS)	(828)697-5500	35
Neglect, Adult		
At-Risk Case Management (Henderson County DSS)	(828)697-5500	34
Non-Medical Assistance		
Companion/Home Helper/Sleepover (Home Instead Senior Care)	(828)274-4406	38
Home Helpers – Direct Link	(828)694-0000	38
Nursing Services		
CarePartners Home Health Service (CarePartners Health Serv.)	(828)692-3174	26
Henderson Cty CAP/DA (Henderson Cty Community Alternatives)	(828)687-5261	32
Pardee Home Health (Margaret R. Pardee Memorial Hospital)	(828)692-1846	43
Park Ridge Home Health	(828)687-5261	45
Nutrition		
Sammy Williams Center for Active Living (Council on Aging)	(828)692-3320	28
Nutrition Education		
Sammy Williams Center for Active Living (Council on Aging)	(828)692-3320	28
Occupational Therapy		
CarePartners South Therapy Clinic (CarePartners Health Service)	(828)209-0900	26
Pardee Home Health (Margaret R. Pardee Memorial Hospital)	(828)692-1846	43
Park Ridge Home Health	(828)687-5261	45
Older Adults		
Area Agency on Aging (Land-of-Sky Regional Council)	(828)251-6622	40

Ombudsman

Long-Term Care Ombudsman Prgm.(Land-of-Sky Regional Council) (828)251-6622 41

Orthotic Services

CarePartners Orthotics & Prosthetics (CarePartners Health Serv.) (828)693-4344 25

Orthopedic Clinic (The Free Clinics) (828)697-8422 49

Outpatient Surgeries

Surgical Services (Park Ridge Hospital) (828)684-8501 46

Palliative Care

CONNECTIONS (Four Seasons Compassion for Life) (828)692-6178 31

Pap Test

Cancer Screening (Henderson County Dept. of Public Health) (828)692-4223 32

Personal Care

BrightStar Healthcare, Inc. (828)255-1733 24

CarePartners Private Duty Services(CarePartners Health Serv.) (828)277-4777 25

Companion/Home Helper/Sleepover (Home Instead Senior Care) (828)274-4406 38

Compassionate Home Care (828)696-0946 27

Physical Therapy

CarePartners South Therapy Clinic (CarePartners Health Serv.) (828)209-0900 26

Pardee Home Health (Margaret R. Pardee Memorial Hospital) (828)692-1846 43

Park Ridge Home Health (828)687-5261 45

Physical Therapy, Non-Profit

Rehabilitation Hospital (CarePartners Health Service) (828)274-6151 25

Placement Services

At-Risk Case Management (Henderson County DSS) (828)697-5500 34

Pneumonia Shot

Immunizations (Henderson County Department of Public Health) (828)692-4223 33

Police

Hendersonville Police Department (828)697-3025 37

Prevention Methods

Communicable Disease Control (Henderson Cty. Dept. of Pub. Health) (828)692-4223 32

Private Duty Nursing

CarePartners Private Duty Services (CarePartners Health Serv.) (828)277-4777 25

Prosthetic Devices

CarePartners Orthotics & Prosthetics (CarePartners Health Serv.) (828)693-4344 25

Public Housing

Public Housing (Hendersonville Housing Authority) (828)692-6175 37

Public Transportation

Apple Country Transportation (WCCA) (828)698-8571 52

RN Nursing Care

CarePartners Private Duty Service (CarePartners Health Services) (828)277-4777 25

Compassionate Home Care, Inc. (828)696-0946 27

Radiation, Oncology

Cancer Services (Park Ridge Hospital) (828)681-2917 46

Rape

Counseling-Support for Survivors (The Healing Place) (828)692-0495 50

Reassurance Program

Reassurance Program (Hendersonville Police Dept.) (828)697-3051 37

Reassurance Program (Henderson County Sheriff's Office) (828)697-4911 36

Recovery

Recovery Program (Hendersonville Rescue Mission) (828)697-1354 37

Shelter Program (Hendersonville Rescue Mission) (828)697-1354 38

Recreation

The Opportunity House (828)692-0575 50

Sammy Williams Center for Active Living (Council on Aging) (828)692-3320 28

Rehabilitation

Pardee Home Health (Margaret R. Pardee Memorial Hospital) (828)692-1846 43

Rehabilitation Hospital (CarePartners Health Service) (828)274-6151 25

Thrive (828)697-1581 51

Rent Assistance

Crisis Assistance (Interfaith Assistance Ministry) (828)697-7029 40

Rental Assistance

Housing Assistance Corporation (828)692-4744 39

Public Housing (Hendersonville Housing Authority) (828)692-6175 37

Rental Units, Low-Income

Housing Assistance Corporation (828)692-4744 39

Public Housing (Hendersonville Housing Authority) (828)692-6175 37

Repairs

Housing Assistance Corporation (828)692-4744 39

Residential Development

Housing Assistance Corporation (828)692-4744 39

Residential Programs, Adult

CarePartners Private Duty Service (CarePartners Health Serv.) (828)277-4777 25

Respite Care

Companion/Home Helper/Sleepover (Home Instead Senior Care) (828)274-4406 38

Compassionate Home Care, Inc. (828)696-0946 27

Project C. A. R. E. (Land-of-Sky Regional Council) (828)251-6622 41

Retirement Community

See comprehensive listing at the end of this directory 54

Rural Development

Housing Assistance Corporation (828)692-4744 39

Rural Home Improvement		
Housing Assistance Corporation	(828)692-4744	39
Section 8 Housing		
Housing Assistance Corporation	(828)692-4744	39
Self-Help Housing		
Volunteer, Construction (Housing Assistance Corporation)	(828)692-4744	39
Senior Citizen		
Housing Assistance Corporation	(828)692-4744	39
Sammy Williams Center for Active Living (Council on Aging)	(828)692-3320	28
Senior Companion		
Senior Companion Program (Land-of-Sky Regional Council)	(828)251-6622	42
Senior Services		
Golden Agers (The Salvation Army)	(828)693-4181	51
Henderson County Public Library (Homebound Services)	(828)697-4725	36
Meals on Wheels (Council on Aging)	(828)692-4203	27
Sammy Williams Center for Active Living (Council on Aging)	(828)692-3320	28
Senior's Health Insurance Information Program (SHIIP)	(828)692-4600	47
Senior Transportation		
General and Medical Transportation – Title III (WCCA)	(828)698-8571	52
Separation Mediation		
Family Mediation (Dispute Settlement Center)	(828)697-7055	29
Sexual Abuse/ Assault		
Counseling – Support for Survivors (The Healing Place)	(828)692-0495	50
Sexually Transmitted Disease		
Communicable Disease Control (Henderson Cty Dept. of Pub. Health)	(828)692-4223	32
Shelter, Battered Women / Families		
Mainstay	(828)693-3840	42
Shelter, Homeless		
Shelter Program (Hendersonville Rescue Mission)	(828)697-1354	38
Sheriff		
Henderson County Sheriff's Office	(828)697-4596	36
Shopping Assistance		
Companion/Home Helper/Sleepover (Home Instead Senior Care)	(828)274-4406	38
Skilled Nursing Facilities		
See comprehensive listing at the end of this directory		54
Sleepover		
Companion/Home Helper/Sleepover (Home Instead Senior Care)	(828)274-4406	38

Social Activities

Golden Agers (The Salvation Army)	(828)693-4181	51
Sammy Williams Center for Active Living (Council on Aging)	(828)692-3320	28
The Opportunity House	(828)692-0575	50

Social Security

Social Security Administration	(828)692-0534	48
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Soup Kitchen

Feeding Program (Hendersonville Rescue Mission)	(828)697-1354	38
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Speech Therapy

CarePartners South Therapy Clinic(CarePartners Health Service)	(828)209-0900	26
Park Ridge Home Health	(828)687-5261	45

Spinal Braces

CarePartners Orthotics & Prosthetics (CarePartners Health Serv.)	(828)693-4344	25
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Subsidized Housing

Western Carolina Community Action (WCCA)	(828)693-1711	52
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Substance Abuse

Recovery Program (Hendersonville Rescue Mission)	(828)697-1354	37
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Supplemental Security Income

Social Security Administration	(828)692-0534	48
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Support Group, Alzheimer's

Alzheimer's Assoc. – Western Carolina Chapter	(828)254-7363	22
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Support Group, Bereavement

Bereavement (Four Seasons Compassion for Life)	(828)692-6178	31
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Support Group, Caregivers

Alzheimer's Association Support Group	(828)696-9799	22
CarePartners Adult Day Services at Pardee Support Group	(828)697-7070	24
Dementia Caregiver Support Group	(828)687-5261	28
Project C. A. R. E. (Land-of-Sky Regional Council)	(828)251-6622	41
Memory Caregivers Network, Fletcher Group	(828)645-9189	44
Memory Keepers (Park Ridge Hospital)	(828)645-9189	46
Park Ridge Stroke/Aphasia Support Group	(828)687-5261	46

Support Group, Rape

Counseling-Support for Survivors (The Healing Place)	(828)692-0495	50
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Support Group, Sexual Abuse

Counseling-Support for Survivors (The Healing Place)	(828)692-0495	50
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Support Programs/Services

Project C. A. R. E. (Land-of-Sky Regional Council)	(828)251-6622	41
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Swimming		
American Red Cross	(828)693-5605	22
Tax Assistance and Preparation		
Tax Aide Services (AARP)	(828)696-9181	22
Terminal Illness		
Hospice (Four Seasons Compassion for Life)	(828)692-6178	31
Tetanus, diphtheria		
Immunizations (Henderson County Department of Public Health)	(828)692-4223	33
Thrift Stores		
Etowah Thrift Store (Council on Aging)	(828)891-4442	28
Hendersonville Thrift Store (Council on Aging)	(828)693-7756	28
Training		
Food Bourne Outbreaks (Henderson County Dept. of Public Health)	(828)692-4223	33
Project C. A. R. E. (Land-of-Sky Regional Council)	(828)251-6622	41
Transportation		
Apple Country Transportation	(828)698-8571	52
Companion/Home Helper/Sleepover (Home Instead Senior Care)	(828)274-4406	38
General and Medical Transportation – Title III (WCCA)	(828)698-8571	52
Project C. A. R. E. (Land-of-Sky Regional Council)	(828)251-6622	41
Transportation Assistance		
Crisis Assistance (Interfaith Assistance Ministry)	(828)697-7029	40
Elderly & Disabled Transportation Assistance Program (WCCA)	(828)698-8571	52
Transportation, Senior		
Apple Country Transportation (WCCA)	(828)698-8571	52
Transportation, Special		
Elderly & Disabled Transportation Assistance Program (WCCA)	(828)698-8571	52
Treatment Program		
Communicable Disease Control (Henderson Cty Dept. of Pub. Health)	(828)692-4223	32
Tuberculosis/Screening		
Tuberculosis Control Program (Henderson Cty. Dept. of Pub. Health)	(828)692-4223	33
Unemployment		
Job Service (Division of Workforce Solutions)	(828)693-1703	30
Uninsured		
Dental Extraction Clinic (The Free Clinics)	(828)697-8422	48
Diabetic Life Management Clinic (The Free Clinics)	(828)697-8422	48
Medical Clinic (The Free Clinics)	(828)697-8422	49

United Way		
2-1-1	211	52
Urgent Care Center		
Emergency and Urgent Care (Park Ridge Hospital)	(828)684-8501	46
Utility Assistance		
Crisis Assistance (Interfaith Assistance Ministry)	(828)697-7029	40
Veterans		
Henderson County Veterans Services	(828)697-4817	37
Veterans Employment Services (Division of Workforce Solutions)	(828)693-1703	30
Visual Impairment		
Services for the Blind (N.C. Division of Services for the Blind)	(828)694-6247	44
Volunteer, Adults		
Foster Grandparent Program (Land-of-Sky Regional Council)	(828)251-6622	40
Retired & Senior Volunteer Prgm (Land-of-Sky Regional Council)	(828)251-6622	41
Volunteer, Construction		
Volunteer, Construction (Housing Assistance Corporation)	(828)692-4744	39
Volunteer, Seniors		
Retired & Senior Volunteer Prgm (Land-of-Sky Regional Council)	(828)251-6622	41
Senior Companion Program (Land-of-Sky Regional Council)	(828)251-6622	42
Weatherization		
Western Carolina Community Action	(828)693-1711	52
Wellness, Prevention		
Health Promotion and Wellness (Henderson County Health Dept.)	(828)692-4223	33
Youth Mediation		
Youth Mediation (Dispute Settlement Center)	(828)697-7055	29

Descriptions of Programs And Services



AARP

Phone: (828)696-9181

1 North Charles Lane
Hendersonville, NC 28792
Agency Type: Membership

55 Alive Driver Course

Phone: (828)696-9181

Services: *Provides Driver's safety instruction for older adults*

Fees: Membership

Eligibility: 55 years and older

Intake Procedure: Application

Service Area: All areas

Legal Services Network

Phone: (828)696-9181

Services: *Reduced rates and complimentary consultation for AARP members.*

Fees: Membership

Eligibility: 55 years and older

Intake Procedure: Application

Tax Aide Services

Phone: (828)696-9181

Services: *Provides State and Federal tax assistance to senior adults.*

Fees: N/A

Eligibility: Limited Income

Alzheimer's Association **Western Carolina Chapter**

Phone(s): (828)254-7363

(800)272-3900

Fax: (828)398-5782

31 College Place, Suite A105
Asheville, NC 28801

Services: *Information and Referral, Education, Care Consultation, Support Groups, Safe Return*

Office Hours: Monday – Friday, 8:30am – 5:00pm

E-mail Address: info@alz-nc.org

Fees: Free, possible some educational fees

Eligibility: Must be a friend, relative or person with dementia.

Intake Procedure: Call office

Service Area: Western North Carolina

Alzheimer's Association Support Group

Phone : Lisa Kauffman (828)696-9799

First United Methodist Church

204 6th Avenue West

Third Tuesday, 3:30pm – 5:00pm

Phone: (828)696-9181

American Red Cross

Phone: (828)693-5605

Fax: (828)693-3234

203 Second Avenue East
Hendersonville, NC 28792

Agency Type: Not For Profit

Services: *Provide assistance to disaster victims, including single family disasters as well as disasters affecting the general population; serve as the communications link between the armed forces and local families with members in the service during family emergencies; conduct health and safety education and training courses such as CPR, first aid, lifesaving, swimming and HIV/AIDS information, blood drives throughout the community; blood self-donor program on Fridays; free blood pressure screening Wednesdays from 10am - 12 pm.*

Office Hours: Monday – Friday, 8:30am – 5:00pm

E-mail Address: www.hcredcross.org

Fees: Fees vary depending upon procedure

Eligibility: All Henderson County residents

Intake Procedure: Call to request

Service Area: Henderson County

Ameri-Quipt of North Carolina, Inc.

Phone: (828)692-5577

708 Fleming Street
Hendersonville, NC 28792

Agency Type: For Profit

Services: Provides oxygen (Medicare billing), home respiratory equipment, beds, wheelchairs, CPAP supplies and 24-hour emergency service. J.C.A.H.O. Accredited

Office Hours: Monday – Friday 8:00am – 5:00pm

Arthritis Foundation Carolinas Chapter

Phone(s): (704)529-5166

(800)365-3811

Fax: (704)529-0626

4530 Park Rd. # 230
Charlotte, North Carolina 28209

Agency Type: Not for Profit

Services: The mission of the Arthritis Foundation is to improve lives through leadership in the prevention, control and cure of arthritis and related diseases.

Office Hours: Monday – Thursday 8:30am – 5:00pm, Friday 8:30am – 4:30pm

E-mail Address: info.car@arthritis.org

Fees: N/A

Eligibility: Anyone

Intake Procedure: Contact office

Service Area: North Carolina

Blue Ridge Community Health

Services

Phone: (828)692-4289

Fax: (828)696-1684

2579 Chimney Rock Road
Hendersonville, North Carolina 28792

Agency Type: Not for Profit

E-mail Address: info@brchs.com

Blue Ridge Family Practice

Phone: (828)692-4289

2579 Chimney Rock Rd.
Hendersonville, North Carolina 28792

Services: The Blue Ridge Family Practice offers comprehensive family medical care for all ages from infants to seniors, including treatment of acute illness and minor injuries, management of chronic disease, complete physical exams, women's health services, minor office procedures and on-site laboratory.

Office Hours: Monday – Thursday 8:00am – 8:00pm, Friday 8:00am – 5:00pm

Fees: Determined from services rendered

Eligibility: Accepts most health insurance plans, Medicaid, Medicare, NC Health Choice and discount services for uninsured and underinsured.

Intake Procedure: Scheduled preferred. Accepts walk-ins.

Service Area: Henderson and surrounding counties.

William F. Stokes Dental Center

Phone: (828)692-4289

2579 Chimney Rock Rd.
Hendersonville, North Carolina 28792

Services: Provides dental care for both adults and children. Offerings include basic preventive services, periodontal care, diagnostic, basic restorative care, pain relief, extractions and emergency dental services.

Office Hours: Monday, Wednesday, Thursday, Friday 8:00am – 5:00pm. Tuesday 8:00am – 8:00pm

Fees: Determined from services rendered.

Eligibility: Accepts most health insurance plans, Medicaid, NC Health Choice and discount services for uninsured and underinsured.

Intake Procedure: Scheduled preferred. Accepts walk-ins.

Service Area: Henderson and surrounding counties.

Blue Ridge Literacy Council, Inc.

Phone: (828)696-3811
Fax: (828)696-3887

Continuing Education Building, Room 202
Blue Ridge Community College
Flat Rock, North Carolina 28731

Agency Type: Not for Profit

Services: *The mission of the Blue Ridge Literacy Council is to provide our Henderson County adult students the English communication and literacy skills they need to reach their full potential as individuals, parents, workers, and citizens.*

Office Hours: Monday – Friday 9:00am – 5:00pm. Evenings by appointment.

E-mail Address: brlrcinfor@yahoo.com

Website: www.litcouncil.org

BrightStar Healthcare

Phone: (828)255-1733
Fax: (828)255-1734

1340 F. Patton Avenue
Asheville, North Carolina 28806

Agency Type: For Profit

Services: *Provides personal care needs for seniors on a 24 hours a day, 7 days a week schedule. Assistance is available with personal and oral hygiene, bathing, companionship, errands, meal preparation, light housekeeping, transportation, live-in caregivers and sitting services. Quality staff who are carefully screened, licensed and insured are available.*

Office Hours: Monday – Friday, 8:30am – 5:00pm, Services available 24/7

Website: www.brightstarcare.com

Fees: Private Pay

Eligibility: N/A

Intake Procedure: No Charge On-site Nursing Assessment

Service Area: Henderson, Buncombe, Haywood, Jackson, Madison, Polk, Swain, Transylvania and Yancey counties.

C & C Senior Services, LLC

Phone(s): (828)273-7406
(828)400-4541

115 Fairway View Drive
Etowah, North Carolina 28729

Agency Type: For-Profit Senior Services Provider

Services: Provide financial and administrative support services along with personal assistance to seniors and their families. We assist with bill paying (daily money management), monthly reviews of all banking and investments, review mail and provide correspondence (mail, e-mail and phone), annual estate plan review and settlement services, gather tax information and timely filings, power of attorney appointments (medical and/or financial), establish and organize filing systems, medical benefit and insurance reviews, coordination and management of personal in-home services, transition moving assistance, arrange sale of personal and home possessions.

Office Hours: On-call as needed by clients and family

E-mail Address: curt@ccseniorservices.com

Website: www.ccseniorservices.com

CarePartners Adult Day Services at Pardee

Phone: (828)697-7070
Fax: (828)697-8855

114 College Drive
Flat Rock, North Carolina 28731

Agency Type: Private, Not for Profit

Services: *CarePartners offers a full continuum of post-acute care. We offer a wide range of services to help the people we serve live full and productive lives, despite illness, injury, disability or issues related to aging. We provide a safe, stimulating daytime environment for those who can no longer be safely left alone. Participants have the opportunity to be with friends and engage in meaningful activities that*

satisfy body, mind, and spirit. Personal care services are available, as well as education and support for the caregiver.

Office Hours: Monday – Friday, 7:30am – 6:00pm

Website: www.carepartners.org

Fees: Dependent upon level of care

Eligibility: 18 years or older, living with some sort of challenge that makes it unsafe to be left alone.

Intake Procedure: Contact with an intake coordinator and a tour is recommended. We need a brief amount of information about the participant and caregiver, along with a healthcare form filled out by family physician.

CarePartners Adult Day Services at Pardee Support Group

Phone: (828)697-7070

114 College Drive

Flat Rock, North Carolina 28731

Last Tuesday, 3:00pm – 4:30 pm

CarePartners Health Services

Phone: (828)692-3174

Fax: (828)277-4875

95 Francis Road

Hendersonville, North Carolina 28792

(828)692-3174

Agency Type: Not For Profit

Services: *Private, nonprofit healthcare organization. Provide a wide range of services to help people we serve live full and productive lives, despite illness, injury, disability or issues related to aging; we help people live fully through life's journey.*

Office Hours: 24 Hours

Website: www.carepartners.org

CarePartners Private Duty

Phone: (828)277-4777

68 Sweeten Creek Road

Asheville, North Carolina 28803

Services: *Provide private duty nursing and certified nursing assistant services to clients in their homes or place of residence. RN and LPN routine and high technology nursing care including ventilators, IVs, assessments, lab draws and medication. CNA including bathing, transportation, errands and meal preparation.*

Office Hours: Monday–Friday, 7:00am–5:00 pm

Fees: Companion, CNA, Skilled Nursing, High Tech Nursing, days, evenings, nights and weekend fees depend on level of care.

Eligibility: N/A

Intake Procedure: Call to make a referral

CarePartners Rehabilitation Hospital

Phone: (828)274-6151

68 Sweeten Creek Road

Asheville, North Carolina 28803

Services: *A licensed 80-bed inpatient rehabilitation hospital that offers traditional and specialized rehabilitation programs to those with physical, cognitive and developmental impairments ranging from spinal cord injury, fractures and strokes to sports, industrial and brain injuries.*

Office Hours: 24 Hours

Fees: Insurance, Medicaid, Medicare accepted

Intake Procedure: Needs a referral from primary physician or hospital.

Service Area: Located in Asheville, but able to take patients from anywhere.

CarePartners Orthotics and Prosthetics

Phone: (828)693-4344

2B South Brown Court

Hendersonville, North Carolina 28792

Services: *Providing comprehensive orthotic and prosthetic services on and off site to adults and children including custom orthotics for lower extremities, custom designed prosthetics for all levels of amputation, post-op prosthetics,*

post-op spinal braces and educational programs.

Office Hours: Monday – Friday 9:00am – 5:00pm

Intake Procedure: Need referral from physician or hospital.

Service Area: Asheville and Hendersonville

CarePartners Outpatient Therapy – South Clinic

Phone: (828)209-0900

3 Town Square Boulevard
Biltmore Park, North Carolina 28803

Services: Physical therapy, speech therapy, occupational therapy, aquatic therapy and psychology.

Office Hours: Monday, Friday – 7:30am – 4:30pm; Tuesday, Thursday – 8:00am – 4:30pm, Wednesday – 7:30am – 5:30pm

Fees: N/A

Eligibility: Must be referred by a physician

Service Area: South Asheville, Hendersonville

CarePartners Home Health

Phone: (828)692-3174

95 Francis Road
Hendersonville, North Carolina 28792

Services: Provides skilled nursing care and rehabilitation therapy to patients who are unable to leave their homes for treatment. Specialty services include orthopedic, cancer, cardiac and diabetic care, a pediatric program, wound and skin care, psychiatric care and programs for individuals with late-stage illnesses.

Office Hours: Monday – Friday, 8:00am – 6:00pm

Fees: N/A

Eligibility: Must have a referral from a physician or a hospital

Intake Procedure: N/A

Service Area: Buncombe, Henderson, Madison, Yancey, Mitchell, Haywood and Transylvania counties.

CarePartners Hospice and Palliative Care

Phone: (828)255-0231

68 Sweeten Creek Road
Asheville, North Carolina 28803

Services: Team works together to promote the physical, emotional and spiritual wellbeing of patients living with an advanced terminal illness who are no longer focusing on curative care. Services can be provided in the patient's home (including a nursing home or assisted living facility) as well as at the John F. Keever Solace Center (an inpatient facility located on the CarePartners campus).

Office Hours: Monday – Friday – 8:00am – 5:00pm

Fees: N/A

Eligibility: Must have a referral from a physician

Intake Procedure: N/A

Service Area: Asheville and Hendersonville

Carolina Village

Phone: (828)692-6275

Fax: (828)692-7876

600 Carolina Village Road
Hendersonville, North Carolina 28292

Agency Type: Not-For-Profit

Services: Carolina Village is a not-for-profit full service retirement community for older adults, with a mission to provide housing, continuing life care, up-to-date service, and a pleasant congenial social environment to encourage personal growth and community participation. Residents can enjoy on-site amenities and service with the assurance of quality healthcare in our private room assisted living or skilled nursing facility.

Office Hours: 24-hours

E-mail Address: info@carolinavillage.com

Website: www.carolinavillage.com

Compassionate Home Care

Phone: (828)696-0946

Fax: (828)698-0308

735 Sixth Avenue West
Suite B

Hendersonville, North Carolina 28739

Agency Type: For Profit

Services: *Our mission is to enable our clients to stay safely in their homes with an improved quality of life. We offer help with personal care (bathing, dressing, eating, toileting, hygiene, etc.), light housekeeping, changing linens, laundry, vacuuming, meal preparation and clean-up, shopping, errands, transportation, companionship, administer medications, injections, fill pill boxes and skilled nursing services.*

Office Hours: 24 hours

Fees: Depending on level of help needed

Intake Procedure: For hands-on personal care services, a registered nurse performs an initial assessment and develops a plan of care.

Council on Aging for Henderson County

Phone(s): (828)692-4203

Meals on Wheels (828)692-6693

Fax: (828)697-4357

105 King Creek Boulevard
Hendersonville, North Carolina 28792

Agency Type: Not For Profit

Office Hours: Monday – Friday, 8:30am – 5:00pm

E-mail Address: info@coahc.org

Website: www.coahc.org

Service Area: Henderson County

Did you Know . . .

That the Council on Aging for Henderson County has nearly 500 active volunteers.

Congregate Meals

Phone: (828)692-3320

301 North Justice Street
Hendersonville, North Carolina 28792

Services: *Program provides a nutritious meal, plus socialization, in addition to a regularly scheduled exercise program.*

Office Hours: Monday – Friday 9:00am – 2:00pm

Fees: Contribution basis

Eligibility: 60 years or older, living independently at home.

Intake Procedure: Phone call, apply in person

Service Area: Henderson County

Meals on Wheels

Phone(s): (828)692-4203

(828)692-6693

105 King Creek Boulevard
Hendersonville, North Carolina 28792

Services: *Meals on Wheels provides a hot and nutritious meal to homebound seniors Monday through Friday. We offer some special and therapeutic diets. All meals are prepared by Pardee Hospital and all are delivered by volunteers.*

Office Hours: Monday – Friday, 8:30am – 5:00pm

Fees: Contribution basis

Eligibility: Potential clients must be homebound and not driving, 60 years of age and over.

Intake Procedure: Potential clients need to complete a Meals on Wheels application. An assessment will be completed by a caseworker.

Service Area: Henderson County

Partnership for Independent Living

Phone: (828)692-4230

105 King Creek Boulevard
Hendersonville, North Carolina 28792

Services: *The Partnership for Independent Living is a public/private collaboration composed of professional social workers and support staff who assist older adults with*

remaining independent for as long as possible, by coordinating appropriate services.

Office Hours: Monday – Friday, 8:30am – 5:00pm

Fees: Call for more information. We accept Medicaid or private pay on a sliding scale.

Eligibility: Anyone 60 years of age or older who resides in Henderson County.

Intake Procedure: Phone call, in-person, referral, or by mail.

Service Area: Henderson County

Sammy Williams Center for Active Living

Phone: (828)692-3320

301 North Justice Street
Hendersonville, North Carolina 28792

Services: *The Sammy Williams Center for active Living offers older adults in Henderson County a place where they can participate in social, health and wellness, nutritional, recreational and educational activities.*

Information about community resources is available for those older adults requesting information to help them remain active and independent. Representatives from other agencies and community organizations come in regularly to provide information about their programs.

Office Hours: Monday – Friday, 9:00am – 2:00pm

Fees: Minimal fees for various programs

Eligibility: All seniors 60 and over

Intake Procedure: Phone call, apply in person, referral, or by mail.

Service Area: Henderson County

Thrift Stores

Phone:

Hendersonville Thrift Store (828)693-7756
802 Spartanburg Highway
Hendersonville, North Carolina 28792

Etowah Thrift Store (828)891-4442
97 Etowah Shopping Center
Etowah, North Carolina 28729

Services: *Council on Aging Thrift Shops generate income to offset some of the costs of providing programs to seniors. Donations are welcome.*

Store Hours: Tuesday – Friday 10am – 4:00pm, Saturday 10 am – 1 pm.

Eligibility: Anyone can drop off donations, or call to schedule a pickup for larger donations.

Service Area: Henderson County

Dementia Caregiver Support

Group

Phone: Sally Griffin (828)808-8635
Brenda Oakley (828)687-5261

Carolina Baptist Association
601 Hebron, Downstairs
Hendersonville, North Carolina 28792

Office Hours: Second Tuesday, 10:00am – 11:30am

Eligibility: Care for persons with dementia is available for those who can function in a social setting without their caregiver for over one hour.

DisAbility Partners

Phone: (828)298-1977
Fax: (828)298-0875

108 New Leicester Highway
Asheville, North Carolina 28806

Agency Type: Non-Profit

Services: *A non-profit, consumer-controlled, community-based organization providing services by and for persons with all types of disabilities with the goal of maintaining their civil rights options, controlling choices in their lives and the freedom to participate fully in their communities.*

Office Hours: Monday – Friday 8:30am – 5:00pm

E-mail Address:

khollingsworth@disabilitypartners.org

Website: disabilitypartners.org

Fees: No fee

Eligibility: Need to be a person with a significant disability.

Service Area: Buncombe, Henderson, Transylvania, Polk, McDowell, Rutherford, Madison Counties

Dispute Settlement Center for Henderson County

Phone: (828)697-7055

Fax: (828)697-8528

101 South Grove Street
Hendersonville, North Carolina 28792

Agency Type: Community Mediation

Services: *Community Mediation provides mediation for adult-centered conflicts, including neighborhood problems; consumer/business conflicts; landlord/tenant disputes; employment issues or grievances; household disputes; court-referred small claims; civil or minor criminal cases; cross-cultural difficulties; as well as large groups (homeowner associations, churches, social or civic organizations, etc).*

Office Hours: Monday – Thursday 9:00am – 5:00pm

Fees: Free or low cost

Eligibility: Services are available to all Henderson County residents

Intake Procedure: Confidential interview to ascertain appropriateness of situation for mediation. Interview may be by phone or coming to the office.

Service Area: Henderson County

Family Mediation

Phone: (828)697-7055

Services: *Family Mediation provides mediation for family-centered conflicts, including couples, step-family, sibling and divorce mediation which may include settlement, custody, visitation, co-parenting plans, etc.*

Fees: Sliding Scale

Eligibility: Henderson County residents

Intake Procedure: Confidential interview. Interview may be made by phone or coming into the office.

Youth Mediation

Phone: (828)697-7055

Services: *Youth Mediation provides mediation for youth-centered conflicts, including parent/child, school problems, bullying, peer conflicts, student/adult disputes, juvenile court-referred assaults, communicating threats, property damage, victim/offender, etc.*

Fees: None

Eligibility: All Henderson County youth residents.

Intake Procedure: Confidential interview to ascertain the appropriateness of situation for mediation. Interview may be made by phone or in the office.

Service Area: Henderson County

Training and Facilitation

Phone: (828)697-7055

Services: *Training services are offered in communication and conflict resolution skills designed for specific settings such as work place, groups and organization. Facilitation services offer process design and meeting facilitations to reach goals in working with collaborative groups, community groups, organizations, Boards of Directors, workplace retreats and strategic planning. These services may be appropriate for family group decision making.*

Fees: Hourly or by project

Eligibility: Henderson County individuals and groups

Intake Procedure: By phone or in person

Service Area: Henderson County and surrounding area

Did you know . . .

FISH provides free non-emergency medical transportation for ambulatory Henderson County residents to get them to and from appointments.

Call (828)693-5100

Division of Workforce Solutions – Hendersonville

Phone: (828)693-1703
Fax: (828)697-8949

26 Francis Road
Hendersonville, North Carolina 27892
Agency Type: State Employment Service Office
Services: *To assist individual with skills assessment, assistance, training and employment needs. Provide individuals with the information on how to file for Unemployment Insurance and to partner with other private and public agencies to assist individuals with needs. The office also assists employers with hiring needs and information on UI and quarterly UI tax information.*
Office Hours: Monday – Friday 8:30am – 5:00pm
E-mail: marilyn.williams@nccommerce.com
Website: www.ncesc.com

Veterans Employment Services

Phone: (828)693-1703

26 Francis Road
Hendersonville, North Carolina 27892
Services: *Assist veterans with job placement, make referrals to Veteran Service Officers to file for VA Disability Compensation. Refer all veterans to the Department of Veterans Affairs Hospital system to register for health services. Do Case-Management work for veterans with multiple barriers to employment. Work with homeless veterans in shelters to assist with obtaining healthcare, employment and permanent quarters.*
Fees: None

Eligibility: Served on active duty for 180 days, not in training, or been called from Guard/Reserves to support Gulf War (1991-Present).
Intake Procedure: Walk-in, call, internet access

Etowah United Methodist Church

Phone: (828)891-4360
Fax: (828)891-2511

110 Brickyard Road
Etowah, North Carolina 27829
Agency Type: religious/not for profit/Volunteer Food Pantry
Services: Religious Organization
Office Hours: Monday – Friday 8:30am – 4:30pm
E-mail Address: aplyonsii@bellsouth.net
Website: www.etowahumc.org

Fishes and Loaves Food Pantry

Phone: (803)960-3020
Albert Lyons - Pantry information only
Services: *Food distribution, TEFAP food distributor, help with food stamps through MANNA FoodBank representative, loving listening ear.*
Office Hours: Saturday morning only / registration 8:00am – 11:00am/ food distribution 8:30am – 11:00am / doors open at 7:30am
Eligibility: Need help with food, positive ID, proof of residency, name, date of birth, age; relationship to registered individual for all receiving food in the household; household income breakdown; any food or restricting medical condition for all receiving food; sign information form and release document.
Fees: All food and provided services are free of any charges.
Intake Procedure: Personal interview required with each registered person providing the information for the household.
Service Area: Henderson, Eastern Transylvania, and Southern Buncombe county residents, not receiving services from another service agency on a regular basis.

Four Seasons Compassion for Life

Phone: (828)692-6178

Fax: (828)692-2365

571 South Allen Road
Flat Rock, North Carolina 28731

Agency Type: Not For Profit

Website: www.FourSeasonsCFL.org

Bereavement

Phone: (828)692-6178

Services: *Individual counseling sessions and bereavement support groups up to 13 months after a death of a loved one. Grief education and library is available.*

Office Hours: Monday – Friday, 8:00am – 4:30pm

Fees: None

Eligibility: Resident of Henderson County. These services are available to everyone in the community.

Intake Procedure: Telephone Call

Service Area: Henderson County

Connections

Phone: (828)692-6178

Services: *Accesses area agencies and community resources for Hospice and Palliative Care patients.*

Office Hours: Monday – Friday, 8:00am – 4:30pm

Fees: N/A

Eligibility: Patients of Four Seasons Hospice and Palliative Care

Intake Procedure: Internal referral from agency

Hospice

Phone: (828)692-6178

Services: *Four Seasons Hospice and Palliative Care provides care in the patient's home, Elizabeth House, nursing facilities and hospitals by nurses, social workers, nursing assistants, chaplains and volunteers; overseen by the patient's physician.*

Office Hours: Monday – Friday, 8:00am – 4:30pm

Fees: Services covered by Medicare, Medicaid and most commercial insurances.

Eligibility: Prognosis of six months or less as certified by a physician, and patient is not seeking life prolonging treatment.

Intake Procedure: Telephone call

Service Area: Henderson County

Palliative Care Program

Phone: (828)692-6178

Services: *Palliative Care is a program that aims to relieve suffering and improve quality of life by providing holistic care to patients and families dealing with a chronic illness. The Palliative Care team works closely with your physician. The PC team includes a physician, nurse practitioner, social worker and the availability of a chaplain.*

Office Hours: Monday – Friday 8:00am – 4:30pm

Fees: Consultation service covered by Medicare, Medicaid and most commercial insurances.

Eligibility: Requires a doctor's order

Intake Procedure: Requires a doctor's order for services. Contact main office and ask for Palliative Care.

Service Area: Henderson County

Fresh Start (Outpatient Behavioral Health at Transylvania Regional Hospital)

Phone: (828)862-6394

Fax: (828)883-5277

Transylvania Regional Hospital

260 Hospital Drive

Brevard, North Carolina 28712

Agency Type: Not For Profit Critical Access Hospital

Services: *We provide intensive outpatient group therapy using a Cognitive Behavioral Model to adults 18-up to clients who have mental health issues. Our therapist is licensed to practice at the independent level. Board*

Certified Psychiatrist comes to the program one day a week to admit new patients, manage psychotropic drugs and do a monthly utilization and review on each patient.

Office Hours: Monday – Friday 8:30am – 5:00pm

E-mail Address: linda.dodds@msj.org

Fees: Regular Medicare, which is primary, and any supplemental insurance. Medicaid as a supplemental insurance is welcome.

Eligibility: 18 and over with a diagnosable mental health condition.

Intake Procedure: Call to set up an intake appointment, which can take place in the home or at our office. Referrals can be made by self or from other providers. Contact is made with the client within 24 hours of referral.

Henderson County Community Alternative Program with Park Ridge Hospital

Phone: (828)687-5261

Fax: (828)654-6018

895 Howard Gap Road
Hendersonville, North Carolina 28792

Agency Type: Governmental

Services: *The CAP/DA program provides services to people in their home who would otherwise require the level of care provided to a Medicaid recipient in a skilled nursing care facility.*

Office Hours: Monday – Friday, 8:00am – 5:00pm

Fees: N/A

Eligibility: Persons 18 years of age who are eligible for Medicaid and are at-risk for nursing facility placement.

Intake Procedure: Referrals must be Medicaid-eligible, physician assessment, adequate informal support in the home.

Service Area: Henderson County

Henderson County Department of Public Health

Phone: (828)692-4223

Fax: (828)697-4709

1347 Spartanburg Highway
Hendersonville, North Carolina 28792

Agency Type: Governmental

Office Hours: Monday, Tuesday, Wednesday, Friday, 8:00am – 4:30pm, Thursday, 9:30am – 6:00pm

Cancer Screening

Phone: (828)692-4223

Services: *The program will cover the cost of a yearly gynecological exam, Pap test, breast exam and mammogram. The costs of further diagnostic tests may also be covered if abnormalities are found.*

Office Hours: Monday, Tuesday, Wednesday, Friday, 8:00am – 4:30pm, Thursday, 9:30am – 6:00pm

Fees: The program will cover the cost of a yearly gynecological exam, Pap test, breast exam and mammogram.

Eligibility: 50 -64 years old, not covered by Medicare Part B, little or no insurance, meet household income guidelines.

Intake Procedure: Appointments necessary.

Service Area: Henderson County

Communicable Disease Control

Phone: (828)692-4223

Services: *Along with Public Health Departments across the state, we identify, track and treat sexually transmitted diseases, including HIV. Our clinic offers confidential STD testing, treatment and advice to anyone. Patients receive educational counseling to ensure understanding of the disease, methods to avoid spreading of the disease, treatment options and prevention methods. Medication is provided for treatment of some STDs.*

Office Hours: Monday, Tuesday, Wednesday, Friday, 8:00am – 4:30pm, Thursday, 9:30am – 6:00pm

Fees: No Charge

Eligibility: N/A

Intake Procedure: Appointments preferred

Service Area: Henderson County

Food-Borne Outbreaks

Phone: (828)692-4223

Services: *The food service industry in North Carolina ranks high in public health safety due to routine preventive restaurant inspections, food service training and conscientious workers. Unfortunately, any restaurant is at-risk of a food-borne outbreak due to contaminated food or an employee with a contagious communicable disease. Our Communicable Disease Nurse, Environmental Health Inspectors and other public health staff join efforts to control the outbreak by discovering the source. Once the investigation reveals the source and type of outbreak, we take the necessary steps to protect others from infection. This often includes information, education and treatment.*

Office Hours: Monday, Tuesday, Wednesday, Friday 8:00am – 4:30pm, Thursday, 9:30am – 6:00pm

Fees: N/A

Intake Procedure: Call for information

Service Area: Henderson County

Health Education

Phone: (828)692-4223

Services: *Health Education addresses the health and wellness of Henderson County residents by providing services that educate and inform residents on various health related issues.*

Hours: Monday, Tuesday, Wednesday, Friday, 8:00am – 4:30pm, Thursday, 9:30am – 6:00pm

Fees: N/A

Eligibility: N/A

Intake Procedure: N/A

Service Area: Henderson County

Health Promotion and Wellness

Phone: (828)692-4223

Services: *Health promotion is dedicated to prevention and the belief in educating and encouraging residents to learn more about their own health to maintain healthy and productive lifestyles. Examples include serving on local communities and coalitions that address smoke-free environments, promoting development of walkways and trails, and advocating for healthier food options in schools and the community.*

Office Hours: Monday, Tuesday, Wednesday, Friday, 8:00am – 4:30pm, Thursday, 9:30am – 6:00pm

Fees: N/A

Eligibility: N/A

Intake Procedure: N/A

Service Area: Henderson County

Immunizations

Phone: (828)692-4223

Services: *The Department of Public Health offers immunizations for children and adults. Travel immunizations are also provided for those wishing to travel out of the United States. Fee may apply with some of the following vaccinations: Influenza (Flu), Pneumonia, TB Skin Test and Hepatitis A and B.*

Office Hours: Monday, Tuesday, Wednesday, Friday, 8:00am – 4:30pm, Thursday, 9:30am – 6:00pm

Fees: Fees apply for some immunizations

Eligibility: N/A

Intake Procedure: Call to reserve vaccinations.

Service Area: Henderson County

Tuberculosis (TB) Control Program

Phone : (828)692-4223

Services: *Tuberculosis is still a public health problem. In recent years, the CDC has noted a rise in the number of active TB cases. Our health department offers TB skin tests through our immunization clinic. If someone has a positive skin test, the Communicable Disease Nurse will offer counseling, chest x-rays,*

medical referrals, exposure tracking and control, provide preventive and therapeutic medication at no charge.

Office Hours: Monday, Tuesday, Wednesday, Friday, 8:00am – 4:30pm, Thursday, 9:30am – 6:00pm

Fees: \$10.00 for TB Skin Test

Eligibility: N/A

Intake Procedure: Appointments are not necessary

Service Area: Henderson County

Henderson County Department of Social Services

Phone: (828)697-5500

1200 Spartanburg Highway
Suite 300

Hendersonville, North Carolina 28792

Agency Type: Not For Profit, Governmental

Office Hours: Monday – Friday, 8:00am – 4:30pm

Website: www.hendersoncountync.org/dss

Adult Protective Services (APS)

Phone(s): (828)694-6241

After Hours Emergency (828)697-4911

Services: APS receives and evaluates reports of abuse, neglect and exploitations of disabled adults. Referrals are made to appropriate agencies to stop abuse, neglect or exploitation. APS strives to protect the disabled adult while acknowledging the client's right to self-determination.

To report: Phone, write or visit Henderson County DSS with information of abuse or neglect. All calls are confidential and anonymous reports are accepted.

Eligibility: The victim must be a disabled adult 18 years of age or older who is incapacitated. The adult must be abused, neglected or exploited at the present time and in need of protective services.

At-Risk Case Management

Phone: (828)697-5500

Services: This program is case management for adults at risk for abuse, neglect or exploitation. It is designed to assist them in gaining access to medical, social, educational and other sources so they are able to stay in their homes.

Fees: None

Eligibility: The adult must be over 18 years of age or an emancipated minor not institutionalized and be on Medicaid. They have no caregiver and are unable to carry out instrumental activities of daily living such as managing financial affairs, shopping housekeeping, laundry, meal preparation, transportation, using the telephone, reading and writing or has been abused, neglected or exploited and conditions continue to exist, or has a consistent caregiver needing 24 hour care to perform two or more ADLs or has no caregiver and needs assistance with at least one ADL.

Intake Procedure: In person preferred, applications mailed in require mandatory telephone interview.

Service Area: Henderson County

Enhanced Care Case Management

Phone: (828)697-5500

Services: Oversight of Adult Care/Family Care residents who require help with toileting, feeding and ambulation. Facilities are paid extra fees for these services. The case manager works with the facility to assure that resident's needs are being met at their current level of placement so that the resident can stay in the least restrictive environment possible.

Fees: None

Eligibility: N/A

Intake Procedure: N/A

Service Area: Henderson County

Food Assistance

Phone: (828)697-5500
Services: *Emergency and ongoing financial assistance (food stamps) used to purchase food for households in need. Applications can be made by mail, by requesting a form from the Department, at various food banks or in person at the Department. Applications are accepted from representatives acting on behalf of the homebound.*
Fees: None
Eligibility: Citizenship, income, resources and household expenses are verified
Intake Procedure: N/A
Service Area: Henderson County

Guardianship

Phone: (828)697-5500
Services: *The Department of Social Services acts as guardian when appointed by the courts.*
Fees: None
Eligibility: N/A
Intake Procedure: N/A
Service Area: Henderson County

Henderson County Adult Care, Home/Family Monitoring

Phone: (828)697-5500
Services: *Adult Home Specialists (AHS) visit each Adult Care Home and Family Care Home to assure compliance with state rules and regulations. Failure to follow rules and regulations result in citations. Facility complaints reported by the public are investigated and addressed. The AHS are part of the state teams that conduct annual surveys of each home. The results of all visits and surveys are available for public view at the Department of Social Services.*
Fees: None
Eligibility: N/A
Intake Procedure: N/A
Service Area: Henderson County

In-Home Aide Services

Phone: (828)697-5500
Services: *In-Home Aide Services are to assist adults with attaining and maintaining self-*

sufficiency and improving quality of life. The service is to prevent abuse, neglect or exploitation, avoid premature institutionalization, and keep clients safely in their homes as long as possible. This service is to assist, not replace family members, in carrying out their responsibilities for those adults in need of care and support.

Fees: None

Eligibility: An adult that is unable to carry out instrumental activities of daily living such as shopping, housekeeping, cooking and bill paying. These individuals either have no one to complete these tasks for them or have caregivers who need relief from these responsibilities in order for the adult to remain in their home.

Intake Procedure: In person preferred, applications mailed in require mandatory telephone interview.

Service Area: Henderson County

Medical Assistance, Medicaid

Phone: (828)697-5500
Services: *Financial assistance to provide long-term care, CAP services or medical coverage for those living at home. Applications are accepted by mail or in person. Representatives may apply for those that are homebound or are inpatient. Also available, assistance to cover Medicare premiums. Applications may be made in person at the Department of Social Services, Pardee Hospital, Park Ridge Hospital, The Free Clinic, Henderson County Department of Public Health and Blue Ridge Community Health Center.*
Fees: None
Eligibility: Citizenship, income, resources, living situation and level of care are verified. Must be 65 years of age or older or disabled to SSI standards.
Intake Procedure: See above
Service Area: Henderson County

Crisis Intervention Program

Phone: (828)697-5500
Services: *Various programs available throughout the year to assist with heating or cooling crisis situations. Additionally, the Low Income Energy Assistance Program is available annually to supplement households with low income. Applications are made in person; however, a representative may take the application for the homebound.*
Fees: None
Eligibility: Inquiry is made regarding income resources and need. Citizenship is verified.
Intake Procedure: See above
Service Area: Henderson County

Special Assistance In-Home

Phone: (828)697-5500
Services: *Provides case management plus financial assistance for adults that meet the at-risk criteria.*
Fees: None
Eligibility: Same as At-Risk Case Management, but provide extra money to meet financial needs to be able to keep the adults in their homes safely and out of placement.
Intake Procedure: See above
Service Area: Henderson County

Henderson County Public Library

Phone: (828)697-4725
Fax: (828)692-8449

301 North Washington Street
Hendersonville, North Carolina 27839

Agency Type: County Government
Services: *The Mission of the Henderson County Public Library is to provide informational, educational, cultural, and recreational library services to the residents of Henderson County. The library provides service to residents who are unable to visit the library and require home delivery service. The library delivers to residences, assisted living*

facilities, retirement homes, nursing homes, adult daycare facilities, hospitals, and other agencies. Items available for delivery include books in regular and large print, books-on-CD, music on CD and movies on DVD.

Hours: Monday – Thursday, 9:00am – 8:00pm, Friday and Saturday, 9:00am – 5:00pm, Closed Sundays

Website: www.henderson.lib.nc.us

Eligibility: For Homebound Services / To qualify for service you must be a resident of Henderson County and unable to visit the library on your own due to age, extended illness or physical condition.

Service Area: Henderson County

Henderson County Sheriff's Office

Phone: (828)697-4596

100 N. Grove Street
Hendersonville, North Carolina 28792

Agency Type: Governmental

Office Hours: 24 Hours

Website: www.hendersonsheriff.org

Reassurance Program

Phone: (828)697-4911

Services: *Services provided for the elderly, medically ill and those who live alone. Call the above number to sign up. Each person must call 697-4911 by 10AM every morning. If a call is not received, communications will try to contact the person. If unsuccessful, a deputy is sent to the home to check on the status of the individual.*

Office Hours: 24 Hours a Day, 7 Days a Week

Fees: None

Eligibility: Available to the elderly, medically ill and those who live alone.

Intake Procedure: Call to sign up

Service Area: Henderson County

Henderson County Veterans Services

Phone: (828)697-4817
Fax: (828)698-6158

1200 Spartanburg Highway, Suite 200
Hendersonville, North Carolina 28792

Agency Type: Henderson County Government

Services: *Provide advice and assistance to US military Veterans and their families in learning about and applying for US Department of Veterans Affairs and North Carolina Division of Veterans Affairs benefits.*

Office Hours: Monday 8:30am – 12:00,
1:00pm – 5:00pm, Tuesday and Wednesday
8:30am – 2:30pm, Thursday by appointment
only, closed Fridays and weekends

E-mail Address:

mmurdock@hendersoncounty.org

Hendersonville Housing Authority

Phone: (828)692-6175
Fax: (828)693-0601

203 North Justice Street
Hendersonville, North Carolina 28739

Agency Type: HUD Housing

Services: *Income-Based housing – federally subsidized.*

Office Hours: 8:00am – 5:00pm Monday -
Thursday

E-mail Address:

cstewart@hendersonvilleha.org

Intake Procedure: Applications taken Tuesday
& Wednesday, 9:00am – 11:30am

Hendersonville Police Department

Phone: (828)697-3025
Fax: (828)697-6083

145 5th Avenue East
Hendersonville, North Carolina 28792

Agency Type: Government

Services: *We provide law enforcement protection for the people of the city limits of Hendersonville.*

Office Hours: 24 Hours/365 Days

Website: www.hendersonvillepolice.org

Reassurance Program

Phone: (828)697-3029

Services: *This program lets the elderly or handicapped with no family living with them, call us and check in every day. If they do not call in, we call them. If an answer is not received, we send an officer out to the residence and check on them in person. If no answer is received at the door, we will make entry to the house. We can use a key, door code, or go through an open window. We have located several of the callers who have fallen and cannot get to the phone. This will at the very least get them medical attention within 24 hours, whereas, if we did not speak to them, they would lay there until someone else missed them.*

Hendersonville Rescue Mission

Phone: (828)697-1354
Fax: (828)697-8114

639 Maple Street

Hendersonville, North Carolina 28792

Agency Type: Not For Profit

Services: *Committed to providing shelter to the homeless, food to the hungry, recovery to the addicted, and medical assistance to the homeless and poor of our community, with the love, and through the power of Christ Jesus.*

Office Hours: Front Desk: Monday – Friday
8:00am – 4:00pm; Overnight Shelter : 4:00pm –
8:30am

E-mail Address: minseven@cytechcis.net

Fees: None

Eligibility: None

Intake Procedure: At meal times, present at the side gate entrance closest to 7th Avenue at the Hendersonville Rescue Mission (639 Maple Street).

Feeding Program

Services: *Meals are offered free of charge and are open to the public.*

Hours of operation: Monday – Friday:

Breakfast: - 7:30am – 8:00am

Lunch – 12:15pm – 12:45pm

Supper – 6:00pm – 6:30pm

Saturday:

Breakfast – Residents only

Lunch – 12:15pm – 12:45pm

Supper – 6:00pm – 6:30pm

Sunday:

Breakfast – Residents only

Lunch – 12:45pm

Supper – Residents only

Fees: None

Shelter Program

Services: *To provide safe emergency crisis shelter to men, women and families who are homeless. To present the good news of Christ Jesus to everyone who stays in the shelter. To adequately evaluate the reason each guest is homeless and develop a plan to move the guest out of homelessness. To assist each guest by setting goals and providing proper resource referrals to accomplish those goals while also holding each guest accountable to the daily pursuit of those goals. Supervisors meet with guests to determine the length of stay necessary.*

Check in hours: 4:00pm – 9:00pm

Eligibility: Must be sober and drug-free. Must be ambulatory (able to walk). Must have picture identification. Must have their prescription medicines with them when they check in. Guests are allowed two duffle bags of belongings.

Intake Procedure: Between 4:00pm and 8:30pm present at the side gate entrance of the Hendersonville Rescue Mission (639 Maple Street) closest to 7th Avenue.

Home Helpers – Direct Link

Phone: (828)694-0000

Fax: (828)694-0303

311 A. White Street

Hendersonville, North Carolina 28739

Agency Type: For Profit

Services: *Non-medical in home care to enable clients to age in place, personal systems, automated medical dispensers*

Office Hours: Monday – Friday 9:00am – 5:00pm

E-mail Address: homehelpers@bellsouth.net

Website: www.hendersonvillehomecare.com

Fees: Hourly fee; monthly fees for personal care

Intake Procedure: Contact office via phone or e-mail to arrange intake

Payment accepted: Cash, check credit cards

Service Area: Henderson County

Home Instead Senior Care

Phone: (828)274-4406

Fax: (828)274-4106

1293 Hendersonville Road

Asheville, North Carolina 28803

Agency Type: For Profit

Services: *Home Instead Senior Care is the world's trusted non-medical provider of companionship, meal preparation, light housekeeping, personal care, errands and incidental transportation. Home Instead Senior Care offers trained, bonded and insured caregivers who provide the above mentioned services.*

Office Hours: Administration: Monday – Friday, 9:00am – 5:00pm; Services available 24 Hours a Day, 7 Days a Week

Website: www.homeinstead.com

Fees: Based on services provided

Intake Procedure: Call for a no-charge appointment to schedule a brief assessment

Service Area: Buncombe, Henderson, Transylvania, Haywood, and Polk Counties

Homewatch CareGivers

Phone: (828)676-1585

Fax: (828)676-1586

1977 Hendersonville Road, Suite 4
Skyland, North Carolina 28803

Agency Type: Family-Owned C-Corporation

Services: *As a licensed and fully insured, family owned and managed home care agency, we provide compassionate holistic in-home care to enable seniors to remain safe and healthy at home. Services range from Companion/Homemaker Care, which includes healthy meal preparation, light housekeeping, shopping, errands and social activities. Personal Care is for those needing assistance with activities of daily living, such as bathing, dressing, toileting, medication assistance and hair and nail care. CNAs help clients with more complex medical conditions. All caregivers are insured and bonded employees who are supervised by our RN and qualified to provide transportation.*

Office Hours: 7 days / 24 hours

E-mail Address: WNC@HWCG.com

Website:

Homewatchcaregivers.com/WesternNC

Fees: \$15.00 - \$19.00 per hour depending on level of care and hours per day.

Intake Procedure: Free agency review and RN evaluation at home any day, or time of day that fits the family's schedule.

Service Area: Henderson, Buncombe, and Madison Counties.

Housing Assistance Corporation

Phone: (828)692-4744

Fax: (828)692-3009

602 Kanuga Road
Hendersonville, North Carolina 28739

Agency Type: Not For Profit

Services: *The Housing Assistance Corporation is a private non-profit organization committed to providing safe and affordable*

housing for persons of limited income living in Henderson County and surrounding areas, because we believe every human being deserves the opportunity to live in a decent home.

Office Hours: Monday –Thursday, 7:30am – 5:30pm, Friday 7:30am – 11:30am.

E-mail Address: info@housing-assistance.com

Website: www.housing-assistance.com

Home Repair Program

Phone: (828)692-4744,ext.103

Fax: (828)692-3009

Services: *The Home Repair Program provides home repairs for people of low-income in Henderson County. The program is administered by the Housing Assistance Corporation in partnership with other service providers. Eligible repairs, including handicapped ramps, will eliminate health and safety hazards. Cosmetic repairs are not eligible for the program.*

Eligibility: You are a homeowner, not a renter. You live in the home for which you are requesting repairs. Your household gross annual income does not exceed 50% of the area median income. You have no other source or means to pay for all of the repairs. The repairs must be a health or safety hazard.

Fall Prevention Program

Phone: (828)692-4744, ext. 103

Fax: (828)692-3009

Services: *The Fall Prevention Program educates low-income elderly and disabled people about the risks of falling in the home and offers suggestions for how to prevent falling. The program also completes modifications and safety upgrades to home, so that homeowners may remain living independently, safely and with a sense of security in their homes.*

Eligibility: Your gross annual income does not exceed 50% of the area median income. Homeowners, but also provide limited modifications and/or safety upgrades to renters.

Interfaith Assistance Ministry

Phone: (828)697-7029

Fax: (828)697-7015

210 Ehringhaus Street & 3rd Avenue West
Hendersonville, North Carolina 28793

Agency Type: Non-profit

Services: *The mission of Interfaith Assistance Ministry (IAM) is to provide emergency relief to Henderson County residents who are in financial crisis by offering food, clothing, funds, guidance and referrals in an atmosphere of compassion and respect.*

Office Hours: Monday – Friday, 9:00am – 4:00pm

E-mail Address: interfaith@iam-hc.org

Website: www.iamhendersoncounty.org

Crisis Services

Services: *Assistance in a crisis, including food, clothing, help with power, heat, water, rent, medication, school supplies and other basic needs. Referrals to other organizations, if eligible for their programs.*

Eligibility: Must live in Henderson County. Must be in crisis. Bring photo ID, proof of income, if any. Must have disconnect notice for power or water for help in these areas. Must have eviction notice for help with rent or foreclosure notice for help with mortgage. Must have proof of enrollment in Henderson County school or residence in Henderson County for help with school supplies. Bring prescription or pill bottle with prescription number for medication assistance.

Intake procedure: Must go through intake procedure, including interview. Can send a representative if necessary (call for details 828-697-7029, ext. 315).

Did you know . . .

The Council on Aging for Henderson County serves an average of 200 meals per day through the Meals on Wheels program.

Land-of-Sky Regional Council

Volunteer Department

Phone(s): (828)251-6622

(800)727-0557

Fax: (828)251-6352

339 New Leicester Highway, Suite 140
Asheville, North Carolina 28806

Agency Type: Government

Services: *Land-of-Sky Regional Council's Volunteer Department administers 3 Senior Corp programs; RSVP, the Foster Grandparent Program, and the Senior Companion Program. Senior Corps, a part of the Corporation for National and Community Service, is a network of programs that helps adults age 55 and older find volunteer opportunities to help strengthen their communities.*

Office Hours: Monday – Friday, 8:00am – 5:00pm

Website: www.landofsky.org/volunteer

Foster Grandparent Program

Phone(s): (828)251-6622

(800)727-0557

Services: *The Foster Grandparent Program is a volunteer program for adults age 60 and older who give children the much needed attention that can change their lives. Volunteers receive a tax-free stipend plus mileage reimbursement.*

Eligibility: Foster Grandparents must be at least 60 years old and have a limited income.

Intake procedure: Telephone call, e-mail, referrals.

Service Area: Buncombe, Henderson, Madison and Transylvania Counties

Long-Term Care Housing Directory

Phone(s): (828)251-6622

(800)727-0557

Services: *Under the Older Americans Act, AAA's serve as the leader on aging issues. They work with county based committees to plan services to address the needs of older individuals and their caregivers. The Area*

Agency on Aging's Long-term Care Ombudsman Program publishes a Long-Term Care Housing Directory with information about long-term care facilities in Buncombe, Henderson, Madison and Transylvania Counties. This directory is also available on the Area Agency on Aging website www.landofsky.org/aaa

Intake Procedure: Telephone call, e-mail, mail for hard copies of this directory.

Service Area: Buncombe, Henderson, Madison and Transylvania Counties.

Long-Term Care Ombudsman Program

Phone(s): (828)251-6622
(800)727-0557

Services: *Under the Older Americans Act, AAA's serve as the leader on aging issues. They work with county based committees to plan services to address the needs of older individuals and their caregivers. Advocates for resident's rights and is responsible for investigating complaints made by, or on behalf of, nursing and adult care home residents. Mediates disputes, promotes elder abuse awareness, educates the public about long-term care issues, works with committees who visit residents and work to improve the quality of life for residents in long-term care facilities.*

Eligibility: Resident of long-term care facility

Intake Procedure: Telephone call, e-mail, mail, referral

Service area: Buncombe, Henderson, Madison and Transylvania Counties

Project C.A.R.E

Phone(s): (828)251-6622
(800)727-0557

Services: *Project C.A.R.E. (Caregiver Alternatives to Running on Empty) can assist caregivers of people with dementia by providing a Family Consultant to help resolve caregiving issues. The Family Consultant can also connect caregivers with community resources and arrange funding to help pay for temporary relief, known as "respite care". Project C.A.R.E. helps reduce caregiver stress and exhaustion*

so that people with dementia can remain at home for as long as possible.

Eligibility: Confirmation of Alzheimer's disease or other types of dementia (memory loss and confusion) by caregiver, physician or healthcare provider. Residence of the person with dementia must be in one of the 19 counties served by the Mountain Area Project C.A.R.E Chapter. Caregivers receiving services through the Medicaid Community Alternatives Program for Disabled Adults (CAP/DA) are eligible for all benefits of Project C.A.R.E., excluding additional respite funding. Caregivers may receive respite funds through Project C.A.R.E. while on the waiting list for CAP/DA services. There are no age restrictions for the person with dementia or the family caregiver. While there are no specific income limitations, Project C.A.R.E. gives priority to low-income, rural and minority families.

Intake Procedure: Referral, call, e-mail

Service Area: Swain, Graham, Macon, Jackson, Haywood, Transylvania, Buncombe, Madison, Henderson, Yancey, Mitchell, Avery, McDowell, Rutherford, Polk, Surry, Stokes and Forsythe counties.

R S V P (Retired Senior Volunteer Program)

Phone(s): (828)251-6622
(800)727-0557

Fax: (828)251-6353

Services: *RSVP encourages and supports volunteerism among persons age 55 and older. Volunteers contribute 4 to 40 hours per week and may volunteer for a variety of organizations, programs, and projects.*

Eligibility: Must be age 55 or older to volunteer

Intake Procedure: Telephone call, e-mail, mail, referrals

Service Area: Buncombe, Henderson, Madison and Transylvania counties

Senior Community Service Employment Program (SCSEP)

Phone(s): (828)251-6622
(800)727-0557

Services: *Provides temporary time-limited part-time subsidized employment and training opportunities to help unemployed persons age 55 and older develop the skills that are needed in today's workplace. The training program is limited to 2 years and participants are helped with their required job searches.*

Eligibility: Unemployed individuals age 55 and older. Must meet family income guidelines.

Intake Procedure: Telephone call, e-mail, mail, referral

Service Area: Buncombe, Henderson, Madison and Transylvania Counties

Senior Companion Program

Phone(s): (828)251-6622
(800)727-0557

Fax: (828)251-6353

Services: *Senior Companions are volunteers who provide companionship and assistance to other older or disabled adults. Volunteers receive a tax-free stipend plus mileage reimbursement.*

Eligibility: Must be age 60 or older and have a limited income.

Intake Procedure: Telephone call, e-mail, mail, referrals

Service Area: Buncombe, Henderson, Madison, and Transylvania Counties

Mainstay

Phone: (828)693-3840
Fax: (828)693-8104

133 Fifth Avenue West
Hendersonville, North Carolina 28792

Agency Type: Not For Profit

Services: *Domestic violence services to include shelter, counseling, court advocacy and anger management classes.*

Office Hours: 24 Hours a Day, 7 Days a Week

Website: www.mainstayhelp.org

Fees: Free Service

Intake Procedure: Call for more information

Service Area: Henderson County

Margaret R. Pardee Memorial Hospital

Phone: (828)696-1000

800 North Justice Street
Hendersonville, North Carolina 28791

Agency Type: Not For Profit

Services: *Margaret R. Pardee Memorial Hospital is a not-for-profit community hospital founded in 1953. The main hospital is licensed for 222 acute care beds and is the second largest employer in Henderson County. The hospital has several locations separate from the main campus; a health education center in the Blue Ridge Mall, home care services, a rehab and wellness center, a midwifery program, various physician practices and an urgent care facility. For more information, or to find a physician, please call – 1-866-790-WELL or visit www.pardeehospital.org*

Website: www.pardeehospital.org

Hours: 24 Hours a Day, 7 Days a Week

Pardee Signature Care Center

Phone: (828)692-4600

1800 Four Seasons Boulevard
(Inside the Blue Ridge Mall)
Hendersonville, North Carolina 28792

Services: *The Pardee Signature Care Center is the value added, all-inclusive program that is at the core of being a Pardee patient. Our patients benefit from being a member of Pardee Signature Care with Lighten Up 4 Life comprehensive weight loss program, complete with weigh-in station, wellness advice and resources to keep you on track to living a healthy lifestyle. The Center also offers exercise classes led by certified fitness instructors from our local fitness partners and*

free screenings, so you can stay on track and be accountable for your health.

Hours: Monday and Thursday 9:30am – 5:00pm, Tuesday, Wednesday, and Friday, 10:00am – 5:00pm

Fees: Some screenings and fitness classes are low-cost, please call for more cost information.

Service Area: Henderson County

Pardee Home Health

Phone: (828)692-1846

Fax: (828)692-5431

2029 Asheville Highway
Hendersonville, North Carolina 28791

Agency Type: Not for Profit, Home Care Agency

Services: *Pardee Home Health makes it possible to stay at home and continue to get the care you need. We offer a full range of in-home services provided by a highly skilled team of registered nurses, rehabilitation specialists, social workers, and home health aides. Our goal is to bring you quality medical care in the comfort of your own home.*

Office Hours: Monday – Friday, 8:00am – 5:00pm. Administrator and Registered Nurse on call when closed.

Fees: 100% Medicare and Medicaid reimburses. CoPays dependent on insurance coverage. All methods of payment accepted.

Eligibility: Physician ordered

Intake Procedure: Call (828)692-1846 and ask to speak with intake coordinator, staff will come to home and perform evaluation to determine eligibility.

Pardee LifeLine Emergency Response System

Phone: (828)692-9061

Services: *Pardee Lifeline is a system that summons help immediately at the touch of a button. The service is ideal for those with high-risk medical conditions, chronic illnesses or individuals with limited mobility.*

Intake procedure: Call for more information

Pardee Rehab and Wellness Center

Phone: (828)693-5114

212-B Thompson Street
Hendersonville, North Carolina 28792

Services: *Pardee Rehab & Wellness Center is open to the general public who want to improve strength, cardiovascular health, weight loss and stability. Services include daily fitness classes, state-of-the-art equipment, personal consultation and supervision by fitness staff with experience in health education and personal training.*

Hours: Monday – Friday, 6:00am – 5:30pm, Saturday, 8:00am – 12pm

Fees: Contact for rates and fees

MemoryCare

Phone: (828)771-2219

Fax: (828)771-2634

100 Far Horizons Lane
Asheville, North Carolina 28803

Services: *To provide specialized medical care to older adults with memory loss. To support memory-impaired individuals, their caregivers and families with education, counseling, and improved access to services. We provide community education.*

Office Hours: Monday – Friday, 8:30am – 4:30pm

Website: www.memorycare.org

Intake Procedure: A physician referral is required. Once the referral is received, our staff will contact the patient or caregiver to schedule an appointment. Information packet with forms must be completed prior to first visit.

Did you know . . .

100% of donations made to the Council on Aging remain in Henderson County.

MemoryCaregivers Network –

Fletcher Group

Phone(s): (828)230-4143

(828)645-9189

Fletcher Seventh Day Adventist Church

1141 Howard Gap Road

Hendersonville, North Carolina 28792

Hours: First Tuesday, 1:00pm – 3:00pm

Mountain Home Care

Phone: (828)684-6444

Fax: (828)684-6499

2270 Hendersonville Road, Suite 3

Arden, North Carolina 28704

Agency Type: For Profit

Services: *Our mission is to help seniors remain active and independent within the comfort of their own homes. Losing independence is a stressful time on those involved, including family. We relieve that stress by providing personal service with a gentle, caring focus. We are committed to earn the respect and trust of those we serve and will perform our duties with dignity, honor and loyalty.*

Office Hours: 24/7

Website: www.mountainhomecare.com

Methods of payment accepted: Private Pay, Long Term Care Insurance, VA, various community grants

Intake Procedure: RN Assessment

Service Area: Henderson, Buncombe, Transylvania, Polk, Haywood and Jackson counties

North Carolina Division of

Services for the Blind

Phone(s): (828)694-6247

(800)422-1881

Fax: (828)698-4455

1200 Spartanburg Highway, Suite 300

Hendersonville, North Carolina 28792

Agency Type: Not For Profit

Services: *To help people adjust to loss of vision and function as independently as possible.*

Office Hours: Monday, Thursday, Friday

8:00am – 4:30 pm

Fees: N/A

Eligibility: Visually Impaired

Intake Procedure: Call for more information

Service Area: Henderson County

OnTrack Financial Education and Counseling (Consumer Credit Counseling Service of WNC)

Phone(s): (828)255-5166

(800)737)5485

Fax: (828)255-5129

50 South French Broad Avenue

Suite 227

Asheville, North Carolina 28801

Agency Type: Not For Profit

Services: *OnTrack Financial Education and Counseling is Western North Carolina's trusted nonprofit source helping people manage their money and credit better since 1975, through individual financial counseling appointments, education programs and debt repayment plans.*

Office Hours: Monday – Friday, 8:30am – 5:00pm

Budget Counseling

Phone: (828)255-5166

Services: *OnTrack provides one-on-one confidential budgeting advice. Together, you and an OnTrack counselor will review your income, spending habits, expenses, debts and assets to help you create a plan to meet your personal financial goals.*

Intake Procedure: Call to schedule an appointment.

Service Area: Western North Carolina

Reverse Mortgage Counseling

Phone: (828)255-5166

Services: *OnTrack provides one-on-one confidential reverse mortgage counseling. Your counselor will provide an unbiased explanation of the different aspects of a reverse mortgage, review loan estimates and evaluate the pros and cons of a reverse mortgage for your particular financial situation.*

Eligibility: Homeowners, age 62 and older

Intake Procedure: Call to schedule an appointment

Service Area: Western North Carolina

Manage Your Money Education Program

Phone: (828)255-5166

Services: *OnTrack's Manage Your Money Education course is an education series that provides interactive instruction on the basics of fundamental financial skills such as: setting financial goals, developing realistic budgets, tracking and reducing spending habits and expenses, saving money and managing debt.*

Intake Procedure: Call to register for a class

Service Area: Western North Carolina

Debt Management Program

Phone: (828)255-5166

Services: *OnTrack's Debt Management Program helps clients get back on track with unsecured debt payments, such as credit cards, unsecured lines of credit and personal loans. Through the Debt Management Program, many creditors offer a lower interest rate, payment reductions and waived/reduced late fees.*

Intake Procedure: Call to schedule an appointment.

Service Area: Western North Carolina

Foreclosure Prevention Counseling

Phone: (828)255-5166

Services: *OnTrack provides one-on-one confidential foreclosure prevention counseling. Housing counseling can help homeowners who are late on their mortgage or in danger of*

becoming late. The counselor will evaluate your current financial situation, your loan, and the amount in delinquency to work with you and your lender to find realistic options.

Intake Procedure: Call to schedule an appointment.

Service Area: Western North Carolina

Park Ridge Home Health

Phone: (828)687-5261

Fax: office (828)687-6074

HIPPA (828)654-6018

895 Howard Gap Road

Hendersonville, North Carolina 28792

Agency Type: Not for Profit

Services: *To provide medical services at home, to persons who are recovering from illness, injury, surgery, or an exacerbation of an illness, and who experience taxing difficulty to leave home. We provide skilled nursing, physical therapy, occupational therapy, home health aid, and medical social work services. We are an intermittent service that works under the orders of the individual's Primary Care Provider.*

Office Hours: 24/7

Website: www.parkridgehealth.org

Methods of payment: Medicare, Medicaid, and most insurance, self pay.

Eligibility: Must have an exacerbation of an illness, onset of a new illness, injury, or surgical intervention that requires skilled services from a Registered Nurse, Physical Therapist, or an Occupational Therapist and who find it difficult to leave home due to their physical and/or mental health.

Intake Procedure: Please call our admissions team. We require demographic information, physician visit notes, history and physical, order from physician, and a list of the patient's medication.

Service Area: Buncombe, Henderson, Polk and Transylvania Counties

Park Ridge Stroke/Aphasia Support Group

Phone: (828)687-5261

Park Ridge Home Health Facility
895 Howard Gap Road
Hendersonville, North Carolina 28792

Services: For patients, caregivers and families. Light refreshments are offered

Hours: Third Thursday, 3:00pm – 4:30pm

Park Ridge Hospital

Phone: (828)684-8501

100 Hospital Drive
Hendersonville, North Carolina 28792

Agency Type: Private, Not for Profit

Office Hours: 24 Hours

Cancer Services

Phone: (828)681-2917

Services: *Providing comprehensive cancer care, including medical oncology, radiation oncology, rehabilitation services and nutritional counseling.*

Memory Keepers

Phone: (828)645-9189

Services: *Pat Hillgendorf leads a support group for caregivers every other month on the 3rd Tuesday, from 5:30pm – 7:00pm*

Office Hours: 24 Hours

Emergency and Urgent Care

Phone: (828)684-8501

Services: *24-hour Emergency Medicine Department at the hospital staffed by board certified physicians with a 20-minute or less wait guaranteed. Urgent Care Center, located at 77 Airport Road in Arden, west of I-26 on Airport Road, also guarantees a 20-minute or less wait time.*

Office Hours: 24 Hours

Fees: Based on care provided

HOPE Behavioral Health Service

Phone: (800)954-4674

Services: *HOPE Behavioral Services provides a continuum of psychiatric and medical services for older adults (Gero-Psych and Med-Psych units) age 65 or older, and for women who experience behavioral and emotional challenges, including eating disorders.*

Office Hours: 24 Hours

Fees: Medicare, Medicaid, private insurance, or private pay

Eligibility: Gero and Medi-Psych adults 65 or older, unless approved by admitting physician; women 18 or older

Intake Procedure: Call the Intake Office at (828)681-2282

Service Area: Western North Carolina

Cardiology Services

Phone: (828)681-2713

Services: *Dietician, diabetes support group, diagnostic testing, cardiac and pulmonary rehabilitation, echocardiograms, halter and event monitors, CPR classes and women's heart health screenings.*

Surgical Services

Phone: (828)684-8501

Services: *Inpatient and outpatient surgeries, general surgery, GPS navigational surgical technology that uses laser to pinpoint locations for surgical treatment, laser eye center, cardiac catheterization, hand surgery, orthopedic and spine surgeries.*

Office Hours: 24 Hours

Pisgah Legal Services

Phone(s): (828)692-7622

(800)489-6144

Fax: (828)210-3455

440 South Church Street

Hendersonville, North Carolina 28792

Agency Type: Not for Profit

Services: *The mission of Pisgah Legal Services (PLS) is to pursue justice by providing legal assistance and advocacy to help low-income people in Western North Carolina meet their basic needs and improve their lives. PLS provides legal assistance to help low-income people escape situations of abuse and neglect, avoid homelessness, access needed medical care and meet other basic needs. Our clients are disadvantaged children, victims of domestic violence, seniors, people with disabilities and working low income families.*

Office Hours: Monday – Friday, 8:30am – 5:00pm

E-mail Address: info@pisgahlegal.org

Website: www.pisgahlegal.org

Fees: None

Intake Procedure: Telephonic screening of applicants to ensure eligibility based on the federal poverty guidelines.

Service Area: Henderson, Buncombe, Madison, Transylvania, Rutherford, and Polk Counties

Elder Law Project

Phone(s): (828)692-7622
(800)489-6144

Fax: (828)210-3455

Services: *The Elder Law Project solves problems affecting low-income seniors. PLS is dedicated to helping seniors remain as independent as possible for as long as is feasible, despite pressures that make it more and more difficult for them to stay in their homes. The Elder Law Project also addresses concerns related to: urgent health care needs and rising health care expenses, dependence on a fixed income, vulnerability to unscrupulous business practices and end-of-life planning. PLS attorneys are available to do outreach to groups of low-income senior citizens at senior centers, housing sites, meal sites and other locations.*

Eligibility: In order to be eligible for services, applicants must meet our low income guidelines and have a problem that affects their basic needs. PLS does NOT handle criminal cases.

We do not usually handle cases where a private attorney could receive a fee as part of money awarded by a court or agency. We do not usually handle personal injury cases, divorces, bankruptcies, property transactions, or traffic accident cases.

Intake Procedure: Telephonic screening of applicants to ensure eligibility based on the federal poverty guidelines.

Service Area: Henderson, Buncombe, Madison, Transylvania, Rutherford, and Polk counties.

SHIIP (Senior Health Insurance Information Program)

Phone(s): (828)692-4600
(800)443-9354

1600 Four Seasons Boulevard
Blue Ridge Mall, Pardee Signature Care Center
Hendersonville, North Carolina 28792

Agency Type: NC Department of Insurance

Services: *SHIIP is a division of the North Carolina Department of Insurance and offers free, objective information about Medicare, Medicare supplements, Medicare managed care and long-term care insurance. There is absolutely no selling involved, as the program is a state-operated service. North Carolina Seniors Health Insurance Information Program (SHIIP) counselors help retirees with Medicare supplement options, health insurance and long-term care policies, and provide assistance with filing claims.*

Office Hours: 2nd and 4th Tuesday, and as needed.

E-mail Address: www.ncshiip.com

Fees: none

Eligibility: Be on Medicare or approaching Medicare age, or on Medicare disability.

Service Area: Henderson County

Social Security Administration

Phone: (828)692-0534
Fax: (828)696-2825

205 South Grove Street
Hendersonville, North Carolina 28792

Agency Type: Governmental

Services: *We take and process applications for retirement, survivors and dependent benefits. We also administer the Supplemental Security Income Program, to provide assistance to individuals with limited income and assets if they are over 65 years of age, blind or disabled.*

Office Hours: Monday – Friday, 9:00am – 4:30 pm

Fees: None

Eligibility: Call for more information

Intake Procedure: Same day walk-in service is usually available. Appointments to apply can be set up by coming into the office or by calling.

Service Area: Henderson, Transylvania and Polk Counties

St. James Medical Loan Closet

Phone: (828)692-9005

766 North Main and Bearcat Blvd.
Hendersonville, North Carolina 28792

Agency Type: Religious

Services: *The Medical Loan Closet lends all kinds of durable medical equipment to any resident of Henderson County for up to three months for convalescent purposes. We lend everything from simple canes to electric hospital beds and lift chairs. The user of the equipment must be a resident of Henderson County.*

Office Hours: Tuesday and Friday, 9:30am – 4:30pm

Fees: None

Eligibility: Resident of Henderson County

Intake Procedure: Come to the Medical Loan Closet on Tuesday or Friday. The person signing for equipment must show a valid Driver's License.

The Free Clinics

Phone: (828)697-8422
Fax: (828)697-8453

841 Case Street
Hendersonville, North Carolina 28792

Agency Type: Private, Non-Profit

Office Hours: Monday – Friday, 9:00am – 5:00pm, Clinic hours vary

Website: www.thefreeclinics.org

Case Management Services

Phone: (828)697-8422

Services: *For patients who need services beyond what the Free Clinics are able to provide. Case management makes referrals for specialty consultations, surgical procedures, other diagnostic procedures and non-medical resources.*

Fees: None

Eligibility: Must meet income guidelines, be a resident of Henderson County and have no insurance.

Intake Procedure: Call for an appointment

Dental Extraction

Phone: (828)697-8422

Services: *Operating from Stokes Dental Clinic at Blue Ridge Community Health Services on Thursday evenings, this clinic offers dental extractions for adults by appointment only.*

Office Hours: Every Thursday starting at 5:00pm

Eligibility: Must meet income guidelines, be a resident of Henderson County and have no insurance.

Intake Procedure: Call at 10:00am on Thursday morning to receive same day appointment for Thursday evening.

Diabetic Life Management Clinic

Phone: (828)697-8422

Services: *Held weekly by appointment only, this clinic gives uninsured patients with diabetes help and instruction on how to manage their disease, including lifestyle education and*

assistance with their medication and equipment.

Office Hours: Every Monday at 5:00pm

Eligibility: Must meet income guidelines, be a resident of Henderson County and have no insurance.

Intake Procedure: Referral, call for appointment.

Eye Clinic

Phone: (828)697-8422

Services: *This monthly clinic enables patients with diabetes to receive eye screenings. The volunteer ophthalmologist also sees patients by referral.*

Office Hours: Once a month, Mondays at 5:00pm

Eligibility: Must meet income guidelines, be a resident of Henderson County and have no insurance.

Intake Procedure: Referral, call for an appointment.

Good Samaritan Clinic

Phone: (828)697-8422

Services: *The Free Clinics provide pharmacy and case management support to this medical clinic. The clinic is a collaboration among The Free Clinics, the Hendersonville Rescue Mission and the Hendersonville Family Practice Residency.*

Office Hours: Monday – Friday, 9:00am – 5:00pm, Clinic hours vary.

Eligibility: Must meet income guidelines, be a resident of Henderson County and have no insurance.

Intake Procedure: Call for an appointment.

Medical Clinic

Phone: (828)697-8422

Services: *See a local doctor, when you are sick every Thursday at 5:00pm. No appointment needed. Prescriptions are also available when needed. However, no narcotics are given.*

Office Hours: Every Thursday, starting at 5:00pm

Eligibility: Must meet income guidelines, be a resident of Henderson County and have no insurance.

Intake Procedure: No appointment needed.

Medi-Find

Phone: (828)697-8422

Services: *The Medi-Find Program assists individuals in need of ongoing medication they cannot afford by accessing medications through pharmaceutical manufacturers' patients assistance programs.*

Fees: Call for more information

Eligibility: Call for more information

Intake Procedure: Call for more information

Orthopedic Clinic

Phone: (828)697-8422

Services: *Held monthly by appointment only, patients are able to see and be screened by an orthopedist.*

Office Hours: First Wednesday of the month at 8:00am

Eligibility: Must meet income guidelines, be a resident of Henderson County and have no insurance.

Intake Procedure: Call for an appointment

Pharmacy

Phone: (828)697-8422

Services: *Patients can obtain free samples of medication through our pharmacy and free limited generic prescriptions through Economy Pharmacy.*

Office Hours: Monday – Friday, 9:00am – 5:00pm, Clinic hours vary

Eligibility: Must meet income guidelines, be a resident of Henderson County and have no insurance.

Intake Procedure: Call for an appointment

The Healing Place

Phone(s): (828)692-0495
Crisis Line (828)692-3931
Fax: (828)692-0433

100B Chadwick Square Court
Hendersonville, North Carolina 28739

Agency Type: Not for Profit

Services: *The Healing Place is the Rape Crisis Center of Henderson County. The mission is to provide specialized services to help, men, women, and children recover from sexual violence.*

Office Hours: Office Monday – Friday, 8:30am – 5:00pm, Crisis Line, 24 hours a day.

Website: www.thehealingplace.info

Rape Crisis Program

Phone(s): (828)692-0433
Crisis Line (828)692-3931

Services: *The Healing Place provides crisis intervention in person and over the phone to victims of rape, sexual assault, or child sexual abuse. The agency provides information, referrals, case management, support when interacting with law enforcement, court support, and mental health treatment.*

Office Hours: Monday – Friday, 8:30am – 5:00pm, Crisis Line – 24 hours a day

Eligibility: Reside in Henderson County or be seeking anonymity in their own county and have transportation to get to the agency.

Fees: All services are free

Intake Procedure: Client seeking services may call 692-0495 or 692-3931 to connect with staff. The staff member answering the phone may provide information and referrals. If the client is requesting to see a Therapist, a Therapist will call the client back within 24 hours to schedule an appointment.

The Opportunity House

Phone (828)692-0575
Fax: (828)696-3546

1411 Asheville Highway
Hendersonville, North Carolina 28791

Agency Type: Non-Profit

Services: *The Opportunity House is a self-supporting non-profit art, crafts and cultural center for people of all ages. The 1,400 members and their guests enjoy a wide variety of classes and workshops in areas such as: oil, acrylics, and watercolor painting, portrait drawing, bridge, ballroom dancing, lapidary, weaving, stained glass, pottery, woodcarving, sewing, calligraphy, canasta, cribbage, pinochle, bid whist, poker, NIA exercise and more. Other activities include computer classes, singles group meetings, lecture series, member brunches, movies, book groups, monthly art exhibits and a golf league. The Gift Shop features the work of member artisans and also consignment or estate items for sale. Meeting rooms are available to rent for parties, festivals, seminars, receptions, workshops and training sessions with Internet capability and computer projection.*

Office Hours: Monday – Friday, 9:00am – 5:00pm

Fees: Vary by program

Intake Procedure: Call or walk-in

Service Area: Henderson County

The Salvation Army

Phone: (828)693-4181
Fax: (828)696-8641

239 Third Avenue West
Hendersonville, North Carolina 28792

Agency Type: Religious

Office Hours: Monday – Friday, 8:30am – 5:00pm

Golden Agers

Phone: (828)693-4181
Services: *Lunches and field trips as well as educational programs.*
Office Hours: Tuesday, 12:30pm – 3:00pm
Fees: Free
Eligibility: All senior citizens welcomed
Intake Procedure: Call for a ride to the program
Service Area: Hendersonville area

Social Services Program

Phone: (828)693-4181
Services: *We can help with food, clothing, health care and medicine*
Office Hours: Monday – Friday, 9:00am – 4:00pm
Fees: Free
Eligibility: Case to Case
Intake Procedure: Call, walk-in, or make an appointment.

The Storehouse

Phone: (828)692-8300

627 Seventh Avenue East
Hendersonville, North Carolina 28792
Agency Type: Not For Profit
Services: *The Storehouse is a Christ-centered food and hygiene pantry serving the low-income, elderly and needy families of Henderson County.*
Office Hours: Wednesday – Friday, 9:00am – 2:00pm
Eligibility: Referral from a community organization is required.
Service Area: Henderson County

Did you know . . .

The Healthy Aging Coalition of Henderson County provides an opportunity for community partners and concerned citizens to come together and discuss aging issues in Henderson County.

Thrive (formerly Sixth Avenue Psychiatric Rehabilitation Partners, Inc.)

Phone: (828)697-1581
Fax: (828)697-4492

522 Kanuga Road
Hendersonville, North Carolina 29839
Agency Type: Non-Profit
Services: *Our Mission is to provide support and opportunities to adults with mental health needs offering community, hope and recovery. Sixth Avenue, through a continuum of care, empowers individuals to realize a full life of health and recovery. Healthy individuals thrive in our community through their engagement and advocacy.*
Office Hours: Monday – Friday, 8:30am – 5:00pm
Website: www.thrive4health.org

Assertive Community Treatment Team

Phone: (828)697-1581
Services: *Often described as a hospital in the community, ACTT is a comprehensive community based service designed to provide the highest level of care for those living with mental illness, while they live in their community. Services are individualized and provided by a trans-disciplinary team that includes a Licensed Team Leader, a Psychiatrist, an RN, a Qualified Mental health Professional, a Vocational Specialist, a Substance Abuse Specialist, a Peer Specialist, and a Program Assistant. ACTT is a clinical home for those being served and is available to those on the team 24/7 as the first responder.*
Office Hours: Monday – Friday 8:30am – 5:00pm
Eligibility: Mental health diagnosis (Bipolar and Schizophrenia are given priority), multiple hospitalizations, unable to be stabilized at lower levels of care.
Intake Procedure: Complete referral packet and speak to ACTT leader

Service Area: Henderson and Transylvania Counties

Clubhouse (Psychosocial Rehabilitation)

Phone: (828)697-1581

Fax: (828)697-4492

2110 Woodridge Drive
Hendersonville, North Carolina 27839

Services: *The Clubhouse demonstrates that people with mental illness can successfully participate in society through education, employment, and other social activities. The Clubhouse offers a prevocational work-ordered day, Monday – Friday; social and recreational programming evenings and weekends; open on all holidays; individualized services to assist members in thriving in their local communities.*

Office Hours: Monday – Friday 8:30pm – 4:30pm

Eligibility: Primary diagnosis of mental health, one area of life that needs assistance.

Intake Procedure: Complete referral packet and speak with Clubhouse Director.

Service Area: Henderson County

United Way of Henderson County

Phone: (828)692-1636

Fax: (828)696-8537

722 Fifth Avenue West
Hendersonville, North Carolina 28739

Agency Type: Not For Profit

Services: *United Way is advancing the common good by creating opportunities for a better life in Henderson County.*

Office Hours: Monday – Friday, 8:30am – 4:30pm

NC 2-1-1

Phone(s): 2-1-1
(866)401-6342

Fax: (828)236-3848

Agency Type: Non Profit

Services: *Who should you call when you need help or information for yourself, your family or someone you know? Dial 2-1-1 to connect with a network of more than 18,000 resources in North Carolina that offer care, solutions, support, and hope when you need it most. Our agency partners can assist with: food; housing; utilities; child care; education services; financial education; health care; job training; counseling; support groups; mental health; substance abuse; senior services; volunteer opportunities; disaster services; and so much more.*

Office Hours: 24 hours a day, 7 days a week

E-mail Address: 211info@unitedwayabc.org

Website: www.nc211.org

Fees: Free

Service Area: North Carolina

Western Carolina Community

Action

Phone: (828)693-1711

Fax: (828)697-4277

220 King Creek Boulevard
Hendersonville, North Carolina 28792

Agency Type: Not For Profit

Office Hours: Monday – Friday, 8:00am – 5:00pm

Website: www.wcca.net

Apple County Transportation

Phone: (828)698-8571

Fax: (828)692-0685

526 7th Avenue East
Hendersonville, North Carolina 28792

Services: *Transportation for the public, elderly, and disabled, to and from medical appointments, shopping and meal sites.*

Office Hours: Monday – Friday, 6:30am – 6:30pm

Website: applecountrytransit.com

Eligibility: General Public and Title III required on some transportation services.

Service Area: Henderson and some limited areas of Buncombe County

Liquid Nutrition Program

Phone: (828)693-1711
Fax: (828)697-4277
Services: *Liquid Nutrition Program provides Ensure or Glucerna products.*
Office Hours: Monday – Friday, 8:00am – 5:00pm
Fees: Contribution Only
Eligibility: Must have a medical need by doctor, waitlist. Clients must be over 60.
Intake Procedure: Walk-in or by appointment, DSS, Social Worker, Medical Field Workers
Service Area: Henderson County

Intake Procedure: Initial assessment meeting with family and senior (client) to outline history, concerns and wishes/desires. Provide written report and recommendations. Family decides next steps – pursuing recommendation on own, or have us lead the process.

Service Area: Henderson, Buncombe Counties

WNC Geriatric Care Management

Phone: (828)776-4269
Fax: (828)505-4400

One Oak Plaza, Suite 212
Asheville, North Carolina 28801

Agency Type: For Profit
Services: *We are a resource, advocate and guide for aging with dignity and independence.*
Office Hours: Monday – Friday, 8:00am – 5:00pm, also available on weekends and evenings as needs arise.
Website: wncgcm.com

Did you know . . .

The Council on Aging provides private pay case management services through the Partnership for Independent Living.
Call (828)692-4203 for pricing and sliding scale information.

Geriatric Care Management

Phone: (828)776-4269
Fax: (828)505-4400
Services: *WNC GCM works with families to help maintain the well-being, independence and dignity of elders while balancing the specific needs of the families caring for them. Helps identify elder's needs and preferences. Offers individualized and cost effective recommendations. Assists with the implementation of all services. Services include assessments, care planning, crisis intervention, family care conferences, arranging and monitoring outside services, etc.*
Fees: Private Pay (insurance NOT accepted)
Eligibility: Typically work with geriatric clients, but not limited to this age group.

Care Facilities

Assisted Living Facilities

Carolina Care Center – Hendersonville	(828)693-3388
Carillon Assisted Living of Hendersonville	(828)693-0700
Carolina Village	(828)692-6275
Cherry Springs Village	(828)698-6501
Country Meadow Rest Home	(828)693-6170
Dogwood Retirement Villas	(828)692-2222
Hampton House	(828)693-6353
Henderson’s Assisted Living	(828)692-2220
Heritage Hills Retirement Community	(828)693-8292
Heritage Lodge	(828)693-8292
Lake Pointe Landing	(828)693-7800
McCullough’s Rest Home	(828)693-7976
Mountain View Assisted Living	(828)692-9960
Pine Park Retirement Inn	(828)692-1911
Spring Arbor	(828)692-6440
Spring Arbor West	(828)697-7800
Sunnybrook Assisted Living	(828)693-5417
The Bridge at Lake Pointe Landing	(828)692-7601

Independent Living Facilities

Davis House Retirement Home	(828)693-4470
Dellwood Garden Apartments	(828)692-5200
East Winds Apartments	(828)697-2473
Fletcher Park Inn Retirement Center	(828)684-2882
Hillside Commons	(828)696-2774
Parkside Commons	(828)697-6191
Sugar Hill Apartments	(828)692-1401

Skilled Nursing Facilities

Baystone Health and Rehabilitation	(828)684-4857
Blue Ridge Retirement	(828)693-0871
Brian Center Health and Rehabilitation	(828)693-9796
Carolina Village	(828)692-6275
Golden Living Center	(828)693-8461
Hendersonville Health and Rehabilitation	(828)693-8600
The Laurels of Hendersonville	(828)692-6000

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Congregate Meals

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Family Caregiver Support Program

Information and Assistance

Community Resource Connections

Etowah Thrift Store

Hendersonville Thrift Store

Our Mission

**To provide and coordinate services to keep older adults age 60 and above,
residing in Henderson County, living independently**

For more information please call

828-692-4203

www.coahc.org

