Long-Term Care Housing Directory

for Buncombe, Henderson, Madison & Transylvania Counties



Artwork provided by Residents from Aston Park Health Care Center, Black Mountain Neuro-Medical Treatment Center, Golden Living Center - Asheville, Grace Healthcare of Asheville, and Madison Health & Rehabilitation

Table of Contents

Introduct	ction	1
How to U	Use the Guide	2
Nursing I	Homes	
	Definition	3
	Cost	3
	How to Apply	3
	Life in the Nursing Home	4
Assisted	Living	
	Definition	5
Adult Ca	are Homes and Family Care Homes	
	Definition	5
	Cost	5
	How to Apply	6
	Life in an Adult Care Home	6
Multiuni	it Assisted Housing with Services	
	Definition	7
	Purpose / Meals	7
	Cost	7
	Types of Residents	7
Continui	ing Care Retirement Communities	
	Definition	8
Independ	ident Living (Rental) Communities for Seniors and Disabled	
1	Definitions	9
Selecting	g a Long-Term Care Facility	10
_	Look for When Visiting	
	t for Choosing a Nursing Home	
	Look for When Choosing an Assisted Living Facility	
	g a Continuing Care Retirement Community	
Resident	- ,	
	s with Special Care Units	
	l Resources	
regional	Thesources	10
Runcom	abe County (BC)	
Danconn	BC NH Map	19
	Nursing Homes	
	BC ACH Map	
	Adult Care Homes	
	BC FCH Map	
	Family Care Homes	
	CCRC, Independent Living Map	
	· · · · · · · · · · · · · · · · · · ·	
	Continuing Care Retirement Communities (CCRC)	
	Independent Living Communities for Seniors and Disabled	
	Resources	69
ا المصاد ا	con County (UC)	
Henders	son County (HC)	
	HC NH Map	
	Nursing Homes	
	HC ACH Map	
	Adult Care Homes	81

Henderson County (HC) continued	
HC FCH Map	89
Family Care Homes	91
Multiunit Housing, CCRC, Independent Map	95
Multiunit Assisted Housing with Services	97
Continuing Care Retirement Communities (CCRC)	99
Independent Living Communities for Seniors and Disabled	100
Resources	103
Madison County (MC)	
MC NH Map	105
Nursing Homes	
MC ACH Map	
Adult Care Homes	111
MC FCH Map	113
Family Care Homes	115
Independent Living Map	117
Independent Living Communities for Seniors and Disabled	119
Resources	120
Transylvania County (TC)	
TC NH Map	121
Nursing Homes	123
TC ACH Map	125
Adult Care Homes	127
TC FCH Map	129
Family Care Homes	131
Multiunit Housing Map	133
Multiunit Assisted Housing with Services	135
Independent Living Communities for Seniors and Disabled	
Resources	137
Index	139

Advertisements

Introduction

Every day in our community disabled or older people and their families are facing the challenge of finding accessible and affordable long-term care services. This directory is designed to help them in their search. It provides up-to-date information on residential settings for seniors and disabled persons available in our community. This information is subject to change and is listed with that understanding.

Many citizens are unaware of the great variety of social and health services that are available. Until sudden illness or chronic disability forces us to seek them out, we may not be familiar with the opportunities that exist in our communities. This directory offers a place to start the search for long-term care services, and gives individuals and their families a chance to plan for their present and future needs. The different types of long term care residential settings are discussed to assist you in identifying the kind of care you need.

This directory was developed by the Land-of-Sky Regional Council Area Agency on Aging Ombudsman Program. Regulations require that Ombudsmen work as advocates for residents of licensed facilities. This is limited to residents of nursing homes and adult care homes. This directory was expanded to include other types of long term care housing that may or may not offer additional services. Please call us at (828) 251-6622 to obtain copies or go to our Web site: www.landofsky.org

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How To Use The Guide

Facts about local long term care facilities and senior/disabled rental housing are included to help the consumer learn about and compare available options. Care has been taken to ensure accuracy; however, changes are frequent. Consumers are encouraged to contact the community listed directly to verify and update information. Housing is organized by the County beginning with Buncombe, then Henderson, Madison and Transylvania. Pages are color coded to help you find all housing of a particular type efficiently. Nursing Homes are the purple section. Assisted Living / Adult Care Homes are the green section and Family Care Homes are the gray section. Multiunit Assisted Housing with Services, CCRC's, Independent Living Communities and Additional Resources are in the blue section.

Notations:

▼ Indicates a specific service is available

\$ Indicates an additional fee charged

ACH Adult Care Home

CCRC Continuing Care Retirement Community

FCH Family Care Home; 6 or fewer residents

HA Home for the Aged; licensed adult care home providing assistance with activities of daily living; commonly

referred to as rest homes or assisted living. There may be HA beds in a nursing facility.

MAHS Multiunit Assisted Housing with Services

N/A Information was not applicable

NF Nursing facility; licensed facilities offering regular nursing services and other health services.

SCU Special Care Unit in a licensed adult care home.

SN Skilled Nursing

Nursing Homes

Nursing homes provide care to persons who are chronically ill or recuperating from an illness or injury and need 24 hour nursing care and other health services but not hospitalization. They usually provide rehabilitation programs, assistance with personal care, social activities, supervision, and basic room and food services. Nursing homes are licensed by the North Carolina Division of Health Service Regulation and most are certified for Medicare or Medicaid reimbursement.

Nursing homes have an administrator who has the responsibility of managing the facility. A licensed nurse serves as Director of Nursing (DON) and supervises the residents' personal care. Certified Nursing Assistants (CNA's) provide routine care. The number of CNA's on duty depends on the number of residents. Social workers, activity coordinators, physical therapists and dietary staff provide specific services in the facility.

The Division of Health Service Regulation (DHSR) is a part of the North Carolina Department of Health & Human Services (DHHS). DHSR inspections are conducted annually and complaints are investigated when reported. Facilities that accept residents receiving Medicaid and Medicare are certified by the Division of Medical Assistance (DMA) and must post their inspection reports. The Western Regional Office of the Division of Health Service Regulation is located in Black Mountain, (828) 669-3373.

Under North Carolina's Nursing Home Bill of Rights, all residents are to be treated with respect, consideration, and full recognition of personal dignity and individuality. The Regional Long-Term Care Ombudsman (an advocate for the residents) and your local Nursing Home Community Advisory Committee work to see that these rights are respected.

The Cost of Nursing Homes

The cost of nursing home care often seems overwhelming to the resident and his/her family. Facilities typically charge \$3700 - \$6000 per month. This cost covers 24 hour nursing care, meals and most services. Most facilities will charge additional monthly fees for a private room. Residents receiving Medicaid do not pay an additional fee for laundry services. Ask the appropriate facility personnel about these costs and charges.

Over 70 percent of the residents in nursing homes receive Medicaid – an entitlement program for those with limited incomes and resources. Often residents enter a facility with their own resources and then convert to Medicaid when their personal funds are spent. A private pay resident may not be discharged from a facility certified to serve Medicaid residents only because he or she needs Medicaid to reimburse the facility. Medicaid reimburses facilities for the "cost of care" (which includes wheelchairs, medical transportation, bandages, etc.). Residents should inquire about the costs associated with their care before they pay for additional services from their own funds. Call the Medicaid eligibility worker at the Department of Social Services if you have questions about what Medicaid covers and to see if you are eligible.

Few people in nursing homes (less than 5 percent) are covered by Medicare - a federal health insurance program. Medicare only pays for specific needs and procedures and for a limited period of time. A physician must certify the resident's medical care needs. The resident is evaluated on admission and a determination is made then about Medicare coverage. Currently, Medicare may cover up to 100 days of nursing home care; however, the resident is responsible for a co-payment after the 20th day of Medicare coverage. This co-payment amount changes annually and is approximately 20%. If the resident has a Medicare supplemental policy the co-payment may be covered, as long as the physician determines that the individual continues to need "skilled care."

Some older adults have insurance policies that will cover some, if not all, of the costs of nursing home care. These policies should be read carefully to determine what level of care is covered. Veterans may also be eligible for assistance from the Veteran's Administration. Ask if the facility handles insurance billing. Residents eligible for Medicaid will receive a small Personal Needs Allowance to purchase personal items. Most facilities charge the private pay daily rate to "hold the bed" should the resident have to be hospitalized.

How to Apply for a Nursing Home

The Admission Coordinator of the nursing home will assess the applicant's medical and social needs and will provide the necessary forms. A contract will include the cost of care and other services. All residents entering a nursing home are required to have an FL-2 form completed by their physician. This FL-2 form may be obtained from the County Department of

Social Services, the physician, or from the nursing home itself.

An individual care plan will be developed to meet the resident's medical and social needs. The resident and family members should be involved in the care planning at the time of admission and thereafter at the resident's quarterly care planning meetings.

Life in the Nursing Home

Residents in facilities should be allowed and encouraged to participate in the activities of day-to-day life as much as they are able. A Resident's Council provides the opportunity for residents to have input into the activities of the facility. Family, friends, colleagues, and church members should be encouraged to visit the resident and continue the relationships that they have had in the past. If the resident or the family has a concern, he/she should feel free to discuss the issue with the Administrator.

Many facilities encourage family involvement with family nights and Family Council meetings. Residents who are private pay may leave the nursing home to visit their families as long as the daily rate is paid at the nursing home. Those receiving Medicaid are allowed to take 60 days of therapeutic leave per year to visit their families if they are medically approved.

Assisted Living

In North Carolina, an assisted living residence is defined by the Division of Health Services Regulations (DHSR) as "Any group housing and services program for two or more unrelated adults, by whatever name it is called, that makes available, at a minimum, one meal a day and house-keeping services and provides personal care services directly or through a formal written agreement with one or more licensed home care or hospice agencies." The Division may allow nursing service exceptions on a case-by-case basis. Settings in which services are delivered may include self-contained apartment units or single or shared room units with private or area baths."

There are three types of assisted living residences: adult care homes, adult care homes that serve only elderly persons, and multiunit assisted housing with services. As used in this section, "elderly person" means:

- a. Any person who has attained the age of 55 years or older and requires assistance with activities of daily living, housing, and services, or
- b. Any adult who has a primary diagnosis of Alzheimer's disease or other form of dementia who requires assistance with activities of daily living, housing, and services provided by a licensed Alzheimer's and dementia care unit.

Adult Care Homes and Family Care Homes

Adult Care may be the answer for the older person who is not able to live independently, but who does not need nursing home care. Commonly referred to as "Rest Homes" or "Assisted Living", Adult Care Homes are licensed by the NC DHSR to provide assistance with activities of daily living (ADL).

Two types of Adult Care Homes serve disabled and older adults:

<u>Family Care Homes</u> (FCH) are small homes that provide care for up to six people in a family-like setting. These homes are often found in residential communities and have around-the-clock or live-in staff that prepare meals, supervise medications and provide help with dressing and other needs.

Large <u>Adult Care Homes</u> (ACH) or <u>Homes for the Aged</u> (HA) serve seven or more people. They, too, provide assistance with meeting the residents' daily needs, and they have staff on duty 24 hours a day. Some nursing homes have Home for the Aged beds on site for those who do not need nursing care. Often, these HA residents have priority for the nursing home beds if the need arises.

Adult Care Homes have an administrator who is responsible for managing the facility and a supervisor-in-charge (SIC) who oversees resident care. Aides provide assistance to the resident. The number of aides on duty is determined by the number of residents. Licensed nurses are <u>not required</u> in adult care homes, although some have nurses on duty.

<u>Special Care Units</u> (SCU) for persons with Alzheimer's disease or related disorders means an entire facility, wing or hallway within an adult care home separated by closed doors from the rest of the home, or a program provided by an adult care home, that is designated or advertised especially for special care of residents with Alzheimer's disease or related disorders. Refer to page 17 for a list of Special Care Units in the Land-of-Sky region.

The County Department of Social Services monitors Adult Care Homes at least bi-monthly and may be contacted if a resident or family member has a concern or complaint about the care being provided. Under North Carolina's Adult Care Home Bill of Rights, all residents are to be treated with respect, consideration and full recognition of their personal dignity and individuality. The Regional Long-Term Care Ombudsman and the local Adult Care Home Community Advisory Committee work to see that these rights are respected.

The Cost of Adult Care Homes

The cost of adult care varies from facility to facility, ranging from \$1200- \$6000 a month. This includes three meals daily, activities, transportation to medical appointments, laundry, personal care and the supervision of medication administration.

A few facilities require an additional entry fee. For those on limited incomes, State/County Special Assistance (SA) may help cover the cost of adult care homes. An individual's own income is applied first to the monthly cost of care, then SA supplements this income up to the NC maximum adult care home payment rate. Residents receiving Special Assistance receive a small Personal Needs Allowance (\$66) monthly to cover the cost of personal items. Contact your local Department of Social Services to find out if you are eligible.

Some Adult Care Homes only accept "private pay" residents who are able to cover the cost of care themselves. Others accept those who are private pay as well as those who receive Special Assistance. Some facilities increase the private pay rates as additional personal care is needed. All services provided in the monthly rate should be included in the contract. A resident receiving SA should not be charged for additional services.

How to Apply for Adult Care Homes

All people applying for admission into an Adult Care Home are required to have an FL-2 form; a physician authorized medical form describing the residents' care requirements. This form may be obtained from the facility administrator, a patient's doctor or the County Department of Social Services. If State/County Special Assistance is needed, the person seeking assistance applies at the Department of Social Services in the county where he/she lives. Otherwise, the resident and the facility simply enter into a contractual agreement. Some facilities require a deposit.

A guardian must sign the contract for residents who have been declared legally incompetent.

Life in an Adult Care Home

The daily routine in adult care homes should resemble, as much as possible, routines followed when living independently. Activities are offered and residents are encouraged to participate. Some residents are able to leave the home on their own. Most are able to participate in organized activities outside of the home such as occasional shopping trips.

Upon admission, the home will provide the resident with a copy of its policies on smoking, visitation and other matters. Private pay residents may leave the facility to visit with their families as they wish. Those who receive Special Assistance may leave for up to 30 days at a time.

Multiunit Assisted Housing with Services

"Multiunit Assisted Housing with Services (MAHS)" means an assisted living residence in which hands-on personal care services and nursing services which are arranged by housing management are provided by a licensed home care or hospice agency, through an individualized written care plan. The housing management has a financial interest or financial affiliation or formal written agreement which makes personal care services accessible and available through at least one licensed home care or hospice agency. The resident has a choice of any provider, and the housing management may not combine charges for housing and personal care services. All residents, or their compensatory agents, must be capable, through informed consent, of entering into a contract and must not be in need of 24-hour supervision. Assistance with self-administration of medications may be provided by appropriately trained staff when delegated by a licensed nurse according to the home care agency's established plan of care. Multiunit assisted housing with services programs are required to register annually with the Division of Health Service Regulation and provide a disclosure statement. The disclosure statement is required to be a part of the annual rental contract that includes a description of the following requirements:

- a. Emergency response system;
- b. Charges for services offered;
- c. Limitations of tenancy;
- d. Limitations of services;
- e. Resident responsibilities;
- f. Financial/legal relationship between housing management and home care or hospice agencies;
- g. A listing of all home care or hospice agencies and other community services in the area;
- h. An appeals process; and
- i. Procedures for required initial and annual resident screening and referrals for services.

Purpose / Meals for Multiunit Assisted Housing

The purpose of Multiunit Assisted Housing with Services is to provide housing and assist with coordination of personal and health care services through licensed home care agencies. No resident monitoring or supervision is provided by facility staff. Like any independent apartment setting, a multiunit assisted housing with services tenant commonly signs a lease agreement and pays monthly rent. Multiunit assisted housing with services may be housing with or without subsidized rent. Supportive services are optional to the resident, and the resident must have a choice of care providers. Payments for personal or nursing care may not be combined with charges for housing. One to three meals per day are provided according to individual contract for services agreement.

The Cost of Multiunit Assisted Housing

Note that Medicare, Medicaid and State/County Special Assistance (SA) does <u>not</u> cover the cost of living in multiunit assisted housing with services. **These residences are strictly private pay.** However, the provision of personal and medical care may be covered by long term care insurance or NC Home and Community Care Block Grant, Medicare, or other medical insurance if the services meet coverage requirements of the specified insurance company.

Types of Residents in Multiunit Assisted Housing

It is assumed that all residents will be independent enough to arrange for the provision of their personal care or have an agent acting in their behalf; will be competent to sign a lease agreement; and will not require 24 hour supervision.

Continuing Care Retirement Communities (CCRC)

Continuing Care Retirement Communities (CCRC) offer an attractive living alternative for retirement age individuals and couples. Also known as continuing care facilities and life-care communities, these communities differ from other retirement options by providing housing and health-related services either for life or for a period in excess of one year. "Continuing Care" is defined by North Carolina General Statutes as, "...the furnishing to an individual, other than an individual related by blood, marriage, or adoption to the person furnishing the care, of lodging together with nursing services, medical services, or other health related services pursuant to an agreement effective for the life of the individual or for a period longer than one year." Generally, prospective residents must be capable of independent living when they enter the community.

The typical CCRC provides independent accommodations that may include full or efficiency apartments, villas, or cluster homes as well as community dining, social and recreational areas, and a wide range of services including meals, housekeeping, transportation, and health-related services. In North Carolina, CCRCs offer either <u>nursing home</u> or <u>adult care home</u> level of care, and may provide both. Depending on the individual community, these accommodations, activities, and services may be paid for in a monthly fee or purchased as needed. Usually a substantial entrance fee is charged in addition to monthly fees. Entrance fees can be non-refundable, partially refundable, or fully refundable. The majority of CCRCs are private pay, although a few have some subsidized units.

Continuing care communities typically offer one (or more) of four types of agreements or contracts, as defined below:

<u>Extensive</u>, or <u>life care</u>, <u>contracts</u> provide independent living and health-related services in exchange for a price, usually consisting of an entrance and monthly fees. No additional fees are generally required as one moves from one level another.

<u>Modified contracts</u> provide independent living and a specified amount of health-related services in exchange for an entrance fee and monthly fees. Health-related services are provided at a subsidized rate or are free for a specified number of days. <u>Fee-for-service contracts</u> provide independent living and guaranteed access to health-related services in exchange for an entrance fee and monthly fees. Health-related services are provided at the going, full per diem rate.

<u>Equity contracts</u> involve an actual real estate purchase, with a transfer of ownership of the unit. Health-related service arrangements vary.

Because CCRCs include contractual requirements where, for certain fees, the facility agrees to provide health care coverage over a given period of time, they are considered an insurance product and are regulated by the NC Department of Insurance. They are also licensed by the state Division of Health Service Regulation for the adult care home or nursing home level of care they provide.

For more information or additional questions regarding CCRC's, contact the North Carolina Department of Insurance at: 1-800-546-5664 (NC only)

1-919-807-6750 www.ncdoi.com/fed/se/fed_se_home.asp

Independent Living (Rental) Communities for Seniors and Disabled

Housing for older adults, or retirement housing, does not always fit neatly into categories. Definitions are often confusing. Terms such as "retirement community" are used to describe a wide range of very different housing arrangements. New combinations, services and financial arrangements are emerging rapidly, creating new models that may not easily fit a standard definition.

In this section of the directory, for Region B, we have attempted to include independent living communities that are rented on a monthly basis, limited to residents of a certain age or disability, and that may or may not offer additional services such as meals, transportation, housekeeping, etc. Under the name of each community, in the "rent" category, you should be able to determine if the community is subsidized, accepts Section 8, or is private pay only.

Below are some common terms and definitions used for elderly independent living housing. Because many of North Carolina's developments and facilities have waiting lists, particularly for moderately priced and subsidized housing, it is wise to plan well in advance to the extent possible.

<u>Elderly apartment</u> includes many types of apartments that are specifically intended for older persons, or elderly and disabled. Such apartments may have special features or services for older residents, or may be exactly like any other apartment building except for the age restriction. These apartments may be in public housing or other subsidized housing, or they may be private pay.

Congregate housing is a type of elderly apartments where supportive services are available, including the opportunity for residents to have at least one meal per day in a central dining area. Ideally, services are tailored to the individual's needs including recreational and social activities, special diets, housekeeping, laundry and transportation. The term "congregate housing" is used to describe a wide range of independent housing where services may vary considerably. Such housing may be subsidized or private pay.

<u>Public housing</u> are federally-supported housing units operated by local public housing authorities. Families or individuals pay 30 percent of their incomes in rent. Units may or may not be specifically designated elderly apartments.

<u>Subsidized housing</u> includes a group of housing programs for low-income people. In many, residents pay 30 percent of their adjusted income for rent. Others charge the same rent for all units of the same size, but rents are lower than that in comparable private housing. Units may or may not be designated as elderly apartments.

<u>Section 8 Vouchers</u> are a rental assistance program of the U.S. Department of Housing and Urban Development (HUD). These vouchers enable low-income people to rent a dwelling of their choice in the community if it meets certain standards set by HUD. They are provided to eligible individuals through the local public housing authority and HUD pays a portion of the rent based on the tenant's income. Vouchers are available to adults of all ages and in many communities, there are waiting list.

<u>Adult Communities</u> are designed to attract active retirees by offering social activities, recreational facilities, and services of interest to those of retirement age. These developments might consist of single-family (detached) dwellings, manufactured (mobile) home parks, town homes, apartments and other types of dwellings.

"Naturally occurring retirement communities" are communities that are not designed specifically for an older population but still have a majority of older residents. They may attract older adults for various reasons, including their location; services and amenities of interest; nearness to health care, shopping and other services; affordability; and ease of upkeep. Some are simply communities of mostly older adults where long-term residents have "aged in place." These often are not formal retirement living arrangements.

Shared housing can be described in two basic types: shared group residences and home-sharing. Shared group residences are those in which none of the people living there own the dwelling, but they pay rent for private space (e.g., room and bath) and shared common areas. Usually sponsored by non-profit organizations, these residences sometimes offer such supportive services as transportation and meals through agreements with human services providers. In home-sharing, two unrelated people live together in a shared home or apartment, each having private space yet sharing common living areas. Home-sharing may be an informal arrangement among individuals or a program through an office on aging or other service agency. Just a few formalized home sharing programs exist in North Carolina where people are screened and matched through an office on aging or other service organization.

Selecting a Long-Term Care Facility

- Allow yourself plenty of time to find a suitable home. If you are assisting a loved one in looking for a facility, include him or her in the selection process as much as possible. Consider his or her interests, ideas and wishes.
- Ask friends, relatives, clergy, home health staff and physician about their experiences in particular facilities. If in the hospital, work with the Discharge Planner to find a facility.
- Review the Quality Star Ratings of the facilities you are considering. Both of the below sites have additional information about choosing a facility.

For nursing homes: www.medicare.gov/nhcompare

For adult care homes: www.ncdhhs.gov/dhsr/acls/star

- Contact the County Department of Social Services to determine if you qualify for financial aid. An FL-2 form must be completed by a physician for all residents entering a nursing home or adult care home. FL-2 forms are available from DSS, hospitals or physicians offices.
- Review the state inspection reports prepared by the Division of Health Services Regulation when evaluating nursing homes. If a nursing home is certified for Medicare and Medicaid, the inspection report should be posted in the facility. These reports are available at the office of the Regional Ombudsman and at the facility.
- Contact an Adult Home Specialist at your county Department of Social Services for information on adult care home inspection reports on specific adult care homes. You may also want to contact your county Nursing Home/Adult Care Home Community Advisory Committee or the Regional Ombudsman for information. Call Land-of-Sky Regional Council at 828-251-6622 or 1-800-727-0557 to get a Community Advisory Committee contact number or to speak with the Regional Ombudsman.
- It is important to visit the home! In addition to arranging a meeting with the administrator or supervisor-in-charge, make unexpected visits on weekends (during visiting hours) and at meal times at the home. Identify yourself to the staff and ask if you might walk through the facility to determine if you or your relative could live there comfortably. Remember to respect the residents' right to privacy as you visit. Use your eyes, ears, and nose to determine if residents are receiving reasonable, proper care. Ask about the administrator's and the supervisor's involvement with the facility and its residents the hours they are on site, the stability of the staff, and the manner in which problems are solved.
- Choose a home that would be convenient for family members and friends to visit.
- Carefully examine the facility's contract. Note what services are included and what services (such as beauty shop appointments) require additional fees.
- Ask about any special needs the resident might have. For example, what provision is made for one who is allergic to smoke or one who must have a special diet?

What to Look for When Visiting

- Are the residents clean, well groomed, shaved, odor-free, active, communicating with each other, involved in ageappropriate activities, satisfied with the care being provided?
- Does the food look tasty, is it nutritious and served at the proper temperature? Are food servings adequate and appropriate? Are menus posted and followed? Are residents given food choices?
- Do staff interact with residents in a pleasant, cheerful manner, promptly responding to call bells? Is there adequate staff to assure proper care for all residents?
- How are concerns addressed?
- Are the linens, walls, floors, windows and bathrooms clean and free of odors and insects? Are residents allowed/ encouraged to have personal belongings? Is lighting comfortable and appropriate?
- Are activities varied, interesting and age appropriate? Do residents participate in activities outside of the home such as shopping trips and attending church?

Check List for Choosing a Nursing Home

A - U	sing your senses: sight, hearing, smell, touch	Strong	Weak
1.	Is there cheerful, respectful, pleasant, warm interaction between staff and residents?		
2.	Does the administrator seem to know the residents and enjoy being with them?		
3.	Do staff and administration seem comfortable with each other?		
4.	Do the rooms appear to reflect the individuality of their occupants? Do all the rooms look		
	alike?		
5.	Are residents using the common rooms – for example, the front lounge?		
6.	What is the noise level in the facility? Is it comfortable and homelike?		
7.	Do residents look clean and well groomed?		
8.	Is the home free from unpleasant odors?		
9.	Do you notice a swift response to call lights?		
10.	Are there residents crying out? If so, do they get an appropriate response from staff?		
11.	Is the dining room atmosphere relaxed and conducive to pleasant meals?		
12.	Do the meals look appetizing? Are residents eating most of their food? Do they have		
	assistance if they need it?		
13.	Does the home seem clean, cheerful, uncrowded?		
14.	Are there pleasant areas for family visits?		
15.	Are there residents in physical restraints?		
16.	Do residents appear to be engaged in meaningful activity by themselves or with others?		
10.	(as opposed to staring at the wall, blaring TV, slumped over, or in a line)		
	(as opposed to staring at the wall, slaring 14, slaringed over, or in a line)		
B - T	hings you can ask of staff		
1.	What kinds of activities are residents involved in? Is there access to books, gardening,		
	community activities, pets, to retain linkages to former interests? Does the nursing home		
	have a wheelchair accessible van?		
2.	What kind of activities are there for residents with dementia? (structured, walking paths,		
	evening activities, music?)		
3.	Is there permanent assignment of staff to residents?		
4.	How are the nursing assistants involved in the residents care planning process? (They		
	should attend and contribute ideas).		
5.	How does the staff accommodate the family's schedule to assure participation in care		
	planning meetings?		
6.	What happens if a resident refuses to take a medication?		
7.	What does the facility do for residents who are depressed? Is counseling available?		
8.	What is the facility's policy toward missing clothing and other possessions?		
9.	What does the facility do to encourage employee retention and continuity? Does the		
	staff receive health benefits?		
10.	Does the facility provide transportation to community activities?		
11.	What kinds of therapies are provided for residents on Medicaid? (Occupational therapy,		
	speech therapy, physical therapy, mental health services, etc.)		
12.	Is there a family council? Are there family members I can speak to?		
13.	What happens when someone has a problem or complaint? Are family/staff conferences		
	available to work out problems?		
14.	Who is your Ombudsman? Does that person visit regularly?		
15.	What are the extra charges not included in the daily rate?		
16.	If paying privately: How often have private pay rates increased? How much notice is given		
	before an increase? Are there charges for extra care which are not included in the daily		
	rate?		
17.	What does staff see as the facility's main strengths and weakness?		
18.	Who decides for each resident how she bathes and how often?		
19.	Who selects roommates? What do you consider in selecting roommates? How are		
	residents involved in the selection?		
20	How are smokers and non-smokers accommodated?		

C - T	hings you can learn from residents and families	Strong	Weak
1.	What is your usual routine? Can you get up and go to bed when you wish?		
2.	Do you have the same nursing assistant most days? (Does this match the answer to B3?)		
3.	Are snacks available when you want one? Are they what you want?		
4.	Do you participate in care planning meetings? Is your opinion valued? (Does this match the answer to B5?)		
5.	Are care planning conferences held at a time when family members can attend? Do the		
	conferences last until your questions are answered or all of the issues have been taken care of?		
6.	What happens when you have missing clothing? (Does this match the answer to B8?)		
7.	Are residents able to get help for going to the toilet within a short period of time?		
8.	Whom do you go to with problems? What is the response? Are you satisfied?		
9.	How does staff help you with your personal interests like reading and gardening?		
10.	Do you get outside as often as you wish?		
11.	Is there a resident council? How does it work? Who controls the council: residents or staff?		
12.	Is there a family council? Is it an effective forum for raising concerns and learning what's happening at the home?		
13.	What's the best thing about living here?		
14.	What's the worst thing about living here?		
15.	What makes a day good for you?		
D – I	nformation you can obtain		
1.	Copy of state inspection report – either from the agency which licenses and certifies		
	nursing homes, from the facility itself, or from the Ombudsman.		
2.	Star Quality Rating. Visit www.medicare.gov/nhcompare		
3.	Information about the facility from the local Ombudsman or State Ombudsman.		
4.	Information from family members or friends of residents.		

What to Look for When Choosing an Assisted Living Facility from the Full Circle of Care Caregiver Web site www.fullcirclecare.org

Atmos	tmosphere Yes		No
1.	Good location.		
2.	Attractive appearance outside.		
3.	Attractive appearance inside.		
4.	Residents socialize with each other and appear happy and comfortable.		
5.	Staff is appropriately dressed.		
6.	Staff is personable and outgoing and helpful.		
7.	Staff act in a professional manner.		
8.	Visits with residents are welcome at any time.		
9.	Decor in the common areas is clean, attractive, and acceptable to you.		
10.	You feel comfortable within this environment.		
Dhysic	al Features		
1.	The building is designed to meet residents needs.		
2.	The floor plan is easy to follow.		
3.	Doorways and hallways are accommodating to wheelchairs and walkers.		
4.	If applicable, elevators are available for those who can't use the stairs.		
	Hand rails are available to aid in walking.		
5.	S S S S S S S S S S S S S S S S S S S		
6.	Cupboards and shelves are easy to reach.		
7.	Floors are of a non-skid material and carpets are firm and secure.		
8.	Lighting is good.		
9.	Clean.		
10.	Odor free.		
11.	Appropriately heated and cooled.		
12.	Exits are clearly marked.		
13.	Doors and windows are lockable.		
14.	There are no noticeable hazards to your safety.		
15.	Emergency response information posted.		
Individ	dual Unit Features		
1.	Are different sizes and types of units available?		
2.	Are units for single and double occupancy available?		
3.	Can couples live together in the same room?		
4.	Do you have any input about your roommate assignment, if applicable?		
5.	Do residents have their own lockable doors?		
6.	Is a 24-hour emergency response system accessible from the unit?		
7.	Are bathrooms private?		
8.	Do bathrooms accomodate wheelchairs and walkers?		
9.	Do bathrooms have grab bars?		
10.	Are residents allowed to bring their own furnishings?		
11.	Do all units have a telephone?		
12.	Do all units have cable TV? (inquire about billing if the answer is yes)		
13.	Do residents have kitchen units or access to a common kitchen?		
14.	May residents keep food in their units?		
15.	Is smoking allowed? (In rooms? In common area? Outside only?)		
Food S			
1.	Three nutritionally balanced meals are provided daily, seven days/week.		
2.	Snacks available.		
3.	May a resident request special foods?		
4.	Are common dining areas available?		
5.	Are dining areas clean?		
6.	May residents eat their meals in their units?		

		Yes	No
7.	Is there a set time for meals or may a resident decide when to eat?		
8.	Food looks good.		
9.	Food smells good.		
10.	Food portions look appropriate.		
Social a	and Recreational Activites		
1.	Is there evidence of an organized activities program, such as a posted schedule, events		
	in progress, reading materials, etc.?		
2.	Do residents participate in activities outside of the facility?		
3.	Do volunteers, including family members, help with or conduct activities?		
4.	Are residents required to participate in activities?		
5.	Are residents' pets allowed to live in the facility?		
6.	Are residents' pets allowed to visit in the facility?		
7.	Does the facility have a resident pet?		
8.	Is transportation provided to other facilities for activities?		
9.	Is transportation provided within the community as needed?		
10.	Are provided activities in line with what you enjoy?		
11.	Do you think you would be comfortable interacting with the residents?		
Medica	ation, Health Care, and Needs Assessment		
1.	Residence has specific policies regarding medication such as, storage of, assistance with,		
Δ.	training of staff, supervision of staff, and record keeping.		
2.	Is self-administration of medication allowed?		
3.	A staff person is available to coordinate home care visits from a nurse, physical therapist,		
J.	occupational therapist, etc. if needed.		
4.	Trained staff is available to assist residents who experience memory, orientation, or		
	judgement losses.		
5.	A physican or nurse regularly visits the residents.		
6.	Residence has a clearly stated procedure for responding to a resident's		
	medical emergency.		
7.	A list of all offered services is provided.		
8.	Staff is available to provide 24-hour assistance with activities of daily living		
	(dressing, eating, mobility, hygiene, grooming, bathing, etc.).		
9.	Transportation to Doctor appointments is provided.		
10.	Housekeeping service for individual units is provided.		
11.	Pharmacy, barber/beautician and/or physical therapy services are offered		
	on-site or transportation can be arranged with short notice.		
12.	Written plan of care for each resident.		
13.	Residence has a process for assessing a potential resident's need for service.		
14.	Residence has a process for ensuring needs and services are reevaluated periodically.		
15.	The process includes the resident, his or her family, facility staff, and the resident's		
	physician.		
16.	There is sufficient staff to meet the resident's needs.		
Contra	cts, Costs, and Finances		
1.	May a contract be terminated?		
2.	Is there refund language in the contract?		
3.	Are other sources of money available and/or accepted to help pay for service such as		
-	government, private, or corporate programs?		
4.	If the resident's needs change, would additional services be available?		
5.	If nursing care or other care is needed on a temporary basis, is there a method in place		
	to pay for these services?		
6.	Are there different costs for various levels or categories of service?		
7.	Are residents required to purchase renters' insurance for personal property in their units?		
8.	Are there any other fees or charges?		

Selecting a Continuing Care Retirement Community

from the Full Circle of Care Caregiver Web site www.fullcirclecare.org

The questions presented below are offered as a starting point to your evaluation of the facilities that you are considering. Use common sense in evaluating this type of facility. Your family member should feel comfortable in the setting. Remember, this may become your family member's future home.

Obse	rvations	Yes	No
1.	Do you like how the facility looks?		
2.	Is staff helpful as you tour the facility?		
3.	Are residents engaged in activities?		
4.	Do residents seem alert and happy?		
5.	Is the facility clean and in good repair?		
6.	Are there any visible hazards?		
7.	Is the facility in a location that you like?		
8.	How far is the nearest grocery and drug store?		
Activ	ities		
1.	What activities are offered?		
2.	Are there activities you like to do?		
3.	Is there an activities staff person?		
4.	Are shopping trips regularly scheduled?		
5.	To what degree is transportation provided?		
6.	How is visiting handled for family and friends?		
Servi	ces		
1.	What medical services are offered?		
2.	Do they seem adequate for your current and future needs?		
3.	What other services are offered?		
	Transportation (Set times, On demand, Reservation system)		
	Laundry		
	Housekeeping		
	Library		
	Other		
4.	Are there fees for any of these services? If so, can they be increased in the future?		
5.	Is there an additional charge for services?		
6.	What type of facility security is offered?		
Comb			
Cont			
1.	What type of contract is needed?		
2.	Will you own or rent?		
3.	Is any ownership transferable upon your death?		
4.	Is there a lump sum fee?		
5.	Is there a monthly charge?		
6.	If there is a monthly charge, what happens if you can't pay?		
7.	If you go into the hospital, will your living space be held?		
8.	Are any monthly charges fixed or can they be increased? How is routine maintenance handled?		
9.			
10.	Are utilities included?		
11.	Are there any other fees or charges?		
12.	Are you able to change your mind about living at the facility?		
13.	How long has the company been in business?		
14.	Will they provide references?		
15.	How are transfers made to the Assisted Living section?		
16.	What if the Assisted Living section is full when you need it?		
17.	Does your attorney have any questions for you to ask?		

Resident Rights

Residents of licensed long-term care facilities have basic and special rights under Federal and State law. There is a Nursing Home Bill of Rights and an Adult Care Home Bill of Rights. The Bill of Rights guarantees all residents:

RIGHT to be treated with consideration, respect and full recognition of personal dignity and individuality.

RIGHT to know about and exercise your rights

RIGHT to adequate and appropriate care

RIGHT to know about services and charges

RIGHT to privacy in treatment and care

RIGHT to control your finances

RIGHT to be consulted in planning your medical treatment

RIGHT to confidentiality of medical records

RIGHT to freedom from abuse, neglect, and exploitation

RIGHT to freedom from restraints

RIGHT to express grievances without fear of retaliation

RIGHT pertaining to admission, transfers, and discharges

A local Community Advisory Committee, appointed by county commissioners, and the Regional Long-Term Care Ombudsman work to see that these rights are respected in all of the licensed nursing homes and adult care homes. Ombudsmen and Community Advisory Committees do not visit Multiunit Assisted Housing with Services, Continuing Care Retirement Communities (except for the licensed sections), or Independent Living Communities.

Facilities with Special Care Units

in Buncombe, Henderson and Transylvania Counties

Arbor Terrace of Asheville

3199 Sweeten Creek Road Asheville, NC 28803 828-681-5533

Licensee: SHPIII/Arbor Asheville

Beds: 70

Alzheimer's Licensed: 17

See facility information on page 33

Clare Bridge of Asheville

4 Walden Ridge Drive Asheville, NC 28803 828-687-0155

Licensee: Brookdale Senior Living

Beds: 38

Alzheimer's Licensed: 38

See facility information on page 37

Carillon Assisted Living of Hendersonville

3851 Howard Gap Road Hendersonville, NC 28792

828-693-0700

Licensee: Carillon Assisted Living

Beds: 96

Alzheimer's Licensed: 24

See facility information on page 86

The Cottage - Spring Arbor

1820 Pisgah Drive Hendersonville, NC 28739 828-692-6440

Licensee: Spring Arbor of Hendersonville

Beds: 61

Alzheimer's Licensed: 16

See facility information on page 91

Heritage Lodge

2500 Heritage Circle Hendersonville, NC 28739

828-693-8292

Licensee: Emeritus Corporation

Beds: 24

Alzheimer's Licensed: 24

See facility information on page 89

Mountain View Assisted Living

260 Centerway Drive Hendersonville, NC 28792

828-692-9960

Licensee: Mizpah Healthcare, Inc

Beds: 27

Alzheimer's Licensed: 27

See facility information on page 90

Kings Bridge House

10 Sugar Loaf Road Brevard, NC 28712 828-884-6137

Licensee: Kings Bridge House, LLC

Beds: 60

Alzheimer's Licensed: 60

See facility information on page 131

Regional Resources

Information and Referrals for Services

2-1-1 United Way/Community Resource Connections (CRC)

211 or (828) 253-4357 Toll-Free 1-866-401-6342 www.211wnc.org

Alzheimer's Association Western Carolina Chapter

1-800-272-3900 www.alz.org/northcarolina

Buncombe County Department of Social Services (DSS)

(828) 250-5500

www.buncombecounty.org/governing/depts/dss

Council on Aging of Buncombe County, Inc

(828) 277-8288 www.coabc.org

Council on Aging for Henderson County

(828) 692-4203 www.coahc.org

Disability Partners

(828) 298-1977 www.disabilitypartners.org

Henderson County Department of Social Services

(828) 697-5500 www.hendersoncountync.org/dss

Madison County Department of Community Services

(828) 649-2722

Madison County Department of Social Services (DSS)

(828) 649-2711

www.main.nc.us/madison/social.html

MemoryCare of Asheville

(828) 771-2219 www.memorycare.org

NC DHHS Care-Line

1-800-662-7030

www.ncdhhs.gov/ocs/careline OR ww.nccarelink.gov

NC Senior Legal Helpline

1-877-579-7562

Pisgah Legal Services

(828) 253-0406 www.pisgahlegal.org

Senior Health Insurance Information Program (SHIIP)

1-800-443-9354 www.ncshiip.com

Transylvania County Department of Social Services (DSS)

(828) 884-3174

www.transylvaniacounty.org/dss

Long-Term Care Facility Information

NC Adult Care Home Violation and Penalty Reports

www.ncdhhs.gov/dhsr/acls/adultcarepenalties

NC Adult Care Home Star Ratings

www.ncdhhs.gov/dhsr/acls/star

NC Nursing Home Survey Reports and Star Ratings

www.medicare.gov/nhcompare

For other questions regarding licensed Long-Term Care Facilities

www.ncdhhs.gov/aging

Advocacy

Disability Rights North Carolina

1-877-235-4210 www.disabilityrightsnc.org

Friends of Residents in Long-Term Care

(919) 782-1530 www.forltc.org

The National Consumer Voice for Quality Long-Term Care

(202) 332-2275

www.consumervoice.org

To Report Complaints about Aged or Disabled Adults

For residents living in Adult Care or Nursing Homes

(NC Division of Health Service Regulation in Raleigh)
1-800-624-3004

Regional Office of Long-Term Care Ombudsman

(828) 251-6622

State Office of Long-Term Care Ombudsman

(919) 733-8395

Adult Protective Services

Buncombe County (828) 250-5800 (828) 252-4357 **

Henderson County (828) 694-6241 (828) 697-4911 **

Madison County (828) 649-9498

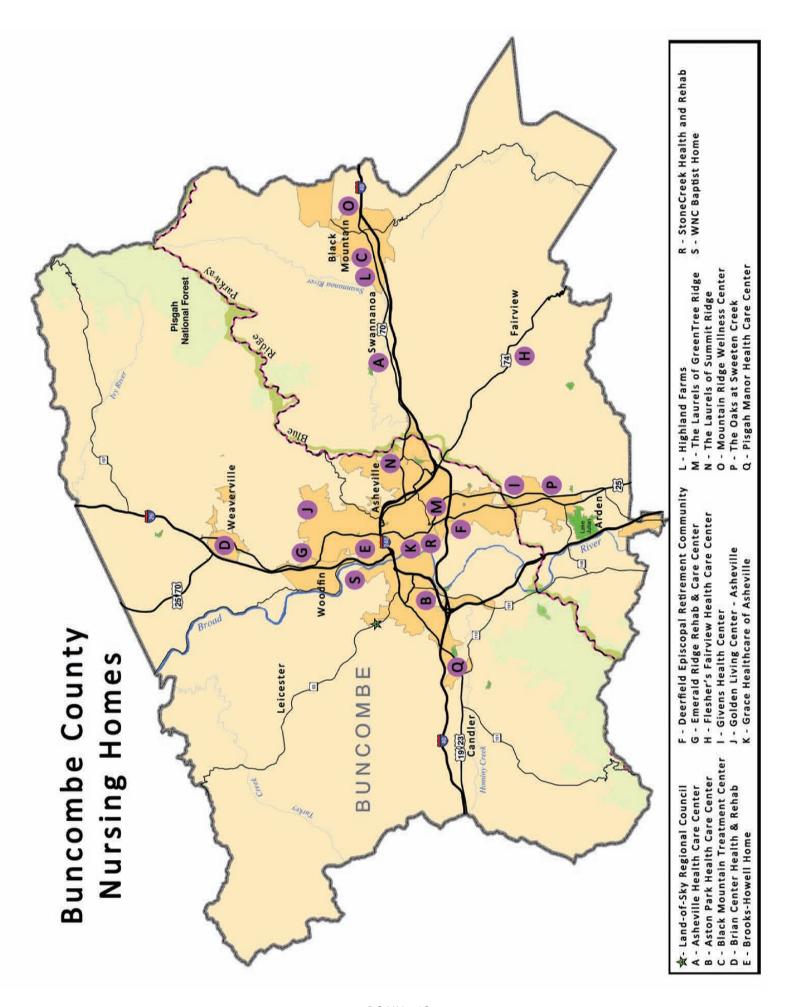
(828) 649-2721 **

Transylvania County (828) 884-3174 (828) 884-3188 **

Disability Rights

1-877-235-4210

^{**} Call after 5 pm and on Holidays and Weekends



Asheville Health Care Center

1984 US 70 Highway Swannanoa, NC 28778

(828) 298-2214 Fax: (828) 298-2037

www. email:

Owned By: Medical Facilities of America

Profit/Non-profit: **Profit**

Type of Facility: Nursing Home

Year Constructed: 1992 Licensed Since: 12/22/92

<u>Cost</u>

Payment: Medicare, Medicaid, Private Pay, Private Insurance

Deposit or Entrance Fee: \$0

Daily Rates: SN: **\$233** to **\$251**

HA: **\$189** to **\$219**

Types of Units

Beds: Nursing/106 HA/0 Type of Rooms: **Private**, **Semiprivate**

Type of Baths: Private, Handicap Bath, Shared Bath

All Furnishings Provided? Yes

Admission Restrictions

Cannot accept those who: Ventilator dependent, specialty

youth

Age Range of Residents: **30 - 103+** Outside designated smoking area? **Yes**

Services and Amenities Available on Site (\$=charge)

√ Transportation Assistance

▼ Assistance w/ Arranging Community Services

▼ Assistance with Shopping

▼ Laundry Services

▼ Exercise Program

▼ Meal Choices

▼ Resident's Council

\$ Beautician / Barber Accept Pets

▼ Emergency Call System

▼ Rehabilitation Therapies (P/T, O/T, & S/T)

▼ Wander Guard Alert System

Features

Is there a separate Alzheimer's/Dementia unit? No Respite Care Available: Yes

Comments

Our therapy dept. offers Accelerated Care Plus, a program of therapeutic interventions that may include electrical stimulation, ultrasound, or short-wave

diathermy.

Aston Park Health Care Center, Inc.

380 Brevard Road Asheville, NC 28806

(828) 253-4437 Fax: (828) 255-8635

See Advertisement on Page 146

www.astonparkhcc.org

email: admissions@astonparkhcc.org

Owned By: Aston Park Board of Trustees

Profit/Non-profit: Non-Profit
Type of Facility: Nursing Home

Year Constructed: 1980 Licensed Since: 1980

Cost

Payment: Medicare, Medicaid, Private Pay, Private Insurance,

VA

Deposit or Entrance Fee: N/A

Daily Rates: SN: **\$190** to **\$210**

HA: **\$140** to **\$155**

Types of Units

Beds: Nursing/120 HA/23
Type of Rooms: Private, Semiprivate
Type of Baths: Private, Handicap Bath
All Furnishings Provided? Yes

Admission Restrictions

Cannot accept those who: Have ventilators

Age Range of Residents: **62 - 103**Outside designated smoking area? **No**

Services and Amenities Available on Site (\$=charge)

▼ Transportation Assistance

▼ Assistance w/ Arranging Community Services

▼ Assistance with Shopping

\$ Laundry Services

▼ Exercise Program

▼ Meal Choices

▼ Resident's Council

\$ Beautician / Barber

▼ Accept Pets

▼ Emergency Call System

\$ Rehabilitation Therapies Wander Guard Alert System

Features

Is there a separate Alzheimer's/Dementia unit? Yes
Respite Care Available: Yes

Comments

Special Unit for ambulatory residents with dementia.

Black Mountain Neuro-Medical Treatment Center

932 Old US 70

Black Mountain, NC 28711

(828) 259-6700 Fax: (828) 669-3346

www.bmcnc.org

email: bmntc.info@dhhs.nc.gov

Owned By: **State of North Carolina**

Profit/Non-profit: Profit

Type of Facility: **Nursing Home**

Year Constructed: 1990 Licensed Since: 1991

Cost

Payment: Medicare, Medicaid, Private Pay, Private Insurance

Deposit or Entrance Fee:

Daily Rates: SN: *All rooms cost the same.

> HA: \$8,200 monthly rate for private

> > rooms.

Types of Units

Beds: Nursing/**161** HA/0

Type of Rooms: Semiprivate

Type of Baths: Handicap Bath, Shared Bath

All Furnishings Provided? Yes

Admission Restrictions

Cannot accept those who: Age Range of Residents:

Outside designated smoking area? Yes

Services and Amenities Available on Site (\$=charge)

See Advertisement on Page 143

▼ Transportation Assistance

▼ Assistance w/ Arranging Community Services

▼ Assistance with Shopping

▼ Laundry Services Exercise Program **Meal Choices**

▼ Resident's Council

▼ Beautician / Barber

Accept Pets

Emergency Call System

▼ Rehabilitation Therapies (P/T, O/T, & S/T)

Wander Guard Alert System

Features

Is there a separate Alzheimer's/Dementia unit?

Yes Yes

Respite Care Available:

Comments

Brian Center Health and Rehabilitation / Weaverville

78 Weaver Boulevard Weaverville, NC 28787

(828) 645-4297 Fax: (828) 645-4532

www.

email:

Owned By: **Sava Senior Care**

Profit/Non-profit: Profit

Type of Facility: **Nursing Home**

Year Constructed: 1992 Licensed Since: 1992

Cost

Payment: Medicare, Medicaid, Private Pay, Private Insurance,

Other

Deposit or Entrance Fee: N/A

Daily Rates: \$182.50 to \$198.50 SN:

> HA: \$117 to \$134

Types of Units

Beds: Nursing/122 HA/10 Type of Rooms: Private, Semiprivate

Type of Baths: Private, Handicap Bath, Shared Bath

All Furnishings Provided? Yes

Admission Restrictions

Cannot accept those who: Communicable diseases

Age Range of Residents: 40 - 111 Outside designated smoking area? Yes **Services and Amenities Available on Site** (\$=charge)

\$ Transportation Assistance

▼ Assistance w/ Arranging Community Services

▼ Assistance with Shopping

\$ Laundry Services

▼ Exercise Program

▼ Meal Choices

▼ Resident's Council

\$ Beautician / Barber

√ Accept Pets

▼ Emergency Call System

\$ Rehabilitation Therapies Wander Guard Alert System

Features

Is there a separate Alzheimer's/Dementia unit? Respite Care Available:

Yes Yes

Comments

Hospice services also available.

Brooks-Howell Home

266 Merrimon Avenue Asheville, NC 28801

(828) 253-6712 Fax: (828) 252-7071

www.gbgm-umc.org/brooks-howell-home email: ngarrison@main.nc.us

Owned By: WD GBGM United Methodist Church

Profit/Non-profit: **Profit**

Type of Facility: Nursing Home
Year Constructed: 1960 - 1998
Licensed Since: 1960

Cost

Payment: Private Pay, Private Insurance

Deposit or Entrance Fee: Amount may vary - call for more info

Daily Rates: SN: \$120 to \$145

HA:

Types of Units

Beds: Nursing/58 HA/0

Type of Rooms: Private

Type of Baths: **Private, Handicap Bath** All Furnishings Provided? **Yes**

Admission Restrictions

Cannot accept those who:

Age Range of Residents: **56 - 104** Outside designated smoking area? **No**

Services and Amenities Available on Site (\$=charge)

\$ Transportation Assistance

▼ Assistance w/ Arranging Community Services

▼ Assistance with Shopping

\$ Laundry Services

▼ Exercise Program

▼ Meal Choices

▼ Resident's Council

\$ Beautician / Barber

√ Accept Pets (visitors)

✓ Emergency Call System✓ Rehabilitation Therapies (P/T, O/T, & S/T)

Wander Guard Alert System

Features

Is there a separate Alzheimer's/Dementia unit? No Respite Care Available: Yes

Comments

Only a few of nursing beds are available to local community. We're a home for retired missionaries and

deaconesses.

Deerfield Episcopal Retirement Community, Inc.

1617 Hendersonville Road Asheville, NC 28803

(828) 274-1531 Fax: (828) 274-0238

www.deerfieldwnc.org

email: marketing@deerfieldwnc.org

Owned By: Episcopal Retirement Community

Profit/Non-profit: Non-Profit
Type of Facility: Nursing Home

Year Constructed: 1995 Licensed Since: 2000

Cost

Payment: Private Pay, Private Insurance

Deposit or Entrance Fee: \$22,460/HA \$7,491/Skilled

Daily Rates: SN: **\$206** to **\$268**

HA: \$3,988 to \$5,463

Types of Units

Beds: Nursing/62 HA/62

Type of Rooms: Private, Semiprivate, Private, Two-Person

Suite

Type of Baths: Private, Handicap Bath

All Furnishings Provided? Skilled - Yes, HA - No

Admission Restrictions

Cannot accept those who:
Age Range of Residents: **62+**

Outside designated smoking area? No

Services and Amenities Available on Site (\$=charge)

▼ Transportation Assistance

▼ Assistance w/ Arranging Community Services

▼ Assistance with Shopping

▼ Laundry Services

▼ Exercise Program

▼ Meal Choices

▼ Resident's Council

\$ Beautician / Barber

▼ Accept Pets (cats in HA area)

▼ Emergency Call System

▼ Rehabilitation Therapies (P/T, O/T, & S/T)

Wander Guard Alert System

Features

Is there a separate Alzheimer's/Dementia unit? No

Respite Care Available:

No

Comments

Emerald Ridge Rehabilitation and Care Center

25 Reynolds Mountain Boulevard

Asheville, NC 28804

(828) 645-6619 Fax: (828) 645-3767

www.emeraldridgerehabandcare.com email: admin@emeraldridgerehabandcare.com

Owned By: Emerald Ridge Healthcare, LLC

Profit/Non-profit: **Profit**

Type of Facility: Nursing Home

Year Constructed: 1993 Licensed Since: 1993

Cost

Payment: Medicare, Medicaid, Private Pay, Private Insurance,

Managed Care

Deposit or Entrance Fee:

Daily Rates: SN: \$189

HA: **\$106**

Types of Units

Beds: Nursing/100 HA/14 Type of Rooms: Private, Semiprivate

Type of Baths: Handicap Bath, Shared Bath

All Furnishings Provided? Yes

Admission Restrictions

Cannot accept those who: All considered on individual basis

Age Range of Residents: **38 - 100+**Outside designated smoking area? **Yes**

Services and Amenities Available on Site (\$=charge)

▼ Transportation Assistance

▼ Assistance w/ Arranging Community Services

▼ Assistance with Shopping

▼ Laundry Services

▼ Exercise Program

▼ Meal Choices

▼ Resident's Council

\$ Beautician / Barber

▼ Accept Pets (visitors)

▼ Emergency Call System

\$ Rehabilitation Therapies Wander Guard Alert System

Features

Is there a separate Alzheimer's/Dementia unit? Yes
Respite Care Available: Yes

Comments

Flesher's Fairview Health Care Center, Inc.

3016 Cane Creek Road Fairview, NC 28730

(828) 628-2800 Fax: (828) 628-3887

fleshers.net

email: cherim@fleshers.net

Owned By: Cheri Mitchell, Susie Cole & Lisa Dee

Profit/Non-profit: **Profit**

Type of Facility: Nursing Home

Year Constructed: 1991 Licensed Since: 1991

Cost

Payment: Medicare, Medicaid, Private Pay, Private Insurance

Deposit or Entrance Fee: **1st month**Daily Rates: SN: **\$180** to **\$195**

HA:

Types of Units

Beds: Nursing/106 HA/14
Type of Rooms: Private, Semiprivate

Type of Baths: Private, Bath Shared by Residents

All Furnishings Provided? Yes

Admission Restrictions

Cannot accept those who: Under 6, requires care we do not

give

Age Range of Residents: 65+

Outside designated smoking area? Yes

Services and Amenities Available on Site (\$=charge)

\$ Transportation Assistance

▼ Assistance w/ Arranging Community Services

▼ Assistance with Shopping

✓ Laundry Services✓ Exercise Program

▼ Meal Choices

▼ Resident's Council

\$ Beautician / Barber

√ Accept Pets (visitors)

▼ Emergency Call System

▼ Rehabilitation Therapies (P/T, O/T, & S/T)
Wander Guard Alert System

Features

Is there a separate Alzheimer's/Dementia unit? No Respite Care Available: Yes

Comments

Givens Health Center

2360 Sweeten Creek Road Asheville, NC 28803

(828) 771-2900 Fax: (828) 771-2901

Owned By: Givens Estate, Inc.

Profit/Non-profit: Non-Profit
Type of Facility: Nursing Home
Year Constructed: 1984 - 2000

Licensed Since: 1990

Cost

Payment: Medicare, Medicaid, Private Pay, Private Insurance

Deposit or Entrance Fee: \$0

Daily Rates: SN: \$208 to \$235

HA: **\$157** to **\$178**

Types of Units

Beds: Nursing/**70** HA/**14** Type of Rooms: **Private, Semiprivate**

Type of Baths: Private, Handicap Bath, Shared Bath

All Furnishings Provided? Yes

Admission Restrictions

Cannot accept those who: Are violent

Age Range of Residents: 18+

Outside designated smoking area? No

Services and Amenities Available on Site (\$=charge)

▼ Transportation Assistance

▼ Assistance w/ Arranging Community Services

▼ Assistance with Shopping

▼ Laundry Services

▼ Exercise Program

▼ Meal Choices

www.

email:

▼ Resident's Council

\$ Beautician / Barber

Accept Pets

▼ Emergency Call System

\$ Rehabilitation Therapies (P/T, O/T, & S/T) Wander Guard Alert System

Is there a separate Alzheimer's/Dementia unit? No Respite Care Available: Limited

Comments

Features

Golden Living Center - Asheville

500 Beaverdam Road Asheville, NC 28804

(828) 254-8833 Fax: (828) 254-9923

Owned By: GGNSC Asheville, LLC

Profit/Non-profit: **Profit**

Type of Facility: Nursing Home

Year Constructed: 1965 Licensed Since: 1965

<u>Cost</u>

Payment: Medicare, Medicaid, Private Pay, Private Insurance

Deposit or Entrance Fee: N/A

Daily Rates: Private: \$169.94 to \$184.38

Semiprivate: \$155.13 to \$168.31

Types of Units

Beds: Nursing/77 HA/0 Type of Rooms: **Private, Semiprivate**

Type of Baths: Private, Handicap Bath, Shared Bath

All Furnishings Provided? Yes

Admission Restrictions

Cannot accept those who:
Age Range of Residents: 18+

Outside designated smoking area? Yes

www.goldenlivingcenters.com email: glc00061@goldenliving.com

Services and Amenities Available on Site (\$=charge)

▼ Transportation Assistance

▼ Assistance w/ Arranging Community Services

▼ Assistance with Shopping

▼ Laundry Services

▼ Exercise Program

▼ Meal Choices

▼ Resident's Council

\$ Beautician / Barber

▼ Accept Pets

▼ Emergency Call System

▼ Rehabilitation Therapies
Wander Guard Alert System

Features

Is there a separate Alzheimer's/Dementia unit? No Respite Care Available: Yes

Comments

Two years in a row of deficiency-free surveys! Winner

of AHCA Quality Award in 2004!

Grace Healthcare of Asheville

91 Victoria Road Asheville, NC 28801

(828) 255-0076 Fax: (828) 255-0285

Owned By: Grace Healthcare

Profit/Non-profit: **Profit**

Type of Facility: Nursing Home

Year Constructed: 1977 Licensed Since: 1977

Cost

Payment: Medicare, Medicaid, Private Pay, Private Insurance,

VA, Hospice

Deposit or Entrance Fee:

Daily Rates: SN: \$192 to \$203

HA:

Types of Units

Beds: Nursing/120 HA/0 Type of Rooms: Private, Semiprivate

Type of Baths: **Private, Handicap Bath, Shared Bath** All Furnishings Provided? **Yes / No telephone**

Admission Restrictions

Cannot accept those who: Vents, TPN

Age Range of Residents:

Outside designated smoking area? Yes

www.grace-healthcare.com

email:

Services and Amenities Available on Site (\$=charge)

▼ Transportation Assistance

▼ Assistance w/ Arranging Community Services

▼ Assistance with Shopping

▼ Laundry Services

▼ Exercise Program

▼ Meal Choices

▼ Resident's Council

\$ Beautician / Barber

√ Accept Pets

▼ Emergency Call System

▼ Rehabilitation Therapies
Wander Guard Alert System

▼ Cable TV

Features

Is there a separate Alzheimer's/Dementia unit? No Respite Care Available: Yes

Comments

Specializing in short-term rehabilitation. Accelerated

Care Plus which includes electrical stimulation,

ultrasound, and short-wave diathermy.

Highland Farms, Inc.

200 Tabernacle Road

Black Mountain, NC 28711

(828) 669-6473 Fax: (828) 357-1054

www.highlandfarms.com

email: dianehaney@highlandfarms.com

Owned By: Ed Neves, David & Charles Worley

Profit/Non-profit: **Profit**

Type of Facility: Skilled Nursing Facility & Assisted Living

Year Constructed: 1971 Licensed Since: 1971

<u>Cost</u>

Payment: Medicare, Private Pay, Private Insurance

Deposit or Entrance Fee: 1 month advance, except Medicare A

Daily Rates: SN: **\$199** to **\$222**

HA: **\$140** to **\$166**

Types of Units

Beds: Nursing/60 HA/30 Type of Rooms: **Private, Semiprivate**

Type of Baths: Handicap Bath, Shared Bath

All Furnishings Provided? Yes

Admission Restrictions

Cannot accept those who: cardiac, ventilators

Age Range of Residents: **Ages vary**Outside designated smoking area? **No**

Services and Amenities Available on Site (\$=charge)

▼ Transportation Assistance

▼ Assistance w/ Arranging Community Services

▼ Assistance with Shopping

\$ Laundry Services

▼ Exercise Program

▼ Meal Choices

▼ Resident's Council

\$ Beautician / Barber

▼ Accept Pets (Live in facility pets only)

▼ Emergency Call System

▼ Rehabilitation Therapies (P/T, O/T, & S/T)

√ Wander Guard Alert System

<u>Features</u>

Is there a separate Alzheimer's/Dementia unit? **No** Respite Care Available: **Yes, based on availability**

Comments

Buffet selection offered at lunch & dinner in residents' dining area. Wander Guard alert system. Full service retirement community with independent living, assisted living, rest home and nursing facility.

The Laurels of GreenTree Ridge

See Advertisement on Page 144

70 Sweeten Creek Road Asheville, NC 28803

Main: (828) 274-7646 Cell: (828) 230-0370 Fax: (828) 277-4752

www.laurelsofgreentreeridge.com email: dschweitzer@laurelhealth.com

Owned By: Laurel Healthcare Company

Profit/Non-profit: **Profit**

Type of Facility: Nursing Home

Year Constructed: 1989 Licensed Since: 2001

Cost

Payment: Medicare, Medicaid, Private Pay, Private Insurance

Deposit or Entrance Fee: \$0

Daily Rates: SN: \$203 to \$225

HA: **\$225**

Types of Units

Beds: Nursing/98 HA/2
Type of Rooms: **Private, Semiprivate**

Type of Baths: Private, Handicap Bath, Shared Bath

All Furnishings Provided? Yes

Admission Restrictions

Cannot accept those who: Need TPN or mechanical

ventilation

Age Range of Residents: **55 - 105**Outside designated smoking area? **Yes**

Services and Amenities Available on Site (\$=charge)

\$ Transportation Assistance

▼ Assistance w/ Arranging Community Services

▼ Assistance with Shopping

\$ Laundry Services

▼ Exercise Program

▼ Meal Choices

▼ Resident's Council

\$ Beautician / Barber

Accept Pets

▼ Emergency Call System

▼ Rehabilitation Therapies
Wander Guard Alert System

Features

Is there a separate Alzheimer's/Dementia unit? No Respite Care Available: Yes

Comments

Specializing in short-term rehabilitation, orthopedic and

stroke recovery.

The Laurels of Summit Ridge

100 Riceville Road Asheville, NC 28805

(828) 299-1110 Fax: (828) 299-4077

www.laurelodsummitridge.com email: jboyer@laurelhealth.com

Owned By: Laurel Healthcare Company

Profit/Non-profit: **Profit**

Type of Facility: Nursing Home

Year Constructed: 1990 Licensed Since: 1993

Cost

Payment: Medicare, Medicaid, Private Pay, Private Insurance

Deposit or Entrance Fee: \$0

Daily Rates: SN: **\$195** to **\$350**

HA: **\$100** to **\$140**

Types of Units

Beds: Nursing/60 HA/63
Type of Rooms: Private, Semiprivate
Type of Baths: Private, Handicap Bath

All Furnishings Provided? Yes

Admission Restrictions

Cannot accept those who: Age Range of Residents: **18+**

Outside designated smoking area? Yes

Services and Amenities Available on Site (\$=charge)

▼ Transportation Assistance

▼ Assistance w/ Arranging Community Services

▼ Assistance with Shopping

\$ Laundry Services

▼ Exercise Program

▼ Meal Choices

▼ Resident's Council

\$ Beautician / Barber

Accept Pets

▼ Emergency Call System

▼ Rehabilitation Therapies
Wander Guard Alert System

Features

Is there a separate Alzheimer's/Dementia unit? No

Continue to have 15 bed Alz. HA Unit

Yes

Respite Care Available:

Comments

Mountain Ridge Wellness Center

611 Old US Highway 70 East Black Mountain, NC 28711

(828) 669-9991 Fax: (828) 669-9939

Mt. Ridge Wellness Center, LLC Owned By:

Profit/Non-profit: Profit

Type of Facility: **Nursing Home**

Year Constructed: 1998 Licensed Since: 1998

Cost

Payment: Medicare, Medicaid, Private Pay, Private Insurance,

Hospice

Deposit or Entrance Fee:

Daily Rates: SN: \$150 to \$165

> HA: N/A

Types of Units

Beds: Nursing/97 HA/3 Type of Rooms: Private, Semiprivate

Type of Baths: Private, Handicap Bath, Shared Bath

All Furnishings Provided? Yes

Admission Restrictions

Cannot accept those who:

Age Range of Residents: 8 - 100 Outside designated smoking area? No www.

email: mtnridgeadmin@charter.net

Services and Amenities Available on Site (\$=charge)

▼ Transportation Assistance

▼ Assistance w/ Arranging Community Services

▼ Assistance with Shopping

\$ Laundry Services Exercise Program

▼ Meal Choices

▼ Resident's Council

\$ Beautician / Barber

Accept Pets

▼ Emergency Call System

\$ Rehabilitation Therapies Wander Guard Alert System

Features

Is there a separate Alzheimer's/Dementia unit? No Respite Care Available: Yes

Comments

The Oaks at Sweeten Creek

3864 Sweeten Creek Road

Arden, NC 28704

(828) 681-0904 Fax: (828) 681-1671

www.oaksatsweetencreek.com

email: admin@oaksatsweetencreek.com

Owned By: The Oaks at Sweeten Creek, LLC

Profit/Non-profit: **Profit**

Type of Facility: **Nursing Home**

Year Constructed: 1996 Licensed Since: 1996

Cost

Payment: Medicare, Medicaid, Private Pay, Private Insurance

Deposit or Entrance Fee:

Daily Rates: SN: **\$134** to **\$159**

> \$92 to \$135 - Call for additional fees HA:

Types of Units

Beds: Nursing/100 HA/14 Type of Rooms: Private, Semiprivate

Type of Baths: Private, Handicap Bath, Shared Bath

All Furnishings Provided? Yes

Admission Restrictions

Cannot accept those who: Smoke

Age Range of Residents:

Outside designated smoking area? No

Services and Amenities Available on Site (\$=charge)

▼ Transportation Assistance

▼ Assistance w/ Arranging Community Services

▼ Assistance with Shopping

▼ Laundry Services

▼ Exercise Program

▼ Meal Choices ▼ Resident's Council

\$ Beautician / Barber

▼ Accept Pets

▼ Emergency Call System

\$ **Rehabilitation Therapies**

\$ Cable

Wander Guard Alert System

Features

Is there a separate Alzheimer's/Dementia unit? No Respite Care Available: Yes

Comments

Pisgah Manor Health Care Center

95 Holcombe Cove Road Candler, NC 28715

(828) 667-9851 Fax: (828) 667-9858

Owned By: **Carolina Conference of SDA**

Profit/Non-profit: Non-Profit Type of Facility: **Nursing Home**

Year Constructed: 1975 Licensed Since: 1975

Cost

Payment: Medicare, Medicaid, Private Pay, Private Insurance,

Other

Deposit or Entrance Fee: N/A

Daily Rates: SN: **\$180** to **\$200**

> \$180 to \$200 Hospice:

Types of Units

Beds: Nursing/118 HA/**0** Type of Rooms: Private, Semiprivate

Type of Baths: Private, Handicap Bath, Shared Bath

All Furnishings Provided? Yes

Admission Restrictions

Cannot accept those who:

Age Range of Residents: 18 - 100+ Outside designated smoking area? No www.pisgavalley.org

email: jgibson@pisgahmanor.com

Services and Amenities Available on Site (\$=charge)

▼ Transportation Assistance

▼ Assistance w/ Arranging Community Services

▼ Assistance with Shopping

\$ Laundry Services

▼ Exercise Program

▼ Meal Choices

▼ Resident's Council

\$ Beautician / Barber

Accept Pets

▼ Emergency Call System

\$ Rehabilitation Therapies Wander Guard Alert System

Features

Is there a separate Alzheimer's/Dementia unit? No Respite Care Available: Yes

Comments

StoneCreek Health and Rehabilitation

455 Victoria Road Asheville, NC 28801

(828) 252-0099 Fax: (828) 252-6356

courtyardrehab.com

email:

Owned By: SanStone Health and Rehab, LLC

Profit/Non-profit: **Profit**

Type of Facility: **Nursing Home**

Year Constructed: 1981 Licensed Since: 1/2/00

Cost

Payment: Medicare, Medicaid, Private Pay, Private Insurance,

Other

Deposit or Entrance Fee: \$0

Daily Rates: \$141 to \$198 SN:

> HA: N/A

Types of Units

Beds: Nursing/120 HA/0 Type of Rooms: Private, Semiprivate

Type of Baths: Private, Handicap Bath, Shared Bath

All Furnishings Provided? Yes

Admission Restrictions

Cannot accept those who: Administrator or DON determine

needs cannot be met

Age Range of Residents: 36 - 105 Outside designated smoking area? Yes **Services and Amenities Available on Site** (\$=charge)

▼ Transportation Assistance

▼ Assistance w/ Arranging Community Services

▼ Assistance with Shopping

\$ Laundry Services

▼ Exercise Program

▼ Meal Choices

▼ Resident's Council

Beautician / Barber

▼ Accept Pets (visits)

▼ Emergency Call System

\$ Rehabilitation Therapies

▼ Wander Guard Alert System

Is there a separate Alzheimer's/Dementia unit? No Respite Care Available: Yes

Comments

Private rehab rooms available. Enclosed courtyard with waterfall.

WNC Baptist Home / Rickman Nursing Care Center

213 Richmond Hill Drive Asheville, NC 28806

(828) 254-9675 Fax: (828) 254-0253

See Advertisement on Page 144

www.baptisthomesasheville.org email: celmer@brh.org

Owned By: Baptist Retirement Home, Inc.

Profit/Non-profit: Non-Profit
Type of Facility: Nursing Home

Year Constructed: 1993 Licensed Since: 1993

Cost

Payment: Medicare, Medicaid, Private Pay

Deposit or Entrance Fee: None

Daily Rates: SN: \$211.04 to \$235.67

HA: \$3,336.62 to \$4,792.06 per month

Types of Units

Beds: Nursing/100 HA/50 (private room & baths)

Type of Rooms: Private, Semiprivate

Type of Baths: Private, Handicap bath, Shared Bath

All Furnishings Provided? Yes

Admission Restrictions

Cannot accept those who: Age Range of Residents: **62+**

Outside designated smoking area? No

Services and Amenities Available on Site (\$=charge)

▼ Transportation Assistance

▼ Assistance w/ Arranging Community Services

▼ Assistance with Shopping

▼ Laundry Services

▼ Exercise Program

▼ Meal Choices

▼ Resident's Council

▼ Beautician / Barber

Accept Pets

▼ Emergency Call System

\$ Rehabilitation Therapies Wander Guard Alert System

Features

Is there a separate Alzheimer's/Dementia unit?

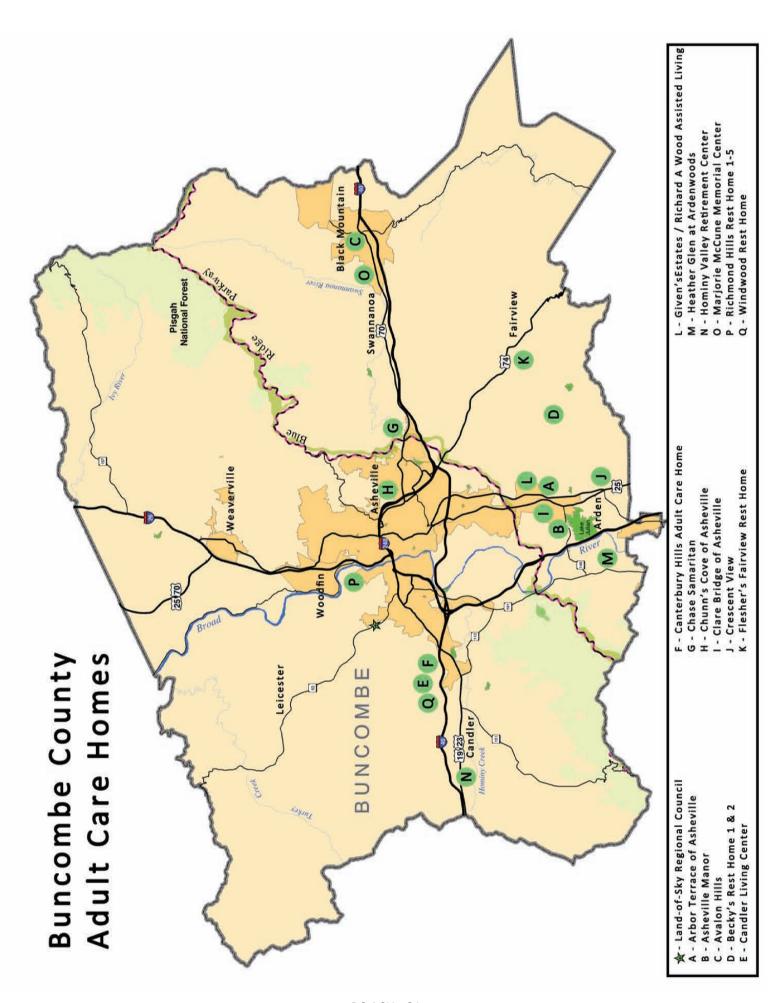
Respite Care Available:

Yes Yes

Comments

Individuals must complete applications. All applicants must be assessed briefly by our nursing staff prior to admission. Assisted Living, Memory Enhanced

Residents & Nursing Home.



Arbor Terrace of Asheville

3199 Sweeten Creek Road Asheville, NC 28803

(828) 681-5533 Fax: (828) 681-5554

Owned By: Arbor Asheville, LLC

Profit/Non-profit: **Profit**

Type of Facility: Adult Care Home
Year Constructed: 1998 - 1999
Licensed Since: 2/4/1999

<u>Cost</u>

Payment: Private Pay

Deposit or Entrance Fee: \$1,500

Monthly Rates: Private: \$3,445 to \$4,245

Semiprivate:

Other Charges: Additional charges for higher level of care: \$1,400

for Evergreen Special Unit for memory impaired

Types of Units

Beds: **70**

Type of Rooms: Private, Semiprivate, Two-Person Suite,

Private Apartment

Type of Baths: Private, Handicap Bath

All Furnishings Provided? Yes (extra charge)

Admission Restrictions

Cannot accept those who: Weight bearing or cannot transfer

independently

Age Range of Residents: **62 - 100+** Outside designated smoking area? **Yes**

www.at-asheville.com

email: asheville@arborcompany.com

Services and Amenities Available on Site (\$=charge)

▼ Transportation Assistance

▼ Assistance w/ Arranging Community Services

▼ Assistance with Shopping

▼ Laundry Services

▼ Exercise Program

▼ Meal Choices

▼ Resident's Council

\$ Beautician / Barber

▼ Accept Pets

▼ Emergency Call System

√ Snacks

▼ Worship Services

Wander Guard Alert System

Features

Is there a separate Alzheimer's/Dementia unit? Yes
Respite Care Available: Yes

Comments

Laundry, 3 meals, snacks, linens, transportation, and

activities.

Asheville Manor

308 Overlook Road Asheville, NC 28803

(828) 684-1982 Fax: (828) 684-1917

Owned By: Brookdale Senior Living

Profit/Non-profit: **Profit**

Type of Facility: Adult Care Home

Year Constructed: 1992 Licensed Since: 1992

<u>Cost</u>

Payment: Private Pay, State/County Assistance, Private Ins.

Deposit or Entrance Fee: Rate of Room
Monthly Rates: Private: \$2,400 to \$3,400

Semiprivate: \$2.000

Other Charges: **Enhanced care charges**

Types of Units

Beds: **79**

Type of Rooms: Private, Semiprivate

Type of Baths: Private, Semiprivate, Handicap Bath

All Furnishings Provided? Yes

Admission Restrictions

Cannot accept those who: **Wander**Age Range of Residents: **55 - 104**Outside designated smoking area? **Yes**

www.brookdaleliving.com

email:

Services and Amenities Available on Site (\$=charge)

▼ Transportation Assistance

▼ Assistance w/ Arranging Community Services

▼ Assistance with Shopping

▼ Laundry Services

▼ Exercise Program

▼ Meal Choices

▼ Resident's Council

\$ Beautician / Barber

√ Accept Pets (in private rooms)

▼ Emergency Call System

√ Snacks

▼ Worship Services

Wander Guard Alert System

<u>Features</u>

Is there a separate Alzheimer's/Dementia unit? No Respite Care Available: Yes

Avalon Hills

114 Montreat Road, Black Mountain 28711 Mailing: PO Box 2169, Candler, NC 28715 (828) 669-8921 Fax: (828) 669-1545

www. email:

Owned By:

Profit/Non-profit: **Profit**

Type of Facility: **Adult Care Home**

Year Constructed:

Licensed Since: 1998

Cost

Payment: Private Pay, State/County Assistance

Deposit or Entrance Fee:

Monthly Rates: Private: \$1,400

Semiprivate: \$1,250

Other Charges:

Types of Units

Beds: 49

Type of Rooms: Private, Semiprivate

Type of Baths: Private, Shared Bath, Handicap Bath

All Furnishings Provided? Yes

Admission Restrictions

Cannot accept those who: Have IV fluids

Age Range of Residents: 34 - 99

Outside designated smoking area? Yes

WW Carolina Holdings Black Mountain Services and Amenities Available on Site (\$=charge)

▼ Transportation Assistance

▼ Assistance w/ Arranging Community Services

▼ Assistance with Shopping

▼ Laundry Services

▼ Exercise Program

▼ Meal Choices

▼ Resident's Council

\$ Beautician / Barber

√ Accept Pets

▼ Emergency Call System

Snacks

▼ Worship Services

Wander Guard Alert System

Is there a separate Alzheimer's/Dementia unit?

No Respite Care Available:

Yes

Comments

Becky's Rest Home, Inc 1 - 2

316 Lower Brush Creek Road

Fletcher, NC 28732

(828) 628-1943 / 628-3395 Fax: (828) 628-9931

Owned By: Becky's Rest Home, Inc

Profit/Non-profit: Profit

Adult Care Home Type of Facility:

Year Constructed: 1982 Licensed Since: 1982

Cost

Payment: Private Pay, State/County Assistance

Deposit or Entrance Fee: \$0

Monthly Rates: Private: Call for current prices

Semiprivate: Call for current prices

Other Charges:

Types of Units

Beds: 15 each

Type of Rooms: Private, Semiprivate

Type of Baths: Private, Two-Person Suite, Shared Bath

All Furnishings Provided? Yes

Admission Restrictions

Cannot accept those who: Age Range of Residents: 39 - 108

Outside designated smoking area? Yes

www. email:

Services and Amenities Available on Site (\$=charge)

▼ Transportation Assistance

Assistance w/ Arranging Community Services

▼ Assistance with Shopping

▼ Laundry Services

▼ Exercise Program

▼ Meal Choices

▼ Resident's Council

\$ Beautician / Barber

Accept Pets

▼ Emergency Call System

√ Snacks

▼ Worship Services

Wander Guard Alert System

Features

Is there a separate Alzheimer's/Dementia unit? Yes Respite Care Available: Yes

Candler Living Center, LLC

136 Robinson Cove Road Mailing: PO Box 819

Candler, NC 28715

(828) 667-4453 Fax: (828) 667-4431

Owned By: WW Carolina Holdings, LLC

Profit/Non-profit: **Profit**

Type of Facility: Adult Care Home

Year Constructed: 1970 Licensed Since: 1970

Cost

Payment: **Private Pay, State/County Assistance**Deposit or Entrance Fee: **One month in advance**

Monthly Rates: Private: \$2,000 and up

Semiprivate: \$1,500

Other Charges:

Types of Units

Beds: 29

Type of Rooms: Semiprivate

Type of Baths: Shared Bath, Handicap Bath

All Furnishings Provided? Yes

Admission Restrictions

Cannot accept those who: Have communicable diseases

Age Range of Residents: 18+

Outside designated smoking area? Yes

email:

Services and Amenities Available on Site (\$=charge)

▼ Transportation Assistance

▼ Assistance w/ Arranging Community Services

▼ Assistance with Shopping

▼ Laundry Services Exercise Program Meal Choices Resident's Council Beautician / Barber

√ Accept Pets

www.

Emergency Call System

Snacks

Worship Services

Wander Guard Alert System

Features

Is there a separate Alzheimer's/Dementia unit? No Respite Care Available: Yes

Comments

Canterbury Hills Adult Care Home

18 Horsebarn Road Mailing: PO Box 1180

Candler, NC 28715

(828) 670-8893 / 670-8895 Fax: (828) 670-8894

ax. (828) 070-8854

Owned By: Canterbury Hills Adult Care Home

Profit/Non-profit: **Profit**

Type of Facility: Adult Care Home

Year Constructed: 1972 Licensed Since: 1998

Cost

Payment: Private Pay, State/County Assistance

Deposit or Entrance Fee: **\$0**Monthly Rates: Private: **\$2,200**

Semiprivate: \$1,800

Other Charges:

Types of Units

Beds: **99**

Type of Rooms: Private, Semiprivate

Type of Baths: Private, Shared Bath, Handicap Bath

All Furnishings Provided? Yes

Admission Restrictions

Cannot accept those who:

Age Range of Residents: **20 - 90**Outside designated smoking area? **Yes**

www. email:

Services and Amenities Available on Site (\$=charge)

▼ Transportation Assistance

▼ Assistance w/ Arranging Community Services

▼ Assistance with Shopping

▼ Laundry Services

▼ Exercise Program

▼ Meal Choices

▼ Resident's Council

\$ Beautician / Barber

▼ Accept Pets

▼ Emergency Call System

√ Snacks

▼ Worship Services

Wander Guard Alert System

Features

Is there a separate Alzheimer's/Dementia unit? No Respite Care Available: Yes

Chase Samaritan

30 Dalea Drive Mailing: PO Box 9790

Asheville, NC 28801

(828) 298-7592 Fax: (828) 298-2637

Owned By: Davis & Davis Associates, LLC

Profit/Non-profit: **Profit**

Type of Facility: Adult Care Home

Year Constructed: 1978

Licensed Since:

Cost

Payment: Private Pay, State/County Assistance

Deposit or Entrance Fee: \$0

Monthly Rates: Private: Call for current prices

Semiprivate: Call for current prices

Other Charges:

Types of Units

Beds: **54**

Type of Rooms: Private, Semiprivate

Type of Baths: Private, Shared Bath, Handicap Bath

All Furnishings Provided? Yes

Admission Restrictions

Cannot accept those who: **Wanders**Age Range of Residents: **25 - 92**Outside designated smoking area? **Yes**

www.mountainmanorassistedliving.com

email: spal1014@bellsouth.net

Services and Amenities Available on Site (\$=charge)

▼ Transportation Assistance

▼ Assistance w/ Arranging Community Services

▼ Assistance with Shopping

▼ Laundry Services

▼ Exercise Program Meal Choices

▼ Resident's Council

▼ Beautician / Barber

▼ Accept Pets

Emergency Call System

Snacks

▼ Worship Services

Wander Guard Alert System

Features

Is there a separate Alzheimer's/Dementia unit? No Respite Care Available: Yes

Comments

Chunn's Cove of Asheville, LLC

67 Mountain Brook Road Asheville, NC 28805

(828) 258-8787 Fax: (828) 258-0351

Owned By: Chunn's Cove of Asheville, LLC

Profit/Non-profit: **Profit**

Type of Facility: Adult Care Home

Year Constructed: 1968 Licensed Since: 1992

Cost

Payment: Private Pay, State/County Assistance
Deposit or Entrance Fee: Amount may vary
Monthly Rates: Private: \$2,500 to \$3,000

Semiprivate: \$1,950 to \$2,370

Other Charges:

Types of Units

Beds: **68**

Type of Rooms: Private, Semiprivate

Type of Baths: Shared Bath, Handicap Bath

All Furnishings Provided? Yes

Admission Restrictions

Cannot accept those who: Require higher care

Age Range of Residents: 65+

Outside designated smoking area? Yes

www.

email:

Services and Amenities Available on Site (\$=charge)

▼ Transportation Assistance

▼ Assistance w/ Arranging Community Services

▼ Assistance with Shopping

▼ Laundry Services

▼ Exercise Program

▼ Meal Choices

▼ Resident's Council

▼ Beautician / Barber

Accept Pets

▼ Emergency Call System

Snacks

▼ Worship Services

Wander Guard Alert System

<u>Features</u>

Is there a separate Alzheimer's/Dementia unit?

No Yes

Respite Care Available:

Comments

Hospice Care available on-site fro terminally ill

patients.

Clare Bridge of Asheville

4 Wladen Ridge Drive Asheville, NC 28803

(828) 687-0155 Fax: (828) 687-0511

www.brookdaleliving.com/clare-bridge-of-asheville email:

Owned By: Brookdale Senior Living

Profit/Non-profit: **Profit**

Type of Facility: Adult Care Home

Year Constructed: 1999
Licensed Since: 5/11/99

<u>Cost</u>

Payment: **Private Pay**

Deposit or Entrance Fee: **\$2,000** Monthly Rates: Private: **\$3,773**

Semiprivate: \$3,529

Other Charges:

Types of Units

Beds: **38**

Type of Rooms: Private, Semiprivate

Type of Baths: Private, Shared Bath, Handicap Bath

All Furnishings Provided? Yes w/ \$100 charge

Admission Restrictions

Cannot accept those who: Do not have a diagnosis of

dementia, no insulin, IV or feeding tube

Age Range of Residents: **60 - 94**Outside designated smoking area? **No**

Services and Amenities Available on Site (\$=charge)

▼ Transportation Assistance

▼ Assistance w/ Arranging Community Services

▼ Assistance with Shopping

▼ Laundry Services

✓ Exercise Program Meal Choices✓ Pasidont's Council

▼ Resident's Council

\$ Beautician / Barber

▼ Accept Pets

▼ Emergency Call System

√ Snacks

▼ Worship Services

Wander Guard Alert System

Features

Is there a separate Alzheimer's/Dementia unit? All Respite Care Available: Yes

Comments

We are a free standing residence for persons with dementia. We also provide day care and night time

care.

Crescent View

2533 Hendersonville Road

Arden, NC 28704

(828) 687-0068 Fax: (828) 684-8929

See Advertisement on Page 145

www.crescentview.net email: contactus@lsanc.net

Owned By: Lutheran Services for the Aging

Profit/Non-profit: Non-Profit

Type of Facility: Adult Care Home

Year Constructed: 6/1991 Licensed Since: 6/1991

<u>Cost</u>

Payment: **Private Pay**Deposit or Entrance Fee:

Monthly Rates: Private: Call for current prices

Semiprivate: Call for current prices

Other Charges:

Types of Units

Beds: **24**Type of Rooms: **Private**

Type of Baths: Private, Handicap Bath

All Furnishings Provided? Yes

Admission Restrictions

Cannot accept those who: Requires intense medical treatment

or skilled level of care

Age Range of Residents: 55+

Outside designated smoking area? No "Smoke Free Campus"

Services and Amenities Available on Site (\$=charge)

▼ Transportation Assistance

▼ Assistance w/ Arranging Community Services

▼ Assistance with Shopping

▼ Laundry Services

▼ Exercise Program

▼ Meal Choices

▼ Resident's Council

\$ Beautician / Barber

Accept Pets

▼ Emergency Call System

Snacks

Worship Services

Wander Guard Alert System

▼ In-House Clinic

<u>Features</u>

Is there a separate Alzheimer's/Dementia unit? No Respite Care Available: Yes

Flesher's Fairview Rest Home, Inc.

3016 Cane Creek Road Fairview, NC 28730

(828) 628-1066 Fax: (828) 628-4871

Owned By: Roger & Judy Floren

Profit/Non-profit: **Profit**

Type of Facility: Adult Care Home

Year Constructed: 3/1/1964 Licensed Since: 3/1/1964

Cost

Payment: Private Pay, State/County Assistance
Deposit or Entrance Fee: Amount may vary

Monthly Rates: Private: Semiprivate:

Other Charges:

Types of Units

Beds: **64**

Type of Rooms: Private, Semiprivate

Type of Baths: Private, Shared Bath, Handicap Bath

All Furnishings Provided? Yes

Admission Restrictions

Cannot accept those who: Have communicable diseases

Age Range of Residents: **70 - 100**Outside designated smoking area? **Yes**

fleshers.net

email: kmerrill@fleshers.net

Services and Amenities Available on Site (\$=charge)

\$ Transportation Assistance

▼ Assistance w/ Arranging Community Services

▼ Assistance with Shopping

▼ Laundry Services

▼ Exercise Program

▼ Meal Choices

▼ Resident's Council

\$ Beautician / Barber

▼ Accept Pets

▼ Emergency Call System

Snacks

▼ Worship Services

Wander Guard Alert System

<u>Features</u>

Is there a separate Alzheimer's/Dementia unit?

Respite Care Available:

No Yes

Comments

Givens Estates / Richard A. Wood, Jr. Assisted Living Center

100 Wesley Drive

Asheville, NC 28803

(828) 274-4800 Fax: (828) 771-2233

www.givensestates.org

email:

Owned By: Givens Estates, Inc.

Profit/Non-profit: Non-Profit

Type of Facility: Adult Care Home

Year Constructed: 1989 Licensed Since: 2001

Cost

Payment: **Private Pay, Private Insurance**Deposit or Entrance Fee: \$2,500 to \$15,500
Monthly Rates: Private: \$3,833 to \$6,850

Semiprivate: \$3,058

Other Charges:

Types of Units
Beds: 56

Type of Rooms: **Private, Semiprivate**Type of Baths: **Private, Handicap Bath**

All Furnishings Provided? No

Admission Restrictions

Cannot accept those who: **Smoke** Age Range of Residents: **55+**

Outside designated smoking area? No

Services and Amenities Available on Site (\$=charge)

▼ Transportation Assistance

▼ Assistance w/ Arranging Community Services

▼ Assistance with Shopping

▼ Laundry Services

▼ Exercise Program

▼ Meal Choices

▼ Resident's Council

\$ Beautician / Barber

Accept Pets

▼ Emergency Call System

√ Snacks

▼ Worship Services

▼ Wander System

\$ Therapy

▼ Wellness Center and Swimming Pool

Features

Is there a separate Alzheimer's/Dementia unit? No Respite Care Available: No

Heather Glen at Ardenwoods

103 Appalachian Boulevard

Arden, NC 28704

(828) 687-7321 Fax: (828) 687-0229

www.ardenwoodslcs.com

email:

Owned By: Ardenwoods, LLC

Profit/Non-profit: **Profit**

Type of Facility: Adult Care Home

Year Constructed: 1998 Licensed Since: 1998

<u>Cost</u>

Payment: Private Pay, State/County Assistance

Deposit or Entrance Fee: **\$2,000** Monthly Rates: Private: **\$3,900**

Semiprivate: \$2,600

Other Charges:

Types of Units
Beds: 60

T --- (D----- D: -!- 6

Type of Rooms: Private, Semiprivate

Type of Baths: **Private, Shared Bath, Handicap Bath** All Furnishings Provided? **Yes - rental program**

Admission Restrictions

Cannot accept those who: Have advanced dementia &

need secured environment

Age Range of Residents: 62+

Outside designated smoking area? Yes

Services and Amenities Available on Site (\$=charge)

▼ Transportation Assistance

▼ Assistance w/ Arranging Community Services

▼ Assistance with Shopping

▼ Laundry Services

▼ Exercise Program

▼ Meal Choices

▼ Resident's Council

\$ Beautician / Barber

Accept Pets

▼ Emergency Call System

√ Snacks

▼ Worship Services

Wander Guard Alert System

Features

Is there a separate Alzheimer's/Dementia unit? No Respite Care Available: Yes

Comments

www.

email:

Licensed health professionals support services provided under the supervision of our fill time Registered Nurse. Call for details on services. End of Life Care on site through partnership with area Hospice providers

Hominy Valley Retirement Center

2189 Smokey Park Hwy Mailing: PO Box 1810

Candler, NC 28715

(828) 667-0158 Fax: (828) 667-0134

Owned By: Reality, Inc.

Profit/Non-profit: **Profit**

Type of Facility: Adult Care Home

Year Constructed:

Licensed Since: 4/2000

<u>Cost</u>

Payment: Private Pay, State/County Assistance

Deposit or Entrance Fee:

Monthly Rates: Private: Call for current prices

Semiprivate: Call for current prices

Other Charges:

Types of Units

Beds: **30**

Type of Rooms: Private, Semiprivate

Type of Baths: Shared Bath, Handicap Bath

All Furnishings Provided? Yes

Admission Restrictions

Cannot accept those who:

Age Range of Residents: Mid 50's - 100+ Outside designated smoking area? No **Services and Amenities Available on Site** (\$=charge)

\$ Transportation Assistance

Assistance w/ Arranging Community Services

▼ Assistance with Shopping

▼ Laundry Services

▼ Exercise Program

Meal Choices

Resident's Council

\$ Beautician / Barber

Accept Pets

▼ Emergency Call System

Snacks

▼ Worship Services

<u>Features</u>

Is there a separate Alzheimer's/Dementia unit? **No** Respite Care Available:

Comments

We are happy to care for all ladies (at this time) that have minor dementia to major Alzheimer's. Our level of care cover walkers to wheelchairs, even geri chairs. We love our resident's & provide a happy, warm home for them.

Marjorie McCune Memorial Center

101 Lions Way

Black Mountain, NC 28711

(828) 669-8452 Fax: (828) 669-2377

Owned By: WNC Lions, Inc.
Profit/Non-profit: Non-Profit
Type of Facility: Adult Care Home

Year Constructed: 1979
Licensed Since: 1979

Cost

Payment: Private Pay, State/County Assistance

Deposit or Entrance Fee:

Monthly Rates: Private: \$2,500

Semiprivate: \$1,750

Other Charges:

Types of Units

Beds: **64**

Type of Rooms: Private, Semiprivate

Type of Baths: Private, Shared Bath, Handicap Bath

All Furnishings Provided? Yes

Admission Restrictions

Cannot accept those who: Are violent and abusive

Age Range of Residents: **18 - 96**Outside designated smoking area? **Yes**

www.mccunecenter.org

email: fcoates@mccunecenter.org

Services and Amenities Available on Site (\$=charge)

See Advertisement on Page 146

▼ Transportation Assistance

▼ Assistance w/ Arranging Community Services

▼ Assistance with Shopping

▼ Laundry Services

▼ Exercise Program

▼ Meal Choices

▼ Resident's Council

\$ Beautician / Barber

▼ Accept Pets (medically ordered)

▼ Emergency Call System

√ Snacks (24 HR snack bar, 3 snacks served)

▼ Worship Services

Wander Guard Alert System

Features

Is there a separate Alzheimer's/Dementia unit? No Respite Care Available: Yes

Comments

Richmond Hills Rest Home 1 - 5

95 Richmond Hills Road Asheville, NC 28806

(828) 252-6229 Fax: (828) 236-9486

Owned By: Family Care Homes, Inc.

Profit/Non-profit: **Profit**

Type of Facility: Adult Care Home

Year Constructed: 1/1989 Licensed Since: 1989

Cost

Payment: Private Pay, State/County Assistance, Private Ins.

Deposit or Entrance Fee: None

Monthly Rates: Private: \$1,600 to \$1,800

Semiprivate:

Other Charges:

Types of Units

Beds: **12 each** Type of Rooms: **Private**

Type of Baths: Shared Bath, Handicap Bath

All Furnishings Provided? Yes

Admission Restrictions

Cannot accept those who: Bed fast or wanders

Age Range of Residents: 18+

Outside designated smoking area? Yes

www.

email: imdresthomes@gmail.com

Services and Amenities Available on Site (\$=charge)

▼ Transportation Assistance

▼ Assistance w/ Arranging Community Services

▼ Assistance with Shopping

▼ Laundry Services

▼ Exercise Program

Meal Choices

▼ Resident's Council

\$ Beautician / Barber

Accept Pets

▼ Emergency Call System

√ Snacks

▼ Worship Services

▼ Health and Wellness Program Wander Guard Alert System

Features

Is there a separate Alzheimer's/Dementia unit? No Respite Care Available: No

Windwood Rest Home

6 Windwood Drive Mailing: PO Box 2017

Candler, NC 28715

(828) 665-1021 Fax: (828) 665-1071

www. email:

Owned By: Mountain Area Enterprises, Inc.

Profit/Non-profit: **Profit**

Type of Facility: Adult Care Home

Year Constructed: 1980 Licensed Since: 1980

Cost

Payment: Private Pay, State/County Assistance

Deposit or Entrance Fee: None

Monthly Rates: Private:

Semiprivate: \$1,370 to \$1,450

Other Charges:

Types of Units

Beds: **12**

Type of Rooms: Semiprivate

Type of Baths: Shared Bath, Handicap Bath

All Furnishings Provided? Yes

Admission Restrictions

Age Range of Residents: **25 - 80**Outside designated smoking area? **Yes**

Cannot accept those who:

nail:

Services and Amenities Available on Site (\$=charge)

▼ Transportation Assistance

▼ Assistance w/ Arranging Community Services

▼ Assistance with Shopping

▼ Laundry Services Exercise Program Meal Choices
▼ Resident's Council
▼ Program
▼ Resident's Council
▼ Resi

▼ Resident's Council Beautician / Barber

▼ Accept Pets

▼ Emergency Call System

Snacks

▼ Worship Services

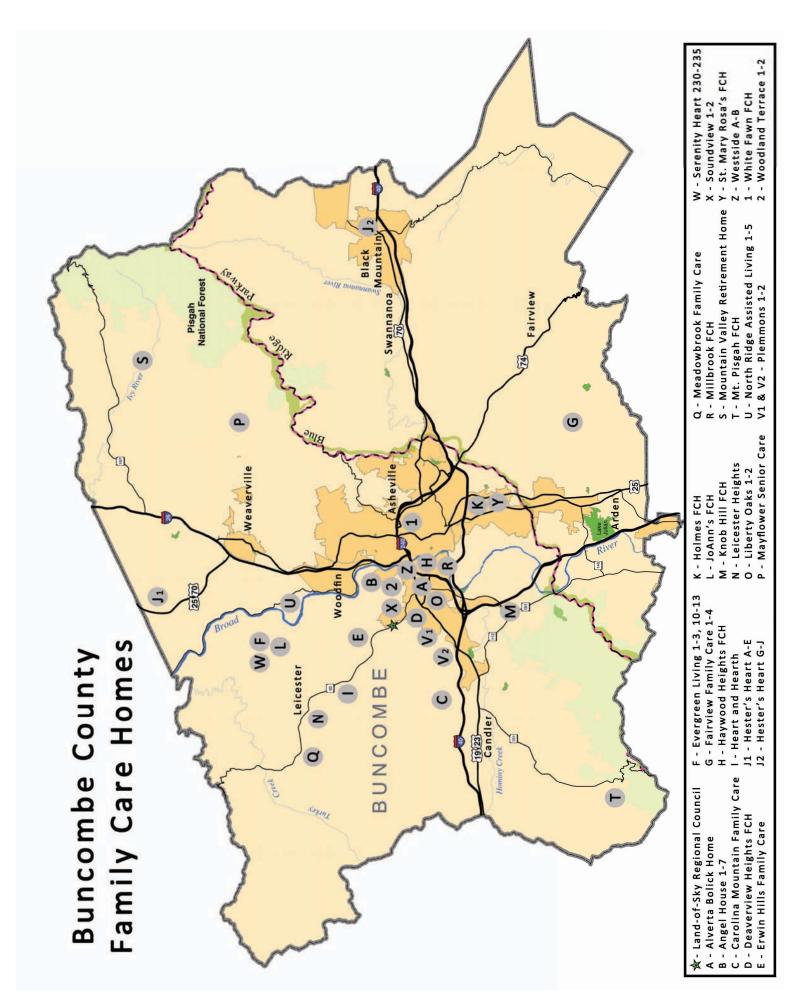
Wander Guard Alert System

Features

Is there a separate Alzheimer's/Dementia unit? **No**

Respite Care Available:

No



Alverta Bolick Home

80 Baker Avenue Asheville, NC 28806

(828) 350-1254 Fax: (828) 350-7787

www. email:

Owned By: **Baptist Children's Home**

Profit/Non-profit: Profit

Type of Facility: **Family Care Home**

Year Constructed: 2006 Licensed Since: 2006

Cost

Payment: State/County Assistance Deposit or Entrance Fee: \$200

Monthly Rates: Private: Call for current prices

Semiprivate: Call for current prices

Other Charges:

Types of Units

Beds: Type of Rooms: Private

Type of Baths: Shared Bath, Handicap Bath

All Furnishings Provided? Yes

Admission Restrictions

Cannot accept those who: Female or mental diagnosis

Age Range of Residents: 18+

Outside designated smoking area? No

Services and Amenities Available on Site (\$=charge)

▼ Transportation Assistance

▼ Assistance w/ Arranging Community Services

▼ Assistance with Shopping

▼ Laundry Services **▼** Exercise Program

▼ Meal Choices

▼ Resident's Council Beautician / Barber

▼ Accept Pets

▼ Emergency Call System

√ Snacks

▼ Worship Services

Wander Guard Alert System

Is there a separate Alzheimer's/Dementia unit? No

Respite Care Available:

Comments

www.

email:

Encourages family involvement

Angel House 1 -7

60-D, G, A, B, E, F Hornot Circle

Asheville, NC 28806

(828) 1:285-0460 2:225-4829 3:251-6303 4:255-2598 5:252-8081 6:252-4959 7:259-9364 Fax: (828) 669-1545

Owned By: **Bianka Faison**

Profit/Non-profit: Profit

Type of Facility: **Family Care Home**

Year Constructed: 1992 Licensed Since: 1992

Cost

Payment: Private Pay, State/County Assistance

Deposit or Entrance Fee: None Monthly Rates: Private: \$1,734

Semiprivate: \$1,172

Other Charges:

Types of Units

Beds: 6 each

Type of Rooms: Private, Semiprivate

Type of Baths: Shared Bath, Handicap Bath

All Furnishings Provided? Yes

Admission Restrictions

Cannot accept those who: Have a history of physical violence

or aggression

Age Range of Residents: 34 - 99 Outside designated smoking area? Yes **Services and Amenities Available on Site** (\$=charge)

▼ Transportation Assistance

▼ Assistance w/ Arranging Community Services

▼ Assistance with Shopping

▼ Laundry Services **Exercise Program**

Meal Choices

Resident's Council

\$ Beautician / Barber **Accept Pets**

▼ Emergency Call System

√ Snacks

Worship Services

Wander Guard Alert System

Features

Is there a separate Alzheimer's/Dementia unit? No

Respite Care Available:

Carolina Mountain Family Care

110 Daniel Ridge Road Mailing: PO Box 1311

Candler, NC 28715

(828) 665-6578 Fax: (828) 665-4732

Carolina Mountain DDA Owned By:

Profit/Non-profit: Profit

Type of Facility: **Family Care Home**

Year Constructed: **Licensed Since:**

Cost

Payment: State/County Assistance, Medicaid

Deposit or Entrance Fee:

Monthly Rates: Private: Call for current prices

Semiprivate: Call for current prices

Other Charges:

Types of Units

Beds:

Type of Rooms: Private, Semiprivate

Type of Baths: Shared Bath, Handicap Bath

All Furnishings Provided? Yes

Admission Restrictions

Cannot accept those who: Non-ambulatory

Age Range of Residents: 18+

Outside designated smoking area? Yes

www. email:

Services and Amenities Available on Site (\$=charge)

▼ Transportation Assistance

▼ Assistance w/ Arranging Community Services

▼ Assistance with Shopping

▼ Laundry Services Exercise Program **Meal Choices** Resident's Council

▼ Beautician / Barber

Accept Pets

▼ Emergency Call System

√ Snacks

Worship Services

▼ Wander Guard Alert System

Is there a separate Alzheimer's/Dementia unit? No Respite Care Available: Yes

Comments

Deaverview Heights Family Care Home

290 Deaverview Road Asheville, NC 28806

(828) 505-8030 Fax: (828) Call first

Owned By: Tina Muckelvene

Profit/Non-profit: **Profit**

Type of Facility: **Family Care Home**

Year Constructed: 1968 Licensed Since: 1968

Cost

Payment: Private Pay, State/County Assistance Deposit or Entrance Fee: Amount may vary Monthly Rates: Private: Call for current prices

Semiprivate: Call for current prices

Other Charges:

Types of Units

Beds:

Type of Rooms: Private, Semiprivate

Type of Baths: Shared Bath, Handicap Bath

All Furnishings Provided? Yes

Admission Restrictions

Cannot accept those who: Have history of physical violence or

aggression

Age Range of Residents: 21+

Outside designated smoking area? Yes

www. email:

> **Services and Amenities Available on Site (\$=charge) ▼** Transportation Assistance

▼ Assistance w/ Arranging Community Services

▼ Assistance with Shopping

▼ Laundry Services

▼ Exercise Program **Meal Choices**

Resident's Council

\$ Beautician / Barber **Accept Pets**

▼ Emergency Call System

√ Snacks

▼ Worship Services

Wander Guard Alert System

Features

Is there a separate Alzheimer's/Dementia unit? No

Respite Care Available:

No

Comments

Encourages family involvement.

Erwin Hills Family Care Home

10 Mint Lane

Asheville, NC 28806 (828) 683-2345 Fax: (828) 683-2248 www. email:

Owned By: Edna Stamey

Profit/Non-profit: **Profit**

Type of Facility: Family Care Home

Year Constructed: 1979 Licensed Since: 1979

<u>Cost</u>

Payment: **Private Pay, State/County Assistance**Deposit or Entrance Fee: **Amount may vary**

Monthly Rates: Private: \$1,700

Semiprivate: \$1,500

Other Charges:

Types of Units
Beds: 5

Type of Rooms: Private, Semiprivate

Type of Baths: Shared Bath, Handicap Bath

All Furnishings Provided? Yes

Admission Restrictions

Cannot accept those who: Wanders, those who are violent or

aggressive

Age Range of Residents: 18+

Outside designated smoking area? Yes

Services and Amenities Available on Site (\$=charge)

▼ Transportation Assistance

▼ Assistance w/ Arranging Community Services

▼ Assistance with Shopping

▼ Laundry Services

▼ Exercise Program

▼ Meal Choices

Resident's Council

√ Beautician / Barber

Accept Pets

▼ Emergency Call System

▼ Snacks

▼ Worship Services

Wander Guard Alert System

Features

Is there a separate Alzheimer's/Dementia unit?

No
Respite Care Available:

No

Comments

Evergreen Living Home 1 - 3, 10 -13

1-3: 101 - 103 Country Time Circle, **10 - 13:** 236, 351 - 353 Family Ridge Road

Mailing: PO Box 2077, Leicester, NC 28748

(828) 683-3828 Fax: (828) 683-9229

www. email:

Owned By: Jae & Young Lee

Profit/Non-profit: **Profit**

Type of Facility: Family Care Home

Year Constructed: 3/1996 Licensed Since: 6/1996

Cost

Payment: Private Pay, State/County Assistance

Deposit or Entrance Fee:

Monthly Rates: Private: \$1,650 to \$2,250

Semiprivate:

Other Charges: Cable TV and Telephone

Types of Units

Beds: **6 each** Type of Rooms: **Private**

Type of Baths: Private, Shared Bath, Handicap Bath

All Furnishings Provided? Yes

Admission Restrictions

Cannot accept those who: Chronic wanderer or physically

abusive

Age Range of Residents: **18+**Outside designated smoking area? **No**

Services and Amenities Available on Site (\$=charge)

▼ Transportation Assistance

▼ Assistance w/ Arranging Community Services

▼ Assistance with Shopping

√ Laundry Services

▼ Exercise Program

▼ Meal Choices

▼ Resident's Council

▼ Beautician / Barber

▼ Accept Pets

▼ Emergency Call System

√ Snacks

▼ Worship Services

Wander Guard Alert System

<u>Features</u>

Is there a separate Alzheimer's/Dementia unit?

No

Respite Care Available:

Comments

To help with daily living skills.

Fairview Family Care Home 1 - 4

256 Gravely Branch Road Fletcher, NC 28732

(828) 628-1685 Fax: (828) 628-1192

www. email:

Owned By: Robert & Shirley Creech

Profit/Non-profit: **Profit**

Type of Facility: Family Care Home

Year Constructed: 1988 Licensed Since: 1992

Cost

Payment: Private Pay, State/County Assistance, Private Ins.

Deposit or Entrance Fee: \$1,164 Monthly Rates: Private: \$1,600 Semiprivate: \$1,062

Other Charges:

Types of Units

Beds: 6 each

Type of Rooms: Private, Semiprivate

Type of Baths: Shared Bath, Handicap Bath

All Furnishings Provided? Yes

Admission Restrictions

Cannot accept those who: Physically abusive

Age Range of Residents: 21+

Outside designated smoking area? Yes

Services and Amenities Available on Site (\$=charge)

▼ Transportation Assistance

▼ Assistance w/ Arranging Community Services

▼ Assistance with Shopping

▼ Laundry Services

▼ Exercise Program

▼ Meal Choices Resident's Council

▼ Beautician / Barber

▼ Accept Pets

▼ Emergency Call System

Snacks

▼ Worship Services

Wander Guard Alert System

Features

Is there a separate Alzheimer's/Dementia unit?

Respite Care Available:

No Yes

Comments

Haywood Heights Family Care Home

17 Euclid Boulevard Asheville, NC 28806

(828) 505-8025 Fax: (828) Call first

www. email:

Owned By: Tina Muckelvene

Profit/Non-profit: **Profit**

Type of Facility: Family Care Home

Year Constructed: 1996 Licensed Since: 1998

Cost

Payment: Private Pay, State/County Assistance
Deposit or Entrance Fee: Amount may vary
Monthly Rates: Private: Call for current prices

Semiprivate:

Other Charges:

Types of Units

Beds: **6**

Type of Rooms: Private

Type of Baths: Shared Bath, Handicap Bath

All Furnishings Provided? Yes

Admission Restrictions

Cannot accept those who: Has history of physical violence or

aggression

Age Range of Residents: 21+

Outside designated smoking area? Yes

Services and Amenities Available on Site (\$=charge)

▼ Transportation Assistance

▼ Assistance w/ Arranging Community Services

▼ Assistance with Shopping

▼ Laundry Services

▼ Exercise Program Meal Choices

Resident's Council

\$ Beautician / Barber

Accept Pets

▼ Emergency Call System

√ Snacks

▼ Worship Services

Wander Guard Alert System

Features

Is there a separate Alzheimer's/Dementia unit?

Respite Care Available:

No No

Comments

Encourages family involvement.

See Advertisement on Page 143

Heart and Hearth

2200 New Leicester Highway Asheville, NC 28806

(828) 683-9441 Fax: (828) 693-9441 (call first)

email: stevejim@hotmail.com

Owned By: Heart and Hearth, LLC

Profit/Non-profit: **Profit**

Type of Facility: Family Care Home

Year Constructed: 1960's Licensed Since: 6/2007

<u>Cost</u>

Payment: Private Pay, State/County Assistance, Medicaid

Deposit or Entrance Fee:

Monthly Rates: Private: \$2,600 minimum

Semiprivate:

Other Charges:

Types of Units

Beds: **6**

Type of Rooms: Private, Semiprivate

Type of Baths: **Shared Bath, Handicap Bath** All Furnishings Provided? **If you need it**

Admission Restrictions

Cannot accept those who: Non-ambulatory

Age Range of Residents: 55+

Outside designated smoking area? Yes

Services and Amenities Available on Site (\$=charge)

√ Transportation Assistance

▼ Assistance w/ Arranging Community Services

▼ Assistance with Shopping

▼ Laundry Services

▼ Exercise Program

▼ Meal Choices

Resident's Council Beautician / Barber

▼ Accept Pets (no cats, case by case)

▼ Emergency Call System

√ Snacks

www.

▼ Worship Services

www.

Wander Guard Alert System

Features

Is there a separate Alzheimer's/Dementia unit?

No
Respite Care Available:

No

Comments

Hester's Heart of Black Mountain A - E, G - J

A-E: 8, 12, 18, 19, 11 Ella Lane, Alexander, NC 28701

G-J: 132, 134, 136, 138 Center Avenue, Black Mountain, NC 28711

(828) A:702-4079 B:702-4065 C:702-3107 D:702-3337 E:702-4137 G:669-2537 H:669-5216 I:669-6783 J:669-2601

Fax: (828) 694-1147

Owned By: Marsha & Tony Beal

Profit/Non-profit: **Profit**

Type of Facility: Family Care Home

Year Constructed: 1995, 2011 Licensed Since: 1995, 2011

Cost

Payment: Private Pay, State/County Assistance

Deposit or Entrance Fee:

Monthly Rates: Private: Call for current prices

Semiprivate: Call for current prices

Other Charges:

Types of Units

Beds: 6 each

Type of Rooms: Private, Semiprivate

Type of Baths: Private, Shared Bath, Handicap Bath

All Furnishings Provided? Yes

Admission Restrictions

Cannot accept those who: Alzheimer's dementia, oxygen,

insulin-dependent

Age Range of Residents: **18 - 120**Outside designated smoking area? **Yes**

Services and Amenities Available on Site (\$=charge)

email: hestersheartbiltmore@hotmail.com

▼ Transportation Assistance

▼ Assistance w/ Arranging Community Services

▼ Assistance with Shopping

▼ Laundry Services

▼ Exercise Program

▼ Meal Choices

▼ Resident's Council

▼ Beautician / Barber

▼ Accept Pets (buildings G - J)

▼ Emergency Call System

√ Snacks

▼ Worship Services

Wander Guard Alert System

Features

Is there a separate Alzheimer's/Dementia unit? No Respite Care Available: No

<u>Comments</u>

New buildings and very resident oriented.

Holmes Family Care Home

28 Crest Avenue Asheville, NC 28803

(828) 274-1374 Fax: (828) 274-8666

Owned By: **Tenella Holmes**

Profit/Non-profit: **Profit**

Type of Facility: Family Care Home

Year Constructed: 9/1986 Licensed Since: 1987

Cost

Payment: Private Pay

Deposit or Entrance Fee: **Amount may vary**Monthly Rates: Private: **See comments below**

Semiprivate:

Other Charges:

Types of Units

Beds: **6**

Type of Rooms: Private, Semiprivate

Type of Baths: Shared Bath, Handicap Bath

All Furnishings Provided? Yes

Admission Restrictions

Cannot accept those who: Wander
Age Range of Residents: 60 - 90+
Outside designated smoking area? No

www.

email: holmesfamilycare@bellsouth.net

Services and Amenities Available on Site (\$=charge)

▼ Transportation Assistance

▼ Assistance w/ Arranging Community Services

▼ Assistance with Shopping

▼ Laundry Services

▼ Exercise Program Meal Choices

▼ Resident's Council

\$ Beautician / Barber

Accept Pets

▼ Emergency Call System

√ Snacks

▼ Worship Services

Wander Guard Alert System

<u>Features</u>

Is there a separate Alzheimer's/Dementia unit? No Respite Care Available: Yes

Comments

Assessment of residents prior to admission establishes

fees from base rate.

JoAnn's Family Care Home

245 Anchor Drive Alexander, NC 28701

(828) 683-0898 Fax: (828) 683-0604

www.

email:

Owned By: Newland & JoAnn Reese

Profit/Non-profit: **Profit**

Type of Facility: Family Care Home

Year Constructed: 1965 Licensed Since: 1984

Cost

Payment: **Private Pay, State/County Assistance**Deposit or Entrance Fee: **Amount may vary**

Monthly Rates: Private: \$1,500

Semiprivate: \$1,500

Other Charges:

Types of Units

Beds: **5**

Type of Rooms: Private, Semiprivate

Type of Baths: Shared Bath, Handicap Bath

All Furnishings Provided? Yes

Admission Restrictions

Cannot accept those who: With serious Alzheimer's/dementia

Age Range of Residents: **30 - 65**Outside designated smoking area? **Yes**

Services and Amenities Available on Site (\$=charge)

▼ Transportation Assistance

▼ Assistance w/ Arranging Community Services

▼ Assistance with Shopping

▼ Laundry Services

▼ Exercise Program

▼ Meal Choices

▼ Resident's Council

▼ Beautician / Barber

Accept Pets

▼ Emergency Call System

Snacks

▼ Worship Services

Wander Guard Alert System

<u>Features</u>

Is there a separate Alzheimer's/Dementia unit? No Respite Care Available: Yes

Knob Hill Family Care Home

90 Knob Hill Road, Asheville, NC 28806 **Mailing:** PO Box 1071, Candler, NC 28715 (828) 779-5088 Fax: (828) 665-8787

Owned By: Jae & Young Lee

Profit/Non-profit: **Profit**

Type of Facility: Family Care Home

Year Constructed: 1964 Licensed Since: 1998

<u>Cost</u>

Payment: Private Pay, State/County Assistance
Deposit or Entrance Fee: Amount may vary
Monthly Rates: Private: Call for current prices

Semiprivate: Call for current prices

Other Charges:

Types of Units

Beds: **6**

Type of Rooms: Private, Semiprivate

Type of Baths: Private, Shared Bath, Handicap Bath

All Furnishings Provided? Yes

Admission Restrictions

Cannot accept those who: Chronic wander or physically

abusive

Age Range of Residents: 21+

Outside designated smoking area? No

Services and Amenities Available on Site (\$=charge)

▼ Transportation Assistance

▼ Assistance w/ Arranging Community Services

▼ Assistance with Shopping

▼ Laundry Services

www.

email:

▼ Exercise Program

▼ Meal Choices

Resident's Council

✔ Beautician / Barber

Accept Pets

▼ Emergency Call System

Snacks

▼ Worship Services

Wander Guard Alert System

Features

Is there a separate Alzheimer's/Dementia unit? No Respite Care Available: Yes

Comments

www.

email:

Leicester Heights Family Care

16 Overlook Drive Leicester, NC 28748

(828) 258-3678 Fax: (828) 683-3771

Owned By: Alma Plemmons

Profit/Non-profit: **Profit**

Type of Facility: Family Care Home

Year Constructed:

Licensed Since: 1994

<u>Cost</u>

Payment: Private Pay, State/County Assistance

Deposit or Entrance Fee: 1st month

Monthly Rates: Private: Call for current prices

Semiprivate: Call for current prices

Other Charges: Personal items

Types of Units

Beds: **6**

Type of Rooms: Private, Semiprivate

Type of Baths: Private, Shared Bath, Handicap Bath

All Furnishings Provided? Yes

Admission Restrictions

Cannot accept those who: Wanders & have drinking problems

Age Range of Residents: 30+

Outside designated smoking area? Yes

Services and Amenities Available on Site (\$=charge)

▼ Transportation Assistance

Assistance w/ Arranging Community Services

▼ Assistance with Shopping

√ Laundry Services Exercise Program

Exercise Progra

▼ Meal Choices Resident's Council

▼ Beautician / Barber

• Deautician / Darber

▼ Accept Pets

▼ Emergency Call System

Snacks

▼ Worship Services

Wander Guard Alert System

Features

Is there a separate Alzheimer's/Dementia unit? No Respite Care Available: 2 openings

Comments

Beautiful scenery, screened in sun room. Have plenty of outings for patients that are capable. All laundry done immediately.

Liberty Oaks 1 - 2

121, 123 Florida Avenue Mailing: PO Box 16792

Asheville, NC 28806

(828) **1:**281-2875 **2:**236-3524 Fax: (828) 281-2876

Owned By: Janet Palmer

Profit/Non-profit: **Profit**

Type of Facility: Family Care Home

Year Constructed: 1970 Licensed Since: 1998

Cost

Payment: Private Pay, State/County Assistance

Deposit or Entrance Fee:

Monthly Rates: Private: \$1,500

Semiprivate: \$1,173

Other Charges:

Types of Units

Beds: **6 each**Type of Rooms: **Semiprivate**

Type of Baths: Shared Bath, Handicap Bath

All Furnishings Provided? Yes

Admission Restrictions

Cannot accept those who:

Age Range of Residents: **25 - 70's**Outside designated smoking area? **Yes**

www. email:

Services and Amenities Available on Site (\$=charge)

▼ Transportation Assistance

▼ Assistance w/ Arranging Community Services

▼ Assistance with Shopping

✓ Laundry Services✓ Exercise Program

Meal Choices

Resident's Council

✔ Beautician / Barber
Accept Pets (no cats)

▼ Emergency Call System

Snacks

Worship Services

Wander Guard Alert System

<u>Features</u>

Is there a separate Alzheimer's/Dementia unit?
Respite Care Available:

No No

Comments

Women in Building 1 and men in Building 2.

Mayflower Senior Care, Inc.

48 Robert Cove Road Weaverville, NC 28787

(828) 645-5284 Fax: (828) 658-3257

Owned By: **Evet Trantham**

Profit/Non-profit: **Profit**

Type of Facility: Family Care Home

Year Constructed:

Licensed Since: 2004

Cost

Payment: Private Pay, State/County Assistance

Deposit or Entrance Fee: \$0

Monthly Rates: Private: \$3,000 to \$3,600

Semiprivate: \$2,600

Other Charges:

Types of Units

Beds: **6**

Type of Rooms: Private, Semiprivate

Type of Baths: Shared Bath, Handicap Bath

All Furnishings Provided? Yes (residents my furnish if choose)

Admission Restrictions

Cannot accept those who: Wanderers, those who are abusive

or violent, male, under 75

Age Range of Residents: 75+

Outside designated smoking area? Yes

www.

email: evet_t@hotmail.com

Services and Amenities Available on Site (\$=charge)

▼ Transportation Assistance

▼ Assistance w/ Arranging Community Services

▼ Assistance with Shopping

▼ Laundry Services

▼ Exercise Program

▼ Meal Choices

Resident's Council

\$ Beautician / Barber

Accept Pets

▼ Emergency Call System

Snacks

▼ Worship Services

Wander Guard Alert System

Features

Is there a separate Alzheimer's/Dementia unit?

Respite Care Available:

No Yes

Comments

Weaverville's best kept secret!

Meadowbrook Family Care Home

10 South Turkey Creek Road

Leicester, NC 28748

(828) 683-4792 / 285-8726 Fax: (828) 683-4792

Owned By: Louise Ponder

Profit/Non-profit: **Profit**

Type of Facility: Family Care Home

Year Constructed: 1990 Licensed Since: 1991

Cost

Payment: **Private Pay, State/County Assistance**Deposit or Entrance Fee: **Amount may vary**

Monthly Rates: Private: \$1,800

Semiprivate:

Other Charges:

Types of Units

Beds: **6**

Type of Rooms: Private

Type of Baths: Private, Handicap Bath

All Furnishings Provided? Yes

Admission Restrictions

Cannot accept those who: Not ambulatory

Age Range of Residents:

Outside designated smoking area? Yes

www.

email: mfclp@msn.com

Services and Amenities Available on Site (\$=charge)

▼ Transportation Assistance

▼ Assistance w/ Arranging Community Services

▼ Assistance with Shopping

▼ Laundry Services

▼ Exercise Program Meal Choices Resident's Council

\$ Beautician / Barber

Accept Pets

▼ Emergency Call System

Snacks

√ Worship Services

Wander Guard Alert System

Features

Is there a separate Alzheimer's/Dementia unit? No

Respite Care Available:

Comments

www.

email:

All private rooms with private bath and 24 hour care.

Millbrook Family Care

94 Millbrook Road Asheville, NC 28806

(828) 254-8021 Fax: (828) 281-1326

Owned By: Julia Calhoun

Profit/Non-profit: **Profit**

Type of Facility: Family Care Home

Year Constructed: 1985 Licensed Since: 1994

<u>Cost</u>

Payment: State/County Assistance

Deposit or Entrance Fee: Amount may vary

Monthly Rates: Private: \$1,400

Semiprivate: \$1,091

Other Charges:

Types of Units

Beds: **6**

Type of Rooms: Private, Semiprivate

Type of Baths: Private, Shared Bath, Handicap Bath

All Furnishings Provided? Yes

Admission Restrictions

Cannot accept those who: Have a history of physical violence

or aggression or wanderers

Age Range of Residents: 34 - 70 (currently all women)

Outside designated smoking area? Yes

Services and Amenities Available on Site (\$=charge)

▼ Transportation Assistance

▼ Assistance w/ Arranging Community Services

▼ Assistance with Shopping

▼ Laundry Services

▼ Exercise Program Meal Choices Resident's Council

\$ Beautician / Barber

Accept Pets

▼ Emergency Call System

Snacks

▼ Worship Services

Wander Guard Alert System

Features

Is there a separate Alzheimer's/Dementia unit?

Respite Care Available:

No No

<u>Comments</u>

Mountain Valley Retirement Home

630 Dillingham Road Barnardsville, NC 28709

(828) 626-2914 Fax: (828) 626-2889

Services and Amenities Available on Site (\$=charge)

▼ Transportation Assistance

▼ Assistance w/ Arranging Community Services

▼ Assistance with Shopping

▼ Laundry Services **Exercise Program Meal Choices** Resident's Council

▼ Beautician / Barber

Accept Pets

▼ Emergency Call System

Snacks

www.

email:

Worship Services

Wander Guard Alert System

Features

Is there a separate Alzheimer's/Dementia unit? Respite Care Available: No

No

Comments

Owned By: **Elizabeth Brewer & Lillian Carson**

Profit/Non-profit: Profit

Type of Facility: **Family Care Home**

Year Constructed: 1980 Licensed Since: 1995

Cost

Payment: Private Pay, State/County Assistance

Deposit or Entrance Fee: \$0 Monthly Rates: Private: \$1,750

Semiprivate:

Other Charges:

Types of Units

Beds: Type of Rooms: Private

Type of Baths: Private, Shared Bath, Handicap Bath

All Furnishings Provided? Yes

Admission Restrictions

Cannot accept those who: No skilled nursing Age Range of Residents: No age limit Outside designated smoking area? No

Mt. Pisgah Family Care Home

33 Upper Sawbranch Road, Route 1

Candler, NC 28715

(828) 779-5588 Fax: (828) 665-8787

Owned By: Jae & Young Lee

Profit/Non-profit: **Profit**

Type of Facility: **Family Care Home**

Year Constructed: 4/1972 Licensed Since: 4/1972

Cost

Payment: Private Pay, State/County Assistance

Deposit or Entrance Fee: \$0

Monthly Rates: Private: Call for current prices

Semiprivate: Call for current prices

Other Charges:

Types of Units

Beds:

Type of Rooms: Private, Semiprivate

Type of Baths: Shared Bath All Furnishings Provided? Yes

Admission Restrictions

Cannot accept those who: Age Range of Residents: 18 - 96 Outside designated smoking area? No www.

email:

Services and Amenities Available on Site (\$=charge)

▼ Transportation Assistance

▼ Assistance w/ Arranging Community Services

▼ Assistance with Shopping

▼ Laundry Services

▼ Exercise Program

▼ Meal Choices

▼ Resident's Council

\$ Beautician / Barber

Accept Pets

▼ Emergency Call System

√ Snacks

▼ Worship Services

Wander Guard Alert System

Features

Is there a separate Alzheimer's/Dementia unit? No

Respite Care Available:

North Ridge Assisted Living 1 - 5

75 Kuykendall Branch Asheville, NC 28804 www. email:

(828) **1**:658-3413 **2**:665-1322 **3**:658-2633 **4**:645-3094 **5**:645-6332 Fax: (828) 658-2633

Owned By: Larry & Linda Mitchell

Profit/Non-profit: **Profit**

Type of Facility: Family Care Home

Year Constructed: 1987 Licensed Since: 1987

<u>Cost</u>

Payment: Private Pay, State/County Assistance, Private Ins.

Deposit or Entrance Fee:

Monthly Rates: Private: \$2,000

Semiprivate: \$1,900

Other Charges:

Types of Units

Beds: 6 each

Type of Rooms: Private, Semiprivate

Type of Baths: Shared Bath, Handicap Bath

All Furnishings Provided? Yes

Admission Restrictions

Cannot accept those who: Non-ambulatory, wanderer

Age Range of Residents: 18+

Outside designated smoking area? Yes

Services and Amenities Available on Site (\$=charge)

▼ Transportation Assistance

▼ Assistance w/ Arranging Community Services

▼ Assistance with Shopping

▼ Laundry Services

▼ Exercise Program Meal Choices Resident's Council

\$ Beautician / Barber

Accept Pets

▼ Emergency Call System

Snacks

▼ Worship Services

Wander Guard Alert System

Features

Is there a separate Alzheimer's/Dementia unit? No Respite Care Available: Yes

Comments

Plemmons Family Care 1-2

1: 303 Hi Alta, Asheville, NC 28806

2: 215 Monta Vista, Candler, NC 28748

(828) **1:**258-3678 **2:**691-0334 Fax: (828) 258-3678

Owned By: Alma Plemmons

Profit/Non-profit: **Profit**

Type of Facility: Family Care Home

Year Constructed:

Licensed Since: 1994

Cost

Payment: Private Pay, State/County Assistance

Deposit or Entrance Fee: **One month**Monthly Rates: Private: \$1,500 and up

Semiprivate: Call for current prices

Other Charges:

Types of Units

Beds: 6 each

Type of Rooms: Private, Semiprivate

Type of Baths: Private, Shared Bath, Handicap Bath

All Furnishings Provided? Yes

Admission Restrictions

Cannot accept those who: Wanderer, have drinking problems

Age Range of Residents: 30+

Outside designated smoking area? Yes

www. email:

Services and Amenities Available on Site (\$=charge)

▼ Transportation Assistance

▼ Assistance w/ Arranging Community Services

▼ Assistance with Shopping

▼ Laundry Services

▼ Exercise Program

▼ Meal Choices

Resident's Council

\$ Beautician / Barber

▼ Accept Pets

▼ Emergency Call System

Snacks

▼ Worship Services

Wander Guard Alert System

<u>Features</u>

Is there a separate Alzheimer's/Dementia unit? Yes
Respite Care Available: Yes

Comments

Beautiful scenery, have plenty of outings for residents that are capable. All laundry done immediately.

Serenity Heart Family Care Homes 230 - 235

230 - 235 Country Time Circle

Leicester, NC 28748

www. email:

(828) **230**:683-9883 **231**:683-8445 2**32**:683-8878 **233**:683-5267 **234**:683-5017 **235**:683-1101 Fax: (828) 683-8695

Owned By: Gennea Scott

Profit/Non-profit: **Profit**

Type of Facility: Family Care Home

Year Constructed: Licensed Since:

Cost

Payment: Private Pay, State/County Assistance

Deposit or Entrance Fee:

Monthly Rates: Private: Call for current prices

Semiprivate:

Other Charges:

Types of Units

Beds: **6 each** Type of Rooms: **Private**

Type of Baths: Shared Bath, Handicap Bath

All Furnishings Provided? Yes

Admission Restrictions

Cannot accept those who: Age Range of Residents:

Outside designated smoking area?

Services and Amenities Available on Site (\$=charge)

Transportation Assistance

Assistance w/ Arranging Community Services

Assistance with Shopping

Laundry Services Exercise Program Meal Choices Resident's Council Beautician / Barber

Accept Pets

Emergency Call System

Snacks

Worship Services

Wander Guard Alert System

<u>Features</u>

Is there a separate Alzheimer's/Dementia unit?

Respite Care Available:

Comments

Soundview Assisted Living 1 - 2

1-2: 36, 34 Smith Graveyard Road

Asheville, NC 28806

(828) 1:505-2310 2:505-3671

www. email:

Owned By: Shelly Hammond

Profit/Non-profit: **Profit**

Type of Facility: Family Care Home

Year Constructed: Licensed Since:

Cost

Payment: Private Pay, Medicaid

Deposit or Entrance Fee: **Amount may vary**Monthly Rates: Private: **Call for current prices**

Semiprivate:

Other Charges:

Types of Units

Beds: **6 each** Type of Rooms: **Private**

Type of Baths: Shared Bath, Handicap Bath

All Furnishings Provided? Yes

Admission Restrictions

Cannot accept those who: Alzheimer's patients

Age Range of Residents: **Varies**Outside designated smoking area? **Yes**

Services and Amenities Available on Site (\$=charge)

▼ Transportation Assistance

▼ Assistance w/ Arranging Community Services

▼ Assistance with Shopping

▼ Laundry Services

▼ Exercise Program

▼ Meal Choices

Resident's Council

▼ Beautician / Barber

Accept Pets

▼ Emergency Call System

√ Snacks

▼ Worship Services

▼ Wander Guard Alert System

<u>Features</u>

Is there a separate Alzheimer's/Dementia unit?

Respite Care Available:

St. Mary Rosa's Family Care Home

483 Caribou Road Asheville, NC 28803

(828) 274-0065 Fax: (828) 274-0065 (call first)

Rosa L. Thomas Homes, LLC Owned By:

Profit/Non-profit: Profit

Type of Facility: **Family Care Home**

Year Constructed:

Licensed Since: 1985

Cost

Payment: Private Pay, State/County Assistance

Deposit or Entrance Fee: \$0

Monthly Rates: Private: Call for current prices

Semiprivate: Call for current prices

Other Charges:

Types of Units

Beds:

Type of Rooms: Private, Semiprivate

Type of Baths: Shared Bath, Handicap Bath

All Furnishings Provided? Yes

Admission Restrictions

Cannot accept those who: Active drug addition

Age Range of Residents: 18+

Outside designated smoking area? Yes

Services and Amenities Available on Site (\$=charge)

▼ Transportation Assistance

▼ Assistance w/ Arranging Community Services

▼ Assistance with Shopping

▼ Laundry Services **Exercise Program**

▼ Meal Choices

www.

email:

▼ Resident's Council

\$ Beautician / Barber

Accept Pets

▼ Emergency Call System

Snacks

Worship Services

Wander Guard Alert System

Features

Is there a separate Alzheimer's/Dementia unit? No Respite Care Available: Yes

Comments

Westside Assisted Living A - B

119, 121 Richland Street, Asheville, NC 28806 Mailing: PO Box 1807, Leicester, NC 28748

(828) A:281-4863 B:281-2295 Fax: (828) same as home #

Owned By: **Larry & Linda Mitchell**

Profit/Non-profit: Profit

Type of Facility: **Family Care Home**

Year Constructed: 1999 Licensed Since: 1999

Cost

Payment: Private Pay, State/County Assistance

Deposit or Entrance Fee: \$0

Monthly Rates: Private: \$1,900 and up

Semiprivate:

Other Charges:

Types of Units

Beds: 6 each Type of Rooms: Private

Type of Baths: Shared Bath, Handicap Bath

All Furnishings Provided? Yes

Admission Restrictions

Cannot accept those who: Wander Age Range of Residents: 19 - 90 Outside designated smoking area? Yes www. email:

Services and Amenities Available on Site (\$=charge)

▼ Transportation Assistance

▼ Assistance w/ Arranging Community Services

▼ Assistance with Shopping

▼ Laundry Services **Exercise Program Meal Choices** Resident's Council

\$ Beautician / Barber

Accept Pets

▼ Emergency Call System

√ Snacks

▼ Worship Services

Wander Guard Alert System

Features

Is there a separate Alzheimer's/Dementia unit?

No

Respite Care Available:

White Fawn Family Care Home

96 White Fawn Drive Asheville, NC 28803

(828) 505-7858 Fax: (828) Call first

Services and Amenities Available on Site (\$=charge)

Owned By: Tina Muckelvene

Profit/Non-profit: **Profit**

Type of Facility: Family Care Home

Year Constructed: 1974 Licensed Since: 1974

Cost

Payment: Private Pay, State/County Assistance
Deposit or Entrance Fee: Amount may vary
Monthly Rates: Private: Call for current prices

Semiprivate: Call for current prices

Other Charges:

Types of Units

Beds: 6

Type of Rooms: Private, Semiprivate

Type of Baths: Shared Bath, Handicap Bath

All Furnishings Provided? Yes

Admission Restrictions

Cannot accept those who: Have history of physical violence or

aggression

Age Range of Residents: 21+

Outside designated smoking area? Yes

▼ Transportation Assistance

▼ Assistance w/ Arranging Community Services

▼ Assistance with Shopping

▼ Laundry Services

▼ Exercise Program Meal Choices Resident's Council

\$ Beautician / Barber

Accept Pets

▼ Emergency Call System

√ Snacks

www.

email:

▼ Worship Services

Wander Guard Alert System

<u>Features</u>

Is there a separate Alzheimer's/Dementia unit? No Respite Care Available: No

Comments

Encourages family involvement.

Woodland Terrace 1 - 2

150, 152 Smith Graveyard Road

Asheville, NC 28806

(828) 1:350-7649 2:253-4915 Fax: (828) same as home #

www.

email:

Owned By: 1: Ricardo Duprey Jr. 2: Bianka Faison

Profit/Non-profit: **Profit**

Type of Facility: Family Care Home

Year Constructed: 1992 Licensed Since: 1992

<u>Cost</u>

Payment: **Private Pay, State/County Assistance**Deposit or Entrance Fee: **Amount may vary**Monthly Rates: Private: **Call for current prices**

Semiprivate: Call for current prices

Other Charges:

Types of Units

Beds: 6 each

Type of Rooms: Private, Semiprivate

Type of Baths: Shared Bath, Handicap Bath

All Furnishings Provided? Yes

Admission Restrictions

Cannot accept those who: Have a history of physical violence

or aggression

Age Range of Residents: **18+**Outside designated smoking area? **Yes**

Services and Amenities Available on Site (\$=charge)

\$ Transportation Assistance

▼ Assistance w/ Arranging Community Services

▼ Assistance with Shopping

▼ Laundry Services

▼ Exercise Program Meal Choices Resident's Council

Describing / Darbar

\$ Beautician / Barber Accept Pets

▼ Emergency Call System

√ Snacks

▼ Worship Services

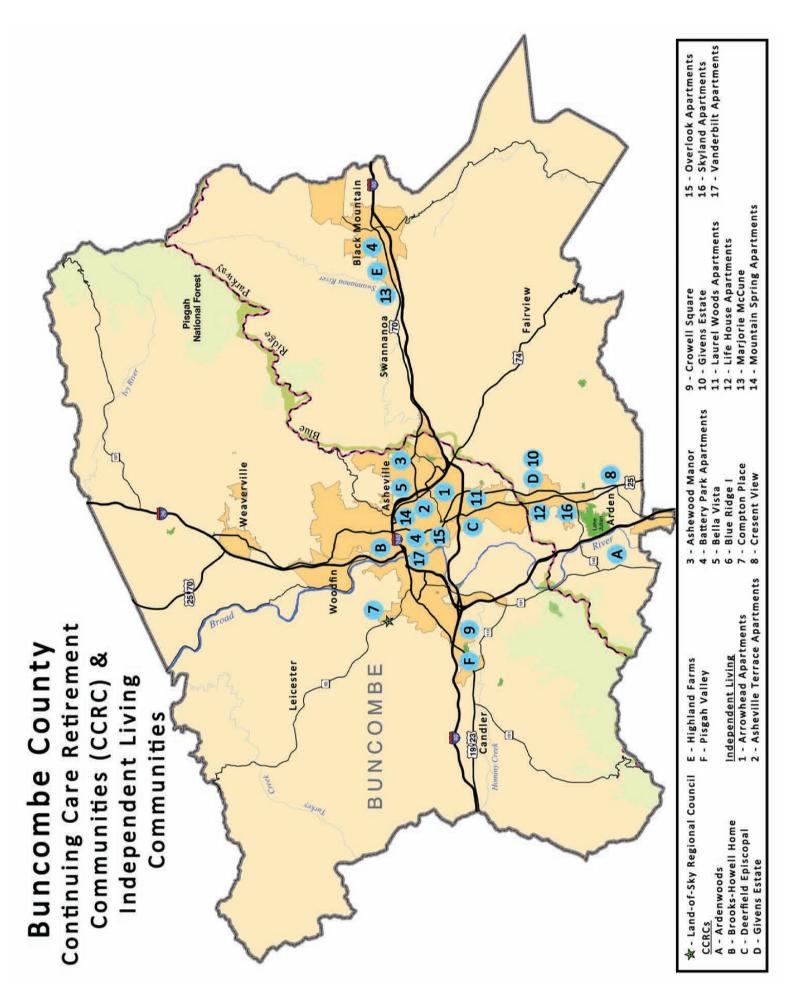
Wander Guard Alert System

Features

Is there a separate Alzheimer's/Dementia unit?

No

Respite Care Available:



Ardenwoods

2400 Appalachian Boulevard

Arden, NC 28704

(828) 684-0041 Fax: (828) 684-7800

Profit/Non-profit: Profit
Type of Facility: CCRC
Year Opened: 2002

<u>Fees</u>

Deposit or Entrance Fee: \$145,000 to \$285,000 Monthly Rates: \$2,025 to \$2,565

Note: Fees listed have been provided by the community.

Please contact the facility for more information.

Contract and Refund Options

Contract Options: N/A

Entrance Fee Refund Options: 90% Refund

Types of Units

Independent Living Units: 95
Assisted Living Units: 60
Nursing Beds: 0

www.ardenwoodslcs.com

email:

Services and Amenities Available on Site

Dementia Units Available

◆ Direct Admission to Assisted Living Direct Admission to Nursing

▼ Medicaid Certified Medicare Certified

▼ Emergency Call System▼ Exercise Room or Programs

▼ Housekeeping (some or all) in Monthly Fees

▼ Meal (some or all) in Monthly Fees

✓ Pets (some) Allowed✓ Transportation Available

▼ Utilities (some or all) in Monthly Fees

Other:

Brooks-Howell Home

266 Merrimon Avenue Asheville, NC 28801

(828) 253-6712 Fax: (828) 252-7071

Profit/Non-profit: Non-Profit
Type of Facility: CCRC
Year Opened: 1957

<u>Fees</u>

Deposit or Entrance Fee: \$0 to \$75,000 Monthly Rates: \$975 to \$5,630

Note: Fees listed have been provided by the community.

Please contact the facility for more information.

Contract and Refund Options

Contract Options: N/A
Entrance Fee Refund Options: No Refund

Types of Units

Independent Living Units: 61
Assisted Living Units: 0
Nursing Beds: 58

www. brooks-howell.org

email:

Services and Amenities Available on Site

Dementia Units Available

Direct Admission to Assisted Living

▼ Direct Admission to Nursing

Medicaid Certified Medicare Certified

▼ Emergency Call System

▼ Exercise Room or Programs

▼ Housekeeping (some or all) in Monthly Fees

▼ Meal (some or all) in Monthly Fees

▼ Pets (some) Allowed

▼ Transportation Available

√ Utilities (some or all) in Monthly Fees

Other:

Deerfield Episcopal Retirement Community

1617 Hendersonville Road Asheville, NC 28803

(828) 274-1531 Fax: (828) 274-0238

Profit/Non-profit: Non-Profit Type of Facility: **CCRC** Year Opened: 1955

Fees

Deposit or Entrance Fee: \$171,490 to \$454,145 \$2,335 to \$4,567 Monthly Rates:

Note: Fees listed have been provided by the community. Please contact the facility for more information.

Contract and Refund Options

Contract Options: Life Care Contract

Entrance Fee Refund Options: Fully Declined Refund; 50%

Refund; 90% Refund

Types of Units

Independent Living Units: 352 Assisted Living Units: 62 **Nursing Beds:** 62

www.deerfieldwnc.org

email:

Services and Amenities Available on Site

Dementia Units Available

Direct Admission to Assisted Living

Direct Admission to Nursing

Medicaid Certified Medicare Certified ▼ Emergency Call System

▼ Exercise Room or Programs

▼ Housekeeping (some or all) in Monthly Fees

▼ Meal (some or all) in Monthly Fees

▼ Pets (some) Allowed

▼ Transportation Available

▼ Utilities (not cable or phone) in Monthly Fees

Other:

Givens Estates

2360 Sweeten Creek Road Asheville, NC 28803

(828) 274-4800 Fax: (828) 771-2232

Profit/Non-profit: Non-Profit Type of Facility: **CCRC** Year Opened: 1979

Deposit or Entrance Fee: \$30,286 to \$578,940 Monthly Rates: **\$1,090** to **\$3,038**

Note: Fees listed have been provided by the community. Please contact the facility for more information.

Contract and Refund Options

Contract Options: Fee for service

Entrance Fee Refund Options: 0%, 50% or 90% Refund

Types of Units

Independent Living Units: 400 Assisted Living Units: 73 **Nursing Beds:** 58

www.givensestates.org

email:

Services and Amenities Available on Site

Dementia Units Available

▼ Direct Admission to Assisted Living

▼ Direct Admission to Nursing

▼ Medicaid Certified

▼ Medicare Certified

▼ Emergency Call System

▼ Exercise Room or Programs

▼ Housekeeping (some or all) in Monthly Fees

▼ Meal (some or all) in Monthly Fees

▼ Pets (some) Allowed

▼ Transportation Available

▼ Utilities (some or all) in Monthly Fees

Other:

Highland Farms Retirement Community

200 Tabernacle Road

Black Mountain, NC 28711

(828) 669-6473 Fax: (828) 669-2817

Profit/Non-profit: Profit
Type of Facility: CCRC
Year Opened: 1971

Fees

Deposit or Entrance Fee: \$7,500 to \$375,000 Monthly Rates: \$877 to \$4,966

Note: Fees listed have been provided by the community.
Please contact the facility for more information.

Contract and Refund Options

Contract Options: Fee for service; Purchase;

Rental; No Entrance Fee option

Entrance Fee Refund Options: Fully Declining Refund; 50%

Refund

Types of Units

Independent Living Units: 218
Assisted Living Units: 30
Nursing Beds: 60

www.ardenwoodslcs.com email:

Services and Amenities Available on Site

Dementia Units Available

- ▼ Direct Admission to Assisted Living
- ▼ Direct Admission to Nursing
- **▼** Medicaid Certified
- ▼ Medicare Certified
- ▼ Emergency Call System
- **▼** Exercise Room or Programs
- **▼** Housekeeping (some or all) in Monthly Fees
- ▼ Meal (some or all) in Monthly Fees
- ▼ Pets (some) Allowed
- **▼** Transportation Available
- **√** Utilities (some or all) in Monthly Fees

Other:

Pisgah Valley Retirement Community

95 Holcombe Cove Road Candler, NC 28715

(828) 667-9851 Fax: (828) 667-9858

Profit/Non-profit: Non-Profit
Type of Facility: CCRC
Year Opened: 1975

<u>Fees</u>

Deposit or Entrance Fee: Varies Monthly Rates: Varies

Note: Fees listed have been provided by the community.
Please contact the facility for more information.

Contract and Refund Options

Contract Options: Varies
Entrance Fee Refund Options: Varies

Types of Units

Independent Living Units: **72**Assisted Living Units: **24**Nursing Beds: **118**

www.pisgahvalley.org

email:

Services and Amenities Available on Site

Dementia Units Available

- ▼ Direct Admission to Assisted Living
- ▼ Direct Admission to Nursing
- ▼ Medicaid Certified
- ▼ Medicare Certified
- **▼** Emergency Call System
- **▼** Exercise Room or Programs
- ▼ Housekeeping (some or all) in Monthly Fees
- **▼** Meal (some or all) in Monthly Fees
- ▼ Pets (some) Allowed
- **▼** Transportation Available
- **▼** Utilities (some or all) in Monthly Fees

Other:

Arrowhead Apartments

100 Cheerio Lane Asheville, NC 28803

(828) 298-9390 Fax: (828)

www. email:

Type of Facility: Independent Living for Senior & Disabled

Housing Information

of Units: 116

62+ or disabled Age:

Rent: 30% of adjusted income if eligible

Utilities: Water, trash, sewage **Services and Amenities Available on Site**

▼ Food Pantry

▼ Transportation (Busline)

▼ Laundry Facility

▼ Service Coordinator

▼ Pets (1 under 30 lbs. w/ deposit)

√ Maintenance

√ Library

▼ Community Garden

√ Community Room

Asheville Terrace Apartments

200 Tunnel Road Asheville, NC 28805

(828) 255-8345 Fax: (828)

www. email:

Type of Facility: **Independent Living for Senior & Disabled**

Housing Information

of Units: 248

Age: 62+ or disabled

30% of adjusted gross income if eligible Rent:

Utilities: Water, trash Services and Amenities Available on Site

Meals

▼ Transportation (Scheduled trips)

▼ Laundry Facility

√ Housekeeping

▼ Pets (30 lbs. w/ deposit)

√ Maintenance

Ashewood Manor

100 Riceville Road Asheville, NC 28805

(828) 299-1111 Fax: (828)

www. email:

Type of Facility: **Independent Living for Senior & Disabled**

Housing Information

of Units: 22 Age: 62+

Rent: \$1,985 deluxe \$1,750 mid size

Utilities:

All included

Services and Amenities Available on Site

▼ Meals (one mid-day meal)

▼ Transportation (charge)

▼ Laundry Facility

√ Housekeeping

▼ Pets (small w/ deposit)

√ Maintenance

Battery Park Apartments

1 Battle Square

Asheville, NC 28801 (828) 252-7397 Fax: (828) www. email:

Type of Facility: Independent Living for Senior & Disabled

Housing Information

of Units: 121 62+ Age:

Rent: 30% of adjusted income if eligible

Utilities: All except phone and cable Services and Amenities Available on Site

Meals

Transportation **▼** Laundry Facility Housekeeping

√ Pets

√ Maintenance

Bella Vista Gracious Retirement Living

55 Piney Mountain Drive Asheville, NC 28805

(828) 255-8255 Fax: (828) 505-8261

www.hawthornretirementgroup.com email: dwayne.faircloth@hawthornret.com

Type of Facility: Independent Living for Senior & Disabled

Housing Information

of Units: **120** Age: **55+**

Rent: \$1,795 - \$3,795 Utilities: All except phone

Services and Amenities Available on Site

- ▼ Meals (3 meals served daily)
- **▼** Transportation
- **▼** Laundry Facility, Linen Service
- **√** Housekeeping
- **√** Pets

www.

email:

▼ Maintenance

Blue Ridge I

108 North Blue Ridge Road Black Mountain, NC 28711 (828) 669-5948 Fax: (828)

Type of Facility: Independent Living for Senior & Disabled

Housing Information

of Units: 78 (w/ 6 2-bed units)
Age: 62+ or disabled

Rent: 30% of adjusted gross income if eligible

Utilities: Water

Services and Amenities Available on Site

Meals (Meals on Wheels)

- ▼ Transportation (Busline)
- **√** Laundry Facility Housekeeping
- ▼ Pets (20 lbs. w/ deposit)
- ▼ Maintenance

Compton Place

547 Eliada Home Road Asheville, NC 28806 (828) 350-0707 Fax: (828)

Type of Facility: Independent Living for Senior & Disabled

Housing Information

of Units: **40**Age: **55+**

Rent: 30% of adjusted gross income if eligible,

Section 8, Rental Assistance Program

Utilities: Water

Services and Amenities Available on Site

√ Meals

www.

email:

- **▼** Transportation
- **▼** Laundry Facility
- **√** Housekeeping
- ▼ Pets
- ▼ Maintenance

Crescent View Retirement Community

2533 Hendersonville Road

Arden, NC 28704

(828) 687-0068 Fax: (828)

www.cresecentview.net email: contacts@lsanc.net

Type of Facility: Independent Living for Senior & Disabled

Housing Information

of Units: **78** Age: **55+**

Rent: \$1,781 - \$3,262

Utilities: All but cable and long distance calls

Services and Amenities Available on Site

- **√** Meals
- **√** Transportation
- **▼** Laundry Facility
- **√** Housekeeping
- **▼** Pets
- ▼ Maintenance

Crowell Square

209 Crowell Square Court Asheville, NC 28806

(828) 665-1417 Fax: (828)

email:

Type of Facility: Independent Living for Senior & Disabled

Housing Information

of Units: **40** Age: **55+**

Rent: Section 8, market

Utilities: Water, sewer, trash provided

Services and Amenities Available on Site

Meals (Meals on Wheels)

▼ Transportation (Mountain Mobility)

✓ Laundry Facility Housekeeping✓ Pots (20 lbs. w/fo

▼ Pets (30 lbs. w/ fee)

√ Maintenance

Givens Housing, Inc

2360 Sweeten Creek Road Asheville, NC 28803

(828) 274-4800 Fax: (828)

www.

www.

email:

Type of Facility: Independent Living for Senior & Disabled

Housing Information

of Units: **78**

Age: **62+ and handicapped**

Rent: 30% of adjusted gross income if eligible,

Section 8

Utilities: Water, sewer, trash

Services and Amenities Available on Site

√ Meals

TransportationLaundry FacilityHousekeeping

√ Pets

√ Maintenance

Laurel Woods Apartments

650 Caribou Road Asheville, NC 28803

(828) 277-1733 Fax: (828)

www.

email:

Type of Facility: Independent Living for Senior & Disabled

Housing Information # of Units: **50**

Age: **62+**

Rent: 30% of adjusted income if eligible, HUD

Utilities: Water, trash, sewer, lawn services

Services and Amenities Available on Site

Meals

Transportation

✓ Laundry Facility
Housekeeping

√ Pets

Maintenance

Life House Apartments

100 Peachtree Road Asheville, NC 28803

(828) 277-3574 Fax: (828)

www. email:

Type of Facility: Independent Living for Senior & Disabled

Housing Information

of Units: 20

Age: **Disabled**

Rent: Income limit, Section 8

Utilities: Water

Services and Amenities Available on Site

Meals

✓ Transportation✓ Laundry Facility

Housekeeping

√ Pets

√ Maintenance

Marjorie McCune Memorial Center

101 Lions Way

Black Mountain, NC 28711

(828) 669-8452 Fax: (828) 669-5003

Type of Facility: Independent Living for Senior & Disabled

Housing Information

of Units:

Age: **55+**Rent: **\$1,500**

Utilities: All included

Services and Amenities Available on Site

▼ Meals (one meal a day)

▼ Transportation

www.

email:

√ Laundry Facility

√ Housekeeping

▼ Pets (small w/ deposit)

Maintenance

Mountain Springs Apartments

66 Mountain Street Asheville, NC 28801

(828) 253-4540 Fax: (828)

www. email:

Type of Facility: Independent Living for Senior & Disabled

Housing Information

of Units: **44** Age: **55+**

Rent: \$402, accept vouchers, income restricted

Utilities: Water, trash, sewer

Services and Amenities Available on Site

Meals (Meals on Wheels)
▼ Transportation (Busline)

✓ Hamsportation (Basin✓ Laundry Facility

Housekeeping

▼ Pets (20 lbs. w/ deposit)

√ Maintenance

Overlook Apartments

127 Bartlett Street Asheville, NC 28801

(828) 253-0787 Fax: (828)

www.

email:

Type of Facility: Independent Living for Senior & Disabled

Housing Information

of Units: 48
Age: 55+

Rent: Income restricted, tax credit property, accept

vouchers, 10 units @ 50%, 38 units @ 60%

Utilities: Water, trash, sewer

Services and Amenities Available on Site

Meals (Meals on Wheels)

▼ Transportation (Busline)

▼ Laundry Facility Housekeeping

V Pets (20 lbs. w/ deposit)

√ Maintenance

Skyland Apartments

138 Springside Road

Asheville, NC 28803 (828) 684-2116 Fax: (828) www. email:

Type of Facility: Independent Living for Senior & Disabled

Housing Information

of Units:

Age: **55+**

Rent: \$400 - \$500

Utilities:

Services and Amenities Available on Site

Meals

Transportation Laundry Facility Housekeeping

Pets

Maintenance

The Vanderbilt Apartments

75 Haywood Street Asheville, NC 28801

(828) 254-0027 Fax: (828)

www. email:

Type of Facility: Independent Living for Senior & Disabled

Housing Information

of Units: **123**

Age: **62+ or disabled**

Rent: **30% of adjusted income if eligible**Utilities: **Heat, electric, water, basic cable**

<u>Services and Amenities Available on Site</u>

Meals (Meals on Wheels)

Transportation

V Laundry Facility Housekeeping

▼ Pets (20 lbs. w/ deposit)

√ Maintenance

Buncombe County Resources

Information and Referrals for Services

2-1-1 United Way /

Community Resource Connections (CRC)

211 or (828) 253-4357 Toll-Free 1-866-401-6342 www.211wnc.org

Alzheimer's Association Western Carolina Chapter

1-800-272-3900 www.alz.org/northcarolina

Buncombe County Department of Social Services (DSS)

(828) 250-5500 www.buncombecounty.org/governing/depts/dss

Council on Aging of Buncombe County, Inc

(828) 277-8288 www.coabc.org

Disability Partners

(828) 298-1977 www.disabilitypartners.org

MemoryCare of Asheville

(828) 771-2219 www.memorycare.org

NC DHHS Care-Line

1-800-662-7030 www.ncdhhs.gov/ocs/careline OR ww.nccarelink.gov

NC Senior Legal Helpline

1-877-579-7562

Pisgah Legal Services

(828) 253-0406 www.pisgahlegal.org

Senior Health Insurance Information Program (SHIIP)

1-800-443-9354 www.ncshiip.com

Long-Term Care Facility Information

NC Adult Care Home Violation and Penalty Reports

www.ncdhhs.gov/dhsr/acls/adultcarepenalties

NC Adult Care Home Star Ratings

www.ncdhhs.gov/dhsr/acls/star

NC Nursing Home Survey Reports and Star Ratings

www.medicare.gov/nhcompare

For other questions regarding licensed Long-Term Care Facilities

www.ncdhhs.gov/aging

Advocacy

Disability Rights North Carolina

1-877-235-4210 www.disabilityrightsnc.org

Friends of Residents in Long-Term Care

(919) 782-1530 www.forltc.org

The National Consumer Voice for Quality Long-Term Care

(202) 332-2275 www.consumervoice.org

To Report Complaints about Aged or Disabled Adults

For residents living in Adult Care or Nursing Homes

(NC Division of Health Service Regulation in Raleigh) 1-800-624-3004

Regional Office of Long-Term Care Ombudsman

(828) 251-6622

State Office of Long-Term Care Ombudsman

(919) 733-8395

Adult Protective Services (Buncombe County)

(828) 250-5800

(828) 252-4357 - After 5 pm, Holidays & Weekends

Disability Rights

1-877-235-4210

Index

Buncombe County Nursing Homes	
Asheville Health Care Center	
Aston Park Health Care Center, Inc	
Black Mountain Neuro-Medical Treatment Center	
Brian Center Health and Rehabilitation / Weaverville	
Brooks-Howell Home	23
Deerfield Episcopal Retirement Community, Inc.	23
Emerald Ridge Rehabilitation and Care Center	24
Flesher's Fairview Health Care Center, Inc.	24
Givens Health Center	25
Golden Living Center - Asheville	25
Grace Healthcare of Asheville	26
Highland Farms, Inc	26
The Laurels of GreenTree Ridge	27
The Laurels of Summit Ridge	27
Mountain Ridge Wellness Center, LLC	28
The Oaks at Sweeten Creek	28
Pisgah Manor Health Care Center	29
StoneCreek Health and Rehabilitation	
WNC Baptist Home / Rickman Nursing Care Center	30
Buncombe County Adult Care Homes	
Arbor Terrace of Asheville	33
Asheville Manor	
Avalon Hills	
Becky's Rest Home 1 & 2	
Candler Living Center, LLC	
Canterbury Hills Adult Care Home	
Chase Samaritan	
Chunn's Cove of Asheville, LLC	
Clare Bridge of Asheville	
Crescent View	
Flesher's Fairview Rest Home, Inc.	
Givens Estates / Richard A. Wood, Jr. Assisted Living Center	
Heather Glen at Ardenwoods	
Hominy Valley Retirement Center	
Majorie McCune Memorial Center	
Richmond Hill Rest Home 1 - 5	
Windwood Rest Home	
Buncombe County Family Care Homes	
Alverta Bolick Home	AF
Angel House 1 - 7	
Carolina Mountain Family Care	
Deaverview Heights Family Care Home	
Erwin Hills Family Care Home	
Evergreen Living Home 1 - 3, 10 - 13	
Fairview Family Care Home 1 - 4	
Haywood Heights Family Care Home	
Heart and Hearth	
Hester's Heart of Black Mountain A-E, G-J	49

Buncombe County Family Care Homes continued	
Holmes Family Care Home	50
JoAnn's Family Care Home	50
Knob Hill Family Care Home	
Leicester Heights Family Care	51
Liberty Oaks 1 & 2	52
Mayflower Senior Care, Inc	52
Meadowbrook Family Care Home	53
Millbrook Family Care	
Mountain Valley Retirement Home	
Mt. Pisgah Family Care Home	54
North Ridge Assisted Living 1 - 5	
Plemmons Family Care 1 & 2	55
Serenity Heart Family Care Home 230-235	56
Soundview Assisted Living 1 - 2	56
St. Mary Rosa's Family Care Home	57
Westside Assisted Living A & B	57
White Fawn Family Care Home	58
Woodland Terrace 1 & 2	58
Buncombe County Continuing Care Retirement Communities (CCRCs)	
Ardenwoods	
Brooks-Howell Home	
Deerfield Episcopal Retirement Community	
Givens Estate	
Highland Farms Retirement Community	
Pisgah Valley Retirement Community	63
Buncombe County Independent Living for Seniors and Disabled	
Arrowhead Apartments	
Asheville Terrace Apartments	
Ashewood Manor	
Battery Park Apartments	
Bella Vista	
Blue Ridge I	65
Compton Place	
Crescent View Retirement Community	
Crowell Square	66
Givens Estates	
Laurel Woods Apartments	
Life House Apartments	
Marjorie McCune Memorial Center	67
Mountain Springs Apartments	67
Overlook Apartments	67
Skyland Apartments	67
The Vanderbilt Apartments	68
Henderson County Nursing Homes	
Beystone Health & Rehabilitation	
Brian Center Health and Rehabilitation / Hendersonville	
Carolina Village	
Golden Living Center - Hendersonville	
Hendersonville Health and Rehabilitation	75
The Laurels of Hendersonville	75

Henderson County Nursing Homes continued	
Life Care Center of Hendersonville	76
Mountain Home Health & Rehabilitation	76
Universal Health Care / Fletcher	77
Henderson County Adult Care Homes	
Blue Ridge Retirement	81
Cardinal Care Center - Hendersonville	81
Carillon Assisted Living of Hendersonville	82
Carolina Village, Inc	82
Cherry Springs Village	83
Country Meadow Rest Homes	83
Hampton House 1-2	84
Henderson's Assisted Living	84
Heritage Lodge	85
McCullough's Rest Home	85
Mountain View Assisted Living	86
Pisgah View Rest Home	86
Spring Arbor of Hendersonville	87
Spring Arbor West	87
Henderson County Family Care Homes	
Country Meadow Family Care Home	91
Fletcher View Inn	91
Just In Time Family Care Home 1-2	92
Kay Family Care Home, LLC	92
Soundview Family Care Homes A - F, M - O	93
Topic Family Care Home	93
Valentine's Family Care Home I	94
Willow Springs Assisted Living #2	94
Henderson County Mutli-Unit Assisted Housing with Services	
The Bridge at Lake Point Landing	97
Lake Point Landing	97
Pine Park Retirement Inn	98
Sunnybrook Assisted Living	98
Henderson County Continuing Care Retirement Communities (CCRCs)	
Carolina Village	99
Henderson County Independent Living for Seniors and Disabled	
The Bridge at Lake Point Landing	
Davis House Retirement Home	
Dellwood Garden Apartments	
Dogwood Retirement Villas	
East Winds Apartments	
Fletcher Park Inn Retirement Center	
Heritage Hills Retirement Community	
Hillside Commons	
Lake Point Landing	
Parkside Commons	
Sugar Hill Apartments	102

Madison County Nursing Homes	
Elderberry Health Care	
Madison Manor Nursing Center	107
Madison County Adult Care Homes	
Mars Hill Retirement Community	111
Madison County Family Care Homes	
Hot Springs Family Care Home 1 - 3	115
Mintz Care Home 1 - 5	115
Madison County Independent Living Communities for Seniors and Disabled	
Mashburn Gap Apartments	119
Transylvania County Nursing Homes	
Brain Center Health ans Rehabilitation / Brevard	123
The Oaks of Brevard	123
Transylvania Community Hospital - Transitional Care Unit	124
Transylvania County Adult Care Homes	
Cedar Mountain House	127
Kings Bridge House	127
Transylvania County Family Care Homes	
Tore's Home, Inc 1 - 3	131
Transylvania County Multi-Unit Housing with Service	
College Walk	135
Tore's Home	135
Transylvania County Independent Living Communities for Seniors and Disabled	
Balsam Grove Apartments	136
Cedar Hills Apartments	
College Walk Retirement Community	
Laurel Village	



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Hearth & Hearth Family Care Home is a state licensed 6-bed assisted living family care home. Steve and Melisaa Ruggles 2200 New Leicester Hwy Asheville NC 28806 828.691.2527 steveyjim@hotmail.com

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- M Orthopedic Rehabilitation Program
- ▼ Neuro Rehabilitation Program
- M Cardiac Recovery Program
- M Infection Resolution Program
- Wound Prevention & Healing Program
- M Respiratory Program

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- ▼ Palliative Care Program
- Post Assisted Living Care
- M Restorative Care

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A special thank you to the

Buncombe, Henderson, Madison & Transylvania County Community Advisory Committee (CAC) Members

Some of the CAC duties include:

- Visit nursing, adult care and family care homes;
- · Listen to concerns and try to find solutions;
- · Work with staff to promote resident rights;
- · Encourage volunteering in facilities;
- · Report to county and state officials about adult care home and nursing home care;
- · Support legislative initiatives aimed at improving adult care home and nursing home care; and
- · Attend educational programs to stay up-to-date about elder care.

If you would like more information on becoming a Community Advisory Committee Member call Barbara Hinshaw, Terry Collins or Lee Ann Smith at (828) 251-6622.



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339 New Leicester Hwy., Suite 140 Asheville. NC 28806

Phone: (828) 251-6622

Fax: (828) 251-6353

www.landofsky.org

Vision Statement

The Area Agency on Aging is a leader and catalyst in helping our four county Region (Buncombe, Henderson, Madison and Transylvania) develop a comprehensive system of programs and opportunities that provide older adults the information and support needed to age optimally in the setting of their choice.