## **Community Advisory Committee Quarterly /Annual Visitation Report**

ounty:		Facility Ty						Facility Name										
ıncombe		X Adult Care Home			Fai	mily	Care Ho	RICHMOND HILL #3										
		Combination			Nu	rsing	Home											
1		Home								1		-				,		
sit Date		Time Spen	t in	0		Н	4.0	min	Arrival			:	•-		v	а	pn	1
	AUG 10,	Facility				r	10		Time	1	0		25		X	m		
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erson Exit Interview was held with: NTOINETTE WYNN (MED TECH) covering for SIC te			r SIC tomi	noral	rilv				held	v was			circle		וט ווכ	XXX		
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SIC(Supervisor in			sor in		Other Staff: (Name & Title)													
		Charge)			(				,									
	embers Present:								Report Completed by									
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inder of Kes	sidents who receive	eu personal '	visits trom	ı cor	mmt	ee n	iember	s: Inr	ee									
sident Righ	ts Information is cl	early X	Υ	N	Om	bud	sman c	ontac	t informa	ition is	cor	rec	t	Χ	Yes		No	_
sible.			• •	and clearly posted.				ct information is correct X Yes No										
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ne most recent survey was readily			Υ	N			•		is poste	d					Yes		No	•
cessible. (F	g			Did	not	observ	/e											
omes Only)									-		0.04	1	. 61-					Į
Resident Profile  Do the residents appear neat, clean and odor free?					Yes		No		Comi	nents	& Ut	ue	r Ubs	erv	allo	ı		
Do the resid	uents appear neat, c	iean and odo	riree?	Х	168			Antoi	nette had	l only l	hoon	ı ho	re a 4	יייט	ء مارا	of da	ve	
									ppeared									
Did residents say they receive assistance with									as prepa				יפיי פ	u	r 10			•
personal care activities, Ex. brushing their teeth,				Yes		No		are 3 Ma										
combing their hair, inserting dentures or cleaning the				X				and	d 8 femal	e resid	dents	S						
eyeglasses		<del>-</del>	<b>U</b>															
Did you see	e or hear residents b	eing encoura	ged to					The fa	acility wa	s clea	n.							
participate in their care by staff members?				Yes		No	امن ا											
			_			X		טומ מט	t observe	<b>)</b> .								
	ents interacting w/ st	aff, other resi	dents &	**	Yes		No											
visitors?				X														
Did staff	anand to an interest.	with postal sists	لحجا مطييا															
Did staff respond to or interact with residents who had difficulty communicating or making their needs known				Yes		No												
difficulty communicating or making their needs verbally?			15 KHOWII		162		INU	Did no	t observe	the ne	ecess	sity	of tha	at.				
verbally:																		
Did you observe restraints in use?					Yes	X	No											
Did you observe restraints in use?					Yes		No											
If so, did you ask staff about the facility's restrai			rai															
policies?																		

Resident Living Accommodations					Comments & Other Observations
Did residents describe their living environment as homelike?	Х	Yes		No	The common areas were neat and orderly. There were pictures and décor about.  The areas were all clean.
Did you notice unpleasant odors in commonly used areas?		Yes	X	No	The disas word all disam.
). Did you see items that could cause harm or be hazardous?	X	Yes		No	The middle hall emergency light was not working. A room marked hazard was unlocked. It contain pape decorations, etc
. Did residents feel their living areas were too noisy?		Yes Yes	Х	No No	decorations, etc
2. Does the facility accommodate smokers?  here? [X] Outside only [] Inside only [] Both In	X side a		utsid		
, , , , , , , , , , , , , , , , , , , ,					
Were residents able to reach their call bells with ease?	Х	Yes		No	
!. Did staff answer call bells in a timely & courteous manner?		Yes		No	
If no, did you share this with the administrative staff?		Yes		No	
Resident Services					Comments & Other Observations
7. Were residents asked their preferences or opinions about the activities planned for them at the facility?	X	Yes		No	There is a Resident's Council.
5. Do residents have the opportunity to purchase					Funds are distributed on a regular schedule.
personal items of their choice using their monthly needs funds?	X	Yes		No	Turing and anomination of a regular concession
Can residents access their monthly needs funds at their convenience?	X	Yes		No	
7. Are residents asked their preferences about meal &		_			All residents are on a regular diet.
snack choices?		Yes	X	No	There was an abundance of fresh fruit available
Are they given a choice about where they prefer			X	No	for snacks.
3. Do residents have privacy in making and receiving		I			
phone calls?	X	Yes		No	
7. Is there evidence of community involvement from					Did not take note about outside involvement
other civic, volunteer or religious groups?		Yes		No	Dia not take note about outside involvement
). Does the Facility have a Resident's Council?	X	Yes		No	

Areas of Concern	Exit Summary
e there resident issues or topics that need follow-up or review at a later time during the next visit?	Discuss items from "Areas of Concern" Section as well as any changes observed during the visit.
e only major concern would be the emergency light in the middle hallway.	

nis Document is a PUBLIC RECORD. Do not identify any Resident(s) by name or inference on this form.