

Community Advisory Committee Quarterly/Annual Visitation Report

County: Buncombe	Facility Type:		Facility Name:			
	<input checked="" type="checkbox"/> Adult Care Home	<input type="checkbox"/> Family Care Home	Windwood Assisted Living Ctr			
	<input type="checkbox"/> Combination Home	<input type="checkbox"/> Nursing Home				
Visit Date 8/16/2017	Time Spent in Facility		hr 20	min	Arrival Time	2 : 00 am <input checked="" type="checkbox"/> pm

Person Exit Interview was held with: Lisa Suttles

Interview was held In-Person

Adm	SIC (Supervisor in Charge) Lisa Suttles	Other Staff: (Name & Title)
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Committee Members Present: John Bernhardt, Brad Alexander, Susan Stuart	Report Completed by: Susan Stuart
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Number of Residents who received personal visits from committee members: 4

Resident Rights Information is clearly visible. <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Ombudsman contact information is correct and clearly posted. <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
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The most recent survey was readily accessible. (Required for Nursing Homes Only) <input type="checkbox"/> Yes <input type="checkbox"/> No	Staffing information is posted. <input type="checkbox"/> Yes <input type="checkbox"/> No
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Resident Profile	Comments & Other
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Observations	Resident Profile	Comments & Other
1. Do the residents appear neat, clean and odor free?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
2. Did residents say they receive assistance with personal care activities, Ex. brushing their teeth, combing their hair, inserting dentures or cleaning their eyeglasses?	<input type="checkbox"/> Yes <input type="checkbox"/> No	
3. Did you see or hear residents being encouraged to participate in their care by staff members?	<input type="checkbox"/> Yes <input type="checkbox"/> No	
4. Were residents interacting w/ staff, other residents & visitors?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
5. Did staff respond to or interact with residents who had difficulty communicating or making their needs known verbally?	<input type="checkbox"/> Yes <input type="checkbox"/> No	
6. Did you observe restraints in use?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	
7. If so, did you ask staff about the facility's restraint policies?	<input type="checkbox"/> Yes <input type="checkbox"/> No	

Resident Living Accommodations Observations	Comments & Other
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8. Did residents describe their living environment as homelike?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
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Discuss items from "**Areas of Concern**" Section as well as any changes observed during the visit.

Windwood continues to be clean and pleasant. On this hot day, it was pleasantly cool inside with fans moving air as well as apparently having working air conditioning. A resident who has been asking for help getting reading glasses was provided with a pair of reading glasses by committee members. Some residents would like to get more magazines brought in.