

Community Advisory Committee Quarterly/Annual Visitation Report

County Henderson	Facility Type - <input type="checkbox"/> Family Care Home <input type="checkbox"/> Adult Care Home <input checked="" type="checkbox"/> Nursing Home <input type="checkbox"/> Combination Home	Facility Name Tore's Home # 21
Visit Date May 1 - 2017	Time Spent in Facility 1 hr 0 min	Arrival Time 12:00 <input type="checkbox"/> AM <input checked="" type="checkbox"/> PM
Name of Person Exit Interview was held with Carrie Mathis Mar		Interview was held <input type="checkbox"/> In-Person <input type="checkbox"/> Phone <input type="checkbox"/> Admn. <input type="checkbox"/> SIC (Supervisor in Charge)
Other Staff Rep Tore Borhaug (Name & Title) Owner/Adm		
Committee Members Present: Bernie Brodsky, Martha Sachs		Report Completed by: Bernie Brodsky
Number of Residents who received personal visits from committee members: one		
Resident Rights Information is clearly visible. <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		Ombudsman contact information is correct and clearly posted. <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
The most recent survey was readily accessible. <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <i>Required for Nursing Homes Only</i>		Staffing information is posted. <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No

Resident Profile

- 1. Do the residents appear neat, clean and odor free? Yes No
- 2. Did residents say they receive assistance with personal care activities, Ex. brushing their teeth, combing their hair, inserting dentures or cleaning their eyeglasses? Yes No
- 3. Did you see or hear residents being encouraged to participate in their care by staff members? Yes No
- 4. Were residents interacting w/ staff, other residents & visitors? Yes No
- 5. Did staff respond to or interact with residents who had difficulty communicating or making their needs known verbally? Yes No
- 6. Did you observe restraints in use? Yes No
- 7. If so, did you ask staff about the facility's restraint policies? Yes No

Comments & Other Observations

Construction of 4 Building facilities #21-22-23-24
 Building 21-6 Unit Alzheimer Resident Occupied
 One Resident justing talk to another unit open to conversation very pleased and happy

Resident Living Accommodations

- 1. Did residents describe their living environment as homelike? Yes No
- 2. Did you notice unpleasant odors in commonly used areas? Yes No
- 3. Did you see items that could cause harm or be hazardous? Yes No
- 4. Did residents feel their living areas were too noisy? Yes No
- 5. Does the facility accommodate smokers? Yes No
- 6a. Where? Outside only Inside only Both Inside & Outside.
- 7. Were residents able to reach their call bells with ease? Yes No
- 8. Did staff answer call bells in a timely & courteous manner? Yes No
- 9a. If no, did you share this with the administrative staff? Yes No

Comments & Other Observations

Entry code to enter/leave Building provided for safety
 Found kitchen window wide open - no screen (entire building not screened)

Resident Services

- 5. Were residents asked their preferences or opinions about the activities planned for them at the facility? Yes No
- 6. Do residents have the opportunity to purchase personal items of their choice using their monthly needs funds? Yes No
- 6a. Can residents access their monthly needs funds at their convenience? Yes No
- 7. Are residents asked their preferences about meal & snack choices? Yes No
- 7a. Are they given a choice about where they prefer to dine? Yes No
- 8. Do residents have privacy in making and receiving phone calls? Yes No
- 9. Is there evidence of community involvement from other civic, volunteer or religious groups? Yes No
- 10. Does the facility have a Resident's Council? Yes No
 Family Council? Yes No

Comments & Other Observations

Owner-Admin of facility was present. Question why all personnel change every time we visit - (no comment)
 young girl feeding two residents -

Areas of Concern

Exit Summary

Are there resident issues or topics that need follow-up or review at a later time or during the next visit?
Looking forward to opening of additional Buildings

Discuss items from "Areas of Concern" Section as well as any changes observed during the visit. Lunch menu - Food Pasta (no Veg, No Salad - no fruit