Community Advisory Committee Quarterly Visitation Report

County: Buncombe				Facility Type:					Facility Name Richmond Hill #5				
Χ		A	dult C	Care F	lome		Family Care Home					Home	
Combination Home									Nursir	ng Homo	e		
sit Da te 7. 27 20 17		m e Sp en t in Fa cil	0	Hr	15	mi n	Ar riv al Ti m e	10	·	55	X	am	pm
Person Exit Interview was held with: Denise Gschlecht Property Manager				eld	X				In-Per	rson or)	xxx		
Dawn Odette	X		vis	(Superor in arge)	er			Sta	her aff: ame le)	&			
Committee Members Present: Judy DeWitt, Jeri Hahner, Bob Tomasulo						Report Completed by Jeri Hahner							
Number of Residents	lumber of Residents who received persona						visits	fron	on con	nmittee	membe	rs: Th	ree

Resid ent Rights Inform ation is clearly visible	X	Y	N	Ombu dsman contac t inform ation is correc t and clearly poste d.	X	Yes	No
The				Staffin g inform			

				11 Male Residents approx ages 30s-70s
1. Do the resid ents appe ar neat, clean and odor free?	X	Yes	No	One resident engaged the SIC in a request. Dawn Odette was acting as SIC and Med Tech when we were there. Comments by Residents were positive.
assista activitie combir	sidents say they ince with persones, Ex. brushing ing their hair, ins ning their eyego	nal care g their teeth, erting dentures		
	Yes			No

1.		ed to	hear residents participate in thers?				
X			Yes			No	
1.	Were resident s interacti ng w/ staff, other resident s & visitors?	X		Yes			No
1.	residents	who hating	nd to or interact nad difficulty or making the ?				
X			Yes			No	
1.	Did you observe restraint s in use?			Yes	X		No

1. If so, did you ask staff about the facility's restraint policies?		Yes		No
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1. Did resid ents descr ibe their living envir onme nt as home like?	X	Yes			No		The home was clean and looked well organized. The fruit bowl was almost empty – 3 oranges left. The SIC was going to bring out a full bowl with more fruit for the Residents.X
1. Did yo notice unplea ant odors comm ly use areas	in on		Yes	X		No	

1.	Did you see items that could cause harm or be hazardo us?		Yes	X	No
1.	Did resident s feel their living areas were too noisy?		Yes	X	No
1.	Does the facility accomm odate smokers ?	X	Yes		No
Where	? [X] Oι	utside only [] Insi	de only [] Both Ir	side and Outside.	
1.	Were resident s able to reach their call bells with ease?	X	Yes		No

1. Did staf answer call bell in a timely & courteo s manner	s k u	Yes		No	
If no, did yo share this with the administrative staff?	u	Yes		No	

			The Arts and Crafts activities are available. Don't know how many of the men participate.
their pre opinions activities	sidents asked ferences or about the s planned for the facility?		Meals are planned with diet guidelines for Adult Care Homes. There are 2 Diabetic Diets and 2 more residents borderline for restrictions.X Dining location only if necessary. Did not take notice of that. Choice if Resident wants to participate.
X	Yes		No
purchas	ents have the one of the contract the contra	s of their	
X	Yes		No
	s access their of convenience?	monthly needs	
X	Yes		No

Are reside about mea	ents a al & s	sked the	eir prefe pices?	erences					
		Yes						No	
Are they given a choice about where they prefer									No
	Do residents have privacy in making and receiving phone calls?								
Х	Yes							No	
involveme	·								
		Yes						No	
1. Does the Facility have a Resident 's Council?	X			Yes					No

	Discuss items from "Areas of Concern" Section as well as any changes observed during the visit.

This Document is a PUBLIC RECORD. <u>Do not identify any Resident(s) by name or inference on this form.</u>

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