

Yes

Community Advisory Committee Quarterly/Annual Visitation Report

CA

County BUNCOMBE	Facility Type: <input type="checkbox"/> Family Care Home <input type="checkbox"/> Adult Care Home <input checked="" type="checkbox"/> Nursing Home <input type="checkbox"/> Combination Home	Facility Name NC State Veterans NURSING HOME
Visit date 10.30.2018	Time Spent in Facility 1 Hr. 5 Min 15	Arrival Time Am 2:15 PM
Name of person Exit Interview was held with Teri Wineland, RN (Name & Title)		Director of Health Services
Interview was held <input checked="" type="checkbox"/> In-Person <input type="checkbox"/> Phone <input type="checkbox"/> Admin <input type="checkbox"/> SIC (Supervisor in Charge) <input checked="" type="checkbox"/> Other Staff Rep		
Committee Members Present: Caryl Richardson, John Bernhardt, Diane Deermitt		Report completed by: Caryl Richardson
Number of Residents who received personal visits from committee members: 16		
Resident Rights Information is clearly visible. <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Ombudsman contact information is correct and clearly posted. <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
The most recent survey was readily accessible. <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <i>(Required for Nursing Homes Only)</i>	Staffing information is posted. <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
Resident Profile		Comments and Other Observations
<ol style="list-style-type: none"> Do the residents appear neat, clean and odor free? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Did residents say they receive assistance with personal care activities, ex. brushing their teeth, combing their hair, inserting dentures or cleaning their eyeglasses? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Did you see or hear residents being encouraged to participate in their care by staff members? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Were residents interacting w/ staff, other residents & visitors? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Did staff respond to or interact with residents who had difficulty communicating or making their needs known verbally? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Did you observe restraints in use? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No If so, did you ask staff about the facility's restraint policies? <input type="checkbox"/> Yes <input type="checkbox"/> No 		

NC State Veterans Nursing Home

Quarterly Visitation Report

October 30, 2018

This facility has a new administrator, Steve Sheets. Steve introduced himself to the team, however, the exit summary was conducted with Teri Wineland, RN, Director of Health Services.

The afternoon activity was noted as a resident Birthday Party being held in the dining room, but was not well attended (only 3 residents).

Voting information was posted and clearly visible for all

Dementia Unit: Several residents were in the common area eating cake, watching TV and working on puzzles. Staff were present and attentive.

The unit manager, Georgia, showed the team the new "Schnozzle Room" (the name comes from the Dutch word meaning to explore and relax – Snoezelen Room. This room and the therapies that it offers have been found to be helpful for use with dementia patients (as well as those with Autism). This room is a 'controlled, multi-sensory environment, containing fiber optic lighting, environmental sound machine and aroma therapy.' This room contains three recliners and a love seat. The recliners and much of the equipment has been donated by family members. Georgia is planning a grand opening of this room on November 14th.