## Community Advisory Committee Quarterly/Annual Visitation Report County: Facility Type: Facility Name: Duncombe Adult Care Home Family Care Home Mariorie NeCune Center Combination Home Nursing Home Visit Date 15 2018 Time Spent in Facility hr 45 min **Arrival Time** Name of Person Exit Interview was held with: Interview was held Name: and Shi Phone: Title: Check Box Admn SIC (Supervisor in Charge) Committee Members Present: Other staff Report Completed by: MaruHama Marjore Latto Number of Residents who received personal visits from committee members: Resident Rights Information is clearly visible. Ombudsman contact information is correct and No No clearly posted. The most recent survey was readily accessible. No (Required for Nursing Homes Only) Staffing information is posted. No Resident Profile Comments & Other Observations 1. Do the residents appear neat, clean and odor free? ↑ No 2. Did residents say they receive assistance with personal care activities, Ex. brushing their teeth, combing their hair, inserting dentures or cleaning their eyeglasses? Yes 3. Did you see or hear residents being encouraged to participate in their care by staff members? Yes No 4. Were residents interacting w/ staff, other residents & visitors? Yes 5. Did staff respond to or interact with residents who had difficulty communicating or making their needs known verbally? Yes 6. Did vou observe restraints in use? Yes Nο 7. If so, did you ask staff about the facility's restraint policies? Yes No Resident Living Accommodations Comments & Other Observations 8. Did residents describe their living environment as homelike? Yes No 9. Did you notice unpleasant odors in commonly used areas? Yes No 10. Did you see items that could cause harm or be hazardous? Yes No 11. Did residents feel their living areas were too noisy? Yes No 12. Does the facility accommodate smokers? Yes No 12a. Where? [ ] Outside only [ ] Inside only [ ] Both Inside and Outside. 13. Were residents able to reach their call bells with ease? Yes No 14. Did staff answer call bells in a timely & courteous manner? Yes No 14a. If no, did you share this with the administrative staff? Yes No **Resident Services** Comments & Other Observations 15. Were residents asked their preferences or opinions about the activities planned for them at the facility? Yes 16. Do residents have the opportunity to purchase personal items of their choice using their monthly needs funds? 16a. Can residents access their monthly needs funds at their convenience? Yes 17. Are residents asked their preferences about meal & snack e Spoke tresiden choices? Yes 17a. Are they given a choice about where they prefer to dine? No 18. Do residents have privacy in making and receiving phone calls?

Yes

Yes

Yes

19. Is there evidence of community involvement from other civic,

20. Does the Facility have a Resident's Council?

/olunteer or religious groups?

No

No

No