

Community Advisory Committee Quarterly/Annual Visitation Report

County <i>Henderson</i>		Facility Type - <input type="checkbox"/> Family Care Home <input checked="" type="checkbox"/> Adult Care Home <input type="checkbox"/> Nursing Home <input type="checkbox"/> Combination Home		Facility Name <i>Carolina Village Care Center</i>	
Visit Date <i>Dec 6 2017</i>		Time Spent in Facility <i>2</i> hr <i>0</i> min		Arrival Time <i>2:pm</i> <input type="checkbox"/> am <input checked="" type="checkbox"/> pm	
Name of Person Exit Interview was held with <input type="checkbox"/> Other Staff Rep		<i>Kelli Russell - DON</i> (Name & Title)		Interview was held <input checked="" type="checkbox"/> In-Person <input type="checkbox"/> Phone <input type="checkbox"/> Admn. <input type="checkbox"/> SIC (Supervisor in Charge)	
Committee Members Present: <i>B. Bradsky, Calvin Titus, K. Dunn, Martha Sachs, B. Hickey</i>				Report Completed by: <i>Barbara Hickey</i>	
Number of Residents who received personal visits from committee members:					
Resident Rights Information is clearly visible. <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No			Ombudsman contact information is correct and clearly posted. <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		
The most recent survey was readily accessible. <input type="checkbox"/> Yes <input type="checkbox"/> No (Required for Nursing Homes Only)			Staffing information is posted. <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		
Resident Profile			Comments & Other Observations		
<p>1. Do the residents appear neat, clean and odor free? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>2. Did residents say they receive assistance with personal care activities, Ex. brushing their teeth, combing their hair, inserting dentures or cleaning their eyeglasses? <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>3. Did you see or hear residents being encouraged to participate in their care by staff members? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>4. Were residents interacting w/ staff, other residents & visitors? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>5. Did staff respond to or interact with residents who had difficulty communicating or making their needs known verbally? <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>6. Did you observe restraints in use? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p> <p>7. If so, did you ask staff about the facility's restraint policies? <input type="checkbox"/> Yes <input type="checkbox"/> No</p>			<p><i>Due to the time of visit most residents were involved in activities or resting in rms. A few were watching T.V.</i></p> <p><i>A new electronic message board "The Hub" very visible & posted at many locations in hallway. It had menu for the day with alternatives & activities/times for day - weather</i></p> <p><i>Residents positive about meals & rooms</i></p>		
Resident Living Accommodations			Comments & Other Observations		
<p>8. Did residents describe their living environment as homelike? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>9. Did you notice unpleasant odors in commonly used areas? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p> <p>10. Did you see items that could cause harm or be hazardous? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p> <p>11. Did residents feel their living areas were too noisy? <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>12. Does the facility accommodate smokers? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p> <p>12a. Where? <input checked="" type="checkbox"/> Outside only <input type="checkbox"/> Inside only <input type="checkbox"/> Both Inside & Outside.</p> <p>13. Were residents able to reach their call bells with ease? <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>14. Did staff answer call bells in a timely & courteous manner? <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>14a. If no, did you share this with the administrative staff? <input type="checkbox"/> Yes <input type="checkbox"/> No</p>			<p><i>Census: 54 of 60. 2 beds held for 2 residents. Sanitation 98% - Full range activities - ice cream social in progress also slide show "Memory Lane" & residents able to sit in easy chairs while we visited. Facility very clean, cheerful & odor free. Uncluttered hallways</i></p>		
Resident Services			Comments & Other Observations		
<p>15. Were residents asked their preferences or opinions about the activities planned for them at the facility? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>16. Do residents have the opportunity to purchase personal items of their choice using their monthly needs funds? <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>16a. Can residents access their monthly needs funds at their convenience? <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>17. Are residents asked their preferences about meal & snack choices? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>17a. Are they given a choice about where they prefer to dine? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>18. Do residents have privacy in making and receiving phone calls? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>19. Is there evidence of community involvement from other civic, volunteer or religious groups? <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>20. Does the facility have a Resident's Council? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Family Council? <input type="checkbox"/> Yes <input type="checkbox"/> No</p>			<p><i>Therapy Rm busy and bright. Staff very willing to answer questions and get information. Spa had walk-in tubs. Nurse Practitioner 3x wk, Dr on call. CNA's handle routine coverage for each resident, but also have 5 nurse managers report to DON. No memory care section perse, but have special locks on doors. Pt not restricted will have additional staff if needed.</i></p>		
Areas of Concern			Exit Summary		
<p>Are there resident issues or topics that need follow-up or review at a later time or during the next visit? <i>Renovations still in planning stage for additional cottages and apartments next to Care Center.</i></p>			<p>Discuss items from "Areas of Concern" Section as well as any changes observed during the visit.</p>		