

**Friendly Visit - CAC - Report**  
**Community Advisory Committee Quarterly/Annual Visitation Report**

County <b>Henderson</b>	Facility Type - <input checked="" type="checkbox"/> Family Care Home <input type="checkbox"/> Adult Care Home <input type="checkbox"/> Nursing Home <input type="checkbox"/> Combination Home	Facility Name <b>Tora's Home #22</b>
Visit Date <b>1-16-18</b>	Time Spent in Facility <b>hr 30 min</b>	Arrival Time <input type="checkbox"/> am <input type="checkbox"/> pm
Name of Person Exit Interview was held with <b>Nora McCall - Supt</b>		Interview was held <input checked="" type="checkbox"/> In-Person <input type="checkbox"/> Phone <input type="checkbox"/> Admn. <input type="checkbox"/> SIC (Supervisor in Charge)
<input checked="" type="checkbox"/> Other Staff Rep <b>Purah Blinder - Supt</b> (Name & Title) <b>Ashley Ogle - Activity Dir</b>		Report Completed by: <b>Bernie Brodsky</b>
Committee Members Present: <b>Bernie Brodsky - Calvin Titus</b>		

Number of Residents who received personal visits from committee members: <b>2</b>	Resident Rights Information is clearly visible. <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Ombudsman contact information is correct and clearly posted. <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
The most recent survey was readily accessible. <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No (Required for Nursing Homes Only)	Staffing information is posted. <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	

**Resident Profile**

**Comments & Other Observations**

- Do the residents appear neat, clean and odor free?  Yes  No
- Did residents say they receive assistance with personal care activities, Ex. brushing their teeth, combing their hair, inserting dentures or cleaning their eyeglasses?  Yes  No
- Did you see or hear residents being encouraged to participate in their care by staff members?  Yes  No
- Were residents interacting w/ staff, other residents & visitors?  Yes  No
- Did staff respond to or interact with residents who had difficulty communicating or making their needs known verbally?  Yes  No
- Did you observe restraints in use?  Yes  No
- If so, did you ask staff about the facility's restraint policies?  Yes  No

**Two Memory Care Units - Each consisting of 6 units. Separate Buildings - Code entry to each facility manager on staff for both Buildings -**

**Resident Living Accommodations**

**Comments & Other Observations**

- Did residents describe their living environment as homelike?  Yes  No
- Did you notice unpleasant odors in commonly used areas?  Yes  No
- Did you see items that could cause harm or be hazardous?  Yes  No
- Did residents feel their living areas were too noisy?  Yes  No
- Does the facility accommodate smokers?  Yes  No
- 12a. Where?  Outside only  Inside only  Both Inside & Outside.
13. Were residents able to reach their call bells with ease?  Yes  No
14. Did staff answer call bells in a timely & courteous manner?  Yes  No
- 14a. If no, did you share this with the administrative staff?  Yes  No

**2nd Building 6 units, 3 men 3 women**

**Resident Services**

**Comments & Other Observations**

- Were residents asked their preferences or opinions about the activities planned for them at the facility?  Yes  No
- Do residents have the opportunity to purchase personal items of their choice using their monthly needs funds?  Yes  No
- 16a. Can residents access their monthly needs funds at their convenience?  Yes  No
17. Are residents asked their preferences about meal & snack choices?  Yes  No
- 17a. Are they given a choice about where they prefer to dine?  Yes  No
18. Do residents have privacy in making and receiving phone calls?  Yes  No
19. Is there evidence of community involvement from other civic, volunteer or religious groups?  Yes  No
20. Does the facility have a Resident's Council?  Yes  No  
Family Council?  Yes  No

**2nd Building interview with feeding resident + patient kept feeding as we talked. Activity for the day was - Bible Study.**

**Areas of Concern**

**Exit Summary**

Are there resident issues or topics that need follow-up or review at a later time or during the next visit?

Discuss items from "Areas of Concern" Section as well as any changes observed during the visit.